

About this Manual

Thank you for choosing FOXXD MIRO smart phone. In order to keep your phone in its best condition, please read this manual and keep it for future reference.

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This phone is designed to meet national SAR limits of 1.6W/kg. While its specific maximum SAR values can be found on this user guide.

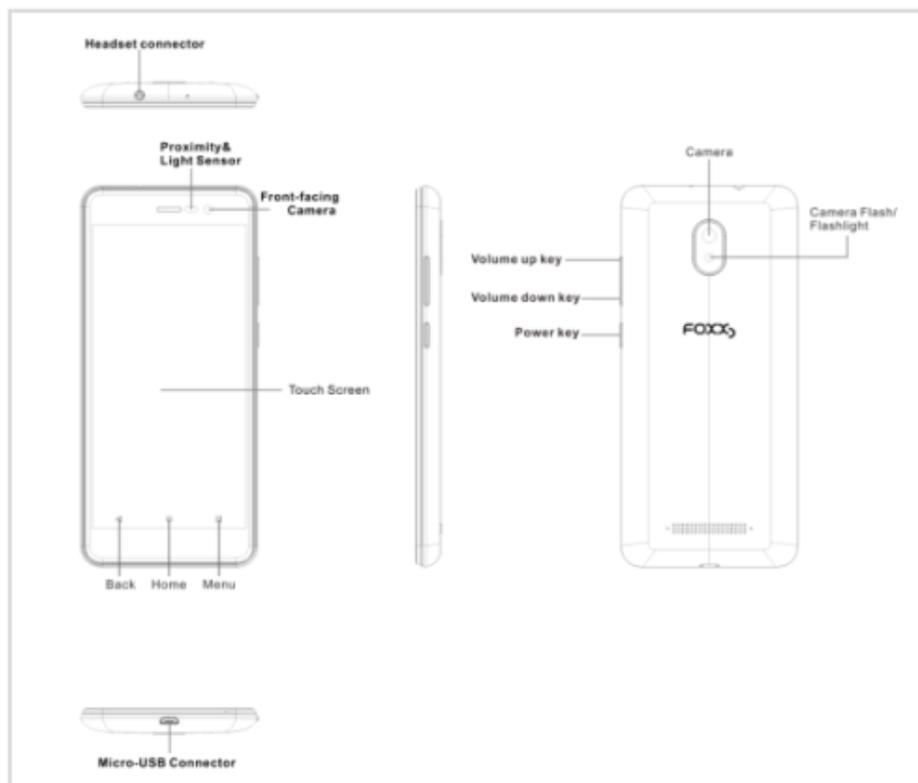
When the phone is carried or used while it is worn on your body, use either an approved accessory such as a holster or maintain a safe distance of 10 millimeter from the body to ensure compliance with radio frequency (RF) exposure requirements. Please note that the phone may be transmitting RF even if it is not in an active call.

Protect Your Hearing

To prevent you from possible hearing damage, it is recommended not to listen to calls or other media at high volume for long period of time. Please exercise with caution when holding your phone near your ear while the phone is in active transmission.

1 About Your Phone

1.1 Overview



Power key

- Press the Power key to Wake/Lock the screen “or” Press Power key to lock from any screen. Hold down the Power key to pop-up menu to select from Power off/Restart mode.
- Hold down the Power key and Volume down key to capture a Screen shot.

Volume keys

- Press Volume up/down key to change in call volume during a call.
- Press Volume up/down key to adjust the media volume while playing music/video/streaming.
- Press any Volume key to mute the ringtone for incoming call.
- Press any Volume key to take a photo when in camera mode.

1.2 Getting started

1.2.1. Set up

Removing or attaching back cover



Inserting or removing the Nano SIM card



Place your SIM card into the Nano SIM compartment above with gold contacts facing down. Ensure SIM is correctly inserted. To remove SIM card, push the top of SIM card from opening and pull it out.

 This phone supports Nano SIM card only. Do not attempt to insert any non-Nano SIM card as it may damage the phone's SIM card slot.

Installing and removing the microSD card



Place the micro SD card into the compartment above with gold contacts facing down. Make sure that it is correctly inserted. To remove the micro SD card, pull bottom of the card out of compartment.

Charging the phone



Insert micro USB end of the charging cable into the charging port of your phone. Plug the charger into a wall outlet or insert the regular end of the charging cable into any external USB port.

1.2.2 Power on your phone

Hold down the Power key to power on your phone. Unlock your phone with password or pattern (PIN). When the device is unlocked, the home screen will be displayed.

If you don't know your PIN code or if you have forgotten it, contact your service provider. The good practice is not to store PIN code within your phone.

Set up your phone for the first time

The first time when you power on your phone, you should set the following options:

1. Select the phone's language, and then touch "START".
2. Connect to Wi-Fi, then enter "Wi-Fi Calling", select "learn more", otherwise touch "SKIP".
3. Set up Gmail and Services by following the prompts view Terms and touch "I agree".
4. Set up the "Protect your phone feature", this feature prevents others from using your phone without your permission.
5. Next, the Google Services page will be displayed. Choose the services you wish to use and select "Next" from the options at the bottom of your screen.

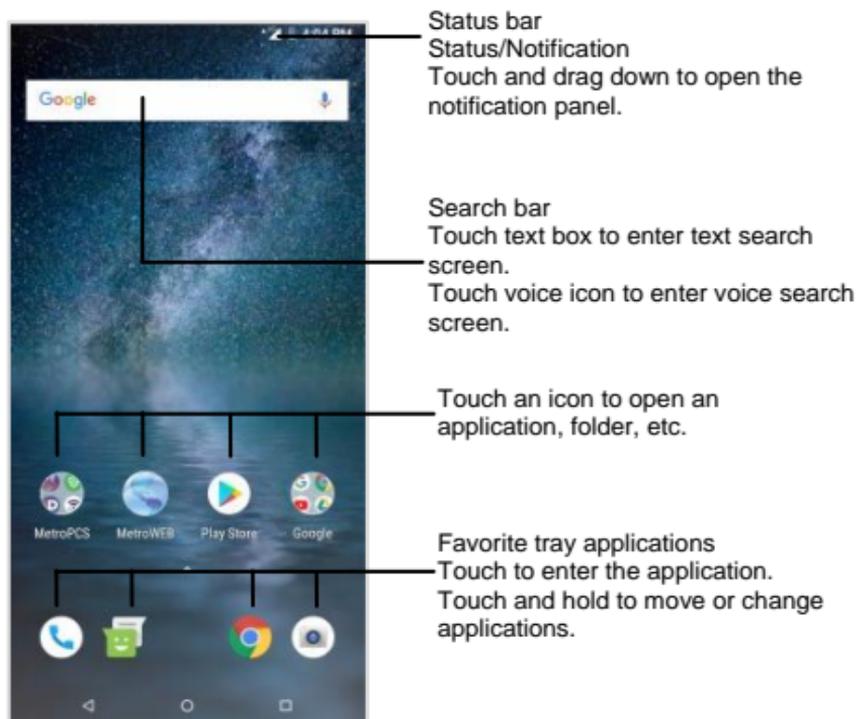
Even without a SIM card being installed, your phone will still power on and you will be able to connect to a Wi-Fi network and use some of the phone features.

1.2.3 Power off your phone

While the phone is on, hold down the Power key until the pop-up menu appears, select Power off to confirm.

1.3 Home screen

You can organize all of the items (applications, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the Home key to get back to the Home screen.



Refer to the Home screen as something that "creates" more pages that populate to the right when apps are added on right side of the screen to allow more space for adding applications, shortcuts etc. Extends on left side of the screen to Google. Swipe the Home screen right to view additional screens.

1.3.1 Status bar

From the status bar you are able to view notification icons as well as the current call, Wi-Fi and signal status.

