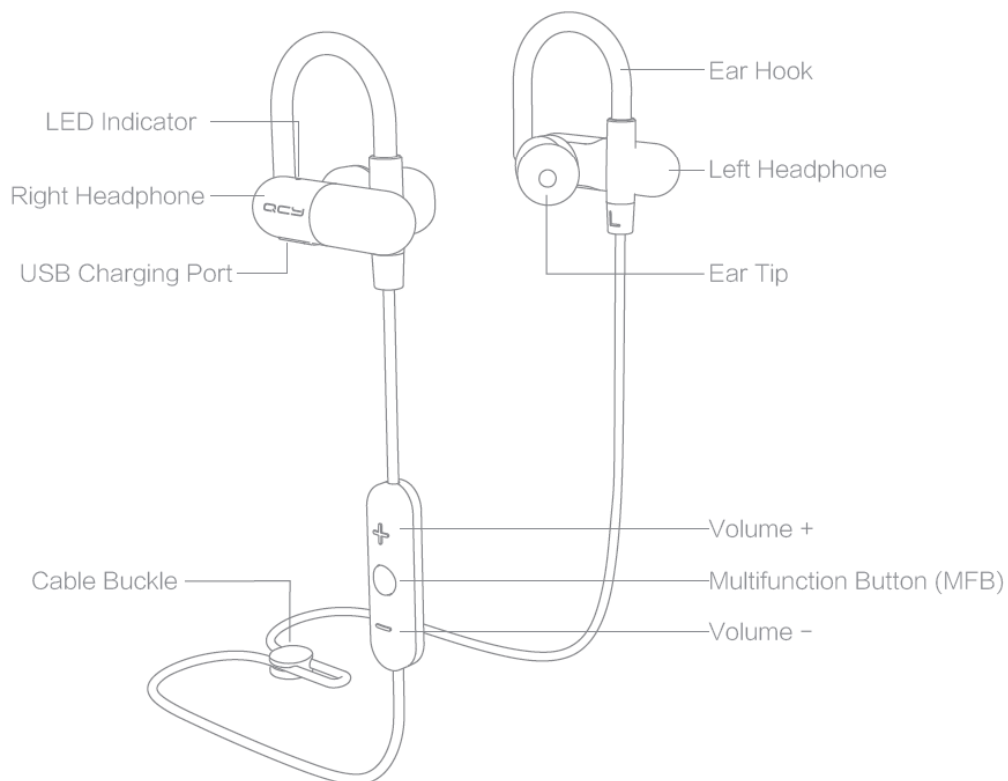# QCY®

QY11

BLUETOOTH V4.1

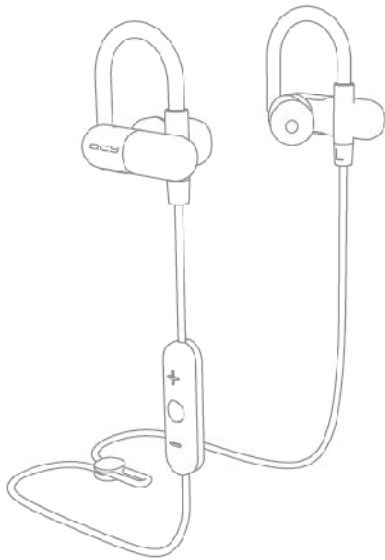Bluetooth Headset
USER MANUAL

Introduction

Thank you for choosing QY11 Bluetooth headset. This manual will show you how to operate it, but you'd better familiarize yourself with the Bluetooth function of your mobile phone or other devices before hand. Please read the manual carefully, and keep it for future references.

Your Headset

LED Indicator

Right Headphone

USB Charging Port

Ear Hook

Left Headphone

Ear Tip

Volume +

Cable Buckle

Multifunction Button (MFB)

Volume −

Accessories List

1 × Bluetooth headset   1 × USB charging cable

Large   Medium   Small

6 × Closed ear tips(suitable for listening to music)
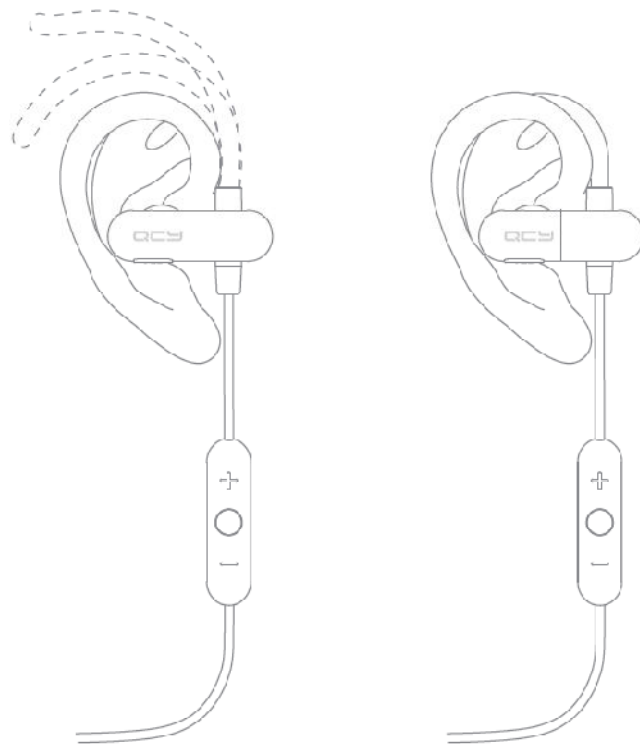
Medium   Small

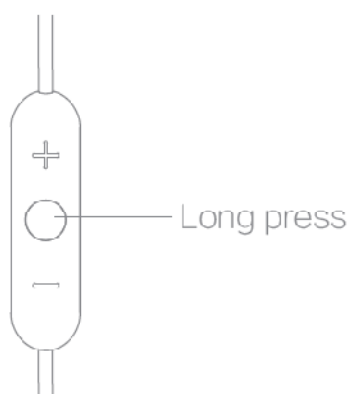4 × Semi-closed ear tips(suitable for making phone calls)

Note: The ear tips are in different sizes, two of which are equipped on the headset. To ensure that the headset feels comfortable for you, please choose the ear tips that feel the best for your ears (normally the medium ones are suitable for 75% of people).

Wearing Your Headset

Push the headphones into your ears gently and loop the ear hooks over your ears.

Getting Started

Long press

The headset will directly go into pairing mode the first time you turn it on, otherwise you will need to long press MFB until the indicator light flashes blue and red alternately to enter pairing mode.

Activate the Bluetooth function of your mobile phone, search for "QCY-QY11" and click it to connect.

Charging Your Headset

1. The indicator light will flash red when the battery level is low, and there will be a voice prompt.

2. Use a charger with DC5V output voltage or the USB charging cable connected to the USB socket of a computer to charge the headset.

3. The indicator light will turn red when charging, or blue when fully charged.

4. Use only chargers approved by QCY, the use of any other chargers may invalidate the warranty, and may be dangerous.

5. Repeated charging and discharging of the headset will cause the degradation of the battery performance. This is normal for all rechargeable batteries.

6. If left unused, a fully charged battery will lose its charge over time. If the headset has not been used for over three months, please recharge it before using.

General Functions

Function	Operation
Power on	Press MFB for 1 second when the headset is off
Power on	Press MFB for 3 seconds when the headset is on or standby
Enter pairing mode	Long press MFB for 6 seconds when the headset is off
Factory default	Long press MFB while charging
Play/Pause	Press MFB to pause when playing music, press again to resume playing
Volume up/down	Short press "+" / "-" when playing music or during a call
Next/Previous	Long press "+" / "-" when playing music
Answer a call	Press MFB once when there's an incoming call
End a call	Press MFB once during a call
Reject a call	Press MFB for 1 second when there's an incoming call
Transfer voice between headset and phone	Press MFB for 1 second during a call
Redial the latest outgoing call	Double press MFB when the headset is standby
Mute	Double press MFB during a call
Activate voice control	Press MFB for 1 second

The indicator light and voice prompt give a good indication of what the headset is doing.

