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**37" BLUETOOTH 5.1 SOUND BAR - WIRELESS SUBWOOFER  
AND 2 SATELLITE SPEAKERS**



**MODEL: MSB3788W**

Please read this instruction manual carefully and keep it for future reference

## IMPORTANT SAFETY INSTRUCTIONS



**CAUTION**  
**RISK OF ELECTRIC SHOCK**  
**DO NOT OPEN**



CAUTION: TO REDUCE THE ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK). NO USER SERVICEABLE PART INSIDE, REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



**DANGEROUS VOLTAGE:** The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



**ATTENTION:** The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

**WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.**

**WARNING: USE UNDER SUPERVISION OF AN ADULT DUE TO LONG CORD** This unit has a long cord that can be easily tripped on or pulled on, causing injury. Please make sure it is arranged so that it will not drape over a tabletop, etc. Where it can be pulled on by children or tripped over accidentally.

**CALIFORNIA PROP 65 WARNING:** "WARNING" This product contains chemicals known to the State of California to cause birth defects or other reproductive harm. For more information on these regulations and a list of chemicals, log on the following website: <http://www.oehha.ca.gov/prop65.html>  
This product meets and complies with all Federal regulations.

### FCC STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation. The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

**FCC NOTICE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC WARNING:**

To assure continued operation, follow the attached installation instructions and use only shield cables when connecting to other devices. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**IMPORTANT SAFETY INSTRUCTIONS**

Before using the unit, be sure to read all operating instruction carefully, please note that these are general precautions and may not pertain to your unit. For example, this unit may not have the capability to be connected to an outdoor antenna.

**1. Read these instructions**

All the safety and operating instructions should be read before the appliance is operated.

**2. Keep these instructions**

The safety and operating instructions should be kept for future reference.

**3. Heed all warnings**

All warnings on the appliance and in the operating instructions should be adhered to.

**4. Follow all instructions**

All operation and use instructions should be followed.

**5. Do not use this apparatus near water**

The appliance should not be used near water; for example, near a bath tub, washbowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool.

## **6. Clean only with dry cloth**

The appliance should be cleaned only as recommended by the manufacturer.

## **7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.**

Slots and openings in the cabinet and in the back or bottom are provided for ventilation, to ensure reliable operation of the product and to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or similar surface. This product should never be placed near or over a radiator or heat source. This product should not be placed in a built-in installation, such as a bookcase or rack unless proper ventilation is provided or the manufacturer's instructions have been adhered to.

## **8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.**

## **9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.**

## **10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**

## **11. Only use attachments / accessories specified by the manufacturer.**

## **12. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus.**

**When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.**



An appliance and cart combination should be moved with care. Quick stop, excessive force and uneven surfaces may cause the appliance and cart combination to overturn.

## **13. Unplug this apparatus during lightning storms or when unused for long periods of time.**

To protect your product from a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.

## **14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.**

## 15. Power source

This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your appliance dealer or local power company. For products intended to operate from battery power, or other source, refer to the operation instructions.

## 16. Power lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

## 17. Overloading

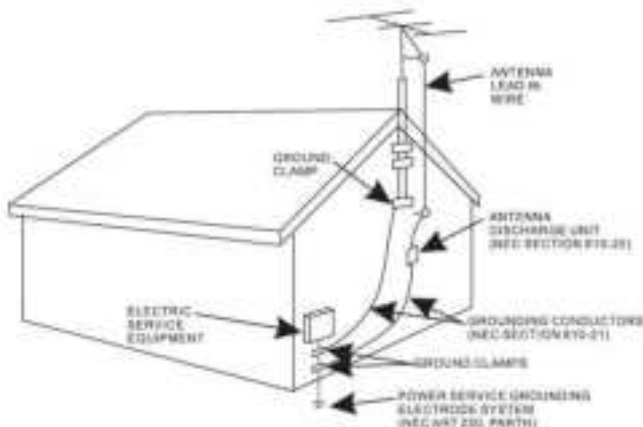
Do not overload wall outlets and extension cords as this can result in a risk of fire or electric shock.

## 18. Object and liquid entry

Never push objects of any kind into the product through openings as they may touch dangerous voltage points or short out parts that could result in fire or electric shock. Never spill or spray any type of liquid on the product.

