

# **Nokia Bandit**

## **User Guide**

### **version 4**

The wireless phone described in this guide is approved for use in GSM 1900 networks.

### **Copyright information**

Part No. ???????

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### **FCC/Industry Canada Notice**

Your phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

|                                   |           |
|-----------------------------------|-----------|
| <b>Contents</b>                   |           |
| For your safety .....             | 1         |
| Your phone's label .....          | 2         |
| <b>1. Welcome .....</b>           | <b>3</b>  |
| Using this guide .....            | 3         |
| Documentation                     |           |
| conventions .....                 | 3         |
| Terms .....                       | 4         |
| Accessing this guide online ..... | 4         |
| Keys and features .....           | 5         |
| Front .....                       | 5         |
| Bottom .....                      | 5         |
| Back .....                        | 5         |
| Navi key .....                    | 6         |
| Scroll keys .....                 | 6         |
| Clear key .....                   | 6         |
| Network services .....            | 7         |
| Contacting Nokia .....            | 8         |
| <b>2. Before you begin .....</b>  | <b>9</b>  |
| Prepare your phone for use .....  | 9         |
| Install the SIM card .....        | 9         |
| Notes about SIM cards .....       | 9         |
| Install the battery .....         | 10        |
| Charge the battery .....          | 10        |
| Remove the battery .....          | 11        |
| <b>3. About your phone .....</b>  | <b>13</b> |
| Switch on your phone .....        | 13        |
| About the Start screen .....      | 14        |
| About indicators and              |           |
| icons .....                       | 14        |
| <b>4. Making and answering</b>    |           |
| <b>calls .....</b>                | <b>17</b> |
| Make a call .....                 | 17        |
| Check the signal strength .....   | 17        |
| Use the keypad .....              | 17        |
| Use the phone book .....          | 18        |
| Advanced calling options .....    | 18        |
| Adjust the earpiece volume        |           |
| during a call .....               | 18        |
| End a call .....                  | 18        |
| Answer a call .....               | 19        |
| Caller ID++ .....                 | 19        |
| Reject a call .....               | 19        |
| Redial the last-dialed            |           |
| number .....                      | 19        |
| Dial any of the 5 last-dialed     |           |
| numbers .....                     | 19        |
| <b>5. The menu .....</b>          | <b>20</b> |
| Scroll bar .....                  | 20        |
| Help text .....                   | 20        |
| Menu shortcuts .....              | 20        |
| List of menu shortcuts .....      | 21        |
| <b>6. Entering letters and</b>    |           |
| <b>numbers .....</b>              | <b>25</b> |
| Standard text input .....         | 25        |
| ABC mode .....                    | 25        |
| 123 mode .....                    | 27        |
| Use special characters in         |           |
| names and phone                   |           |
| numbers .....                     | 27        |

|                              |           |                      |
|------------------------------|-----------|----------------------|
| <b>7. Phone book</b> .....   | <b>29</b> |                      |
| Save names and numbers       | .29       |                      |
| Save a name and number       | 29        |                      |
| Save a number only           | ..... 29  |                      |
| Save a name and number       |           |                      |
| while in a call              | ..... 29  |                      |
| If your phone book is full   | 30        |                      |
| Find names in the phone      |           |                      |
| book                         | ..... 30  |                      |
| From the Start screen        | ..... 30  |                      |
| While in a call              | ..... 30  |                      |
| Edit (revise) names and      |           |                      |
| numbers                      | ..... 31  |                      |
| Send names and numbers       | .31       |                      |
| Erase names and numbers      | 32        |                      |
| Erase selected names and     |           |                      |
| numbers                      | ..... 32  |                      |
| Erase your entire phone      |           |                      |
| book                         | ..... 32  |                      |
| Phone book options           | ..... 33  |                      |
| Options                      | ..... 34  |                      |
| Assign tone                  | ..... 34  |                      |
| Call log                     | ..... 35  |                      |
| Check for missed calls       | ..... 35  |                      |
| Look up received calls       | ..... 36  |                      |
| Look up dialed calls         | ..... 36  |                      |
| Options in call lists        | ..... 37  |                      |
| Clearing call lists          | ..... 37  |                      |
| <b>8. Voice mail++</b> ..... | <b>38</b> |                      |
| Save the voice mailbox       |           |                      |
| number                       | ..... 39  |                      |
|                              |           | Work with two phone  |
|                              |           | lines                |
|                              |           | .....39              |
|                              |           | Listen to your voice |
|                              |           | messages             |
|                              |           | .....39              |
| <b>9. Profiles</b> .....     | <b>40</b> |                      |
| Select profiles              | ..... 40  |                      |
| <b>10. Advanced calling</b>  |           |                      |
| <b>features</b> .....        | <b>41</b> |                      |
| Active call options          | ..... 41  |                      |
| Use call waiting++           | ..... 41  |                      |
| Use in-call options          | ..... 43  |                      |
| Hold and unhold              | ..... 43  |                      |
| New call                     | ..... 44  |                      |
| End all calls                | ..... 44  |                      |
| Touch tones                  | ..... 44  |                      |
| Phone book                   | ..... 45  |                      |
| Messages                     | ..... 45  |                      |
| Conference calls++           | ..... 46  |                      |
| Transfer a call++            | ..... 47  |                      |
| Call forwarding++            | ..... 48  |                      |
| Activate call forwarding     | .48       |                      |
| Cancel call forwarding       | .... 50   |                      |
| Check call forwarding        |           |                      |
| status                       | ..... 50  |                      |
| Automatic redial             | ..... 51  |                      |
| Activate automatic redial    | 51        |                      |
| Calling card                 | ..... 51  |                      |
| Save calling card            |           |                      |
| information                  | ..... 51  |                      |
| Choose a calling card        | ..... 52  |                      |
| Make a calling card call     | ..53      |                      |
| Use Voice dialing            | ..... 53  |                      |

|                                             |           |                                               |           |
|---------------------------------------------|-----------|-----------------------------------------------|-----------|
| Add a voice tag to a phone book entry ..... | 53        | Choose the display language .....             | 67        |
| Notes about voice tags ..                   | 54        | Set up the clock .....                        | 68        |
| Make a call using voice recognition .....   | 55        | Set the clock .....                           | 68        |
| Play back a voice tag .....                 | 56        | Select the time format ..                     | 68        |
| Change a voice tag .....                    | 56        | Display the clock .....                       | 68        |
| Erase a voice tag .....                     | 56        | Set automatic update of date and time++ ..... | 69        |
| 1-touch dialing .....                       | 57        | <b>12. Security features .....</b>            | <b>70</b> |
| Assign a number to a 1-touch dial key ..... | 57        | Lock the keypad (Keyguard) .....              | 70        |
| Call a 1-touch dial number .....            | 58        | Lock/unlock the keys .....                    | 70        |
| Change 1-touch dialing numbers .....        | 58        | PIN and PUK codes .....                       | 71        |
| Erase 1-touch dialing numbers .....         | 58        | PIN codes .....                               | 71        |
| Make an international call .....            | 59        | PUK codes .....                               | <b>73</b> |
| Call timers .....                           | 59        | Security code .....                           | 74        |
| If you have two phone lines .....           | 59        | Fixed dialing .....                           | 74        |
| View the call duration ....                 | 59        | Add numbers to the fixed dialing list .....   | 75        |
| Reset call timers to 0 .....                | 60        | Restricting calls++ .....                     | 75        |
| Show call timer during calls .....          | 60        | Turn on call restrictions ..                  | 75        |
| <b>11. Customizing your phone</b>           | <b>61</b> | Set up a closed user group++ .....            | 76        |
| Profiles .....                              | 61        | <b>13. Select a system .....</b>              | <b>77</b> |
| Select a profile .....                      | 61        | <b>14. Text messages++ .....</b>              | <b>78</b> |
| Customize the profile ....                  | 62        | Set up text messaging .....                   | 78        |
| Rename a profile .....                      | 67        | Save your message center number .....         | 78        |
| Restore factory settings ....               | 67        | Writing messages .....                        | 79        |
|                                             |           | Using standard text input Ø                   |           |
|                                             |           | Using predictive text input .....             | 79        |

|                                               |    |
|-----------------------------------------------|----|
| Predictive text input tools .....             | 80 |
| Use Templates .....                           | 83 |
| Save messages in the outbox .....             | 84 |
| Send the text message ...                     | 84 |
| Resend a message from the outbox .....        | 85 |
| Read text messages .....                      | 86 |
| Read new text messages now .....              | 86 |
| Read new text messages later .....            | 86 |
| Erase a message .....                         | 86 |
| Reply to a message .....                      | 87 |
| Forward a message .....                       | 87 |
| Use number .....                              | 88 |
| Message settings .....                        | 88 |
| Change settings for some messages .....       | 88 |
| Change common settings for all messages ..... | 89 |
| Message storage .....                         | 89 |
| Picture messages .....                        | 90 |
| Send picture messages ...                     | 90 |
| Send picture messages with text .....         | 90 |
| Receive picture messages                      | 91 |
| Other picture message options .....           | 91 |

|                                                  |            |
|--------------------------------------------------|------------|
| <b>15. Your personal digital assistant .....</b> | <b>93</b>  |
| Calendar .....                                   | 93         |
| View the calendar .....                          | 93         |
| Enter the date .....                             | 93         |
| Enter the time .....                             | 94         |
| Send/receive calendar notes .....                | 96         |
| Alarm clock .....                                | 97         |
| Set the alarm clock .....                        | 97         |
| Manage the alarm .....                           | 97         |
| Turn off the alarm clock ..                      | 98         |
| Business cards .....                             | 98         |
| Send a business card .....                       | 98         |
| View a received business card .....              | 98         |
| Save a viewed business card .....                | 99         |
| Delete a viewed business card .....              | 99         |
| PC Suite .....                                   | 99         |
| Calculator .....                                 | 100        |
| Use the calculator .....                         | 100        |
| Convert currency .....                           | 101        |
| <b>16. Fun and games .....</b>                   | <b>102</b> |
| Games .....                                      | 102        |
| Snake II .....                                   | 102        |
| Space Impact .....                               | 102        |
| Bantumi .....                                    | 102        |
| Pairs II .....                                   | 102        |
| Download ringing tones++ .....                   | 102        |

|                                                   |            |
|---------------------------------------------------|------------|
| Notification of received ringing tone .....       | 103        |
| Listen to received ringing tones .....            | 103        |
| Save received ringing tones .....                 | 103        |
| Discard received ringing tones .....              | 103        |
| Ringtone composer ...                             | 104        |
| Features .....                                    | 104        |
| Compose the tone .....                            | 104        |
| <b>17. Reference information</b>                  | <b>110</b> |
| Batteries, chargers, and accessories .....        | 110        |
| Important safety information .....                | 112        |
| Traffic safety .....                              | 112        |
| Operating environment                             | 112        |
| Electronic devices .....                          | 113        |
| Potentially explosive atmospheres .....           | 114        |
| Vehicles .....                                    | 115        |
| Emergency calls .....                             | 115        |
| Make an Emergency Call .....                      | 116        |
| Radio Frequency (RF) Signals .....                | 117        |
| Care and maintenance .                            | 117        |
| Accessories .....                                 | 119        |
| XPress on™ covers .....                           | 119        |
| Batteries .....                                   | 122        |
| Chargers and other accessories .....              | 123        |
| <b>18. Technical information</b>                  | <b>127</b> |
| <b>19. Troubleshooting</b> .....                  | <b>128</b> |
| <b>20. Frequently asked questions (FAQ)</b> ..... | <b>130</b> |

## • For your safety



This section provides various safety guidelines. Read this information before using your mobile phone (which will now be referred to as "phone"). Failure to comply with these guidelines could prove either dangerous or illegal. For more detailed safety information, refer to "Important safety information" on page 112.



### **Road safety comes first**

Don't use a phone while driving. Park the vehicle first.



### **Switch off in hospitals**

Switch off your phone when you are in a hospital or when you are near medical equipment. Follow any regulations or rules that are in force.



### **Switch off on aircraft**

Do *not* use phones on airplanes as this can cause interference with the navigational equipment. Also, the use of phones on airplanes is illegal.



### **Switch off when refueling**

Do *not* use the phone at a refueling point or near fuel or chemicals of any kind.



### **Switch off near blasting**

Do *not* use the phone where blasting is in progress. Observe restrictions and follow any regulations or rules that are in force.



### **Interference**

All phones are susceptible to interference, which could affect performance. This could impede the making of an emergency call.



### **Use sensibly**

Use *only* in the normal position (to ear). Avoid unnecessary contact with the antenna when the phone is on.



### **Qualified service**

Only qualified service personnel can install or repair cellular phone equipment.



#### **Accessories and batteries**

Use *only* approved accessories and batteries. Do *not* connect incompatible products.



#### **Connecting to other devices**

When connecting to any other device, read its user's guide for detailed safety instructions. Do *not* connect incompatible products. Remember to make backup copies of all important data.



#### **Making calls**

Make sure the phone is switched on and in service. Enter the phone number, including the area code, then press **Call**. To end a call press **End**. To answer a call press any key (except **End**).



#### **Emergency calls**

Make sure the phone is switched on and in service. If the word **Clear** appears on the screen above the right selection key, press and hold it to clear the display. Enter the emergency number, then press **Call**. Give your location. Do *not* end the call until told to do so.

## • Your phone's label

If you remove your battery (refer to "Remove the battery" on page 11) you can find the phone's label on the back portion of the phone. This label includes various information about the phone, such as the model number.

If you ever have to call Nokia (refer to "Contacting Nokia" on page 8) or your service provider, you might be asked for this information. Therefore, do *not* remove the phone's label.

# 1. Welcome

Congratulations on your purchase of a Nokia 3390 mobile phone. You are now on your way to using a new and exciting tool. However, before you use your phone, read this chapter. It provides information you need for using this guide and for contacting Nokia.

## • Using this guide

For clarity, this guide uses various icons and terms. These icons and terms are described in "About indicators and icons" on page 14 and "Terms" on page 4. Additionally, the guide describes various network services features, enabled by your service provider. Refer to "Network services" on page 7.

### Documentation conventions

This guide uses various types of texts to indicate specific items. These are called documentation conventions. The table below lists and describes these conventions.:

| Convention    | Description                                                                                                                                                                                                                                                                                                          |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <i>italic</i> | Indicates emphasized text.<br>Example: You <i>cannot</i> use your phone without this card.                                                                                                                                                                                                                           |
| <b>bold</b>   | Indicates one of the following items: <ul style="list-style-type: none"><li>• Text displayed on your phone's screen.<br/>Example: Select or Silent.</li><li>• Special text such as <b>Notes</b> and <b>Warnings</b>.</li><li>• A Web link. Example: The Nokia World Wide Web site at <b>www.nokia.com</b>.</li></ul> |

## Terms

This guide uses the following terms:

- **Press** means to briefly press and release a button.
- **Press xxx** means to press the selection key that is below xxx.
- Cross references appear as "see page x."
- **Press and hold** means to press and hold a button for 1 to 3 seconds (depending on the feature being used), then release the button.

## • Accessing this guide online

I

The latest version of this User Guide may be available to download a copy of the 3390 User Guide on the Nokia World Wide Web site at **www.NokiaUSA.com**. Go to **Phones, US link**, and then perform a search to access this documentation. Also, an interactive user guide is available at **www.NokiaHowTo.com**.

## • Keys and features

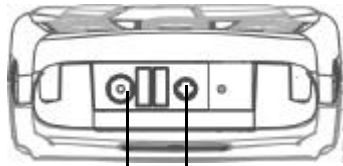
### Front

- 1- Power key 
- 2- Earpiece
- 3- Screen
- 4- Navi™ key 
- 5- Scroll keys 
- 6- Number keys
- 7- Microphone
- 8- C key 

**Note:** When any key is pressed the keypad lights stay on for up to 15 seconds.



### Bottom



Charger connection    Headset/Car kit connection

### Back



Antenna



Back cover release

## Navi key

The use of the phone is largely based on the Nokia Navi™ key, located below the display. This key's function varies according to the text displayed in the screen above the key. For example, in this screen, the word **Menu** appears above the Navi™ key. Press the key to enter the menu function.



## Scroll keys

The scroll keys   are located to the right of the Navi-key. Use the scroll keys to:

- browse menus
- move the cursor
- adjust earpiece volume during a call



## Clear key

The clear key  is to the left of the menu key. Press the clear key:

- to delete a character to the left of the cursor, or press and hold to clear all characters from the display
- to return to the previous menu level
- to return from the menu to the start screen
- to access the in-call menu



## • Network services

A number of features known as network services are described in this guide. These are special services to which your wireless service provider can give you access.

These services include the following:

- Voice privacy
- Call waiting
- News and info services
- Cell info display
- Notifications on SIM update
- Call forwarding
- Send own number
- Service command editor
- Caller ID

Before you can take advantage of these network services features, you must subscribe to them through your service provider.

Your service provider will give you instructions on how to use these network services. This guide will tell you when you need to contact your service provider for more step-by-step information.

Whenever this guide talks about a network services feature, the text will not only tell you that this is a network services feature, but will also display this icon ++ after the first mention of the feature within a chapter.

**Note:** Some networks might not support all language-dependent characters and/or services.

## • Contacting Nokia

The Nokia Customer Service department is available to provide you with help or more information. Before you contact this department, however, please have the following information available:

- The phone's model number
- The phone's IMEI (serial) number
- Your Zip code

To find the model and serial number, you have to remove the battery. Refer to "Remove the battery" on page 11 for step-by-step instructions on this procedure.

Finally, if you are calling about any type of phone accessory, please have the accessory available. For example, if you are calling about a headset, please have it handy. This way, if you are asked a specific question about the accessory, it will be available for quick reference.

