

TravelMate 800 series

User's guide

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TravelMate 800 series User's guide
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TravelMate 800 series Notebook computer

Model number : _____

Serial number: _____

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First things first

We would like to thank you for making the TravelMate series of notebook computers your choice for your mobile computing needs. We hope you will be happy with your TravelMate as much as we enjoyed making it for you.

Your guides

To help you use your TravelMate, we have designed a set of guides:



First off, the **Just for Starters...** poster helps you get started with setting up your computer.



This **User's guide** introduces you to the many ways your computer can help you be more productive. This guide provides clear and concise information about the computer, so read it thoroughly.

If you ever need to print out a copy, this User's guide is also available in PDF (Portable Document Format). Follow these steps:

- 1 Click on **Start, Programs, TravelMate**.
- 2 Click on **TravelMate User's guide**.

Note: Viewing the file requires Adobe Acrobat Reader installed. If Adobe Acrobat Reader is not installed on your computer, clicking on TravelMate User's guide will run the Acrobat Reader setup program first. Follow the instructions on the screen to complete the installation. For instructions on how to use Adobe Acrobat Reader, access the **Help** menu.

For more information about our products, services, and support information, please visit our Web site (global.acer.com).

Basic care and tips for using your computer

Turning your computer on and off

To turn on the computer, simply press the power button, the button left of the launch keys found above your TravelMate's standard keyboard. See "Front open view" on page 3 for the location of the power switch.

To turn the power off, do any of the following:

- Use the Windows shutdown command

For Windows 2000: Click on **Start, Shut Down...**, and select **Shut down**; then click on **OK**.

- or -

For Windows XP: Click on **Start, Turn off Computer**; then click **Turn Off**.

- Use the power button



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Note: You can also use the power button to perform power management functions. See Windows help for more information.

- Use the customized functions for power management

You can also shut down the computer by closing the display cover, or by pressing the sleep hot key (**Fn-F4**). See the online guide for details.



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Note: If you cannot power off the computer normally, press and hold the power switch for more than four seconds to shut down the computer. If you turn off the computer and want to turn it on again, wait at least two seconds before powering up.

Taking care of your computer

Your computer will serve you well if you take care of it.

- Do not expose the computer to direct sunlight. Do not place it near sources of heat, such as a radiator.
- Do not expose the computer to temperatures below 0°C (32°F) or above 50°C (122°F).

- Do not subject the computer to magnetic fields.
- Do not expose the computer to rain or moisture.
- Do not spill water or any liquid on the computer.
- Do not subject the computer to heavy shock and vibration.
- Do not expose the computer to dust and dirt.
- Never place objects on top of the computer to avoid damaging the computer.
- Do not slam the computer display when you close it.
- Never place the computer on uneven surfaces.

Taking care of your AC adapter

Here are some ways to take care of your AC adapter:

- Do not connect the adapter to any other device.
- Do not step on the power cord or place heavy objects on top of it. Carefully route the power cord and any cables away from personal traffic.
- When unplugging the power cord, do not pull on the cord itself but pull on the plug.
- The total ampere ratings of the equipment plugged in should not exceed the ampere rating of the cord if you are using an extension cord. Also, the total current rating of all equipment plugged into a single wall outlet should not exceed the fuse rating.

Taking care of your battery pack

Here are some ways to take care of your battery pack:

- Use only batteries of the same kind as replacements. Turn the power off before removing or replacing batteries.
- Do not tamper with batteries. Keep them away from children.
- Dispose of used batteries according to local regulations. Recycle if at all possible.

Cleaning and servicing

When cleaning the computer, follow these steps:

- 1** Power off the computer and remove the battery pack.

- 2** Disconnect the AC adapter.
- 3** Use a soft cloth moistened with water. Do not use liquid or aerosol cleaners.
- 4** To clean the display screen, use an LCD cleaning kit.

If any of the following occurs:

- The computer has been dropped or the body has been damaged.
- Liquid has been spilled into the product.
- The computer does not operate normally.

Please refer to "Troubleshooting my computer" on page 55.

Contents

First things first	iii
Your guides	iii
Basic care and tips for using your computer	iv
1 Getting to know your TravelMate	1
A TravelMate tour	3
Front open view	3
Front view	5
Left view	5
Right view	7
Rear view	8
Bottom view	9
Features	11
Indicators	13
Using the keyboard	14
Special keys	14
Touchpad	22
Touchpad basics	22
Storage	24
Hard disk	24
AcerMedia bay	24
Using software	25
Audio	27
Adjusting the volume	27
Power management	28
Moving around with your TravelMate	29
Disconnecting from the desktop	29
Moving around	29
Taking the computer home	30
Traveling with the computer	32
Traveling internationally with the computer	32
Securing your computer	34
Using a computer security lock	34
Using the Smart Card	34
Using passwords	40
2 Customizing my computer	43
Expanding through options	45
Connectivity options	45
Upgrade options	50
Using system utilities	53
Notebook Manager	53

Launch Manager	54
BIOS Utility	54
3 Troubleshooting my computer	55
Frequently-asked questions	57
Troubleshooting tips	60
Error messages	61
Requesting service	62
International Traveler's Warranty (ITW)	62
Before you call	62
Appendix A Specifications	65
Appendix B Notices	71
Index	79

1 Getting to know your TravelMate

Your TravelMate computer combines high-performance, versatility, power management features and multimedia capabilities with a unique style and ergonomic design. Work with unmatched productivity and reliability with your new power computing partner.

A TravelMate tour

After setting up your computer as illustrated in the **Just for Starters...** poster, let us show you around your new TravelMate computer.