## 19. Outdoor antenna grounding

If an outside antenna is connected to the product, be sure the antenna system is grounded so as to provide some protection against voltage surges and built up static charges. Section 810 of the National Electric Code ANSI/ NFPA 70 provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead- in wire to an antenna discharge product, size of grounding conductors, location of antenna- discharge product, connection to grounding electrodes and requirements for the grounding electrodes.



## **20. Service**

Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

## **21. Replacement parts**

When replacement parts are required, be sure the service technician uses replacement parts specified by the manufacturer or those that have the same characteristics as the original parts. Unauthorized substitutions may result in fire or electric shock or other hazards.

## **22. Safety check**

Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the product is in proper operating condition.

## **23. Wall or ceiling mounting**

The product should be mounted to a wall or ceiling only as recommended by the manufacturer.

## **24. Damage requiring service**

Unplug this product from the wall outlet and refer service to qualified service personnel under the following conditions.

- a) When the power- supply cord or plug is damaged.
- b) If liquid has been spilled or objects have fallen into the product.
- c) If the product has been exposed to rain or water.
- d) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, as an adjustment of other controls may result in damage and will require extensive work by a qualified technician to restore the product to its normal operation.
- e) If the product has been dropped or the cabinet has been damaged.
- f) When the product exhibits a distinct change in performance- this indicates a need for service.

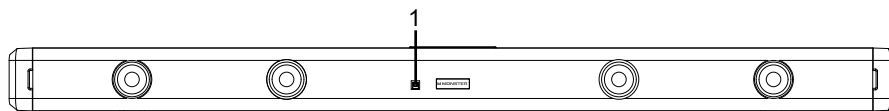
## **25. Note to CATV system installer**

This reminder is provided to call the CATV system installer's attention to Article 820- 40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

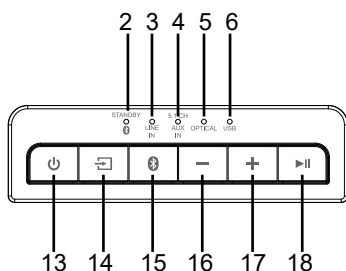
**NOTE: Refer all servicing to qualified service personnel. Servicing is required when the unit has been damaged in any way such as the following: the power-supply cord or plug has been damaged, liquid has been spilled into unit, the unit has been exposed to rain or moisture, the unit has been dropped or the unit does not operate normally.**

## PRODUCT OVERVIEW

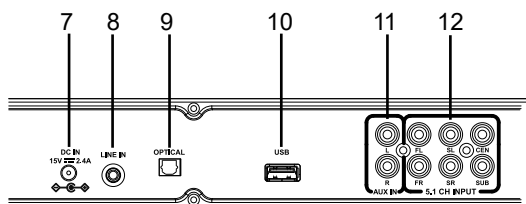
### FRONT VIEW



### CONTROL PANEL



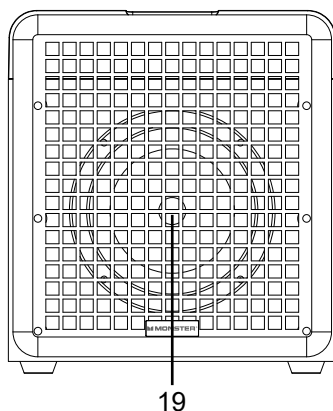
### REAR PANEL



1. Remote Sensor
2. Standby/Bluetooth Indicator
3. LINE In Indicator
4. AUX In and 5.1CH indicator
5. Optical In Indicator
6. USB Indicator
7. DC In Jack
8. Line In Jacks
9. Optical In Port

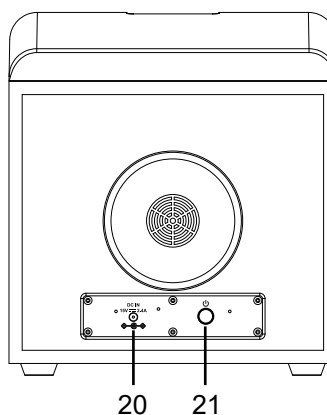
10. USB In Port
11. AUX In Jack
12. 5.1 CH Input Jacks
13. Power Button
14. Source Button
15. Bluetooth Pairing Button
16. Volume Down Button
17. Volume Up Button
18. Play/Pause Button

