

TOSHIBA 2010
Portable Personal Computer
User's Manual

Copyright

© 2002 by TOSHIBA Corporation. All rights reserved. Under the copyright laws, this manual cannot be reproduced in any form without the prior written permission of TOSHIBA. No patent liability is assumed, with respect to the use of the information contained herein.

TOSHIBA 2010 Portable Personal Computer User's Manual

First edition September 2002

Disclaimer

This manual has been validated and reviewed for accuracy. The instructions and descriptions it contains are accurate for the TOSHIBA 2010 Portable Personal Computer at the time of this manual's production. However, succeeding computers and manuals are subject to change without notice. TOSHIBA assumes no liability for damages incurred directly or indirectly from errors, omissions or discrepancies between the computer and the manual.

Trademarks

Intel and Pentium are registered trademarks and SpeedStep is a trademark of Intel Corporation.

Windows and Microsoft are registered trademarks of Microsoft Corporation.

Photo CD is a trademark of Eastman Kodak.

Other trademarks and registered trademarks not listed above may be used in this manual.

FCC information

Product Name : *Portégé 2010*

Model number : *PP201*

FCC notice "Declaration of Conformity Information"

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ☐ Reorient or relocate the receiving antenna.
- ☐ Increase the separation between the equipment and receiver.
- ☐ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ☐ Consult the dealer or an experienced radio/TV technician for help.

WARNING: Only peripherals complying with the FCC class B limits may be attached to this equipment. Operation with non-compliant peripherals or peripherals not recommended by TOSHIBA is likely to result in interference to radio and TV reception. Shielded cables must be used between the external devices and the computer's external monitor port, USB port and microphone jack. Changes or modifications made to this equipment, not expressly approved by TOSHIBA or parties authorized by TOSHIBA could void the user's authority to operate the equipment. The modular cable that comes with the computer must be used to connect a modem. Connect the end of the modular cable with the core to the computer.

FCC conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Contact

Address: TOSHIBA America Information Systems, Inc.
9740 Irvine Boulevard
Irvine, California 92618-1697

Telephone: (949) 583-3000



EU Declaration of Conformity

TOSHIBA declares, that the product: PP201* conforms to the following Standards:

Supplementary Information: “The product complies with the requirements of the Low Voltage Directive 73/23/EEC, the EMC Directive 89/336/EEC and/or the R&TTE Directive 1999/05/EEC.”

This product is carrying the CE-Mark in accordance with the related European Directives. Responsible for CE-Marking is TOSHIBA Europe, Hammfelddamm 8, 41460 Neuss, Germany.

VCCI Class B Information

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

Modem warning notice

Conformity Statement

The equipment has been approved to [Commission Decision “CTR21”] for pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

However, due to differences between the individual PSTNs provided in different countries/regions the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

Network Compatibility Statement

This product is designed to work with, and is compatible with the following networks. It has been tested to and found to conform with the additional requirements conditional in EG 201 121.

| | |
|-----------------------------|---|
| Germany | ATAAB AN005,AN006,AN007,AN009,AN010 and DE03,04,05,08,09,12,14,17 |
| Greece | ATAAB AN005,AN006 and GR01,02,03,04 |
| Portugal | ATAAB AN001,005,006,007,011 and P03,04,08,10 |
| Spain | ATAAB AN005,007,012, and ES01 |
| Switzerland | ATAAB AN002 |
| All other countries/regions | ATAAB AN003,004 |

Specific switch settings or software setup are required for each network, please refer to the relevant sections of the user guide for more details.

The hookflash (timed break register recall) function is subject to separate national type approvals. It has not been tested for conformity to national type regulations, and no guarantee of successful operation of that specific function on specific national networks can be given.

Japan regulations

Region selection

If you are using the computer in Japan, technical regulations described in the Telecommunications Business Law require that you select the Japan region mode. It is illegal to use the modem in Japan with any other selection.

Redial

Up to two redial attempts can be made. If more than two redial attempts are made, the modem will return **Black Listed**. If you are experiencing problems with the Black Listed code, set the interval between redials at one minute or longer.

Japan's Telecommunications Business Law permits up to two redials on analogue telephones, but the redials must be made within a total of three minutes.

The internal modem is approved by Japan Approvals Institute for Telecommunications Equipment.



A00-0940JP

Pursuant to FCC CFR 47, Part 68:

When you are ready to install or use the modem, call your local telephone company and give them the following information:

- ☐ The telephone number of the line to which you will connect the modem
- ☐ The registration number that is located on the device

The FCC registration number of the modem will be found on either the device which is to be installed, or, if already installed, on the bottom of the computer outside of the main system label.

- ☐ The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.

The modem connects to the telephone line by means of a standard jack called the USOC RJ11C.

Type of service

Your modem is designed to be used on standard-device telephone lines. Connection to telephone company-provided coin service (central office implemented systems) is prohibited. Connection to party lines service is subject to state tariffs. If you have any questions about your telephone line, such as how many pieces of equipment you can connect to it, the telephone company will provide this information upon request.

Telephone company procedures

The goal of the telephone company is to provide you with the best service it can. In order to do this, it may occasionally be necessary for them to make changes in their equipment, operations, or procedures. If these changes might affect your service or the operation of your equipment, the telephone company will give you notice in writing to allow you to make any changes necessary to maintain uninterrupted service.

If problems arise

If any of your telephone equipment is not operating properly, you should immediately remove it from your telephone line, as it may cause harm to the telephone network. If the telephone company notes a problem, they may temporarily discontinue service. When practical, they will notify you in advance of this disconnection. If advance notice is not feasible, you will be notified as soon as possible. When you are notified, you will be given the opportunity to correct the problem and informed of your right to file a complaint with the FCC. In the event repairs are ever needed on your modem, they should be performed by TOSHIBA Corporation or an authorized representative of TOSHIBA Corporation.

Disconnection

If you should ever decide to permanently disconnect your modem from its present line, please call the telephone company and let them know of this change.

Fax branding

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business, other entity or individual sending the message and the telephone number of the sending machine or such business, other entity or individual. In order to program this information into your fax modem, you should complete the setup of your fax software before sending messages.

Instructions for IC CS-03 certified equipment

- 1 The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection.

The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: *Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.*

- 2 The user manual of analog equipment must contain the equipment's Ringer Equivalence Number (REN) and an explanation notice similar to the following:

The Ringer Equivalence Number (REN) of the modem, which can vary. For the REN of your modem, refer to your modem's label.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

- 3** The standard connecting arrangement (telephone jack type) for this equipment is jacktype(s): USOC RJ11C.

The IC registration number of the modem is shown below.

Canada: 1353 11026A

Notes for Users in Australia and New Zealand

Modem warning notice for Australia

Modems connected to the Australian telecoms network must have a valid Austel permit. This modem has been designed to specifically configure to ensure compliance with Austel standards when the country/region selection is set to Australia. The use of other country/region setting while the modem is attached to the Australian PSTN would result in you modem being operated in a non-compliant manner. To verify that the country/region is correctly set, enter the command ATI which displays the currently active setting.

To set the country/region permanently to Australia, enter the following command sequence:

```
AT%TE=1
ATS133=1
AT&F
AT&W
AT%TE=0
ATZ
```

Failure to set the modem to the Australia country/region setting as shown above will result in the modem being operated in a non-compliant manner. Consequently, there would be no permit in force for this equipment and the Telecoms Act 1991 prescribes a penalty of \$12,000 for the connection of non-permitted equipment.

Notes for use of this device in New Zealand

- ❑ The grant of a Telepermit for a device in no way indicates Telecom acceptance of responsibility for the correct operation of that device under all operating conditions. In particular the higher speeds at which this modem is capable of operating depend on a specific network implementation which is only one of many ways of delivering high quality voice telephony to customers. Failure to operate should not be reported as a fault to Telecom.
- ❑ In addition to satisfactory line conditions a modem can only work properly if:
 - a/ it is compatible with the modem at the other end of the call and
 - b/ the application using the modem is compatible with the application at the other end of the call - e.g., accessing the Internet requires suitable software in addition to a modem.
- ❑ This equipment shall not be used in any manner which could constitute a nuisance to other Telecom customers.
- ❑ Some parameters required for compliance with Telecom's PTC Specifications are dependent on the equipment (PC) associated with this modem. The associated equipment shall be set to operate within the following limits for compliance with Telecom Specifications:
 - a/ There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation, and
 - b/ The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next.
 - c/ Automatic calls to different numbers shall be not less than 5 seconds apart.
- ❑ Immediately disconnect this equipment should it become physically damaged, and arrange for its disposal or repair.
- ❑ The correct settings for use with this modem in New Zealand are as follows:
 - ATB0(CCITT operation)
 - AT&G2(1800Hz guard tone)
 - AT&P1 (Decadic dialing make-break ratio=33%/67%)
 - ATS0=0 (not auto answer)
 - ATS10=less than 150 (loss of carrier to hangup delay, factory default of 15 recommended)
 - ATS11=90(DTMF dialing on/off duration=90ms)
 - ATX2 (Dial tone detect, but not (U.S.A.) call progress detect)

- ❑ When used in the Auto Answer mode, the S0 register must be set with a value of 3 or 4. This ensures:
 - (a) a person calling your modem will hear a short burst of ringing before the modem answers. This confirms that the call has been successfully switched through the network.
 - (b) caller identification information (which occurs between the first and second ring cadences) is not destroyed.
- ❑ The preferred method of dialing is to use DTMF tones (ATDT...) as this is faster and more reliable than pulse (decadic) dialing. If for some reason you must use decadic dialing, your communications program must be set up to record numbers using the following translation table as this modem does not implement the New Zealand “Reverse Dialing” standard.

Number to be dialed: 0 1 2 3 4 5 6 7 8 9

Number to program into computer: 0 9 8 7 6 5 4 3 2 1

Note that where DTMF dialing is used, the numbers should be entered normally.

- ❑ The transmit level from this device is set at a fixed level and because of this there may be circumstances where the performance is less than optimal. Before reporting such occurrences as faults, please check the line with a standard Telepermitted telephone, and only report a fault if the phone performance is impaired.
- ❑ It is recommended that this equipment be disconnected from the Telecom line during electrical storms.
- ❑ When relocating the equipment, always disconnect the Telecom line connection before the power connection, and reconnect the power first.
- ❑ This equipment may not be compatible with Telecom Distinctive Alert cadences and services such as FaxAbility.

**NOTETHATFAULTCALLOUTSCAUSEDANYOFTHEABOVE
CAUSES MAY INCUR A CHARGE FROM TELECOM**

General conditions

As required by PTC 100, please ensure that this office is advised of any changes to the specifications of these products which might affect compliance with the relevant PTC Specifications.

The grant of this Telepermit is specific to the above products with the marketing description as stated on the Telepermit label artwork. The Telepermit may not be assigned to other parties or other products without Telecom approval.

A Telepermit artwork for each device is included from which you may prepare any number of Telepermit labels subject to the general instructions on format, size and colour on the attached sheet.

The Telepermit label must be displayed on the product at all times as proof to purchasers and service personnel that the product is able to be legitimately connected to the Telecom network.

The Telepermit label may also be shown on the packaging of the product and in the sales literature, as required in PTC 100.

The charge for a Telepermit assessment is \$337.50. An additional charge of \$337.50 is payable where an assessment is based on reports against non-Telecom New Zealand Specifications. \$112.50 is charged for each variation when submitted at the same time as the original.

An invoice for \$NZ1237.50 will be sent under separate cover.

