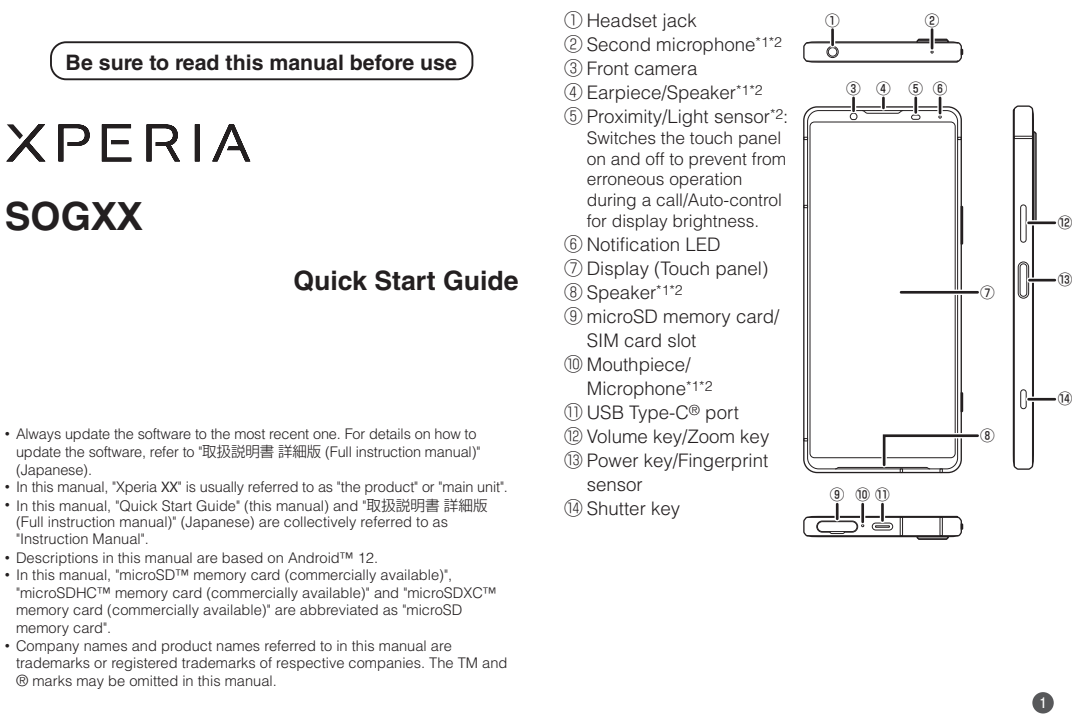


Names and functions of parts



When using the product

Before you start using the product, make sure to read the "Safety Precautions" to ensure correct use.

Before you assume that the product is malfunctioning, refer to "故障とお考えになる前に" (Check here first)" in "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

- Communication is not possible even inside of the service area in places where the signal does not reach (e.g. tunnels and basements). Also, communication is sometimes not possible in poor signal reception areas. Communication is sometimes interrupted if you move into poor signal reception area during communication.
- Since the product uses radio waves, the possibility of communication intercepts by third parties cannot be eliminated. (Though 5G/LTE/WiMAX 2+ / GSM/LMTS system has highly secure confidential communication features.)
- For connecting to the emergency call acceptance organization, only VoLTE (LTE network) can be used.
- Since the product is a radio station under the Radio Law, you may be asked to temporarily submit the product for inspection in accordance with the Radio Law.
- The IMEI information of your mobile phone is automatically sent to your carrier for maintenance and monitoring operational status of your mobile phone.
- Before you start using the product overseas, check the relevant laws and regulations of the country/region you visit.
- The Company is not liable for any damages or lost income arising from earthquakes, lightning, storms, floods or other natural disasters, as well as fires, actions by third parties, other accidents, intentional, mistaken, or incorrect use by the customer, or use under other unusual conditions outside the responsibility of the Company.
- The Company is not liable for any incidental damages (change/ disappearance of described content, loss of business income, disruption of business, etc.) arising from use of the product or inability to use the product.
- The Company is not liable for any damages or lost income arising from failure to observe the described content of the "Instruction Manual".
- You cannot use information obtained from the measuring sensor or GPS equipped with the product for the purpose which requires high reliability, as the obtained information is just used for a guide. Note that the Company is not liable for any damage or lost income arising from the difference caused by measurement.

7

Caution

Be sure to read the following cautions before use.

Do not use damaged product or peripheral devices.

Do not place the product on an unstable or inclined platform. Be careful especially when vibrator is set.

Do not use or keep in a place that is very humid, dusty, or subject to high temperature.

If children use the product, parents or guardians should give them proper instructions and do not allow them to use the product in the wrong way.

Keep the equipment out of the reach of babies, infants, and pets. In particular, be careful where small parts are stored, such as the microSD memory card/SIM card tray.

Be careful about the temperature when using the product continuously or while charging because it might become warm. Also, be careful not to keep touching it unintentionally in a pocket of clothes, when you fall asleep, etc.

The product or the specified charging equipment (sold separately) might become warm when using an app, a call, data communication, watching video, playing a game, etc. continuously or while charging. If you are directly in contact with warmed part continuously, it might cause a redness of skin, itch, rash, low-temperature burn, etc. depending on your physical condition. Especially, be careful when you put the product in a pocket of clothes or at bedtime.