### **Customer Service, USA**

Nokia Mobile Phones  
7725 Woodland Center Boulevard, Suite 150  
Tampa, FL 33614  
Tel: 1-888-NOKIA2U (1-888-665-4228)  
or (1) 813-880-5850  
Fax: (1) 813-249-9619  
TTY: 1-800-24NOKIA (1-800-246-6542)

### **Customer Service, Canada**

Nokia Products Ltd.  
575 Westney Rd. South  
Ajax, Ontario L1S 4N7  
Tel: (1) 905-427-6654

## 2. Before you begin

Before you begin using your phone, you need to perform several tasks. This section tells you how to complete these tasks.

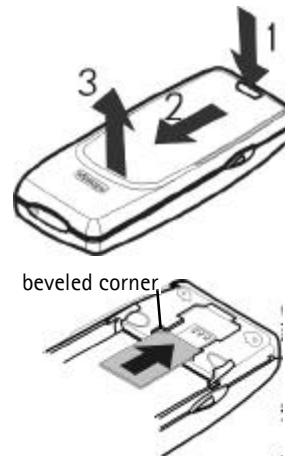
### • Prepare your phone for use

- "Install the SIM card" (see below).
- "Install the battery" on page 10
- "Charge the battery" on page 10

To find out how to remove a battery, refer to "Remove the battery" on page 11.

### Install the SIM card

- 1 Press the back cover release button.
- 2 Slide the cover forward.
- 3 Lift the cover off the phone.
- 4 Align the SIM card:
  - Beveled corner on the right
  - Gold contact area downward.
- 5 Insert the SIM card.



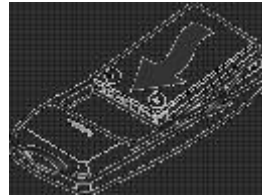
### Notes about SIM cards

- Keep all miniature SIM cards out of the reach of small children.

- The SIM card and its contacts are easily damaged by scratches or bending, so be careful when handling, inserting, or removing the card.
- You must remove the battery to access the SIM card. Always make sure that the phone is switched off before you remove the battery.

## Install the battery

- 1 Place the battery in the compartment with the label side facing up and the golden contact area aligned with the contact prongs.
- 2 Slide the battery into place.
- 3 Insert the two catches of the back cover in the corresponding slots in the phone and slide the cover towards the bottom of the phone until it locks into place.



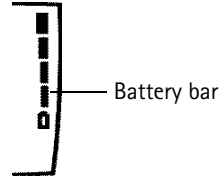
## Charge the battery

- 1 Connect the lead from the charger to the bottom of the phone.



*Before you begin*

- 2 Connect the charger to a standard wall outlet. The battery power indicator (or battery bar) appears on the screen and starts scrolling. If the phone is on, **Charging** appears also.



**Note:** If the battery is completely empty, it might take a few minutes before the battery bar appears on the screen.

**Tip:** You can use the phone while it's charging.

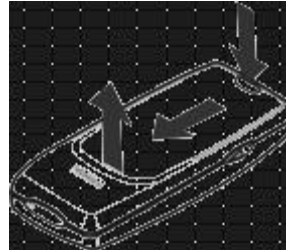
- 3 When the battery bar stops scrolling, the battery charge is complete. **Battery full** appears also, if the phone is on.

**Note:** The charging time depends on the charger and battery that you use. For example, the charging time for the BMC-2 battery with the ACP-8 charger is about 1 hour and 30 minutes.

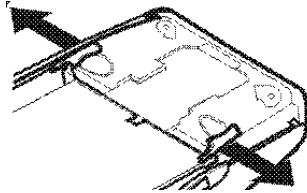
- 4 Disconnect the charger from the phone.

## Remove the battery

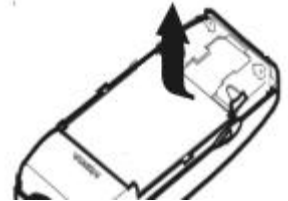
- 1 Switch off the phone.
- 2 Remove the back cover.



- 3** Press the two release catches outward.  
The battery pops up.



- 4** Lift out the battery.



## 3. About your phone

### • Switch on your phone

- Press and hold  for two seconds.

The phone might ask for a Personal Identification (PIN) code or a security code. See "PIN and PUK codes" on page 71 for more information.



**Warning!** Do *not* switch on the phone in places where wireless phone use is prohibited or where the use of the phone could cause interference or danger.

**Tip:** As with any other radio transmitting device, do *not* touch the antenna unnecessarily when the phone is switched on. Contact with the antenna affects call quality and might cause the phone to operate at a higher power level than needed.



## • About the Start screen

When you turn on your phone, the first screen that appears is the Start screen. In the middle of the Start screen, you see information indicating which wireless network your phone uses. This information can vary between phones. Other indicators and icons appear on this Start screen and are described in "Icons" on page 15.



## About indicators and icons

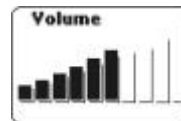
On your phone, you have two types of identifiers: indicators and icons.

### Indicators

*Indicators* show the status of something. The phone uses three types of indicators:



- Signal strength indicator: Shows the strength of the signal to your phone.
- Battery power indicator: Shows how much power is left in your phone's battery.
- Volume indicator:  
Shows the earpiece volume level. Adjust the volume level with the scroll keys (see "Adjust the earpiece volume during a call" on page 18).



## Icons

*Icons* are graphical representations of a specific item or situation. For example, this icon  may appear when you have a voice message waiting to be heard. (Some systems use a different method.)

The rest of this section shows examples of each icon that can appear on your phone and tells you what these icons indicate.

- |                                                                                     |                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Line 1 is selected for outgoing calls.                                                                                                                                                       |
|    | Line 2 is selected for outgoing calls.                                                                                                                                                       |
|    | You have an active call.                                                                                                                                                                     |
|    | You have one or more new voice messages.                                                                                                                                                     |
|    | You have one or more new text messages.<br>(If blinking, text message memory is full.)                                                                                                       |
|   | Keyguard is on. Your phone will not accept any keypresses.                                                                                                                                   |
|  | The alarm clock is set.                                                                                                                                                                      |
|  | The Silent profile is selected.                                                                                                                                                              |
|  | Incoming voice calls are being forwarded to another number.                                                                                                                                  |
|  | You have forwarded all voice calls received on line 1.                                                                                                                                       |
|  | You have forwarded all voice calls received on line 2.                                                                                                                                       |
|  | You have forwarded all voice calls received on lines 1 and 2.                                                                                                                                |
|  | The phone is ready for you to enter a response.                                                                                                                                              |
|  | Characters entered will be uppercase letters.<br>Press  to switch letter case.                            |
|  | Characters entered will be lowercase letters.<br>Press  to switch letter case.                            |
|  | Characters entered will be numbers. (When entering letters, switch to numbers by pressing and holding  .) |



You are in "special character" mode. Select a character, then press Use. (When entering letters, press and hold the key to see the special characters menu.)



You are in predictive text mode.



You are in predictive text mode. Characters entered will be uppercase letters. Press to switch letter case.



You are in predictive text mode. Characters entered will be lowercase letters. Press to switch letter case.



You are in predictive text mode. Characters entered will be numbers.



Indicates the current call.



Indicates a call on hold.

## 4. Making and answering calls

This chapter tells you how to make and receive calls and how to adjust certain options.

### • Make a call

#### Check the signal strength

The signal indicator on the left side of your phone's screen shows the strength of the network radio signal. The indicator scrolls as the signal strength increases and decreases. To get the strongest signal, try moving your phone slightly. If you're inside a building, move toward a window.



#### Use the keypad

- 1 Enter the area code and phone number.
- 2 Press Call.

Hold the phone as you would any other telephone, with the antenna pointed up.



**Tip:** As with any other radio transmitting device, do not touch the antenna when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.



**Warning!** Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

## Use the phone book

- 1 From the Start screen, press  or  and scroll to the number you want.  
OR  
Press  or , then press the number key that matches the first letter of the name to skip ahead quickly in the list.
- 2 Press Call to make the call.

## Advanced calling options

- Make an international call:  
see "Make an international call" on page 59.
- Make a call using the voice tag feature:  
see "Use Voice dialing" on page 53.
- Make a 1-touch call:  
see "1-touch dialing" on page 57.

## Adjust the earpiece volume during a call

- To increase the volume, press .
- To decrease the volume, press .

If an accessory with its own loudspeaker is connected to your phone, the volume keys adjust the volume for that accessory.

## • End a call

- Press End.

## • Answer a call

When someone calls you, the phone alerts you (see "Ringing options" on page 63) and **Calling** flashes on the display.

- To answer, press any key except .

### Caller ID<sup>++</sup>

This is a network service that helps identify incoming calls. Contact your service provider for details.

When Caller ID is active, your phone may display the caller's phone number. The caller's name may also appear, if their name and number have been stored in the phone book (see "Phone book" on page 29), or if the wireless network supports it.

## • Reject a call

- Press . The call goes to voice mail.

**Note:** This feature must be set up with Call Forwarding. See "Call forwarding<sup>++</sup>" on page 48 for more information.

## • Redial the last-dialed number

- Press , then **Call**.

### Dial any of the 5 last-dialed numbers

- 1 Press  to scroll to the number you want to redial.
- 2 Press **Call**.

## 5. The menu

Your phone offers an extensive range of functions that are grouped in menus and submenus. Access these menus with the selection keys and scroll keys, or by entering the appropriate shortcut number.

- **Scroll bar**

While using your phone's menus, a scroll bar appears at the far right of the screen. This bar indicates where you are in the menu. Each numbered "tab" on the bar represents a different menu item.



For example, press **Menu** once. The scroll bar appears with the first (top) tab displayed. A different tab appears each time you press  or .

- **Help text**

Many menu items have brief help text. To view the help text, scroll to the menu item and wait for about 15 seconds. Press **More** to see the next page of the text or **Back** to exit.

- **Menu shortcuts**

When you scroll to a menu item, the menu number appears on the screen above the scroll bar. If you learn the menu numbers, you can use them to quickly find features instead of scrolling to them through the menu.



## • List of menu shortcuts

To use a shortcut, press **Menu** and then the menu number

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>1 Phone book </div> <hr/> <div>Search</div> <div>Add entry</div> <div>Erase</div> <div>Edit</div> <div>Options</div> <div>1 Phone book view</div> <div>2 Memory status</div> <div>Send entry</div> <div>1-touch dialing</div> <div>Voice tags</div> <div>1 Add voice tag</div> <div>2 Playback</div> <div>3 Change</div> <div>4 Erase</div> <div>Assign tone</div> <div>Service nos.</div> | <div>7 (empty)</div> <div>8 (empty)</div> <div>6 Message settings</div> <div>1 Set 1 (up to five sets may appear)</div> <div>1 Message center number</div> <div>2 Messages sent as</div> <div>3 Message validity</div> <div>2 Common</div> <div>1 Delivery reports</div> <div>2 Reply via same center</div> <div>3 Send as Unicode</div> <div>1 Yes</div> <div>2 No</div> <div>3 Default</div> <div>7 News &amp; info service</div> <div>1 On</div> <div>2 Off</div> <div>3 Topic index</div> <div>4 Topics</div> <div>5 Language</div> <div>8 Service command editor</div> <div>9 Voice messages</div> <div>1 Listen to voice messages</div> <div>2 Voice mailbox number</div> |
| <div>2 Messages </div> <hr/> <div>1 Inbox</div> <div>2 Outbox</div> <div>3 Write messages</div> <div>4 Picture messages</div> <div>5 Templates</div> <div>1 Please call...</div> <div>2 I'm at home...</div> <div>3 I'm at work...</div> <div>4 I can't answer...</div> <div>5 I am late...</div> <div>6 (empty)</div>                                                                        | <div>3 Call log </div> <hr/> <div>1 Missed calls</div> <div>2 Received calls</div> <div>3 Dialed calls</div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

#### 4 Clear call lists

- 1 All calls
- 2 Missed calls
- 3 Dialed calls
- 4 Received calls

#### 5 Call timers

- 1 Last call
- 2 All calls
- 3 Received calls
- 4 Dialed calls
- 5 Clear timers

#### 4 Profiles



##### 1 My tones

- 1 Select
- 2 Customize  
(The 10 options below are available in all profiles. )
  - 1 Ringing tone
  - 2 Ringing volume
  - 3 Ringing options
  - 4 Composer
  - 5 Message alert tone
  - 6 Keypad tones
  - 7 Warning and game tones
  - 8 Vibrating alert
  - 9 Screen saver
  - 10Rename
- 3 Send profile

##### 2 Silent

##### 3 Discreet

##### 4 Loud

##### 5 OTA profile 1

##### 6 OTA profile 2

#### 5 Settings



##### 1 Alarm clock

##### 2 Clock

- 1 Hide clock
- 2 Set the time
- 3 Time format

##### 3 Auto update of date and time

- 1 On
- 2 Confirm first
- 3 Off

##### 4 Call settings

- 1 Automatic redial
  - 1 On
  - 2 Off
- 2 Calling card
  - 1 None
  - 2 Card A
  - 3 Card B
- 3 Closed user group
  - 1 Preset
  - 2 On
  - 3 Off
- 4 Send own caller ID when calling
  - 1 Preset
  - 2 On
  - 3 Off
- 5 Call waiting
  - 1 Activate
  - 2 Cancel
  - 3 Status
- 6 Line for outgoing calls (see your service provider)
  - 1 Line 1
  - 2 Line 2

## 5 Phone settings

- 1 Language
  - 1 Automatic
  - 2 English
  - 3 Français
  - 4 Español
- 2 Cell info display
  - 1 On
  - 2 Off
- 3 List of own numbers
- 4 System selection
  - 1 Automatic
  - 2 Manual
- 5 Touch tone length
  - 1 Short
  - 2 Long
- 6 Welcome note
- 7 Lights
  - 1 On
  - 2 Automatic
- 8 Notifications on SIM update
  - 1 Shown
  - 2 Not shown
- 9 Restore factory settings

## 6 Security settings

- 1 SIM card security
  - 1 On
  - 2 Off
- 2 Phone security
  - 1 On
  - 2 Off
- 3 Call restrictions
  - 1 Outgoing calls
  - 2 International calls
  - 3 International calls except to home country

- 4 Incoming calls
- 5 Incoming calls if roaming
- 6 Cancel all call restrictions
- 4 Fixed dialing
- 5 Change access codes
  - 1 Change PIN code
  - 2 Change PIN2 code
  - 3 Change security code
  - 4 Change restriction password

## 6 Forwarding



### 1 Forward all voice calls

- 1 Activate
- 2 Cancel
- 3 Status

### 2 Forward if busy

### 3 Forward if not answered

### 4 Forward when phone off or no coverage

### 5 Forward when not able to take calls

- 1 Activate
- 2 Cancel
- 3 Set delay time

### 6 Cancel all call forwarding

**Note:** Check with your service provider for specific features.

|                  |                                                                                     |                                  |
|------------------|-------------------------------------------------------------------------------------|----------------------------------|
| 7 Games          |    | 1 Off<br>2 On<br>4 Club Nokia ID |
| 1 Snake II       |                                                                                     |                                  |
| 1 Level          |                                                                                     |                                  |
| 2 New game       |                                                                                     |                                  |
| 3 Top score      |                                                                                     |                                  |
| 4 Instructions   |                                                                                     |                                  |
| 5 Mazes          |                                                                                     |                                  |
| 2 Space Impact   |                                                                                     |                                  |
| 1 New game       |                                                                                     |                                  |
| 2 Top score      |                                                                                     |                                  |
| 3 Instructions   |                                                                                     |                                  |
| 3 Bantumi        |                                                                                     |                                  |
| 1 Level          |                                                                                     |                                  |
| 2 New game       |                                                                                     |                                  |
| 3 Instructions   |                                                                                     |                                  |
| 4 Pairs II       |                                                                                     |                                  |
| 1 Arcade         |                                                                                     |                                  |
| 1 Level          |                                                                                     |                                  |
| 2 New game       |                                                                                     |                                  |
| 3 Top score      |                                                                                     |                                  |
| 4 Instructions   |                                                                                     |                                  |
| 2 Puzzle         |                                                                                     |                                  |
| 1 Level          |                                                                                     |                                  |
| 2 New game       |                                                                                     |                                  |
| 3 Top score      |                                                                                     |                                  |
| 4 Instructions   |                                                                                     |                                  |
| 5 Settings       |                                                                                     |                                  |
| 1 Sounds         |                                                                                     |                                  |
| 1 Off            |                                                                                     |                                  |
| 2 On             |                                                                                     |                                  |
| 2 Lights         |                                                                                     |                                  |
| 1 Off            |                                                                                     |                                  |
| 2 On             |                                                                                     |                                  |
| 3 Vibra          |                                                                                     |                                  |
| 8 Calculator     |  |                                  |
| 9 Calendar       |  |                                  |
| 1 View day notes |                                                                                     |                                  |
| 2 Make note      |                                                                                     |                                  |
| 1 Reminder       |                                                                                     |                                  |
| 2 Call           |                                                                                     |                                  |
| 3 Meeting        |                                                                                     |                                  |
| 4 Birthday       |                                                                                     |                                  |
| 3 Erase notes    |                                                                                     |                                  |
| 1 Of chosen day  |                                                                                     |                                  |
| 2 One by one     |                                                                                     |                                  |
| 3 All at once    |                                                                                     |                                  |
| 4 View all notes |                                                                                     |                                  |
| 5 Go to date     |                                                                                     |                                  |
| 6 Set the date   |                                                                                     |                                  |
| 10 Keyguard      |                                                                                     |                                  |

## 6. Entering letters and numbers

You can enter letters and numbers into your phone for a person's name and phone number, writing a text message, and so on. There are two ways to do this:

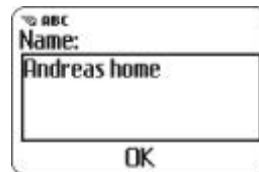
- Standard text input, for making entries in the phone book, entering calendar notes, and renaming caller groups
- Predictive text input, for writing text messages and picture messages. See "Using predictive text input" on page 79 for more information

### • Standard text input

#### ABC mode

This is the default mode. The ABC icon appears as visual confirmation.