Table of Contents

Preface

| | |
|------------------------------|------------|
| Manual contents | xix |
| Conventions | xx |
| Abbreviations | xx |
| Icons | xx |
| Keys | xx |
| Key operation | xxi |
| Display | xxi |
| Messages | xxi |

General Precautions

| | |
|--|--------------|
| Stress injury | xxiii |
| Heat injury | xxiii |
| Pressure or impact damage | xxiii |
| PC card overheating | xxiv |

Chapter 1 Introduction

| | |
|----------------------------------|-------------|
| Equipment checklist | 1-1 |
| Features | 1-2 |
| Special features | 1-6 |
| Utilities | 1-8 |
| Options | 1-10 |

Chapter 2 The Grand Tour

| | |
|---|-------------|
| Front with the display closed | 2-1 |
| Left side | 2-2 |
| Right side | 2-3 |
| Back side | 2-4 |
| Underside | 2-5 |
| Front with the display open | 2-6 |
| Indicators | 2-8 |
| High Capacity 2nd Battery Pack | 2-10 |
| AC adaptor | 2-11 |

Chapter 3 Getting Started

| | |
|---|-------------|
| Setting up your work space | 3-1 |
| General conditions | 3-2 |
| Placement of computer | 3-2 |
| Seating and posture | 3-3 |
| Lighting | 3-3 |
| Work habits | 3-4 |
| Opening the display | 3-5 |
| Connecting the AC adaptor | 3-5 |
| Turning on the power | 3-7 |
| Windows XP Professional/2000 setup | 3-8 |
| Turning off the power | 3-8 |
| Shut Down mode (Boot mode) | 3-8 |
| Hibernation mode | 3-9 |
| Standby mode | 3-11 |
| Restarting the computer | 3-13 |
| Restoring the preinstalled software from the Product | |
| Recovery CD-ROM | 3-14 |

Chapter 4 Operating Basics

| | |
|---|-------------|
| Using the TouchPad | 4-1 |
| Using the USB FDD Kit | 4-2 |
| Connecting 3 1/2" diskette drive | 4-3 |
| Disconnecting 3 1/2" diskette drive | 4-4 |
| Diskette care | 4-4 |
| Wireless communications | 4-4 |
| Wireless LAN | 4-5 |
| Wireless communication switch | 4-5 |
| Wireless communication LED | 4-5 |
| LAN | 4-6 |
| LAN cable types | 4-6 |
| Connecting cable | 4-6 |
| Disconnecting cable | 4-7 |
| Using the internal modem | 4-8 |
| Region selection | 4-8 |
| Properties menu | 4-9 |
| Connecting | 4-11 |
| Disconnecting | 4-12 |
| Cleaning the computer | 4-12 |

| | |
|---------------------------|------|
| Moving the computer | 4-12 |
| Heat dispersal | 4-13 |

Chapter 5 The Keyboard

| | |
|--|------------|
| Typewriter keys | 5-1 |
| F1 ... F12 function keys | 5-2 |
| Soft keys: Fn key combinations | 5-2 |
| Emulating keys on enhanced keyboard | 5-2 |
| Hotkeys | 5-4 |
| Fn Sticky key | 5-6 |
| Windows special keys | 5-7 |
| Keypad overlay | 5-7 |
| Turning on the overlays | 5-7 |
| Temporarily using normal keyboard (overlay on) | 5-8 |
| Temporarily using overlay (overlay off) | 5-9 |
| Temporarily changing modes | 5-9 |
| Generating ASCII characters | 5-9 |

Chapter 6 Power and Power-Up Modes

| | |
|--|-------------|
| Power conditions | 6-1 |
| Power indicators | 6-4 |
| Battery indicators | 6-4 |
| DC IN indicator | 6-4 |
| Power indicator | 6-5 |
| Battery types | 6-5 |
| Main battery | 6-5 |
| Secondary battery | 6-6 |
| Real time clock battery | 6-6 |
| Care and use of the Battery Pack | 6-7 |
| Safety precautions | 6-7 |
| Charging the batteries | 6-10 |
| Monitoring battery capacity | 6-11 |
| Maximizing battery operating time | 6-12 |
| Retaining data with power off | 6-13 |
| Extending battery life | 6-13 |
| Replacing the Battery Pack | 6-14 |
| Main Battery Pack | 6-14 |
| High Capacity 2nd Battery Pack | 6-16 |
| Starting the computer by password | 6-19 |

Power-up modes 6-20
 Windows utilities 6-20
 Hotkeys 6-20
Panel power off 6-20
System Auto Off 6-20

Chapter 7 HW Setup and Passwords

HW Setup 7-1
 Accessing HW Setup 7-1
 HW Setup window 7-2
Supervisor password 7-10

Chapter 8 Optional Devices

PC cards 8-2
 Installing a PC card 8-2
 Removing a PC card 8-4
SD cards 8-5
 Installing an SD card 8-5
 Removing an SD card 8-6
Memory expansion 8-6
 Installing memory module 8-7
 Removing memory module 8-9
Battery Pack 8-10
High Capacity 2nd Battery Pack 8-10
Universal AC Adaptor 8-10
Battery Charger 8-11
USB FDD Kit 8-11
Slim Port Replicator 8-11
 Ports 8-11
 High Capacity 2nd Battery Pack 8-12
External monitor 8-12
Security lock 8-13

Chapter 9 Troubleshooting

Problem solving process 9-1
 Preliminary checklist 9-1
 Analyzing the problem 9-2

| | |
|--|-------------|
| Hardware and system checklist | 9-3 |
| System start-up | 9-3 |
| Self test | 9-4 |
| Power | 9-4 |
| Password | 9-7 |
| Keyboard | 9-8 |
| LCD panel | 9-8 |
| Hard disk drive | 9-9 |
| Diskette drive | 9-10 |
| Infrared port | 9-10 |
| Pointing device | 9-11 |
| PC card | 9-13 |
| SD card | 9-13 |
| Monitor | 9-14 |
| Sound system | 9-14 |
| USB | 9-15 |
| Modem | 9-15 |
| LAN | 9-17 |
| Wireless LAN | 9-17 |
| TOSHIBA support | 9-18 |
| Before you call | 9-18 |
| Where to write | 9-18 |

Appendixes

| | |
|---|------------|
| Appendix A | |
| Specifications | A-1 |
| Appendix B | |
| Display Controller and Modes | B-1 |
| Appendix C | |
| AT Commands | C-1 |
| Appendix D | |
| S-registers | D-1 |
| Appendix E | |
| V.90 | E-1 |
| Appendix F | |
| Wireless LAN | F-1 |

Appendix G
AC Power Cord and Connectors G-1

Appendix H
Internal Modem Guide H-1

Appendix I
Parts Numbers I-1

Glossary

Index

Preface

Congratulations on your purchase of the TOSHIBA 2010 computer. This powerful, lightweight notebook computer is designed to provide years of reliable, high-performance computing.

This manual tells how to set up and begin using your 2010 computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the *Introduction* and *The Grand Tour* chapters to familiarize yourself with the computer's features, components and accessory devices. Then read *Getting Started* for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to look over the *Special features* section of the *Introduction*, to learn about features that are uncommon or unique to the computers and carefully read *HW Setup and Passwords*. If you are going to install PC cards or connect external devices such as a monitor, be sure to read Chapter 8, *Optional Devices*.

Manual contents

This manual is composed of nine chapters, nine appendixes, a glossary, and an index.

Chapter 1, *Introduction*, is an overview of the computer's features, capabilities, and options.

Chapter 2, *The Grand Tour*, identifies the components of the computer and briefly explains how they function.

Chapter 3, *Getting Started*, provides a quick overview of how to begin operating your computer and gives tips on safety and designing your work area.

Chapter 4, *Operating Basics*, includes instructions on using the following devices: TouchPad, external diskette drive, wireless communication features, LAN and internal modem.

Chapter 5, *The Keyboard*, describes special keyboard functions including the keypad overlay and hotkeys.

Chapter 6, *Power and Power-Up Modes*, gives details on the computer's power resources and battery save modes.

Chapter 7, *HW Setup and Passwords*, explains how to configure the computer using the HW Setup program. It also tells how to set a password.

Chapter 8, *Optional Devices*, describes the optional hardware available.

Chapter 9, *Troubleshooting*, provides helpful information on how to perform some diagnostic tests, and suggests courses of action if the computer doesn't seem to be working properly.

The Appendixes provide technical information about your computer.

The Glossary defines general computer terminology and includes a list of acronyms used in the text.

The Index quickly directs you to the information contained in this manual.

Conventions

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

Abbreviations

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parentheses following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

Icons

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

Keys

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **Enter** identifies the Enter key.

Key operation

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (+). For example, **Ctrl + C** means you must hold down **Ctrl** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

ABC When procedures require an action such as clicking an icon or entering text, the icon's name or the text you are to type in is represented in the type face you see to the left.

Display

ABC Names of Windows® or icons or text generated by the computer that appears on its display screen is presented in the type face you see to the left.

Messages

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.

***CAUTION:** Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.*

***NOTE:** Please read. A note is a hint or advice that helps you make best use of your equipment.*

General Precautions

TOSHIBA computers are designed to optimize safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury or damage to the computer.

Be certain to read the general precautions below and to note the cautions included in the text of the manual.

Stress injury

Carefully read the *Instruction Manual for Safety & Comfort*. It contains information on prevention of stress injuries to your hands and wrists than can be caused by extensive keyboard use. Chapter 3, *Getting Started*, also includes information on work space design, posture and lighting that can help reduce physical stress.

Heat injury

- ❑ Avoid prolonged physical contact with the computer. If the computer is used for long periods, its surface can become very warm. While the temperature will not feel hot to the touch, if you maintain physical contact with the computer for a long time (if you rest the computer on your lap, or if you keep your hands on the palm rest, for example) your skin might suffer low-heat injury.
- ❑ If the computer has been used for a long time, avoid direct contact with the metal plate supporting the I/O ports. It can become hot.
- ❑ The surface of the AC adaptor can become hot when in use. This condition does not indicate a malfunction. If you need to transport the AC adaptor, disconnect it and let it cool before moving it.
- ❑ Do not lay the AC adaptor on a material that is sensitive to heat. The material could be damaged.

Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to strong impact. Excessive pressure or impact can cause damage to computer components or otherwise cause malfunctions.

PC card overheating

Some PC cards can become hot with prolonged use. Overheating of a PC card can result in errors or instability in the PC card operation. Also be careful when you remove a PC card that has been used for a long time.

Chapter 1

Introduction

| | |
|---------------------------|------|
| Equipment checklist | 1-1 |
| Features | 1-2 |
| Special features | 1-6 |
| Utilities | 1-8 |
| Options | 1-10 |

Introduction

This chapter provides an equipment checklist, and it identifies the computer's features, options and accessories.

CAUTION: *Some of the features described in this manual may not function properly if you use an operating system that was not preinstalled by TOSHIBA.*

Equipment checklist

Carefully unpack your computer. Save the box and packing materials for future use.

Check to make sure you have all the following items:

- ☐ PORTÉGÉ 2010 Portable Personal Computer
- ☐ Universal AC Adaptor and power cord
- ☐ High Capacity 2nd Battery Pack (option with some models, which come with a standard Battery Pack)
- ☐ Modular cable

The computer is configured with one of two sets of preinstalled software, manual packages and auxiliary media depending on your choice of operating system.

“Windows XP” is the Microsoft® Windows® XP Professional operating system.

“Windows 2000” is the Microsoft® Windows® 2000 Professional operating system.