	2G connected		Connected to a Bluetooth device
	2G in use		Bluetooth is on
	4G connected		Speakerphone is on
	4G in use		Headset connected

	4G LTE connected		Battery is very low
	4G LTE in use		Battery is low
	No SIM card Inserted		Battery is partially drained
	Signal strength		Battery is full
	No signal		Battery is charging
	Vibrate mode		Airplane mode
	Connected to a Wi-Fi network		Alarm is set
	GPS is on		

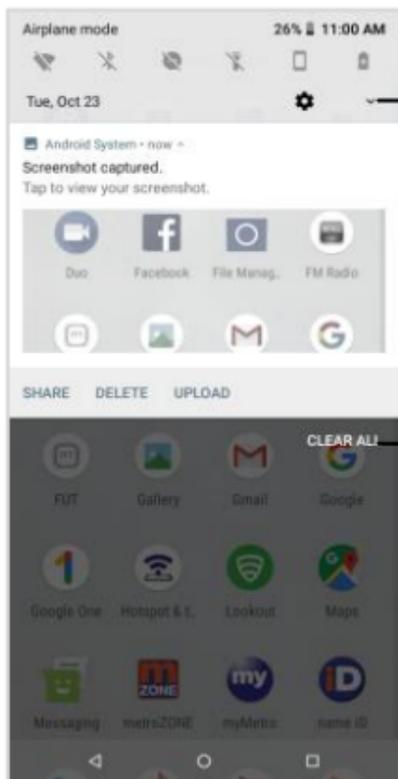
Notification icons

	New Gmail message		Missed call
	New Email message		Call forwarding is on
	New text or multimedia message		Connected to VPN
	Problem with SMS or MMS delivery		Radio is on
	USB Debugging connected		New voicemail
	Download completed		Upcoming event
	Wi-Fi Calling		Screenshot captured

	An open Wi-Fi network is available		Both USB tethering and portable hotspots are on
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Notifications panel

Drag the Status bar down to open the Quick Settings panel or drag down again from the base of the Quick Settings to open the Notifications panel. Touch and drag up to close it. When there are notifications, you can touch them to access notifications directly.

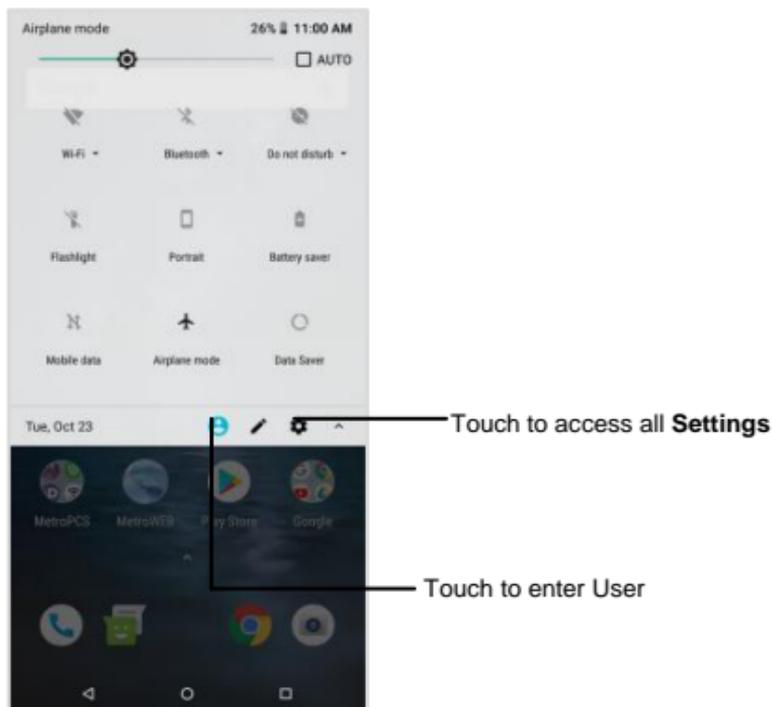


Touch  or drop down the status bar to switch to the Quick Settings panel.

Touch to clear all event-based notifications (other on-going notifications will remain).

Quick setting panel

Drag down and touch the Notifications panel to open the Quick Settings panel. Touching the icons to enable or disable settings or change modes.



1.3.2 Search bar

The phone's Home screen has a search function bar which can be used to find information within applications, the phone or the web.

Search by text

1. Touch Search bar from the Home screen.
2. Enter the text/phrase you want to search for.
3. Touch the Enter/Search key/icon on the keyboard to begin search.
4. Use top menu bar with filters to view search results All, Maps, News, Videos, Images, Shopping, Books, or Apps.

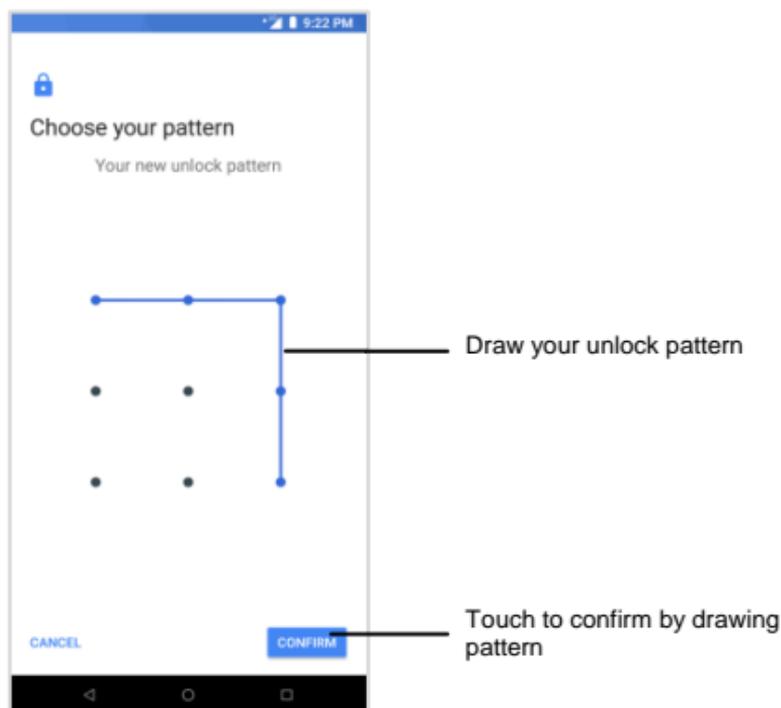
Search by voice

1. Touch  from Search bar to display a dialog screen.
2. Speak the word/phrase you want to search and a list of searched results will display for you to select from.
3. Use top menu bar with filters to view search Maps, News, Videos, Images, Shopping, Books, or Apps. Use top menu bar with filters to view search in maps, news, videos, images, shopping or Apps.

1.3.3 Lock/Unlock screen

To protect your phone and privacy, a variety of patterns, PIN or password can be created to lock your phone screen.

1. To create a screen unlock pattern (refer to section "Screen lock" for detail settings) Settings > Security & location > Screen lock > Pattern.
2. Draw your own pattern.



To create a screen unlock PIN or Password

Touch Settings > Security & location > Screen lock > PIN or Password.

Set your PIN or password.

To lock phone screen

Press the Power key once to lock the screen.

To unlock phone screen

Press the Power key once to light up the screen, draw the unlock pattern you have created or enter PIN or password to unlock the screen.

If have chosen swipe as the screen lock, swipe screen upward to unlock screen

Unlock phone screen shortcuts

Additional shortcuts are available from unlock screen: Google Now  and Camera . While screen is locked swipe  to the right to access Google Now, or swipe  to the left to access Camera

1.3.4 Personalize your Home screen

Add

Touch and hold an item (a folder, an application, or a widget) to activate the Move mode and drag the item to any Home screen you prefer.

Reposition

Touch and hold an item to be repositioned to activate the Move mode, drag the item to the desired position and then release. You can move items both on the Home screen and the Favorite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Touch and hold an item to be removed to activate the Move mode and drag the item up to the top of the  icon.