- 1 Find the key that is below the letter you want to enter.
- 2 Press it as many times as needed for the letter to appear on the screen.



For example, to enter the name John:

|       |                                                                                                                                                                                                                                                             |   |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| Press |                                                                                                                                                                          | J |
| Press |    | O |
| Press |                                                                                       | H |
| Press |                                                                                       | N |

Depending on the selected display language, the following characters may be available.

| Key | Characters    | Key | Characters                                    |
|-----|---------------|-----|-----------------------------------------------|
| 1   | . , ' ? ! - 1 | 7   | P Q R S 7                                     |
| 2   | A B C 2       | 8   | T U V 8                                       |
| 3   | D E F 3       | 9   | W X Y Z 9                                     |
| 4   | G H I 4       | 0   | Space, 0                                      |
| 5   | J K L 5       | *   | Special characters (See page 27 for details.) |
| 6   | M N O 6       | #   | Changes letter case                           |

**Note:** Some networks may not support all language-dependent characters.

### Enter spaces and punctuation

- To enter a space, press  once.
- To enter punctuation, press  repeatedly until the character you want appears.

### Erase mistakes

If you make a mistake:

- Press  to erase that character.
- Press  as needed to erase more than one character, or press and hold  to erase the entire field of characters.

### Change letter case

- To switch between uppercase and lowercase letters, press .

The ABC icon switches to **abc**, showing you are using lowercase letters.

### 123 mode

To enter numbers, you can:

- Press and hold  and switch to 123 mode. Your phone displays the **123** icon. Press the appropriate number key to enter a number.  
OR
- While in ABC mode, press and hold the corresponding number key until the number appears.

As with the ABC mode, if you make a mistake

- Press  to erase that character.
- To switch back to the ABC mode, press and hold  again.

## Use special characters in names and phone numbers

### In ABC mode

- 1 Press and hold . A screen appears with the following special characters available:  
. , ? ! : ; - + # \* ( ) ' " \_ @ & \$ £ % / < > ^ ` ~ ¢ ¥
- 2 Use scroll keys to select the character you want, then press Use.

### In 123 mode:

The  key inserts the following characters only in 123 mode:

- \* This character send commands strings to the network. Contact your service provider for details.
- + This character is a prefix for dialing international numbers.

- p** This character creates a pause that occurs when dialing a number. Numbers entered to the right of this special character are automatically sent as touch tones after a 2.5-second pause.
- w** This character creates a wait; digits to the right of the **w** are not sent until you press **Send** .

## 7. Phone book

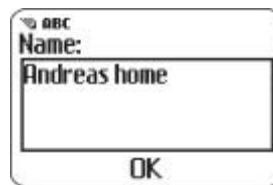
The Nokia 3390 has a host of options to give you full control of your phone book and its contents

- A phone book entry can consist of a number only, or a name and number.
- A name may appear only once in the phone book. If you try to save a name that already exists in the phone book, the phone asks if you want to replace the existing name.

### • Save names and numbers

#### Save a name and number

- 1 Enter the phone number.
- 2 Press  and press **Save**.
- 3 Enter a name, then press **OK**.



**Note:** For international dialing, press  twice to enter the + symbol in front of the phone number.

#### Save a number only

- 1 Enter the phone number.
- 2 Press , then press and hold **Save**.

The number is saved in your phone book. You can add a name to it later.

#### Save a name and number while in a call

- 1 Press  then press **Options**.
- 2 Scroll to **Phone book**, then press **Select**.

- 3 Scroll to **Add entry**, then press **Select**.
- 4 Enter the name, then press **OK**.
- 5 Enter the phone number, then press **OK**.

### If your phone book is full

If your phone book is full, **Phone book full** displays. You must replace an existing entry.

- Scroll to the entry you want to replace, then press **OK**.

## • Find names in the phone book

### From the Start screen

- Press  to scroll to the number you want.  
OR
- 1 Press **Menu**, then **Select**.  
**Search** appears highlighted.
- 2 Press **Select**.  
When the box appears, enter the name and press **OK**. You can enter just the first few letters of the name, then press **OK**. Your phone shows the closest matching name.

### While in a call

- 1 Press  then **Options**.
- 2 Scroll to **Phone book** and press **Select**.  
**Search** is highlighted.
- 3 Press **Select**.
- 4 When the box appears, enter the name and press **OK**. You can enter just the first few letters of the name, then press **OK**. Your phone shows the closest matching name.

## • Edit (revise) names and numbers

At the Start screen:

- 1 Press **Menu** then **Select**.
- 2 Scroll to **Edit**, then press **Select**.
- 3 Scroll to the name you want to edit, then press **Edit**.
- 4 Edit the name, then press **OK**.
- 5 Edit the number, then press **OK**.

## • Send names and numbers

You can send names and numbers as electronic business cards to other phones with SMS capability.

- 1 Press **Menu**, then **Select**.
- 2 Scroll to **Send Entry** and press **Select**.
- 3 Scroll to the name and/or number you wish to send a press **Send**.
- 4 Enter the phone number to which you want to send the name/number and press **OK**.  
OR  
Press **Search** and scroll through the phone book to find the name that you want to send the name/number to.
- 5 Press **OK**.  
The phone number stored for that name appears.
- 6 Press **OK**.  
A confirmation message appears.



## • Erase names and numbers

### Erase selected names and numbers

**Note:** You cannot undo erase functions, so be careful!

At the Start screen:

- 1 Press **Menu**, then **Select**.
- 2 Scroll to **Erase**, then press **Select**.  
**One by one** appears highlighted.
- 3 Press **Select** and scroll to the name you want to erase.
- 4 Press **Erase**, then press **OK**.  
OR  
If you don't want to erase that name, press  to return to the name list.

### Erase your entire phone book

**Caution:** This feature erases your entire phone book and can't be undone!

- 1 Press **Menu** then **Select**.
- 2 Scroll to **Erase** and press **Select**.  
**One by one** appears highlighted.
- 3 Scroll to **Erase all** and press **Select**.
- 4 When you see **Are you sure?**, press **OK**.
- 5 When the **Security code:** prompt appears, enter your security code and press **OK**.  
Erasing phone book appears.

## • Phone book options

- At the Start screen, press **Menu**, then **Select**. Scroll to select a particular menu or option.

| Option          | Action                                                                                                |
|-----------------|-------------------------------------------------------------------------------------------------------|
| Search          | Searches for a specific name. See "Find names in the phone book" on page 30.                          |
| Add entry       | Enters a new name and number. See "Save a name and number while in a call" on page 29.                |
| Erase           | Erases names/numbers. See "Erase names and numbers" on page 32.                                       |
| Edit            | Make changes to names and numbers stored in memory. See "Edit (revise) names and numbers" on page 31. |
| Options         | Chooses the phone book view, and shows the memory status. See below for details.                      |
| Send entry      | Sends a phone book entry to another phone. See "Send names and numbers" on page 31.                   |
| 1-touch dialing | Assigns up to nine 1-touch dial locations. See "1-touch dialing" on page 57 for more information.     |
| Voice tags      | Programs voice-activated dialing. See "Use Voice dialing" on page 53 for more information.            |
| Assign tone     | Assigns a ring tone for a specific name or number in the phone book. See below for details.           |
| Service nos.    | View numbers set up by your service provider.                                                         |

## Options

### Phone book view

Change the way names and numbers appear.

- 1 Press **Menu**, then **Select**.
- 2 Scroll to **Options** and press **Select**.  
**Phone book view** appears, along with the current setting.
- 3 Press **Select**.  
Three settings appear, with the current setting highlighted:  
**Name list**, **Name and number**, **Name only**.
- 4 Scroll to the setting you want and press **Select**.

### Check SIM memory status

Your phone saves names and numbers in the SIM card's memory. The amount of names and numbers you can store in SIM card memory is dependent on SIM card capacity. Please check with your SIM card provider or carrier.

- 1 Press **Menu**, then **Select**.
- 2 Scroll to **Options** and press **Select**.
- 3 Scroll to **Memory status** and press **Select**.

## Assign tone

Assign unique ringing tones to names and numbers stored in the phone book. When someone with an assigned tone calls, you'll know who it is because of the ringing tone.

- 1 From the Start screen, press **Menu**, and then **Select**.
- 2 Scroll to **Assign tone** and press **Select**.  
**Note:** You must have phone numbers stored in memory.
- 3 Scroll to the name to which you want to assign a ring tone and press **Assign**.

- 4 Scroll to the ring tone you want for that name, then pause to hear a sample of the tone
- 5 Press OK to select the tone or keep scrolling to select another tone.

## • Call log<sup>++</sup>

This network feature automatically keeps track of numbers you've dialed, numbers that have called you, and the time you've spent in calls.



### Check for missed calls

Your phone saves the numbers and names (if available) of the last 10 callers that have tried unsuccessfully to reach you. A message on the Start screen shows how many calls were missed.

### After missing a call

- 1 Press List.  
If you have missed more than one call, you can scroll through the list of numbers.
- 2 To dial the displayed number, press Options.  
Call appears highlighted
- 3 Press Select to dial the number.  
OR  
Scroll for other options. (See "Options in call lists" on page 37 for more information.)
- 4 To exit, press and hold .

### At any time

- 1 Press Menu 3 1.  
The phone numbers of missed calls appear in the order received.
- 2 Scroll to the number you want to see information about.

- 3 To dial the number, press **Options**.  
Call appears highlighted
- 4 Press **Select**.  
OR  
Scroll for other options. (See "Options in call lists" on page 37 for more information).
- 5 To exit, press and hold .

## Look up received calls

Your phone saves the phone numbers of the 10 most recent calls you've answered, if the caller's number was available.

- 1 Press **Menu 3 2**.  
The last call received appears.
- 2 Scroll to the number you want to see information about.
- 3 To dial the number, press **Options**.  
Call appears highlighted.
- 4 Press **Select**.  
OR  
Scroll for other options. (See "Options in call lists" below.)
- 5 To exit, press and hold .

## Look up dialed calls

Your phone saves the last 10 numbers you've dialed.

- 1 Press **Menu 3 3**.  
The last call you placed appears.
- 2 Scroll to the call you want to see information about.
- 3 To dial the number, press **Options**.  
Call appears highlighted.
- 4 Press **Select**.

OR

Scroll for other options. (See "Options in call lists" on page 37).

- 5 To exit, press and hold .

## Options in call lists

When you view the missed calls, received calls, or dialed calls list and press **Options**, a list of options appears on your phone's screen.

**Call time** shows the date and time of the last call. Use the scroll keys to scroll through up to five recent call dates/times for the displayed phone number.

**Edit number** allows you to call the displayed number and or edit and save it with a name to your phone book.

**Save** allows you to enter a name for the number and save both to your phone book.

**Erase** erases the number from the call list.

## Clearing call lists

This feature clears all the missed, received, and dialed call lists.

- 1 Press **Menu 3 4**.
- 2 Scroll to **All calls**, **Missed calls**, **Dialed calls**, or **Received calls**, then press **OK**.
- 3 A confirmation appears.

**Note:** Missed, received, and dialed calls lists are also erased when you change the phone security setting (see "Security features" on page 70) or when you use a SIM card that is not one of the five most recent cards used with the phone.



## 8. Voice mail<sup>++</sup>

Voice mail is a network feature that enables those who call you to leave a voice message.

**Note:** You can use voice mail with either one or two phone lines.

When you receive a voice message, your phone lets you know by beeping, displaying an icon on the screen, or showing a text message. The method of notification depends upon your carrier.

If you receive more than one voice mail message, your phone may display the number of messages that you have received. If you have subscribed to two different phone lines, the message would indicate the line to which the message was addressed.

However, even though your phone notifies you of a message, the voice mail feature is independent of your phone's software. To use voice mail, you must have:

- A voice mail subscription
- A voice mailbox number
- A temporary password

These items are provided by your service provider. Your service provider should also tell you how to record a greeting for your voice mailbox and how to change the temporary password.

After you obtain this information from your service provider, you must then save your voice mailbox number to your phone. Refer to "Save the voice mailbox number" on page 39.

After you have saved your voice mailbox number, refer to "Listen to your voice messages" on page 39.

**Note:** If you have difficulty using the voice mail feature, contact your service provider.

## • Save the voice mailbox number

- 1 Press **Menu 2 9 2**.
- 2 Enter your voice mailbox number, then press **OK**.

**Note:** The number can be up to 32 digits long.

## Work with two phone lines

If your particular SIM card supports it, your phone can have two phone lines. Your service provider can tell you if your SIM card allows the use of this feature and give you access to two phone lines.

If you decide to use two phone lines, you can select one of the two lines for outgoing calls, but you can still answer calls on both lines.

If you use two phone lines, you may be given a voice mailbox number for each line. If so, you need to save each phone line's voice mailbox number separately.

To do this, press **Menu 5-4-6** to select the outgoing line. Then, save its voice mailbox number. Press **Menu 5-4-6** again to select the other line and save its voice mailbox number.

## • Listen to your voice messages

If there's a notification message on your screen, you can get your voice messages using any of the following methods:

- Press **New voice message** and follow the directions provided.
- If you've saved your voice mailbox number in your phone, press and hold  to call your voice mailbox.
- Press **Menu 2 9 1** to open your voice mailbox, then follow the directions provided.
- Call your voice mailbox number as you would any other telephone number, then follow the directions provided.

## 9. Profiles

The profiles feature lets you adjust and customize the phone's ringing tones for different events and environments. There are five profiles available:

- My tones is the default setting, but it is easy to choose another profile.
- Silent
- Discreet
- Loud
- OTA profile 1
- OTA profile 2

**Note:** Two additional profiles, Car and Headset, appear only after these accessories are connected to the phone for the first time.

### • Select profiles

- 1 Press **Menu** 4.
- 2 Scroll to the profile you want.
- 3 Press **OK**. Select is highlighted.
- 4 Press **OK**.

OR

- To access the profiles directly, press and release **ⓘ** until the desired profile is highlighted, then press **OK**.

For example, to keep your phone from ringing, select the **Silent** profile. If you want your phone to ring loudly, select the **Loud** profile.

You can customize the profiles and even rename them, except Car and Headset. See "Customizing your phone" on page 61.

## 10. Advanced calling features

- Active call options

### Use call waiting<sup>++</sup>

This network service lets you receive an incoming call when you're already in a call. (Contact your service provider for availability.) The phone beeps to let you know of the incoming call.

#### Activate/cancel call waiting

- 1 Press **Menu 5 4 5**.  
**Activate** appears highlighted.
- 2 Press **OK** to activate.  
OR  
Scroll to **Cancel** and press **OK** to deactivate.

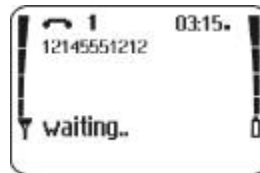
#### Confirm call waiting status

- 1 Press **Menu 5 4 5**.  
**Activate** appears highlighted.
- 2 Scroll to **Status** and press **OK**.  
The display shows **Active: Voice calls**.

|

### Answer a waiting call

- 1 Your phone signals when you have a call waiting.
- 2 Press **Options** and then **Answer** to put the current call on hold and answer the waiting call.



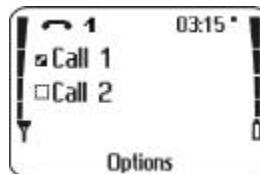
### Reject a waiting call

You can just let the phone ring, or follow the steps below.

- Press 

OR

- 1 Press **Options** and scroll to **Reject**.
- 2 Press **Select**. The call is sent to Voice mail.



### Switch between calls

- 1 Press **Options**.
- 2 When **Swap** appears highlighted, press **Select**.  
**Swapped** appears briefly.

The  icon represents the active call and the  icon represents the call on hold.

### End the active call

- 1 Press **Options** and scroll to **End active call**.
- 2 Press **Select**.

### Third call waiting

If you have both an active and a held call and a third call is waiting, choose one of the following options.

#### Drop an active call to answer the waiting call

- 1 Press **Options** and scroll to **End active call**.

- 2 Press Select to answer the third call. The held call is unaffected.

**End the active call and held call to answer the waiting call**

- 1 Press Options and scroll to End all calls.
- 2 Press Select.

## Use in-call options

During a call, press  and Options to see the In-call menu. Your choices are:

| Choice         | What it does                                      |
|----------------|---------------------------------------------------|
| Hold or Unhold | Holds or releases a call.                         |
| New call       | Makes a call when you have a call in progress.    |
| End all calls  | Ends all calls.                                   |
| Touch tones    | Sends touch tones.                                |
| Phone book     | Switches you to the phone book.                   |
| Messages       | Allows access to text and voice message functions |
| Mute           | Mutes your phones microphone                      |

## Hold and unhold

- 1 To put a call on hold, press  and then Options.
- 2 When Hold appears highlighted, press Select.

To return to the call:

- 1 Press  and then Options.
- 2 When Unhold appears highlighted, press Select.

## New call

- 1 Press  and then **Options**.
- 2 Scroll to **New call**, then press **Select**.
- 3 Enter the second phone number.  
OR  
Press **Search**, then scroll to the number in the phone book.
- 4 Press **Call**.

## Switch between two calls in progress

- 1 Press **Options**.
- 2 When **Swap** appears highlighted, press **Select**.  
The  icon represents the active call and the  icon represents the call on hold.

## End the active call

- 1 Press **Options** and scroll to **End active call**.
- 2 Press **Select**.

The held call becomes the active call.

## End all calls

- 1 Press **Options**.
- 2 Scroll to **End all calls**, then press **Select**.

## Touch tones

When you press the keys during a call, your phone generates sounds known as touch tones. Use touch tones to access many automated, over-the-phone services such as voice mail, checking airline arrival/departure times, and bank balances.

**Note:** You must be on an active call to send touch tones.

### Set touch-tone length

- 1 Press **Menu 5 5 5**.  
The current selection appears highlighted.
- 2 Scroll to **Short** (1/10 second) or **Long** (1/2 second).
- 3 Press **OK**.