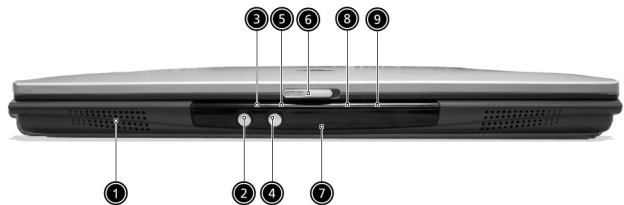
Front open view



#	Item	Description
1	Display screen	Also called LCD (liquid-crystal display), displays computer output.
2	Power button	Turns on the computer.
3	Touchpad	Touch-sensitive pointing device which functions like a computer mouse.
4	Click buttons (left, center and right)	The left and right buttons function like the left and right mouse buttons; the center button serves as a 4-way scroll button.

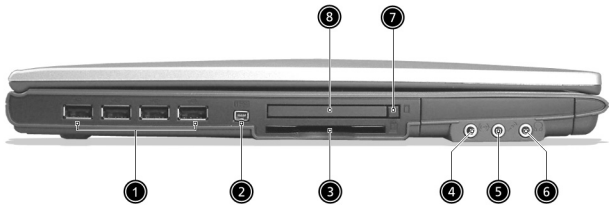
#	Item	Description
5	Palmrest	Comfortable support area for your hands when you use the computer.
6	Keyboard	Inputs data into your computer.
7	Status indicators	LEDs (light-emitting diode) that turn on and off to show the status of the computer, its functions and components.
8	Launch keys	Special keys for launching internet browser, email program and frequently used programs. See "Launch Keys" on page 20 for more details.
9	Microphone	Internal microphone for sound recording.

Front view



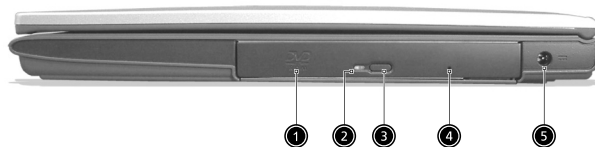
#	Item	Description
1	Speaker	Outputs sound.
2	Bluetooth button	Starts (optional) Bluetooth functionality.
3	Bluetooth indicator 	Indicates that (optional) Bluetooth is enabled.
4	InviLink button	Opens (optional) wireless connectivity.
5	InviLink indicator 	Indicates status of (optional) wireless communication.
6	Latch	Latch for opening and closing the laptop.
7	Infrared port 	Interfaces with infrared devices (e.g., infrared printer, IR-aware computer).
8	Battery indicator 	Lights orange when the battery is charging. Lights green when the battery is full.
9	Power status indicator 	Lights green when the power is on and orange when the computer is in standby mode.

Left view



#	Item	Description
1	Four (4) USB 2.0 ports 	Connect to Universal Serial Bus devices (e.g., USB mouse, USB camera).
2	IEEE 1394 port 	Connects to IEEE 1394 devices.
3	Smart Card slot	Slot for Smart Card interface with pre-boot authentication system.
4	Line-in jack 	Accepts audio line-in devices (e.g., audio CD player, stereo walkman).
5	Microphone jack 	Accepts input from external microphones.
6	Headphone/ Speaker/ Line-out jack 	Connect to headphones or other line-out audio devices (speakers).
7	PC Card eject button	Ejects the PC Card from the slot.
8	PC Card slot 	Accepts one Type II 16-bit PC Card or 32-bit CardBus PC Card.

Right view



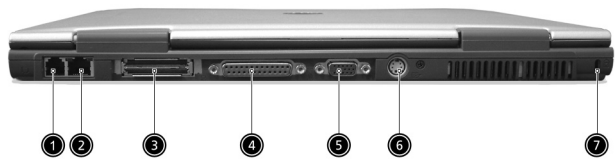
#	Item	Description
1	AcerMedia drive	Houses a removable media drive module.
2	AcerMedia indicator	Lights up when the AcerMedia drive is active.
3	Eject button	Ejects the drive tray.
4	Emergency eject slot	Ejects the drive tray when the computer is turned off. See page 58 for more details.
5	Power jack	Connects to an AC adapter.



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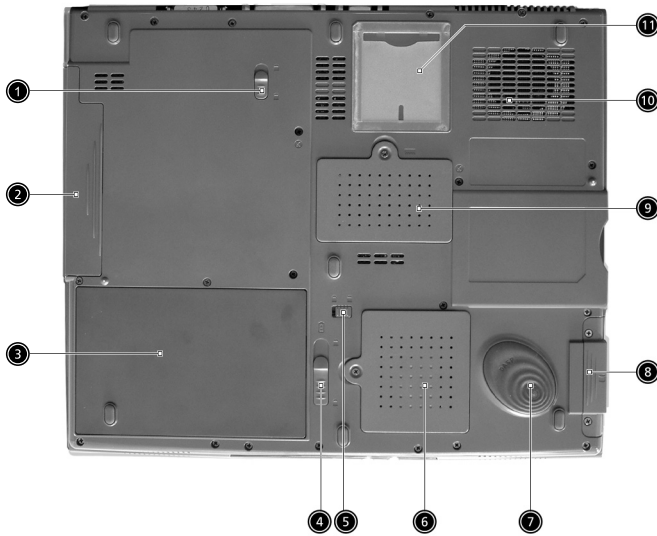
Note: The positions of the AcerMedia indicator, eject button and emergency eject hole may differ depending on the optical drive module installed.

Rear view



#	Item	Description
1	Modem jack 	Connects to a phone line.
2	Network jack 	Connects to an Ethernet 10/100-based network.
3	Expansion port 	Connects to I/O port replicator or EasyPort expansion devices.
4	Parallel port 	Connects to a parallel device (e.g., parallel printer).
5	External display port 	Connects to a display device (e.g., external monitor, LCD projector).
6	S-video 	Connects to a television or display device with S-video input.
7	Security keylock 	Connects to a Kensington-compatible computer security lock.

