DIZO

DIZO Star 500 Mobile Phone

User Manual

DH2002

This Guide contains important information.
Please read it carefully before using the product.
The legend in the manual is for reference only.
Please give priority to products in kind.

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Phone overview

1. Receiver
2. LCD
3. Navigation keys
4. Main menu
5. Call key
6. Back key
7. Power on/off key
8. Keypads
9. USB jack
10. Headset port
11. Flashlight
12. Camera

SIM cards

Micro SD card

SIM and Micro SD card

The mobile phone is a Dual SIM mobile phone allowing you to use two SIM Cards, one Micro SD card.

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Menu Functions

1. Call logs
   You can check the call history and make call,send text message(s) etc. through call log list.

2. Contacts
   You can find contacts stored in the mobile phone.

3. Audio
   You can use this function to play audio files.

4. Camera
   Use this function to capture pictures.

5. Messaging
   You can send and receive messages.

6. Multimedia
   DV
   Video
   Sound Recorder

7. My files
   The phone supports the memory card for users to manage files. You can use the file to conveniently manage various directories and files on the memory card.

8. FM Radio
   The device allows you to listen to radio.Press main Menu> FM radio, turn on it.

9. Calculator
   This phone contains a mini calculator. You can have a simplified calculation.

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Menu Functions

10. Tools
    You can use these tools.
    World clock
    Calendar
    Alarm
    Torch
    STK
    Bluetooth

11. Settings
    This menu gives you plenty of additional features including Phone settings, Display, Security, Call setting, Profiles, Connections, and SOS. You can edit them for your use.

12. Image
    You can view photos via this function.

Certification

SAR
This mobile phone SAR is <1. 6 W/Kg.

RoHS
DIZO mobile phones are RoHS complaint.

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Statement

The product important information contains information about safety, operation, and customer service information. Before using DIZO handset, please read all the instructions and the security information below, and keep the backup.

To get the latest information, please visit http://www.dizo.net

Security information

⚠ A mobile phone is suitable for working in an environment of 0°C to 35°C. Storage documents should be between -20°C and 45°C, Excessive or low temperature can affect the use of mobile phones and even damage the cell phone and battery. And use mobile phones as much as possible in ordinary telephone, television, use of these devices and mobile phones.

⚠ Please charge in the environment more than 5°C and below 35°C, so as not to reduce battery and reduce standby time.

⊘ Please do not solder battery terminals. Otherwise, it may cause battery leakage, overheat, explosion and fire.

⊘ Please do not press or pierce the battery with hard objects (for example needle or other sharp objects), to avoid damage, battery leak, overheating or fire.

⊘ Battery liquid may be harmful if contacted with skin or clothes, your skin might be hurt. Please immediately wash it with water, or go to hospital at once to seek medical help if necessary.

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Battery precautions in use

⚠ If there are any abnormalities like high temperature, distortion, bulging, leakage, etc. during operation, charging or preservation, please cease to use the device.

⊘ Do not expose the battery liquid to eyes. It might cause potential blindness. When happens, wash your eyes immediately or go to the hospital if serious.

⊘ Do not disassemble or modify the battery, as it may cause battery leakage, overheating, explosion or fire.

⊘ Do not place or use the battery near fire, heater or other high temperature places. Otherwise, it may cause battery leakage, overheat, explosion or fire.

⚠ If there is battery leakage or strange smell, please immediately move it from open flame in order to avoid fire or explosion.

⚠ Please keep the battery away from moist or wet areas from moisture. Otherwise, it may cause battery overheat, fuming and corrosion.

⊘ Do not place the battery directly in sunlight, or other high temperature areas. Otherwise, batteryleakage and overheating may make battery performance descend and service life affected. Keep the battery in a well-ventilated area.

⊘ Do not use the battery or connect it with a high-voltage power supply, otherwise it may cause a short circuit or burst.

⚠ The battery can be charged and discharged hundreds of times at least, but it will eventually wear out.

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DIZO

Battery precautions in use

⊘ Do not dispose the battery as household waste. Dispose the battery according to local regulations.

Caution: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to instructions.

Warning: Please do not charge the battery over 12 hours.

Recycling Initiative

At DIZO we understand that our responsibility doesn't end at selling you our products. DIZO has been working in the area of safe disposal of electronic waste. Since mobiles, tablets and other electronic items are made of hazardous constituents. Under the Guidelines of Ministry of Environment , Forest and Climate Change, E-waste (Management) , Rule ,2016 and Amendment E-waste Rule 2018.

