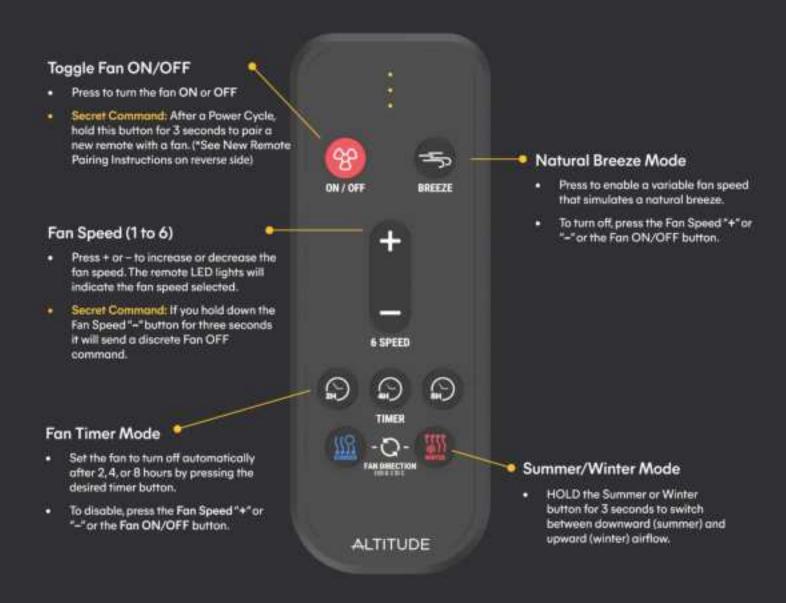
Remote Control Tips & Tricks



Note: The handheld remote comes pre-paired with your fan. If the remote does not operate the fan, please fallow the New Remote Pairing Process.

See back page for Handheld Remate Pairing, Unpairing, and other commands.

Handheld Remote Pairing, Unpairing & Other Commands

Pairing a New Remote to Your Fan

- Power Cycle the Fan: Switch the fan's main power OFF and then ON using the wall switch or breaker.
- 2. Pair the Remote: After the power cycle, hold the Fan ON/OFF (&) button on the remote for 3 seconds.
 - Confirmation: The remote's LEDs will flash, and the fan will beep and flash, indicating successful pairing.

Note: You can pair up to four (4) remotes to a single fan.

Unpairing the Remote

- 1. Step 1: Press and hold the 2H button for 3 seconds until the remote's LEDs flash 3 times.
- 2. Step 2: Press and hold the 8H button for 3 seconds until the remote's LEDs flash 3 times.
- 3. Step 3: Press and hold the 2H button again for 3 seconds until the remote's LEDs flash 10 times, confirming unpairing.

Reset the Fan's Smart Network/Wifi Settings

- To reconnect the fan to a new Wi-Fi or smart home ecosystem, press and hold the 2H button on the remote for 3 seconds until the LEDs flash 3 times, then repeat this process with the 4H button and the 8H button, ensuring the LEDs flash 3 times after each hold. Once all three buttons have been held in the sequence, the remote's LEDs will flash 10 times, and the fan will emit a beeping sound, indicating the reset is complete.
- 2. Power Cycle the Fan: Switch the fan's main power OFF and then ON using the wall switch or breaker.

Troubleshooting & Tips

If the fan does not spin or light up, please check that it is receiving power.

- Power Cycle the Fan: Switch the fan's main power OFF and then ON using the wall switch or breaker.
- Test the Fan: Press the Light or Fan ON/OFF buttons on the remote to see if the fan responds.
- 3. Re-pair the Remote (if needed): If the fan still does not respond, try re-pairing the remote to the fan.

If issues persist, contact the Altitude support team for assistance.

The device has been evaluated to meet general RF exposure requirement. Thedevice can be used in portable exposure condition without restriction. Changes or modifications tothis unit not expresslyapproved by the party responsible for compliance could void the user'sauthority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to thefollowing two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, includinginterference that may cause undesired operation.