Bottom view



#	Item	Description
1	AcerMedia bay release latch	Unlatches the AcerMedia drive for removing the optical drive.
2	AcerMedia bay	Houses an AcerMedia drive module.
3	Battery bay	Houses the computer's battery pack.
4	Battery release latch	Unlatches the battery to remove the battery pack.
5	Battery lock	Locks the battery in place.
6	Mini-PCI slot	Slot for adding mini-PCI cards.
7	Hard disk protector	Protects the hard disk from accidental bumps and vibration.

#	Item	Description
8	Hard disk bay	Houses the computer's hard disk (secured by a screw).
9	Memory compartment	Houses the computer's memory.
10	Cooling fan	Helps keep the computer cool. Note: Don't cover or obstruct the opening of the fan.
11	Personal identification slot	Insert a business card or similar-sized identification card to personalize your computer.

Features

Below is a brief summary of the computer's many features:

Performance

- Intel® Pentium® M Processor with 1024 KB level 2 cache featuring the new Enhanced Intel® SpeedStep™ technology
- Memory expandable up to 2 GB
- Internal removable optical drive (AcerMedia bay)
- High-capacity, Enhanced-IDE hard disk
- Li-Ion main battery pack
- Power management system with ACPI (Advanced Configuration Power Interface)
- Smart Card interface with pre-boot authentication system for added security

Display

- Thin-Film Transistor (TFT) liquid crystal display (LCD) displaying 32-bit high color up to 1024 x 768 eXtended Graphics Array (XGA) resolution for 14.1"/15" and 1600 x 1200 Ultra eXtended Graphics Array (UXGA) resolution for some 15" models. (specification varies depending on the model)
- 3D capabilities
- Simultaneous LCD and CRT display support
- S-video for output to a television or display device that supports S-video input
- "Automatic LCD dim" feature that automatically decides the best settings for your display and conserves power
- Dual display capability

Multimedia

- 16-bit high-fidelity AC'97 stereo audio
- Built-in dual speakers
- Built-in microphone
- High-speed optical drive (AcerMedia bay)

Connectivity

- High-speed fax/data modem port
- Ethernet/Fast Ethernet port
- Fast infrared wireless communication
- Four (4) USB 2.0 (Universal Serial Bus) ports
- IEEE 1394 port
- InviLink 802.11b wireless LAN mini-PCI module (manufacturing optional)

Human-centric design and ergonomics

- Internet 4-way scroll button
- Sleek, smooth and stylish design
- Full-sized keyboard
- Ergonomically-centered touchpad pointing device

Expansion

- One type II CardBus PC Card slot
- Upgradeable memory
- Acer EasyPort (optional)

Indicators

The computer has three easy-to-read status indicators below the display screen, and two on the front of the computer.



The Battery and Power status indicators are visible even when you close the display.

Icon	Function	Description
	Caps lock	Lights when Caps Lock is activated.
	Num lock	Lights when Num Lock is activated.
	Media Activity	Lights when the disc or AcerMedia is activated.
	Battery	Lights orange when the battery is charging. Lights green when the battery is full.
	Power	Lights green when the power is on and orange when the computer is in standby mode.

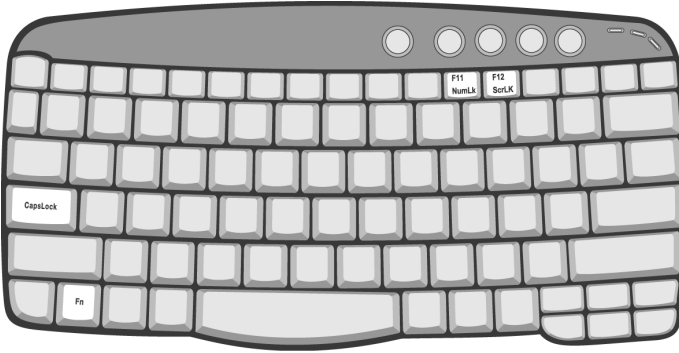
Using the keyboard

The full-sized keyboard includes an embedded numeric keypad, separate cursor keys, two Windows keys and twelve function keys.

Special keys

Lock keys

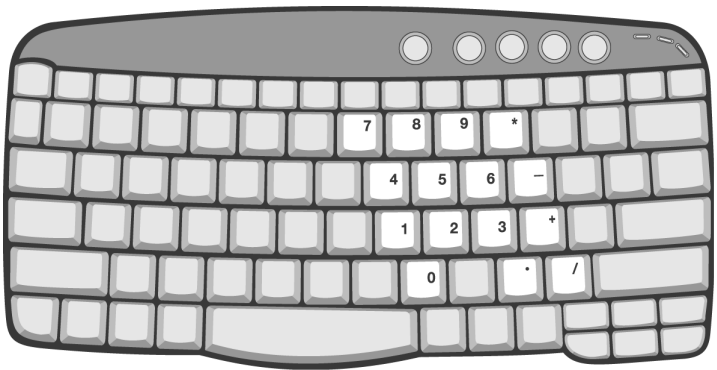
The keyboard has three lock keys which you can toggle on and off.



Lock key	Description
Caps Lock	When Caps Lock is on, all alphabetic characters typed are in uppercase.
Num Lock (Fn-F11)	When Num Lock is on, the embedded keypad is in numeric mode. The keys function as a calculator (complete with the arithmetic operators +, -, *, and /). Use this mode when you need to do a lot of numeric data entry. A better solution would be to connect an external keypad.
Scroll Lock (Fn-F12)	When Scroll Lock is on, the screen moves one line up or down when you press the up or down arrow keys respectively. Scroll Lock does not work with some applications.

Embedded numeric keypad

The embedded numeric keypad functions like a desktop numeric keypad. It is indicated by small characters located on the upper right corner of the keycaps. To simplify the keyboard legend, cursor-control key symbols are not printed on the keys.



