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*Home*

F103

# F103A



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This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on page 12 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

## Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### • **TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS antilock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile

phone RF energy.

## • **CONDITIONS OF USE:**

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction. Always handle your phone with care and keep it in a clean and dust free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be

impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks.

You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones.

All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.

- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

## **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

### **• PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

### **• BATTERY and ACCESSORIES:**

Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic

fumes and burns).

- Do not puncture, disassemble or cause a short-circuit in a battery,

- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60 °C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment

- Collection bins at points of sale. They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### **In European Union countries:**

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

### **In non-European Union jurisdictions:**

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### **• CHARGERS:**

Mains powered chargers will operate within the temperature range of: 0 °C to 40 °C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign

directive 2009/125/EC.

Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 130 mA

Output: 5V, 550mA

Battery: Lithium 750mAh

### • **RADIO WAVES:**

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a

mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 1.15W/Kg for use at the ear and 0.93 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n ° 193). Additional WHO information about electromagnetic fields and public health are available on the following website:

<http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no

guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

# General information....

- **Internet address:** [www.alcatelonetouch.com](http://www.alcatelonetouch.com)
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: [www.alcatelonetouch.com](http://www.alcatelonetouch.com)

Your device is a transceiver that operates on GSM in quad-band (850/900/1800/1900MHz) or on WCDMA in tri-band (850/1900/2100MHz).

## Protection against theft <sup>(1)</sup>

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it even with a different SIM card.

## Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator

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(1) Contact your network operator to check service availability.

services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials").

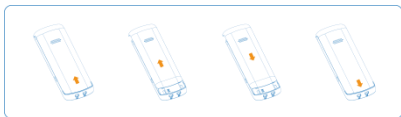
All third party materials in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that TCT Mobile has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. TCT Mobile will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, TCT Mobile disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCT Mobile, may be subject to paid updates and upgrades in the future; TCT Mobile waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. The availability of the applications may vary depending on the countries and the operators where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from TCT Mobile; it shall remain merely as information for the purchaser.

Therefore, TCT Mobile shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the operator of the purchaser. TCT mobile reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall TCT Mobile be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third Party Materials.

# Getting Start.....

## I. I Set-up

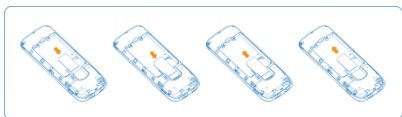
### Removing and installing the back cover



### Removing and installing the battery

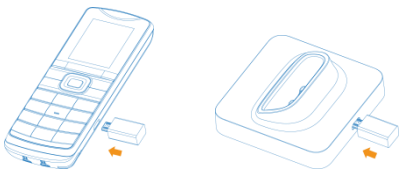


## Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

## Charging the battery



Connect the battery charger to your phone cradle (or phone) and mains socket respectively.

- Charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your device for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery.
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

## 1.2 Power on your phone

Hold down the  key until the device powers on, type in your PIN code if necessary and then confirm. The main screen is displayed.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your phone. Store the information in a safe place when not in use.

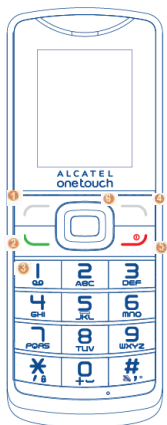
While the phone is searching for a network, "Searching/Emergency" will be displayed.

If the device asks for the lock code, enter the lock code. The factory setting for the lock code is 1122.

## 1.3 Power off your phone

Hold down the  key until the phone powers off.

## 2 Your device.....



- |                     |                        |
|---------------------|------------------------|
| 1 Left soft key     | 5 Power on/off key     |
| 2 Pick up/Send call | End call               |
| 3 Call log          | 3 Navigation key       |
| 4 Voice Mail        | Menu/Confirm an option |
| 5 Right soft key    |                        |



You can access “Settings/Phone settings/Dedicated keys” to customizing the navigation keys.