### Save touch tone strings

A touch-tone string is a series of tones in a certain sequence. Use touch tone strings to send and receive information with your phone. For example, you can save your office voice mailbox number along with your password for easy access to your messages.

Store touch tone strings the same way you save phone numbers (see "Save names and numbers" on page 29).

For frequently used strings of numbers, you can save an entire sequence of digits in your phone book and send it as a touch tone string.

### Send a touch tone string

- 1 Press  and then **Options**.
- 2 Scroll to **Touch tones** and press **Select**.
- 3 Enter a touch tone string or recall a touch tone string from the phone book and press **OK**.

### Phone book

- 1 Press  and then **Options**.
- 2 Scroll to **Phone book** and press **Select**. Now all your phone book functions are available. See "Phone book" on page 29 for details.

### Messages

You can access almost all of your phone's text message, picture message, and voice mail functions during a call.

- 1 Press , then press Options
- 2 Scroll to Messages and press Select.

## Conference calls<sup>++</sup>

This network service allows you to make conference calls with your phone. Check with your service provider for details.

### Make a conference call

- 1 Make a normal call to the first person.
- 2 Press  and then Options.
- 3 Scroll to New call and press Select.
- 4 Recall or enter the number of the next party you want to include, then press Call.
- 5 After the other party answers, press Options.
- 6 Scroll to Conference, then press Select.
- 7 To add other parties to the call, repeat steps 2 through 5.
- 8 To end the conference call, press . **Max # of callers for conf.?**

### Have a private conversation with a participant

- 1 While in a conference call, press Options.
- 2 Scroll to Private, then press Select.  
A list of the participants appears.
- 3 Scroll to the person you want to speak with, then press OK.  
The other participants can continue talking with each other. **Unless there can be only 2 participants**
- 4 To rejoin the conference call, press Options.
- 5 Scroll to Conference, then press Select.

### Drop a participant from the conference call

- 1 While in a conference call, press **Options**.
- 2 Scroll to **Private**, then press **Select**.  
A list of the participants appears.
- 3 Scroll to the person you want to drop, then press **OK**.  
The other participants can continue talking with each other. **Unless there can be only 2 participants**
- 4 Press **Options**.
- 5 Scroll to **End active call**, then press **Select**.

### Transfer a call++

When you have one active and one held call, you can connect the two calls and disconnect yourself from the call.

**Note:** Your network must support this feature.

- 1 During a call, press  and then **Options**.
- 2 Scroll to **New call** and press **Select**.
- 3 Recall or enter the number to where you want to transfer the call, then press **Call**.  
When the new call answers, you can speak privately.
- 4 Press **Options**, then scroll to **Transfer**.
- 5 Press **Select**.

**NOTE:** Transfer rejected with present sample.

## • Call forwarding++

This network service lets you forward your incoming calls to another phone number.

**Note:** If you have subscribed to a second phone line, call forwarding works separately for each line. Make sure you have selected the line you want before you set up any call forwarding. The following icons appear on your phone's screen:



-  Incoming voice calls are being forwarded to another number.
-  You have forwarded all voice calls that are received on line 1.
-  You have forwarded all voice calls that are received on line 2.
-  You have forwarded all voice calls that are received on lines 1 and 2.

## Activate call forwarding

- 1 Press Menu 6.  
Scroll to one of the following options:
  - 6 1 Forward all voice calls  
Forwards all voice calls without ringing.
  - 6 2 Forward if busy
  - 6 3 Forward if not answered
  - 6 4 Forward when phone off or no coverage
  - 6 5 Forward when not able to take calls  
Combines the previous three types, and lets you choose a delay time between 5 and 30 seconds.
  - 6 6 Cancel all call forwarding
- 2 Press Select.

3 **Activate** is highlighted; press **OK**.

4 Select **Voice Mail**

OR

Select **Other number**.

If you select **Voice mail**:

- Press **OK**. All calls are forwarded to your voice mailbox. Press **Details** and **Number** appears highlighted. Press **OK** to verify your voice mailbox number.

If you select **Other number**:

- Press **OK**. Enter the phone number to which you want to forward calls, then press **OK**. Press **Number** to see if you entered the phone number correctly.

5 Press and hold  to exit and return to the Start screen.

### Set the Delay time

After setting your phone to "Forward all calls when not available" (Menu 6-5), you can choose how long your phone will ring before forwarding the call.

1 Press **Menu 6 5**.

**Activate** appears highlighted.

2 Scroll to **Set delay time** and press **OK**.

3 Scroll to the time delay you want (from 5 to 30 seconds) and press **OK**.

**Menu 6 5** appears again.

4 Press **Select**.

**Activate** appears highlighted.

5 Press **OK**.

**Voice mail** appears highlighted.

6 Select **Voice mail**

OR

Select **Other number** and press **OK**.

A confirmation message appears.

- 7 Press **Details** to review your **Number** and **Delay** settings.  
OR  
Press and hold  to return to the Start screen.

## Cancel call forwarding

- 1 Press **Menu 6**.
- 2 Scroll to the call forwarding option you want to cancel and press **Select**.
- 3 Scroll to **Cancel** and press **OK**.

**Note:** Canceling all call forwarding may also cancel any automatic forwarding of calls to voice mail that your service provider has activated for you. Also, this option may cancel your call forwarding service. Contact your service provider for details.

## Check call forwarding status

- 1 Press **Menu 6**.
- 2 Scroll to the call forwarding option you want to check and press **Select**.
- 3 Scroll to **Status**, then press **OK**.

**Note:** Status is not available for **Forward when not able to take calls**.

You can press **Number** to see which phone number the calls are being forwarded to.

## • Automatic redial

This feature redials the number you're trying to call up to ten times.

**Note:** Automatic redial will not work while you make or answer another call.

### Activate automatic redial

- 1 Press Menu 5 4 1.
- 2 Scroll to **On**, then press **OK**.
- 3 Press and hold  to return to the Start screen.

If the number you dial is busy, your phone immediately redials the number. If it is still busy, your phone will redial the number up to nine more times.

## • Calling card

You can store two calling card numbers in your phone's memory.

### Save calling card information

- 1 Press Menu 5 4 2.
- 2 Scroll to the calling card information you want to change (Card A or Card B), then press **Options**.
- 3 Scroll to **Edit**, then press **OK**.
- 4 Enter your security code, then press **OK**.
- 5 At **Dialing sequence**, press **Select**. Scroll to the dialing sequence your card uses (see chart on the next page) then press **Select**.

| Dialing sequence                        | Use for cards that require you to:                                                                                                            | Cards using this sequence                    |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| Access no.<br>+ Phone no.<br>+ Card no. | Dial the 1-800 access number, then phone number, then card number (+ PIN if required).                                                        | MCI, AT&T True Choice, Sprint Canada, Unitel |
| Access no.<br>+ Card no.<br>+ Phone no. | Dial the 1-800 access number, then card number (+ PIN if required), then phone number.                                                        | networkMCI, WorldPhone MCI                   |
| Prefix<br>+ Phone no.<br>+ Card no.     | Dial the prefix (any numbers that must precede the phone number) and phone number you want to dial, then card number (then PIN, if required). | GTE, PacBell, AT&T, Stentor                  |

**Note:** The order of the following steps may vary, depending on which dialing sequence your card uses.

- 6 Enter the access number (usually the 1-800 number listed on the back of the calling card), then press **OK**.
- 7 Enter the card number and/or PIN, then press **OK**.
- 8 Your phone displays **Save changes?** Press **OK**.
- 9 When **Dialing sequence** appears again, scroll to **Card name** and press **Select**.
- 10 Enter the card name, then press **OK**.
- 11 Press **Select** to choose that calling card as the current calling card..

## Choose a calling card

- 1 Press **Menu 5 4 2**.  
The current calling card setting appears highlighted.

- 2 Scroll to the card you want to use, then press **Options**.  
**Select** is highlighted
- 3 Press **OK**.
- 4 Enter your security code, then press **OK**.  
**Card ready for use** appears.

## **Make a calling card call**

- 1 Enter the phone number, including any prefix (such as 0 or 1) that your calling card may require. See your calling card for instructions.
- 2 Press and hold **Call** until your phone displays **Card call**.
- 3 Your phone displays **Wait for tone, then press OK**. Wait for the tone, then press **OK**.
- 4 Your phone displays **Wait for tone, press OK again**. Wait for the tone, then press **OK**.

This procedure may not work with all calling cards. Follow the directions on the back of your calling card or contact your long distance company for more information.

## **• Use Voice dialing**

Your phone's voice dialing feature lets you dial a number using your voice. Before using this feature, you need to create entries in the phone book so you can associate a "voice tag" with the name you wish to dial.

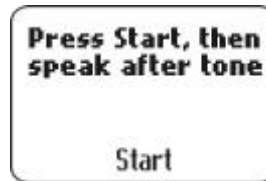
### **Add a voice tag to a phone book entry**

To create entries in the phone book, see "Save names and numbers" on page 29. By this time you should be familiar with the phone book. If not, see "Phone book" on page 29.

- 1 At the Start screen, press **Menu** and then **Select**.
- 2 Scroll to **Voice tags** and press **Select**.

|

- 3 When **Add voice tag** appears highlighted, press **Select**.
- 4 Scroll to the phone book entry that you want to give a voice tag and press **Add**.
- 5 When **Press start, then speak after tone** appears, hold the phone up to your ear and press **Start**.  
You hear several beeps, and **Please speak now** appears. If you're using the headset, release the button.
- 6 Speak clearly into the microphone.



**Note:** Do NOT press **Quit** when you're finished.

The phone automatically stops recording and then saves and replays the voice tag.

If recording is not successful, your phone displays **Voice system error**.

Press **Add**, and repeat steps 5 – 6.



I



**WARNING!** Do not rely only on a voice tag for dialing emergency numbers. In emergencies, stress causes changes in your voice, which may keep the phone from recognizing the command.

## Notes about voice tags

- Voice tags are not language dependent. Any clearly spoken word or phrase can serve as a voice tag.
- It's easier for the phone to differentiate between long, unique voice tags. For example you might want to record a person's first and last names rather than only the first name.
- Voice tags must be shorter than 2 seconds.

### Advanced calling features

- Voice tags are sensitive to background noise. For best results, record them in a quiet environment.
- If you delete a name, any associated voice tag is also deleted.
- The recording process stops automatically. Pressing **Quit** aborts the recording attempt.
- If you try to record a voice tag, and **Voice tage memory full** appears, you can erase a current voice tag to make room for the new one.
- If your phone is in the Silent or Discreet profiles you will not hear the beeps when you record a voice tag.

## Make a call using voice recognition

- 1 Hold the phone up to your ear, then press and hold **Menu**.  
When you hear several beeps and **Please speak now** appears, release the button.

**Note:** If you have the optional headset attached, press and hold the headset button, then when the phone beeps and **Please speak now** appears, release the button.



- 2 Pronounce the voice tag clearly into the microphone.  
**Searching** appears. When the phone finds the voice tag, **Found** appears, and the phone automatically dials the number.

If the phone does not locate a number, **No match found**. Try again?

- 3 Press **Yes** to try again.  
OR  
Press **Cancel** to cancel and return to the Start screen.

**Note:** If you're using the headset and the phone does not locate the number, you will hear an error tone and **No match found** appears. To start voice dialing again, press and hold the headset button immediately after the error tone.

## Play back a voice tag

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **Voice tags** and press **Select**.
- 3 Scroll to **Playback** and press **Select**.
- 4 Scroll to the name with the voice tag you want to play back and press **Playback**.

## Change a voice tag

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **Voice tags** and press **Select**.
- 3 Scroll to **Change** and press **Select**.
- 4 Scroll to the name with the voice tag you want to change and press **Change**.
- 5 When **Press start, then speak after tone appears**, hold the phone up to your ear and press **Start**.

**Note:** Refer to "Notes about voice tags" on page 54.

- 6 The phone repeats your voice tag, and **Voice tag changed** appears.

## Erase a voice tag

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **Voice tags** and press **Select**.
- 3 Scroll to **Erase** and press **Select**.
- 4 Scroll to the name with the voice tag you want to erase and press **Erase**.

- 5 When **Erase voice tag?** appears, press **OK** to erase the voice tag.
- 6 The phone erases the voice tag and **Voice tag erased** appears.



## • 1-touch dialing

Assign a name and number to a 1-touch dial location so that when you press this key, the associated number automatically dials.

**Note:** The first nine numbers stored in SIM memory are automatically stored in keys 1 through 9 as 1-touch dial numbers. You can assign new numbers to the keys, but the names and numbers must be already stored in the phone book. Refer to "Phone book" on page 29 for more information.

Key 1 can be set up to access your voice mail. Check with your service provider for details. Also, any key can be set up to dial emergency numbers such as 911.

## Assign a number to a 1-touch dial key

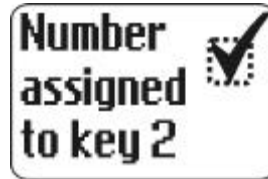
- 1 Press **Menu** and then **Select**.
- 2 Scroll to **1-touch dialing** and press **Select**.  
Key 2 appears along with the first phone number that is saved in SIM Memory.
- 3 If you want to assign this phone book entry to Key 2, press **Assign**.

OR

Press  or  to choose another key, then press **Assign**.  
The list of names saved in the phone book appears.

- 4 Scroll to the phone book entry you want to assign to the key and press **OK**. A confirmation message appears.

See "Change 1-touch dialing numbers" on page 58 to edit the number if needed.



## Call a 1-touch dial number

- Press and hold the appropriate key, or press the key then press **Call**. The phone dials the number.

## Change 1-touch dialing numbers

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **1-touch dialing** and press **Select**.
- 3 Scroll to the key that you want to change and press **Options**.
- 4 Scroll to **Change** and press **Select**.
- 5 Scroll to the new name you want to assign to this key and press **OK**.

## Erase 1-touch dialing numbers

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **1-touch dialing** and press **Select**.
- 3 Scroll to the key that you want to erase and press **Options**.
- 4 Scroll to **Erase** and press **Select**.
- 5 Press **OK** to confirm or  to return to the list of 1-touch numbers.

## • Make an international call

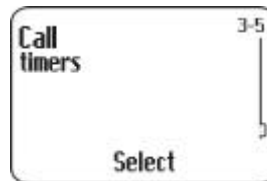
- 1 Press  twice to enter the international dialing prefix (+).
- 2 Enter the country code, area code, and phone number, and press Call.

## • Call timers

The phone automatically tracks the amount of time you've spent on calls.

### If you have two phone lines

If you have subscribed to a second phone line (see "Work with two phone lines" on page 39), a separate call timer is available for each of your phone lines. When you view call timers, the call timers that are shown are for the currently selected outgoing line. However, if you view call timers while you are in a call, the call timers that are shown are for the line you are using at that moment.



### View the call duration

- 1 Press Menu 3 5.  
Call timers appears briefly, then Last call appears along with the duration of your last call.
- 2 Scroll to display the following options:
  - All calls.....Shows the total duration of all calls since the last reset.
  - Received calls.....Shows the total duration of all received calls.
  - Dialed calls.....Shows the total duration of all dialed calls.
  - Clear timers .....Resets all timers to zero.

## Reset call timers to 0

- 1 Press Menu 3 5 5  
Clear timers appears.
- 2 Enter your security code, then press OK.

## Show call timer during calls

- 1 Press Menu 3 5.
- 2 Scroll to Last call, then press Details.  
Current call is displayed.
- 3 Press Select.
- 4 Scroll to On, then press OK.

During a call, the amount of time spent in that call is displayed.

**Note:** The actual time invoiced for calls by your service provider may vary, depending on network features, rounding-off for billing, and so forth.

# 11. Customizing your phone

## • Profiles

Profiles let you personalize your phone's sound and display settings. Each profile contains settings for:

- ringing tone
- ringing volume
- ringing option
- message alert tone
- keypad tones
- warning and game tones
- vibrating alert
- screen saver

Just pick the profile that suits you: My tones, Silent, Discreet, or Loud. Or choose an OTA Profile that you can download from the Internet.

You can modify the settings in each profile, and you can rename them. Then, use the **Send profile** feature to share your custom profiles with others.

## Select a profile

- 1 Press **Menu 4**.
- 2 Scroll to the profile you want to use (for example, **My tones**) and press **Select**.  
**Select** appears highlighted.

- 3 Press OK.

## Customize the profile

- 1 Press Menu 4.
- 2 Scroll to the profile you want to customize (for example, **My tones**).
- 3 Press Select.
- 4 Scroll to **Customize**, then press **OK**.  
The customize options appear.

Profile =

- Ringing tone
- Ringing volume
- Ringing options
- Message alert tone
- Keypad tones
- Warning and game tones
- Vibrating alert
- Screen saver
- Rename

## Ringing tone

Your phone has up to 39 ringing tones available:

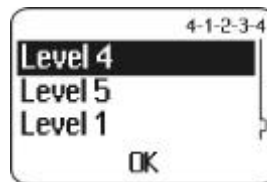
- 35 pre programmed tones
- Three slots for downloaded tones
- One slot for your "Own tone" created with Composer.

- 1 Press Menu 4.
- 2 Scroll to the profile for which you want to set the ringing tones, and press Select.
- 3 Scroll to **Customize** and press **OK**.
- 4 When **Ringing tone** appears, press Select.
- 5 Scroll to the ringing tone you want, then pause to hear a sample of the tone.
- 6 Press **OK** to select the tone or continue scrolling to select a different tone.

**Note:** If you created a tone with Composer, select **Own tone**. To download a tone from the Internet, see "Download ringing tones++" on page 102.

### **Ringing volume**

This feature sets the ringing volume for incoming voice calls and message alert tones.



