

cleer

**GOAL**

TRUE WIRELESS ACTIVE HEADPHONE

**ENGLISH**

**Quick Start Guide | User Manual | Warranty Card**

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# GOAL INTRODUCTION

## Box contents



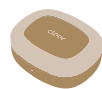
GOAL  
True wireless active headphone



Quick start guide /  
User manual /  
Warranty card (This booklet) /  
Thank you card



Charging cable  
USB-C to USB-A

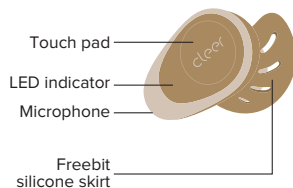


Charging  
case



Freebit silicone  
skirts (S, M, L),  
Silicone sleeve  
(no skirt)

## Overview



Touch pad  
LED indicator  
Microphone  
Freebit  
silicone skirt



LED indicator



USB-C port

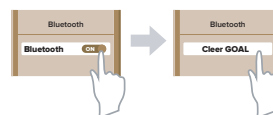
# GOAL QUICK START GUIDE



1. GOAL will power ON automatically when removed from the charging case.

\* GOAL will go into pairing mode automatically when powered ON for the first time (if you need to manually go into pairing mode, please follow the steps on page 5).

\*\* GOAL will automatically connect to the last connected device if it is in range and available for pairing.



2. Select "Cleer GOAL" on the Bluetooth device list to pair the earbuds.



3. Enjoy your music with GOAL.

# GOAL QUICK START GUIDE



## Cleer Connect App

The Cleer Connect app gives you a more customized control to your GOAL, download the Cleer Connect app from the App Store (for iOS devices) or the Google Play (for Android devices).

With the Cleer Connect app, you can:

- Customize the equalizer settings of your GOAL
- Choose preset music profiles to tune your GOAL to more accurately reproduce the style of music you listen to
- Customize the touch pad functions
- Change the Bluetooth name of your GOAL
- Receive software updates when new features and improvements are available
- Check playback time and battery level of your GOAL

*\* Sound settings are saved in your GOAL, and can be enjoyed with any player you connect to your GOAL.*

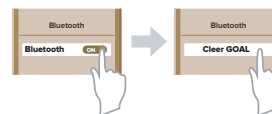


# GOAL USER MANUAL

## 1. Bluetooth pairing

### Pairing Mode

1. Remove both GOAL earbuds from the charging case.
2. Press and hold the touch pad on both earbuds for more than 5 seconds, The LED will blink in red and white.
3. Select your "Cleer GOAL" on the Bluetooth device list to pair the earbuds.



4. GOAL is now paired.

*\* To clear the pairing record of your GOAL:*  
1. Remove both earbuds from the charging case  
2. Put both earbuds into pairing mode  
3. Press and hold the touch pad until the LEDs on the earbuds flash red 3 times  
4. The pairing record is now cleared and the device will enter pairing mode

# GOAL USER MANUAL

## 2. Twist to fit



1. Remove GOAL from the charging case. Insert them into your ears with the silicone skirts facing backwards, until they sit comfortably in your ears.

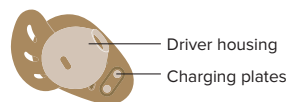


2. Twist the GOAL earbuds to fit your ears and make sure the silicone skirts fit securely in your ear. If the silicone skirts do not fit comfortably in your ears, try a different size.

\* The skirts that are already attached are medium size

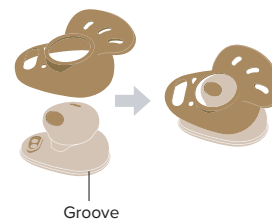
# GOAL USER MANUAL

## 3. Freebit silicone skirt



The Freebit silicone skirts are designed to keep the GOAL earbuds in your ears comfortably.

If you need to change the silicone skirts to a different size (small, large or no skirt), follow these steps to attach the skirts to the earbuds.



1. Place the circular opening of the skirt through the driver housing.



2. Snap the sides of the skirt into the groove in the main housing.



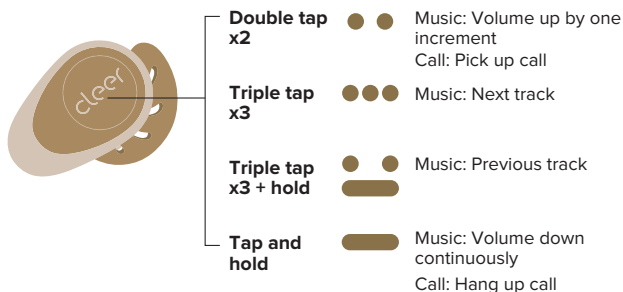
3. Adjust the skirt so that the charging plates and microphone openings are not covered by the skirt.