## SUBWOOFER

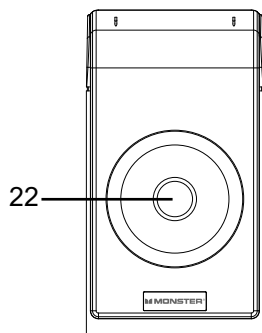


- 19. Speaker
- 20. DC In Jack
- 21. Standby Button

## REAR PANEL

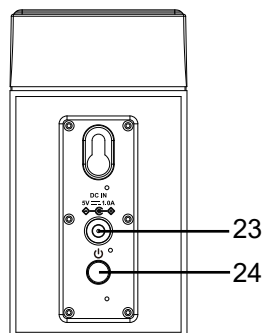


## SATELLITE SPEAKERS



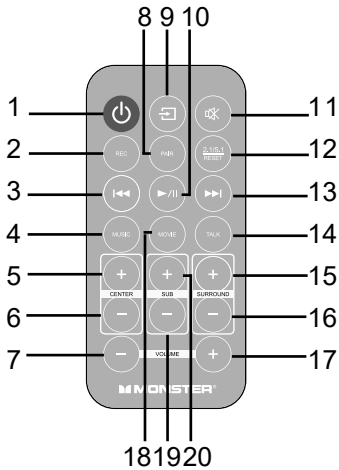
- 22. Speaker
- 23. DC In Jack
- 24. Standby Button

## REAR PANEL





## REMOTE CONTROL



- |                          |                              |
|--------------------------|------------------------------|
| 1. Power Button          | 11. Mute Button              |
| 2. REC Button            | 12. 2.1/5.1 Reset Button     |
| 3. Previous Button       | 13. Next Button              |
| 4. MUSIC Button          | 14. TALK Button              |
| 5. Center Volume+ Button | 15. Surround Volume+ Button  |
| 6. Center Volume- Button | 16. Surround Volume- Button  |
| 7. Volume- Button        | 17. Volume+ Button           |
| 8. Pairing Button        | 18. MOVIE Button             |
| 9. Source Button         | 19. Subwoofer Volume- Button |
| 10. Play/Pause Button    | 20. Subwoofer Volume+ Button |

## BATTERY INSTALLATION OF REMOTE CONTROL

### First time use

Remove and discard the insulation film as Fig.1.

### Replacing battery for Remote Control

1. Pull out the battery holder as Fig.2.
2. Replace the old button cell with a new CR2025 button cell with the polarity markings facing upward as Fig.3.
3. Push back the battery holder as Fig.4.

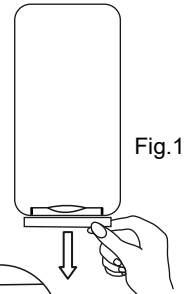


Fig.1

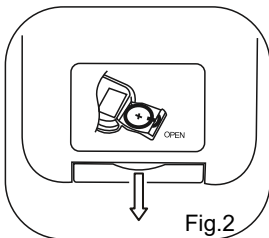


Fig.2

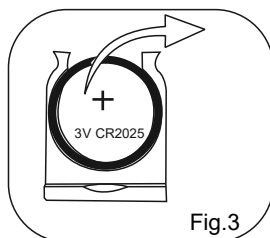


Fig.3

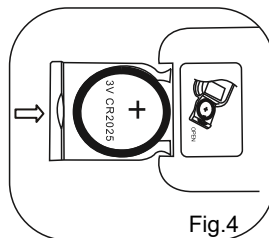


Fig.4

## BATTERY PRECAUTIONS

Follow these precautions when using a battery in this device:

1. Use only the size and type of battery specified.
2. Be sure to follow the correct polarity when installing the battery as indicated in the battery compartment, a reserved battery may cause damage to the device.

3. Do not mix different types of batteries together (e.g.: Alkaline and Carbon-zinc) or old batteries with fresh ones.
4. If the batteries in the device are consumed or the device is not to be used for a long period of time, remove the batteries to prevent damage or injury from possible leakage.
5. Do not try to recharge the battery as it is not intended to be recharged; it can overheat and rupture.  
(Follow the battery manufacturer's instructions.)
6. The batteries shall not be exposed to excessive heat such as sunshine or fire.
7. Clean the battery contacts and also those of the device prior to battery installation.
8. The remote control is supplied with a coin/button cell battery.  
If the coin button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used battery away from children. If the Battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed any part of the body, seek immediate medical attention.



### **CAUTION**

- Danger of explosion if the battery is incorrectly replaced.
- Replace only with the same or equivalent type.