- 1 Press **Menu 4**.
- 2 Scroll to the profile whose ringing volume you want to set, then press **Select**.
- 3 Scroll to **Customize**, then press **OK**.
- 4 Scroll to **Ringing volume**, then press **Select**.
- 5 Scroll to the volume level you wish to use, then pause to hear a sample of the volume.
- 6 Press **OK** to select the volume or continue scrolling to select a different volume.

**Note:** If you select Level 5, you see a note stating **VERY LOUD RINGING**. Press **OK** to confirm the setting. Also when you select Level 5, the phone starts ringing at Level 4, then ascends to Level 5.

### **Ringing options**

Choose how a profile notifies you of an incoming call.

- 1 Scroll to one of the following, and press **OK**.

**Ring:** The phone rings.

**Ascending:** The ringing volume starts low and increases with successive rings.

**Ring once:** The phone rings once.

**Beep once:** The phone makes a short beep.

**Silent:** The phone sounds no tone. Keypad tones, warning and game tones, and message alert tones are turned off, and the  icon appears at the top of the screen.

### Composer

See "Ringing tone composer" on page 104 for details

### Message alert tone

This option sets the tone your phone makes when you get a text message.

- 1 Press **Menu** 4.
- 2 Scroll to the profile whose message alert tone you want to set, then press **Select**. Scroll to **Customize**, then press **OK**.
- 3 Scroll to **Message alert tone**, then press **Select**.
- 4 Scroll through the tones until you hear one you like, then press **OK**.

### Keypad tones

This option sets the volume of the tone you hear when you press the phone's keys.

- 1 Press **Menu** 4.
- 2 Scroll to the profile whose keypad tones you want to set, then press **Select**.
- 3 Scroll to **Customize**, then press **OK**.
- 4 Scroll to **Keypad tones**, then press **Select**.
- 5 Scroll through the choices until you hear the volume level you want, then press **OK**.

### Warning and game tones

Warning tones are sounds your phone makes for conditions such as errors, confirmations, power on, battery low, and recharge battery. Game tones sound while you are playing one of the phone's games.

- 1 Press **Menu 4**.
- 2 Scroll to the profile for which you want to set the warning tones, then press **Select**.
- 3 Scroll to **Customize** and press **OK**.
- 4 Scroll to **Warning and game tones**, then press **Select**.
- 5 Scroll to **On** or **Off**, then press **OK**.

### **Vibrating alert**

Your phone has an internal vibrating mechanism. No special battery is needed to make the phone vibrate when someone calls you.

- 1 Press **Menu 4**.
- 2 Scroll to the profile for which you want to set the vibrating alert, and press **Select**.
- 3 Highlight **Customize** and press **OK**.
- 4 Scroll to **Vibrating alert**, then press **Select**.
- 5 Scroll to **On** or **Off** and press **OK**.  
If you choose **On**, your phone vibrates even if you have set **Ringing options** (see page 63) to **Silent**.

### **Screen saver**

Choose one of 7 available pictures for your display. You can choose the timeout duration so the picture appears after a pause of only 5 seconds or as long as 10 minutes. Then, the picture stays visible until you press any key.

Activate Screen saver

- 1 Press **Menu 4**.
- 2 Scroll to the profile whose screen saver you want to set, then press **Select**.
- 3 Scroll to **Customize**, then press **OK**.
- 4 Scroll to **Screen saver**, then press **Select**.

- 5 Scroll to **On** and press **OK**.

Choose a Screen saver picture

- 1 Press **Menu 4**.
- 2 Scroll to the profile whose screen saver you want to set, then press **Select**.
- 3 Scroll to **Customize**, then press **OK**.
- 4 Scroll to **Screen saver**, then press **Select**.
- 5 Scroll to **Screen saver** and press **OK**.  
Picture 1 appears. To use this picture, press **Change**.  
A confirmation message appears. repeatedly to return to the start screen.

OR

Press  or  to select another picture.

Change a Screen saver picture

- 1 Follow steps 1 – 5 above.
- 2 Press  or  to select another picture and press **Change**.  
**Done** appears as confirmation, then **Screen saver** appears highlighted.
- 3 To view the picture you chose, press **OK**.  
To use this picture, press and hold  to return to the start screen.  
OR  
Press  or  to select another picture, then press **Change** to select the new picture.

Set the timeout

- 1 Press **Menu 4**.
- 2 Scroll to the profile whose screen saver you want to set, then press **Select**.
- 3 Scroll to **Customize**, then press **OK**.
- 4 Scroll to **Screen saver**, then press **Select**.

- 5 Scroll to **Timeout** and press **OK**.
- 6 Scroll to the time you want (from 5 seconds to 10 minutes) and press **OK**.
- 7 Press and hold  to return to the Start screen.

## Rename a profile

- 1 Press **Menu 4**.
- 2 Scroll to the profile you want to rename and press **Select**.
- 3 Scroll to **Rename** and press **Select**.
- 4 Enter the new profile name, then press **OK**.

## • Restore factory settings

You can use **Menu 5 5 8** to reset some of the phone settings to their original values. You must enter the security code.

**Note:** Restoring factory settings does not erase your phone book, language settings, counters, or game scores. However, it does erase all customized settings you may have entered.

## • Choose the display language

You can choose your phone's display language. **Mention Automatic setting?**

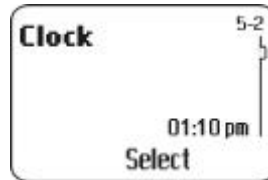
- 1 Press **Menu 5 5 1**.
- 2 Scroll to the language you want, then press **OK**.

**Explain how "Automatic" works?**



## • Set up the clock

Your phone has an internal clock that can be displayed on the Start screen. It also features an alarm clock (see "Alarm clock" on page 97).



### Set the clock

- 1 Press **Menu 5 2 2**.
- 2 Enter the current time, using two digits for both hours and minutes.  
**OR**  
Enter hours and minutes in 24-hour format.
- 3 Press **OK**.
- 4 Select **am** or **pm** and press **OK**.

**Note:** If you entered the time in the 24-hour format, **am** and **pm** do not appear.

If this is the first time you have set the clock, the phone asks you to enter the date. Enter the date in **mmddyyyy** format and press **OK**.

### Select the time format

- 1 Press **Menu 5 2 3**.
- 2 Scroll to **24-hour** or **am/pm**.
- 3 Press **OK**.

### Display the clock

This feature lets you continuously display the time on the Start screen.

- 1 Press **Menu 5 2 1**.  
Either **Clock hidden** or **Clock shown** appears as confirmation, depending on the current setting.

- 2 Press and hold **[C]** to return to the Start screen..

## **Set automatic update of date and time<sup>++</sup>**

If this feature is supported by your wireless service provider, it automatically updates the clock in your phone in accordance with the current time zone.

Press **Menu 5 3** and choose:

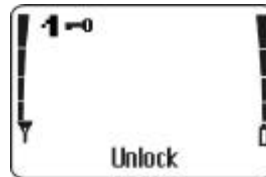
- **On:** Updates the date and time automatically.
- **Confirm first:** Requires you to confirm that you want the update.
- **Off:** Prevents the date and time from being automatically updated.

## 12. Security features

- Lock the keypad (Keyguard)

The keypad lock (Keyguard) disables your keypad to prevent accidental key presses (for example, when your phone is in your pocket or purse).

**Note:** Keyguard does not prevent unauthorized use of your phone.



### Lock/unlock the keys

- To lock the keys, press **Menu**, then .
- To unlock the keys, press **Unlock**, then .

**Note:** Connecting your phone to a car kit automatically disables Keyguard.

- **PIN and PUK codes**

The following table summarizes how different types of security codes are used in your phone.

| Code            | Purpose                                                                                                                                                      | For more information                                                       |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| Security code   | Required by several phone features. If phone security is on, the phone requests the security code the first time you use it after installing a new SIM card. | See entries for call timers, calling card, phone book, and phone security. |
| PIN code        | If SIM card security is on, the phone requests the PIN code every time the phone is turned on.                                                               | See "PIN and PUK codes" on page 71.                                        |
| PIN2 code       | Required by several phone features.                                                                                                                          | See entries for fixed dialing, and PIN and PIN2 codes.                     |
| System password | Required by the Restrict Calls feature.                                                                                                                      | See "Restricting calls++" on page 75.                                      |

## **PIN codes**

The PIN (Personal Identity Number) and PIN2 codes are 4- to 8-digit numbers that usually come from your service provider along with the SIM card. Use the PIN code to protect your phone and SIM card against unauthorized use. The PIN2 code activates some of your phone's functions.

When the phone requires the PIN or PIN2 code, it displays **Enter PIN code:** or **Enter PIN2 code:**.

- Enter the code then press **OK**.

### Change your PIN or PIN2 code

The default PIN code is 1234, and the default PIN2 code is 5678. You can change your PIN or PIN2 code to any 4- to 8-digit number.

- 1 Press **Menu 5 6 5**.

When **Change PIN code** appears, press **Select**.

**Note:** If SIM card security is not set to on, you'll be prompted to activate it. See "Set SIM card security" below for details.

- 2 Enter the current PIN code and press **OK**.
- 3 Enter the new PIN code and press **OK**.
- 4 Enter the new PIN code again to verify, and press **OK**.

**Note:** If you make a mistake while entering the code, **Code Error** appears. Start again at step 2 and be careful to enter the correct code. If you enter the wrong code three times in a row, the PIN code is blocked. To unblock the PIN code, see "PUK codes **What are the default PUK codes?**" on page 73.

### Set SIM card security

This feature sets your phone to ask for the PIN code each time the phone is switched on and prevents unauthorized use of your phone.

- 1 Press **Menu 5 6 1**.
- 2 When **Enter PIN code** appears, enter the PIN code supplied by your service provider, and press **OK**.
- 3 Press (up or down) to highlight **On** and press **OK**.

To turn off this feature, repeat steps 1 through 3 above, but highlight **Off** in step 3.

**Note:** If you enter the wrong PIN or PIN2 code three times in a row, the SIM card is automatically blocked or you cannot activate the function. See "PUK codes" below to unblock the codes.

## PUK codes What are the default PUK codes?

The PUK (Personal Unblocking Key) and PUK2 codes are 4- to 8-digit codes that also usually come from your service provider along with the SIM card. The PUK code unblocks a blocked PIN code, and the PUK2 code unblocks a blocked PIN2 code.

### Unblock a PIN code

- 1 Press **Menu** 5 6 5, then press **Select**.  
Change PIN code appears.
- 2 To unblock the PIN2 code, press  to select **Change PIN2 code**.
- 3 Press **Select**.  
PIN code blocked appears.
- 4 Enter the PUK code, then press **OK**.

**Note:** If you enter a wrong PUK code ten times in a row, the SIM card becomes invalid and you must contact your service provider for a new card.

- 5 Enter the new PIN code, then press **OK**.
- 6 Enter the new PIN code again to verify, and press **OK**.

**Note:** You cannot change the PUK or PUK2 code, so keep a record of them in a safe place. If you lose them, contact your service provider.

If you try to change the PIN2 code, and you enter a wrong PUK2 code ten times in succession, you can't use functions requiring the PIN2 code. Contact your service provider for a new SIM card.

## • Security code

You need the security code to access some security features. When the phone requires the security code, it displays **Security code**:

- Enter the code then press **OK**.

If you enter an incorrect security code five times in a row, the phone will not accept the correct code for 5 minutes.

This code comes with your phone. The default security code is 12345. To change the security code:

- 1 Press **Menu 5 6 5**, then press **Select**.
- 2 Scroll to **Change security code** and press **Select**.
- 3 Enter the current security code, then press **OK**.
- 4 Enter the new security code, then press **OK**.
- 5 Enter the security code again to verify, then press **OK**.

Keep the code secret and in a safe place, separate from the phone.

## • Fixed dialing

If supported by your SIM card, this feature lets you restrict your outgoing calls to phone numbers included in the fixed dialing list or beginning with the same digit(s) as an entry in the list.

Remember, If you turn fixed dialing on and don't have any numbers in the fixed dialing list, you can't make any calls!

**Note:** When fixed dialing is set to on, calls may be possible to certain emergency numbers in some networks (such as 911 or other official emergency numbers). Turn fixed dialing on or off

**NOTE** Sample shows "Not allowed"

- 1 Press **Menu 5 6 4**.
- 2 Scroll to **On or Off**, then press **OK**.

- 3 Enter your PIN2 code, then press **OK**.

## Add numbers to the fixed dialing list

**Sample shows "Not allowed"**

- 1 Press **Menu 5 6 4**.
- 2 Scroll to **Numbers**, then press **OK**.
- 3 Scroll to **Add**, then press **Select**.
- 4 Enter your PIN2 code and press **OK**.
- 5 Enter a name to go with the restricted phone number, then press **OK**.
- 6 Enter the phone number you want to restrict, then press **OK**.

Repeat steps 3 through 6 for each number you want to add to the list.

## • Restricting calls<sup>++</sup>

This is a network service that lets you restrict the calls your phone can make and receive. Check with your service provider for details.

**Note:** When calls are restricted, calls may be possible to certain emergency numbers in some networks (such as 911 or other official emergency number).

### Turn on call restrictions

- 1 Press **Menu 5 6 3**.
- 2 Scroll through the types of calls you can restrict, and press **Select** when you see the one you want.

**Outgoing calls:** Calls cannot be made.

**International calls:** Calls cannot be made to foreign countries.

**International except to home country:** When abroad, calls can be made only within the current country and to your home country (that is, the country where your home network operator is located.)

**Incoming calls:** Calls cannot be received.

**Incoming calls if roaming:** Calls cannot be received outside your home area.

**Cancel all call restrictions:** Turns off all call restrictions. Calls can be made and received in the usual way.

**Note:** If you selected **Cancel all call restrictions**, the following steps are not available. Also, you can cancel call restrictions on each option, allowing restrictions on other options to stay in force.

**3** Scroll to one of the following options:

**Activate:** Enter the restriction password and press **OK**.

**Cancel:** Enter the restriction password and press **OK**.

**Status:** The phone lists the call types with call restriction active.

**Sample says "Not allowed."**

**4** Press **OK**.

For more information about your restriction password, see "Restricting calls++" on page 75.

## • Set up a closed user group++

This network service specifies the group of people to whom you can call and who can call you. **Preset** resets the phone to use a user group that the SIM card owner has agreed upon with the service provider.

**Note:** When calls are limited to closed user groups, calls may be possible to certain emergency numbers in some networks (such as 911 or other official emergency number).

## 13. Select a system

You can select how your phone chooses a wireless network, as there may be more than one available. The selection you make stays active until you change it or change the SIM card.

- 1 Press **Menu** 5 5 4.
- 2 Scroll to **Automatic** or **Manual**, **then** press **Select**.
  - **Automatic:** The phone automatically selects one of the available systems.
  - **Manual:** The phone searches for available systems and then lists them. Scroll to the one you want, then press **Select**. The phone looks for a network and displays the result. If you lose connection while in **Manual** mode, the phone asks you to select a network again.

## 14. Text messages<sup>++</sup>

The text message network service allows you to send short text messages to other phones that have text message capability. You can also ask the service provider to convert the message to other formats such as email and fax.

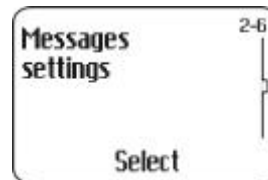
### • Set up text messaging

Before you can send and receive text messages, you must:

- Have a text message subscription through your service provider.
- Know your text message center number.
- Save your text message center number in your phone.

### Save your message center number

- 1 Press Menu 2 6.  
The Messages settings menu appears.
- 2 Press Select.  
Choose the set of message settings you want to use (the first one is the default), then press Select.  
Message center number appears.
- 3 Press Select.
- 4 Enter your message center number, then press OK.



## • Writing messages

### Using standard text input

When you select this mode, the ABC icon appears as visual confirmation.

- 1 Find the key that is below the letter you want to enter.
- 2 Press it as many times as needed for the letter to appear on the screen.

For example, to enter the name John:

|       |  |   |
|-------|--|---|
| Press |  | J |
| Press |  | O |
| Press |  | H |
| Press |  | N |

See "Standard text input" on page 25 for more information.

### Using predictive text input

Predictive text input is the default mode. This method allows you to write text using a built-in dictionary. You can also add new words to the dictionary. With predictive text input, you only need to press each number key once for each letter.

For example, to write *Nokia* with the English dictionary selected:

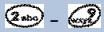
(for N) (for o) (for k) (for i) (for a)

|          |           |            |             |                     |
|----------|-----------|------------|-------------|---------------------|
| <b>O</b> | <b>On</b> | <b>Mol</b> | <b>Onli</b> | <b><u>Nokia</u></b> |
|----------|-----------|------------|-------------|---------------------|

The display shows the above words for each key pressed.

Since the displayed word changes after each key stroke, disregard the word until you have keyed in all the characters.

## Predictive text input tools

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Use for word entry. Press each key only once for each letter.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|    | Press to view the next matching word if the underlined word is not the word you intended.                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Spell</b>                                                                        | Press to add a new word to the dictionary.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|    | Press once to accept a word and add a space.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|    | Press and hold to enter a number.  indicates that you can input numbers.                                                                                                                                                                                                                                                                                                                                                                                                             |
|    | Press to change the character case.  indicates uppercase.  indicates lowercase.                                                                                                                                                                                                                                                                                                                    |
|  | Press to select predictive input or standard text input.  and  indicate standard text input.  ,  , and  indicate predictive text input. |
| <b>Clear</b>                                                                        | Press once to delete the character to the left of the cursor.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|  | Press once to add a punctuation mark. To change the underlined symbol, press  repeatedly until the desired symbol appears.                                                                                                                                                                                                                                                                                                                                                          |
| <b>160</b>                                                                          | Maximum number of characters available. Appears in the top right corner of the screen and counts down for each character added.                                                                                                                                                                                                                                                                                                                                                                                                                                        |

### Select a language and turn on predictive text input

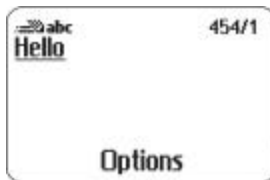
- 1 Press Menu 2.
- 2 Scroll to Write messages, then press Select.
- 3 Press Options, scroll to Dictionary, then press OK.
- 4 Scroll to the language you want, then press OK.  
T9 dictionary activated appears.