- ☐ The following software is preinstalled:
 - Microsoft® Windows XP Professional/2000
 - TOSHIBA Wireless LAN Driver
 - TOSHIBA Software Modem Driver
 - TOSHIBA SD card Driver
 - TOSHIBA Utilities
 - TOSHIBA Hotkey Utility for Display Devices
 - TOSHIBA Power Saver
 - TOSHIBA Mobile Extension

- TOSHIBA Common Modules
- TOSHIBA Controls
- TOSHIBA Console
- TOSHIBA Client Manager
- TOSHIBA Network Device Switch
- SPANworks 2000 Professional
- TOSHIBA Skins for Windows Media Player
- Online manual

☐ Documentation:

- *2010 Portable Personal Computer User's Manual*
- Microsoft Windows XP Professional/2000 manual package
- *Instruction Manual for Safety & Comfort*
- End User License Agreement
- International Limited Warranty (ILW) Instruction
(This instruction is included only with computers sold in ILW supported areas.)

- ☐ Product Recovery CD-ROM (contains TOSHIBA Management Console and TOSHIBA TouchPad On/Off Utility, which are not preinstalled)

If any of the items are missing or damaged, contact your dealer immediately.

Features

The computer uses TOSHIBA's advanced Large Scale Integration (LSI), Complementary Metal-Oxide Semiconductor (CMOS) technology extensively to provide compact size, minimum weight, low power usage, and high reliability. This computer incorporates the following features and benefits:

Processor

- Built-in Ultra Low Voltage Mobile Intel® Pentium® III processor
866 MHz-M with Enhanced Intel® SpeedStep™ Technology incorporates a math coprocessor and 32 KB cache.

Memory

| | |
|---------------|---|
| Built-in | 256 MB of memory is installed on the main board. |
| Slots | A 256 MB memory module can be installed in the memory slot for a maximum of 512 MB system memory. |
| Level 2 cache | A 512 KB level 2 cache is provided to maximize performance. |
| VideoRAM | 16 MB of RAM is provided for video display. (occupied from system memory) |

Disks



| | |
|----------|--|
| Built-in | Hard disk 40 billion bytes (37.26 GB) |
|----------|--|

Display

The computer's LCD panel supports high-resolution video graphics. The screen can be set at a wide range of viewing angles for maximum comfort and readability.

| | |
|---------------------|--|
| Built-in | 12.1" XGA-TFT, 1024 horizontal x 768 vertical pixels, up to 16 M colors |
| Graphics controller | A 128-bit graphics controller maximizes display performance. Refer to Appendix B for more information. |

Keyboard

| | |
|----------|--|
| Built-in | 84 keys or 85 keys, compatible with IBM enhanced keyboard, embedded numeric overlay, dedicated cursor control,  and  keys. |
|----------|--|

TouchPad

| | |
|----------|---|
| Built-in | A TouchPad and control buttons in the palm rest enable control of the on-screen pointer and scrolling of windows. |
|----------|---|

Power

| | |
|--------------------------------|--|
| Battery Pack | The computer is powered by one rechargeable lithium-ion polymer Battery Pack. |
| High Capacity 2nd Battery Pack | This Battery Pack (PA3155U) increases your computer's operating time when a main Battery Pack is also installed. |
| RTC battery | The internal RTC battery backs up the Real Time Clock (RTC) and calendar. |
| AC adaptor | The universal AC adaptor provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord. Because it is universal, it can receive a range of AC voltage between 100 and 240 volts. |

Ports

| | |
|-------------------------------|--|
| Headphone | Enables connection of a stereo headphone |
| Microphone | Enables connection of a monaural microphone |
| Infrared | This infrared port is compatible with Infrared Data Association (IrDA 1.1) Fast InfraRed (FIR) standards. It enables cableless 4 Mbps data transfer with IrDA 1.1 compatible external devices. |
| External monitor | 15-pin, analog VGA port supports VESA DDC2B compatible functions. |
| Docking | Special port for connecting an optional Slim Port Replicator or High Capacity 2nd Battery Pack. |
| Universal Serial Bus (USB2.0) | The computer has two Universal Serial Bus ports that comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.) |

Slots

| | |
|---------|--|
| PC card | A PC card slot accommodates: One 5 mm Type II Refer to Chapter 8, <i>Optional Devices</i> , for details. |
| SD card | The SD card slot accommodates: SD cards Refer to Chapter 8, <i>Optional Devices</i> , for details. |

Multimedia

- Sound System** Windows Sound System compatible sound system provides internal speaker as well as jacks for an external microphone and headphone.

Communications

- Modem** An internal modem provides capability for data and fax communication. It supports V.90. Refer to Appendix E. The speed of data transfer and fax depends on analog telephone line conditions. It has a modem jack for connecting to a telephone line. It is preinstalled as a standard device in some markets.
- LAN** The computer is equipped with a LAN card that supports Ethernet LAN (10 Mbit/s, 10BASE-T) and Fast Ethernet LAN (100 Mbit/s, 100BASE-Tx). It is preinstalled as a standard device in some markets.
- Wireless LAN** In some markets, the computer is equipped with a Wireless LAN mini-PCI card that is compatible with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with the IEEE 802.11 Standard (Revision B). It supports data transfer up to 11 Mbit/s. It has Frequency Channel Selection (2.4 GHz) and allows roaming over multiple channels.
- TOSHIBA Console button** Press this button to launch an application automatically. In Windows XP/2000 the default is TOSHIBA Console. Use the TOSHIBA Control to associate an application to this button.
- Internet button** Press this button to launch an Internet browser. See Chapter 2, *Grand Tour*, for details.

Security

- Security lock slot** Connects an optional security lock to anchor the computer to a desk or other large object

Software

- Operating System One of the following operating systems are available Windows XP/2000. Refer to the preinstalled software section at the front of this chapter.
- TOSHIBA Utilities A number of utilities and drivers are preinstalled to make your computer more convenient to use. Refer to the *Utilities* section in this chapter.
- Plug and Play When you connect an external device to the computer or when you install a component, Plug and Play capability enables the system to recognize the connection and make the necessary configurations automatically.

Special features

The following features are either unique to TOSHIBA computers or are advanced features, which make the computer more convenient to use.

- Hotkeys Key combinations let you quickly modify the system configuration directly from the keyboard without running a system configuration program.
- Keypad overlay Gray keys with gray lettering make up the keypad overlay, which lets you use the keyboard for ten-key operations or cursor control.
- Display automatic power off This feature automatically cuts off power to the internal display when there is no keyboard input for a time specified. Power is restored when any key is pressed. You can specify the time in the *Turn off monitor* item of the *Power Save Mode* window in Power Saver.
- HDD automatic power off This feature automatically cuts off power to the hard disk drive when it is not accessed for a time specified. Power is restored when the hard disk is accessed. You can specify the time in the *Turn off hard disks* item of the *Power Save Mode* window in Power Saver.
- System automatic power off This feature automatically turns off power to the system when there is no input for a time specified. You can specify the time in the *System standby* or *System hibernate* item of the *System Power Mode* window in Power Saver.

| | |
|--------------------|---|
| Battery save mode | This feature lets you save battery power. You can specify the Power Save Mode in the <i>Running on batteries</i> item of the <i>Power Save Modes</i> window in Power Saver. |
| Power on password | Two levels of password security are available: supervisor and user. This feature prevents unauthorized access to your computer. |
| Instant security | A hotkey function blanks the screen and disables the computer providing quick and easy data security. |
| Panel power on/off | This feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened. You can specify the setting in the <i>When I close the lid</i> item of the <i>System Power Mode</i> window in Power Saver. |
| Auto power on | This feature lets you set a time and date for the computer to turn on automatically. The feature is useful for receiving remote communications while you are asleep or away. You can specify the setting in Scheduled Tasks. |
| Standby | If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off. |
| Hibernation | This feature lets you turn off the power without exiting from your software. The contents of main memory is saved to the hard disk, when you turn on the power again, you can continue working right where you left off. |

| | |
|---------------------|--|
| Heat dispersal | To protect from overheating, the CPU has an internal temperature sensor. If the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. Use the <i>Fan</i> item of the <i>Power Save Modes</i> window in Power Saver. |
| Maximum Performance | Turns on fan first, then if necessary lowers CPU processing speed. |
| Performance | Uses a combination of fan and lowering the CPU processing speed. |
| Battery optimized | Lowers the CPU processing speed first, then if necessary turns on the fan. |

Utilities

This section describes preinstalled utilities and tells how to start them. For details on operations, refer to each utility's online manual, help files or readme files.

| | |
|---|---|
| TOSHIBAPowerSaver | To access this power savings management program in Windows 2000, open the Control Panel and double-click the TOSHIBA Power Saver icon. In Windows XP, open the Control Panel, click Performance and Maintenance and click the TOSHIBA PowerSaver icon. |
| HW Setup | This program lets you customize your hardware settings according to the way you work with your computer and the peripherals you use. To start the utility in Windows 2000, open the Control Panel and double-click the TOSHIBA HW Setup icon. In Windows XP, open the Control Panel, click Printers and Other Hardware and click the TOSHIBA HW Setup icon. |
| Fn-esse | This Windows program lets you define your own "short-cut" keys to quickly launch applications and speed your work in Windows. To start the utility, click the Windows Start button, point to Programs (Windows XP only, point to All Programs), point to TOSHIBA Utilities and click Fn-esse. |
| Supervisor Password Utility for Windows | This utility for Windows lets you register a Supervisor Password, which restricts access to HW Setup. |

| | |
|----------------------------|--|
| Display Driver for Windows | The display driver enables simultaneous display on the internal LCD, and on an external computer monitor. To enable this function, use the Display Properties dialogue box. |
| Sound drivers | <p>A broad range of audio controls are possible through the ALi sound driver, including Software Synthesize, Mic volume and Power management. Click Control Panel and click the ALi sound setup icon to adjust power management settings.</p> <p>For other sound settings, use the Windows Device Manager, Multimedia panel or volume control dial.</p> |
| LAN drivers | This preinstalled driver makes the computer LAN-ready for a computer running Windows 2000. To make LAN settings, click Start, point to Settings, click Control Panel and double-click the Network icon. |
| TOSHIBA Accessibility | This utility lets you make the Fn key sticky, that is, you can press it once, release it, and then press an “F number” key. The Fn key remains active until another key is pressed. |
| Hotkey utility | This utility lets you display or hide a confirmation message when you press Fn + F3 or Fn + F4. |
| TOSHIBA Controls | Use this utility to customize TOSHIBA Console button settings. |
| TOSHIBA Console | TOSHIBA Console is a graphical user interface that provides easy access to help and services. It is the default function launched by the TOSHIBA Console button. |
| Network Device Switch | The Network Device Switch enables quick and easy setup of Internet and network settings. The Network Device Switch manages profiles captured from the computer settings for each network that you use. When you select a profile, your network settings change. To access this utility click Start, point to All Programs and click Network Device Switch. |

Options

You can add a number of options to make your computer even more powerful and convenient to use. The following options are available:

| | |
|--------------------------------|--|
| Memory expansion | One memory expansion slot is available for installing a 256 MB memory module. The module is SD Random Access Memory (SD-RAM). |
| Battery Pack | An Battery Pack (PA3154U) can be purchased from your TOSHIBA dealer. The Battery Pack is identical to the one that came with your computer. Use it as a spare or replacement. |
| High Capacity 2nd Battery Pack | This Battery Pack (PA3155U) increases your computer's operating time when a main Battery Pack is also installed. |
| Universal AC Adaptor | If you use your computer at more than one site, it may be convenient to purchase an additional Universal AC Adaptor for each site so you will not have to carry the adaptor with you. |
| USB FDD Kit | A 3 1/2" diskette drive accommodates 1.44-megabyte or 720-kilobyte diskettes. It connects to a USB port. (You cannot format 720-kilobyte diskettes on Windows XP, but you can use previously formatted disks.) |
| Battery Charger | The Battery Charger lets you charge extra batteries outside the computer. It must be used with the Battery Charge cable that is supplied only with the Slim Port Replicator. See chapter 8, <i>Optional Devices</i> , for details. |
| Security lock | A slot is available to attach a security cable to the computer to deter theft. |
| Slim Port Replicator | The Slim Port Replicator provides the following: an external monitor port, four USB ports, a port for charging a High Capacity 2nd Battery Pack, a LAN jack and a DC-IN socket. |

Chapter 2

The Grand Tour

| | |
|--------------------------------------|------|
| Front with the display closed | 2-1 |
| Left side | 2-2 |
| Right side | 2-3 |
| Back side | 2-4 |
| Underside | 2-5 |
| Front with the display open | 2-6 |
| Indicators | 2-8 |
| High Capacity 2nd Battery Pack | 2-10 |
| AC adaptor | 2-11 |

The Grand Tour

This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.

