motorola

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User Guide

Contents

Check it out

When you're up and running, explore what your phone can do.

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Learn all about the unique features of your new folding phone.	**Quick View external display**
Find these fast: Wi-Fi, airplane mode, flashlight, and more.	**Quick settings**
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Customize your phone to match the way you use it.	**Moto**
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Share your Internet connection.	**Wi-Fi hotspot**
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Tip: View all of these topics on your phone, swipe up ∧ from the home screen and tap ⚙ **Settings** > **Help**. For FAQs, and other phone support, visit www.motorola.com/support.

SAR This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or, when worn or carried, at a distance of 5 mm from the body. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

Caution: Before using your phone, please read the Legal information. Swipe up ∧ > ⚙ **Settings** > **System** > **Legal information**.

Get Started

First look

Let's get started. We'll guide you through startup and tell you a bit about your phone's features.

Speaker
Selfie Camera
Power Button
Volume Buttons
Fingerprint Sensor (on back)
Microphone
SIM & microSD Card Tray

Quick View *External* Display
Camera
Flash
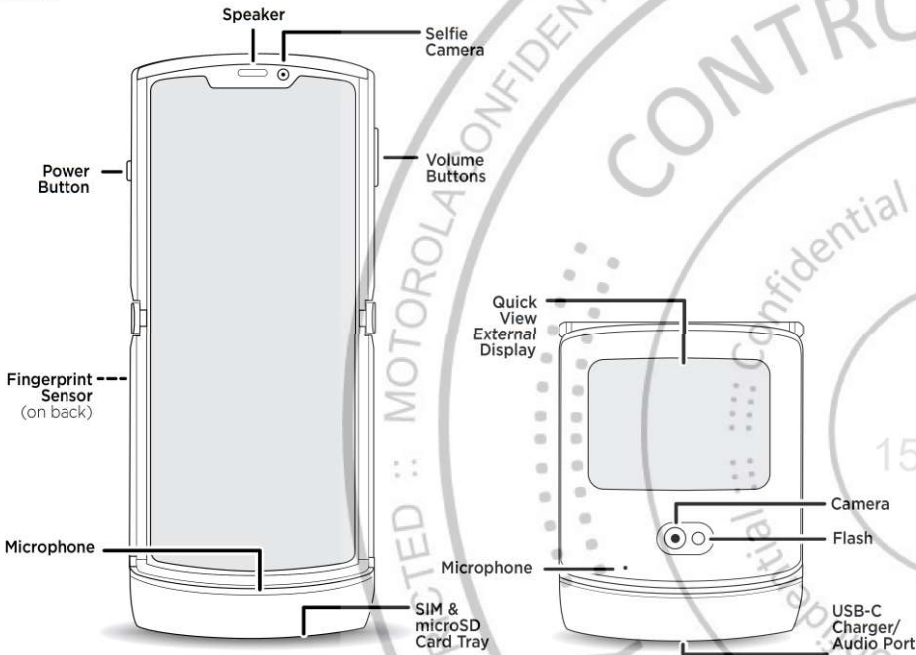**Microphone**
USB-C Charger/ Audio Port

Note: Certain apps and features may not be available in all countries. To use a headset with your phone, plug it into the USB-C charging/audio port. For a headset with a 3.5mm connector, use the included USB-C/3.5mm adapter.

Power button

Your Power button helps in a few ways.

» **Power on/off:** Press and hold the Power button, then tap **Power off**. When your phone is off, press and hold the Power button to turn it on.

» **Sleep:** To conserve battery power or prevent accidental touches, put the touchscreen to sleep by pressing the Power button.

» **Wake up:** Press the Power button.

» **Restart:** Press and hold the Power button, then tap **Restart**.

Tip: To add security to your phone, see **Protect your phone**.

Volume buttons

Your volume buttons can help:

» **Ringer volume:** Press the buttons when your phone is ringing to silence it.

» **Earpiece volume:** Press the buttons during a call.

» **Music/video volume:** Press the buttons during a song or video.