Create folders

To improve the organization of items (shortcuts or applications) on the Home screen, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customization

Touch Settings on the applications screen then touch Display > Wallpaper to customize wallpaper

1.3.5 Volume adjustment

You can set the media, alarm and ring volumes to your preference by pressing the Volume up/down key, or touching Settings > Sound to set the volume

2 Text Input

2.1 Using on-screen keyboard

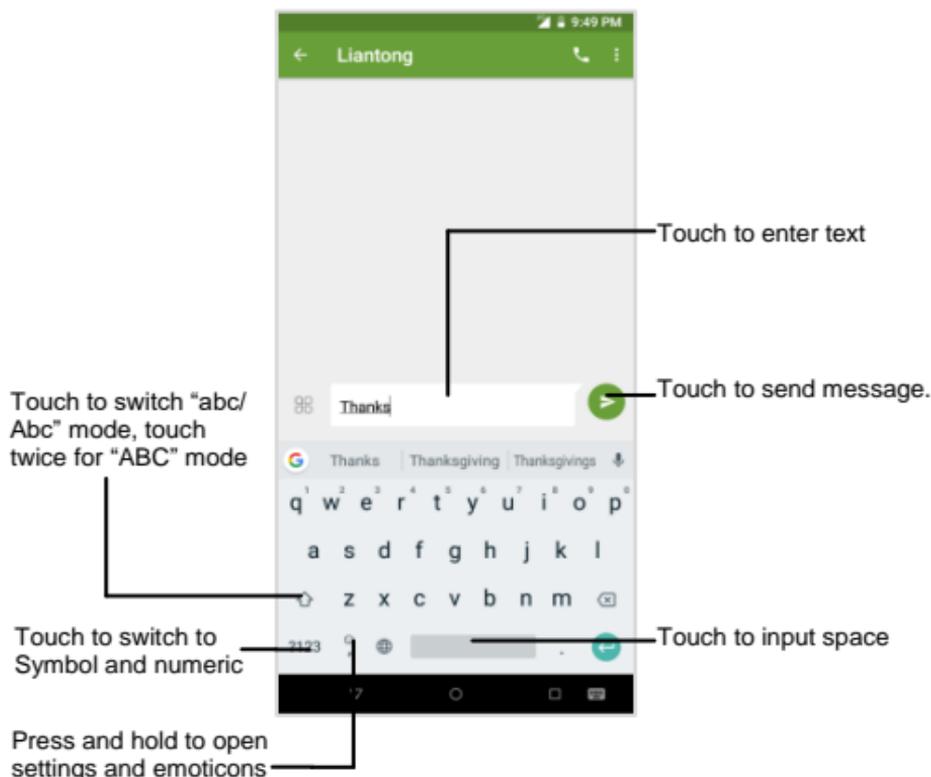
On-screen keyboard settings

Touch Settings > Language & input, touch the keyboard you want to set up and a series of settings will become available for your selection.

Adjust the on-screen keyboard orientation

Turn the phone sideways or upright to adjust the onscreen keyboard orientation. You can adjust it by changing the settings (Touch Settings > Display > Auto-rotate screen).

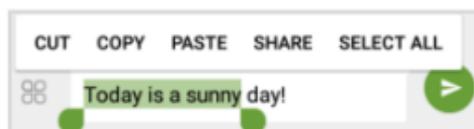
2.1.1 Gboard



2.2 Text editing

You can edit the text you have entered.

- Touch and hold or double-tap within the text to edit.
- Drag the tabs to change the highlighted selection.
- The following options will show: CUT, COPY, PASTE, SHARE, SELECT ALL.



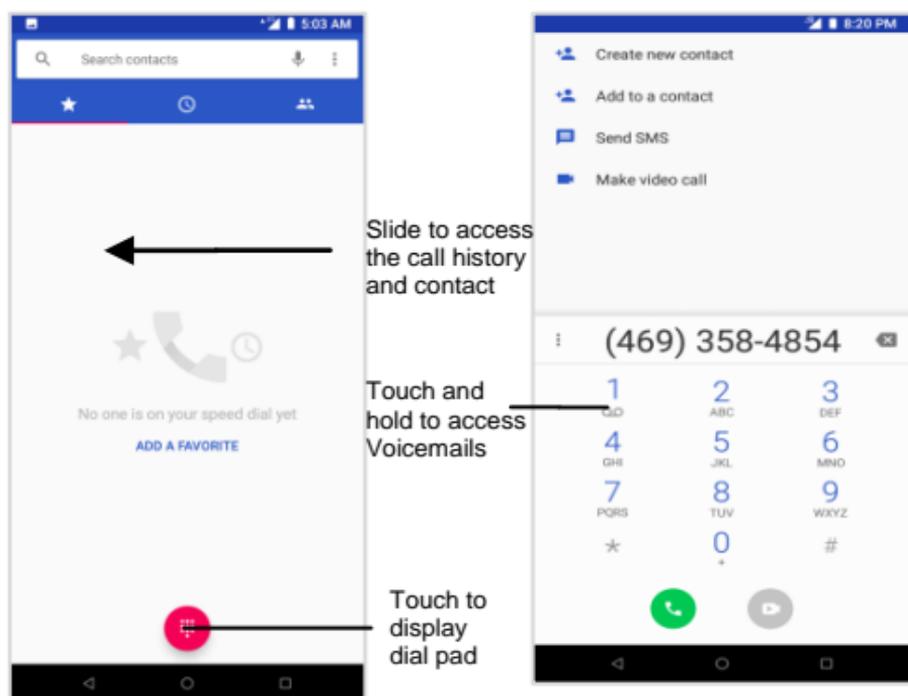
3 Making a Call

3.1 Wi-Fi Calling

- Wi-Fi Calling enables you to make and receive a voice call, send text or multimedia messages over Wi-Fi networks when your phone is connected to a Wi-Fi network and registered with your wireless carrier's network for Wi-Fi Calling feature.
- Once you see the Wi-Fi Calling icon  in the status bar, your phone is ready for Wi-Fi Calling.

3.2 Placing a call

Place a call using **Call**  by touching the Application tab from the Home screen and select **Call** .



To make a regular phone call, choose from the following options:

- Enter the desired number directly into dial pad, then touch , or directly touch the contact to place a call.
- If an error is made when inputting a phone number, you can

delete the incorrect digit(s) by touching  .

To hang up a call, touch .

International calling

To make an international call, you can long press  to enter "+", then enter the international country prefix followed by the full phone number and touch .

Emergency calling

To make an emergency call, you can dial the emergency number (911) and touch . It works even without a SIM card or without typing the PIN code.

3.3 Answering or rejecting a call

To receive an incoming call:

- Swipe the  icon up to answer;
- Swipe the  icon down to reject;
- Swipe the  icon to the lower left corner icon  to reject the call by sending a message.

To mute the ringtone volume of an incoming call, press the Volume up/down key.

3.4 Retrieving your call history

You can access your call history by touch call history icon from the call screen to view full history or touch  to select call history.

3.5 Accessibility

3.5.1 TTY (used in USA)

This phone can be used in TTY (Teletype) mode to work with standard teletype machines. (Please turn off Wi-Fi before use.)

To set, go to Phone  > Menu  > Settings > Accessibility > TTY mode. Then select the mode:

TTY Full: To type and read text on the TTY machine.

TTY HCO (Hearing Carry Over): To type on the TTY machine, and to listen to voice replies on the phone receiver.

TTY VCO (Voice Carry Over): To speak into the phone and to read text replies on the TTY machine.

(Please connect the TTY machine to the phone's 3.5mm jack. Refer to your TTY machine's guide for further information).

3.5.2 Hearing aids (used in USA)

This phone is M4/T3 compatible for hearing aids.

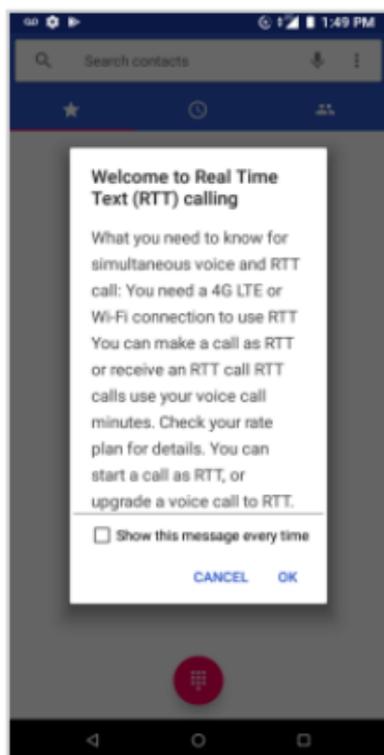
To set: Go to Phone  > Menu  > Settings > Accessibility > Hearing aids.

In a call, side volume buttons to you may adjust the volume by pressing the side volume button up or down.