Front with the display closed

Figure 2-1 shows the computer's front with its display panel in the closed position.

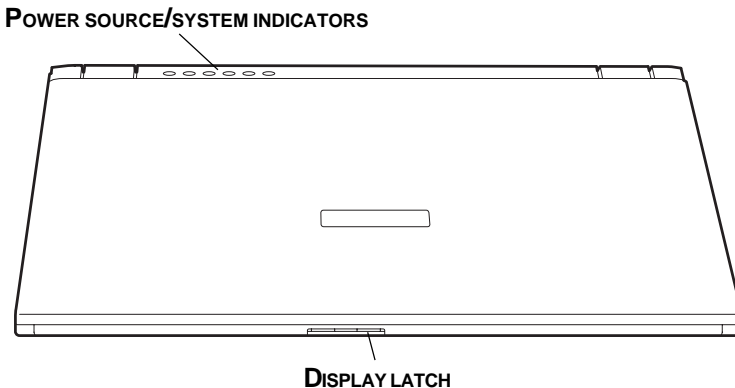


Figure 2-1 Front of the computer with display closed

- | | |
|--|--|
| Display latch | This latch secures the LCD panel in its closed position. Push the latch to open the display. |
| Power source/ system indicators | LEDs let you monitor the status of various computer functions. Details are given in the <i>Indicators</i> section. |

Left side

Figure 2-2 shows the computer's left side.

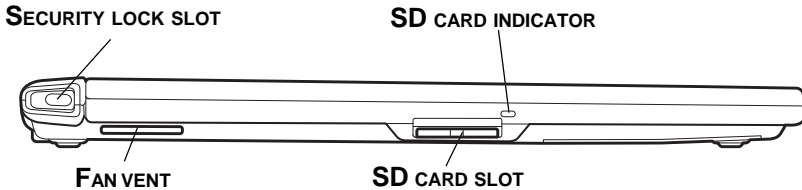


Figure 2-2 The left side of the computer

Security lock slot



A security cable attaches to this slot. The optional security cable anchors your computer to a desk or other large object to deter theft.

Fan vent

Provides air flow for the fan.

CAUTION: Be careful not to block the fan vent. Also be careful to keep foreign objects out of the vents. A pin or similar object can damage the computer's circuitry.

SD card slot



This slot lets you transfer data from the device to your computer.

CAUTION: Keep foreign objects out of the SD card slot. A pin or similar object can damage the computer's circuitry.

SD card indicator

This indicator glows green when the computer is accessing the SD card Slot.

Right side

Figure 2-3 shows the computer's right side.

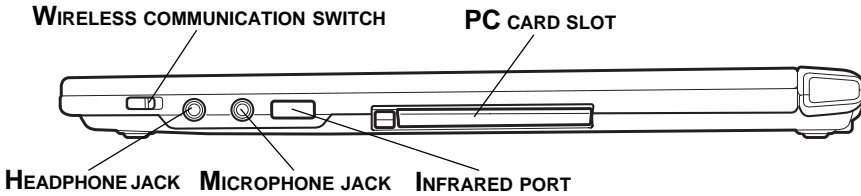
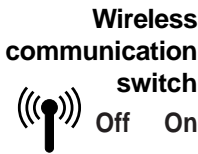


Figure 2-3 The right side of the computer



Slide this switch to the right to turn on Wireless LAN. Slide it to the left to turn off the functions. (This switch is only on models with Wireless LAN functions.)



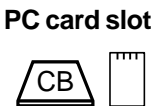
A standard 3.5 mm mini headphone jack enables connection of a stereo headphone (16 ohm minimum) or other device for audio output. When you connect headphones, the internal speaker is automatically disabled.



A standard 3.5 mm mini microphone jack enables connection of a monaural microphone or other device for audio input.



This infrared port is compatible with Infrared Data Association (IrDA 1.1) standards. It enables cableless 4 Mbps, 1.152 Mbps, 115.2 kbps, 57.6 kbps, 38.4 kbps, 19.2 kbps or 9.6 kbps data transfer with IrDA 1.1 compatible external devices.



A PC card slot can accommodate one 5 mm PC card (Type II). The slot supports 16-bit PC cards and CardBus PC cards.

CAUTION: Keep foreign objects out of the PC card slot. A pin or similar object can damage the computer's circuitry.

Back side

Figure 2-4 shows the computer's back side.

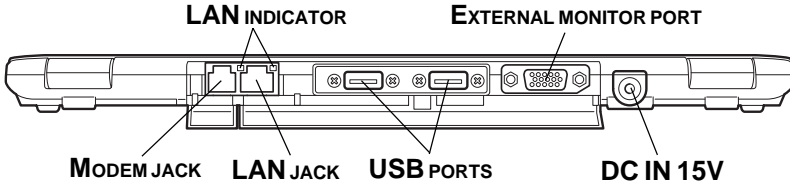


Figure 2-4 The computer's back side

Modem jack



In areas where an internal modem is installed as standard equipment, there is a modem jack that lets you use a modular cable to connect the modem directly to a telephone line. The modem is not supported in some marketing regions.

- CAUTIONS:**
1. In case of a lightning storm, unplug the modem cable from the telephone jack.
 2. Do not connect the modem to a digital telephone line. A digital line will damage the modem.

LAN jack



This jack lets you connect to a LAN. The adaptor has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-Tx).

LAN indicator

This indicator glows green when the computer is accessing the LAN.

Universal Serial Bus (USB 2.0) ports



Two Universal Serial Bus ports are on the left side. The ports comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.)

CAUTION: Keep foreign objects out of the USB connectors. A pin or similar object can damage the computer's circuitry.

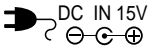
NOTE: Operation of all functions of all USB devices has not been confirmed. Some functions might not execute properly.

External monitor port



This 15-pin port lets you connect an external monitor.

DC IN 15V



The AC adaptor connects to this socket. Use only the model of AC adaptor that comes with the computer. Using the wrong adaptor can damage your computer.

Underside

Figure 2-5 shows the underside of the computer. Make sure the display is closed before turning over your computer.

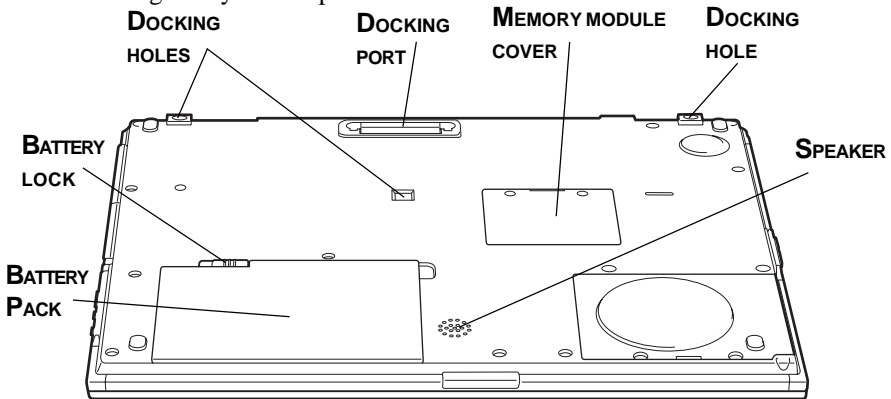


Figure 2-5 The underside of the computer

Docking port



Use this port to connect an optional Slim Port Replicator or High Capacity 2nd Battery Pack.

CAUTION: Keep foreign objects out of the docking port. A pin or similar object can damage the computer's circuitry.

Docking holes

These holes ensure a proper connection between the computer and a High Capacity 2nd Battery Pack.

Expansion memory socket



Use this socket to install a memory module to increase your computer's memory by 256 MB. Refer to the *Memory expansion* section in Chapter 8, *Optional Devices*.

Battery Pack The Battery Pack powers the computer when the AC adaptor is not connected. The *Batteries* section in Chapter 6, *Power and Power-Up Modes*, describes how to access the Battery Pack. Battery Packs can be purchased from your TOSHIBA dealer to extend the computer's battery operating time.

Battery lock A sliding lock prevents inadvertent release of the Battery Pack.



Speaker The speaker emits sound generated by your software as well as audio alarms, such as low battery condition, generated by the system.

Front with the display open

Figure 2-6 shows the front of the computer with the display open. To open the display, push the display latch on the front of the computer and lift the display up. Position the display at a comfortable viewing angle.

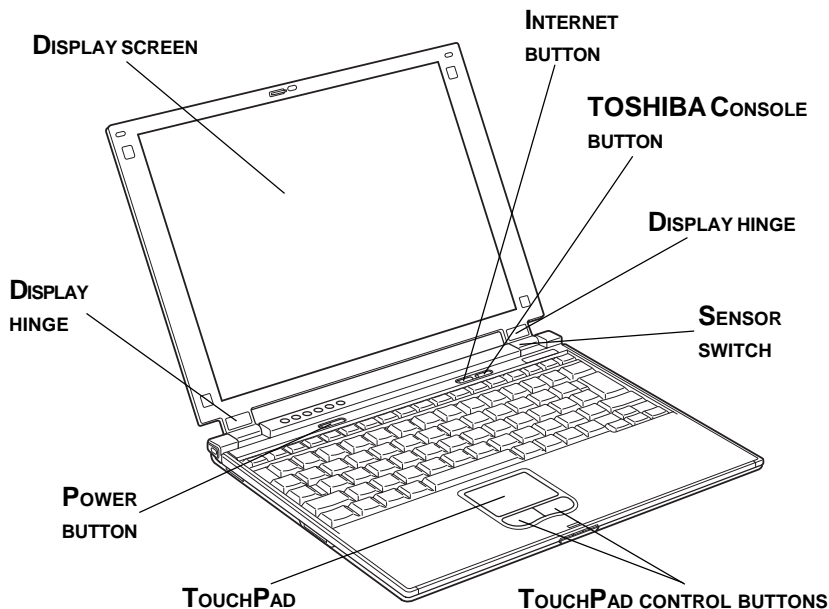


Figure 2-6 The front with the display open

Display screen The full-color LCD displays high-contrast text and graphics and is compatible with the industry standard Video Graphics Array (VGA). The LCD consists of up to 1024 × 768 pixels or dots. The computer has a Thin-Film Transistor (TFT) display. Refer to Appendix B.

When the computer operates on power through the AC adaptor, the display screen's image will be somewhat brighter than when it operates on battery power. The lower brightness level is intended to save battery power.

Display hinge The display hinge holds the display screen at easy-to-view angles.

