

5.2 Common query commands

SN	Command function	Command format	Remark
1	Query parameters	PARAM#	Query the currently set parameters of the device
2	Query status	STATUS#	Query the current working status of the device
3	Device restart	RESET#	

5.3 Common control commands

SN	Command function	Command format	Remark
1	Remote cut off oil	RELAY,1#	Disconnect the vehicle's oil circuit. The command will only be executed successfully when the vehicle speed reaches below 20KM/H.
2	Restore oil circuit	RELAY,0#	Restore vehicle oil lines



5.4 Common alarm commands

SN	Command function	Command format	Remark
1	Vibration alarm	SENALM,[A] [,M]#	A=ON/OFF, default is OFF; M=0/1/2/3,Alarm mode: 0: only GPRS 1:SMS+GPRS, 2:GPRS+SMS+PHONE 3:GPRS+PHONE The default alarm mode is 1.
2	Power off alarm	POWERALM, [A],[M]#	Please turn on the device power switch in advance. A=ON/OFF, the default is ON; M=0/1/2/3,Alarm mode : 0 : only GPRS, 1: SMS+GPRS, 2: GPRS+SMS+PHONE, 3:GPRS+PHONE The default alarm mode is 0.
3	ACC alarm	ACCALM, [A],[B], [M]#ACCAL M,OFF#	A=ON/OFF, default is OFF; B=1, ACC ON alarm; B=2, ACC OFF alarm; B=3, ACC ON and ACC OFF alarm; The default alarm mode is 3 M=0/1/2/3,Alarm mode : 0 : only GPRS 1: SMS+GPRS, 2: GPRS+SMS+PHONE, 3:GPRS+PHONE The default alarm mode is 0.

6. Troubleshooting

If you feel something is wrong with your device while operating, see the following questions and solutions. If the problem still cannot be solved, please contact the seller or service provider.

Common Problem	Cause	Solution
Poor signal reception	When devices are used in areas with poor reception, such as near tall buildings or basements, radio waves cannot be transmitted effectively	Use the device in a location with good signal
Unable to connect to the network	The SIM card is not installed properly	Check the SIM card
	Dirt on the metal surface of the SIM card	Wipe with a clean cloth
	Invalid SIM card	Contact your Internet Service Provider
	Out of GSM service area	Please move to ISP service area
	Weak signal	Please move to a strong signal and try again
Shutdown	Please confirm whether the device is switched on	Turn on the device battery switch
	Please check whether the SIM is installed properly	Please install the SIM card properly
	Poor contact	Check that the plug is properly connected

7. After-sales warranty card

User information

User name		Contact number	
Address			
Product model		IMEI number	
Date of purchase		Invoice number	
Name of the seller			
Seller's address			
Seller's phone number			

* This card is the basic warranty certificate, please fill it carefully and keep it properly.

Warranty Description

Important Note: Please keep this warranty card properly, and enjoy one-year after-sales warranty with this card. If this card is lost, your terminal warranty period will be postponed to your purchase date within 30 days after the factory date of the terminal checked by our company.

Second, the scope of the warranty.

1. During the warranty period, we give free warranty if there is a problem due to the quality of the repair item itself.
2. During the warranty period, such as due to human factors, improper operation, incorrect power supply voltage caused by failure, due to the courier process dropped, damaged by their own disassembly or torn warranty strip, and natural disasters are not covered by the warranty.
3. This warranty does not apply to cases other than defects in materials, design and workmanship.
4. There is no right to extend or renew the warranty for repair or replacement under this warranty.

8. Platform tracking

Installation video

You can watch the installation video of the device and the tutorial video of using the APP on YouTube by scanning the QR code below