### **Remote control operation range**

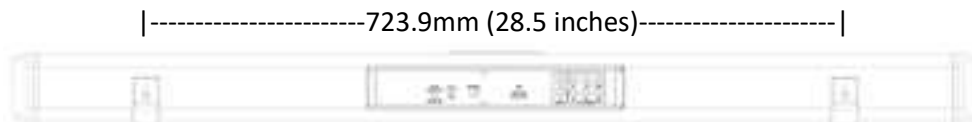
- When there is an obstacle between the transmitter and the unit, the unit may not operate.
- When direct sunlight, an incandescent lamp, fluorescent lamp or any other strong light shines on the REMOTE SENSOR of the unit, the operation of the remote may be unstable.

## **PLACEMENT AND MOUNTING**

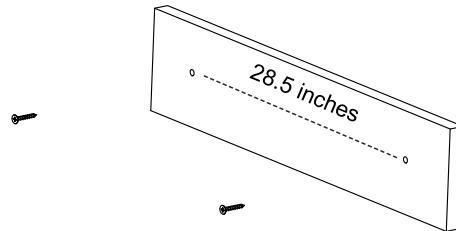
### **1. Placing the device on a table - Ventilation**

When placing the unit and the subwoofer on an entertainment center, bookshelf, or any type of enclosed space, be sure to allow enough space for ventilation. Otherwise, the heat generated will produce potential heat hazard.

### **2. The Installation Distance**



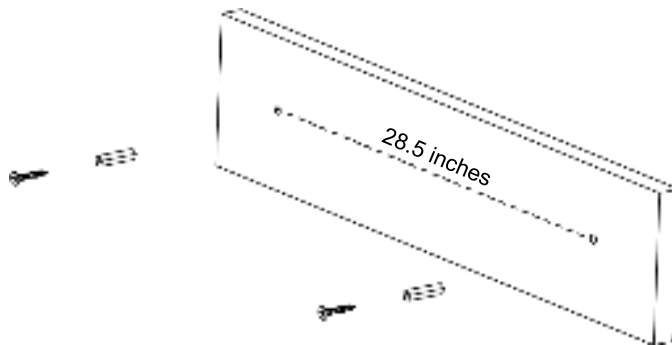
## 2.1 Mounting to a wooden wall



(screws not included)

- A. Mark the position of the mounting screws on the wall using a pencil.
- B. Drill the screws directly into the marks that you have made on the wall and leave approx. 0.3 inches length to hook the sound bar.
- C. Put the sound bar onto the mounting screws. Make sure they are firm and stable.



## 2.2 Mounting to a brick wall



(screws and plastic fixing plug are not included)



- A. Mark the position of the mounting screws on the wall using a pencil.
- B. Drill 2 holes on wall with a powerful electric drill.
- C. Insert the fixing plug and hammer into the holes.
- D. Secure the screws into the fixing plug and leave approx. 0.3 inches length to hook the sound bar.
- E. Put the sound bar onto the mounting screws. Make sure they are firm and stable.

## GENERAL OPERATION

1. Connect the DC 15V, 2.4A Adapter to the DC IN jack on the Unit. Plug the Adapter into the AC outlet with AC110~240V; 50/60Hz. The mode indicator on the Unit will light up and turn RED.
2. Connect the DC 15V, 2.4A Adapter to the DC IN jack on the subwoofer. Plug the Adapter into the AC outlet with AC110~240V; 50/60Hz. The power indicator on the subwoofer will light up and turn BLUE in flashing.
3. Connect the DC 5V, 1.0A Adapters to the DC IN jack on each of the satellite speakers. Plug the Adapter into the AC outlet with AC110~240V; 50/60Hz. The power indicator on the speakers will light up and turn RED/BLUE in flashing.
4. Press the  button on the unit or press the  button on remote control to power on the unit. After a few seconds, the unit will be connected with subwoofer and satellite speakers automatically and the beep sounds can be heard separately.
5. The indicator on subwoofer will be solid BLUE. The indicator on the satellite speakers will be solid RED(Right speaker)/BLUE(Left speaker).

**IMPORTANT NOTE:** If the pairing INDICATOR on the SUBWOOFER/SPEAKERS is off, it means the Main Unit is not connected with the SUBWOOFER/SPEAKERS successfully. Please operate as the steps below:

**A:** Press and hold the Bluetooth Pair button on the Main Unit for 3-5 seconds in the power of model.

**B:** Press the  button on SUBWOOFER/SPEAKERS to power off, then press the  button on SUBWOOFER/SPEAKERS once to power on again, the pairing INDICATOR on SUBWOOFER/SPEAKERS will blink several times and then turn to solid color, it means the SUBWOOFER/SPEAKERS is connected with Main Unit successfully.