3.5.3 RTT calling

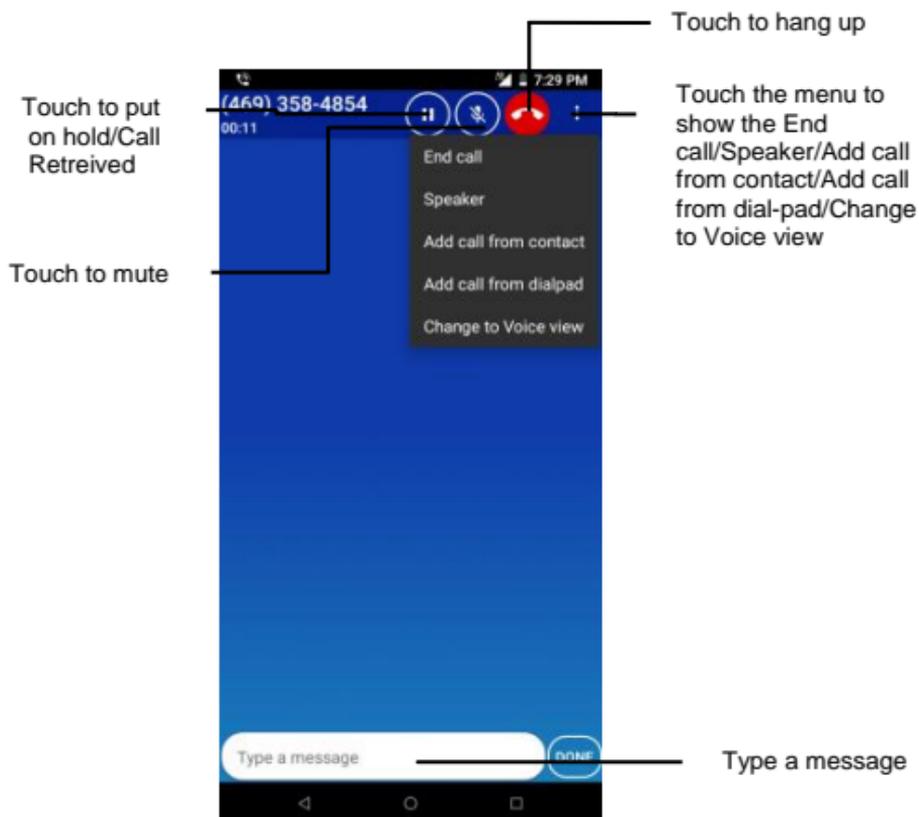
To set, go to phone  > Menu  > Settings > Accessibility > Real time text calling settings > RTT, then turn on the RTT Mode button. Furthermore, you can also set the RTT operation mode and RTT on outgoing call.

Select always visible in RTT operation mode, and select auto for RTT outgoing call, the dial icon  becomes T-letter pattern, click the dial icon to enter RTT calling. Select Manual in RTT outgoing call, clicking dial will pop up call using RTT or voice interface.



Placing a RTT call

Enter the number and click the dial icon to make a RTT call or click dial icon, select in the call history to make a call.

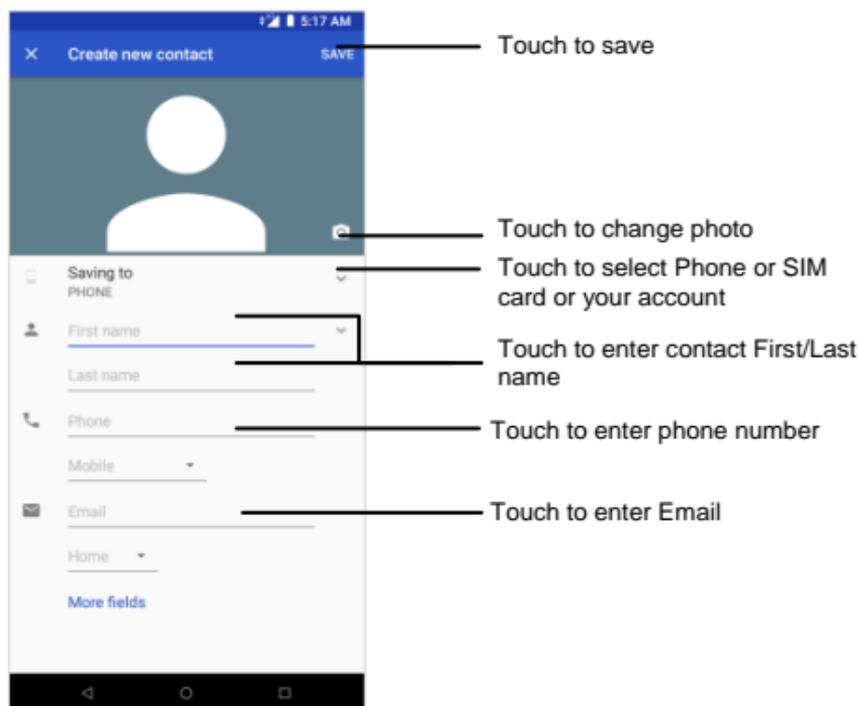


4 Contacts

You can view and create a contact list on your phone and synchronize it with Gmail contact list or other applications on the web or on the phone.

4.1 Adding a contact

Touch  in Contacts to create a new contact. Enter the name and other information in all fields. Scroll up and down the screen to move from one field to another.



To add more information, touch “More fields” at the bottom to add a new category. When finished, touch to save.

To exit without saving, touch  > Discard.

4.2 Importing, exporting and sharing contacts

This phone enables you to import or export contacts between phone and SIM card.

From the Contacts screen, touch  to open the options menu>Settings> Import/Export> select Import from SIM card>Import from .vcf file>Export to .vcf file>Export to SIM card> Share all contacts.

1.To import/export a single contact from/to your SIM card, settings>touch import / export> SIM card >Unselect ALL> select the contact > the import / export icon to confirm.

2. To import/export all contacts from/to your SIM card, Select ALL: > the import / export icon to confirm.

3. Touch export>share all contacts>click the notification to share the contacts after finished exporting contacts.

4.3 Accounts

Contacts, data or other information can be synchronized from multiple accounts depending on the applications installed on phone.

To add an account, touch  from the Contacts>Settings > Accounts, select Add account, or from the Home screen Settings>Users & accounts, select Add account.

Select the kind of account you are adding, like Google, Corporate, etc.

As with other account setup, enter detailed information, such as username, password, etc.

To remove an account and delete all associated information from the phone, touch the account you want to delete, and select Remove account, then confirm.

Turn on/off the sync & auto-sync

Touch Settings>Users & accounts, turn on/off the automatically auto-sync. When it activated, all changes to information on the phone or online will be automatically synchronized with each other.

Sync manually

To synchronize an account manually, touch Settings>Users & accounts, select an account, touch Account sync, touch Menu  and select Sync.

5 Messaging

To create, edit and receive SMS and MMS, touch the Messaging app  from Home screen.

5.1 Write a message

On the message list screen, touch the icon  to write a new text/multimedia message.

Sending a text message

Enter a mobile phone number of the recipient in the "To" bar or select from FREQUENTS or from ALL CONTACTS, touch the "Send message" bar to enter the text of the message. Long press the  to insert emoticons. When finished, touch  to send the text message.

Sending a multimedia message

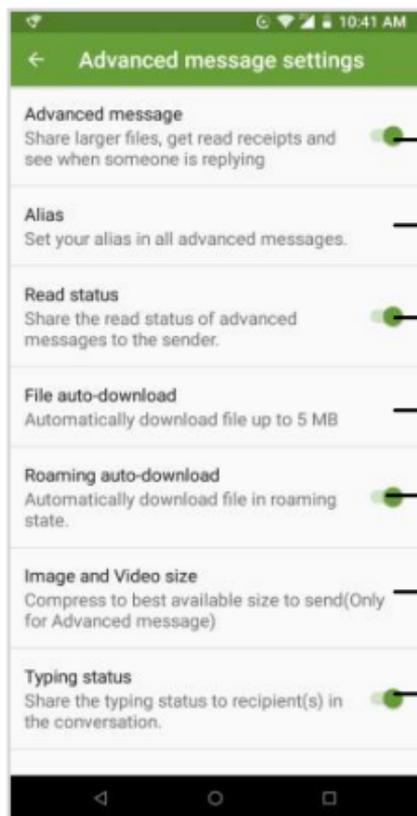
You can send media files (video, images, photos, audio, etc.) via MMS to other compatible mobile phones and e-mail addresses.

An SMS will be converted to MMS automatically when media files are attached or subjects or email addresses are added.

Enter the mobile phone number of the recipient in the "To" bar or select from FREQUENTS or from ALL CONTACTS, touch the Send message bar to enter the text of the message, touch the  icon to attach a picture, video, audio and so on. When finished, touch  to send the multimedia message.