## 2.1 Keys



Confirm an option (press the middle of the key)



Pick up; Send a call

In idle screen: Access call log (Redial) (press)



Switch on/Switch off the telephone (press and hold)

End call

Return to idle screen



Left soft key



Right soft key



Access your voicemail (press and hold)

In Edit mode:

- Press to enter space; Press and hold to enter zero

In idle screen:

- Press and hold to switch between 0, + ,P, W
- Press to enter zero



In Edit mode:

- Press to access the symbols table
- Press and hold to switch between multi-tap and predictive input method

In idle screen:

- Press and hold to lock the keypad
- Press to enter \*



In idle screen:

- Press: #
- Press and hold: activate/deactivate silent mode

In Edit mode:

- Press to change input method

## 2.2 Main screen icons <sup>(1)</sup>



Battery



Call forwarding activated: your calls are forwarded



Alarm or appointments programmed



Level of network reception



Voicemail message received



Missed calls



Roaming



Silence mode: your phone does not ring, beep with the exception of the alarm



SMS unread



Flight mode

---

(1) The icons and illustrations in this guide are provided for information purposes only.

## 3 Calls.....

### 3.1 Making a call

Dial the desired number then press the  key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right soft key. To hang up the call, press the  key.

#### Making an emergency call

If your phone is covered by the network, dial emergency number and press the  key to make an emergency call. This works even without a SIM card and without typing the PIN code.

### 3.2 Calling your voicemail <sup>(1)</sup>

Your voicemail is provided by your network to avoid missing calls. It works like an answer machine that you can consult at any time. To access your voicemail, hold down the  key. If the access number for your operator's service does not work, dial the number that you were given.

### 3.3 Receiving a call

When you receive an incoming call, press the  key to talk, and then hang up using the  key.

---

(1) Contact your network operator to check service availability.

If the  icon is displayed, the silent mode is active and there is no ringtone.



The caller's number is displayed if it is transmitted by the network (contact your network operator to check the service available).

## Muting the ringtone

You may mute ringtone of current incoming call by pressing .

Answer the call by pressing the  key.

## Rejecting a call

Press the  key once to reject the call.

## 3.4 During a call <sup>(1)</sup>

During a call, you can use your calendar, short message, etc. without losing your correspondent.

**Warning:** move the device away from your ear while turn on the speaker because the amplified volume might cause hearing damage.

## Adjust the volume

You can adjust the sound level during a call using the left/right key.

## Handing two calls

Answering a second call (ensure that “**call waiting**” is active).

---

(1) Contact your network operator to check service availability.

To call a second party during a call, dial the second number directly. You may press “option\swap” to switch between the two calls.

### 3.5 Conference calls<sup>(1)</sup>

Your phone allows you to talk to several people at the same time. If you are on a double call, press “option” and select “conference”. If a third call comes in, answer it by pressing the  key and speaker with your new caller.

## 4 Contacts.....

### 4.1 Consulting your contacts

To access the Contacts from the main screen, press the  key and select the  icon from the menu.

#### Searching for a contact

You can search for a contact by inputting the initial of their name. Subsequent letters may be added to refine the search. Or you may scroll up/ down to find the contact you need when reaches the initial letter among the contact list part (A-Z).

#### Viewing a contact

---

(1) Contact your network operator to check service availability.

Select a name from your directory to read the contact information. Select “option” to send message, edit the contact, etc.

## 4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting “Add new contact”.

Following fields are accessible when you create a new contact in the Contacts: Name, Number, etc. You can move from one field to another by scrolling up and down.

## 4.3 Adding a group

You can add a new group by selecting “Option\Caller groups\Add new group”. With “options”, you can edit or delete groups as you want.

## 4.4 Available options

From the contact list, you can access the following options:

### **Send text**

**message**      Send a SMS to the contact that you select

### **Send multimedia**

**Message**      Send a MMS to the contact that you select

**Call**          Calling the number

**Edit**          Modify the contents of a file: name, number, etc.

**Delete**        Delete the selected contact

**Copy**          Copy the selected contacts to SIM card, phone

**Move**          Move the selected contacts to SIM or phone

**Mark several**    Mark/Unmark a tick on a contact for further

operation

**Caller Groups** View all groups or add new group

## **Phonebook Settings**

**Preferred storage** Select default contacts storage, phone or SIM

**Speed dial** Select contacts to define 2-9 keys as a speed dialer

**My number** Type in or modify user's own name, number etc. by SMS,MMS or E

**Extra number** **Owner number** Add owner number

**Fixed dial** It allows the phone to be "locked" so that it can only number dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

**Memory status** View used or available space in phone and SIM card

**Copy contacts** Select several contacts and copy them to phone or SIM

**Move contacts** Select several contacts and move them to phone or SIM

**Delete all contacts** Delete all contacts on the phone or SIM card

**Name display** Set the display format of the contacts

# 5 Messages.....

You can create, edit and receive SMS and MMS with this mobile phone. MMS is a message whereby you can send video clips, images, photos, animations and sounds to other compatible mobiles and e-mail addresses.