**C:** Press the Bluetooth Pair button on the Main Unit again, the pairing INDICATOR will be solid BLUE.

6. Press the source button on remote control or on the main unit repeatedly to switch to the desired mode, the indicator on top of the unit will turn on:

Standby/Bluetooth Indicator.....Bluetooth Mode (BLUE)

Line In Indicator.....LINE IN Mode (ORANGE)


Aux In Indicator .....AUX IN Mode (BLUE)

5.1 CH Indicator .....5.1 CH Mode (RED)


Optical Indicator .....OPTICAL IN Mode (WHITE)

USB Indicator.....USB Mode (GREEN)

## 7. During Playback:

- ~ Press the + or - button on the unit or remote control repeatedly to adjust volume.
- ~ Press the  button on remote control to turn off sound, press the button again to resume.
- ~ Press the MUSIC button on remote control to turn to MUSIC sound effect mode.
- ~ Press the TALK button on remote control to turn to TALK sound effect mode.
- ~ Press the MOVIE button on remote control to turn to MOVIE sound effect mode.
- ~ Press 2.1/5.1 Reset button on remote control to turn to normal sound effect mode.

## 8. Press the button on the unit or press the button on remote control to power off the unit.

Press the  button on the subwoofer/speakers to power off.

## BLUETOOTH OPERATION

1. Power on the unit and subwoofer/speakers and pair as previously explained.
2. Press the Bluetooth Pairing button on the top of the unit or the PAIR button on the remote control to switch to the Bluetooth mode, the indicator on top of the unit will turn BLUE color and blink.
3. Power on the external Bluetooth enable device and enter Bluetooth mode and try searching the unit.
4. When **MONSTER SB3** appears, select it and make connection.
5. After successful paired, the indicator will stop blinking and beep sound can be heard.
6. During playback:
  - ~ Press the previous or next button on remote control to skip tracks.
  - ~ Press the Play/Pause button on the remote control to pause, press it again to resume.
  - ~ Press the volume +/- from this unit to increase or decrease this volume.
  - ~ Press and hold volume +/- from this unit to skip or go back last track.
7. Press and hold the Bluetooth pair button on the top of the unit or the PAIR button on the remote control to disconnect current connection and go into a pairing mode, you can pair to new devices with this soundbar.

NOTE: The unit will be automatically connected with the last connected Bluetooth device if their Bluetooth function are activated and they are in working range.

### **AUX IN/5.1 CH INPUT OPERATION**

An external audio/video player (such as TV, DVD player, etc.) can be connected to this unit and listen through the unit's speakers.

1. Plug one end of the AUX IN L&R or 5.1 CH RCA cable (not included) into the AUX IN jack or 5.1 CH input jacks on the rear of the unit.
2. Plug another end of the cable into Line Out (L&R) jack or 5.1 CH output ports on the external audio/video player.
3. Power on the unit and subwoofer/speakers and pair as previously explained.
4. Press the Source button on the unit or the remote control repeatedly, select the AUX In indicator on top of the unit to turn on RED in 5.1 CH input playback or BLUE in AUX IN L&R input playback.
5. Power on the connected external player and start playback the music as usual.
6. During playback:
  - ~ Press the ►II button on remote control to pause, press it again to resume.

### **LINE IN OPERATION**

An external audio player (such as mobile phone, MP3 player etc.) can be connected to this unit and listen through the unit's speakers.

1. Plug one end of the line in cable (not included) into the LINE IN jack on the rear of the unit.
2. Plug the other end of the line in cable into the headphone jack or Line Out jack on the external audio player.
3. Power on the unit and subwoofer/speakers and pair as previously explained.
4. Press the Source button on the unit or the remote control repeatedly, the Line In indicator on top of the unit will turn ORANGE.
5. Power on the connected external player and start playback the music as usual.

## OPTICAL IN OPERATION

1. Connect the Optical out jack from the external audio player (such as TV, DVD player, etc.) to the OPTICAL IN jack on the rear of the unit with the optical connection cable (For PCM format only).
2. Power on the unit and subwoofer/speakers and pair as previously explained.
3. Press the Source button on the unit or remote control repeatedly, the indicator on top of the unit will turn WHITE.
4. Power on the connected external player and start playback the music as usual. Turn on the digital audio output and set it to PCM (Pulse Code Modulation) type.