Power button Press the power button to turn the computer's power on and off.



Internet button Press this button to launch an Internet browser. If the computer's power is off, you can press this button to turn on the computer's power and launch the browser automatically in one step.



TOSHIBA Console button Press this button to launch an application automatically. The default is TOSHIBA Console.



TouchPad A TouchPad located in the center of the palm rest is used to control the on-screen pointer. Refer to the *Using the TouchPad* section in Chapter 4, *Operating Basics*.

TouchPad control buttons Control buttons below the TouchPad let you select menu items or manipulate text and graphics designated by the on-screen pointer.

Sensor switch This switch shuts down the computer when you close the cover and the panel power on/off feature is enabled.

Indicators

Figure 2-7 shows the indicators, which light when various computer operations are in progress.

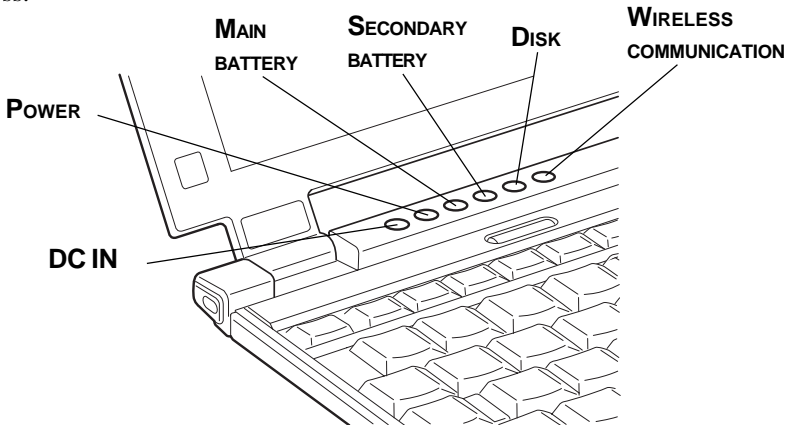


Figure 2-7 The power source/system indicators

Power source/system indicators

DC IN



The **DC IN** indicator glows green when DC power is supplied from the AC power adaptor. If the adaptor's output voltage is abnormal or if the power supply malfunctions, this indicator flashes orange.

Power



The **Power** indicator glows green when the computer is on. If you select **Standby** from **Shut Down Windows**, this indicator flashes orange (one second on, two seconds off) while the computer shuts down.

Main battery



The **Main battery** indicator shows the condition of the charge. Green means fully charged and orange means being charged. Refer to Chapter 6, *Power and Power-Up Modes*.

Secondary battery



The **Secondary battery** indicator shows the condition of the charge of a High Capacity 2nd Battery Pack. Green means fully charged and orange means being charged. Refer to Chapter 6, *Power and Power-Up Modes*.

Disk



The **Disk** indicator glows green when the computer is accessing a disk drive.

Wireless communication



The **Wireless communication** indicator lights when the Wireless LAN function is turned on. (This indicator is used only models with Wireless LAN functions.)

The figures below show the positions of the keypad overlay indicators and the CapsLock indicator.

When the F10 key indicator glows, the keypad overlay lets you control the cursor. When the F11 key indicator glows, the keypad overlay lets you enter numbers.

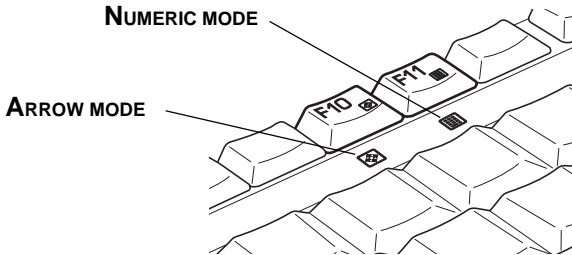


Figure 2-8 Keypad overlay indicators

When the CapsLock indicator glows, the keyboard is in all-caps mode.

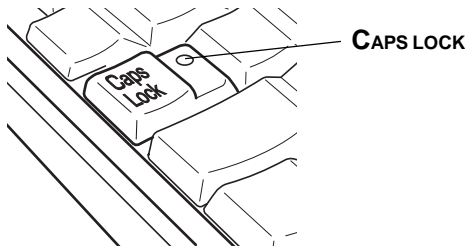


Figure 2-9 CapsLock indicator

Keyboard indicator

Caps Lock This indicator glows green when the alphabet keys are locked in uppercase.

Arrow mode When the **Arrow mode** indicator lights green, you can use the keypad overlay (white labeled keys) as cursor keys. Refer to the *Keypad overlay* section in Chapter 5, *The Keyboard*.



Numeric mode You can use the keypad overlay (white labeled keys) for numeric input when the **Numeric mode** indicator lights green. Refer to the *Keypad overlay* section in Chapter 5, *The Keyboard*.



High Capacity 2nd Battery Pack

You can install a High Capacity 2nd Battery Pack in the computer. A High Capacity 2nd Battery Pack (PA3155U) is seated in a base that fits beneath the computer. It provides about twice the power and operating time as the standard Battery Pack. Refer to the *Replacing the Battery Pack* section in Chapter 6, *The Power and Power-Up Modes*.

NOTE: *The High Capacity 2nd Battery Pack is provided as standard equipment with some models. You can purchase optional High Capacity 2nd Battery Packs from your dealer.*

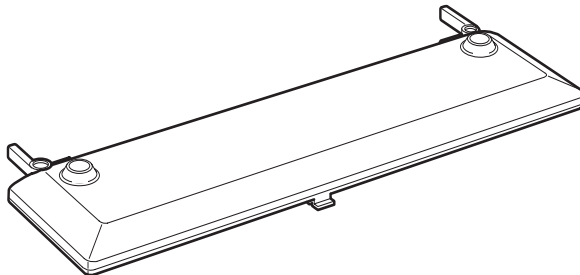


Figure 2-10 The High Capacity 2nd Battery Pack

AC adaptor

The AC adaptor converts AC power to DC power and reduces the voltage supplied to the computer. It can automatically adjust to any voltage from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use the computer in almost any region.

To recharge the battery, simply connect the AC adaptor to a power source and the computer. See Chapter 6 *Power and Power-Up Modes* for details.

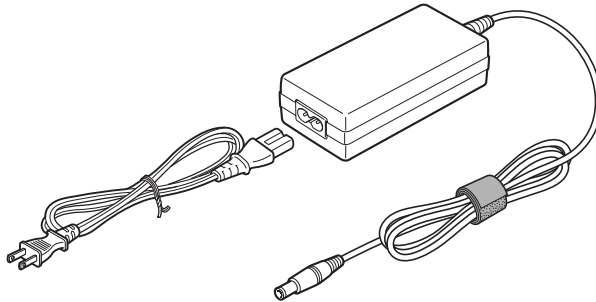


Figure 2-11 The AC adaptor

CAUTION: Use only the AC adaptor that came with the computer or an equivalent optional adaptor. Use of the wrong adaptor could damage your computer. TOSHIBA assumes no liability for any damage in such case.

Chapter 3

Getting Started

| | |
|---|-------------|
| Setting up your work space | 3-1 |
| General conditions | 3-2 |
| Placement of computer | 3-2 |
| Seating and posture | 3-3 |
| Lighting | 3-3 |
| Work habits | 3-4 |
| Opening the display | 3-5 |
| Connecting the AC adaptor | 3-5 |
| Turning on the power | 3-7 |
| Windows XP Professional/2000 setup | 3-8 |
| Turning off the power | 3-8 |
| Shut Down mode (Boot mode) | 3-8 |
| Hibernation mode | 3-9 |
| Standby mode | 3-11 |
| Restarting the computer | 3-13 |
| Restoring the preinstalled software from the Product | |
| Recovery CD-ROM | 3-14 |

Getting Started

This chapter provides basic information to get you started using your computer. It covers the following topics:

- ☐ Setting up your work space — for your health and safety

***NOTE:** Be sure also to read Instruction Manual for Safety & Comfort. This guide, which is included with the computer, explains product liability.*

- ☐ Opening the display
- ☐ Connecting the AC adaptor
- ☐ Turning on the power
- ☐ Windows XP Professional/2000 setup
- ☐ Turning off the power
- ☐ Restarting the computer
- ☐ Restoring the preinstalled software from the Product Recovery CD-ROM

If you are a new user, follow the steps in each section of this chapter as you prepare to operate your computer.

***NOTE:** All users should read the section Windows XP Professional/2000 setup.*

Setting up your work space

Establishing a comfortable work site is important for you and your computer. A poor work environment or stressful work habits can result in discomfort or serious injury from repetitive strain to your hands, wrists or other joints. Proper ambient conditions should also be maintained for the computer's operation. This section discusses the following topics:

- ☐ General conditions
- ☐ Placement of the computer
- ☐ Seating and posture

- ☐ Lighting
- ☐ Work habits

General conditions

In general, if you are comfortable, so is your computer, but read the following to make sure your work site provides a proper environment.

- ☐ Make sure there is adequate space around the computer for proper ventilation.
- ☐ Make sure the AC power cord connects to an outlet that is close to the computer and easily accessible.
- ☐ The temperature should be 5 to 35 degrees Centigrade (41 to 95 degrees Fahrenheit) and the relative humidity should be 20 to 80 percent.
- ☐ Avoid areas where rapid or extreme changes in temperature or humidity may occur.
- ☐ Keep the computer free of dust, moisture, and exposure to direct sunlight.
- ☐ Keep the computer away from heat sources, such as electric heaters.
- ☐ Do not use the computer near liquids or corrosive chemicals.
- ☐ Do not place the computer near objects that create strong magnetic fields (e.g., stereo speakers).
- ☐ Do not operate the computer in close proximity to a mobile phone.
- ☐ Leave ample ventilation room for the fan. Do not block the vents.

Placement of the computer

Position the computer and peripheral devices to provide comfort and safety.

- ☐ Set the computer on a flat surface at a comfortable height and distance. The display should be no higher than eye level to avoid eye strain.
- ☐ Place the computer so that it is directly in front of you when you work and make sure you have adequate space to easily operate other devices.
- ☐ Allow adequate space behind the computer to let you freely adjust the display. The display should be angled to reduce glare and maximize visibility.
- ☐ If you use a paper holder, set it at about the same height and distance as the computer.

Seating and posture

The height of your chair in relation to the computer and keyboard as well as the support it gives your body are primary factors in reducing work strain. Refer to the following tips and to figure 3-1.

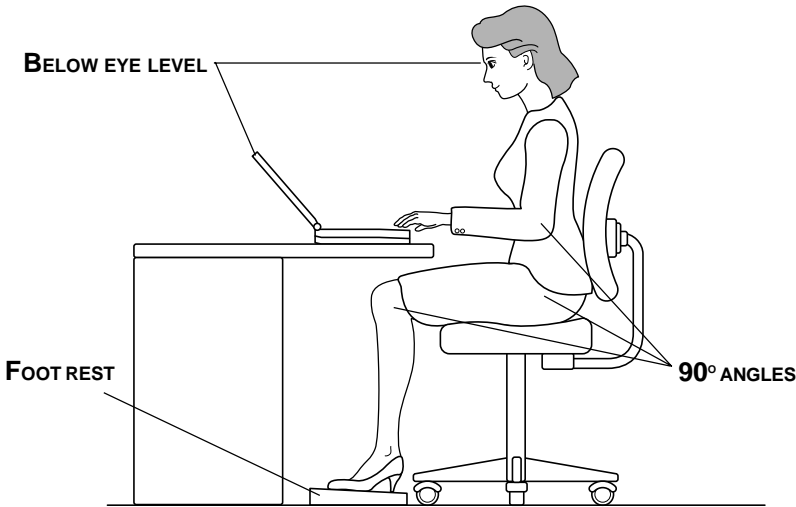


Figure 3-1 Posture and positioning of the computer

- ☐ Place your chair so that the keyboard is at or slightly below the level of your elbow. You should be able to type comfortably with your shoulders relaxed.
- ☐ Your knees should be slightly higher than your hips. If necessary, use a foot rest to raise the level of your knees to ease pressure on the back of your thighs.
- ☐ Adjust the back of your chair so it supports the lower curve of your spine.
- ☐ Sit straight so that your knees, hips and elbows form approximately 90 degree angles when you work. Do not slump forward or lean back too far.