14

Main unit

Danger

Be sure to read the following hazards before use.

Do not throw the product into fire or apply heat.

Do not put excessive force such as sticking with a sharp object (nail etc.), hitting with a hard object (hammer etc.), or stepping on it.

If the internal substance of the product contacts your eyes or mouth, immediately rinse the eyes or mouth with clean water and then see a doctor right away.

Warning

Be sure to read the following warnings before use.

Do not turn on or flash Flash/Photo light with the lighting luminescence part close to the other's eyes. Keep enough distance away especially from babies.

Do not turn on or flash Flash/Photo light toward a driver of a car etc.

Do not look at a repeatedly-blinking screen for a long time.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter the microSD memory card/SIM card slot of the product.

Do not set a microSD memory card or SIM card in wrong insertion, or insert it in wrong orientation.

Do not use liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter the microSD memory card/SIM card slot of the product.

- ⑮ Main camera
- ⑯ Flash/Photo light
- ⑰ RGB-IR sensor*2:
Detects lighting source of shooting environment when shooting.
- ⑱ 5G/4G antenna*3
- ⑲ mark
- ⑳ 4G antenna/Wi-Fi®/ Bluetooth®/GPS antenna*3
- ㉑ Back cover*4
- ㉒ 4G antenna*3
- ㉓ Wireless charging position
- ㉔ Wi-Fi®/Bluetooth® antenna*3
- ㉕ SIM card*5

- *1 Do not jab with a sharp object such as a needle. Doing so may cause a malfunction.
- *2 Note that covering these parts with stickers or fingers, etc. may hinder product performance.
- *3 The antenna is built into the main unit. Covering around the antenna by your hand may affect the quality of call/communication.
- *4 The back cover is not removable. Removing forcibly might cause damage or a malfunction. Also, battery is built into the main unit and not removable by customers.
- *5 For details on handling SIM card, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

Safety Precautions (Observe Strictly)

- Before using this product, thoroughly read these safety precautions for proper use.
- These "Safety Precautions" describe instructions that should be observed to prevent damage to property or injury to the customer or others using the product.
- The following symbols indicate the different levels of injury or damage that may result if the guidelines are not observed and the product is used improperly.

	Danger	This symbol indicates that "death or serious injury"1 may directly and immediately result from improper use".
	Warning	This symbol indicates that "death or serious injury"1 may result from improper use".
	Caution	This symbol indicates that "minor injury"2 and/or property damage"3 may result from improper use".

- *1 Serious injury: This refers to loss of sight, injury, burns (high- and low temperature), electric shock, broken bones, injuries with residual aftereffects from poisoning etc., and injuries requiring hospital admission for treatment or long-term hospital attendance as an outpatient.
- *2 Minor injury: This refers to injuries, burns (high- and low-temperature), electric shock, etc. that do not require hospital admission for treatment or long-term hospital attendance as an outpatient.
- *3 Property damage: This refers to extended damage to buildings, furniture, livestock, pets, etc.

Do not expose the camera lens to direct sunlight for a long time.

Do not gaze at the proximity/light sensor.

Power off the product or put it in Airplane mode before boarding an airplane.

Follow the instructions of each medical facility for the use of mobile phones on their premises.

Always keep the product away from your ear when you call handsfree, while sounding the ringtone loudly, or during stand-by. Also, when you play game, play back videos, music, etc. connecting the earphone/microphone, etc., to the product, adjust the volume adequately.

Do not turn on or flash Flash/Photo light toward a driver of a car etc.

Do not look at a repeatedly-blinking screen for a long time.

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter the microSD memory card/SIM card slot of the product.

Do not set a microSD memory card or SIM card in wrong insertion, or insert it in wrong orientation.

Do not use liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.), metal parts, or flammable objects to enter the microSD memory card/SIM card slot of the product.

SIM card

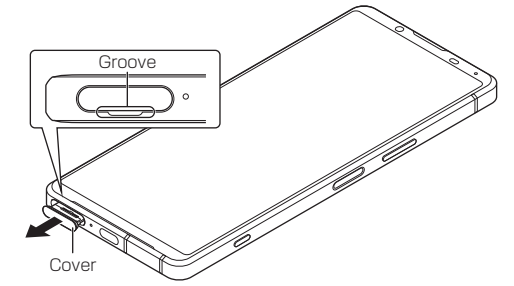
Your phone number etc. is recorded in SIM card.



Attaching SIM card

Before attaching SIM card, make sure to turn off the product.

- 1 Remove the tray from the main unit
- Put your fingertip (nail) into the groove of the microSD memory card/SIM card slot and draw the cover straight out.



Explanation of graphic symbols

	Indicates an action that is not allowed.		Indicates that handling with wet hands is not allowed.
	Indicates that disassembly is not allowed.		Indicates compulsory actions in accordance with instructions.
	Indicates that use in a place where the product is likely to get wet or allowing the product to get wet is not allowed.		Indicates that the power plug must be disconnected from an outlet.

Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices

Danger

Be sure to read the following hazards before use.

Do not use, store or leave the equipment in a location where it is subject to high temperature or accumulation of heat (e.g. by the fire, near a heater, under a kotatsu or bedding, in direct sunlight, in a car in the hot sun).

