13. Creality Cloud Online

Make sure WiFi is correctly connected before using online printing
Steps: Settings → WiFi → Select the corresponding WiFi.

Warm Tips: ① Only 2.4GHz WiFi is applicable to the 3D printer, and it cannot be connect to 5GHz WiFi routers;
② Only WPA-PSK/WPA2-PSK security protocol is applicable to the 3D printer, and other protocols may result in the failure to connect the printer to WiFi properly. To change the security protocol, users may change it in setting interface of the router.

1. Click Creality Cloud online model；

2. Select the model;

3. Download the model;

4. Choos to use parameters；

5. Click "Start" to print.

The current interface is for reference only. Due to the continuous upgrading of functions, it shall be subject to the latest software/firmware UI published on the official website.

14. Creality Cloud App Print

1.Download

2.Register

3. Add equipment

4. Scan QR Code
Settings → Detail →
Connect to Creality Cloud → QR code

5. Device naming

6. Select model, set the printer and parameters, and click "Slice".

7. Upon completion of slicing, click "Printer".

8. Select device

9. Print progress

Notes:
1. The steps for adding devices vary for different mobile phone operating systems;
2. Set the correct area in "Settings - Other Settings - Language and Area".
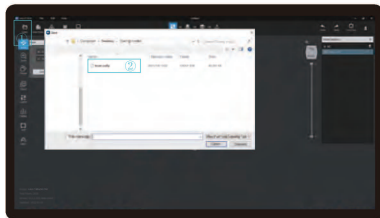3.Make sure WiFi is correctly connected before using online printing.

The current interface is for reference only. Due to the continuous upgrading of functions, it shall be subject to the latest software/firmware UI published on the official website.
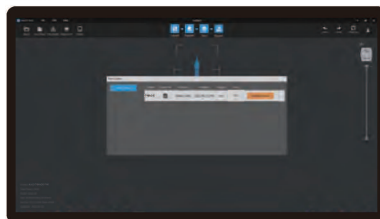
1、Before printing, make sure HALOT BOX and the printer are connected to the same WIFI.
2、Enter password before transfering the file, Be consistent with the password set on the printer.
(Click "Print Settings → HALOT BOX → Password")

1. Slicer

1. Open the slicer software of HALOT BOX, click "open" on the left of the screen and add model file.

2. If the model needs to add support, click the upper left icon to set corresponding parameters.

3. Click icon ①→Setting slice printing parameters②→Click.
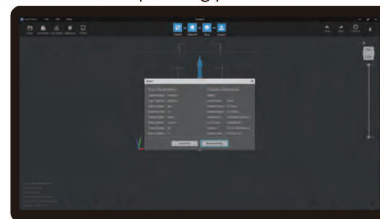
4. wait for slice to be finished→Select "Remote Printing" for WiFi printing.

5.After entering the password, click Start transmission.

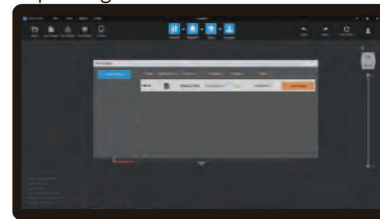6. Once the transmission is over, select the file on the machine to start printing.

The current interface is for reference only. Due to the continuous upgrading of functions, it shall be subject to the latest software/firmware UI published on the official website.
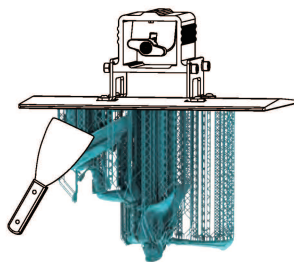
1. Remove the printed model with a blade;
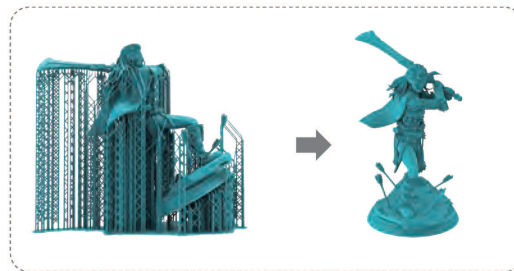
2. Remove the support from the surface of the model;
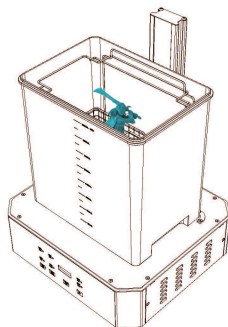
3. Clean the model;

4. Cure the model;

Please dismantle the model with reference to this process and consult the official customer service if you have any questions.