Tip: For more on volume control, see **Volume**.

Quick View external display

You can do important tasks without even opening your phone using the Quick View external display as a touchscreen or with the Google Assistant™ voice controls.

To learn how to navigate the Quick View external display, see **Quick View external display basics**.

Tasks you start on the Quick View external display appear on the main screen when you open your phone, such as:

Topic		Location
Notifications	Read and interact with your notifications.	**Notifications**
Messages and calls	Take calls, including video calls, or send quick messages.	**Manage calls with the Quick View external display**
Music and media	Control your music and media.	**Control your music and media with the Quick View external display**
Camera	Take selfies and more.	**Take selfies with the Quick View external display**
Navigation	See turn-by-turn navigation.	**Maps**

To turn on the Google Assistant so you can use voice commands, see **The Google Assistant™**.

eSIM

Your phone has an eSIM or embedded SIM card. With an eSIM, you don't have to worry about inserting a SIM card. It's already in the phone.

For details, contact your service provider.

Caution: Your phone doesn't have any removable cards—no removable SIM or memory card, so there's nothing to insert or remove. The back cover is non-removable.

Keep the box

Your box is not only a stand for your phone, it can also amplify the sound.
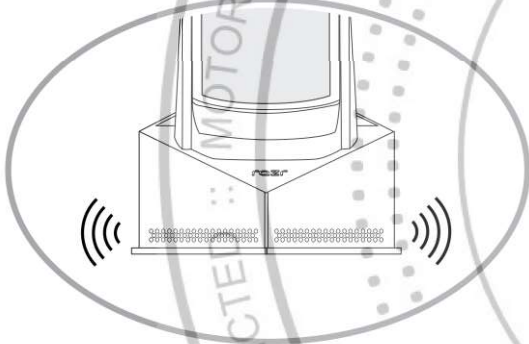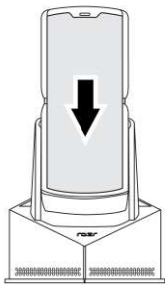
Accessories case

You can also use the convenient folding case to carry your charger, cord, and ear buds.

Power on

Press and hold the Power button, then follow the prompts to get started.

Note: For the best charging experience, use the Motorola charger included with your phone. Use of other chargers is not recommended.

Power on.

Press and hold the Power button until the screen lights up.

Sign in

If you use Gmail™, you already have a Google™ account—if not, you can create an account during setup. Signing into your Google account lets you access, sync, and backup your stuff. You can see your Google apps, contacts, calendar, photos, and more.

Tips

» To add, edit, or delete accounts, swipe up ∧ > ⚙ **Settings** > **Accounts**.

» To set up email accounts, see **Gmail**.

» For help with your Google account, visit **www.google.com/accounts**.

Connect to Wi-Fi

For convenient Internet access and to conserve mobile data use, swipe the status bar down. Press and hold ▼ to choose a Wi-Fi network. For full instructions, see **Connect with Wi-Fi**.

Note: This phone supports apps and services that may use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

Explore by touch

Find your way around:

» **Tap:** Choose an icon or option.

» **Touch and hold:** See more options.

» **Drag:** Move items on the home screen.

» **Swipe:** Scroll through lists or between screens.

» **Pinch or double-tap:** Zoom in and out on websites, photos, and maps.

» **Twist:** Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.

» **Back:** Tap Back ◀ to go to the previous screen.

» **Home:** Tap Home ● to return to the home screen.

» **Recents:** Tap Recents ■ to see your recent apps (or browser tabs), and tap an app to reopen it. Double tap to quickly switch between your recent apps. To remove an app from the recent list, swipe it up. To scroll the list, swipe right or left.

   Tip: You don't need to remove apps from Recents for your phone to run efficiently.

» **Split screen:** In Recents, tap the icon at the top of the screen, then tap ▬ **Split screen**. Not all apps will work in split screen. To close the split screen, drag the dividing line to the bottom of the screen.

» **Menus:** When you see ⋮ ☰, or ▦ you can tap it to open options for the current screen.