Lighting

Proper lighting can improve legibility of the display and reduce eye strain.

- ☐ Position the computer so that sunlight or bright indoor lighting does not reflect off the screen. Use tinted windows, shades or other screen to eliminate sun glare.

- ☐ Avoid placing the computer in front of bright light that could shine directly in your eyes.
- ☐ If possible, use soft, indirect lighting in your computer work area. Use a lamp to illuminate your documents or desk, but be sure to position the lamp so that it does not reflect off the display or shine in your eyes.

Work habits

A key to avoiding discomfort or injury from repetitive strain is to vary your activities. If possible, schedule a variety of tasks into your work day. If you must spend long periods at the computer, finding ways to break up the routine can reduce stress and improve your efficiency.

- ☐ Sit in a relaxed posture. Good positioning of your chair and equipment as described earlier can reduce tension in your shoulders or neck and ease back strain.
- ☐ Vary your posture frequently.
- ☐ Occasionally stand up and stretch or exercise briefly.
- ☐ Exercise and stretch your wrists and hands a number of times during the day.
- ☐ Frequently, look away from the computer and focus your eyes on a distant object for several seconds, for example 30 seconds every 15 minutes.
- ☐ Take frequent short breaks instead of one or two long breaks, for example, two or three minutes every half hour.
- ☐ Have your eyes examined regularly and visit a doctor promptly, if you suspect you might be suffering from a repetitive strain injury.

A number of books are available on ergonomics and repetitive strain injury or repetitive stress syndrome. For more information on these topics or for pointers on exercises for such stress points as hands and wrists, please check with your library or book vendor. Also refer to the computer's *Instruction Manual for Safety & Comfort*.

Opening the display

The display panel can be rotated in a wide range of angles for optimal viewing.

1. Push down the display latch on the front of the computer to unlatch the display panel.
2. Lift the panel up and adjust it to the best viewing angle for you.

NOTE: When you open the display, hold it with both hands and lift up slowly.

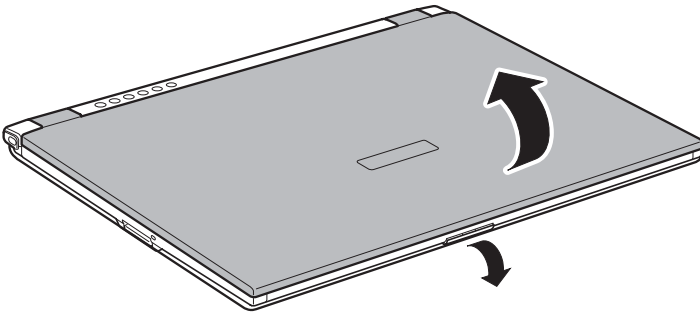


Figure 3-2 Opening the display panel

Connecting the AC adaptor

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the Battery Pack will need to be charged before you can operate from battery power.

The AC adaptor can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adaptor to charge the Battery Pack, refer to Chapter 6, *Power and Power-Up Modes*.

CAUTION: Use only the AC adaptor that came with the computer or an equivalent optional adaptor. Use of the wrong adaptor could damage your computer. TOSHIBA assumes no liability for any damage in such case.

1. Connect the power cord to the AC adaptor.

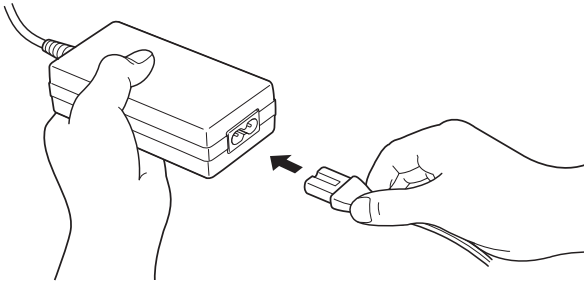


Figure 3-3 Connecting the power cord to the AC adaptor

2. Connect the AC adaptor's DC output plug to the **DC IN** port on the back of the computer.

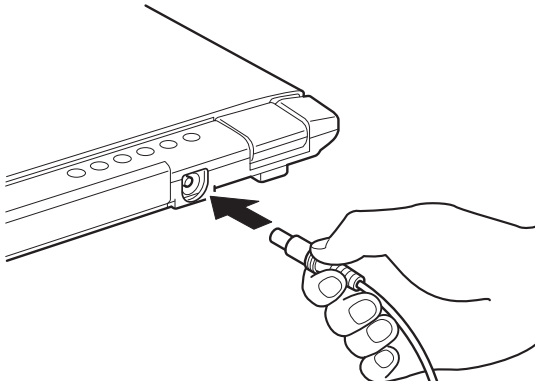


Figure 3-4 Connecting the adaptor to the computer

3. Plug the power cord into a live wall outlet. The **Battery** and **DC IN** indicator on the front of the computer should glow.

Turning on the power

This section describes how to turn on the power.

NOTE: After you turn on the power for the first time, do not turn it off until you have set up the operating system (OS) and the OS has started up.

1. If the external diskette drive is connected, make sure it is empty. If a diskette is in the drive, press the eject button and remove the diskette.
2. Open the display panel.
3. Press and hold the button for two or three seconds.

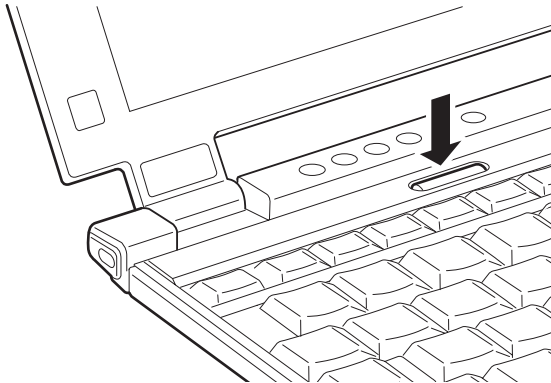


Figure 3-5 Turning on the power

Windows XP Professional/2000 setup

When you first turn on the power, the computer's initial screen is the Microsoft Windows XP Professional/2000 Startup Screen Logo.

Follow the on-screen directions.

Turning off the power

The power can be turned off in one of the following modes: Shut down (Boot), Hibernation or Standby mode.

Shut Down mode (Boot mode)

When you turn off the power in Shut Down mode, no data is saved and the computer will boot to the operating system's main screen.

1. If you have entered data, save it to the hard disk or to a diskette.
2. Make sure all disk activity has stopped, then remove any CDs or diskette.

***CAUTION:** Make sure the **Disk** is off. If you turn off the power while a disk is being accessed, you can lose data or damage the disk.*

3. If you are using Windows XP, click **start** then click **Turn off computer**. From the **Turn off computer** menu select **Turn off**.

If you are using Windows 2000, click **Start** and click **Shut Down**. From the **Shut Down** menu select **Shut Down**.

4. Turn off the power to any peripheral devices.

***CAUTION:** Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.*

Hibernation mode

The hibernation feature saves the contents of memory to the hard disk when the computer is turned off. The next time the computer is turned on, the previous state is restored. The hibernation feature does not save the status of peripheral devices.

- CAUTIONS:**
1. *While entering hibernation mode, the computer saves the contents of memory to the HDD. Data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the **Disk** indicator to go out.*
 2. *Do not install or remove a memory module while the computer is in hibernation mode. Data will be lost.*

Benefits of hibernation

The hibernation feature provides the following benefits:

- ☐ Saves data to the hard disk when the computer automatically shuts down because of a low battery.

NOTE: *For the computer to shut down in hibernation mode, the hibernation feature must be enabled in two places in TOSHIBA Power Saver: the Hibernate window and the Battery Alarm item of the Alarm window. Otherwise, the computer will shut down in Standby mode. If battery power becomes depleted, data saved in Standby will be lost.*

- ☐ You can return to your previous working environment immediately when you turn on the computer.
- ☐ Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System hibernate feature.
- ☐ You can use the panel power off feature.

Starting Hibernation

To enter Hibernation mode, follow the steps below.

Windows XP

1. Click **Start**.
2. Select **Turn Off Computer**.
3. Open the **Turn Off Computer** dialog box. **Hibernate** is not displayed.
4. Press the **Shift** key. The **standby** item will change to **Hibernate**.
5. Select **Hibernate**.

Windows 2000

1. Click **Start** and click **Shut Down**.
2. In **Shut Down Windows** select **Hibernate** and click the **OK** button.

The computer will also enter Hibernate mode automatically when you:

- ☐ Press the power button.
- ☐ Close the lid.

First, however, make the appropriate settings according to the steps below.

Windows XP/2000

1. In Windows XP, open the **Control Panel**, click **Performance and Maintenance** and click the **TOSHIBA Power Saver** icon.
In Windows 2000, open the **Control Panel** and double-click the **TOSHIBA Power Saver** icon.
2. Select the **Hibernate** window, select the **Enable Hibernate support** check box and click the **Apply** button.
3. Select the **Power Save Modes** window.
4. Double-click **Power Save Mode** and open the **System Power Mode** window.
5. Enable the desired Hibernation settings for **When I press the power button** and **When I close the lid**.
6. Click the **OK** button.

Data save in hibernation mode

When you turn off the power in hibernation mode, the computer takes a moment to save current memory data to the hard disk. During this time, the **Disk** indicator will light.

After you turn off the computer and memory is saved to the hard disk, turn off the power to any peripheral devices.

***CAUTION:** Do not turn the computer or devices back on immediately.
Wait a moment to let all capacitors fully discharge.*

Standby mode

In standby mode the power remains on, but the CPU and all other devices are in sleep mode.

Standby precautions

- ☐ Before entering Standby mode, be sure to save your data.
- ☐ Do not install or remove a memory module while the computer is in standby mode. The computer or the module could be damaged.
- ☐ Observe the following precautions regarding standby mode:
 - Do not remove the memory module.
 - Do not remove the Battery Pack.

Either action could cause the computer to hang up the next time you turn it on.

The computer could also hang up at power on if it shut down automatically in standby mode because of a low battery.

In any of the above cases, the standby configuration will not be saved.

The following message appears when you turn on the power:

WARNING: RESUME FAILURE.
PRESS ANY KEY TO CONTINUE.

If the computer hangs up when you turn it on, perform the following:

Press the power button and hold it down for five seconds, then turn the power on again.

- ❑ If you carry the computer on board an aircraft or into a hospital, be sure to shut down the computer in hibernation mode or in shutdown mode to avoid radio signal interference.

Benefits of standby

The standby feature provides the following benefits:

- ❑ Restores the previous working environment more rapidly than does hibernation.
- ❑ Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System Standby feature.
- ❑ You can use the panel power off feature.