DIZO will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products. DIZO will comply with all the applicable laws related to E-waste management.

For more information on safe disposal, recycling and you may write an email to service.in@dizo.net or contact our Toll Free No. 1800-843-3030

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Disposal and Recycling Information

This symbol (with or without a solid bar) on the device, batteries (included), and / or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter or cable) and batteries should not be disposed of as household garbage.

DIZO Mobile Warranty Information

Service Terms

Thank you for using DIZO mobile phone. We will provide our product with comprehensive warranty services in accordance with applicable national laws and regulations. In case of any conflict between the following policies and the National Policies, or Commissions, the national policies shall prevail.

1. Within 12 months from the purchasing date, in the event that performance failure occurs from normal use, consumer can claim for maintenance.

2. The accessories such as charger,data cable, battery（included in the mobile device sales package）have a 6-month warranty.

3. Please ask the dealer to issue an invoice and keep it in a safe to avail warranty services.

4. Valid purchase invoice: the invoice shall indicate the serial number of the mobile phone, factory serial number (batch number) of the accessories (battery and charger), product model, sales date, Seller's seal, amount and so on.

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DIZO Mobile Warranty Information

5. A valid invoice are essential for protecting your warranty rights (Valid invoice: the information filled in shall be complete, true and correct without alteration).

6. If you lose the valid invoice and are unable to provide us with a photocopy of them, we will provide your mobile phone with a 12-month warranty service beginning from the 90th day after the manufacturing date or activation date of your mobile phone.

7. Our warranty does not cover the other accessories for the product (for instance: the user manual, etc).

Note:
The above warranty is only valid for the products sold in this country. DIZO has the right of final review and interpretation for the warranty policy.

FCC Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee

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FCC Interference Statement

that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

● Reorient or relocate the receiving antenna.

● Increase the separation between the equipment and receiver.

● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

● Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:
This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

This device was tested for typical body-worn operations with the back of the handset kept 15mm from the body.

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DIZO Mobile Warranty Information

Warranty Instructions and Conditions

1. Your warranty is only valid under normal use of your device. All man-made damages and any of the following conditions are out of free warranty, but a repair can be still implemented at your own cost:

● The warranty period has expired.

● Damage caused by human factors, including damages caused by usage under improper operating environment and the failure to the user manual.

● The customer disassembles, repairs or modifies the device without the Company's authorization or has it repaired at a repair shop that is not included in the Company's approved repair network.

● Damage caused by a force majeure (such as floods, fires, earthquakes and lighting).

● The user is unable to provide valid proof of purchase or the product model and barcode do not match or are altered.

● Natural wear and tear of the product (such as casing, keypad, display screen, antenna and other accessories).

● Faults, damages or defects not caused by the company.

● Barcode and warranty labels are damaged and unrecognizable.

● External damages（including wear, tear, and scratches) are not entitled to the warranty service.

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DIZO Mobile Warranty Information

● Faults caused by the Internet and wireless information service providers (operators) are not covered by the warranty.

2. Our warranty does not cover services verbally promised by the dealer which violate principles set forth on the warranty card.

3. For products that meet the replacement requirements, you can visit our nearest Authorized Service Centre for replacement.

4. Upon replacement, if the device is faulty, we can replace it with a device of the same specification and model, if any accessory is faulty, the faulty accessory will be replaced. Both replacements are free of charge.

5. If any of our products is required to be fixed, you may take it to any DIZO Authorized Service Center.

6. If the product requires repair since water enters the device or it is seriously damaged by human factors, the customer needs to sign the repair job sheet form with the DIZO Authorized Service Centre firstly.

All components, parts and accessories replaced during the warranty period shall become the property of the company.

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Warranty Card (Stub Copy)

Dear user, thank you for using the product of our company.

Please read and keep properly the warranty card after purchasing the product so that we can provide better services to you.

User Information

User's name _____
Phone Number _____
Address _____
Email _____

Product Information

Product Model _____
Product Serial Number _____

Sales Information

Purchase Date _____
Invoice Number _____
Sales Unit _____
Phone Number _____
Address _____

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Warranty Card (Customer Copy)

Dear user, thank you for using the product of our company.

Please read and keep properly the warranty card after purchasing the product so that we can provide better services to you.

User Information

User's name _____
Phone Number _____
Address _____
Email _____

Product Information

Product Model _____
Product Serial Number _____

Sales Information

Purchase Date _____
Invoice Number _____
Sales Unit _____
Phone Number _____
Address _____

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材质：90g 哑粉折页纸，双面单色印刷
尺寸：65*100mm