Do not put the equipment in cooking appliances such as microwave ovens, IH cooking heaters, or high pressure containers such as pressure cookers. Do not place the equipment near such cooking appliances.

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.

10

If you are wearing any electronic medical equipment, check with the relevant medical electronic equipment manufacturer or vendor whether the operation might be affected by radio waves.

Be careful about broken parts or exposed internal part of the product when the display, back cover, or the camera lens is broken.

If the internal battery leaks or gives off a strange smell, immediately stop using and remove it from the vicinity of open flames.

Be careful not to allow a pet etc. to bite the product.

When using the motion sensor, check the safety around you, hold the product firmly, and do not shake it unnecessarily.

Caution

Be sure to read the following cautions before use.

If the display is damaged and when the internal substance etc. leaks out, do not allow it to contact your skin such as face and hands, clothes, etc.

Do not discard the product together with other garbage.

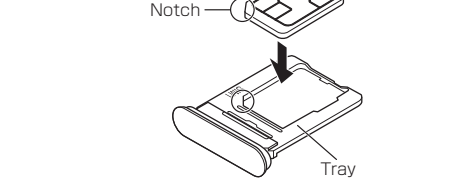
Watch the display in an adequately bright place taking a certain distance from it.

Do not discard the product together with other garbage.

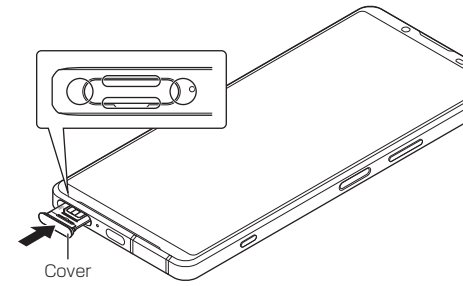
2 Set SIM card into the tray with the IC (metal) part facing up

Pay attention to the location of the notch.

Surely set SIM card into the tray not to come off.



- 3 Keep the product horizontal and then push the tray in straight
- Pay attention to the direction the tray is being pushed in. Firmly press where circled O, and check that there is no gap between the main unit and the microSD memory card/SIM card slot cover.



4

Do not charge the equipment when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.). Also, do not charge the equipment in a place where water comes in contact such as bathroom or near a humidifier.

Do not subject the product to strong pressure or break the product. Especially when bringing the product putting in a pocket of clothes, do not let the product hit against surroundings or being put between the objects.

Do not sit or squatting with the product put in a pocket of trousers or skirt

Do not disassemble or modify the equipment.

Do not try to remove the internal battery from the product.

The back cover cannot be removed. Do not try to remove it from the product.

Do not let the equipment get wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.).

Do not splash sand, soil or mud, or do not directly place the equipment on it. Also, do not touch the equipment with hands with sand etc. adhered.

11

If the substance leaks out from the internal battery, do not allow the fluid to contact with your skin of face, hands, clothes, etc.

Do not use the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately) if the cable is damaged.

If you hear thunder, do not touch the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately).

Do not short-circuit the charging terminal while it is connected to an outlet. Do not touch the charging terminal with your hands, fingers, or any part of your body.

Do not place heavy objects on a cable of the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately), or do not apply unreasonable force to the cable such as pulling.

Do not contact metal objects to the specified charging equipment (sold separately) when connecting the plug to or disconnecting it from an outlet.

Do not connect the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately).

Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product.

Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Turning the power on/off

Turning the power on

- 1 Press and hold Power key until the product vibrates
- The lock screen appears.
- When "ようこそ (Welcome)" appears after the product is powered on, follow the onscreen instructions to set the initial settings.
- Swiping (flicking) the screen up displays the Home screen.

Turning the power off

- 1 Press Power key and the upper part of the volume key at the same time

[Power off]

- Information
- To restart the product in safe mode (start with almost default state), press Power key and the upper part of the volume key at the same time → Long-touch "Power off" → [OK].

Forcedly turning the power off

- 1 Press and hold Power key and the upper part of the volume key at the same time for 10 seconds or more, and release your fingers after the product vibrates three times consecutively

FCC ID

To view the regulatory compliance mark

- In the Home screen, slide the screen up → [Settings] → [About phone] → [Certificates]

Regulatory compliance mark such as FCC ID is displayed on the screen.

8

9

12

13

Do not allow liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) to get inside the charging terminal, the USB Type-C port, or the headset jack.

Use only optional parts specified by the Company for the product.

Do not subject the equipment to strong force, impacts, or vibration such as letting it fall, stepping on it or throwing it.

Do not allow conductive materials (such as metal objects and pencil lead) to come into contact with the charging terminal, the USB Type-C port, or the headset jack, or allow dust to get inside of it.

Do not cover or wrap the equipment with a cloth or bedding in use or while charging.

Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Charging equipment

Warning

Be sure to read the following warnings before use.

Do not use the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately) if the cable is damaged.

If you hear thunder, do not touch the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately).

Do not short-circuit the charging terminal while it is connected to an outlet. Do not touch the charging terminal with your hands, fingers, or any part of your body.

Do not place heavy objects on a cable of the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately), or do not apply unreasonable force to the cable such as pulling.

Do not contact metal objects to the specified charging equipment (sold separately) when connecting the plug to or disconnecting it from an outlet.