Executing standby

You can enter standby mode in one of three ways:

1. In Windows XP, click **Start**, click **Turn Off Computer** and click **Stand by**.
In Windows 2000, click **Start**, click **Shut Down**, select **Stand by** and click **OK**.
2. Close the display panel. This feature must be enabled. Refer to the *System Power Mode* item in *Power Saver Utility* described in the Control Panel.
In Windows XP, click **Performance and Maintenance** and click the **TOSHIBA Power Saver** icon.
In Windows 2000, double-click the **TOSHIBA Power Saver** icon.
3. Press the power button. This feature must be enabled. Refer to the *System Power Mode* item in *Power Saver Utility* described in the Control Panel.
In Windows XP, click **Performance and Maintenance** and click the **TOSHIBA Power Saver** icon.
In Windows 2000, double-click the **TOSHIBA Power Saver** icon.

When you turn the power back on, you can continue where you left when you shut down the computer.

- NOTES:**
1. When the computer is shut down in standby mode, the power indicator glows orange.
 2. If you are operating the computer on battery power, you can lengthen the operating time by shutting down in hibernation mode. Standby mode consumes more power.

Standby limitations

Standby will not function under the following conditions:

- ☐ Power is turned back on immediately after shutting down.
- ☐ Memory circuits are exposed to static electricity or electrical noise.

Restarting the computer

Certain conditions require that you restart the computer system. For example, if:

- ☐ You change certain computer settings.
- ☐ An error occurs and the computer does not respond to your keyboard commands.

There are two ways to restart the computer system:

1. If you are using Windows XP, click **start** then click **Turn off computer**. From the **Turn off computer** menu select **Restart**.

If you are using Windows 2000, click **Start** and click **Shut Down**. From the **Shut Down** menu select **Restart**.

2. Press the power button and hold it down for five seconds. Wait 10 to 15 seconds, then turn the power on again by pressing the power button.

Restoring the preinstalled software from the Product Recovery CD-ROM

If preinstalled files are damaged, use the Product Recovery CD-ROM to restore them. To restore the operating system and all preinstalled software, follow the steps below.

CAUTION: *When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost.*

1. Load the Product Recovery CD-ROM in the optional optical disk drive and turn off the computer's power.
2. Hold down the **F12** key and turn on the power. When **In Touch with Tomorrow TOSHIBA** appears, release the **F12** key.
3. Use the left or right cursor key to select the CD-ROM icon in the display menu. For details, refer to the *Boot priority* section in Chapter 7, *HW Setup*.
4. Follow the on-screen instructions.

Chapter 4

Operating Basics

| | |
|---|-------------|
| Using the TouchPad | 4-1 |
| Using the USB FDD Kit | 4-2 |
| Connecting 3 1/2" diskette drive | 4-3 |
| Disconnecting 3 1/2" diskette drive | 4-4 |
| Diskette care | 4-4 |
| Wireless communications | 4-4 |
| Wireless LAN | 4-5 |
| Wireless communication switch | 4-5 |
| Wireless communication LED | 4-5 |
| LAN | 4-6 |
| LAN cable types | 4-6 |
| Connecting cable | 4-6 |
| Disconnecting cable | 4-7 |
| Using the internal modem | 4-8 |
| Region selection | 4-8 |
| Properties menu | 4-9 |
| Connecting | 4-11 |
| Disconnecting | 4-12 |
| Cleaning the computer | 4-12 |
| Moving the computer | 4-12 |
| Heat dispersal | 4-13 |

Operating Basics

This chapter gives information on basic operations including using the TouchPad, the external diskette drive, the wireless communication, LAN and the internal modem. It also provides tips on caring for your computer and on heat dispersal.

Using the TouchPad

To use the TouchPad, simply press and move your finger tip across it in the direction you want the on-screen pointer to go.

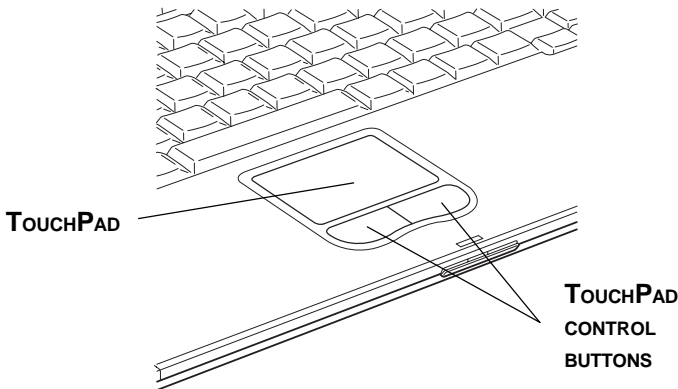


Figure 4-1 TouchPad and TouchPad control buttons

Two buttons below the keyboard are used like the buttons on a mouse pointer. Press the left button to select a menu item or to manipulate text or graphics designated by the pointer. Press the right button to display a menu or other function depending on the software you are using.

CAUTION: Do not press on the TouchPad too hard or press a sharp object such as a ball point pen against the TouchPad. The TouchPad could be damaged.

For some functions, you can tap the TouchPad instead of pressing a control button.

- | | |
|----------------------|---|
| Click | Tap the TouchPad once |
| Double-click | Tap the TouchPad twice |
| Drag and drop | <ol style="list-style-type: none">1. Hold down the left control button and move the cursor to drag the item you want to move.2. Lift your finger to drop the item where you want it. |
| Scroll | Vertical: Move your finger up or down the right edge of the TouchPad. Horizontal: Move your finger left or right along the bottom edge of the TouchPad. |

Using the USB FDD Kit

A 3 1/2" external diskette drive module connects to the USB port.

***NOTE:** The USB FDD Kit is an option with some models.*

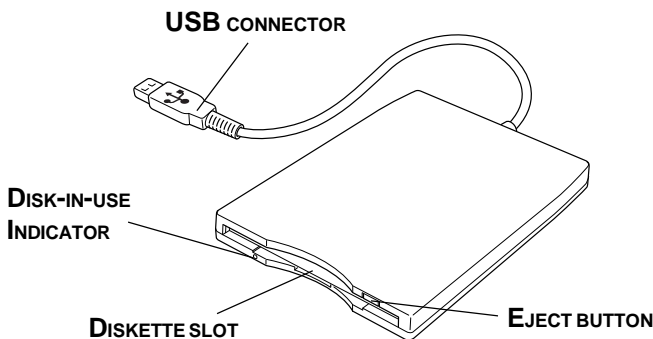


Figure 4-2 The 3 1/2" USB FDD Kit

- | | |
|------------------------------|---|
| Eject button | When a diskette is fully seated in the drive, the eject button pops out. To remove a diskette, push in the eject button and the diskette pops out partially for easy removal. |
| Diskette slot | Insert diskettes in this slot. |
| Disk-In-Use Indicator | This indicator lights when the diskette is being accessed. |

CAUTION: Check the **Disk-In-Use** indicator when you use the diskette drive. Do not press the eject button, disconnect a drive cable or turn off the computer while the light is glowing. Doing so could destroy data and damage the diskette or the drive.

- NOTES:**
1. The external diskette drive should be placed on a flat, horizontal surface when in use. Do not set the drive on an incline greater than 20° while it is operating.
 2. Do not set anything on top of the diskette drive.
 3. If you need to boot the computer from the diskette drive or if you use an OS that does not support USB, you must set the **USB-FDD Legacy Emulation** feature in **HW Setup** to **Enabled**. Refer to the **USB** section in Chapter 7.

Connecting 3 1/2" diskette drive

To connect the drive, plug the diskette drive connector into a USB port. Refer to Figure 4-3.

NOTE: Make sure the connector is right side up and properly aligned with the socket. Do not try to force the connection, doing so can damage the connecting pins.

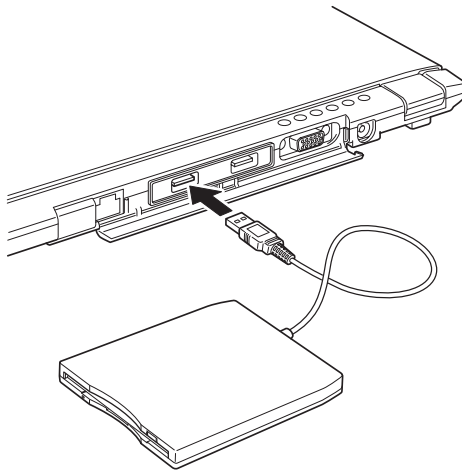


Figure 4-3 Connecting the diskette drive to the computer

NOTE: *If you connect the diskette drive after turning on the computer, it will take about 10 seconds for the computer to recognize the drive. Do not disconnect and reconnect before 10 seconds has elapsed.*

Disconnecting 3 1/2" diskette drive

When you have finished using the diskette drive, follow the procedures below to disconnect it:

1. Wait for the indicator light to go out to make sure all diskette activity has stopped.

CAUTION: *If you disconnect the diskette drive or turn off the power while the computer is accessing the drive you may lose data or damage the diskette or the drive.*

2. Pull the diskette drive connector out of the USB port.

Diskette care

Handle your diskettes with care. The following simple precautions will increase the lifetime of your diskettes and protect the data you store on them:

1. Store your diskettes in the container they came in to protect them and keep them clean. If a diskette is dirty, do not use cleaning fluid. Clean it with a soft damp cloth.
2. Do not slide back the diskette's protective metal covering or touch the diskette's magnetic surface. Fingerprints may prevent the diskette drive from reading data from the diskette.
3. Data may be lost if the diskette is twisted; bent; or exposed to direct sunlight or extreme heat or cold.
4. Do not place heavy objects on your diskettes.
5. Do not eat, smoke, or use erasers near your diskettes. Foreign particles inside the diskette's jacket can damage the magnetic surface.
6. Magnetic energy can destroy the data on your diskettes. Keep your diskettes away from speakers, radios, television sets and other sources of magnetic fields.

Wireless communications

The computer's wireless communication function support wireless LAN. This section applies only to models with Wireless LAN functions.

Wireless LAN

The wireless LAN is compatible with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with IEEE 802.11 wireless LAN standard (Revision B). It supports the following features:



is a Certification Mark of the Wireless Ethernet Compatibility Alliance, Inc.

- ☐ Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s.
- ☐ Frequency Channel Selection (2.4 GHz)
- ☐ Roaming over multiple channels
- ☐ Card Power Management
- ☐ Wired Equivalent Privacy (WEP) data encryption, based on the 128 bit RC4 encryption algorithm as defined in the IEEE 802.11 standard on wireless LANs.

Wake-up on LAN does not function on a wireless LAN.

Wireless communication switch

You can enable or disable wireless LAN function, with the on/off switch. No transmissions are sent or received when the switch is off. Slide the switch to the right to turn it on and to the left to turn it off.

CAUTION: Set the switch to off in airplanes and hospitals. Check the LED. It will stop glowing when the wireless communication function is off.

Wireless communication LED

The LED indicates the status of the wireless communication functions.

| LED status | Indication |
|------------|---|
| LED off | Wireless communication switch is set to off. Automatic power down because of overheating. Power malfunction |
| LED glows | Wireless communication switch is on. Wireless LAN is turned on by an application. |

If you used the Task Tray icon to disable W-LAN, restart the computer or follow the procedures below to enable the system to recognize W-LAN. Open or click the following: **Start, Setup, Control Panel, System, Device Manager** and **Renew**.

LAN

LAN circuits support Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-Tx). This section describes how to connect/disconnect to a LAN.

CAUTION: *Do not install or remove an optional memory module while Wake-up on LAN is enabled.*

NOTE: *Wake-up on LAN does not work without the AC adaptor. Leave it connected, if you are using this feature.*

LAN cable types

CAUTION: *The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.*

If you are using Fast Ethernet LAN (100 megabits per second, 100BASE-TX), be sure to connect with a CAT5 cable. You cannot use a CAT3 cable.