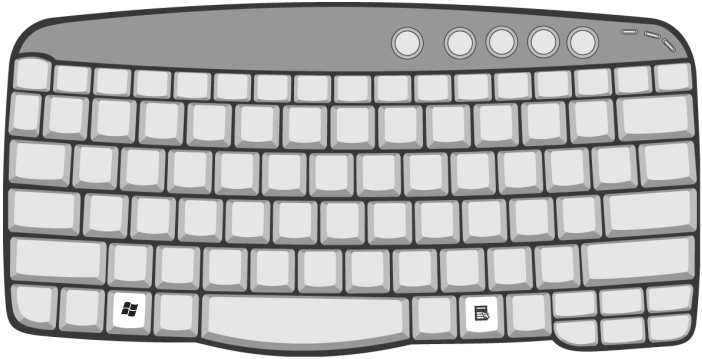
Desired access	Num lock on	Num lock off
Number keys on embedded keypad	Type numbers in a normal manner.	
Cursor-control keys on embedded keypad	Hold Shift while using cursor-control keys.	Hold Fn while using cursor-control keys.
Main keyboard keys	Hold Fn while typing letters on embedded keypad.	Type the letters in a normal manner.



Note: If an external keyboard or keypad is connected to the computer, the Num Lock feature automatically shifts from the internal keyboard to the external keyboard or keypad.

Windows keys

The keyboard has two keys that perform Windows-specific functions.



Key	Description
Windows logo key 	Start button. Combinations with this key perform shortcut functions. Below are a few examples:  + Tab (Activates next taskbar button)  + E (Explores My Computer)  + F (Finds Document)  + M (Minimizes All) Shift +  + M (Undoes Minimize All)  + R (Displays the Run... dialog box)
Application key 	Opens a context menu (same as a right-click).

Hot keys

The computer employs hot keys or key combinations to access most of the computer's controls like screen brightness, volume output and the BIOS Utility.

To activate hot keys, press and hold the **Fn** key before pressing the other key in the hot key combination.



Hot key	Icon	Function	Description
Fn-F1	?	Hot key help	Displays help on hot keys.
Fn-F2		Setup	Accesses the computer's configuration utility.
Fn-F3		Power management scheme toggle	Switches the power management scheme used by the computer (function available if supported by operating system). See "Power management" on page 28.
Fn-F4	Z ^z	Sleep	Puts the computer in Sleep mode. See "Power management" on page 28.

Hot key	Icon	Function	Description
Fn-F5		Display toggle	Switches display output between the display screen, external monitor (if connected) and both the display screen and external monitor.
Fn-F6		Screen blank	Turns the display screen backlight off to save power. Press any key to return.
Fn-F7		Touchpad toggle	Turns the internal touchpad on and off.
Fn-F8		Speaker toggle	Turns the speakers on and off.
Fn-↑		Volume up	Increases the speaker volume.
Fn-↓		Volume down	Decreases the speaker volume.
Fn-→		Brightness up	Increases the screen brightness.
Fn-←		Brightness down	Decreases the screen brightness.

The Euro symbol

If your keyboard layout is set to United States-International or United Kingdom or if you have a keyboard with a European layout, you can type the Euro symbol on your keyboard.



Note for US keyboard users: The keyboard layout is set when you first set up Windows. For the Euro symbol to work, the keyboard layout has to be set to United States-International.

To verify the keyboard type in Windows Millennium Edition and Windows 2000, follow the steps below:

- 1 Click on **Start, Settings, Control Panel**.
- 2 Double-click on **Keyboard**.
- 3 Click on the **Language** tab.
- 4 Verify that the keyboard layout used for "En English (United States)" is set to United States-International.

If not, select and click on **Properties**; then select **United States-International** and click on **OK**.

- 5 Click on **OK**.

To verify the keyboard type in Windows XP, follow the steps below:

- 1 Click on **Start, Control Panel**.
- 2 Double-click on **Regional and Language Options**.
- 3 Click on the **Language** tab and click on **Details**.

- 4 Verify that the keyboard layout used for "En English (United States)" is set to United States-International.

If not, select and click on **ADD**; then select **United States-International** and click on **OK**.

- 5 Click on **OK**.

To type the Euro symbol:

- 1 Locate the Euro symbol on your keyboard.
- 2 Open a text editor or word processor.
- 3 Hold **Alt Gr** and press the Euro symbol.



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Note: Some fonts and software do not support the Euro symbol. Please refer to www.microsoft.com/typography/faq/faq12.htm for more information.

Launch Keys

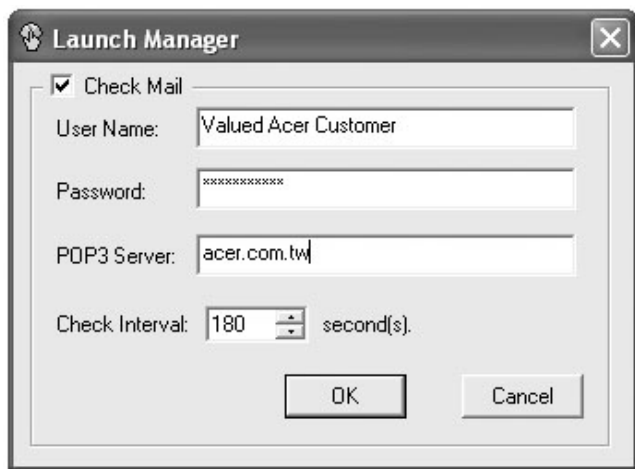
Located above the keyboard are five buttons. The left-most button is the power button. To the right of the power button are the four launch keys. They are designated as the mail button, the web browser button, and two programmable buttons (P1 and P2).