## 5.1 Access

You may access this menu using the following option:

- Press  to access main menu screen and select 
- Access from  of navigation key.

## 5.2 Create message

From the main menu select “Messages” to create text/multimedia message. You can type a message and you can also modify a predefined message in Templates. While writing a message, select “Options” to access all of the messaging options. You can save your messages that you send often to Drafts.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient. An MMS message containing photos and/or sounds may also be billed as more than one message.

## 5.3 Message folders

### 5.3.1 Inbox

All received message (read or unread) are stored in the same Inbox.

**Available options:** View, Reply, Call sender, Forward, Delete,

Delete all, etc.

### 5.3.2 Drafts

All drafts messages.

### 5.3.3 Outbox

All messages failed to be sent.

### 5.3.4 Sent messages

All sent messages.

### 5.3.5 Broadcast message<sup>(1)</sup>

|                        |                                     |
|------------------------|-------------------------------------|
| <b>Receive mode</b>    | Enable to receive broadcast SMS     |
| <b>Channel setting</b> | Subscribe/Add/Edit/Delete channels. |
| <b>Languages</b>       | Language selection.                 |
| <b>Read messages</b>   | Read received message.              |

### 5.3.6 Templates

A list of predefined messages is available. Select one, edit it if needed, and then send it.

## 5.4 Settings

### 5.4.1 Text message

|                      |                                                                                     |
|----------------------|-------------------------------------------------------------------------------------|
| <b>SIM</b>           | Comment settings of SC address, Delivery report On/Off, Reply path <sup>(1)</sup> . |
| <b>Memory status</b> | Memory used on the SIM and phone.                                                   |

---

(1) Depending on your network operator.

- Save sent message**      Select of save sent message or not
- Preferred storage**      Select default message storage, SIM or phone.

## 5.4.2 Multimedia message

- Data account**      Show the data account info.

### Common settings

- Compose**      Set slide time, creation mode, picture size and signature.
- Sending**      Set the values for validity period, Read report, etc.
- Retrieval**      Set the values for Home network, Roaming network, etc.
- Memory status**      Memory used on the phone.

## 5.4.3 Service message

- Enable push**      Enable or disable receiving service message from WAP.
- Service loading**      Select the service loading mode.
- Enable white list**      Enable whitelist, only callers in the list can be connected.
- Enable black list**      Enable blacklist, all callers in the list will be automatically blocked.
- White list**      Add or edit white list
- Black list**      Add or edit black list

# 6 Call log.....



## 6.1 Access

You can access this menu using the following options:

- Press  from the main menu.
- Press the send key from HOME screen.

## 6.2 Available options

When you press “Options”, you can have access to View, Call, Send text/multimedia Message, Save, Delete etc.

# 7 Multimedia.....

## 7.1 FM radio

Your phone is equipped with a radio <sup>(1)</sup>. You can use the application as a traditional radio with saved channels. You can listen to it while running other applications.

### Available Options:

|                     |                                                                                  |
|---------------------|----------------------------------------------------------------------------------|
| <b>Channel list</b> | Open the list of the saved stations                                              |
| <b>Manual input</b> | Enter the frequency manually                                                     |
| <b>Auto search</b>  | Start auto search and the station will automatically save to the “channel list”. |
| <b>Search mode</b>  | Enable auto search mode                                                          |

### Use keys to manage the FM radio:

-  : Go to previous/next channel(auto search mode);

---

(1) The quality of the radio depends on the coverage of the radio station in that particular area.

Manual search backward/ forward from current point.

-  : Set the volume level.
-  : Power on/off the radio.

## 7.2 Audio player

Access this feature from the main menu by selecting "Multimedia\Audio player". You will have full flexibility of managing music on your phone.

### Settings:

- |                        |                                                                               |
|------------------------|-------------------------------------------------------------------------------|
| <b>Player settings</b> | List auto generate, repeat mode, shuffle mode and background play can be set. |
| <b>Sound effects</b>   | You may customize different music styles in the menu.                         |

### Use keys to manage the Audio player:

-  : Go to previous/next song;
-  : Set the volume level.
-  : Play/pause the music(Short press);  
Reset the current music (Long press).

# 8

## Settings.....



From the main menu, select the menu icon  and select the function of your choice in order to customise your phone.