# GOAL USER MANUAL

## 4. Earbuds control (Playback control)

\* You can customize these controls from the Cleer Connect app

**L / R** (Default: Left)

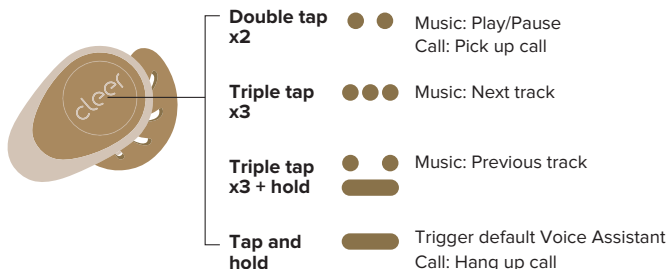


\* Removing either earbuds from your ears during playback will pause the playback. Replacing the earbuds back into your ears will restart the playback.

## 5. Earbuds control (Voice assistant)

\* You can customize these controls from the Cleer Connect app

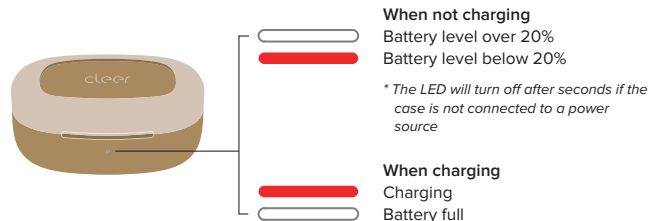
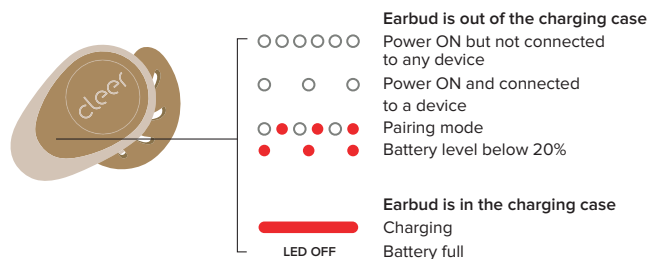
**L / R** (Default: Right)



# GOAL USER MANUAL

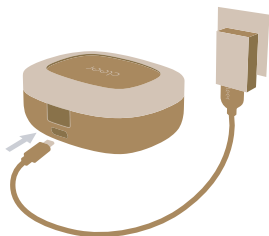
## 6. LED behavior

**L / R**



# GOAL USER MANUAL

## 7. Charging



Connect the GOAL charging case to a power source with the provided USB-C cable.

A 5-minute charge will give 1 hour of playtime. Up to 20 hours of playtime when fully charged.

# GOAL USER MANUAL

## 8. Specifications

<b>Driver:</b>	13.4mm neodymium dynamic driver
<b>Audio CODEC support:</b>	SBC, aptX, MP3
<b>Frequency response range:</b>	20 - 20,000Hz
<b>Connections:</b>	USB-C cable for case charging
<b>Battery charging (earbuds) :</b>	A 5-minute charge will give 1 hour of playtime
<b>Playback time:</b>	Up to 6 hours, up to additional 18 hours with charging case
<b>Support:</b>	BT 5.0, A2DP v1.3, AVRCP v1.6, HFP v1.7, HSP v1.2
<b>Water resistance rating:</b>	IPX5 (for earbuds only)
<b>Weight:</b>	6.6g (per earbud), 60g (both earbuds and case)

## GOAL WARRANTY

### Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

**Labor:** For a period of (1) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

**Parts:** For a period of (1) year from the original date of purchase of the product ("Parts Warranty"), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

**Instructions:** To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product,

Visit the Cleer Limited website: [www.cleeraudio.com](http://www.cleeraudio.com)

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased.

**Repair / Replacement Warranty:** This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

## GOAL WARRANTY

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

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## GOAL NOTICE

### Recycling



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed out wheel bin symbol attached to a product, it means the product is covered by the European Directive 2002/96 EC:



Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potentially negative consequences on the environment and human health. Your product contains batteries covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste.

The device complies with RF specifications when the device is used at 0mm from your body. Hereby, Cleer Limited. Declares that the product complies with essential requirements and other relevant provisions of Directive 2014/53/EU.

This device may be operated in all member states of the EU.

Declaration for EU compliance: Operation Frequency Band/Max. RF power transmitted: 2402-2480MHz, <100mW.

### Compliance with FCC rules

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## GOAL NOTICE

### Battery:

Do not ingest battery, Chemical Burn Hazard

This product contains a coin / button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

Keep new and used batteries away from children.

If the battery compartment does not close securely, stop using the product and keep it away from children.

If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

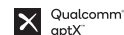
Register your product and get support at [www.cleeraudio.com](http://www.cleeraudio.com)

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# OWN THE MOMENT

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