Do not connect the voltage converter (such as a travel converter for overseas travel) to the specified charging equipment (sold separately).

Do not put an excessive force to the connection part with the specified charging equipment (sold separately) connected to the product.

Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).

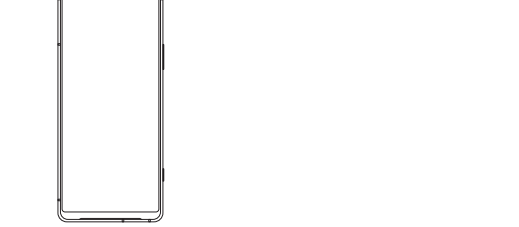
Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Packaged items

Before you start using the product, make sure that you have all these packaged items with the product.

- Main unit
- クイックスタートガイド (Quick Start Guide) (Japanese)



These items are not included in the package.

- microSD memory card
- Earphones
- AC adapter
- USB Type-C cable

- Information
- Purchase a specified charger (sold separately).
- The battery is built into the product.
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

Remove the cover etc. from the product when charging with the Wireless Charging Pad (sold separately).

Power off the product near electronic devices or equipment operating on high precision control or weak signals.

If charging does not finish after specified time, stop charging.

Always turn off the product before you enter a place where flammable gas may be present, or a place where dusts are generated. Stop charging the product if you are charging it.

Follow the instructions of a gas station or other such location before using the product there.

If you notice anything unusual about the equipment such as an unusual odor, abnormal noise, smoke generation, overheating, discoloration or deformation during operation, charging or storage, perform the following measures carefully.

Failure to do so might cause fire, burns, injury, electric shock, etc.

Do not charge the product at a gas station, etc.; in particular, do not use the product while filling.

Do not attach a metal object (e.g. a sticker whose material contains metal) to the Wireless Charging Pad (sold separately) or the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

Do not place a metal object (e.g. a strap or clip whose material contains metal) between the Wireless Charging Pad (sold separately) and the product.

16

Never connect the USB Type-C plug to the product or the specified charging equipment (sold separately) when it is wet.

Do not touch the cable, charging terminals or power plug of the specified charging equipment (sold separately) or Wireless Charging Pad (sold separately) with wet hands.

Use the adapter only on the specified power supply and voltage. When charging the battery overseas, use AC adapter that can be used overseas (sold separately).

Firmly insert the specified charging equipment (sold separately) into an outlet.

When you disconnect a power plug of the specified charging equipment (sold separately) from an outlet, do not apply excessive force to it such as pulling the cable. Instead, hold the adapter main unit to disconnect.

If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, consult a doctor for using the Wireless Charging Pad (sold separately) in advance.

Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Do not charge the product when it is wet with liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) with the Wireless Charging Pad (sold separately).

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

Do not charge the product in a place where water comes in contact such as bathroom or near a humidifier.

● **Incorrect plugging/unplugging the specified charging equipment (sold separately) into/from the product, plug/unplug it straight toward the product without applying excessive force such as pulling the cable.**
Incorrect plugging/unplugging might cause fire, burns, injury, electric shock, etc.

● **If the charging terminal is deformed such as being bent, stop using immediately. Do not use with the deformation restored.**
Doing so might cause fire, burns, injury, etc. due to short-circuit of the charging terminal.

● **Always remove the power plug from an outlet when not using it.**
Keeping it plugged in might cause fire, burns, electric shock, etc.

● **Immediately remove the power plug from an outlet if liquids such as water (drinking water, sweat, seawater, urine of pet animals, etc.) get adhered.**
Failure to do so might cause fire, burns, electric shock, etc. due to short-circuit by adhered object etc.

● **Before cleaning, remove the power plug from an outlet.**
Failure to do so might cause fire, burns, electric shock, etc.

Caution Be sure to read the following cautions before use.

● **Do not touch the specified charging equipment (sold separately) continuously when it is connected to an outlet.**
Doing so might cause a burn etc.

SIM card

Caution Be sure to read the following cautions before use.

● **Be careful of the cut surface not to hurt your fingers etc. when handling SIM card.**
The cut surface may be sharp, and it might cause injury.

● When suddenly brought into a warm place from a cold place, or when used as a humidifier in a place where there are people, water droplets (e.g. near the air discharge port of an air conditioner), water droplets (i.e. condensation) may be formed inside of the product. Note that when used under such conditions, the humidity might cause corrosion or a malfunction.

● While waiting or reading data to or from a microSD memory card, do not subject the product to vibration or impact, or turn off the power. Doing so might cause loss of data or a malfunction.

● Do not cover the proximity/light sensor with your finger or put a sticker on it. Doing so might hinder the proximity/light sensor from detecting the ambient brightness and functioning correctly.

● Do not put a sticker, etc. on the proximity/light sensor. Doing so might cause a malfunction on the sensor and make the display always turned off while receiving a call or during a call.

● Usually use the product with the cover of microSD memory card/SIM card slot firmly closed. If the cover is open, dirt or water might get inside and cause a malfunction.

● Do not allow liquids, metal and other foreign objects to get inside the USB Type-C port, headset jack, microSD memory card/SIM card slot, earpiece/speaker, mouthpiece/microphone, speaker, second microphone, etc. Doing so might cause a malfunction.