## USB PLAYBACK


1. Plug the USB flash drive to the USB port at the rear panel of the unit.
2. Power on the unit and subwoofer/speakers and pair as previously explained.
3. Press the Source button on the unit or the remote control repeatedly, the USB indicator on top of the unit will turn GREEN.
4. During playback:
  - ~ Press the ◀◀ or ▶▶ button on remote control to skip tracks.
  - ~ Press the ▶|| button on remote control to pause, press it again to resume.

## USB RECORDING

1. Plug the USB flash drive to the USB port at the rear panel of the unit.
2. Power on the unit and subwoofer/speakers and pair as previously explained.
3. Play the music from the source (Bluetooth/Line In/AUX IN/Optical) your provided.
4. Press the REC button on the remote control to start recording the music to the USB flash drive. USB indicator will keep flashing in GREEN color during recording.
5. Press the REC button on the remote control to stop recording.
6. Follow the previous USB PLAYBACK section to playback the recorded music tracks.









**Note:** It will have one tone coming out during start recording. It will have double tone coming out when it stopped recording.

## TROUBLESHOOTING

SYMPTOM	POSSIBLE CAUSE	POSSIBLE SOLUTION
No power	The adapter is not connected	Connect the adapter to the unit and wall outlet
	The unit is in power off mode	Press and hold the power/source button on the unit or press the  button on remote control to power on the unit
No sound or sound weak	Volume level in minimum position	Raise the volume level by pressing the + Button on the unit Or press VOL+ button on remote control
	The paired/connected device is not in playback mode	Play music/movie in the paired/ Connected device as usual and make sure the volume level of it is in high level.
	Input source incorrect	Press the power/source button repeatedly or press the source button on remote control to switch to desired mode
Sound distortion/rattle	Volume level too high	Reduce the volume level by pressing The volume- Button on the top of the unit Or press VOL- button on remote control
		Reduce the volume level of the paired/connected device.
Remote Control not functioning	Out of range	Point the remote control to the remote sensor on the unit within 16 feet, +/-30 degrees
	The battery in the remote control is drained	Replace with new battery
Bluetooth Reception failure	The external device is too far from the unit	Put the external BT device close to the unit.
	Have not paired	Pair the unit with the BT Device as the Procedures stated in this manual.



## SPECIFICATIONS

Power input .....	AC 100~240V, 50/60Hz
Power output .....	DC 15V  2.4A   
	DC 5V  1.0A   
Sound Bar Output Power .....	Left & Right - 2" Driver, 4Ω 10W RMS
	Center - 2" Driver, 4Ω 15W RMS
Surround Output Power .....	Left & Right - 3" Driver, 2Ω 5W RMS
Subwoofer Output Power .....	6.5" Driver, 4Ω 25W RMS
Bluetooth effective working range in open area.....	up to 32 feet
Remote effective working range.....	up to 16 feet

## PACKAGES

1x The Unit  
 1x Subwoofer  
 2x Satellite Speakers  
 1x User Manual  
 1x Remote Control  
 2x Power Adapters for the Main Unit/Subwoofer (15V, 2.4A)  
 2x Power Adapters for the Satellite Speakers (5V, 1.0A)  
 1x AUX IN Cable  
 1x Line In Cable

**SPECIFICATIONS AND ACCESSORIES ARE SUBJECT TO CHANGE  
WITHOUT NOTICE**



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For service assistance and product information, please call: 1-800-968-9853.  
 Curtis International Ltd.  
 7045 BECKETT DRIVE, UNIT 15, MISSISSAUGA, ON, L5S 2A3  
[www.curtisint.com](http://www.curtisint.com)

To make a warranty claim, do not return this product to the store. Please email [support@curtiscs.com](mailto:support@curtiscs.com) or call 1-800-968-9853.

## 90 day Warranty

This product is warranted to be free from defects in material and workmanship for a period of ninety (90) days from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us. If the product or component is no longer available, we will replace with a similar one of equal or greater value. Prior to a replacement being sent, the product must be rendered inoperable or returned to us.

This warranty does not cover glass, filters, wear from normal use, use not in conformity with the printed directions., or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep the original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as on the specified rating on the label (e.g., 120V~60Hz).

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

For faster service, locate the model, type, and serial numbers on your appliance.