5.2 RCS Message

Touch the Message app  > Menu  > Settings > Advanced message settings



Advanced message switch, turn it off will disable RCS message

Set your alias in all advanced message

Share the read status of advanced message to sender

Automatically download file up to 5MB

Automatically download file in roaming state

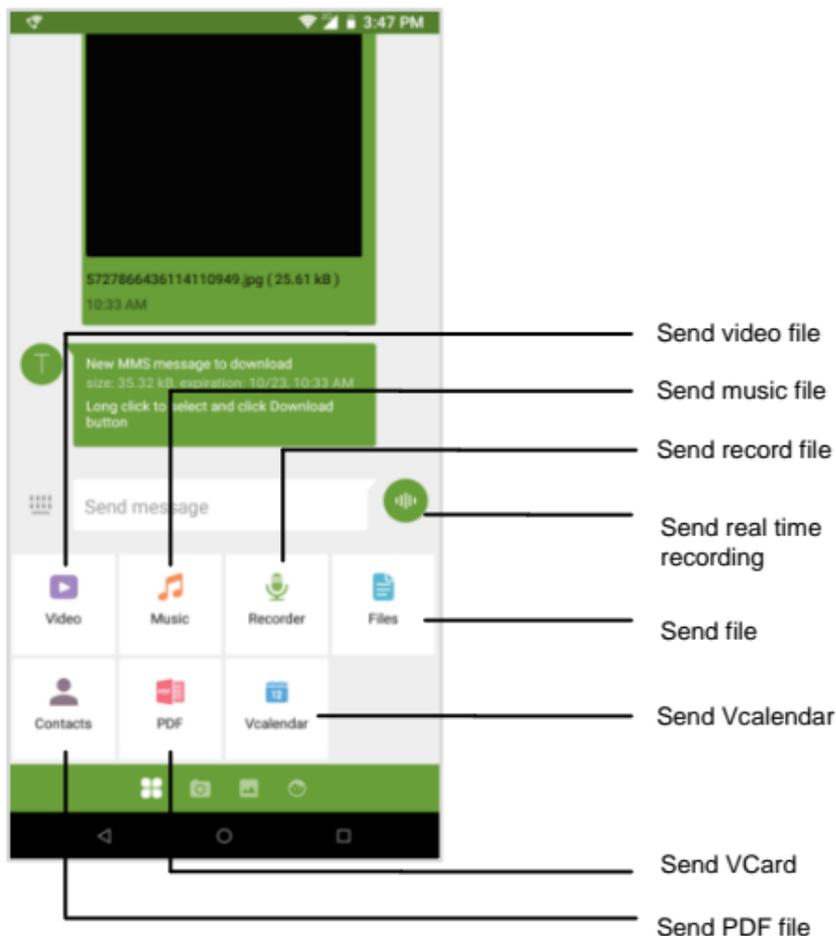
Set pictures and videos compress size

Share your typing status to recipients

5.2.1 Send a RCS message

Send a multimedia message with RCS

You can send video, images, photos, audios, etc. to other mobile phones with RCS.



When you use the RCS to send pictures and videos for the first time, RCS will remind you to set the compression ratio, click "SETTING" to set.

6 Getting Connected

To connect to the internet, you can use 4G LTE/4G/3G/2G networks or Wi-Fi, whichever is most convenient to establish wireless connection first.

6.1 Connecting to the Internet

6.1.1 4G LTE/4G/3G/2G

The first time you turn on your phone with a SIM card in place, it will automatically configure your network services: 4GLTE/4G/3G/2G.

To check the network connection in use, touch Settings > Network & Internet > Mobile network > Advanced > Preferred network type.

To create a new access point

A new 4GLTE/4G/3G/2G network connection can be added to your phone with the following steps:

- To check the network connection you are using, touch Settings > Network & Internet > Mobile network > Advanced > Access Point Names.
- Touch  to enter the required APN information.
- When finished, touch the Menu  and select save.

To activate/deactivate Data roaming

When you are roaming in non home network, you may choose to connect/disconnect your data service.

- Touch Settings > Network & Internet > Mobile network.
- Slide the switch beside Roaming to activate/deactivate data roaming.
- When data roaming is disabled, you can still perform data exchange with a Wi-Fi connection when a Wi-Fi coverage is available.

To set preferred network mode

- Touch Settings > Network & Internet > Mobile network > Advanced > Preferred network type.

6.1.2 Wi-Fi

Using Wi-Fi connection, you can connect to the internet even without a SIM card.

To turn Wi-Fi on and connect to a Wi-Fi network

- Touch Settings > Network & Internet > Wi-Fi.

- Touch the switch  beside Wi-Fi to turn on/off Wi-Fi.
- Turn on Wi-Fi, touch Wi-Fi, the detailed information of detected Wi-Fi networks will be displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect to it. If the network you selected is secure, you are required to enter a password or other credentials
- When finished, touch CONNECT.

To activate notification when a new network is detected
 When Wi-Fi is on and the network notification is activated on your phone, the Wi-Fi icon will be shown on the status bar whenever the phone detects an available Wi-Fi network within range. You can follow the following steps to activate the notification function:

Settings > Network & Internet > Wi-Fi

- Wi-Fi preferences from the Wi-Fi screen
- Slide the switch **Open network notification** to activate/deactivate this function.

To add a Wi-Fi network

When Wi-Fi is on, you may add new Wi-Fi networks with your preference.

- Settings > Network & Internet > Wi-Fi
- Add network from the Wi-Fi screen bottom
- Enter the name of the network and any required network Information, **select SAVE**.

To forget a Wi-Fi network

The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- In the Wi-Fi screen, touch and the name of the saved network till a Menu bar showing up
- Select Forget network.

6.2 Chrome

You can surf the Web via Chrome.

To access this function, slide up the Home screen, then touch the Chrome.

To go to a web page

Touch the URL box at the top of Chrome browser and enter your preferred web address.

6.3 Connecting to a computer

With a USB cable, you can transfer media files and other files between your phone storage and a computer.

- Use the USB cable to connect your phone to a USB port on your computer. You will receive a notification that the USB connection is established.
- Open the Notification panel and touch Transfer files, then choose the way in which you want to transfer files in the next dialog.

 Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

To locate the files you have transferred or downloaded in phone storage

- Slide up the home screen to the applications list
- Touch File manager

All files you have downloaded are stored in File manager where you can view media files, rename files, install applications into your phone, etc.

6.4 Sharing your phone's mobile data connection

To share your phone's mobile data connection with a single computer via a USB cable (USB tethering), or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

 The functions below may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

To share your phone's data connection via USB

Use a USB cable to connect the phone to a USB port on your computer.

- Settings > Network & Internet > Hotspot & Tethering
- Toggle the switch of USB tethering to activate/deactivate this function.

To rename or secure your portable hotspot

When a Portable Wi-Fi hotspot is activated, you can change the name of your phone's Wi-Fi network (SSID) and make it a secure Wi-Fi network.

- Touch Settings > Network & Internet > Hotspot & Tethering > Wi-Fi Hotspot.
- To change name of Wi-Fi Hotspot, enter password or set your network security.
- Touch SAVE.

7 Data backup

Your Google account provides you a storage for you to back-up your phone's settings and other application data to Google Drive. If you change your phone, the settings and data you've backed up can be restored onto the new phone at the time you sign in your Google account.

To activate this function:

- Touch **Settings > System > Backup**
- Touch the switch  of Back up to Google Drive

When this function is activated, a variety of device settings and app data are periodically saved to Google Drive. You can deactivate this option, once done back-up is stopped and any existing backups are deleted from Google Drive.

Large files or files developers have chosen to exclude from the service, will not be backed up.

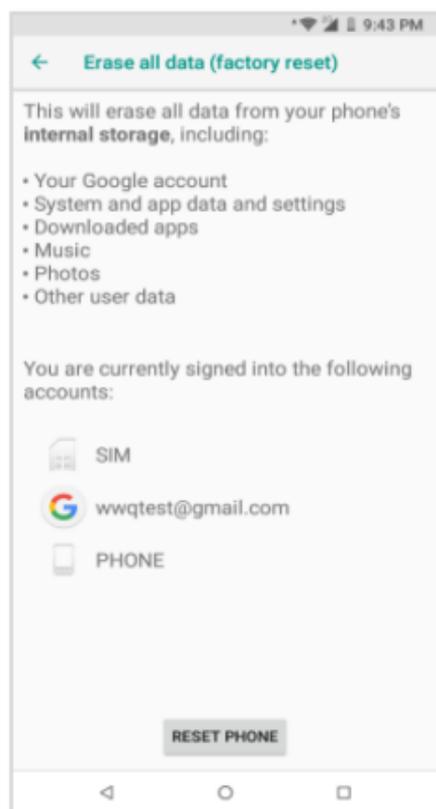
Backup data will not count towards your drive storage space limit.

8 Factory Reset

To activate factory reset

- Touch Settings > System > Reset option > Erase all data (factory reset)
- Touch the RESETPHONE

This will erase all your personal data from internal phone storage. Resetting the phone will not erase any system software updates you've downloaded. If you reset the phone this way, you're prompted to re-enter the same kind of information as when you first started Android.