● Do not give strong impact on the product such as dropping, throwing, stomping. Doing so might cause a malfunction.

● Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside the product, it might cause a malfunction.

● To prevent possible hearing damage, do not listen at high volume levels for long periods.

● This mark is displayed when the surface temperature of the product rises during use. When the mark is displayed, there is a risk of burns if you continue using the product while holding it in your hands. In this case, please refrain from holding it in your hands.

Security codes/PIN code

Security codes

The product has various security codes that you can use.
The available security codes are as follows. Do not forget the various security codes that are set as they are necessary for various operations and contracts. Make sure to change the security codes from the initial values to your own numbers.

Security code

Initial value	A four-digit number chosen by the customer and noted on the application form
---------------	--

PIN code

PIN code

To prevent unauthorized use of the SIM card by a third party, you can set the product to require PIN code entry every time the power is turned on. You also need to enter PIN code when setting whether the PIN code entry is required. If the PIN code is incorrectly entered three times consecutively, the PIN code will be locked by code using PUK code.
• Entering PIN code is not required by default state. In "SIM card lock", however, you can change the setting requiring to enter PIN code.
Note that setting up "SIM card lock" requires entry of PIN code.
• When an entry of security code is required for making settings, change the initial value of the security code to your own number and then use it.
• PIN code is set to "1234" by default state. In "Change SIM PIN", however, you can change the PIN code to any four- to eight-digit number as necessary.
• PIN code is not reset even if you execute "Erase all data (factory reset)".

PUK code

In case the PIN code is locked, you can unlock it by entering the PUK code.
• PUK code is an eight-digit number given at the time of purchase, and is printed on the back side of the plastic card on which your SIM card is attached. When using eSIM, refer to au homepage for details.
[https://www.au.com/support/service/mobile/procedure/f/pin-code/\(japanese\)](https://www.au.com/support/service/mobile/procedure/f/pin-code/(japanese))
• After entering the PUK code, you need to set a new PIN code.
• If the PUK code is incorrectly entered ten times consecutively, contact "お問合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When your phone or Bluetooth® handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned at a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Corporation accessory and worn on the body. Use of the phone other than as tested may impact SAR and result in non-compliance with such RF exposure limits. For devices which include "WiFi hotspot" functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. Use of third-party accessories may result in different SAR levels than those reported.

For more information about SAR and radio frequency exposure go to: [https://xpria.sony.jp/product/SAR/\(japanese\)](https://xpria.sony.jp/product/SAR/(japanese))

United States

This PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

This mobile phone model SOGXX has been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general

Using near-field communication in healthcare facilities

Warning Be sure to read the following warnings before use.

● **If you wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator, carry or use the product 15 cm or more away from the implant at all times.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **If you need to use electronic medical equipment other than implantable cardiac pacemakers or implantable cardioverter defibrillators outside medical facilities such as treating at home, consult the relevant medical electronic equipment manufacturer for effects on the equipment by radio waves.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **If there is any chance that the distance between the product and a person closest to you might get shorter than 15 cm such as when you cannot freely move around, set the product not to emit radio wave in advance (Airplane mode, power off, etc.).**
A person in close proximity to you might wear electronic medical equipment such as an implantable cardiac pacemaker or an implantable cardioverter defibrillator. The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **Follow the instructions given by the respective medical facility regarding use of the product on their premises.**
The radio waves from the product might have harmful effects on the operation of the electronic medical equipment.

● **Internal battery (The internal battery of the product is a lithium-ion battery)**
The internal battery is not fully charged at the time of purchase. Charge the internal battery before using the product. Charge the internal battery if you have not used the product for a long time.

● **For more or notes on the display, etc., refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).**

Notes on waterproof and dustproof properties

The product has a waterproof property equivalent to JIS waterproof grade (JIS C 0920) IPX5*1 and IPX8*2, as well as a dustproof property equivalent to JIS dustproof grade IP6X*3 on the condition that the cover of microSD memory card/SIM card slot is securely attached (based on in-house testing). Before using the product, thoroughly read "Important items to remember before use" to ensure correct use. Failure to follow the contents described in the sections might cause intrusion of water, sand or other foreign material, resulting in overheating, ignition, electric shock, injury or a malfunction.
*1 IPX5 equivalent means that the product will maintain its operability as a phone even if it is sprayed with water from a 6.3 mm diameter nozzle at a distance of about 3 meters for more than 3 minutes at a rate of about 12.5 liters per minute for any direction.
*2 IPX8 equivalent means that the product will maintain its operability as a phone with no water getting inside the main unit even if it is gently submerged in a tank of still tap water at room temperature to a depth of 1.5 meter for about 30 minutes.
*3 IP6X equivalent means that the product will securely maintain its function of no grit and dust getting inside the main unit even if it has been placed in an apparatus with grit and dust of diameters of 75 μm or less and shaken for 8 hours.
Since operation of the product on each usage scene was confirmed based on the above assumption, proper operation of the product in every possible condition during actual use is not guaranteed. Malfunctions determined to be caused by mishandling by the customer are not covered by the warranty.

Notes on data communication charge

• Since a constant Internet connection is possible with the product, data communication may be performed automatically by some apps, resulting in high data communication charges. Therefore, subscription to a data communication charge discount service or flat rate plan is recommended.
• To browse homepages, download apps, communicate using apps, send/receive e-mails and configure various settings on the product, connection to the Internet is required and data communication charge applies.