### 8.1 Phone settings

#### 8.1.1 Display

##### **Wallpaper**

The wallpaper is displayed when you switch on your phone. By selecting "Wallpaper" you can customise it by replacing the default image displayed on your phone.

##### **Power on/off**

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

##### **Show date and time**

You can set to show date and time on idle screen.

##### **Brightness**

You may adjust black level with respect to LCD display by pressing the key.

##### **Backlight**

Allows you to reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.

### 8.1.2 Time and date

Allows you to have settings of date and time, including 12/24h format.

### 8.1.3 Dedicated keys

By customising your navigation keypad, you can access any function directly from the idle screen.

### 8.1.4 Auto keypad lock

Set specific period for phone's auto lock.

### 8.1.5 Languages

Display language for messages (select using up/down).

### 8.1.6 Pref. input mode

Select the input mode which you are familiar to use.

## 8.2 Call settings

You can access a number of items with this option:

### 8.2.1 Billing<sup>(1)</sup>

You can access different items with this option:

**Duration** You can view the total duration of the last calls, dialed calls, received calls or reset duration.

**Amount** You can view the last, max or total cost of charged calls, modify it or reset it and enter the cost of a call in the currency of your choice.

### 8.2.2 Call waiting

---

(1) Contact your network operator to check service availability.

Activate/deactivate the notification of a second incoming call by a beep.

### 8.2.3 Call forwarding

- **Unconditional:** systematic forwarding of all your calls. The  icon is displayed.
- **Conditional:** if your line is busy, if you don't answer or if you are outside the network range.

### 8.2.4 Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

#### Outgoing calls

The following configurations are possible:

- **All voice calls** All outgoing calls are barred.
- **International voice calls** Outgoing international calls are barred.
- **International voice calls except home** Outgoing international calls except those to your country of subscription are barred.

#### Incoming calls

The following configurations are possible:

- **All voice calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

#### Cancel all

Deactivate all call barring.

#### Change barring password

Change the original Password for activating call barring.

## 8.2.5 Caller ID

Activate/deactivate CLIR.

## 8.2.6 Answer mode

Activate/deactivate any key answer mode.

## 8.2.7 Beep duration

You can set the beep duration in single or periodic mode.

## 8.2.8 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

# 8.3 Network settings

## 8.3.1 Network selection

|                          |                                                                          |
|--------------------------|--------------------------------------------------------------------------|
| <b>Preferred network</b> | List of networks to which you wish to be connected in order of priority. |
| <b>Select network</b>    | The choice of network connection is left up to the user.                 |
| <b>Search mode</b>       | Network connection can be switched between "Manual" and "Auto".          |

## 8.3.2 Service selection

You can select phone service: GSM, WCDMA or automatic.

## 8.3.3 Network information

Show the current network information.

## 8.3.4 GPRS connection

|                    |                                                        |
|--------------------|--------------------------------------------------------|
| <b>When needed</b> | GPRS mode active depending on connection requirements. |
| <b>Always</b>      | GPRS mode continuously active.                         |

## 8.3.5 GPRS transfer pref.

Set the GPRS transfer preferred mode, date or call.

### **8.3.6 HSPA preference**

Set the HSPA preference.

### **8.3.7 GPRS international roaming**

Active/deactivate the GPRS international roaming.

## **8.4 Connectivity**

A set of profile settings for messaging (MMS) and WAP connection.

## **8.5 Security settings**

### **8.5.1 SIM security**

**PIN lock** The SIM card protection code is requested each time the phone is powered on if this code is activated.

**Change PIN** Change PIN code.

**Change PIN2** A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

### **8.5.2 Phone security**

**Phone lock** Code is requested each time the phone is powered on if this function is activated.

**Change password** Change phone password, its initial one is 1122.

## **8.6 About phone**

You can get some product information in this menu.

## **8.7 Restore settings**

Make all settings recover as default value. Enter its default password 1122 to confirm to restore and reboot.

## 9 Tools.....

### 9.1 Alarm

Your phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

#### **Repeat**

You may select Once (default)/Everyday or customize to your desire.

#### **Ringtone**

You are allowed to select a ringtone for the alarm.

### 9.2 Calendar

Once you enter this menu from "Tools", there is a monthly-view calendar for your view.

#### **Available options:**

#### **Jump to date**

Input the required date and it will be immediately highlighted.

#### **Go to today**

Focus on today's date.

#### **Go to weekly view**

Switch to the weekly-view mode.