» **Close Keyboard:** To close a keyboard, tap ▼.

System navigation

Navigate using either gestures or buttons on the screen.

Navigation bar

Find it: Swipe up ∧ > ⚙ **Settings** > **System** > **Gestures** > **System navigation** > **Gesture navigation**

For Home screen, swipe up.	For recent apps, swipe up and hold.	To go back, swipe toward the middle.	To switch apps, swipe left or right at the bottom.	For Google Assistant, swipe up diagonally.
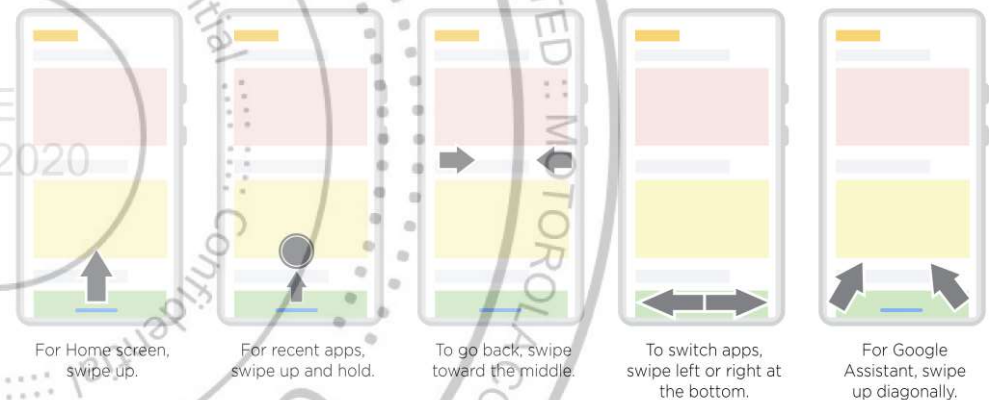
» **Go to the home screen:** Swipe up from the bottom of the screen (on either the Quick View external display or the main screen).

» **See recent apps:** Swipe up from the bottom of the screen and hold. Tap an app to reopen it. Tap the app icon to see app info or split the screen.

» **Go back a screen:** Swipe toward the middle of the screen from the left or right edge (on either the Quick View external display or the main screen).

» **Switch between apps:** Swipe left or right across the bottom of the screen.

» **Launch the Google Assistant:** Swipe up diagonally from the bottom corner of the screen to launch the Google Assistant. Learn more about **The Google Assistant**™.

Navigation buttons

Find it: Swipe up ∧ > ⚙ **Settings** > **System** > **Gestures** > **System navigation** >

3-button navigation

» **Back:** Tap Back ◀ to go to the previous screen.

» **Home:** Tap Home ⬤ to return to the home screen.

» **Recents:** Tap Recents ■ to see your recent apps (or browser tabs), and tap an app to reopen it. Double tap to quickly switch between your recent apps. To remove an app from the recent list, swipe it up. To scroll the list, swipe right or left.

» **Google Assistant:** Touch and hold Home ⬤ to launch the Google Assistant. Learn more about **The Google Assistant**™.

Improve battery life

Your phone processes tons of information. Depending on what apps are in use, your phone may use a lot of power.

Note: For the best charging experience, use a Motorola charger. Use of other chargers is not recommended.

When your phone is stationary, not charging, or not in use for a period of time, unnecessary background processes are shut down to optimize battery life.

» To see what's using up battery power, swipe up ∧ > ⚙ **Settings** > **Battery** > **USAGE DETAILS**.

» To help improve battery life, swipe up ∧ > ⚙ **Settings** > **Battery** > **Battery Saver**, and turn it on. When on, your phone's display changes to Dark theme.

» To limit battery use for apps that you don't use often, swipe up ∧ > ⚙ **Settings** > **Battery** > **Adaptive Battery**, and turn it on.

Tip: To quickly open **Settings**, swipe down twice on the status bar and tap ⚙.

Battery Tips

To save even more battery life between charges, you could reduce:

» Widgets that stream information to your home screen, like news or weather.