9 Applications & Internal Storage

9.1 Applications

Many built-in Google applications and other third-party applications are available on your phone. With those applications, you can easily do

- Communication
- Message or emails
- Location and navigation
- Download more applications

9.2 Internal Phone Storage

Internal phone storage

Touch **Settings** > **Storage** to display the amount of internal phone storage used by the operating system, its components, applications (including those you downloaded) permanent and temporary data etc.

10 Safety and Use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

EXPOSURE TO RADIO FREQUENCY SIGNALS

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for mobile phone. Those guidelines are consistent with the safety standards previously set by both U.S and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986) *

ICNIRP (1996) *

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C951). The design of your phone complies with the FCC guidelines (and those standards).

1: American National Standards Institute.

2: National Council on Radiation Protection and Measurements.

3: International Commission on Non-ionization Radiation Protection.

ANTENNA SAFETY

Use only the supplied antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations. Do not use the phone with a damaged antenna.

DRIVING SAFETY

Talking on the phone while driving is extremely dangerous and is illegal in some states

Remember, safety comes first. Check the laws and regulations on the use of phones in the areas where you drive. Always obey them.

Also, if using your phone while driving, please:

- Pay full attention to driving.
- Use hands-free operation if available.

- Pull off the road and park before making or answering a call. If you must use the phone while driving, please use one-touch, speed dialing, and auto answer modes. An airbag inflates with great force. DO NOT place objects, including both installed and portable wireless equipment, in the area over the airbag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

WARNING: Failure to follow these instructions may lead to serious personal injury and possible property damage

ELECTRONIC DEVICES

Your wireless handheld telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals. Most modern electronic equipment is shielded from RF energy. However, certain electronic equipment may not be shielded against the RF signals from your mobile phone. Therefore, use of your phone must be restricted in certain situations.

PACEMAKERS

The Health Industry Manufacturers Association recommends **that a minimum separation of six (6") inches be maintained between a handheld mobile phone and a pacemaker to avoid potential interference with the pacemaker.**

These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers

- Always keep the phone more than six inches from your pacemaker when the phone is turned on
- Don't carry the phone in a breast pocket.
- Use the phone on the opposite side of your body from a pacemaker to minimize the possible interference with the pacemaker.
- If you have any reason to suspect that interference is taking place, turn your phone off immediately

HEARING AIDS

Some digital mobile phones may interfere with some hearing aids. In the event of such interference, you may need to consult your service provider (or call the customer service line to discuss alternatives).

OTHER MEDICAL DEVICES

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy.

Your physician may be able to assist you in obtaining this information. Turn your phone OFF in healthcare facilities when any regulations posted in these areas instruct you to do so. Hospitals or healthcare facilities may be using equipment that could be sensitive to external RF energy.

VEHICLES

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

POSTED FACILITIES

Turn your phone OFF where posted notices so require

OTHER SAFETY GUIDELINES

AIRCRAFT

FCC regulations prohibit using your phone while in the air. Turn your phone OFF before boarding an aircraft. Always request and obtain prior consent and approval of an authorized airline representative before using your phone aboard an aircraft.

Always follow the instructions of the airline representative whenever using your phone aboard an aircraft, to prevent any possible interference with airborne electronic equipment.

BLASTING AREAS

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio." Obey all signs and instructions.

POTENTIALLY EXPLOSIVE ATMOSPHERES

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fueling areas such as gas stations; below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles,

such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle's engine

IEEE1725 WARNING

- a) Do not disassemble or open crush, bend or deform, puncture or shred.
- b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard materials.
- c) Only use the battery for the system for which it is specified.
- d) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace battery. (If the battery is non-user replaceable).
- g) Promptly dispose of used batteries in accordance with local regulations.
- h) Battery usage by children should be supervised.
- j) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- k) Improper battery use may result in a fire, explosion or other hazard.

SAFETY INFORMATION FOR FCC RF EXPOSURE WARNING! READ THIS INFORMATION BEFORE USING CAUTIONS

In August 1996, the Federal Communications Commission (FCC) of the United States with its action in Report and Order FCC 96-326 adopted an updated safety standard for human exposure to radio frequency electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies.

The design of this phone complies with the FCC guidelines and these international standards.

BODY-WORN OPERATION

This device was tested for typical body-worn operations with the back of the phone kept 1 cm. from the body. To maintain compliance requirements, use only belt-clips, holsters or similar accessories that maintain a 1 cm separation distance between the user's body and the back of the phone, including the antenna.

The use of belt-clips, and similar accessories should not contain metallic components holsters in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements and should be avoided. For more information about RF exposure, please visit the FCC website at <http://www.fcc.gov>

Exposure to radio frequency signals

The smart phone radio is a low-power radio transmitter and receiver. It is designed to comply with the following:

- Federal Communications Commission (FCC) guidelines and limits
- Other relevant international guidelines regarding safety levels of radio frequency exposure for wireless devices

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in

conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules and Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use when properly worn on the body.

The highest SAR value: Head 0.77 W/kg; Body-worn 1.39 W/kg.

The National Council on Radiation Protection and Measurements (NCRP)10.

To maintain compliance with radio frequency exposure guidelines and limits, keep the smartphone at least 1cm away from your body. When you carry the smartphone on your body, use only accessories equipped with an integrated belt clip that are supplied or approved by the manufacturer. If you use a body-worn accessory not supplied by the manufacturer, verify that the accessory does not contain metal and keep the smartphone at least 1cm from your body.

HAC warning

US Information Concerning the Federal Communications Commission ("FCC") Requirements for Hearing Aid Compatibility with Wireless Devices When wireless devices are used near hearing devices (such as hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference, and wireless devices also vary in the amount of interference that they generate.

The wireless telephone industry has developed ratings to assist hearing device users in finding wireless devices that may be compatible with their hearing devices. Not all wireless devices have been rated. Wireless devices that are rated will have the rating displayed on the box together with other relevant approval markings.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device is

vulnerable to interference, you may not be able to use a rated wireless device successfully.

Consulting with your hearing health professional and testing the wireless device with your hearing device is the best way to evaluate it for your personal needs.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that the smartphone uses. However, other wireless technologies may be used in this smartphone that have not been tested for use with hearing aids. It is important to try the different features of your smartphone thoroughly and in different locations to determine if you hear any interfering noise when using this smartphone with your hearing aid or cochlear implant. Consult your wireless service provider about its return and exchange policies, and for information about hearing aid compatibility.

Hearing aid compatibility rating for this smartphone: M4/T3.

Reference FCC ID: 2AQRMFXMC52401

How the ratings work

M-Ratings: Wireless devices rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than wireless devices that are not labeled. M4 is the better or higher of the two ratings.

T-Ratings: Wireless devices rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated wireless devices. T4 is the better or higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from wireless devices.

For more information about the actions that the FCC has taken with regard to hearing aid compatibility with wireless devices and other steps that the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, visit www.fcc.gov/cgb/dro.

a) Section 20.19(f)(1): an explanation of the ANSI C63.19 rating system.

b) Section 20.91(f)(3): disclosure statement for HAC-rated handsets operating over the GSM air interface in the 1900 MHz band with a user-selectable mode or a special mode necessary to meet the hearing aid compatibility standard for reducing the power under the provisions of Section 20.19(c)(1).

RADIOLOGICAL HEALTH CONSUMER UPDATE ON MOBILE PHONES

1. Do mobile phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using mobile phones. There is no proof, that mobile phones are absolutely safe. They also emit very low levels of RF when in the idle mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low-level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is FDA's role concerning the safety of mobile phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as mobile phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take actions if mobile phones are shown to emit radiofrequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of mobile phones to notify users of the health hazard and to repair replace or recall the phones so that the hazard no longer exists. Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the mobile phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by mobile phones.
- Design mobile phones in a way that minimizes any RF exposure to the user that not necessary for device function.
- Cooperate in providing users of mobile phones with the best possible information on possible effects of mobile phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Federal Communications Commission
- Occupational Safety and Health Administration

•National Telecommunication and Information Administration
The National Institutes of Health participates in some inter-agency working group activities, as well. FDA shares regulatory responsibilities for mobile phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about mobile phones. FCC also regulates the base stations that the mobile phone networks rely upon. While these base stations operate at higher power than do the mobile phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from mobile phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subjects of this update?