### Turn off predictive text input

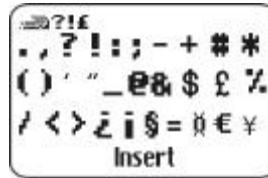
- To switch from predictive text input to traditional text input:
  - 1 Repeat steps 1 through 3 above.
  - 2 Scroll to Dictionary off and press Select.  
OR
- While writing the message, press  to switch between predictive text input and standard text input.

### Write with predictive text input

- 1 Press each key once for each letter.  
For example, to write "Hello" press , , , , .
  - Do not pay attention to the word on the screen until you have finished writing the word.
  - Refer to the character counter in the top right of the screen. The counter shows how many characters are available.
  - Press  to delete a character.
  - Press and hold  to clear the entire screen.
  - Press  to change the character case.
  - Press and hold the respective number key to insert a number.



- Press  to insert a punctuation mark. If it is not correct, press  repeatedly to find the desired punctuation mark.
- To insert a symbol, press and hold . The symbol screen appears. Select the desired symbol and press Insert.



- 2 When you have finished writing, check the underlined word to see if it is the word you intended to write.

If the word is correct

- Insert a punctuation mark, if needed. Then press  to confirm the word, enter a space, and begin writing the next word.

If the word is not correct

- Press  repeatedly until the desired word appears, then press  to confirm the word.

OR

- Press **Options**, scroll to **Matches**, then press **OK**.
- Scroll to the correct word and press **Use**.
- Start writing the next word.

**Note:** When you enter a period to end a sentence, the phone switches to  mode so the that the first letter in the next word will be uppercase.

If the ? character appears after the word

The word you intended to write is not in the dictionary.

- To add the word to the dictionary press **Spell**. See "Add the desired word to the match list."

### Add the desired word to the match list

If no matches are found in the predictive text input mode, you can add the word to the dictionary.

- 1 Press  repeatedly until **Spell** appears in place of **Options**.
- 2 Press **Spell** and enter the word(s) using standard text input (see "Standard text input" on page 25).
- 3 Press **OK** to save the word(s).

### Insert numbers

- 1 To add a number to the message, press and hold  until  appears.
- 2 Key in the desired numbers, then press and hold  to return to ABC mode.

### Insert symbols

- 1 Press and  hold until the symbol screen appears.  
OR  
Press **Options** and scroll to **Insert symbol**.
- 2 Select the desired symbol and press **Insert**.

### Write compound words

- 1 Write the first part of the word and press  to accept it.
- 2 Write the last part of the compound word and press  to enter the word in memory.

## Use Templates

The Nokia 3390 has five preset messages, or "templates," that you can use for writing a message.

- 1 Press Menu 2 3.  
Write messages appears followed by an open message screen.
- 2 Press **Options**, scroll to **Templates**, and press **OK**.

- 3 Scroll to the template you want and press Select.
- 4 When the template appears you can write the remainder of the message as appropriate.

### Create a template

You can create up to three templates with your own message.

- 1 Press Menu 2 5.  
A list of current templates appears.
- 2 Scroll to one of the templates labeled **(empty)** and press Read.
- 3 Press Options, and when Edit appears highlighted, press Select.
- 4 Write a message of up to 70 characters.
- 5 Press Options and scroll to Save.
- 6 Press OK.  
Template saved appears.

### Edit a template you created

**More info later**

## Save messages in the outbox

When you write a text message, it's a good idea to save it in the outbox. Then if there is a message delivery problem, you can easily resend the message.

- 1 While writing the message, press Options.
- 2 Scroll to Save, then press OK.

## Send the text message

- 1 Press Menu 2 3.  
Write messages appears briefly, followed by the message screen.
- 2 Enter a message of up to 459 characters.  
The number of available characters appears in the top right corner of the screen.

- 3 Once you have finished writing, press **Options**.  
When **Send**, appears highlighted, press **OK**.
  - 4 Enter or recall the recipient's phone number, then press **OK**.  
**Sending message** appears.  
When the message is successfully sent, **Message sent** appears.
- Note:** If you need to exit while writing the message be sure to save it first (see "Save messages in the outbox" on page 84). Later, press **Menu 2 2** to return and finish writing the message. If you turn off the phone without saving the message, the message will be lost.

## • Resend a message from the outbox

Messages in the outbox have one of two icons in front of them. The  icon in front of a message heading shows that you have attempted to send the message to the text message center. The  icon shows that you have not yet tried to send the message.

- 1 Press **Menu 2 2**.
- 1 Scroll to the message, then press **Read**.
- 2 Press **Options**.
- 3 Scroll to **Forward** and press **OK**.
- 4 Press **Options**.  
**Send** appears already highlighted.
- 5 Press **OK**.
- 6 Enter or recall the recipient's phone number, then press **OK**.  
**Sending message** appears.  
When the message is successfully sent, **Message sent** appears

## • Read text messages

### Read new text messages now

When you receive a text message, the phone displays **Message received** and the  indicator, and makes a sound (depending on the "Message alert tone"; see page 64).

- 1 To read the message, press **Read**.  
This takes you to the Inbox, with the new message selected.
- 2 Press **Read** again to read the message.

### Read new text messages later

When you receive a text message, the phone displays **Message received** and the  indicator, and makes a sound (depending on the "Message alert tone"; see page 64).

- 1 Press  to save the message to your Inbox.
- 2 Later when you want to read the message, press **Menu 2 1**.

A list of message headers is displayed. The  icon indicates that a message has not yet been read. The  icon in front of the header indicates that a message has been read.

- 3 Scroll to the message you want, then press **Read**.
- 4 If the message is long, use the scroll keys to see the entire message.
- 5 Press (down) to see the sender's name or phone number, reception date, and time

## • Erase a message

- 1 While reading the message, press **Options**.
- 2 When **Erase** appears highlighted, press **OK**.

Your phone asks you to confirm that you want to erase the message.

- 3 Press OK.

## • Reply to a message

- 1 Press Options.
- 2 Scroll to **Reply**, then press OK.
- 3 Enter your message.  
OR  
Press **Options**, scroll to **Template**, select a template and enter your message.
- 4 Scroll to **Send**, then press OK.  
The phone displays the return number.
- 5 Edit the number if needed, then press OK.

## • Forward a message

- 1 Press Options.
- 2 Scroll to **Forward**, then press OK.  
The message text appears.
- 3 Edit the message if necessary, then press Options.  
Send appears already highlighted.
- 4 Press OK.  
The **Number** box appears.
- 5 Enter the recipient's phone number, then press OK.  
OR
  - Press **Search** to recall a stored name and phone number, then press OK.
  - Press OK again to confirm.

## • Use number

You can save or dial a phone number that is included in a message.

- 1 Press **Options**.
- 2 Scroll to **Use number**, then press **OK**.
- 3 If more than one number is shown, scroll to the one you want, then press **OK**.

The phone displays the number on the screen. You can dial it or save it as if you had entered it yourself.

## • Message settings

You can specify some of the ways your phone handles text messages. Depending on your SIM card, you can have up to five "sets" of settings—for example, one for E-mail messages, one for pages, one for faxes, and so on.

### Change settings for some messages

I

- 1 Press **Menu 2 6**.
- 2 Scroll to the set you want to change the settings for, then press **Select**.
- 3 Scroll to one of these options:

**Message center number:** Get this number from your wireless service provider. Enter the message center phone number and press **OK**, or press **Search** to get the number from your phone book (if it is saved there).

**Messages sent as:** Scroll to **Text**, **Fax**, **Page**, or **E-mail**, then press **OK**. (In order to receive a converted message, the recipient needs to have the appropriate terminal device.)

*Text messages++*

**Message validity:** The amount of time that messages should be stored at the message center while the network attempts to deliver them. Choose a time, then press **OK**.

**Rename this set:** ~~Available for Band 1~~ Enter a new name for this set of message settings, then press **OK**.

4 Press **Select**.

## Change common settings for all messages

- 1 Press **Menu 2 6**.
- 2 Scroll to **Common**, then press **Select**.
- 3 Scroll to **Delivery reports** or **Reply via same center**, then press **Select**.

**Delivery reports:** Scroll to **Yes** or **No**, then press **OK**. **Yes** means that the network tries to send delivery reports for the messages you send.

**Reply via same center:** The network tries to route the reply to this text message through your own message center.

## • Message storage

The inbox and outbox share a given amount of memory in your SIM card. When this memory is full and there is no more room to store messages, the message indicator blinks. If you are sent a text message when the memory is full, the phone displays the message **No space: message waiting**. You should delete one or more old messages to make room for the new message. The network waits and resends the message at a later time.

**Note:** Depending on your SIM card, the inbox and outbox can contain a total of up to 30 messages.  
To use this feature, set the **Delivery reports** option to **Yes**.

## • Picture messages

Using **Menu 2 4**, you can send picture messages with your phone. There are four images included in your phone. All images can be replaced or deleted.

**Note:** Picture messaging must be supported by your service provider and by the receiving phone.

### Send picture messages

- 1 Press **Menu 2 4**.
- 2 When the picture list appears, scroll to the picture you want to send, then press **View**.  
The picture appears. To choose a different picture, press , scroll to another picture, then press **View**.
- 3 Press **Options** and scroll to **Forward**.
- 4 Recall or enter the phone number to which you want to send the picture message.

**Note:** The phone number chosen must be able to receive picture messages.

- 5 Press **OK**.

### Send picture messages with text

- 1 Press **Menu 2 4**.
- 2 When the picture list appears, scroll to the picture you want to send, then press **View**.  
The picture appears. To choose a different picture, press , scroll to another picture, then press **View**.
- 3 Press **Options**.  
When **Edit text** appears, press **Select**.
- 4 Use predictive text input or standard text input to write the message

### Text messages++

(up to 120 characters) to go along with the picture (see "Writing messages" on page 79 for more information).

- 5 After writing the message, press **Options**.
  - **Save picture** lets you permanently assign the text to that picture.
  - **Clear text** lets you erase the entire text message.
  - **Preview** lets you see the picture and text message before sending it. Press  or  as needed to see the entire message.
- 6 Scroll to **Send picture** and press **OK**.
- 7 Enter the phone number to which you want to send the picture message and press **OK**.  
**Sending picture message** appears, followed by **Picture message sent**.

**Note:** The phone number chosen must be able to receive picture messages.

## Receive picture messages

- 1 When your phone displays **Picture message received**, press **View** and the message appears.
- 2 If the picture has a text message with it, scroll up or down to see the entire message.
- 3 Press **Save** to keep the picture message, or press  and **Exit** to delete it.

## Other picture message options

**Erase:** Deletes the picture you select and any text saved with the picture.

**Caution:** The **Erase** function permanently deletes the picture and text.

**Use number:** Automatically lets you save any phone number included in the text of the picture message.

**Details:** Shows the phone number of the person who sent you that picture message.

## 15. Your personal digital assistant

### • Calendar

The calendar keeps track of reminders, calls you need to make, meetings, and birthdays. It can even sound an alarm when it's time for you to make a call or go to a meeting.



### View the calendar

- Press Menu 9.

### Enter the date

- 1 Press Options, scroll to Set the date, and press Select.
- 2 Enter the current month and day in `mmddyyyy` format, then press OK.  
(Example: Enter December 31, as 12312000).  
Date is set appears.

## Enter the time

- Enter the time in **hhmm** format or in 24-hour format.

## View the calendar

Press **Menu 9** to see the current day's calendar screen.

## View day notes

This option allows you to view, erase, edit, move, and send notes made for the selected day. Use the scroll keys to scroll through notes. Options available while viewing a note are **Erase**, **Edit**, **Move** (to another date), **Send note** to send the note, and **Send via IR** to copy the note to another compatible phone using the infrared port.

## Make note

With this option, you can choose from four note types: **Reminder**, **Call**, **Meeting**, or **Birthday**. Your phone asks you for more information depending on which one you choose.

- 1 Press **Options**, scroll to **Make note**, then press **Select**.
- 2 Scroll to the desired note type (for example, **Reminder**) and press **OK**.
- 3 Enter a subject for the reminder and press **OK**.
- 4 Enter the date for the reminder in **mmddyyyy** format and press **OK**.
- 5 When **Set alarm for the note?** appears, choose **Yes**.
  - Enter the date for the alarm, then press **OK**.
  - Enter the time for the alarm, then press **OK**.
  - Choose **am** or **pm**, and press **OK**.**Calendar note saved** appears briefly, and then the current day's calendar screen appears.

OR

If you'd rather not set an alarm, press .

- **Calendar note saved** appears briefly, and the current day's calendar screen appears.

When you set calendar notes for the displayed date, the appropriate icon(s) appear in the lower right-hand corner:

|                                                                                   |                   |
|-----------------------------------------------------------------------------------|-------------------|
|  | Birthday reminder |
|  | Meeting reminder  |
|  | Call reminder     |
|  | Other reminder    |

### Erase notes

- 1 Scroll to **Erase notes** and press **Select**.
- 2 Scroll to **Of chosen day**, **One by one**, or **All at once**, then press **OK**.

**Of chosen day:** Displays each note for the current day so you can delete the notes individually. Press **Erase** to delete the note, or press the scroll keys to view other notes.

**One by one:** Displays notes in chronological order, with birthdays first, so you can delete them individually. Press **Erase** to delete the note, or press the scroll keys to view other notes.

**All at once:** Allows you to delete all calendar notes at once. The phone asks you to confirm your decision before erasing the notes.

### View all notes

This option lets you scroll through all stored notes. Birthday notes appear first in chronological order, followed by other notes, also in chronological order.

### Go to date

This option takes you directly to the specified date instead of scrolling.

- Enter a date in **mmddyyyy** format, then press **OK**.

### Set the date

This option allows you to set the current date in your phone.

- Enter the date in **mmddyyyy** format, then press **OK**.

## Send/receive calendar notes

### Send a calendar note

You can share your calendar notes with another phone

- 1 While viewing any calendar note, press **Options**.
- 2 Scroll to **Send note**, and press **OK**.
- 3 Enter or recall from the phone book the number to which you want to send the calendar note and press **OK**.  
Sending message appears briefly.

### View received calendar notes

When someone sends you a note, your phone displays **Calendar note received**. You can save the note in your calendar and work with it in the same way as any other note in your calendar, including setting an alarm.

- 1 When your phone displays **Calendar note received**, press **Options**.  
**Show** appears highlighted.
- 2 Press **OK**.
- 3 Scroll through the note.

### Save or discard received calendar notes

- 1 After viewing the calendar note, press **Back**.
- 2 Scroll to **Save**, then press **OK**  
OR  
Scroll to **Discard** and press **OK**.

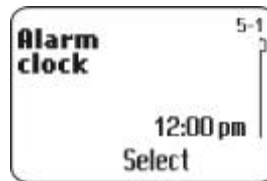


## • Alarm clock



**Warning!** Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

The alarm clock feature is based on your phone's internal clock and sounds an alert at a time you specify. It even works if you switch the phone off!



### Set the alarm clock

- 1 Press Menu 5 1.  
Set alarm time appears.
- 2 Enter the alarm time in hhmm format.
- 3 Press OK.
- 4 Select either **am** or **pm** and press OK.  
Alarm on appears briefly, and the  icon appears at the top of the screen as a reminder.

**Note:** Step 4 is necessary only if you have selected am/pm format.

### Manage the alarm

#### Phone on

- Press **Stop** to shut off the alarm.

OR

- Press **Snooze**.  
The alarm stops and sounds again in 5 minutes.

**Note:** If you let the alarm sound for 1 minute without pressing a key, it stops for 5 minutes, and then sounds again.

### Phone off

The phone switches itself on at alarm time, and then the alarm sounds. If you press **Stop**, the phone displays **Activate phone for calls?**. Press **Yes** to keep it on or **No** to switch it off.

**Warning:** Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

### Turn off the alarm clock

- 1 Press **Menu** 5 1.
- 2 Scroll to **Off** and press **OK**.

## • Business cards

Your phone can send or receive electronic business cards consisting of a name and phone number. You can save received business cards to your phone book.

### Send a business card

- 1 Press **Menu** and then **Select**.
- 2 Scroll to **Send entry** and press **Select**.
- 3 Scroll to the entry in the phone book that you want to send and press **Send**.
- 4 Enter recall from the phone book the number to which you want to send the entry and press **OK**.
- 5 Sending message appears.

### View a received business card

- 1 When your phone displays **Business card received**, press **Options**. **Show** appears highlighted, along with **Save** and **Discard**.

- 2 Scroll to **Show** and press **OK** to read the information.

## Save a viewed business card

- 1 After viewing the business card, press **Back**, scroll to **Save**, then press **OK**.
- 2 At the **Name:** prompt, edit the name if you want to, then press **OK**.
- 3 At the **Number:** prompt, edit the number if you want to, then press **OK**.

## Delete a viewed business card

After viewing the business card, press **Back**, scroll to **Discard**, then press **OK**.

## • PC Suite Available for Bandit?

With the PC Suite you can write text messages or manage your phone's memory on a compatible PC. You can add, delete, and copy names and phone numbers in the PC Suite and then transfer the revised data to your phone via the infrared port.

The setup software allows installation on any compatible PC running Windows 95/98. You can download the PC Suite and get more information at [www.nokia.com](http://www.nokia.com).

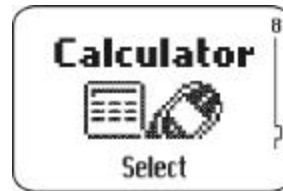
## • Calculator



**Warning!** Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

Your phone's calculator adds, subtracts, multiplies, divides, and converts between currencies.