### 9.3 Calculator

Access this feature by selecting "Calculator" from "Tools". Enter a number, select the type of operation to be performed,

and enter the second number, then press "=" to display the result.

Once an operation is complete, you can press  to clear numbers and carry out a new operation.

To return to the main screen, press .

## 9.4 Tasks

Once you enter this menu from the main menu, you can set a reminder for important meetings, appointments, etc.

## 9.5 Notes

You can create a note in text format by accessing "Tools\Notes" from the main menu.

### Available options:

|                     |                                                     |
|---------------------|-----------------------------------------------------|
| <b>View</b>         | View created note.                                  |
| <b>Edit</b>         | Edit previously created note.                       |
| <b>New note</b>     | Add new text note.                                  |
| <b>Mark several</b> | Mark/Unmark a tick on a file for further operation. |
| <b>Delete</b>       | Delete note.                                        |

## 9.6 World clock

Your device has a built-in world clock.

## 9.7 Stopwatch

Your device has a built-in stopwatch.

## 9.8 Browser

|                         |                                                                 |
|-------------------------|-----------------------------------------------------------------|
| <b>Home page</b>        | Launch the WAP browser with the homepage of the active profile. |
| <b>Bookmarks</b>        | Access your favorite sites.                                     |
| <b>Input address</b>    | Enter the URL of WAP site.                                      |
| <b>Last web address</b> | Show the last web address.                                      |
| <b>Recent pages</b>     | Pages which you recently browsed.                               |
| <b>Stored pages</b>     | Pages which you stored.                                         |

## Available Settings

**Homepage** Set the default homepage.

**Data account** Show the account info.

### Browser options

**Clear cache** Empty the phone's cache memory.

**Clear cookies** Clear cookies from website.

**Clear authentication info.** Clear all authentication information

**Clear URL history** Clear all URL history

**Preferences** Set the value for timeout and auto loading of image.

**Security settings** Certificates of trusted sites.

**Restore browser settings** Make all browser settings recover as default value.

## 9.9 Email

You can also set-up external POP3 or IMAP email accounts in your phone accessing "Tools\Email" from the main menu.

An email wizard will guide you through the steps to set-up an email account.

- Enter the email address and password of the account you want to set-up.
- Select Next. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Or you can Manual setup to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- To add another email account, you can select option\Email accounts\New account.

### To create and send emails

- Access "Tools\Email" from the main menu.
- Select "Option\Write Email".

- Enter recipient(s) email address(es) in To field.
- If necessary, select “options\Address” to show Cc or Bcc fields to add a copy or blind copy to the message.
- Enter the subject and the content of the message.
- Select “options\Add attachment” to add an attachment.
- Finally, select “options” to send.
- If you do not want to send the mail right away, you can Save draft.

## 9.10 Converter

With embedded weight and length converter, you can converter measures from one unit to another.

The converter has limit accuracy, and rounding errors may occur.

## 9.11 Services

Contact your network operator to check service availability.

# 10 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

## 10.1 General

To modify the sound settings within any profile, press "Options" and select "Customize" and you will see the functions below by scrolling up/ down key:

- |                   |                                                            |
|-------------------|------------------------------------------------------------|
| <b>Alert type</b> | You may select you phone ringtone to ring only or silence. |
| <b>Ring type</b>  | Select ring type among repeat, ascending or beep once.     |

|                        |                                                      |
|------------------------|------------------------------------------------------|
| <b>Incoming call</b>   | Select a melody from the list as your ringtone.      |
| <b>Ringtone volume</b> | Adjust the ringtone volume using the right/left key. |
| <b>Message</b>         | Select a melody for the incoming new message.        |
| <b>Message volume</b>  | Adjust the message volume using the right/left key.  |
| <b>Keypad</b>          | Select the type of key beep.                         |
| <b>Keypad volume</b>   | Adjust the key beep volume using the right/left key. |
| <b>Power on</b>        | Select a power on melody for your phone.             |
| <b>Power off</b>       | Select a power off melody for your phone.            |
| <b>System alert</b>    | Activate/deactivate system alert.                    |

## 10.2 Silent

This profile will turn off all ringtones, including notification sounds.

## 10.3 Outdoor

Compared to general mode, outdoor mode has a much louder volume.

## 10.4 Flight mode

Voice calls and messaging functions are barred. Can be used to increase standby duration.



# File manager....



You will have an access to all audio and visual files stored in phone in File manager.