Launch key	Default application
Mail	Email application.
Web browser	Internet browser application
P1	User-programmable
P2	User-programmable

E-Mail Detection

Click right button at the Launch Manager icon on the taskbar and click on E-Mail Detection. In this dialog box, you have the option to enable/disable mail checking, set the time interval for mail checking, etc. If you already have an email account, you can fill in User Name, Password and POP3 Server in the dialog box. The POP3 Server is the mail server where you get your email.



Aside from the email checking function, there is a mail button that is used to launch the email application. It is located above the keyboard right below the LCD.

Touchpad

The built-in touchpad is a pointing device that senses movement on its surface. This means the cursor responds as you move your finger on the surface of the touchpad. The central location on the palmrest provides optimum comfort and support.



Note: When using an external USB mouse, you can press **Fn-F7** to disable the touchpad.



Touchpad basics

The following items teach you how to use the touchpad:



- Move your finger across the touchpad to move the cursor.
- Press the left (1) and right (3) buttons located on the edge of the touchpad to do selection and execution functions. These two buttons are similar to the left and right buttons on a mouse. Tapping on the touchpad produces similar results.

- Use the 4-way scroll (2) button (top/bottom/left and right) to scroll a page up, down, left or right. This button mimics your cursor pressing on the vertical and horizontal scroll bars of Windows applications.

Function	Left button	Right button	Center buttons	Tap
Execute	Click twice quickly			Tap twice (at the same speed as double-clicking a mouse button)
Select	Click once			Tap once
Drag	Click and hold, then use finger to drag the cursor on the touchpad			Tap twice (at the same speed as double-clicking a mouse button) then hold finger to the touchpad on the second tap and drag the cursor
Access context menu		Click once		
Scroll			Click and hold the button in the desired direction (up/down/left/right)	



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Note: Keep your fingers dry and clean when using the touchpad. Also keep the touchpad dry and clean. The touchpad is sensitive to finger movements. Hence, the lighter the touch, the better the response. Tapping harder will not increase the touchpad’s responsiveness.

Storage

This computer supplies you with the following media storage:

- High-capacity Enhanced-IDE hard disk
- AcerMedia drive

Hard disk

The high-capacity hard disk is the answer to your storage needs. This is where your programs and data are stored.

AcerMedia bay

The AcerMedia bay accepts a wide variety of optional media drive modules for use with your computer. These optional items include:

- CD-ROM drive
- DVD-ROM drive
- DVD/CD-RW drive
- DVD-RW drive
- Second hard disk drive
- Second battery



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Note: To swap AcerMedia drive modules, see "Swapping AcerMedia drive modules" on page 52

Ejecting the optical (CD or DVD) drive tray

To eject the optical drive tray when the computer is turned on, press the drive eject button.



When the power is off, you can eject the drive tray using the emergency eject hole. See page 58.

Using software

Playing DVD movies

When the DVD-ROM drive module is installed in the AcerMedia bay, you can play DVD movies on your computer.

- 1 Eject the DVD tray and insert a DVD movie disc; then close the DVD tray.



Important! When you launch the DVD player for the first time, the program asks you to input the region code. DVD discs are divided into 6 regions. Once your DVD drive is set to a region code, it will play DVD discs of that region only. You can set the region code a maximum of five times (including the first time), after which the last region code set will remain permanent. Recovering your hard disk does not reset the number of times the region code has been set. Refer to the table below for DVD movie region code information.

- 2 The DVD movie will automatically play after a few seconds.

Region code	Country or region
1	U.S.A., Canada
2	Europe, Middle East, South Africa, Japan
3	Southeast Asia, Taiwan, Korea (South)
4	Latin America, Australia, New Zealand
5	Former U.S.S.R., parts of Africa, India
6	People's Republic of China



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Note: To change the region code, insert a DVD movie of a different region into the DVD-ROM drive. Please refer to the online help for more information.

Audio

The computer comes with 16-bit high-fidelity AC'97 stereo audio, and includes a built-in sensitive microphone and dual stereo speakers.



There are audio ports on the left of the computer. See “Front view Left view” on page 5 for more information on connecting external audio devices.

Adjusting the volume

Adjusting the volume on the computer is as easy as pressing some buttons. See “Hot keys” on page 17 for more informations on adjusting the speaker volume.

Power management

This computer has a built-in power management unit that monitors system activity. System activity refers to any activity involving one or more of the following devices: keyboard, mouse, hard disk, peripherals connected to the serial and parallel ports, and video memory. If no activity is detected for a period of time (called an inactivity timeout), the computer stops some or all of these devices in order to conserve energy.

This computer employs a power management scheme that supports ACPI (Advanced Configuration and Power Interface), which allows for maximum power conservation and maximum performance at the same time. Windows handles all power-saving chores for your computer.

Moving around with your TravelMate

This section gives you tips and hints to consider when moving around or traveling with your computer.

Disconnecting from the desktop

Follow these steps to disconnect your computer from external accessories:

- 1 Save your work in progress.
- 2 Remove any media, diskette or compact disc, from the drive(s).
- 3 Shut down the computer.
- 4 Close the display cover.
- 5 Disconnect the cord from the AC adapter.
- 6 Disconnect the keyboard, pointing device, printer, external monitor, and other external devices.
- 7 Disconnect the Kensington lock if you are using one to secure the computer.

Moving around

“when you are just moving within short distances, for example, from your office desk to a meeting room”

Preparing the computer

Before moving the computer, close and latch the display cover to place it in Sleep mode. You can now safely take the computer anywhere you go within the building. To bring the computer out of Sleep mode, open the display; then slide and release the power switch.

If you are taking the computer to a client's office or a different building, you may choose to shut down the computer:

- 1 Click on **Start, Shut Down...** or **Turn off Computer** (Windows XP).
- 2 Select Shut down and click on **OK**, or select **Turn Off** (Windows XP).

- or -

you can put the computer in Sleep mode by pressing **Fn-F4**. Then close and latch the display.

When you are ready to use the computer again, unlatch and open the display; then slide and release the power switch.



Note: If the sleep indicator is off, the computer has entered Hibernation mode and turned off. If the power indicator is off but the sleep indicator is on, the computer has entered Sleep mode. In both cases, slide and release the power switch to turn the computer back on. Note that the computer may enter Hibernation mode after it is in Sleep mode for a period of time.

What to bring to short meetings

A fully charged primary battery runs the computer for about 5 hours under most circumstances. If your meeting is shorter than that, you probably do not need to bring anything with you other than the computer.

What to bring to long meetings

If your meeting will last longer than 5 hours or if your battery is not fully charged, you may want to bring the AC adapter with you to plug in your computer in the meeting room.

If the meeting room does not have an electrical outlet, reduce the drain on the battery by putting the computer in standby mode. Press **Fn-F4** or close the display cover whenever you are not actively using the computer. To resume, open the display (if closed); then slide and release the power switch.

Taking the computer home

“when you are moving from your office to your home or vice versa”

Preparing the computer

After disconnecting the computer from your desktop, follow these steps to prepare the computer for the trip home:

- Check if you have removed all media, diskettes and compact discs, from the drive(s). Failure to remove the media can damage the drive head.
- Pack the computer in a protective case that can prevent the computer from sliding around and cushion it if it should fall.



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Caution: Avoid packing items next to the top cover of the computer. Pressure against the top cover can damage the screen

What to bring with you

Unless you already have some items at home, bring the following items with you:

- AC adapter and power cord
- The printed user's guide
- AcerMedia drive module(s)

Special considerations

Follow these guidelines to protect your computer while traveling to and from work:

- Minimize the effect of temperature changes by keeping the computer with you.
- If you need to stop for an extended period of time and cannot bring the computer with you, leave the computer in the trunk of the car to avoid exposing the computer to excessive heat.
- Changes in temperature and humidity can cause condensation. Allow the computer to return to room temperature, and inspect the screen for condensation before turning on the computer. If the temperature change is greater than 18°F (10°C), allow the computer to come to room temperature slowly. If possible, leave the computer for 30 minutes in an environment with a temperature between outside and room temperature.

Setting up a home office

If you frequently work on your computer at home, you may want to purchase a second AC adapter for use at home. With a second AC adapter, you can avoid transporting the extra weight to and from home.

If you use your computer at home for significant periods of time, you might also want to add an external keyboard, monitor, or mouse.

Traveling with the computer

“when you are moving within a larger distance, for instance, from your office building to a client’s office building or traveling locally”

Preparing the computer

Prepare the computer as if you were taking it home. Make sure that the battery in the computer is charged. Airport security may require you to turn on your computer when bringing it into the gate area.

What to bring with you

Bring the following items with you:

- AC adapter
- Spare, fully-charged battery pack(s)
- AcerMedia drive module(s)
- Additional printer driver files if you plan to use another printer

Special considerations

In addition to the guidelines for taking the computer home, follow these guidelines to protect your computer while traveling:

- Always take the computer as carry-on luggage.
- If possible, have the computer inspected by hand. Airport security X-ray machines are safe, but do not put the computer through a metal detector.
- Avoid exposing floppy disks to hand-held metal detectors.

Traveling internationally with the computer

“when you are moving from country to country”

Preparing the computer

Prepare the computer as you would normally prepare it for traveling.

What to bring with you

Bring the following items with you:

- AC adapter
- Power cords that are appropriate for the country to which you are traveling
- Spare, fully-charged battery packs
- AcerMedia drive module(s)
- Additional printer driver files if you plan to use another printer
- Proof of purchase, in case you need to show it to customs officials
- International Traveler's Warranty passport

Special considerations

Follow the same special considerations as when traveling with the computer. In addition, these tips are useful when traveling internationally:

- When traveling in another country, check that the local AC voltage and the AC adapter power cord specifications are compatible. If not, purchase a power cord that is compatible with the local AC voltage. Do not use converter kits sold for appliances to power the computer.
- If you are using the modem, check if the modem and connector is compatible with the telecommunications system of the country you are traveling in.

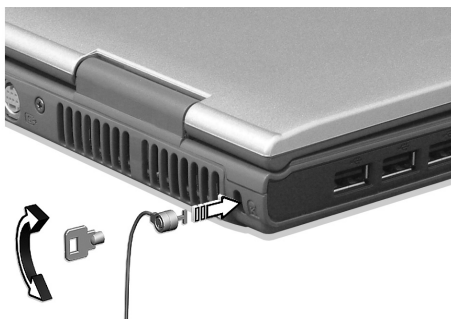
Securing your computer

Your computer is a valuable investment that you need to take care of. Learn how to protect and take care of your computer.

Security features include hardware and software locks — a security notch, Smart Card and passwords.

Using a computer security lock

A security keylock notch located on the left panel of the computer lets you connect a Kensington-compatible computer security lock.



Wrap a computer security lock cable around an immovable object such as a table or locked drawer handle. Insert the lock into the notch and turn the key to secure the lock. Some keyless models are also available.

Using the Smart Card

This software includes the following components: PlatinumPAS™, PlatinumSecure™ and PlatinumKey™. Together, they provide you with multiple levels of security.

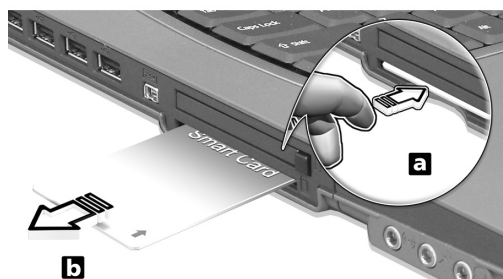
- PlatinumPAS implements the first security measure at the BIOS level and runs during the BIOS routine check when a computer is powered up or rebooting. If no Smart Card or Emergency Card is detected, the computer will stop booting up to prevent any illegal access to the system.

- PlatinumSecure enhances the secure logon procedure for your Windows at the operating system level. It provides user authentication through its encryption/decryption function using the Smart Card. If your Smart Card is unavailable, you can use the Emergency Card as a temporary replacement card.
- PlatinumKey auto-authenticate and auto cache with one-click logons to all password-required websites (patent pending), eliminates the overhead costs associated with memorizing and typing user IDs and passwords when surfing the Internet with Microsoft or Netscape web browsers.

A slot for your Smart Card is located on the left panel of the computer. This new security feature helps you boot up your computer with all your settings built right into your Smart Card. You don't have to remember your password to access your computer.



To remove the Smart Card first press the Smart Card (a) and remove the Smart Card (b) as shown in the illustration below.



For more details consult your Smart Card documentation.

Registering your Smart Card



Important! Your Acer notebook is equipped with a Smart Card security feature that protects the computer from unauthorized access. If you enable this feature, please make sure that your warranty card is completed and sent back to Acer. This information will be used by Acer service centers to confirm ownership in case your Smart Card "key" is lost or damaged. Registering your notebook with Acer's service center is extremely important when replacing your lost Smart Card "key".

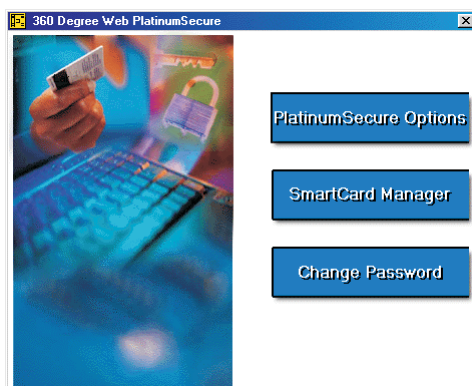
If you have already bypassed the Smart Card registration, please reinstall the application as follows:

- 1 Insert your **System CD** and reinstall from it.
- 2 Follow the onscreen instructions.

To enable the Smart Card security feature, please refer to your Smart Card user manual.

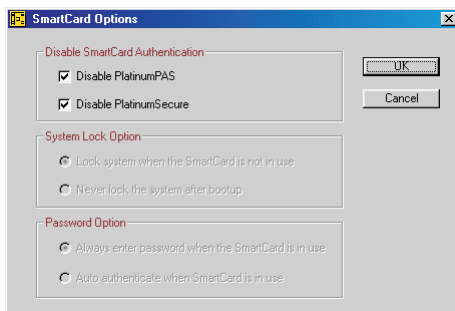
Running PlatinumSecure

PlatinumSecure enhances the secure logon procedure for Windows 2000 or XP at the operating system level. It provides user authentication with an encryption/decryption function using the Smart Card. If your Smart Card is unavailable, the Emergency Card can serve as a temporary replacement for the Smart Card. After installation, the PlatinumSecure icon appears on the Windows desktop. Double-click on it or click the right mouse button, then select **Open** from the pop-up menu (or launch it from the PlatinumSecret program group). From the menu that appears, you can directly access three operations: PlatinumSecure Options, Smart Card Manager, and Change Password.



PlatinumSecure Options

Click on the **PlatinumSecure Options** button to open the Smart Card Options window. It provides great flexibility to meet the various privacy protection needs of many different users.



- **Disable Smart Card Authentication**

When **Disable PlatinumPAS** is selected, the PlatinumPAS Preboot Authentication System will be disabled.

When **Disable PlatinumSecure** is selected, the PlatinumSecure Windows Logon Authentication with the Smart Card will be disabled, which means that the protection of your PC as well as other options under **System Lock Option** and **Password Option** will be disabled, too. The Smart Card password is required for this selection.

- System Lock Option

When **Lock system when the Smart Card is not in use** (default) is selected, if the Smart Card is removed, the PlatinumSecure screensaver comes up and access to the system is locked. When **Never lock the system after bootup** is selected, there is no protection for the PC after boot up, and Password Option is disabled.

- Password Option

When **Always enter password when the Smart Card is in use** (default) is selected, the password is required whenever you need to regain access to the system while the Smart Card is inserted.

When **Auto authenticate when Smart Card is in use** is selected, no password is required. All you need to do is insert the Smart Card.

Smart Card Manager

The Multiple user support is implemented and managed in Smart Card Manager. Please note that five users can be registered on one PC. If you registered as the Primary User, **ONLY** you can add/remove other users. If you registered as a regular user, other registered users could add/remove you. All registered users will be able to use the View Smart Card users option.

Change Password

Click the **Change Password** button, fill in the three fields in the Change Password dialog box, and then close the dialog box by clicking the **OK** button to change the Smart Card password.

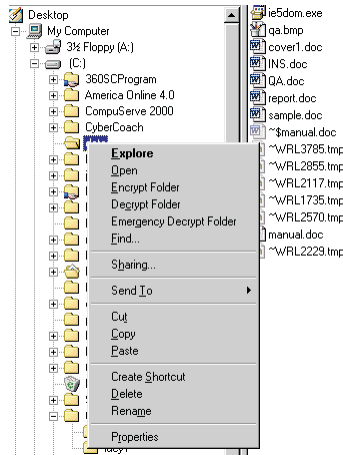
Encrypt/Decrypt

PlatinumSecure can also be used to encrypt/decrypt files except for system files or files that are already encrypted with other applications. Double-click on a file to automatically encrypt/decrypt it. However, if the file is associated with an application, it will be opened with that application instead of being encrypted. Note that the encryption is not recursive, i.e., when you encrypt a folder, only the files immediately under that folder are encrypted. Other files under subfolders are not.

