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Sport Harmony
Wireless earbuds
BSTWS43



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Manufactured and Marked by Southern Telecom, Inc. under license.

Southern Telecom
Brooklyn, NY 11220

Model No.: BSTWS43

FCC Information

This device complies with Part 15 of the FCC Rules.

Caution: Any changes or modifications not expressly approved could void the user’s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Information

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.

LITHIUM POLYMER BATTERY WARNINGS

This device contains a non-removable Lithium-Polymer battery. The battery must be recycled or disposed of properly. Contact your local waste management office for information on battery recycling or disposal.

Rating Label Definitions

— — — Direct current symbol.



This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.



This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.



This symbol signifies that this is a wireless device powered by Bluetooth® technology. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc., used under license.



This symbol represents FCC Declaration of Conformity and compliance.



Warranty (cont'd)

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

Warranty Information

90-day Limited Warranty
Territory: United States/Canada

LIMITED WARRANTY TO ORIGINAL CONSUMER

This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

To obtain warranty service:

- Visit our customer support portal: www.customersupport123.com
- Select the brand and model of your device
- Select Service Request and fill out the form to begin your inquiry
- Exchanges require dated proof of purchase from an authorized retailer

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

Warranty service not provided

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Before You Begin...

READ THIS MANUAL CAREFULLY AND SAVE FOR FUTURE REFERENCE

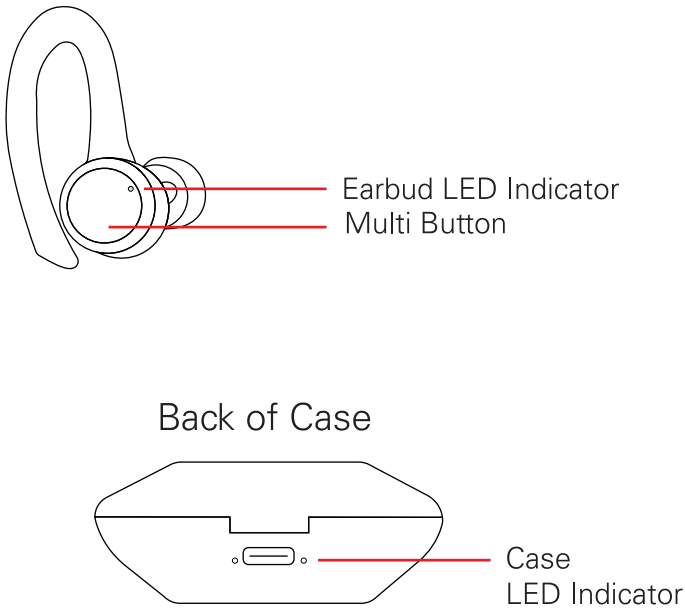
To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY, do NOT allow children or pets to use or play with this device.**
- **Do not disassemble, modify, or repair the device.**
- Do not expose the device to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- **Do not submerge in water.**
- Low power may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- If using with a USB adapter, make sure the adapter is not damaged.
- Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.
- The earbuds & charging case contain a built-in battery and should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of these devices.
- **Always be aware of your surroundings when using the earbuds**
- **Never use earbuds while driving a vehicle, riding a bicycle, or operating anything that requires your undivided attention**

In the Box

- BSTWS43 - True Wireless Earbuds (L & R)
- Charging Case (x1)
- USB Charging Cable (x1)
- Instruction Manual (x1)

Location of Controls



Storage & Maintenance

When not using the earbuds, it is recommended that they are stored away in the charging case and placed in a safe, dry location, away from sources of water, light, heat, and dust. They are best stored in an airtight box or bag (not included).

If the earbuds or case are dirty, wipe it down with a clean microfiber cloth. Do not clean with water or any sort of cleaning liquid or detergent.

Specifications

- Bluetooth Version: 5.3
- Bluetooth Range: 33 ft
- Driver Size: 10 mm
- Impedance: 32 ohms
- Talk & Playtime: 9 hrs*
- Charge Time: 2 hrs
- Standby Time: 100 hrs
- Case Battery: 200 mAh
- Earbud Battery: 30 mAh
- Freq. Range: 20 Hz - 20 kHz
- *Up to 3 hrs on initial charge plus charges provided by case. Varies depending on settings and usage.

Playing Music

Playback will be controlled from your paired device, or the controls listed below.