» Unused accounts: Swipe up ∧ > ⚙ **Settings** > **Accounts**.

» Recording or streaming videos or music.

Care for your phone

Your phone requires a little care for best performance.

To protect the hinge:

» Don't open the phone farther than the hinge allows.

» Don't store credit cards, cash, or other items in between the display of your closed phone.

To protect the internal display (flexible screen):

» Never insert anything into or try to lift the edges of the display.

» Never use a screen protector. To protect the internal display, close your phone when not in use.

» Don't use a stylus or any sharp object on the display. Don't tap or press the display with sharp objects such as fingernails or a pen.

» Close the phone before putting it in your pocket or purse. Make sure there are no objects or debris on the screen before you flip it closed.

Other tips:

» Don't submerge your phone in water or other liquids. When you're near water, consider using a Bluetooth speaker to listen to music from your phone while keeping it safe. For more, see **Connect with Bluetooth wireless**.

» Your phone has a water-repellant nanocoating that can resist water spills and rain. If it gets wet, just wipe it with a dry cloth.

» Hold your phone firmly when using gestures to open the camera or to turn the flashlight on/off. For more, see **Moto Actions**.

» Don't leave your phone in a hot car on a sunny day. If you do accidentally do this, let your phone cool off before powering up.

» Unlike glass displays, your phone's display is not rigid and is designed to fold. It's normal to see slight waviness where the display folds. You also may feel unevenness under the fold area. This is normal and will not effect the use of the touch screen.

» When opening and closing your phone, you may notice sounds due to the motion of the hinge and display. This is normal.

Learn the basics

Quick View external display basics

Use the Quick View external display to see notifications, take selfies, control your music, and more, all without ever opening your phone.

Access settings.

Access contacts.

Open camera.

Press and hold notifications.
Swipe up to view.

Unlock and access apps.

Tips

» **Unlock:** Swipe up from the bottom of the external display.

» **Access Quick Settings:** Swipe down from the top of the screen for quick access to a few of the most commonly used apps such as to **Wi-Fi**, **Bluetooth**, brightness, and other settings.

» **See notifications:** Touch and hold an icon. Then swipe up to view it. For details, see **Notifications**.

» **Check time and date:** Wave your hand over your phone when it's asleep to check the time and date. (You can also tap the fingerprint sensor.)

Note: There's more about using the Quick View external display. See:

• **Manage calls with the Quick View external display**

• **Control your music and media with the Quick View external display**

• **Take selfies with the Quick View external display**

Main home screen basics

The main home screen is what you see when you turn on and open your phone. From here you can explore apps and more.

Note: Software updates may change the look of your home screen.

Swipe down for notifications and settings.

Search by typing or say "Hey, Google."

Swipe up ∧ to see all your apps.

Tips

» **Open app list:** Swipe up ∧ to see all your apps.

» **Return home:** To return to the home screen from any location, tap Home ⬤.

» **Pages:** To add a page, drag an app to the right side of the screen until you see a new page. You can add multiple pages. To see other pages of shortcuts and widgets (if available), swipe the home screen left.

» **Settings:** To quickly open common settings, swipe the status bar down. To open more settings, swipe the status bar down again and tap ⚙.

» **Customization:** To personalize your home screen, see **Customize your phone**.

Help & more

Learn even more about your phone and get support.

Find it: Swipe up ∧ > ⚙ **Settings** > **Help**

Tip: Some apps have their own help that's specific to their features. Just tap the menu inside the app for details.

Search

On the home screen, tap the Google Search box for a text search or tap 🎤 to search by voice.

When you type, suggestions appear below the search field:

» To search for a suggestion, tap it.

» To search for text in the search field, tap 🔍 on the keyboard.

Tip: To close the keyboard, tap ▼.

Note: For more on voice search, see **Speak**.

Notifications

Notifications appear on the Quick View external display and on the main screen when you open your phone.

» **Quick View external display**: Touch and hold an icon. Then swipe up to view the notification. (You can swipe down to close the notification or tap ✕ to dismiss it.)

