

Remote Control Tips & Tricks

Toggle Fan ON/OFF

- Press to turn the fan ON or OFF
- **Secret Command:** After a Power Cycle, hold this button for 3 seconds to pair a new remote with a fan. (*See New Remote Pairing Instructions on reverse side)

Fan Speed (1 to 6)

- Press + or - to increase or decrease the fan speed. The remote LED lights will indicate the fan speed selected.
- **Secret Command:** If you hold down the Fan Speed "-" button for three seconds it will send a discrete Fan OFF command.

Fan Timer Mode

- Set the fan to turn off automatically after 2, 4, or 8 hours by pressing the desired timer button.
- To disable, press the Fan Speed "+" or "-" or the Fan ON/OFF button.

Natural Breeze Mode

- Press to enable a variable fan speed that simulates a natural breeze.
- To turn off, press the Fan Speed "+" or "-" or the Fan ON/OFF button.

Summer/Winter Mode

- HOLD the Summer or Winter button for 3 seconds to switch between downward (summer) and upward (winter) airflow.



Note: The handheld remote comes pre-paired with your fan. If the remote does not operate the fan, please follow the New Remote Pairing Process.

See back page for Handheld Remote Pairing, Unpairing, and other commands.

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Handheld Remote

Pairing, Unpairing & Other Commands

Pairing a New Remote to Your Fan

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Pair the Remote:** After the power cycle, hold the **Fan ON/OFF** (🌀) button on the remote for 3 seconds.
 - **Confirmation:** The remote's LEDs will flash, and the fan will beep and flash, indicating successful pairing.

Note: You can pair up to four (4) remotes to a single fan.

Unpairing the Remote

1. **Step 1:** Press and hold the **2H button** for 3 seconds until the remote's LEDs flash 3 times.
2. **Step 2:** Press and hold the **8H button** for 3 seconds until the remote's LEDs flash 3 times.
3. **Step 3:** Press and hold the **2H button** again for 3 seconds until the remote's LEDs flash 10 times, confirming unpairing.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Reset the Fan's Smart Network/Wifi Settings

1. To reconnect the fan to a new Wi-Fi or smart home ecosystem, press and hold the **2H button** on the remote for 3 seconds until the LEDs flash 3 times, then repeat this process with the **4H button** and the **8H button**, ensuring the LEDs flash 3 times after each hold. Once all three buttons have been held in the sequence, the remote's LEDs will flash 10 times, and the fan will emit a beeping sound, indicating the reset is complete.
2. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.

Troubleshooting & Tips

If the fan does not spin or light up, please check that it is receiving power.

1. **Power Cycle the Fan:** Switch the fan's main power **OFF** and then **ON** using the wall switch or breaker.
2. **Test the Fan:** Press the Light or Fan **ON/OFF** buttons on the remote to see if the fan responds.
3. **Re-pair the Remote (if needed):** If the fan still does not respond, try re-pairing the remote to the fan.

If issues persist, contact the Altitude support team for assistance.

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