- **1x press** either Multi button to pause playback. Press again to resume.
- **2x press** the LEFT Multi button to skip to the **next** track.
- **2x press** the RIGHT Multi button to skip to the **previous** track.
- **3x press** the LEFT Multi button to **decrease** the volume.
- **3x press** the RIGHT Multi button to **increase** the volume.

Phone Calls

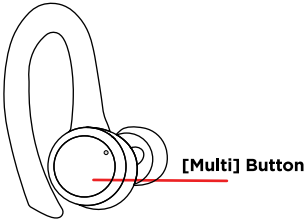
When paired to a phone via Bluetooth, you can control phone functions using the controls listed below.

- **1x Press** either Multi button to answer an incoming phone call.
- **1x Press** either Multi button to hang up a call.
- **Press + hold (appx. 1.5s)** either Multi button to reject an incoming phone call.

Activating Voice Assistant

If you have a voice assistant on your paired device, you can activate it using the

- **Press + hold (appx. 2s)** either Multi button to activate your device's voice assistant.



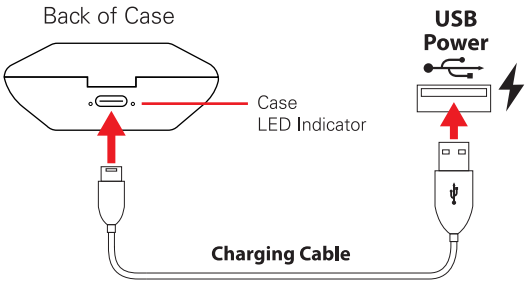
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Getting Started

Charging the Case

Plug the small connector of the included USB charging cable into the charging port at the back of the case. Plug the large connector into a USB power source such as the USB port on a computer, or a **5V USB wall adapter** (not included).

The charging LED at the back of the case will flash RED while charging. The light will turn SOLID RED when fully charged.



Charging the Earbuds

Make sure the case is charged.

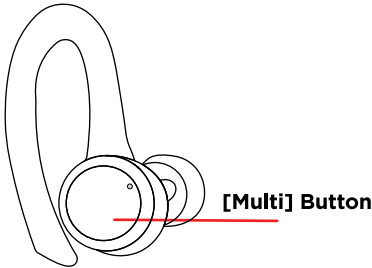
To charge the earbuds, place them in the correct ports in the case. They will automatically begin charging. The earbuds' LED indicators be RED while charging and turn WHITE when fully charged.

On low power, a tone will be heard from the earbuds, indicating charging is required.

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Powering ON/OFF

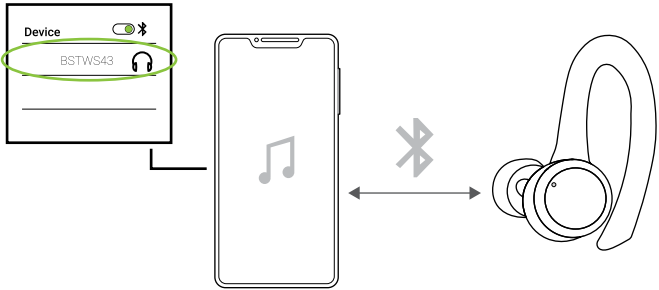
- The earbuds will automatically power ON when removed from the case. The earbud LED indicators will flash WHITE and power OFF when placed back into the case.
- The earbuds can also be powered ON/OFF by **pressing + holding (appx. 5s)** the Multi buttons.
- When powered ON, the earbuds will automatically pair with one another. The pair may automatically reconnect to the device they were most recently paired to, so long as that device is within connection range (33 ft.) and Bluetooth is enabled.
- The earbuds will automatically power OFF if they have not paired to a Bluetooth device after 2 minutes.



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Bluetooth Pairing

1. Power the earbuds ON. Both of their LED indicators will **flash WHITE**.
2. After a moment, a voice will be heard on the earbuds indicating that they have paired to each other. The LED indicator on the **main earbud** will flash **WHITE**, and the LED indicator on the **secondary earbud** will turn flash **WHITE** slowly.
3. Set your mobile device to search for Bluetooth devices. When it appears, select BSTWS43 from the list of found devices.
4. Once successfully paired, a tone will be heard, and the LED indicator will slowly flash **WHITE** every 5 seconds.



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