Notes on Call Charges

• When you end a call, make sure to disconnect the call. If you forget to disconnect, the call charges may be higher.

Mobile Phone Etiquette

Use of the product is not allowed in the following places!

• Do not listen to music or watch videos, etc. while driving a car or motorcycle, or riding a bicycle. Use of mobile phones while driving a car or motorcycle is prohibited by law (Use of mobile phones while riding a bicycle may also be punishable by law). In addition, stay alert to the traffic around you even when walking. Surrounding sounds may not be heard clearly, and gazing at the screen might distract your attention causing a traffic accident. Be especially careful at railroad crossings, station platform and pedestrian crossings.
• Use of mobile phones on board is restricted. Follow the instructions of each airline.

population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, all models are designed to meet the relevant guidelines for exposure to radio waves.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 0.47 W/kg*, when worn on the body is 0.47 W/kg* and when WiFi hotspot mode is 0.47 W/kg*. For body-worn operation, the phone has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 10 mm. When using the device as a charger, you need to put the phone on a flat surface and 20 cm separation distance from user during the charging mode. Use of third-party accessories may result in different SAR levels than those reported.

Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be difference between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of <https://www.fcc.gov/oet/ea/fccid> after searching for FCC ID JYD-03571V. Additional SAR-related information can also be found on the Mobile and Wireless Forum at <https://www.mwforum.org/>.

Material list

Main unit

Part	Material	Surface treatment
Exterior case (top part, bottom part, side part, Volume key/Zoom key, Shutter key, Camera ring (peripheral part of main camera))	Aluminum alloy	Alumite treatment
Exterior case (cover of microSD memory card/SIM card slot)	Polycarbonate resin	Coating
Exterior case (Antenna slit, USB Type-C port, Headset jack), Transparent plate (Display, Back cover)	PBT resin (with glass fiber)	—
Transparent plate (Main camera)	Hardened glass	AFP treatment + AR treatment
Power key/Fingerprint sensor	Epoxy resin	Coating
Earpiece/Speaker (upper part) mesh	Polyester resin	Dyeing
Rubber seals on the cover of microSD memory card/SIM card slot	Silicon rubber	—
microSD memory card/SIM card slot cover interior	Polycarbonate resin + elastomer resin	—
Tray of microSD memory card/SIM card	Nylon resin + stainless alloy	—

Important items to remember before use

• Make sure that the cover of microSD memory card/SIM card slot is firmly closed. Waterproofness/dustproofness is only effective when the cover is securely closed.
• Do not open or close the cover of microSD memory card/SIM card slot if the product or your hands are wet.
• Do not sink the product in liquids other than tap water (seawater, pool water, water of hot spring, water with soap, detergent or bath salt contained, alcohol, juice, seasonings, etc.) or do not splash such liquid to the product. Also, do not use in a place where urine of pet animal is splashed. If it is splashed on the product, immediately wash the product with tap water.
• Do not put the product directly on sand at a beach etc. Sand or other small particles might get inside the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone causing the volume to drop. If sand gets inside of the main unit, it might cause overheating or a malfunction.
• Do not use the product underwater.
• Do not leave the product in a humid place such as a bathroom or kitchen for an extended period of time.
• Even after draining, water might remain on the product. Although you can use the product, do not place it near things that must not get wet. Also, take care not to wet your clothes, bag, etc.
• Drain water if it becomes temporarily hard to hear the sound due to water remaining in the earpiece/speaker, mouthpiece/microphone, speaker, or second microphone.
• Do not spray the product with high-pressure water or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.
• Do not wash the product in a washing machine or ultrasound bath.
• Do not immerse the product into a bathtub. The product is not resistant to high temperatures.
• Extreme changes in temperature generates condensation causing a malfunction. Wait until the main unit reaches room temperature before you bring the product from a cold place into a warm bathroom.
• The product does not float on water.

● **For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).**

After-sales service

When asking for repair

For repair, make an inquiry to Repair and Delivery Support Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

*The warranty period is one year from the date you newly purchased the product.

• Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
• Recycled parts that meet the Company's quality standards are sometimes used for repair.
• Your old terminal collected by replacement mobile phone delivery service is serviced for reuse and recycled as a replacement terminal. Also, parts replaced through after-sales service are collected and recycled by the Company. They cannot be used for customers.
• The product which is processed, remodeled, analyzed (including by modifying or analyzing the software (including by rooting etc.)), reverse engineering, decompiling, reverse-assembling), or repaired by an unauthorized repair office is not covered by the warranty and repair may be refused.
• The battery built-into the main unit is not covered by free-of-charge repair warranty, as it is a consumable part.

Performance parts for repair

The Company retains performance parts for repair of the main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

*In the United States, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.
**This paragraph is only applicable to authorities and customers in the United States.

Europe

This mobile phone model SOGXX has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the International Commission on Non-ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over 10 (gram of tissue (for example European Union, Japan, Brazil and New Zealand).

For body worn operation, this phone has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 5 mm from the body. When using the device as a charger, you need to put the phone on a flat surface and 20 cm separation distance from user during the charging mode. Use of other accessories may not ensure compliance with RF exposure guidelines.