## 1.1 Available options

|                     |                                                                 |
|---------------------|-----------------------------------------------------------------|
| <b>New folder</b>   | Create more folders.                                            |
| <b>Rename</b>       | Rename folder's name.                                           |
| <b>Delete</b>       | Remove folders.                                                 |
| <b>Sort by</b>      | Sort the files/folders by name, type, time and size.            |
| <b>Mark several</b> | Mark/Unmark a tick on a file or a folder for further operation. |
| <b>Copy</b>         | Copy a folder or a file to your selected folder.                |
| <b>Move</b>         | Move a folder or a file to your selected folder.                |

## 1.2 Managing audios and images

According to the item chosen, you can access some of the functions below:

|                   |                                                                               |
|-------------------|-------------------------------------------------------------------------------|
| <b>View</b>       | View the selected image.                                                      |
| <b>Play</b>       | Play the selected audio.                                                      |
| <b>Send</b>       | Send the audio/image via MMS or Email.                                        |
| <b>Delete</b>     | Delete the audio/image selected (Not applicable for embedded items).          |
| <b>Use as</b>     | - Image->wallpaper, power ON/OFF display.<br>- Audio->incoming call ringtone. |
| <b>Rename</b>     | Rename the audio/image.                                                       |
| <b>Delete</b>     | Delete the audio/image.                                                       |
| <b>Sort by</b>    | Sort the files by name, type, time and size.                                  |
| <b>Details</b>    | Get the detail info. of the audio/image.                                      |
| <b>Delete all</b> | Delete all files.                                                             |

## 11.3 Formats and compatibility

- Sounds: mp3, midi, wav, amr
- Images: jpg, gif, bmp

# 12 Games.....

Your device embedded two games.

Also you can activate/deactivate the audio, and adjust the volume in game settings.

# 13 Latin Input Mode..

There are two text entry methods that can be used to write messages.

- Normal
- Predictive mode

### **Normal**

This mode allows you to type text by choosing a letter or a sequence of characters associated with a key.

### **Predictive mode**

This mode speeds up the writing of your text.

Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

# 4 Device Warranty

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries<sup>(2)</sup> and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

---

(1) The warranty period may vary depending on your country.

(2) The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used.

2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited.

3) Modification or repair performed by individuals not authorized by TCT Mobile Limited or its affiliates or your vendor.

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited.

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

## 15 Accessories .....

The latest generation of ALCATEL ONETOUCH GSM home phones offers a built-in handsfree feature that allows you to use the phone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

1. Standard charger
2. Cradle
3. Battery



Only use your phone with ALCATEL ONETOUCH batteries, chargers and accessories in your box.

## 16 Troubleshooting

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.

### **My phone cannot switch on**

- Check the battery contacts, remove and reinstall your battery, then turn your phone on.
- Check the battery power level, charge for at least 20 minutes.

### **My phone is frozen or has not responded for several minutes**

- Restart your phone by pressing and holding the power key.
- Remove the battery and re-insert it, then restart the phone.

### **My phone turns off by itself**

- Make sure power off key is not mis-contacted.
- Check the battery charge level.

### **My phone cannot charge properly**

- Make sure you are using an ALCATEL ONETOUCH battery and the charger from the box.
- Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in the charger.
- Make sure that your battery is not completely discharged; If the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C).
- When abroad, check that the voltage input is compatible.

### **My phone cannot connect to a network or “No service” is displayed**

- Try connecting in another location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

### **Invalid SIM card**

- Make sure the SIM card has been correctly inserted.
- Make sure the chip on your SIM card is not damaged or scratched.
- Make sure the service of your SIM card is available.

### **Unable to make outgoing calls**

- Make sure you have dialed a valid number and press the Pick up key.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).

- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in flight mode.

### **Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in flight mode.

### **The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator.
- Your caller has concealed his/her name or number.

### **I cannot find my contacts**

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

### **The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the ◀ ▶ key.
- Check the network strength.
- Make sure that the receiver, connector or speaker on your phone is clean.

### **I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure this feature does not require an ALCATEL ONETOUCH accessory.

### **When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file.

- Make sure that you have inputted the country prefix when calling a foreign country.

### **I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files from your SIM card or save the files in the phone contacts

### **My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability I cannot access my voicemail.
- Make sure your operator's voicemail number is correctly entered to "Messages/SMS settings/SIM/voicemail server".

### **SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key).

### **How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Switch on the backlight upon request.

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