LED Indicator	Voice Prompt	Status of Headset
Flashes blue	Power on	Power on
Remains red for 2 seconds	Power off	Power off
Flashes blue and red alternately	Pairing/None	In pairing mode/Factory default
Flashes blue every 7 seconds	None	Standby

Pairing

Pairing will create a unique wireless link between the headset with your Bluetooth device. If your headset was previously paired with a mobile phone, within operating range, they will automatically connect to each other when turned on in future; if with a computer, simply select "connect to audio device" will reconnect them in future.

Pairing with Your Computer

1. If your computer is not equipped with Bluetooth function, a Bluetooth adapter is necessary. Plug the adapter into your computer and ensure its Bluetooth function is activated (refer to the specification of the adapter for how to activate it).

2. Turn on the headset and enter paring mode.

3. Start the Bluetooth software on your computer or the built-in software of the operating system, for example, the IVT software, and select the "search for Bluetooth devices" menu.

4. Once the headset is found, "QCY-QY11" will be displayed in the devices list, select it, right click and select "pair with this device".

5. Select "QCY-QY11" again, right click and select "connect to audio device".

Pairing with Your Mobile Phone

1. Turn on the headset and enter paring mode.

2. Activate the Bluetooth function of your phone and search for Bluetooth headset (refer to the phone's User Manual).

3. "QCY-QY11" should be displayed in the devices list found. Select the name to connect.

4. If a PIN code is required, enter "0000" (4 zeros) to connect the headset to your phone.

5. When prompted by your phone to confirm this pairing, select OK or YES.

Multi-point Connection

QY11 Bluetooth headset supports multi-point technology, which allows you to connect it to two different Bluetooth devices at the same time. How to connect:

1. Follow the pairing procedure to connect the headset to Device 1.

2. Turn off the headset. Follow the pairing procedure to connect the headset to Device 2.

3. Select "QCY-QY11" from the Bluetooth devices list on Device 1 to finish multi-point connection.

When you are already on a call, if there's an incoming call on the other phone, press MFB to answer the 2nd call and put the 1st call on hold. You can switch between the two calls by double pressing MFB.

Technical Specification

Bluetooth Version	V4.1
Bluetooth Profile	A2DP, AVRCP, HFP, HSP
Chipset	CSR8645
Audio Codec	Apt-X
Noise Reduction	CVC 6.0
Standby Time	180 hours
Talk Time	5.5 hours
Charging Time	2 hours
Dimension (L*W*H)	36*30*45mm
Operating Range	33 ft/10m
Weight	18.5g

Safety Rules

1. Never disassemble or modify your headset for any reasons since this may result in breakdown of it or make it on fire. These damages are excluded from our warranty cover.

2. Keep the headset dry. Damage caused by liquid is also excluded from our warranty cover.

3. Do not store the headset in extreme temperatures (under 0℃ or over 45℃).

4. Do not use this headset during a thunderstorm. It may cause the irregular work of it and increase the risk of electric shock.

5. Do not use harsh chemicals or strong detergents to clean the headset.

Warranty Card

Warranty period：

12 months from the date you purchase

Free service：

During the warranty period, if there is any breakdown caused by manufacturing defects, please contact us our dealers to enjoy free maintenance.

Free maintenance won'ｔ be available under the following circumstances：

1. Without Warranty Card or intact maintenance label

2. Damage caused by improper disassembly or repair

3. Damage resulting from liquid or dropping, and other artificial mechanical defects

4. Damage caused by any force majeure

Customer service information:

Customer Name	
Customer Phone	
Customer Address	
Product Name	
Product Model Number	
Purchase Date	
Dealer	
Warranty Date	

Manufacturer: Dongguan Hele Electronics Co., Ltd

Address: DaLingYa Industrial Zone, Daojiao Town, Dongguan City, Guangdong,China (No.5 DaLingYa, Yuehui Rd- QCY Ecological Garden)

Phone: 4008-306-708

Zip Code: 523000

FCC Information and Copyright

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,
uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference
to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does
cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is
encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment .The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.