The highest SAR value for this model phone tested by Sony for use at the ear is 0.XX W/kg (10g).

In the case where the phone is worn on the body, the highest tested SAR value is 0.XX W/kg (10g).

Handling precautions

These precautions are provided to prevent the product from damage and ensure that performance can be fully demonstrated.
Thoroughly read these precautions to ensure correct use. For more details, refer to "取扱説明書 詳細版 (Full instruction manual)" (Japanese).

Precautions common to the main unit, internal battery, charging equipment, SIM card, peripheral devices

● Do not apply excessive force to the product during use. Be sure not to put the product into a tightly packed bag or place a heavy object on the product in a bag. Sitting on the product in your pocket might damage the display or internal circuit board or cause a malfunction.
● Keeping an external device connected to the USB Type-C port or headset jack might cause damage of the connector or a malfunction. Such damage and malfunction are not covered by the warranty, even if there is no external damage.

● To ensure waterproof property (equivalent to IPX5 and IPX8) of the product, use with the cover of microSD memory card/SIM card slot tightly closed. Note that the waterproof property is not guaranteed in every usage condition.
Do not allow water to get inside of the product or splash water on the specified charging equipment (sold separately) or optional accessories. Do not open or close the cover of microSD memory card/SIM card slot in the pool or with water droplets on the surface of the product. Doing so might cause water intrusion resulting in internal corrosion.
Malfunctions determined to be caused by water intrusion are not covered by the warranty.

● Waterproof/dustproof performance might not be maintained if the product has an outward abnormality such as damage or deformation. In that case, make an inquiry to the contact on the back cover of "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

● For the following products, do not use them in extremely hot, cold or humid places. (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%. However, temporary use at an ambient temperature range of 36°C to 40°C and humidity range of 86% to 90 % is allowed.)
• Main unit
• SIM card (attached to the main unit)

Precautions on charging

The optional accessories are not waterproof. Check the following before and after charging.

● Never charge the battery if the product is wet. Doing so might cause fire, burns, injury, electric shock, etc.
● Check that the product is not wet. If you are charging the battery just after the product gets wet, drain water well and wipe the remaining water off with a clean dry cloth.
● Do not touch the specified charging equipment (sold separately) with wet hands. Doing so might cause electric shock.
● Do not splash water over the specified charging equipment (sold separately) when using them. Do not use them near water such as in a bathroom, shower room, kitchen or washroom. Doing so might cause fire, burns, electric shock, or malfunction. Do not bring them into a bathroom etc. even if you do not charge the product with them. Doing so might cause fire, burns, electric shock, or malfunction.

Draining water when the product gets wet

Drain the following parts:
Earpiece/speaker, Mouthpiece/microphone, Speaker, USB Type-C port, Second microphone, Headset jack, Power key/Fingerprint sensor, Volume key/ Zoom key, Shutter key, the cover of microSD memory card/SIM card slot, Camera ring (peripheral part of main camera)
• If water remains, clothes or bag might get wet or sound might be barely heard. Drain in the following steps.

1 Wipe off water remained on the product with a dry cloth, etc.

2 Hold the product firmly and shake it approximately 20 times, then turn upside down and shake it 20 times again
* When shaking the product, check the safety around you and hold it firmly enough not to drop it.

3 If water flows out from the inside of the product, wipe it off with a dry cloth etc.
* Face the product downward and push it on a cloth to wipe off the water.
* Turn the upside down and wipe off the water.

4 Place a dry towel or cloth under the product and leave it for a couple of hours at room-temperature to dry
* If the product is not dried enough, you can barely hear the sound. Leave the product enough time to dry before use.

Provisions for free-of-charge repair

1 Please notify us of the production number (IMEI number) for repair request. The production number (IMEI number) can be checked on the product main unit, sticker on the outer packaging box etc.
2 During the warranty period, we will repair the product free of charge for the malfunction under the condition that it is used correctly in line with the directions given in the instruction manual.
3 Even if the warranty period has not expired, a fee will be charged for repair under the following circumstances, (or repair may not be possible).
① The product has not been used correctly in line with the directions given in the instruction manual.
② The malfunction or damage is due to unauthorized repair or modification of the product.
③ The product has been repaired other than at our specified repair offices.
④ The malfunction or damage is due to negligence in use or handling, or due to an accident. There are signs of the product having been dropped, wet, exposed to humidity, etc.
⑤ The malfunction or damage is due to natural disasters (earthquakes, storm or flood damage, etc.), fire, salt damage, abnormal voltage, etc.
4 Repair may not be possible depending on the degree of damage.
5 The Company shall have no liability for any damage or lost income resulting from the malfunction of the product.
6 The Company shall not bear any responsibility for accidents resulting from use of the product having been connected to unspecified devices.
7 Do not accept requests for service calls to the owner's home, place of business, etc.
8 The warranty is valid only in Japan.
9 The Company shall repairs repair free of charge during the period and under the conditions specified on this warranty card. Thus this warranty does not limit the legal rights of the owner with respect to the issuer of this warranty card (the guarantor) or any other business person or enterprise.

FCC Statement for the USA

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Foreign Exchange and Foreign Trade Act

The products may be subject to the application of the Foreign Exchange and Foreign Trade Act and other related laws and regulations in Japan. In addition, the Export Administration Regulations (EAR) of the United States may be applicable.