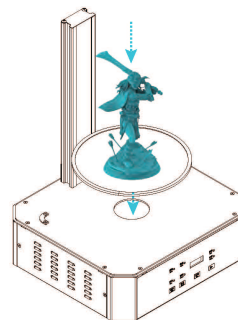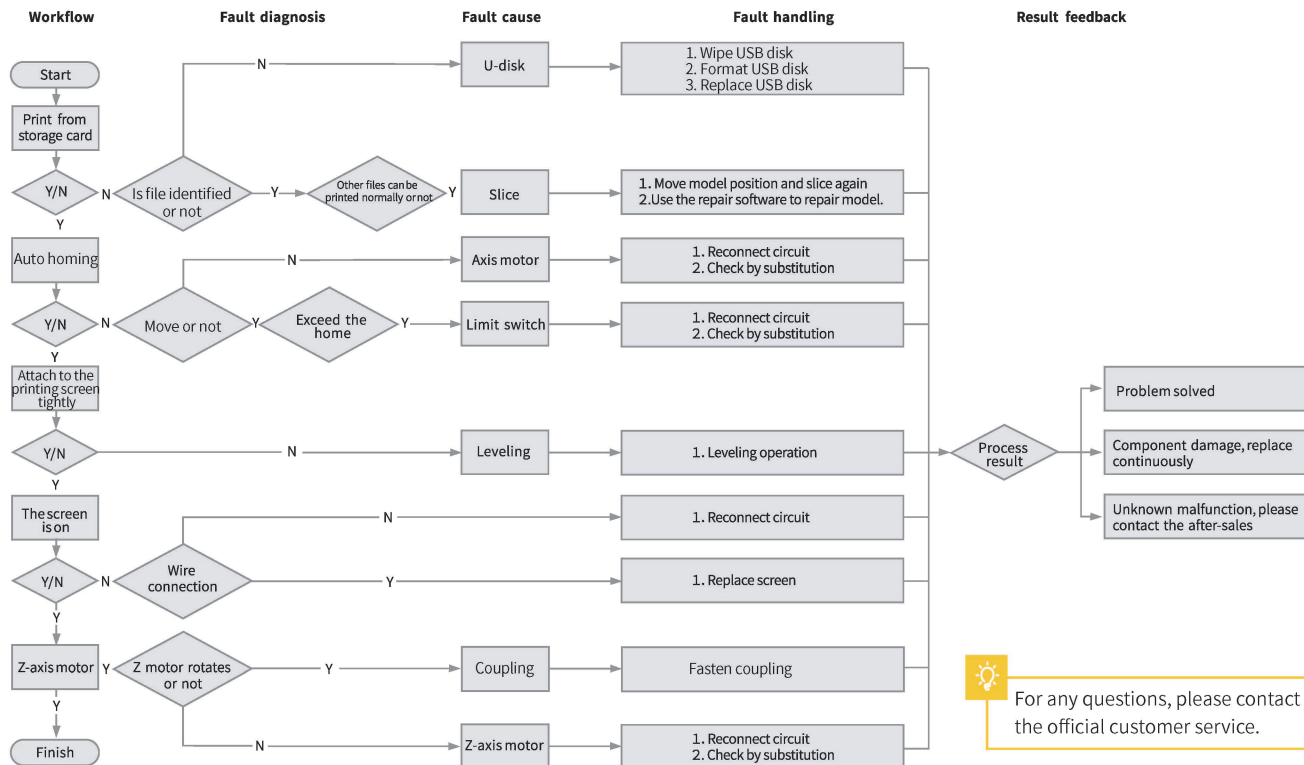**Workflow** **Fault diagnosis** **Fault cause** **Fault handling** **Result feedback**

Start

Print from storage card

Y/N — N — Is file identified or not — Y — Other files can be printed normally or not — Y → **U-disk**

N

U-disk
1. Wipe USB disk
2. Format USB disk
3. Replace USB disk

Slice
1. Move model position and slice again
2. Use the repair software to repair model.

Auto homing

Y/N — N — Move or not — Y — Exceed the home — Y

N → **Axis motor**
1. Reconnect circuit
2. Check by substitution

Limit switch
1. Reconnect circuit
2. Check by substitution

Attach to the printing screen tightly

Y/N — N → **Leveling**
1. Leveling operation

The screen is on

Y/N — N — Wire connection

N → 1. Reconnect circuit

Y → 1. Replace screen

Z-axis motor — Y — Z motor rotates or not — Y → **Coupling** — Fasten coupling

N → **Z-axis motor**
1. Reconnect circuit
2. Check by substitution

Finish

Process result →
- Problem solved
- Component damage, replace continuously
- Unknown malfunction, please contact the after-sales

For any questions, please contact the official customer service.