» **Main screen**: If you open your phone, on the top left of the main screen, icons notify you about new messages or events. If you don't know what an icon means, swipe the status bar down for details.

Tip: Getting too many notifications? Touch and hold a notification to see which app is sending them to you. Then you can turn them off.

Learn the basics
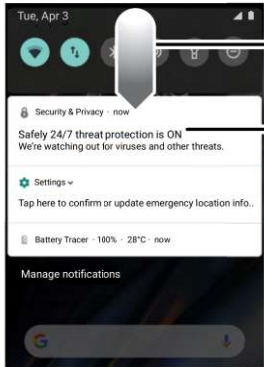
Swipe down to see your notifications.

Tap a notification to open it, or choose an option, such as **REPLY**.

Tip: Swipe left or right to remove a notification. Some notifications show more options when you slide them halfway.

Tip: To quickly change common settings, swipe the status bar down. For more, see **Quick settings**.

App notifications

You may see a notification dot on an app. This app notification, or badge, tells you the app has an update or an announcement, such as a new email or a missed call. Press and hold the app for more information, options, or app shortcuts.

Wireless Emergency Alerts (U.S. & some countries)

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis. After you close an alert, you can reopen it by swiping up ⌃ > ⚙ **Settings** > **Apps & notifications** > **Advanced** > **Wireless emergency alerts**.

Tip: Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, swipe up ⌃ > ⚙ **Settings** > **Apps & notifications** > **Advanced** > **Wireless emergency alerts**. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you won't receive alerts if you're outside of the U.S.

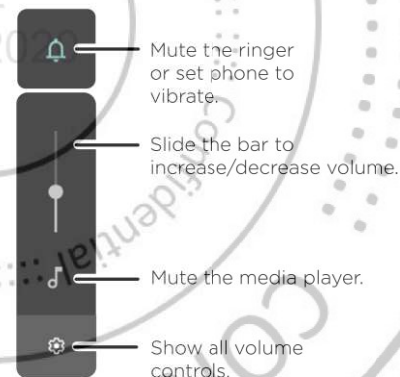For more, visit www.ctia.org and search "wireless emergency alerts."

Status icons

Icons at the top right of the screen tell you about phone status:

Status Icons		
◢ Network strength	⊖ Do not disturb	
?/▼ Wi-Fi in range/connected	⊙ Alarm set	
✳/✳ Bluetooth on/connected	⊕ Data Saver on	
✈ Airplane mode	⚡/▮ Battery charging/full	

Volume

Press the side volume buttons up or down to select a ringer volume and see other controls.

Mute the ringer or set phone to vibrate.

Slide the bar to increase/decrease volume.

Mute the media player.

Show all volume controls.

Do not disturb

To turn off some or all sounds, swipe the status bar down with two fingers, and touch and hold ⊖ **Do not disturb**. Select one of these options:

» **Sound & vibration:** Select whether to hear alarms, media, or touch sounds.

» **Notifications:** Set if you'd like to see notifications.

Tip: Create an exception for repeat callers that allows a call to sound from the same person within a 15 minute period, tap **Calls** > **Allow repeat callers**.

Lock screen

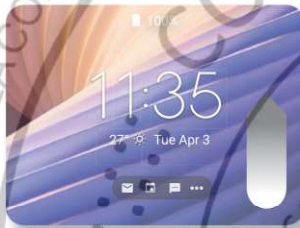Your touchscreen is on when you need it and off when you don't.

Main Lock Screen

Add a lock screen message for anyone who finds your phone.

Swipe up for voice assist.

Swipe up to unlock your screen.

Swipe up to open the camera.

Quick View External Display

Swipe up to unlock.

» **Screen off and on:** Press the Power button to turn the screen off and on.

» **Screen lock:** To unlock the main lock screen, touch 🔒 and drag up. To unlock the Quick View external display, swipe up. To apply security to the lock screen (recommended), see **Screen lock**.

» **Notifications:** Double tap a notification in the main lock screen to open it. To open a notification on the Quick View external display, just open your phone.

