78mm

78mm

JOOAN

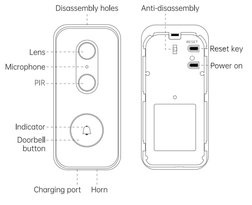
Jooan Smart Video Doorbell

Please read the instructions before use

Product Introduction

Indicator Flashing Rules:

1. When the doorbell is pressed, the blue light stays on for two seconds and then turns off.
2. PIR induction: Blue light repeatedly flashes on and off.
3. Charging: solid red.
4. Fully charged: The blue light is always on, and it will turn off after unplugging.



Doorbell & Chime Pairing

Plug the chime into a power outlet, and press and hold its volume key and music key simultaneously. Meanwhile, press and hold the button of doorbell .

Wait until a prompt tone release from chime , that indicates the pairing already success.

Download CAM720 APP from APP store or Google play, or by Scanning the QR code below.

Available on the App Store

GET IT ON Google Play

Sign up & Login

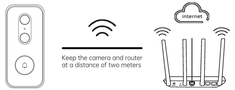
Click "Register" to enter your email address, set the APP password, check the verification code, and wait for the verification to be completed and jump directly to the APP list.

Wi-Fi connection

Find the RESET button, press and hold the reset button for 5 seconds to reset the camera until you hear "Di-", continue to wait for "Di-" 2 times, and the camera will complete the self-test.

Precautions for network pairing

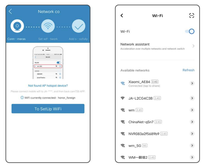
1. Place the doorbell next to the router and install it after the network configuration is successful!
2. Use 2.4GWiFi to configure the network.
3. Check if the WiFi password is correct.



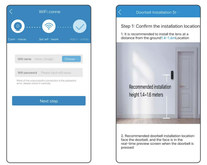
The device connects to the router via WiFi

1. In the APP: Click "+" and select "WiFi Connection".
2. Tick "Hear Device Prompt Didi"; Click Next.

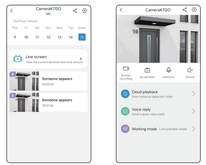
3. Follow the prompts shown in the app (please connect the WiFi to the JA-**** and return to the Cam720 app).



4. Enter the correct password for your phone's WiFi connection and click "Next".
5. After the device is connected, please wait patiently until the camera "broadcasts online".



6. After the network configuration is successful, please follow the guide APP to enter the "next step" until the device list!

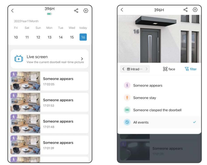


Explanation of the function

① User Information
② Add more devices
③ Device name and battery level
④ Cloud storage
⑤ More settings
⑥ Start a live video
⑦ Return to the device list
⑧ Device sharing
⑨ More function settings
⑩ Power information
⑪ Toggle the view effect
⑫ Open the full-screen image
⑬ Screen recording function
⑭ Take a screenshot to save the picture
⑮ Turn on voice intercom
⑯ Turn on sound monitoring
⑰ Turn on the cloud storage recording
⑱ Quick voice reply
⑲ Select the working mode

Playback

Select the date and open the desired time node, where you can filter the desired event recordings.



Doorbell installation and removal

Base mounting

Install the Mounting Base vertically on the flat brick wall outside the door in the direction indicated by the arrow. Try to avoid mounting on metal materials.

Doorbell installation

Align the doorbell mounting notch with the base fixing slot, and push it horizontally, then slide down about 3mm until you hear a "click" sound to finish install.

Doorbell disassembly

Please turning off the forced disassembly alarm in the APP at first.

Then insert the disassembly pin into the disassembly hole above the doorbell camera. At the same time, please slide the doorbell up about 3mm and take it out in parallel.

How to use the doorbell properly

1. Please make sure that the doorbell is within the Wi-Fi signal coverage range, and select the best location for the signal.
2. Try to avoid installing on metal materials and partition wall closed areas to avoid signal interference.
3. Avoid direct sunlight lens causing abnormal screen display.
4. The doorbell is not waterproof, do not use it in outdoor environments or wet areas.
5. When not in use for a long time, fully charge it at least once every 3 months.
6. This product does not support 5GHz Wi-Fi network.

FAQ

Q1: Why can't the doorbell connect to the Wi-Fi network?

A1: When WI-FI is configured, please operate close to the router range, it is recommended to operate within two meters.

Q2: What should I do if the doorbell cannot be configured or the device is offline?

A2: (1) Check whether the battery and network are normal.
(2) Doorbell reset and reconfiguration.

Q3: The doorbell is repeatedly offline or cannot load the video signal delay, etc

A3: (1) Keep away from high-power equipment and metal materials to block interference.
(2) Check the firmware version and update it in time.
(3) If the WiFi signal is poor, please change to other networks.

After-sale Service & Tech Support

Need some help?

E-mail:
technicalreply@qacctv.com market@qacctv.com
for user guides, FAQs, warranty & more.

Scan the QR code below to enter Youtube to view the video demonstration.

Check out more videos

WiFi connection video

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.