The term "mobile phone" refers here to hand-held mobile phones with built-in antennas, often called "cell," "mobile," or "PCS" phones. These types of mobile phones can expose the user to measurable radiofrequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radiofrequency energy (RF) exposures characteristic of mobile phones have yielded conflicting results that often cannot be repeated in other laboratories.

A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be predisposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per

day. These conditions are not similar to the conditions under which people use mobile phones, so we don't know with certainty what the results

of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of mobile phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from mobile phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

5. What research is needed to decide whether RF exposure from mobile phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using mobile phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but 10 or more years' follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop, if they do, may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of mobile phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used

6. What is FDA doing to find out more about the possible health effects of mobile phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radiofrequency energy (RF). FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues. FDA and the Cellular

Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on mobile phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of mobile phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much radiofrequency energy exposure I can get by using my mobile phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit radiofrequency energy (RF) exposures. FCC established these guidelines in consultation with FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless telephones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the mobile phone and is set well below levels known to have effects. Manufacturers of mobile phones must report the RF exposure level for each model of phone to the FCC. The FCC website (<http://www.fda.gov> (under "c" in the subject index, select Cell Phones > Research)) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has FDA done to measure the radiofrequency energy coming from mobile phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the radiofrequency energy (RF) exposure from mobile phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, "Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques," sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of mobile phone users. The test method uses a tissue-simulating model of the human head. Standardized SAR test

methodology is expected to greatly improve the consistency of measurements made by different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a mobile phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to radiofrequency energy from my mobile phone?

If there is a risk from these products, and at this point we do not know that there is, it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radiofrequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a mobile phone will reduce RF exposure.

If you must conduct extended conversations by mobile phone every day you could place more distance between your body and the source of RF. since the exposure level drops off dramatically with distance.

For example, you could use a headset and carry the mobile phone away from your body or use a mobile phone connected to a remote antenna. Again, the scientific data do not demonstrate that mobile phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from mobile phone use.

10. What about children using mobile phones?

Scientific evidence does not show a danger to users of mobile phones, including children and teenagers. If you want to take steps to lower exposure to radiofrequency energy (RF), the measures described above would apply to children and teenagers using mobile phones. Reducing the time of mobile phone use and increasing the distance between the user and the RF source will reduce RF exposure. Some groups sponsored by other national governments have advised that children be discouraged from using mobile phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a mobile phone causes brain tumors or other ill effects. Their recommendation to limit mobile phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

11. What about mobile phone interference with medical equipment?

Radiofrequency energy (RF) from mobile phones can interact with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from mobile phone EMI. FDA has tested hearing aids for interference from handheld mobile phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and mobile phones so that no interference occurs when a person uses a "compatible" phone and a "compatible" hearing aid at the same time. This standard was approved by the IEEE in 2000. FDA continues to monitor the use of mobile phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will conduct testing to assess the interference and work to resolve the problem.

12. Where can I find additional information?

For additional information, please refer to the following resources

- FDA web page on mobile phones (<http://www.fda/Radiation-EmittingProducts/RadiationEmittingProcedures/HomeBusinessAndEntertainment/CellPhones/default.htm>)
- Federal Communications Commission (FCC) RF Safety Program (<http://www.fcc.gov/oet/rfssafety>)
- International Commission on Non-ionizing Radiation Protection (<http://www.icnirp.de>)
- World Health Organization (WHO) International EMF Project (<http://www.who.int/peh-emf/en/>)
- National Radiological Protection Board (UK) (<http://www.hpa.org.uk/radiation>)

AVOID POTENTIAL HEARING LOSS

Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume

settings for long durations may lead to permanent noise-induced hearing loss. This includes the use of headphones (including headsets, ear buds and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound and distorted hearing. Individual susceptibility to noise-induced hearing loss and other potential hearing problems varies. The amount of sound produced by a portable audio device varies depending on the nature of the sound, the device, the device settings and the headphones. You should follow some commonsense recommendations when using any portable audio device.

- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately
- When use headphones, turn the volume down if you cannot hear the speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as concerts, that may cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If your experience ringing in your ears, hear muffled speech or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult with your doctor.

YOU CAN OBTAIN ADDITIONAL INFORMATION ON THIS SUBJECT FROM THE

FOLLOWING SOURCES:

AMERICA ACADEMY OF AUDIOLOGY

11730 Plaza American Drive, Suite 300

Reston, VA 20190

Voice: 800-AAA-2336

Email: infoaud@audiology.org

Internet: <http://www.audiology.org>

NATIONAL INSTITUTE ON DEAFNESS AND OTHER
COMMUNICATION
DISORDERS

NATIONAL INSTITUTES OF HEALTH:

31 Center Drive, MSC 2320

Bethesda, MD USA 20892-2320

Voice: (301) 496-7243

Email: wengerj@nidcd.nih.gov

Internet: <http://www.nidcd.nih.gov/health/hearing>

CENTERS FOR DISEASE CONTROL AND PREVENTION

1600 Clifton Rd. Atlanta, GA 30333, USA

Voice: 800-CDC-INFO (800-232-4636)

Internet: <http://www.cdc.gov/niosh/topics/noise/default.html>

FCC COMPLIANCE INFORMATION

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference,
- (2) This device must accept any interference received, including interference that may cause undesired operation.

INFORMATION TO THE USER

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful Interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful Interference to radio communications. However, there is no guarantee that interference will not occur in a particular Installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna increase the separation between the equipment and receiver
- Connect the equipment into an outlet of a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for assistance

CAUTION: Change or modification not approved by the party responsible for compliance could void the user authority to operate the equipment. Connection of peripherals requires the use of grounded shielded signal cables.

INFORMATION ABOUT SAFEGUARDING HANDSETS

We encourage customers to take appropriate measures to secure their handsets and invite them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Your service provider may also offer remote locking and wiping capabilities as an additional service against theft, contact your service provider for availability of this service.

Mobile Security: Capable phone required; technical limitations may prevent certain features (e.g., LOCK) from working on certain phones. Enabling the location history features of Mobile Security can cause your phone's battery life to diminish more quickly. Device must be powered on, have text messaging capability, and be within the T-Mobile coverage area for Mobile Security features to function. Data usage applies for download and use of Mobile Security. As with other software, Mobile Security may be disabled or uninstalled by other applications, software, devices or hacking. In this event the protective features of Mobile Security may not function properly. In addition, even though installed, Mobile Security may not function properly due to other prior installed software on your device.

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Other trademarks and trade names are those of their respective owners.

11 General information

Website: www.foxxdevelopment.com

Hotline number in USA: 855-585-FOXX (Toll Free) or 855-585-3699

In our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

www.foxxdevelopment.com

Your device is a transceiver that operates on GSM in band (850/900/1800/1900MHz) or UMTS in band (B2/4/5), LTE in band (B2/4/5/12/66/71)

Protection against theft

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product memory. We recommend that you note the number the first time you use your mobile phone by entering***#06#** and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the operation of mobile phone, depending on the software release of your mobile phone or specific operator services.

12 MetroPCS Information

Service

You will need the following information when activating service:

- Your name, address and an eight-digit number that you will use to access your account (your personal identification number "PIN").
- Your serial number (IMEI) and SIM card number. If your phone has a removable battery, to locate the serial number, remove the phone from the box and remove the battery cover from the phone. The serial number is located near the bar code. It will be either 14 or 18 digits. If your phone does not have a removable battery, check the box label or phone settings to locate the serial number. The SIM card number can be located below the bottom bar code on the back of the SIM card holder.
- Your choice of Metro® by T-Mobile plan and services including unlimited data, talk and text plans.
- Install the battery, if applicable, and SIM card in your new phone by following the step by step instructions in this phone's User Guide.
- Once your phone is powered up, dial 1.888.8metro8 (1.888.863.8768) to connect with an activation representative who will assist you in activating your phone. You can also activate your phone online by visiting metropcs.com. (As soon as your service is activated, be sure to fully charge the phone's battery before using it again.)

Don't hesitate to ask your Metro representative for more information on additional features and services or visit metropcs.com.

Account Detail:

- **Text Message Reminder.** Metro provides a text message reminder on your phone before payment is due.
- **E-statement.** View your statement summary online. (Only available in select states.)
- **Call Detail.** View your call detail online for a listing of all local calls made during the service cycle. (Additional charge applies.)

Payment Options:

There are several ways to pay for your Metro service.

- **Auto Pay.** Your credit or debit card is automatically debited two days before payment is due.
- **Express Pay.** Pay by credit or debit card online at metropcs.com.

