

KeepEyes



Android Users



Apple Users



Please scan the QR code
with your mobile phone
to download the APP.

 **KeepEyes** 

WIRELESS HOME SECURITY BATTERY CAMERA SYSTEM

HOMEBASE QUICK START GUIDE



CONTENTS

- 1 LIST OF PRODUCTS
- 2 PRODUCT OVERVIEW
- 3 HOMEBASE NETWORK ACCESS
- 4 CAMERA CHARGING
- 5 CAMERA INSTALLATION
- 6 FAQ

WARM REMINDER

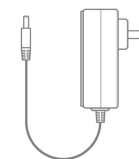
1. Due to transport safety the camera is not fully charged when leaving the factory, It's necessary full charged , which takes 3-5 hours. Please connect to the HomeBase to charge with USB cable.
2. The factory settings of this camera has been paired with the HomeBase . Please press the power button before using the camera. There will be a music prompt. The red light indicates that the camera has entered normal working mode.
3. When installing the camera, fix the bracket first, and watch the image with the mobile APP to determine the bracket angle and fix it.
4. After the camera has been used for a long time and the battery is exhausted, the camera needs to be removed from the camera bracket. Please connect to the HomeBase to charge it with a USB cable. The charging takes 8 hours to fully charge. The battery level is displayed on the APP.
5. When the camera is consuming too much power, please select the "Human Only " option on the APP, which will filter out unnecessary events that cause the camera to frequently wake up, alarm, and record.
6. When the camera wakes up, alarms and records are not timely, please select the "Motion Detection" option on APP, which will cause frequent camera wake-up, alarm and record, thus the battery power consumption will be very fast.
7. The first user to add a HomeBase is the "master" and has the most permissions, and other people can only use it through the owner's sharing. If you want to change the owner, you need to insert a fine needle into the RESET hole at the bottom of the HomeBase, then open the APP, and re-select "+" to add the camera until it is complete.

1. LIST OF PRODUCTS

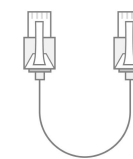
1.1 HomeBase



HomeBase



Power Adapter



Ethernet Cable

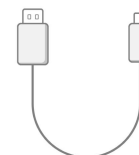


Reset Pin

1.2 Camera



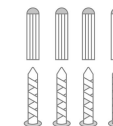
Camera



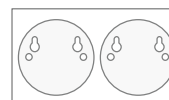
USB Power Cable



Mounting Bracket



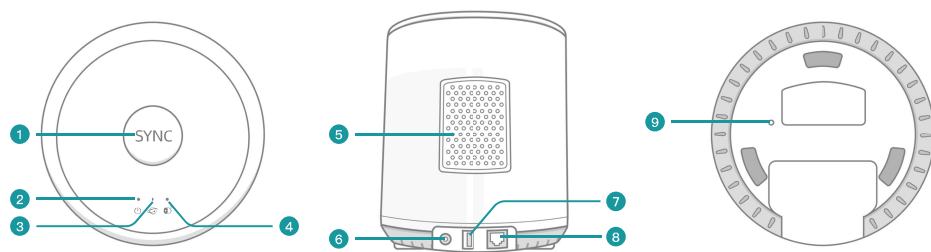
Mounting Screws
and Anchors



Install Stickers

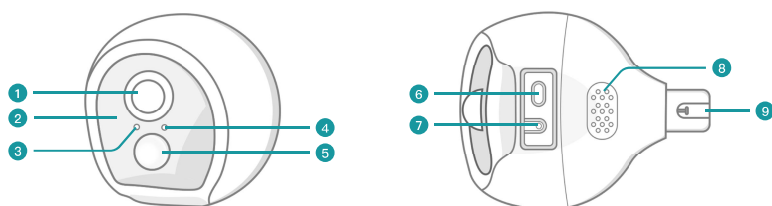
2. PRODUCT OVERVIEW

2.1 HomeBase



- | | | |
|-------------------------------|----------------------------|-----------------------------|
| 1. Pairing button | 2. Power indicator - green | 3. Network indicator - blue |
| 4. Pairing indicator - yellow | 5. Speaker | 6. Power connector |
| 7. USB port | 8. Ethernet port | 9. Resetting hole |

2.2 Camera

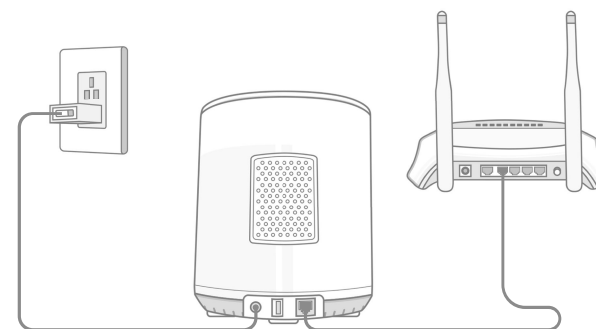


- | | | |
|------------------|------------------------|---------------------------|
| 1. Lens | 2. Infrared LED | 3. Photoresistor Resistor |
| 4. Indicator LED | 5. PIR infrared sensor | 6. Power connector |
| 7. Start button | 8. Speaker | 9. Bracket port |

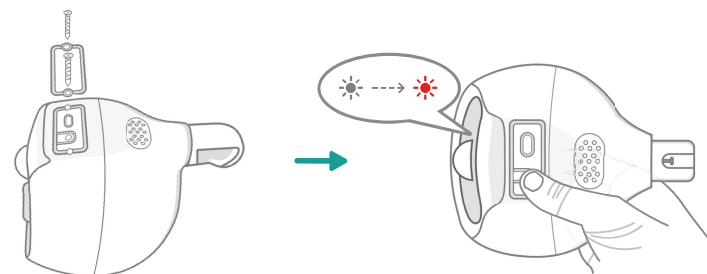
3. HOMEBASE NETWORK ACCESS

3.1 Plug in HomeBase

① Find the HomeBase power adapter and plug in the power cord then use the Ethernet Cable to connect HomeBase to the router and wait for HomeBase to send out a voice prompt, indicating that the HomeBase has started successfully.

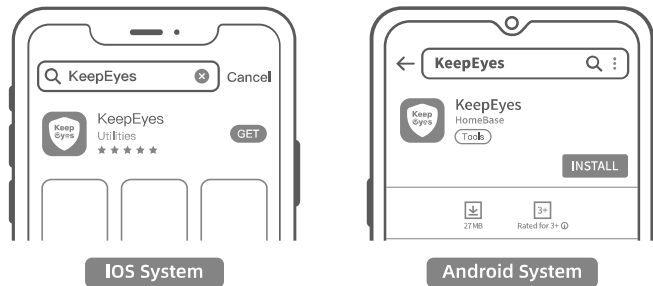


② After unscrewing the screws at the bottom of the camera, remove the back cover and press the button at the bottom of the camera for a long time. Red light indicates successful startup (Note: After starting, the back cover needs to be reinstalled on the camera).



3.2 Download APP KeepEyes and Register

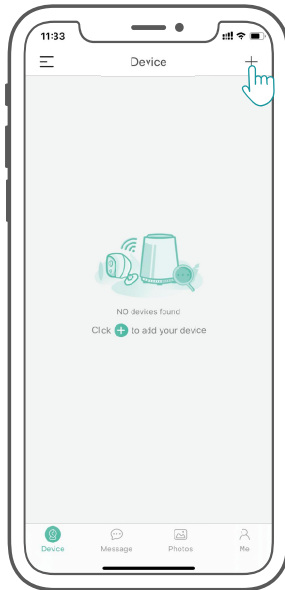
- ① For IOS system, please search for "KeepEyes" in App Store.
- ② For Android system, please search for "KeepEyes" in the Google Play.



When downloading the KeepEyes APP, please ignore the alert if the phone security system sends out the alert notifying that the APP will cause system risks or is a malware. This APP has passed the APP Store and Google Play certification assessment. Please feel free to use it.

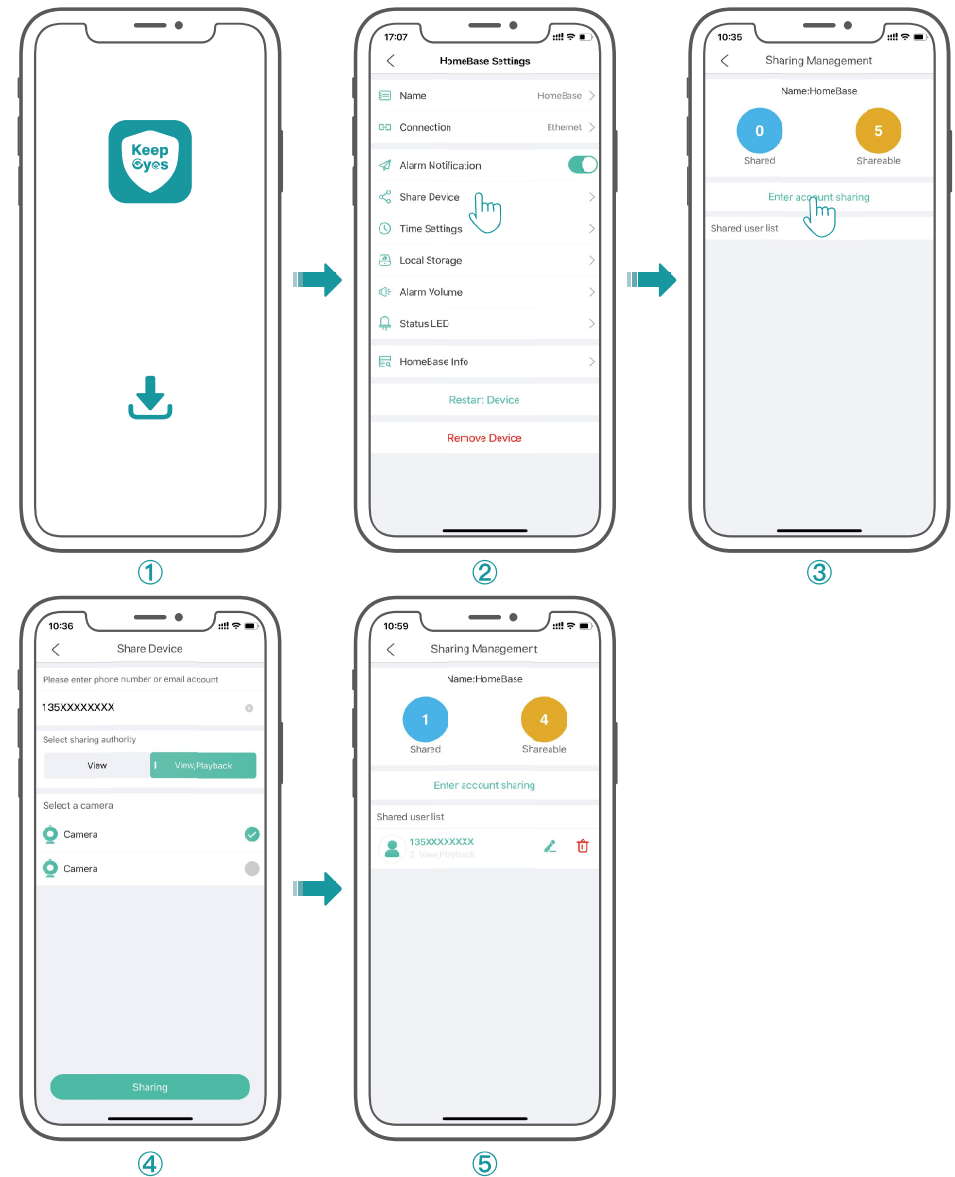
3.3 Connect HomeBase to Internet

(1) Click "+" on the upper right corner of the device list to proceed the process of adding HomeBase.



(2) Follow the voice prompt and picture /text guidance to complete HomeBase connecting to the network step by step. The camera has been paired with HomeBase before it leaves the factory, and there is no need to reconnect it, just turn on the camera power.

3.4 Share HomeBase with Your Family and Friends



1. First, please inform your relatives and friends to download KeepEyes, and use their mobile phone number or email to complete the registration, and then send the registered account to you as a sharing account.

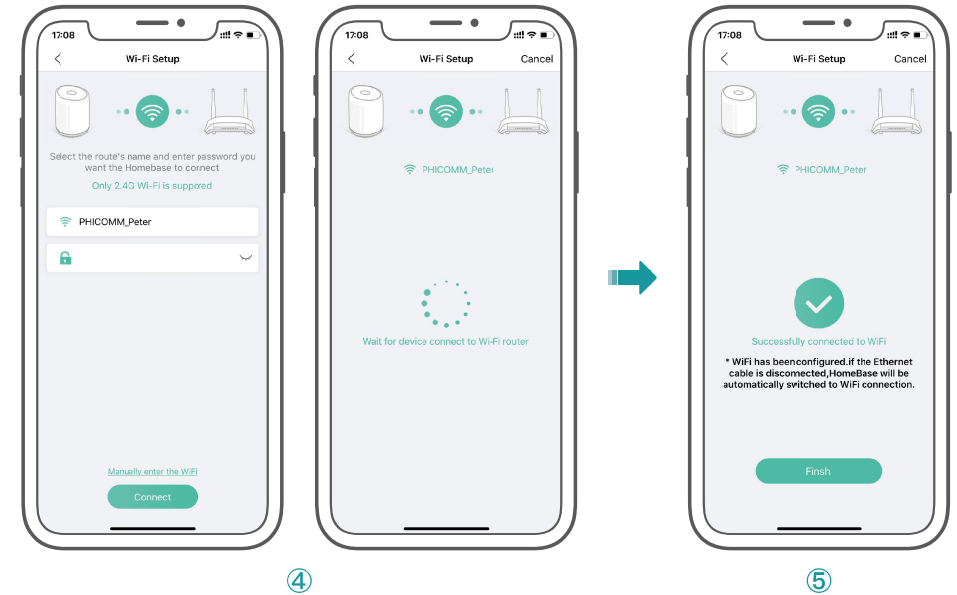
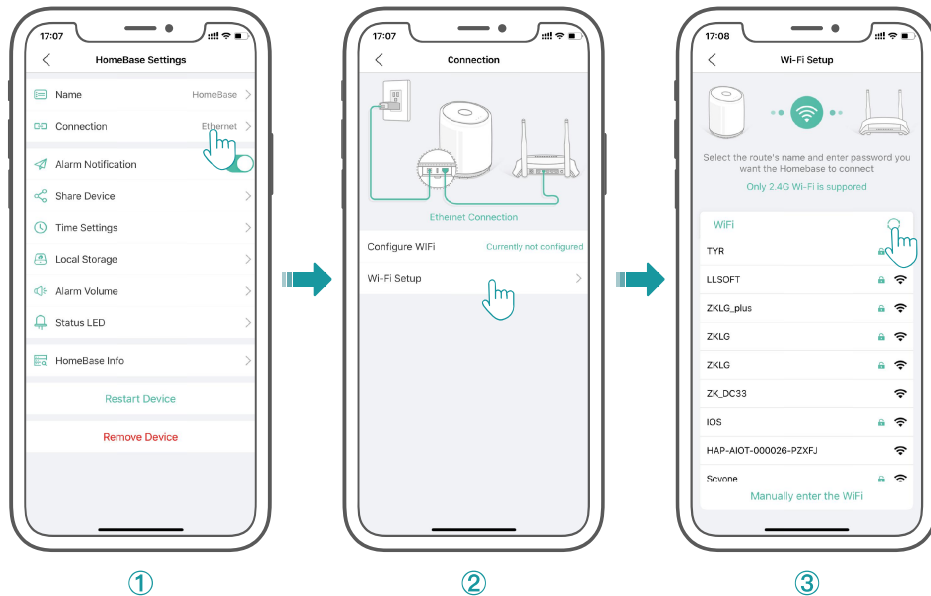
2. Open HomeBase Settings, click "Share Device" to enter the sharing device page.

3. Enter the page and click "Enter account sharing" (the maximum number of devices that can be shared is 5).

4. Enter the sharing account, select the sharing permissions, check the cameras to be shared, and click "Sharing" to share.

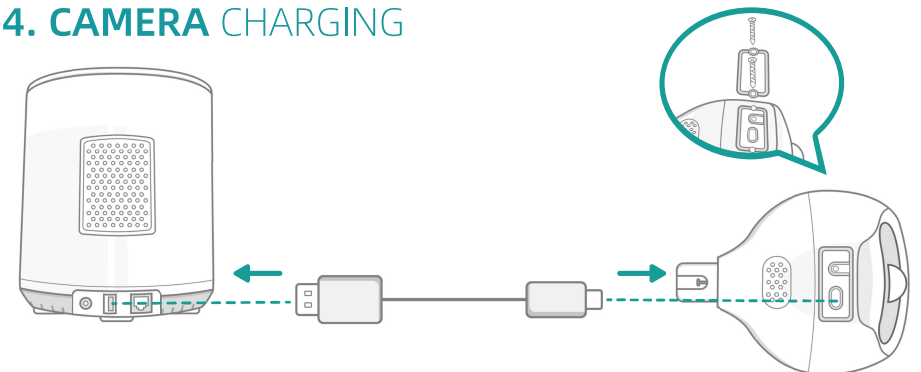
5. After the sharing, the sharing list will display the shared accounts.

3.5 Connect HomeBase to Wi-Fi



1. Open HomeBase Settings, click "Connection" to enter the WIFI connection interface.
2. Please make sure HomeBase is connected to the power supply, and Ethernet Cable has connected HomeBase to the router, click to enter "Wi-Fi Setup".
3. Click "Refresh" to refresh the WIFI list, select the WIFI you want to connect to.
4. Enter the correct password of your chosen WIFI and click "Connect".
5. When this page appears, it means it is successfully connected.

4. CAMERA CHARGING



Note: When charging the camera, remove the back cover after unscrewing the bottom screw of the camera. When fully charged, the back cover needs to be reinstalled on the camera.

The charging USB cable in the box, the TYPE-C port is connected to the camera end, and the other end is connected to HomeBase. Start charging and see the following instructions of the camera:

LED Prompt	The blue LED flashes when charging
	The blue LED is on when fully charged
Charging Time	10 hours (minimum battery to fully charged)

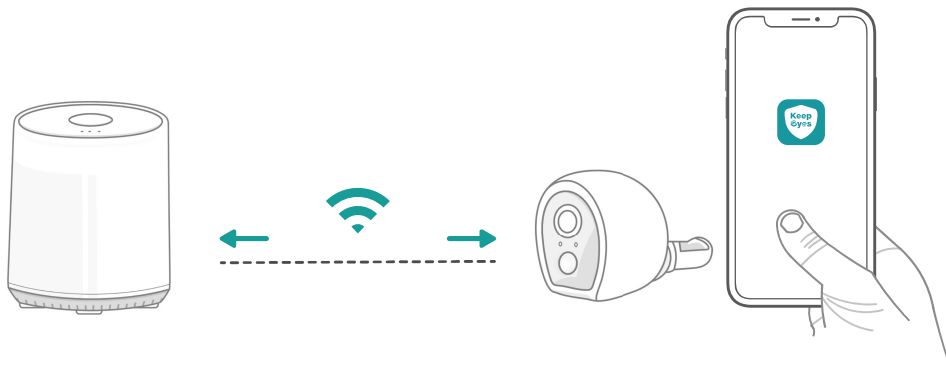
The camera is fully charged before leaving the factory, and the standby time of the camera will vary according to the number of alarm triggers and wakeups per day. It is calculated as 20 times from the camera wakes up alarm every day. Each time the camera wakes up and works for 10 seconds, it can be used for 5-6 months when the battery is fully charged.

5. CAMERA INSTALLATION

5.1 Choose a location of the installation

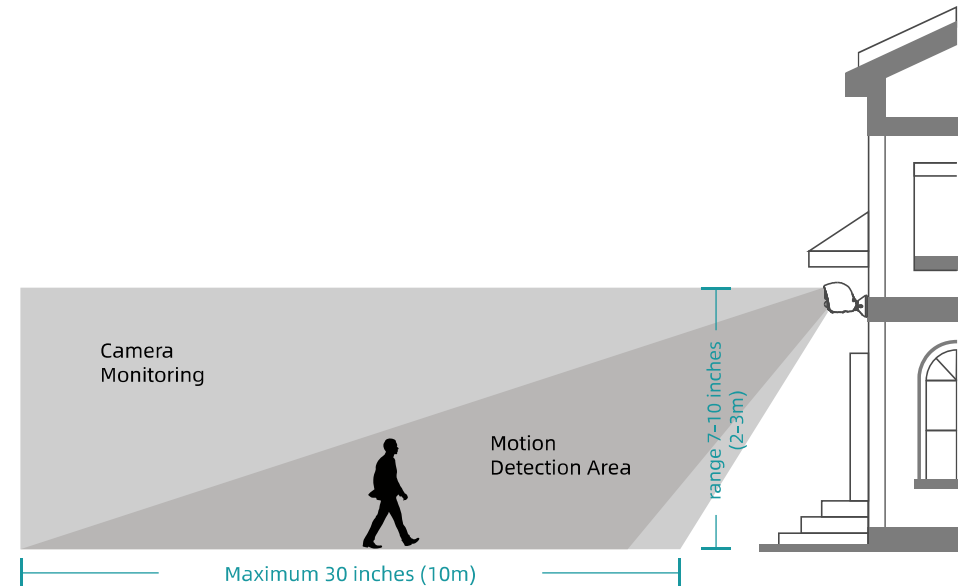
To find where to install the camera, you need to test the wireless signal strength

- ① To test the wireless signal strength, please place the camera and mobile phone where you want to install the camera.
- ② If the wireless signal is not stable, please move the camera as close to HomeBase as possible.



5.2 Choose the height and location of the installation

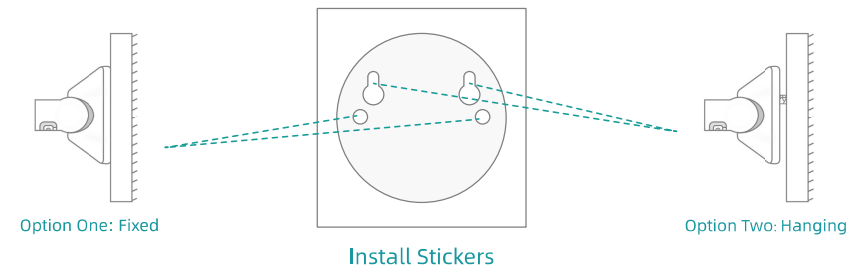
Hang the camera 7-10 feet (2-3m) above the ground. This height maximizes the detection range of the camera's motion sensor. Avoid placing the camera in direct sunlight.

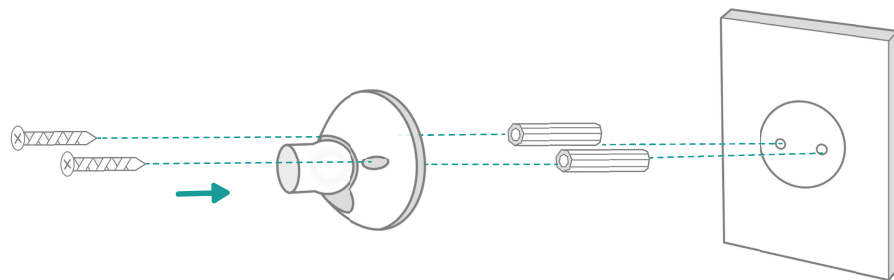


5.3 Install the camera

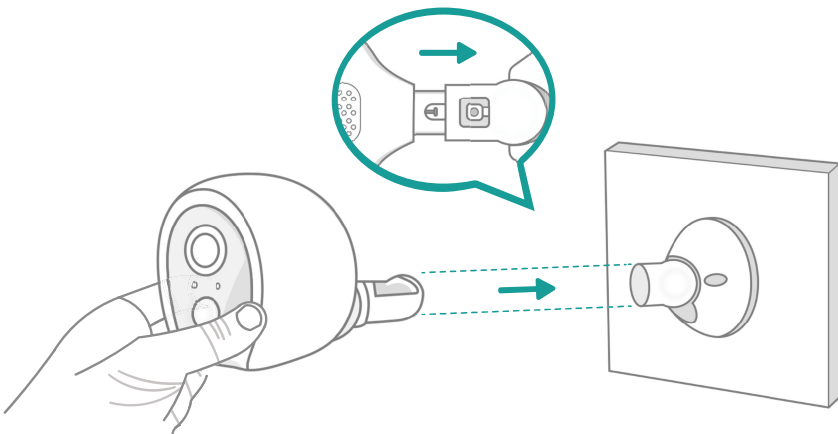
The camera can be installed indoors and outdoors

- ① Fix the base of the bracket firmly to the wall where you want to install.

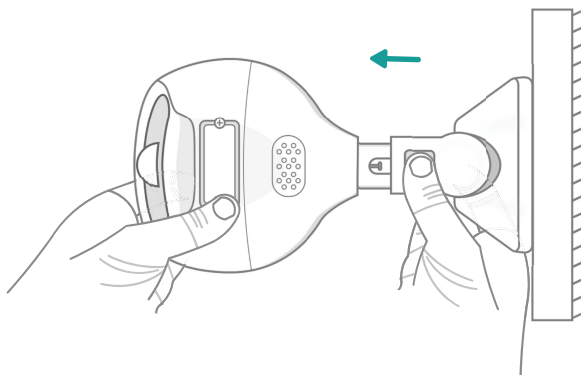




② Align the camera bracket port with the bracket and install it on the bracket, and adjust the camera viewing angle through the real-time video stream of KeepEyes App.



③ If you want to disassemble, just hold the buckle on the bracket.



6. FAQ

1.How to Add HomeBase?

- A: Connect the HomeBase network cable to the router LAN port and use the power adapter in the package to plug into the HomeBase DC port.
- B: Connect your phone to the same Wi-Fi router that HomeBase is connected to.
- C: Please wait until the middle LED on the top of the HomeBase device lights up and turns blue.
- D: Click the "+" button in the upper right corner of the app to search for HomeBase or manually scan the QR code at the bottom of HomeBase to add it.
- E: Jump to Finish, which means the addition is successful.

2.Add Camera to HomeBase

- A: Connect HomeBase to the LAN power supply, press the top button for 3 seconds, the yellow lamp will flash, and the voice prompt will guide you to turn on the pairing mode.
- B: Press the button at the bottom of the camera three times, the red lamp and blue lamp flash alternately. A voice prompt appears in HomeBase, indicating that the pairing is added successfully.

3.How does the camera record?

- A: The recording and alarm functions were enabled by default at the factory. When the alarm is triggered, it can automatically record. If there is a recording, check the video in the playback recording.
- B: Change the working mode in the HomeBase list on the side border; and you can change the recording mode in the camera settings.

4.How to share your camera with your family?

Invite your family to register another login account with a valid mobile phone number or email address. You can enter your family's account in HomeBase Settings→Share Device→Enter account sharing, set the permissions to watch and playback videos, and share successfully. Use another mobile phone to log in to your family's account to experience it.

5. What should I do if I cannot find the HomeBase on the local area network?

- A: Please make sure that the HomeBase port has been connected to the LAN port on the router, and the LED in the middle of the top of the HomeBase device has been turned on and turned blue.
- B: Please make sure that the HomeBase device is connect to the same WIFI router of your phone.

6. How to install HomeBase to other places?

A: Find the reset hole at the bottom of HomeBase, next to the English letter reset.

B: Press the reset hole with the reset pin for 3 seconds (the reset pin can be found in the accessory screw bag), and wait for the "reset successful" voice prompt from HomeBase to complete the reset step.

7. How to deal with HomeBase disconnection & is not stable connection during use?

A: Check whether the HomeBase firmware has the latest version or whether the APP application is the latest version.

B: Check whether the WiFi or current network environment is well connected to HomeBase, and whether the distance between HomeBase and the router is too far. If the HomeBase uses WiFi connection, you can try a wired network connection.

8. How to reduce false alarms by cameras?

A: Check the angle and height of the camera.

B: Adjust camera settings -> motion detection -> detection sensitivity.

9. What should I do if I cannot receive the verification code?

A: If you cannot receive the verification code by phone, please check whether the SMS interception function is enabled and whether there is verification code information in the intercepted SMS.

B: If you cannot receive the verification code by email: please check whether there is a verification code in the trash can.

If you do not receive it, try to send the verification code again. If it is not solved, please send feedback to us, our technical staff will help you.

10. How to save the power of the camera? How to calculate the camera battery standby time?

A: The camera will automatically sleep in unattended environment, and the human body can trigger automatic activation or you can use the APP to remotely activate.

B: Working hours are calculated for low power consumption, and the standby time can last for 180 days by waking up 20 times a day x 10S each time..

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.