Tip: To prevent notifications from appearing in the lock screen, swipe up ∧ > ⚙ **Settings** > **Apps & notifications** > **Notifications** > **On lock screen** > **Don't show notifications at all**.

» **Lock screen message:** To add a message to your main lock screen (the screen you see when you open your phone), such as your name in case your phone gets lost, swipe up ∧ > ⚙ **Settings** > **Security & location** > **Lock screen preferences** > **Lock screen message**.

» **Screen timeout:** To change your timeout (screen locks automatically), swipe up ∧ > ⚙ **Settings** > **Display** > **Advanced** > **Sleep**.

Quick settings

For quick access to **Wi-Fi**, **Bluetooth**, **Airplane mode**, brightness, and other settings, swipe the status bar or lock screen down. Swipe down again for more settings. Tap an icon to toggle it on or off. Press and hold an icon to see more options. For even more settings, tap ⚙.

Tap 🖊 to rearrange your settings and add or remove settings.

Set screen brightness.

Turn Wi-Fi on/off.

Tap an icon to turn it on/off. Touch and hold to see more options.

See all phone settings.

Learn the basics

Speak

Google Voice™

Use Google voice commands to tell your phone what you want.

» **Use voice to make a call:** Tap 🎤 on the home screen. Then say "Call" and then a contact name or number. Or, say "Send text."

   Tip: If a contact has more than one number, you can say which number to call (for example, "Call Joe Black Mobile").

» **Search by voice:** Tap 🎤 on the home screen to search by voice.

Note: To wake up your phone by saying "Hey Google," see **The Google Assistant™**.

Voice to text

On a keyboard, tap 🎤, then speak your message or search text. You can also speak punctuation.

The Google Assistant™

Note: This feature may not be available in all languages.

Meet your Google Assistant. Ask it questions. Tell it to do things. It's your own personal Google, always ready to help.

» With your **phone open**: To turn on the Google Assistant, touch and hold Home ⬤ from any screen, then speak or type a command.

» Touch and hold Home ⬤ or the on-screen navigaton bar. You can also say, "Hey Google" to open the Google Assistant.

» With **your phone closed**, just say "Hey, Google" to make calls, get the weather, and more.

Tip: Or swipe up ⌃ > ⚙ **Settings** > **Google** > **Search, Assistant & Voice** > **Google Assistant** > **Assistant** > **Phone** > **Google Assistant** to open the Google Assistant.

Screen search

Note: This feature may not be available in all languages.

Screen search provides information based on the app you're in. Touch and hold Home ⬤ while in an app. Then tap **What's on my screen?**
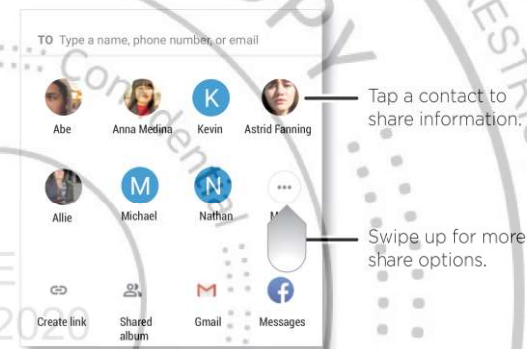
To turn Screen search on/off, swipe up ⌃ > ⚙ **Settings** > **Google** > **Search, Assistant & Voice** > **Google Assistant** > **Assistant** > **Phone** > **Use screen context**.

For more on the Google Assistant, visit https://support.google.com/assistant.

Direct Share

In some apps, you can share something directly to a contact, app, or conversation.

Select the share option (usually by tapping ⇗) within an app, then select a contact, choose an app, or type a name or number to find a contact.

TO   Type a name, phone number, or email

Abe   Anna Medina   Kevin   Astrid Fanning   — Tap a contact to share information.

Allie   Michael   Nathan   M   — Swipe up for more share options.

Create link   Shared album   Gmail   Messages

Learn the basics

Picture-in-Picture

If you're watching a video, on a video call, or using navigation, and you change screens, your video continues to play in a small window on your screen.