- **By Mail.** Include your account number and phone number on your check or money order and mail to: Metro by T-Mobile, P.O. Box 5119, Carol Stream, IL 60197-5119.
 - **By Phone via Automated System.** Pay by credit or debit card from your Metro phone by dialing 1.888.8metro8. (Convenience fee applies.)
 - **Store Payment Machine.*** Accepts cash, debit or credit card (with PIN). (Convenience fee applies.)
 - **Over the Counter.*** Pay at an Authorized Payment Location with cash, check, credit or debit card.
 - **eWallet.** Sign up for MyAccount through metropcs.com and create your own secure eWallet where you can safely store cards for quick payment and set up auto pay.
 - **Text to Pay.** The secure and easy way to pay your monthly Metro service. Register your credit or debit card with the Metro eWallet service and simply respond to a text from PAYNOW (729699) to pay.
- * Not available at all locations.

MyMetro®

- Manage your Metro account right on your phone. By dialing any of the customer service numbers you can change your rate plan, change your features and pay for service. Just follow the instructions on your phone.

For Assistance:

Please visit your local Metro store or refer to the following options if you need additional assistance.

- Sign up for MyAccount to view account details, check your balance, make a payment, manage eWallet and more.
- Metro automated customer service from any phone 1.888.8metro8 and follow the prompts (1.888.863.8768)
- Online information metropcs.com

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Your device may not work if you alter its original software. This device will only operate with firmware versions that have been approved for use by Metro and the device manufacturer. If unauthorized firmware is placed on the device, it will not function.

Hearing aid compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Your phone's GPS system is enabled by default in order to permit use of planned future services; see your phone's manual for instructions should you wish to disable your GPS for non-911 purposes.

MetroPCS Terms and Conditions of Service

For the most recent and up-to-date version of the Metro Terms and Conditions of Service to which you agree and will be bound when you activate, use, change or pay for your Metro service, please visit [metropcs.com/terms](https://www.metropcs.com/terms).

Welcome to Metro. We are pleased that you have selected us as your wireless carrier. Our Terms and Conditions of Service are available at <https://www.metropcs.com/terms-conditions/terms-conditions-service.html>. These Terms and Conditions of Service apply to all devices and wireless services provided by us to you and consist of several parts, which may be amended from time to time.

In the event that the terms and conditions relating to a feature you may have selected or may be included in your Rate Plan conflict with the Metro Terms and Conditions of Service, the Metro Terms and Conditions of Service shall control.

By: (a) giving us a written or electronic signature or telling us orally that you accept the Metro Terms and Conditions of Service; (b) activating Service (if you are a new subscriber); (c) using your

Service after your Service is activated or after you make a change or addition to your Service; (d) paying for the Service; or (e) failing to activate Service within 30 days after the purchase of your wireless device, unless you return your wireless device within Metro's applicable return period, you agree to the Metro Terms and Conditions of Service and the terms and conditions of service and use related to any feature you may have selected or may be included in your Rate Plan, including, but not limited to:

- You waive your right to a jury trial in disputes with Metro;
- Your disputes with Metro will be decided by an arbitrator;
- You waive your right to institute or participate in class action litigation against Metro;
- You will provide Metro with accurate information about yourself;
- Metro may communicate with you from time to time about your Service;
- You will pay all taxes and regulatory fees even if your rate plan is inclusive of taxes and regulatory fees;
- Metro may terminate your Service if you fail to timely pay for your Service or violate the Terms and Conditions of Service in any way, including abuse of the Service or violations of applicable laws.

Customer Service. If you have any questions regarding your Service or information in this Agreement, you may call our activation center at 1-888-8metro8 (1.888.863.8768).

Billing for Premium and Third-Party Services

California Residents Only

Certain parties besides Metro have the ability to place charges on your bill for premium services. You may access these services and authorize the placement of charges on your bill through your phone or online account. Metro also provides customers, at no additional cost, with the ability to restrict the placement of charges for premium and third-party services on your account. Contact customer care or go to www.metropcs.com/blocking for more information.

Wi-Fi Calling

Wi-Fi Calling allows you to make and receive phone calls and messages over a Wi-Fi connection.

Important! You must have an E911 address registered with your account in order to use Wi-Fi Calling. You can register an E911 address via the myMetro® Android™ app that is either preinstalled on your phone, or available for download from the

Google Play™ Store. If you do not have an Android smartphone, you can call 611 to update the address.

13 One Year Limited Warranty

Foxx Development Inc warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s). Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first twelve months period from the date of purchase. This warranty extends to products purchased and sold within the United States. The limited warranty for your mobile phone will be voided if any of the following conditions occur.

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used.
- Connection to any equipment not supplied or not recommended by Foxx Development Inc.
- Modification or repair performed by individuals not authorized by Foxx Development Inc or its affiliates.
- Changes to the device operating system by the user or third party Applications.
- Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation.
- Removal or altering of the mobile phone's event labels or serial numbers (IMEI).
- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines.
- Rooted devices.
- Damage as result of physical abuse regardless of cause.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty, or the mandatory warranty provided by your jurisdiction. In no event shall Foxx Development Inc. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to

commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

For Support: Contact the customer care center by calling (855-585-3699) or going to (<http://www.foxxdevelopment.com>). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your mobile phone in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty repair options.

14 Trouble Shooting

Before contacting the service center, follow the following instructions:

- Charge your phone battery fully for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use factory data reset and the upgrade tool to perform phone formatting or software upgrading. All users' phone data will be lost permanently.
- Back up the phone data and profile before formatting and upgrading.

Frequently asked questions:

My phone is frozen or cannot be switched on

- Check the battery power level, charge for at least 20 minutes.
- If it still does not work, please long press the Power key.

My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure the Power key is not mis-contacted due to unlocked screen.
- Check the battery charge level.

My phone cannot charge properly

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F)).
- When abroad, check that the voltage input is compatible.

My phone has not responded for several minutes

Restart your phone by pressing and holding the Power key.

My phone cannot connect to a network or “No service” is displayed

- Try connecting in another location.
- Verify the network coverage with your service provider.
- Check with your service provider that your SIM card is valid.
- Try selecting the available network(s) manually.
- Try connecting at a later time if the network is overloaded.

My phone cannot connect to the Internet

- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box.
- Make sure that the internet access service of your SIM card is available.
- Check your phone internet connecting settings.
- Make sure you are in a place with network coverage.
- Try connecting at a later time or another location.

Unable to make outgoing calls

- Make sure you have dialed a valid number and have touched.
- For international calls, check the country and area codes.
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your service provider (credit, SIM card valid, etc.).
- Make sure you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your service provider.
- Your caller has concealed his/her name or number.

I cannot find my contacts

- Make sure your SIM card is not broken.
- Make sure your SIM card is inserted properly.
- Import all contacts stored in SIM card to phone.

Low or Poor Sound Quality

- You can adjust the volume during a call by pressing the Volume Up/Down key.
- Check the network strength.
- Make sure that the receiver, connector or speaker on your phone is clean.

I am unable to use the features described in the manual

- Check with your service provider to make sure that your subscription includes this service.
- Make sure this feature does not require a Related accessory.

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country prefix when calling a foreign country.

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts.

My callers are unable to leave messages on my voicemail

- Contact your service provider to check service availability.

I cannot access my voicemail

- Make sure your service provider's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I am unable to send and receive MMS (Multimedia Messaging)

- Check your phone memory availability as it might be full.
- Contact your service provider to check service availability and check MMS parameters.
- Verify the server center number or your MMS profile with your service provider.
- The server center may be busy, try again later.

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see "Inserting or removing the SIM card").
- Make sure the chip on your SIM card is not damaged.
- Make sure the service of your SIM card is available.

SIM card PIN locked

- Contact your service provider to obtain the PUK code (Personal Unblocking Key).

I am unable to connect my phone to my computer

- Check that your USB driver is installed properly.
- Check that you have marked the checkbox of USB debugging in

USB connection options.

- Make sure that you are using the right USB cable from the box.

I am unable to download new files

- Make sure there is sufficient phone memory for your download.
- Check to make sure your plan or device has data. If needed, contact your provider for information about your plan.

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth detection range.

How to make your battery last longer

- Be sure to allow your device to charge to 100%.
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Check the box labeled "Auto" when pulling down the status bar from the top of the screen.
- Exit background-running applications if they are not being used for a long time.
- Deactivate Bluetooth, Wi-Fi, or GPS when not in use.

The phone will become warm following prolonged calls, game playing, and internet surfing or running other applications.

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperatures.