

八、Trouble Shooting

Frequently Asked Questions	Confirmation	Treatment
Unable to power on	The area is out of power.	Please wait to resume power supply.
	Whether the circuit breaker of the place of use is open?	Please wait for the power supply to resume.
	Is the adapter connected properly?	Please make sure the adapter AC plug properly connected to the outlet.
		Please ensure that the adapter DC plug is properly connected to the product host.
Air outlet is not exhausted Air outlet volume is significantly weaker than when purchased	Whether the air inlet is covered?	Please remove the cover.
	Whether the air inlet has residual dirt?	Please clean the air inlet .
	Whether the filter is covered?	Please remove the cover .
	Whether the filter has residual dirt?	Please clean the filter. If there is no obvious improvement ,please replace the filter .
The air volume at the airoutlet is significantl enhanced compared to the purchase	Whether the filter is installed correctly?	Please install the filter correctly.
	Is the filter damaged?	Please replace it with a new one.

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Frequently Asked Questions	Confirmation	Treatment
After the product has been running for a period of time, there is no significant improvement in air quality. The air quality display remains the same.	Whether the filter is installed correctly?	Please install the filter correctly.
	Is the filter damaged?	Please replace it with a new one.
	Whether the filter has residual dirt?	Please clean the filter. If there is no obvious improvement, please replace the filter.
	PM2.5 detector air inlet and air outlet residual dirt.	Please clean the the PM2.5 detector air inlet and outlet.
Product operation noise is too large.	Whether the air inlet is covered.	Please remove the cover .
	Whether there is foreign matter left in the air outlet.	Please clean the air outlet.

九、Manipulatipon Description

Please fill in the following carefully:

Product name	
Client' s name	
Customer phone	
Customer address	
Purchase date	
Purchase address	
Dealer name	
Warranty record	

Service hours :Monday to Friday ,9:00-18:00(except holidays)

After Sales Service

Warranty Service

Within one years after the date of purchase,you will receive a free warranty for any damage caused by manufacturing processes or components that have been confirmed by the company's authorized service station personnel.

This free service does not include purifier filters,auxiliary equipment, transportation costs and on-site service fees that need to be replaced from time to time.

Users please keep this link.

Please bring along this card and the original invoice when repairing.

This certificate will be void if it is altered.

Warranty is a guarantee of free repairs within the specified time limit and conditions and does not limit the legal rights of consumers.

Free services will not be available in the following cases:

1. Man-made damage caused by improper use,such as improper power supply,improper use of accessories,improper installation,use without instructions,misuse or negligence.
- 2.Damage caused by transportation and other accidents.
- 3.Repairs and modifications not approved by the company.
- 4.Other damage caused by force majeure (such as natural disasters, voltage anomalies,etc.)
- 5.Damage caused by general use outside the home (eg industrial, commercial) .
6. Aging,abrasion,etc.of the product caused by normal use,but does not affect the normal use of the product.
- 7.This instruction can get from <http://www.cheuktai.com> also.