» Tap twice to return to it.

» Tap the ✕ to close it.

» Tap Home ⬤ to put the video in a small window.

» Drag video around your screen.

Note: Not all apps support this feature.
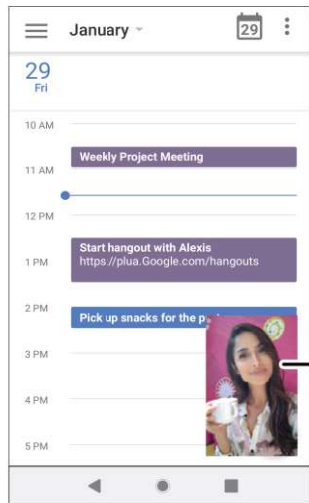
Tap the video twice to return to it.

Customize your phone

Redecorate your home screen

Customize your home screen the way you want.

Touch and hold an empty spot to change wallpaper.

Tap a shortcut to open. Touch and hold to move or delete.

Drag shortcuts on top of each other to make a folder.

» **Change your wallpaper:** Touch and hold an empty spot on the home screen, then tap **Wallpapers** or **External Wallpapers** (to change the wallpaper on the Quick View external display). Or tap **Live Wallpapers** to choose an animated wallpaper.

» **Add a home screen page:** Drag an app to the right side of the home screen until a new page appears. You can add multiple pages.

» **Adjust display settings:** Adjust brightness, font size, and screen saver. Swipe up ⌃ > ⚙ **Settings** > **Display**. To adjust brightness on the Quick View display, swipe down for settings and adjust the brightness.

» **Change your style:** Change your font and icon style. Touch and hold an empty spot

and tap **Styles**.

» **Rotate:** In many apps, the touchscreen switches from portrait to landscape when you rotate your phone. To turn this on or off, swipe up ⌃ > ⚙ **Settings** > **Display** > **Advanced** > **Auto-rotate screen**.

Choose apps & widgets

» **Add apps to the home screen:** Swipe up ⌃, touch and hold an app, then drag it to one of your home screen pages.

» **Download new apps:** Tap ▶ **Play Store**. For more on apps, see **App safety**.

» **Group apps together:** Drag one app onto another. Do it again to add more apps to the folder. To name the folder, tap it and enter a name below the apps.

» **See app options:** Touch and hold an app. If the app has quick options (shortcuts), you'll see a list.

» **Add widgets:** Touch and hold an empty spot on the home screen, tap **Widgets**, touch and hold a widget, then drag it to your home screen.

» **Resize widgets:** You can resize some widgets—touch and hold a widget until you feel a vibration, then release. Drag the white circles at the edges to resize.

» **Move or delete widgets and apps:** Touch and hold a widget or app and drag it to another spot, another page, or to ✕ **Remove**.

Note: Removing an app from your home screen doesn't uninstall the app from your phone. To uninstall an app, see **Choose carefully**.

Customize sounds & appearance

Customize your phone's sounds and display settings:

» **Set ringtone and notifications:** Swipe up ⌃ > ⚙ **Settings** > **Sound**.

Tip: Set notification sounds for individual apps within the app's settings.

» **Night Light:** Set your screen to turn slightly amber colored at night, which may help you fall asleep. Swipe up ⌃ > ⚙ **Settings** > **Display** > **Night Light**.

» **Add vibrate for calls:** To make your phone vibrate, swipe up ⌃ > ⚙ **Settings** > **Sound** and tap **Also vibrate for calls**. To silence incoming calls, see **Do not disturb**.

» **Set a ringtone for a contact:** Swipe up ⌃ > 👤 **Contacts**, tap the contact, then tap Menu ⋮ > **Set ringtone**.

» **Change language:** Swipe up ⌃ > ⚙ **Settings** > **System** > **Languages & input** > **Languages**.

» **Adjust font size:** Swipe up ⌃ > ⚙ **Settings** > **Display** > **Advanced** > **Font size**.