To find the Encrypt/Decrypt commands:

- Right-click on the Start menu,
- Right-click on a folder or icon on your Windows desktop, or

- In Windows Explorer, right-click on a selected folder, file, or group of files.



Running PlatinumKey

PlatinumKey provides one-click logon to all password-required websites. With its unique Smart Card caching technology, you can greatly extend the limited card memory size to unlimited use by storing your private data in an encrypted file either on the Smart Card, or on the 360 Degree Web secure website server.

Information in PlatinumKey like the one in My Info and Credit Cards, can be transferred to other applications using the "drag-and-drop" method: simply point the cursor to the field containing the information, press and hold the left mouse button, then drag the cursor to the application and drop the information there.

PlatinumKey also makes it convenient to change your password. There is always a PWD button available, which is equivalent to the Change Password button in PlatinumSecure.

Follow these steps to use PlatinumKey:

- 1 Open your browser to connect to the Internet.
- 2 Double-click on the PlatinumKey icon on your Windows desktop.
- 3 Enter your Smart Card password and click **OK**.

- 4 If PlatinumKey is being used for the very first time, it will ask "Would you like to link to 360 Degree Web secure website server to backup the information on your Smart Card?" The default answer is Yes, and it will enable you to store your information (excluding the Credit Cards) on the 360 Degree Web secure website server for backup purposes in case the card is lost/stolen. If you choose No, you will only be able to save My Info, Credit Cards and 5 Websites on your Smart Card.
- 5 Log in to a website where you are already registered.
- 6 PlatinumKey automatically stores your login data and asks for your confirmation to automatically log you in the next time you access the site. Click **Yes** and continue browsing.
- 7 To close PlatinumKey when you are finished browsing, right-click on the PlatinumKey icon on your Windows taskbar and select Close PlatinumKey.

PlatinumKey provides a list of all the logon pages that you have stored. To go directly to any site on the list either double-click it or select it and click the Go button. Also, you can click the View button to view the selected website information including Web Name, User Name, Password, and Web URL. Similarly, type the first letter(s) of a site on the list, and the site will be searched and selected.

You can Edit and Delete the sites as well as other information, and Save or Cancel the changes you made, by selecting the button corresponding to each command.

Using passwords

Passwords protect your computer from unauthorized access. Setting these passwords creates several different levels of protection for your computer and data:

- Supervisor Password prevents unauthorized entry into the BIOS Utility. Once set, you must key-in this password to gain access to the BIOS Utility. See "BIOS Utility" on page 54 and your online guide for more details.
- User Password secures your computer against unauthorized use. Combine the use of this password with password checkpoints on boot-up and resume from hibernation for maximum security.
- Password on Boot secures your computer against unauthorized use. Combine the use of this password with password checkpoints on boot-up and resume from hibernation for maximum security.

- Hard Disk Password protects your data by preventing unauthorized access to your hard disk. Even if the hard disk is removed from the computer and moved to another computer, it cannot be accessed without the Hard Disk Password.



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Important! Do not forget your Supervisor and Hard Disk Password! If you forget your password, please get in touch with your dealer or an authorized service center.

Entering passwords

When a password is set, a password prompt appears in the left-hand corner of the display screen.

- When the Supervisor Password is set, a prompt appears when you press **F2** to enter the BIOS Utility at boot-up.
- Type the Supervisor Password and press **Enter** to access the BIOS Utility. If you enter the password incorrectly, an **x** symbol appears. Try again and press **Enter**.
- When the User Password is set and the Password on boot parameter is enabled, a prompt appears at boot-up.
- Type the User Password and press **Enter** to use the computer. If you enter the password incorrectly, an **x** symbol appears. Try again and press **Enter**.
- When the Hard Disk Password is set, a prompt appears at boot-up.
- Type the Hard Disk Password and press **Enter** to use the computer. If you enter the password incorrectly, an **x** symbol appears. Try again and press **Enter**.



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Important! You have three chances to enter a password. If you fail to enter the password correctly after three tries, the system halts. Slide and hold the power switch for four seconds to shut down the computer. Then turn on the computer again, and try again. If you fail to enter the Hard Disk Password, please contact your dealer or an authorized service center.

Setting passwords

You can set passwords using the BIOS Utility.

2 Customizing my computer

After learning the basics of your TravelMate computer, let's get acquainted with the advanced features of your computer. In this chapter, you will learn how to add options, upgrade components for better performance, and customize your computer.

Expanding through options

Your TravelMate offers you a complete mobile computing experience.

Connectivity options

Ports allow you to connect peripheral devices to your computer as you would with a desktop PC. For instructions on how to connect different external devices to the computer, see your online guide for more details.

Fax/data modem

Your computer has a built-in V.90/92 56Kbps AC'97 Link fax/data modem.



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Warning! This modem port is not compatible with digital phone lines. Plugging this modem into a digital phone line will damage the modem.

To use the fax/data modem port, connect a phone cable from the modem port to a telephone jack.



Start your communications software program.

Built-in network feature

The built-in network feature allows you to connect your computer to an Ethernet-based (10/100 Mbps) network.

To use the network feature, connect an Ethernet cable from the network jack on the rear of the computer to a network jack or hub on your network.



Fast infrared

The computer's fast infrared (FIR) port allows you to do wireless data transfer with other IR-aware computers and peripherals such as PDAs (personal digital assistants), mobile phones, and infrared printers. The infrared port can transfer data at speeds of up to four megabits per second (Mbps) at a distance of up to one meter.



Universal Serial Bus

The Universal Serial Bus (USB 2.0) port is a high-speed serial bus which allows you to connect and daisy-chain USB peripherals without taking up precious system resources. Your computer has four ports available.