In the case of exporting or reexporting the products, customers are requested to follow the necessary procedures at their own responsibility and cost. Please contact the Ministry of Economy, Trade and Industry of Japan or the Department of Commerce of the United States for details about procedures.

● In the event that the product gets wet while charging, immediately disconnect the plug of the specified charging equipment (sold separately). (Use within an ambient temperature range of 5°C to 35°C and humidity range of 35% to 85%.)
• Charging equipment
• Peripheral devices

● Do not use in places subject to lots of dust or vibration. Doing so might cause a malfunction.

● Clean the USB Type-C port and headset jack with dry cotton swabs etc. every now and then. Soiled terminals might cause poor connection. Do not exert strong force to clean the USB Type-C port and headset jack to prevent deformation.

● Clean the product with a soft dry cloth (e.g. wiping cloth for eyeglasses). Forcibly rubbing with a dry cloth might scratch the display. The display might be stained if splash or smear is left attached to the surface. Wiping the product using alcohol, thinner, benzene, detergent, glass cleaner, etc. might erase the printing on the exterior case or cause a malfunction.

● Use as far away as possible from land-line phones, TVs and radios. Use of the product nearby might affect them.

● The product might become warm while talking, charging or during other operations, depending on the situation, but this is not abnormal.

● Do not place near corrosive chemicals or in places where corrosive gas is generated. Doing so might cause a malfunction.

● Do not use outside when you can hear thunder. Doing so might risk lightning strikes and electric shock.

● Be sure to use only the specified peripheral devices. Use of other peripheral devices might cause a malfunction.

● Do not put the product in a cooking apparatus such as microwave oven or a pressure vessel. Doing so might cause a malfunction.

● The customer is not allowed to disassemble, modify or repair the product. Doing so might cause a malfunction. Modification of the product is in violation of the Radio Law and Telecommunications Business Act.

● Do not allow a part of your body such as finger or conductive foreign objects (metal fragments, pencil leads, etc.) to come into contact with or to enter the USB Type-C port or headset jack. Doing so might cause a malfunction.

Notes on using Bluetooth®/wireless LAN (Wi-Fi®) functions

• The Bluetooth® and wireless LAN (Wi-Fi®) functions of the product conform to Japanese domestic standards and FCC standards, and has been certified.
• Use of Bluetooth® function and Wireless LAN (Wi-Fi®) function may be restricted in some countries/regions. Before using the product overseas, check the relevant laws and regulations of the country/region you visit.
• The 2.4 GHz band used by wireless LAN (Wi-Fi®) and Bluetooth® devices is shared by various other devices. For this reason, the communication speed and connectable range may be decreased, or disconnection may occur, due to interference from other devices.
• Do not use the product in places where electromagnetic waves are generated or near electric products, AV and OA equipment, or other magnetized devices.
• Subjecting the product to magnetic or electrical noise may increase noise and prevent it from performing communications (The product is particularly susceptible to noise when it used near a microwave oven).
• Using the product near a TV, radio or similar appliance may cause reception interference and disrupt TV images.
• The searching might not be successful if there are multiple wireless LAN (Wi-Fi®) access points near to the product or the same channel is being used.
• Use of mobile phones on board is restricted. Follow the instructions of each airline.

• The communication speed and connectable range vary depending on the distance between communication devices, obstacles and the devices used.

Repair and Delivery Support with Cloud

An after-sales service membership program on a monthly basis called "Repair and Delivery Support" and the service is available for using au/UC mobile phone terminal for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss.

For monthly charge and details of the service, refer to au/UC mobile homepage.
• For au users:
[https://www.au.com/mobile/service/kosho-funshutsu-cloud/\(japanese\)](https://www.au.com/mobile/service/kosho-funshutsu-cloud/(japanese))
• For UC mobile users:
[https://www.uqwimax.jp/mobile/plan/option/repair-cloud/\(japanese\)](https://www.uqwimax.jp/mobile/plan/option/repair-cloud/(japanese))
• The contents of services are subject to change without notice.

SIM card

The SIM card is lent to you by your carrier. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact "お問合わせ先 (For inquiries)" on "取扱説明書 詳細版 (Full Instruction Manual)" (Japanese).

Intellectual property rights

Trademarks

• “ソニー” and “SONY”, or product names, service names, and logo marks used in this manual are registered trademarks or trademarks of Sony Group Corporation or its affiliated companies. All other product names, service names, company names, and logo marks are trademarks, registered trademarks, or titles of respective companies.

• FeiCiLA is a contactless IC card technology developed by Sony Corporation. In context, TM and ® mark may be omitted.

• Any rights not expressly granted herein are reserved. All other trademarks are property of their respective owners.

• The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Sony Group Corporation and their subsidiaries is under license.
• Wi-Fi® is a trademark or registered trademark of Wi-Fi Alliance®.
• The microSD logo, microSDHC logo and microSDXC logo are trademarks of SD-3C, LLC.
• USB Type-C® is a registered trademark of USB Implementers Forum.
• 2J is a registered trademark of FeiCiLA Networks, Inc.
• Dolby, Dolby Atmos, and the Dolby D symbol are registered trademarks of Dolby Laboratories Licensing Corporation. Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012-2021 Dolby Laboratories. All rights reserved.