

Hey 3S Smart Wristband manual

After Sales Service

The purchase of the Weloop Smart Wristband from the dealer authorized by Olike Electronics Sdn. Bhd in Malaysia., without any human-error causes, Olike Electronics Sdn. Bhd. Will provide consumers with Three Guarantees Services as below:

7 days goods return without any reason **

15 days goods replacement **

1 year warranty **

Life-time maintenance service **

If the warranty period expired or the product defected cause by human-error, the repair fee will be charged.

Olike Electronics Sdn. Bhd. refuses to provide any warranty coverage if:

- Exceed the Three Guarantees validity period as mentioned above.
- Damage caused by negligence, fault or abuse (frequent use under the condition of high temperature, high pressure, high humidity and etc.; Malfunction or appearance damage caused by extrusion, bump, fall off and etc.)
- The private action of demolition, repair, uninstall, disassemble the products, maintenance or modification etc.
- The use of non-Weloop original parts or accessories.
- The use of non-follow manual's instructions.
- The natural wear of appearance (except official statement)
- No official warranty card, and no prove stating that the product is under the warranty period.
- The action of wearing product to sauna, spa and longtime immersed in seawater or other chemical liquid.
- Any others causes by majeure damage (fire, earthquake, lightning); Currently, after sales services only available in mainland China area. (Note: specific rules please refer to Three Guarantees policy of Weloop's official website, click the after sales services for more details)

Want to know more?

You can get more information from below platforms,

1. Follow Weloop's WeChat official account, participate the online interaction, to learn more on product information.
2. Follow Weloop's Sina Weibo account, to know the latest information.
3. Contact the online customer service at any time for your concerns.
4. Follow Olike Malaysia official Facebook Page for any latest update information.

iOS 7.1 and above

Android 4.4 and above

iPhone

iPhone 6S / 6S Plus / 6 / 6 Plus / 5 / 5s / 5c / 4s

Huawei

Mate 7 (MT7-TL00) | Honor 7
Honor 6 (H60-L01) | Honor 3C (H30-L01)
Honor 3X (G750-T20) | Honor 4X
Honor 6 (plus) p7
p8
Mate8

Xiaomi

One Plus mobile (A001) | Vivo X shot (X710L)
Vivo X6 Plus D | Vivo Xplay5

HTC M8w | HTC D816w | T1 (SM705)
YQ601/4G | LG G2 (D802)
LG Nexus 5 (D821) | Moto G

Meizu

MX3 (M351) | MX4 (M461)
MX4 Pro (M462) | MX5
Note2 pro 5

OPPO R7 | OPPO R7plus | OPPO R7s | OPPO F1 | OPPO F1+
Sony Z2 (L50U)

To support bluetooth 4.0, the device has to meet the below two conditions:

1. BT4.0; Mobile phone hardware supports Bluetooth 4.0
2. Android 4.4 and above; The Android system of phone must be based on Android 4.4 and above.

If your mobile phone meets the above two conditions, but failed to pair WeLoop's products, please give us feedback for immediate action.

This list is updated by May 2016, the latest list may not be updated in a timely manner, please refer to the website www.welooop.cn / www.facebook.com/olikemalaysia. You can also follow the WeLoop's WeChat account, reply "adaptation", to acquire the latest mobile phone adapter list.

Product warranty

Product number:

Purchase date:

Serial number:

Name:

Telephone:

Address:

Problem description

Follow the Weloop's WeChat account

Quick Use Guide

1. The wristband need to support the phone connection. Please check the support list before download to ensure your phone is matched.

Search "Weloop" in AppsStore or Android Apps store or your phone Apps store to download;

Scan the QR code, copy and paste the link to the browser.

2. Product Activation and charging

For the first time use, please connect the charger, insert the USB port to charge the wristband. (recommend using 5V2A standard USB interface)

3. How to use?

Long press touch for activate wristband's screen

Left and right sliding to view various functions

Long press to operate

4. Open the apps after pairing completed

APP

Click on the apps

Input the phone number for registration or login account

Select your device to connect via the option of "device" in the apps

5. How to replace the wristband's bracelet?

Release and remove the bracelet gently

6. How to wear?

Use right thumb and index finger to press buckle strap, remain just a finger gap for proper tightness.

7. Video Tutorials

Scan QR code to Watch Video Tutorials

8. Users Instruction

Time display: synchronized with the phone, the wristband will automatically

calibrate the time.

The notification: incoming call, WeChat text, SMS, QQ and etc. will be displayed and vibration to remind.

Activity log: record your daily activities, identify dynamically for different motion status, to calculate calorie consumption more scientifically.

Sleep log: the wristband can recognize your status automatically, and record your sleep quality.

Find the phone: the wristband prompts a vibration as long as the phone out of a certain range

Heart rate monitor: users can monitor heart rate at any time of static condition, band will also monitor and auto record the heart rate data regularly. If detect the human body is in motion status, the band will delay to monitor again.

Weather display: Connect with phone to get the weather condition of current location.

common problem

● cannot find the band during pairing?

① Please ensure your phone's Bluetooth has been turned on while the phone is on the list of support models.

② Please ensure the band and the phone is in the Bluetooth connection range (10meters)

③ Please ensure the band's power condition. If problem still not solved after battery charged, please contact us.

● Bluetooth disconnected occasionally?

abnormal situation appeared occasionally when connected the Bluetooth with the other phones.

Restart the phone or reconnect the Bluetooth shall solved the problem.

● Wristband fail to receive the message?

Connected successfully but fail to receive the messages, please try out the follow steps:

① Go to the security setting on the phone, enable the access to read the message

② if still having the problem, please disconnect the Bluetooth and connect the apps, click the button of "factory reset" in the main menu, clear up the data and reconnect the wristband.

● how to restore the factory setting

①

If the wristband has connected with the phone, select the "device" in apps, click restore the factory setting.

②

While charging the wristband, long press the "battery and device ID" to wake up the restore setting option.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.