Discover Moto

See **Moto** to set more custom features, like twisting your wrist twice to quickly open the camera, using the on-screen navigation bar to navigate, and placing the phone face down to silence notifications and calls.

Digital wellbeing

Set limits on how much time you spend on your phone, get a bedtime reminder, and manage notifications.

Find it: Swipe up ⌃ > ⚙ **Settings** > **Digital Wellbeing**

See a breakdown of how you spend your time on your phone.

Limit your app time, set a bedtime, and more.

Turn on Do Not Disturb.

Customize your phone

Apps

Your phone comes ready with some great apps. To find and add more apps, tap ▶ **Play Store**. To learn more, see **App safety**.

Phone

Keep in touch by choosing a contact, returning a missed call, or using a voice command to start a call.

Manage calls with the Quick View external display

» **Make a call:** When your phone is unlocked, swipe left on the Quick View external display and tap a favorite contact to call them. To use voice commands to make calls when your phone is closed, see **The Google Assistant™**.

» **Continue a call:** When you receive a call, open your phone to answer it. Closing the phone ends the call unless you're using the speaker, a Bluetooth device, or a headset.

Tip: To change these settings, tap 📞 **Phone** > Menu ⋮ > **Settings** > **Actions on flip open and close**.

» **Respond with a text:** When you receive a call, you can also send a quick text reply from choices that appear on the external display. Or send a quick response to an email by swiping on the keyboard.

Tip: To edit your quick text replies, open your phone and tap 📞 **Phone** > Menu ⋮ > **Settings** > **Quick responses**.

» **Ignore a call:** Press the Power button to reject the call and send it to voicemail, or press a volume button to silence the ringer.

Make a call

Find it: Open your phone and tap 📞 **Phone**

» **Call a contact:** To call a contact or recent call, tap the contact name.

» **Dial a phone number:** To open the dialpad, tap 🔢. Enter a number, then tap 📞 to call it.

» **Voice dial:** To voice dial, tap 🎤 on the home screen or say "Hey Google", then say "Call *<name>*".

» **Voicemail:** ⊙⊙ appears in the status bar when you have new voicemail. To hear it,

swipe down and tap the notification.

» **Make a contact widget:** Touch and hold an empty spot on the home screen, tap **Widgets**, then touch and hold the **Direct dial** widget. Drag it to your home screen, then select the contact. Tap the widget to call the person.

Tip: To enter the international dialing code (+), touch and hold **0**. To add a pause or wait after numbers, tap Menu ⋮.

Tap a favorite to call it.

Dial a number.

See all your contacts.

See recent calls.
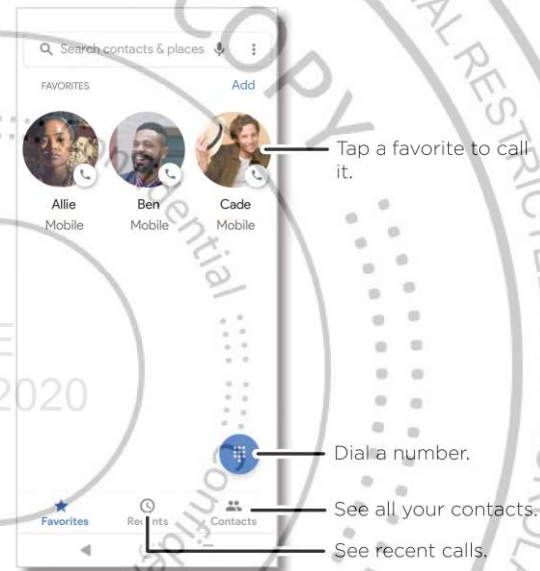
Receive a call (when your phone is open)

» **Answer a call:** When your phone is open but locked, swipe 📞 up to answer. When the phone is unlocked, tap **ANSWER**.

» **Ignore a call:** When your phone is open but locked, swipe 📞 down to reject the call and send it to voicemail. When the phone is unlocked, tap **DECLINE**.

Tip: You can also press the Power button to ignore the call, or press a volume button to silence the ringer.