**WARNING!** Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.



### Use the calculator

- 1 Press Menu 8.
- 2 Enter the first number in the calculation.
  - Press to enter a decimal point and press Clear to erase any mistakes.
  - To add, press once (+ appears)
  - To subtract, press twice (- appears)
  - To multiply, press three times (\* appears)
  - To divide, press four times (/ appears)
- 3 Enter the second number, repeating steps as needed.
- 4 Press Options.  
Equals is selected.
- 5 Press OK.

## Convert currency

### Set the exchange rate

- 1 Press **Menu 8**, then press **Options**.
- 2 Scroll to **Exchange rate**, then press **OK**
- 3 Scroll to **How many home units to a foreign unit** (to enter the number of domestic units to a foreign unit) or **How many foreign units to a home unit** (to enter the number of foreign units to a domestic unit).
- 4 Press **OK**.
- 5 Enter the exchange rate (press  to enter a decimal point).
- 6 Press **OK**.

### Convert a currency amount

- 1 Press **Menu 8**, then press **Options**
- 2 Scroll to **In home curr.** to convert to domestic units or **In foreign curr.** to convert to foreign units.
- 3 Press **OK**.
- 4 Enter the numbers you want converted.
- 5 Scroll to **In home curr.** or **In foreign curr.** and press **OK**.

## 16. Fun and games

- **Games** Need descriptions

Challenge yourself or a friend to the four fun games in your phone.



**Warning!** Your phone must be switched on to use this function. Do not switch on the phone when wireless phone use is prohibited or when it may cause interference or danger.

### Snake II

### Space Impact

Tip:

### Bantumi

### Pairs II

- **Download ringing tones<sup>++</sup>**

You can download up to three ringing tones to replace the **Personal** entries in your list of ringing tones. For details about this network service, contact your wireless service provider.

## Notification of received ringing tone

When your phone receives a ringing tone, it displays **Ringing tone received**.

## Listen to received ringing tones

- 1 When your phone displays **Ringing tone received**, press **Options**. **Playback** is selected.
- 2 Press **OK**.

The phone plays the ringing tone.

## Save received ringing tones

- 1 After listening to the ringing tone, press **Back**.
- 2 Scroll to **Save tone**, then press **OK**.
- 3 Choose which ringing tone you want to replace (either an empty **Personal** place holder, if any are remaining, or a previously downloaded tone), then press **OK**.

The tone is saved to your list of ringing tones.

## Discard received ringing tones

If you don't want to save the ringing tone, press **Exit** without saving it, or scroll to **Discard tone**, then press **OK**.

## • Ringing tone composer

### Features

- 7-note scale with three octaves for each note
- Note and rest duration selectable from whole note to 32nd note and whole rest to 32nd rest.
- Tempo ranges from 40 beats per minute (BPM) to 225 BPM.
- Each tone can be up to 50 notes long.
- You can copy the tone to another phone.

### Compose the tone

#### Select Composer

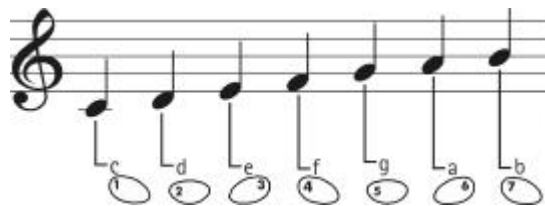
- Press Menu 5-7.  
The composer screen appears.  
..

The number in the upper right corner indicates how many notes are available.

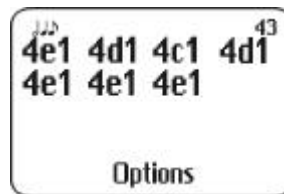


## Enter notes for "Mary Had a Little Lamb."

The notes in Composer begin with **c** and end with **b**.



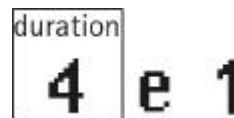
- Press 3, 2, 1, 2, 3, 3, 3.
- As you press each key, you hear each note and the entries appear on the screen:



## Note definitions:

### Duration

The first number indicates how long the note lasts. The smaller the number, the longer it lasts.



- 1 - whole note
- 2 - half note
- 4 - quarter note
- 8 - eighth note
- 16 - sixteenth note
- 32 - thirty-second note

- The next note entered keeps the same duration as the previous note. Press **8** to make it shorter or **9** to make it longer.
- Press to erase one note, or press repeatedly to erase several

notes.

Note

**Notes** range from c to b.

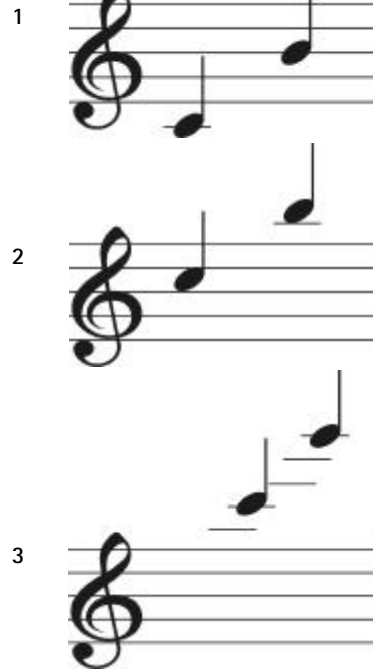
4 note  
e 1

**Octave**

This indicates the pitch range of the note. The higher the number, the higher the pitch range.

4 e octave  
1

Press \* to select different octaves



### Clear screen

**Caution:** This option erases the tone completely!

- 1 Press **Options** and scroll to **Clear screen**.
- 2 Press **OK** to erase the entire tone.

### Rests and Sharps

- Press **0** to insert brief pauses between notes, known as rests.  
Press **8** to make the rest shorter, or **9** to make the rest longer.

- Press **#** to make the note sharp.  
The note plays again at the higher pitch.

### Play the tone

- 1 Press **Options**.  
Play appears highlighted.
- 2 Press **OK**.  
The new tone plays.

### Set the tempo

- 1 After entering notes in Composer, press **Options** and scroll to **Tempo**.
- 2 Press **OK**.  
Tempo ranges from 40 BPM (slow) to 225 BPM (fast).
- 3 Scroll to the tempo you want and press **Select**.
- 4 Scroll to **Play** and press **OK** to hear the tone at the new tempo.

### Save the tone

- 1 After entering notes in Composer, press **Options** and scroll to **Save**.
- 2 Press **OK**,
- 3 Enter a name for the tone and press **OK**.  
The tone name now appears in the **Ringing tone** list.

### Send the tone

You can send the tone to another phone.

- 1 Press **Menu 5 7**.
- 2 When the tone appears, press **Options**.
- 3 Scroll to **Send** and press **OK**.  
The tone name appears.
- 4 Press **OK**.
- 5 Enter or recall from the phone book the number to which you want

*Fun and games*

to send the tone.

**6** Press OK.

# 17. Reference information

## • Batteries, chargers, and accessories

This section provides information about the phone's batteries, accessories, and chargers. Be aware that the information in this section is subject to change as the batteries, chargers, and accessories change.

This phone is intended for use when supplied with power from an ACP-7U, an ACP-8U, LCH-8, or an LCH-9 charger. Other usage could invalidate any approval given to this apparatus and might be dangerous.



**Warning!** When you purchase batteries, chargers, and accessories for your phone, use *only* batteries, chargers, and accessories that have received approval from the phone's manufacturer. The use of any other type of phone-related hardware may invalidate any approval or warranty applying to the phone, and could also be dangerous. For availability of approved batteries, chargers, and accessories, check with your dealer.

**Note:** For information on how to charge and recharge your battery, refer to "Charge the battery" on page 10.

When the battery is fully charged, the indicator will tell you that the battery is fully charged.

When you are not using a charger, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging could shorten its life span. If left unused, a fully-charged battery will discharge itself over time.

Temperature extremes can affect the ability of your battery to charge. Therefore, allow it to cool down or warm up before trying to charge it.

#### *Reference information*

When the battery is running out of power and your phone only has a few minutes of talk time remaining, a warning tone sounds and the **Battery low** message appears briefly. When no more talk time is left, a warning tone is sounded and the phone switches itself off.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object, like a coin, a clip, or a pen causes a direct connection of the + and - terminals of the battery, which are metal strips on the back of the battery.

An example of short-circuiting could occur if you carry a spare battery in your pocket or purse, where the battery could come into contact with objects such as a coin. Short-circuiting could damage either the battery or the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in either summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15°C and 25°C (59°F and 77°F).

A phone with a hot or cold battery might not work temporarily, even if the battery is fully charged. The performance of Li-Ion batteries is particularly limited in temperatures below 0°C (32°F).

The following list provides guidelines that you can follow:

- When the operating time (talk time and standby time) is noticeably shorter than normal, buy a new battery.
- Use the battery only for its intended purpose.
- Never use any charger or battery that is damaged and/or worn out.
- Batteries *must* be recycled or disposed of properly. Do *not* dispose of batteries by putting them in fire!
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.

## • Important safety information

This section provides additional safety information. A brief overview of safety can be found in "For your safety" on page 1.

### Traffic safety

Do not use a handheld telephone while driving a vehicle. Always park the vehicle before using the phone.

After completing your phone conversation, always secure the phone back into its holder; do *not* place the phone on the passenger seat or place it where it can break loose in a collision or during a sudden stop.

**Note:** The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

**Remember:** Safety—Your most important call.

### Operating environment

Remember to follow any special regulations that are in force in any area, and always switch off your phone wherever it is forbidden to use it. Otherwise, the use of your phone could cause interference or danger.

When connecting the phone or any accessory to another device, read the associated user guide first and obtain detailed safety instructions.

**Note:** Do *not* connect incompatible products.

As with other mobile radio transmitting equipment, you are advised that, for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the phone should *only* be used in the normal operating position. This position is when the phone is held to your ear with the antenna pointing over your shoulder.

## Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment might not be shielded against the RF signals from your wireless phone. The following four subsections provide more information about this topic.

### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (20 cm) should be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers:

- Should always keep the phone more than 6 inches (20 cm) from their pacemakers when the phone is switched on.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference.

**Note:** If you have any reason to suspect that interference is taking place, switch off your phone immediately.

### Hearing aids

Some digital wireless phones could interfere with some hearing aids. In the event of such interference, you might want to consult your service provider.

### Other medical devices

Operation of any radio transmitting equipment, including cellular phones, could interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy. Also contact these authorities if you have any questions.

Switch off your phone in health care facilities or where any posted regulations instruct you to do so. Hospitals or health care facilities could be using equipment that is sensitive to external RF energy.

### **Vehicles**

RF signals could improperly affect installed or inadequately shielded electronic systems in motor vehicles. These could include electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, or air bag systems.

Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

### **Posted facilities**

Switch your phone off in any facility where posted notices so require.

## **Potentially explosive atmospheres**

Switch off your phone if you are in any area that has a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or even death.

You are advised to switch off the phone while at a refueling point (service station). And, you are reminded of the need to observe restrictions regarding the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often—but not always—clearly marked. These areas include the following: below deck on boats; chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust, or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

## Vehicles

Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service could be dangerous and might invalidate any warranty that could apply to the unit.

Regularly check that all wireless phone equipment in your vehicle is mounted and operating properly.

Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or its accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both the installed or the portable wireless equipment, in the area over the air bag or in the air bag deployment area. If the in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, may disrupt the wireless telephone network, and may be illegal.

Failure to observe these instructions could lead to the suspension or the denial of telephone services to the offender, or it could result in legal action, or both scenarios could apply.

## • Emergency calls



### IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks, and user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should *never* rely solely on any wireless phone for essential communications (for example, medical emergencies).

Remember, to make or receive any calls, the phone must be switched on and be used in a service area that has adequate signal strength. Emergency calls might not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

Always make sure that your phone is properly charged before attempting any emergency calls. If you allow your battery to become empty, you will be unable to receive or make calls, including emergency calls. You must then wait a few minutes after the charging begins to place any emergency calls.

## Make an Emergency Call

- 1 If the phone is not on, switch it on.

Some networks may require that a valid SIM card is properly inserted in the phone.

- 2 Enter the emergency number for your present location (for example, 911 or any other official emergency number—emergency numbers vary by location).
- 3 Press **[End Call]**.

If certain features are in use (Keyguard, fixed dialing, restrict calls, and so on), you might first need to turn those features off before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all of the necessary information as accurately as possible. Remember that your wireless phone might be the only means of communication at the scene of an accident—*do not* terminate the call until given permission to do so.

## Radio Frequency (RF) Signals

Your wireless handheld portable telephone is a low-power radio transmitter and receiver. When it is ON, it receives and sends out radio frequency (RF) signals.

In August 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines that included safety levels for handheld wireless phones. Those guidelines are consistent with safety standards previously set by both U.S and international standards bodies:

- ANSI C95.1 (1992)\*, NCRP Report 86 (1986)\*, ICNIRP (1996)\*, and RSS-102 issue 1.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

For body worn operation, to maintain compliance with FCC RF exposure guidelines, use only Nokia approved accessories. When carrying the phone while it is on, place the phone in the specific Nokia carrying cases that have been tested for compliance.

Use of non-Nokia-approved accessories may violate FCC RF exposure guidelines and should be avoided.

\*American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

## Care and maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you to fulfill any warranty obligations and allow you to enjoy this product for many years.

When using your phone, battery, charger, or any accessory:

- Keep it and all its parts and accessories out of the reach of small children.
- Keep it dry. Precipitation, humidity, and liquids contain minerals that will corrode electronic circuits.
- Do not use or store it in dusty, dirty areas as its moving parts can be damaged.
- Do not store it in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store it in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which could damage the phone's electronic circuit boards.
- Do not attempt to open it. Non-expert handling of the device could damage it.
- Do not drop, knock or shake it. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean it. Wipe it with a soft cloth that has been slightly dampened in a mild soap-and-water solution.
- Do not paint it. Paint can clog the device's moving parts and prevent proper operation.

If the phone, battery, charger, or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

## • Accessories

If you want to enhance your phone's functionality, a range of accessories is available for you. You can select any of these items to help accommodate your specific communication needs. For availability of these and other accessories, contact your service provider.

### A few practical rules for accessory operation

- Keep all accessories out of reach of small children.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that any vehicle-installed accessories are mounted and are operating properly.
- Installation of any complex car accessories *must* be made by qualified personnel only.
- Use only batteries, chargers, and accessories that have been approved by the phone manufacturer. The use of any other types could invalidate any approval or warranty applying to the phone, and could be dangerous. Refer to "Batteries, chargers, and accessories" on page 110 for important battery usage information.

## • XPress on™ covers

Your phone's Xpress-on covers are available in several fashion colors. Extra covers may be purchased from your authorized Nokia dealer.

- Always store the phone with the covers attached.
- Before changing the covers, always switch off the phone and disconnect the phone from the charger or any other device.

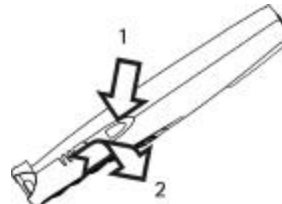
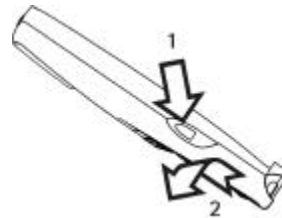
### Remove the back cover

- 1 Press the back cover release button.
- 2 Slide the cover forward.
- 3 Lift the cover off the phone



### Remove the front cover

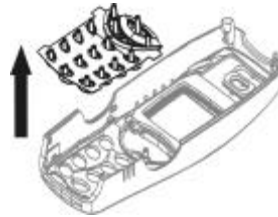
- 1 Hold the phone here.
- 2 Gently pull the cover until it pops open.
- 3 Repeat the steps on the other side
- 4 Lift the phone out of the cover.



*Reference information*

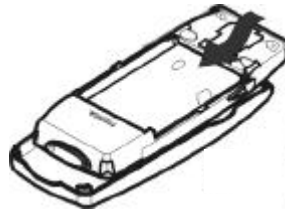
**Remove the keypad**

- 1 Lift the keypad from the back of the old cover
- 2 Place the keypad into the back of the new cover.



**Replace the front cover**

- 1 Align the top of the phone with the top of the front cover.
- 2 Push the phone toward the cover until it locks into place.



**Replace the back cover**

- 1 Insert the two catches of the back cover in the corresponding slots in the phone.
- 2 Slide the cover towards the bottom of the phone until it locks into place



## • Batteries

This section provides information about the phone's batteries. Be aware that the information in this section is subject to change.

**Note:** This is a lithium ion (Li-Ion) battery. Dispose of used batteries in accordance with any local regulations.

The tables shown in this section provide information about battery options that are available for your phone, charging times with the Rapid Travel Charger (ACP-8U), the Standard Travel Charger (ACP-7U), talk times, and standby times. Consult your service provider for more information.

**Note:** The charging times listed in the next section are approximate.

### Charging Times

| Battery option               | ACP-7U Charger | ACP-8U Charger |
|------------------------------|----------------|----------------|
| BLC-2 Li-ion Battery 850 mAh | 3 hrs 15 min   | 2 hr 15 min    |
| BMC-2 NiMH Battery 640 mAh   | 2 hrs 45 min   | 1 hr 30 min    |
| BMC-3 NiMH Battery 900 mAh   | 4 hrs          | 2 hrs          |

**Note:** The times displayed above allow your battery to obtain approximately 80% of its capacity. When this happens, the battery scroll bars on your phone's screen stop scrolling. If you want to obtain 100% battery capacity, allow another 2 hours for a "trickle" or "maintenance" charge.

## Standby and Talk Times

| Battery option                  | Digital talk time        | Standby time  |
|---------------------------------|--------------------------|---------------|
| BLB-2 Li-ion Battery<br>650 mAh | 2 hrs to<br>3 hrs 20 min | 50 to 150 hrs |

**Note:** The above times are approximate. Battery operation times vary according to signal conditions, network parameters that are set by the service provider, and how you use your phone.

## • Chargers and other accessories

This section provides information about the phone's chargers and accessories. Be aware that the information in this section is subject to change as the chargers and accessories change.

