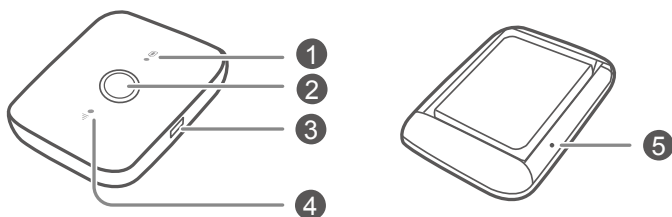


Quick Start

99011YFF_01

Appearance



❶ Battery indicator

- Green: Sufficient battery.
- Blinking green: Charging the battery.
- Red: Low battery.

❷ Power button

Press and hold to turn your Mobile WiFi on or off.

❸ Micro USB port

❹ Signal indicator

- Green: Strong signal.
- Yellow: Weak signal.
- Red: No signal.

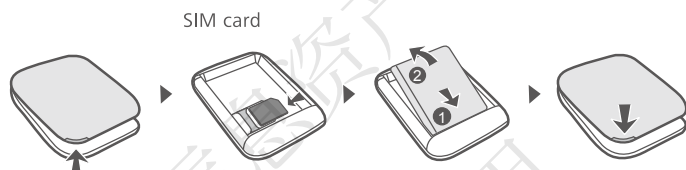
❺ RESET button

Press and hold to restart your Mobile WiFi and restore it to its factory settings.

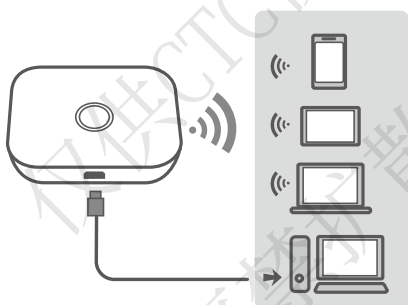
Note:

If you forget the password or SSID for your Mobile WiFi, try restoring the device to its factory settings.

Installation



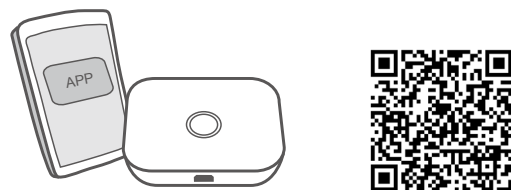
Wi-Fi® connection



The default SSID (Wi-Fi network name) and Wi-Fi network key are printed on the Mobile WiFi label.

We strongly recommend that you change the default SSID and Wi-Fi key to keep your data secure.

HUAWEI SmartHome App



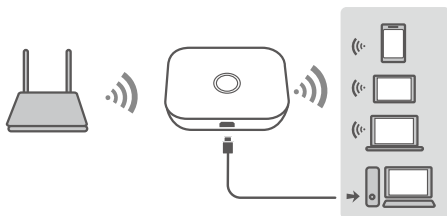
Download the **HUAWEI SmartHome app** to manage your Mobile WiFi more easily.

- Change the SSID and Wi-Fi network key
- Check data traffic and SMS messages.
- Check roaming state and signal strength.

Note:

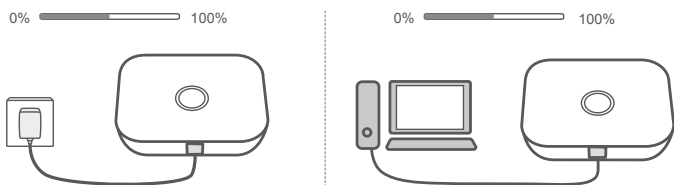
- You can also manage your Mobile WiFi through the web interface at <http://192.168.8.1>. The default password is **admin**.
- Log in to the web interface to learn more about your Mobile WiFi.

Wi-Fi extender (optional)



The Wi-Fi extender feature increases Wi-Fi coverage and connects to Wi-Fi networks where available to reduce mobile data usage.

Charging



Please only use compatible chargers provided by a designated manufacturer.

Note:

The charger is an optional accessory. To buy a charger, please contact an authorized retailer.

Tips

1. Why isn't my Mobile WiFi responding?

Try restarting the device. If that doesn't work, restore the device to its factory settings.

2. Why can't I connect to my Mobile WiFi after a period of inactivity?

Press the Power button on your Mobile WiFi. If the indicator or screen lights up, it indicates that your Mobile WiFi was in Sleep mode. If there is no response, your Mobile WiFi is powered off. In this case, press and hold the Power button to power it back on.

In Sleep mode, your Mobile WiFi automatically disables Wi-Fi to save power. To disable Wi-Fi auto-off, go to the Mobile WiFi management page. Note that disabling auto-off will reduce your Mobile WiFi's battery life.

Attention:

Avoid using your Mobile WiFi in an environment that strictly prohibits active wireless devices (such as during flights), and ensure that it is powered off.

3. Why won't my Mobile WiFi connect to a network even though all the settings are correct?

The PIN verification feature might be enabled. Launch HUAWEI SmartHome app and enter the correct PIN.

You can disable this feature if you find entering the PIN regularly inconvenient.

From the HUAWEI SmartHome app, select **Settings** and then disable the PIN verification feature.

4. Why can't I access the web interface at 192.168.8.1?

This is likely due to an IP address conflict when the Mobile WiFi assigns itself a new IP address. Please try 192.168.9.1 in this case.

5. Why won't my Mobile WiFi power on?

Your battery is probably out of power.

Charge your Mobile WiFi for a while and power it back on.

6. Why did my Mobile WiFi power off all of a sudden?

Your Mobile WiFi may overheat when you use it continuously over a long period of time, and thereby trigger its automated protection system. Wi-Fi will be turned off and your Mobile WiFi will power off if this occurs.

Please ensure the device is properly ventilated and cooled before you power it on again.

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Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers.

Thus, the descriptions herein may not exactly match the product or its accessories which you purchase.

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Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

Privacy Policy

To better understand how we use and protect your personal information, please read the Privacy Policy at <http://consumer.huawei.com/privacy-policy>.

Software Update

By continuing to use this device, you indicate that you have read and agree to the following content:

In order to provide better service, this device will automatically obtain software update information from Huawei or your carrier after connecting to the Internet. This process will use mobile data, and requires access to your device's unique identifier (IMEI/SN) and the service provider network ID (PLMN) to check whether your device needs to be updated.

In addition, this device supports the automatic downloading and installation of important updates from Huawei or your carrier in cases of emergency. This function is enabled by default. To disable this function, please log in to the product management website and make the corresponding changes in the settings menu.

Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

Areas with flammables and explosives

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Traffic security

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Wireless devices may interfere with the airplane's flight system. Do not use your device where wireless devices are not allowed according to the airplane company's regulations.

Operating environment

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Ideal operating temperatures are 0 °C to 35 °C. Ideal storage temperatures are -10 °C to +45 °C. Extreme heat or cold may damage your device or accessories.
- Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

Charger safety

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.

- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1/UL60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.

Battery safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.
- If the device standby time shortens significantly, replace the battery.
- When the device has a built-in, non-removable battery, do not attempt to remove the battery, otherwise the device may be damaged. To replace the battery, take the device to an authorized service center.

Cleaning and maintenance

- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.

Environmental protection

- The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.
- Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

FCC Regulatory Compliance

RF exposure requirements

Important safety information regarding radio frequency (RF) radiation exposure:

RF exposure guidelines require that the device be used at a minimum of 1 cm from the human body. Failure to observe this guideline may result in RF exposure exceeding limits.

Certification information (SAR)

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

Please visit <http://consumer.huawei.com/en/support/hotline> for recently updated hotline and email address in your country or region.