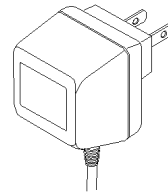
The chargers and accessories that are described in this section are available for your phone. Contact your dealer for details. Also, refer to the accessories brochure that was included in your sales package for the entire line of Nokia Original Accessories.

**Note:** When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for longer than a week, since overcharging the battery could shorten its life span. If left unused, a fully charged battery will discharge itself over time.

### Standard Travel Charger (ACP-7)

This is a lightweight (187g) and durable AC charger.

To use the Standard Travel Charger, plug it into a wall outlet and connect the lead from the charger to the base of your phone.

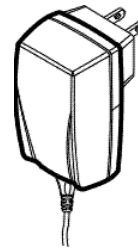


### Rapid Travel Charger (ACP-8)

This is a lightweight (100g) and durable AC charger. Calls can be made during charging, even with a fully discharged battery.

To use the Rapid Travel Charger (ACP-8), plug it into a standard 120V or 220V AC wall outlet, and connect the lead from the charger to the base of your phone.

The charger can also be used together with the optional Desktop Charging Stand. Approximate charging times for discharged batteries are shown in "Charging Times" on page 122.

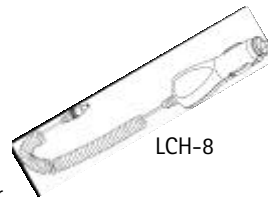


### Rapid Cigarette Lighter Charger (LCH-8, LCH-9)

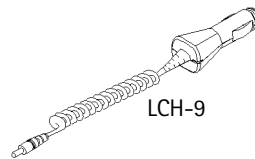
You can charge your phone's battery from your vehicle battery by using the Rapid Cigarette Lighter Charger (LCH-8, LCH-9). You can also use this lightweight charger with the Desktop Charging Stand.

Calls are possible during charging. A green light indicates that the charger is ready for charging (when not charging) or finished charging (if it has been charging). The battery charging times are the same as those for the Rapid Travel Charger (ACP-8).

The input voltage range is from 11 to 32V DC, negative grounding. Avoid prolonged charging with the Rapid Cigarette Lighter Charger (LCH-9) when the car engine is not running; this could cause your car battery to drain. Note also, that in some cars, the cigarette lighter plug is not provided with electricity if the ignition is not switched on.



LCH-8



LCH-9

#### *Reference information*

### **Desktop stand (DCV-10)**

This charging stand allows you to charge your phone's battery in an upright, obtainable position on your desk.

Used together with the Standard Travel Charger (ACP-7) or the Rapid Travel Charger (ACP-8), the Desktop Charging Stand is an economical choice when you need your phone close at hand, always ready for calls.



### **Battery Charging Stand (DDC-1)**

Use the DDC-1 to keep a spare battery charged and ready for use.



### **Express Car Kit (PPH-1) and Microphone (HFM-8)**

Plug the PPH-1 into your car's cigarette lighter for hands-free phone use and battery charging. Your phone's mic picks up your voice, while the PPH-1's speaker lets you hear conversations loud and clear. Or, connect the HFM-8 microphone to the PPH-1, and put the microphone where you need it for the best sound clarity.



### **Mobile holder (MBC-6)**

The MBC-6 provides a secure way to mount your phone in your vehicle along with the MKU-1 mounting plate or the HHS-9 swivel mount.



### Headset Kit (HDC-5)

This headset provides handsfree operation and has an Answer/End button located on the microphone. It connects directly to phone requiring no additional adapter.



### Headset Kit (HDE-2)

### Belt bag (CSL-11)

### Belt bag (CSH-7)

### Loopset (LPS-3)

The Nokia Mobile Inductive Loopset lets people with hearing aids use digital phones. The LPS-3 reduces background noise and has a built-in microphone.



## 18. Technical information

**NOTE** Rewrite for Bandit

|                    |                  |
|--------------------|------------------|
| Weight             | 3                |
| Transmitting power |                  |
| Operating voltage  |                  |
| Networks           |                  |
| Frequency band     |                  |
| Number of channels |                  |
| Memory locations   | Up to 250 in SIM |

## 19. Troubleshooting

This section provides a table that lists some of the most commonly encountered problems and provides possible solutions.

| Problem                                | Possible cause                                        | Possible solution                                   |
|----------------------------------------|-------------------------------------------------------|-----------------------------------------------------|
| My phone isn't charging.               | The charger and the phone are not properly connected. | Securely connect the charger to the phone.          |
|                                        | The charger is not properly plugged in.               | Make sure that the charger is plugged in correctly. |
| My phone isn't making/answering calls. | The battery is not charged.                           | Charge the battery.                                 |
|                                        | The signal strength is poor.                          | If you are indoors, move toward a window.           |
| I can't listen to my voice messages.   | You don't have voice mail service.                    | Call your wireless service provider.                |

## Troubleshooting

| Problem                                                 | Possible cause                                                     | Possible solution                    |
|---------------------------------------------------------|--------------------------------------------------------------------|--------------------------------------|
| I can't listen to my voice messages. <i>(continued)</i> | You have not set up your voice mailbox with your service provider. | Call your wireless service provider. |
|                                                         | You have not saved your voice mail number in your phone.           | Refer to "Voice mail++" on page 38.  |
|                                                         | The voice mail number you have saved is incorrect.                 | Call your wireless service provider. |
|                                                         | You have forgotten your password or are entering it incorrectly.   | Call your wireless service provider. |

## 20. Frequently asked questions (FAQ)

This section lists and answers the questions that you most frequently ask. Where necessary, the answers refer you to the appropriate section within this guide.

**Note:** Some of the answers tell you to use menu shortcuts. For a complete listing of these shortcuts, refer to "List of menu shortcuts To use a shortcut, press Menu and then the menu number" on page 21.

**Q. How do I lock my phone?**

- A. Press **Menu 5 6 1**, press **Select**, enter your PIN code, and press **OK**. Scroll to **On** and press **OK**.  
Refer to "PIN and PUK codes" on page 71 for more information.

**Q. How do I unlock my phone?**

- A. Press **Menu 5 6 1**, press **Select**, enter your PIN code, and press **OK**. Scroll to **Off** and press **OK**.  
Refer to "PIN and PUK codes" on page 71 for more information.

**Q. What is my lock code?**

- A. The lock code enables you to lock your phone, thus preventing someone else from using it. The default lock code is 1234 (depending on your service provider). However, you should change this code *immediately*.  
Refer to "PIN and PUK codes" on page 71 for more information.

**Q. What is my security code?**

#### *Frequently asked questions (FAQ)*

- A. The default security code is 12345. However, it is suggested that you change this code *immediately*. Certain features can be used *only* after the correct security code has been successfully entered.
- Refer to "Security code" on page 74 for more information.

#### **Q. How do I lock the keypad?**

- A. There are two ways you can lock the keypad:
- Press Menu .
- Refer to "Lock the keypad (Keyguard)" on page 70 for more information.

#### **Q. How do I unlock the keypad?**

- A. There are two ways you can unlock the keypad:
- Press Unlock and .
- Refer to "Lock the keypad (Keyguard)" on page 70 for more information.

#### **Q. How do I make the ringing louder?**

- A. Press Menu 4 1 2 2, press Select, scroll to the volume level desired, then press OK.
- Refer to "Profiles" on page 61 for more information.

#### **Q. How do I change the ringing tone?**

- A. Press Menu 4 1 2 1 and press Select. Scroll through the list of ringing tones until you find the one you want, then press Ok.
- Refer to "Profiles" on page 61 for more information.

#### **Q. How do I store my voice mailbox number?**

- A. Press **Menu 2 8 2**. Enter your voice mailbox number, then press **OK**. This number can be up to 32 digits long.

This voice mailbox number is valid unless your phone number changes. If your phone number changes, you will have to save a new voice mailbox number.

Refer to "Save the voice mailbox number" on page 39 for more information.

**Q. How do I call my voice mailbox number (retrieve voice messages)?**

When your phone alerts you to new voice messages, press **Listen** and follow the prompts. If you'd rather listen later, press .

To listen to your voice messages at a later time, perform one of the following actions:

- If you've saved your voice mailbox number in your phone, press and hold  to call your voice mailbox.
- Call your voice mailbox number as you would any other telephone number, then follow the directions provided.

See "Voice mail++" on page 38 for more information.

**Q. How do I find my phone's model number?**

- A. Turn off your phone, then remove the battery from the back of the phone. Read the sticker that is inside and you will find, after the word *Model*, your phone's model number.

**Q. How do I redial the last-dialed number?**

- A. Press  once. See "Redial the last-dialed number" on page 19.

**Q. How do I assign a key to 1-touch dialing?**

#### *Frequently asked questions (FAQ)*

- A. Press **Menu**, then **Select**, scroll to **1-touch dialing**, and press **Select**.  
Scroll to the key number you want to assign a 1-touch dial number and press **Assign**.

**Note:** If you have numbers saved in SIM memory, the first nine numbers are automatically stored in keys 1 through 9 as 1-touch dial numbers.

Scroll to the phone book entry that you want to assign to this key and press **Select**. Refer to "1-touch dialing" on page 57 for more information.

**Q. How do I find out how many memory locations the phone has?**

- A. Press **Menu** and then **Select**. Scroll to **Options**. Press **Select**.  
Scroll to **Memory status** and press **Select** again. A message appears stating the amount of memory locations free and in use.

**Q. How do I find my phone's IMEI number?**

- A. Turn your phone off, open the rear sliding cover, then remove the battery. Your phone's IMEI number is printed on the sticker inside the battery cover, under the first bar code. Or press \*#06#.

**Q. How can I change the contrast of my phone's display?**

- A. The contrast of your phone's display is fixed and *cannot* be changed.

# NOKIA One-Year Limited Warranty

Nokia Mobile Phones, Inc. ("NMP") warrants that this cellular phone ("Product") is free from defects in material and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty for the Product extends for ONE (1) year beginning on the date of the purchase of the Product.
2. The limited warranty extends to the original purchaser of the Product ("Consumer") and is not assignable or transferable to any subsequent purchaser/end-user.
3. The limited warranty extends only to Consumers who purchase the Product in the United States.
4. During the limited warranty period, NMP will repair, or replace, at NMP's option, any defective parts, or any parts that will not properly operate for their intended use with new or factory rebuilt replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Consumer for any such parts. NMP will also pay for the labor charges incurred by NMP in repairing or replacing the defective parts. The limited warranty does not cover defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts. NMP's limit of liability under the limited warranty shall be the actual cash value of the Product at the time the Consumer returns the Product for repair, determined by the price paid by the Consumer for the Product less a reasonable amount for usage. NMP shall not be liable for any other losses or damages. These remedies are the Consumer's exclusive remedies for breach of warranty.

#### *Frequently asked questions (FAQ)*

5. Upon request from NMP, the Consumer must prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.
6. The Consumer shall bear the cost of shipping the Product to NMP in Melbourne, Florida. NMP shall bear the cost of shipping the Product back to the Consumer after the completion of service under this limited warranty.
7. The Consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
  - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of NMP, including damage caused by shipping.
  - b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, or damage caused by the connection to other products not recommended for interconnection by NMP.
  - c) NMP was not advised by the Consumer in writing of the alleged defect or malfunction of the Product within fourteen (14) days after the expiration of the applicable limited warranty period.
  - d) The Product serial number plate or the accessory data code has been removed, defaced or altered.
  - e) The defect or damage was caused by the defective function of the cellular system, by inadequate signal reception by the external antenna, or by viruses or other software problems introduced into the Product.
8. Nokia does not warrant uninterrupted or error-free operation of the Product. If a problem develops during the limited warranty period, the Consumer shall take the following step-by-step procedure:

- a) The Consumer shall return the Product to the place of purchase for repair or replacement processing.
- b) If "a" is not convenient because of distance (more than 50 miles) or for other good cause, the Consumer shall ship the Product prepaid and insured to:  
  
Nokia Mobile Phones, Inc.  
Attn: Repair Department  
795 West Nasa Blvd.  
Melbourne, FL 32901
- c) The Consumer shall include a return address, daytime phone number and/or fax number, complete description of the problem, proof of purchase and service agreement (if applicable). Expenses related to removing the Product from an installation are not covered under this limited warranty.
- d) The Consumer will be billed for any parts or labor charges not covered by this limited warranty. The Consumer will be responsible for any expenses related to reinstallation of the Product.
- e) NMP will repair or authorize the repair of the Product under the limited warranty within 30 days after receipt of the Product by NMP or an NMP authorized service center. If NMP cannot perform repair covered under this limited warranty within 30 days, or after a reasonable number of attempts to repair the same defect, NMP at its option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.
- f) If the Product is returned to NMP during the limited warranty period, but the problem with the Product is not covered under the terms and conditions of this limited warranty, the Consumer will be notified and given an estimate of the charges the Consumer must pay to have the Product repaired, with all shipping charges billed to the Consumer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to NMP after the expiration of the limited warranty period, NMP's normal service policies shall apply and the Consumer will be responsible for all shipping charges.

#### *Frequently asked questions (FAQ)*

9. The Product consists of newly assembled equipment that may contain used components that have been reprocessed to allow machine compliance with Product performance and reliability specifications.

10. ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR USE, SHALL BE LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY. OTHERWISE, THE FOREGOING LIMITED WARRANTY IS THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. NMP SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, PUNITIVE DAMAGES, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING CUSTOMERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF NMP KNEW OF THE LIKELIHOOD OF SUCH DAMAGES. NMP SHALL NOT BE LIABLE FOR DELAY IN RENDERING SERVICE UNDER THE LIMITED WARRANTY, OR LOSS OF USE DURING THE PERIOD THAT THE PRODUCT IS BEING REPAIRED.

11. Some states do not allow limitation of how long an implied warranty lasts, so the above one-year warranty limitation may not apply to you (the Consumer). Some states do not allow the exclusion or limitation of incidental and consequential damages, so certain of the above limitations or exclusions may not apply to you (the Consumer). This limited warranty gives the Consumer specific legal rights and the Consumer may also have other rights which vary from state to state.

12. NMP neither assumes nor authorizes any authorized service center or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this limited warranty including the provider or seller of any extended warranty or service agreement.

13. This is the entire warranty between NMP and the Consumer, and supersedes all prior and contemporaneous agreements or understandings, oral or written, and all communications relating to the Product, and no representation, promise or condition not contained herein shall modify these terms.

14. This limited warranty allocates the risk of failure of the Product between the Consumer and NMP. The allocation is recognized by the Consumer and is reflected in the purchase price of the Product.

15. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following delivery of the Product.

16. Questions concerning this limited warranty may be directed to:

Nokia Customer Service  
7725 Woodland Center Blvd., Ste. 150  
Tampa, FL 33614  
Telephone: 1-888-NOKIA2U (1-888-665-4228)  
Facsimile: (813) 287-6612  
TTY Users: 1-800-24NOKIA (1-800-246-6542)

17. The limited warranty period for NMP supplied attachments and accessories is specifically defined within their own warranty cards and packaging.

\*Nokia is a registered trademark of Nokia Corporation.

## Numerics

- 1-touch dialing
  - assigning a number 57
  - call a 1-touch number 58
  - change a 1-touch number 58
  - erase a 1-touch number 58

## A

- accessories 119
- active call options
  - activate/cancel call waiting 41
  - answer a waiting call 42
  - call waiting 41
  - end the active call 42
  - reject a waiting call 42
  - switch between calls 42
  - third call waiting 42
- answer a call 19
- automatic redial 51

## B

- battery
  - charge 10
  - install 10
  - remove 11
- business cards
  - deleting 99
  - saving 99
  - sending 98
  - viewing 98

## C

- calculator 100

- calendar 93
- call forwarding 48
- call log 35
- call timers 59
- call waiting 41
- caller ID 19
- calling card calls
  - choose a calling card 52
  - make a calling card call 53
  - save calling card information 51
- clock
  - alarm 97
  - display the clock 68
  - set the clock 68
- conference calls 46
- convert currency 101
- customer care contact number 8

## D

- display language 67
- downloading ringing tones 102

## E

- emergency calls 115
- END key 18
- entering letters and numbers
  - special characters 27
  - standard text input 25

## F

- FAQ 130
- fixed dialing 74

## G

games 102

## I

in-call options  
    access the phone book 45  
    conference calls 46  
    end all calls 44  
    make a new call 44  
    put a call on hold 43  
    send touch tones 44

## K

keyguard  
    with the cover open 70  
keys and features  
    back 5  
    front 5

## L

label 2  
lights  
    keypad 5  
lock codes  
    PIN codes 71  
    PUK codes 73

## M

make a call 17  
make an international call 59  
memory 34  
missed calls 35

## N

network services 7

## P

phone book  
    edit names and numbers 31  
    erase names and numbers 32  
    find names 30  
    phone book menus 29  
    save names and numbers 29  
picture messages  
    sending 90  
    sending with text 90  
    viewing 91  
power key 5  
Press 58  
profiles  
    customizing 61  
    renaming 67  
    selecting 40

## R

redial last number 19  
reject a call 19  
restore factory settings 67  
ringing tone composer 104

## S

safety guidelines 1  
scroll bar 20  
scroll keys 6  
security code 71  
SIM card 9

system select 77

## T

talk key 17

technical information 127

text messages

- erasing 86

- forwarding 87

- reading 86

- replying 87

- resending 85

- sending 84

- set up 78

- writing with predictive text input 79

- writing with standard input 79

The 4, 4, 71

touch tones 44

troubleshooting 128

## U

user groups 76

## V

vibrating alert 65

voice dialing

- add a voice tag 53

- change a voice tag 56

- erase a voice tag 56

- make a call with voice recognition 55

- play back a voice tag 56

voice mail

- listen to your messages 38

- save the mailbox number 39

volume

- earpiece 14

- keypad tones 61

- ringing 63

## W

warning and game tones 64

warranty 134

welcome note 3