If you are using Ethernet LAN (10 megabits per second, 10BASE-T), you can connect with either a CAT5 or a CAT3.

Connecting cable

To connect the LAN cable, follow the steps below.

CAUTION: *Connect the AC adaptor before connecting the LAN cable. The AC adaptor must remain connected during LAN use. If you disconnect the AC Adaptor while the computer is accessing a LAN, the system may hang up.*

1. Turn off the power to the computer and to all external devices connected to the computer.

2. Plug one end of the cable into the LAN's jack. Press gently until you hear the latch click into place.

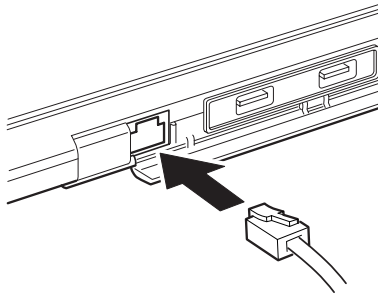


Figure 4-4 Connecting the LAN cable

3. Plug the other end of the cable into a LAN hub connector. Check with your LAN administrator before connecting to a hub.

Disconnecting cable

To disconnect the LAN cable, follow the steps below.

1. Pinch the lever on the connector in the computer and pull out the connector.
2. Disconnect the cable from the LAN hub in the same manner. Check with your LAN administrator before disconnecting from the hub.

Using the internal modem

If you purchased a computer model with a preinstalled internal modem, read this section for directions on connecting the modem. Refer to the online help files for the internal modem and for details on operation of your modem and modem software.

NOTE: *The internal modem does not support the voice functions. All data and fax functions are supported.*

CAUTIONS: *1. In case of a lightning storm, unplug the modem cable from the telephone jack.*

2. Do not connect the modem to a digital telephone line. A digital line will damage the modem.

Region selection

Telecommunication regulations vary from one region to another, so you will need to make sure the internal modem's settings are correct for the region in which it will be used.

1. a. In Windows XP, click **start**, point to **All Programs**, point to **TOSHIBA Internal Modem** and click **Region Select Utility**.

NOTE: *Do not use the Country/Region Select function in the Modem setup utility in the Control Panel if the function is available. If you change the Country/Region in the Control Panel, the change may not take effect.*

- b. In Windows 2000, click **Start**, point to **Programs**, point to **TOSHIBA Internal Modem** and click **Region Select Utility**.

2. The Region Selection icon will appear in the Windows Task Bar.



Figure 4-5 The Region Selection icon (Windows XP)



Figure 4-6 The Region Selection icon (Windows 2000)

3. Click the icon with the primary mouse button to display a list of regions that the modem supports. A sub menu for telephony location information will also be displayed. A check will appear next to the currently selected region and telephony location.
4. Select a region from the region menu or a telephony location from the sub-menu.
 - When you click a region it becomes the modem's region selection, and the New Location for telephony will be set automatically.
 - When you select a telephony location, the corresponding region is automatically selected and it becomes the modem's current region setting.

Properties menu

Click the icon with the secondary mouse button to display the following menu.

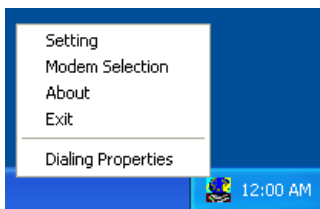


Figure 4-7 The menu list (Windows XP)

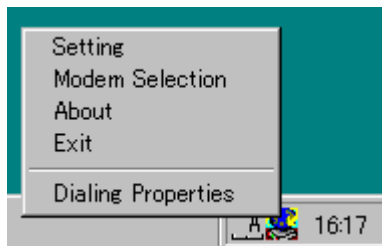


Figure 4-8 The menu list (Windows 2000)

Setting

You can enable or disable the following settings:

AutoRun Mode

Region Select Utility starts automatically when you start up the operating system.

Open the Dialing Properties dialog box after selecting region.

The dialing properties dialog box will be displayed automatically after you select the region.

Location list for region selection.

A submenu appears displaying location information for telephony.

Open dialog box, if the modem and Telephony Current Location region code do not match.

A warning dialog box is displayed if current settings for region code and telephony location are incorrect.

Modem Selection

If the computer cannot recognize the internal modem, a dialog box is displayed. Select the COM port for your modem to use.

Dialing Properties

Select this item to display the dialing properties.

CAUTION: *If you are using the computer in Japan, technical regulations described in the Telecommunications Business Law require that you select Japan region mode. It is illegal to use the modem in Japan with any other selection.*

Connecting

To connect the internal modem cable, follow the steps below.

WARNING: *The modular cable that comes with the computer must be used to connect a modem. Connect the end of the modular cable with the core to the computer.*

CAUTIONS:

1. *In case of a lightning storm, unplug the modem cable from the telephone jack.*
2. *Do not connect the modem to a digital telephone line. A digital line will damage the modem.*

1. Plug one end of the modular cable into the modem jack.
2. Plug the other end of the modular cable into a telephone jack.

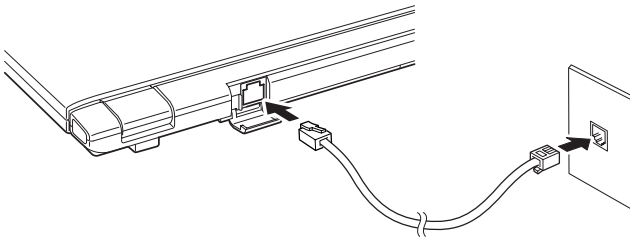


Figure 4-9 Connecting the internal modem

CAUTION: *Do not pull on the cable or move the computer while the cable is connected.*

NOTE: *If you use a storage device such as a CD-ROM drive or HDD connected to a 16-bit PC card, modem speed might be slow or communication might be interrupted.*

Disconnecting

To disconnect the internal modem cable, follow the steps below.

1. Pinch the lever on the connector in the telephone jack and pull out the connector.
2. Disconnect the cable from the computer in the same manner.
3. In the same way, pull the cable's other connector out of the computer.

Cleaning the computer

To help ensure long, trouble-free operation, keep the computer free of dust and use care with liquids around the computer.

- ☐ Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely before you turn it on again.
- ☐ Clean the computer using a slightly damp (with water) cloth. You can use glass cleaner on the display. Spray a small amount of cleaner on a soft, clean cloth and wipe the screen gently with the cloth.

CAUTION: *Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.*

Moving the computer

The computer is designed for rugged durability. However, a few simple precautions taken when moving the computer will help ensure trouble-free operation.

- ☐ Make sure all disk activity has ended before moving the computer. Check the **Disk** indicator on the computer and the indicator on any external disk drive.
- ☐ If a diskette is in the external disk drive, remove it.
- ☐ Disconnect the AC adaptor and all other peripherals before moving the computer.
- ☐ Turn off the power to the computer.
- ☐ Close the display. Do not pick up the computer by its display panel or back (where the interface ports are located).
- ☐ Close all port covers.
- ☐ Use the carrying case when transporting the computer.

Heat dispersal

To protect from overheating, the CPU has an internal temperature sensor. If the computer’s internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. You can select whether to control the CPU temperature by turning on the fan first, then if necessary, lowering the CPU speed. Or, by lowering the CPU speed first, then if necessary, turning on the fan. Use the *Cooling Method* item of the *Power Save Mode* window in TOSHIBA Power Saver.

- Maximum Performance** Turn on the fan first, then if necessary, lower the CPU processing speed.
- Performance** Use a combination of the fan and lowering the CPU processing speed.
- Battery optimized** Lower the CPU processing speed first, then if necessary turn on the fan.

When the CPU temperature falls to a normal range, the fan is turned off and the CPU operation returns to standard speed.

***NOTE:** If the CPU temperature reaches an unacceptably high level with either setting, the system automatically shuts down to prevent damage. Data in memory will be lost.*

Chapter 5

The Keyboard

| | |
|--|------------|
| Typewriter keys | 5-1 |
| F1 ... F12 function keys | 5-2 |
| Soft keys: Fn key combinations | 5-2 |
| Emulating keys on enhanced keyboard | 5-2 |
| Hotkeys | 5-4 |
| Fn Sticky key | 5-6 |
| Windows special keys | 5-7 |
| Keypad overlay | 5-7 |
| Turning on the overlays | 5-7 |
| Temporarily using normal keyboard (overlay on) | 5-8 |
| Temporarily using overlay (overlay off) | 5-9 |
| Temporarily changing modes | 5-9 |
| Generating ASCII characters | 5-9 |

The Keyboard

The computer's keyboard layouts are compatible with a 101/102-key enhanced keyboard. By pressing some keys in combination, all the 101/102-key keyboard functions can be executed on the computer.

The number of keys on your keyboard depends on which country/region's keyboard layout your computer is configured with. Keyboards for numerous languages are available.

There are five types of keys: typewriter keys, keypad overlay, function keys, soft keys and cursor control keys.

Typewriter keys

The typewriter keys, produce the upper- and lowercase letters, numbers, punctuation marks, and special symbols that appear on the screen.

There are some differences, however, between using a typewriter and using a computer keyboard:

- ☐ Letters and numbers produced in computer text vary in width. Spaces, which are created by a "space character," may also vary depending on line justification and other factors.
- ☐ The lowercase l (el) and the number 1 (one) are not interchangeable on computers as they are on a typewriter.
- ☐ The uppercase O (oh) and the 0 (zero) are not interchangeable.
- ☐ The **Caps Lock** function key locks only the alphabetic characters in uppercase while the shift lock on a typewriter places all keys in the shifted position.
- ☐ The **Shift** keys, the **Tab** key, and the **BkSp** (backspace) key perform the same function as their typewriter counterparts but also have special computer functions.

F1 ... F12 function keys

The function keys, not to be confused with **Fn**, are the 12 keys at the top of your keyboard. These keys are dark gray, but function differently from the other dark gray keys.



F1 through **F12** are called function keys because they execute programmed functions when pressed. Used in combination with the **Fn** key, keys marked with icons execute specific functions on the computer. See the section, *Soft keys: Fn key combinations*, in this chapter. The function executed by individual keys depends on the software you are using.

Soft keys: Fn key combinations

The **Fn** (function) is unique to TOSHIBA computers and is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.

NOTE: Some software may disable or interfere with soft-key operations.
Soft-key settings are not restored by the Standby feature.

Emulating keys on enhanced keyboard

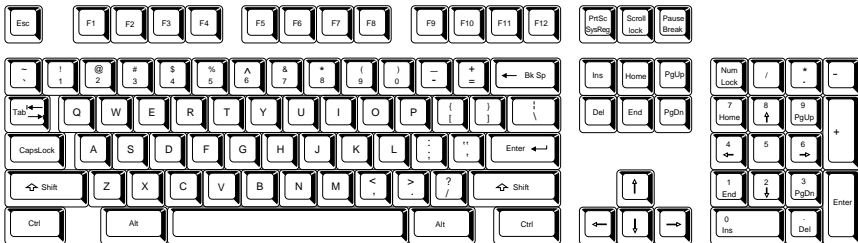
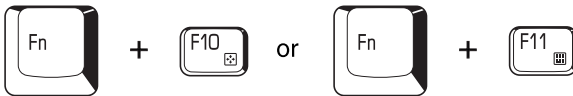


Figure 5-1 A 101-key enhanced keyboard layout

The keyboard is designed to provide all the features of the 101-key enhanced keyboard, shown in figure 5-1. The 101/102-key enhanced keyboard has a numeric keypad and scroll lock key. It also has additional **Enter** and **Ctrl** keys to the right of the main keyboard. Since the keyboard is smaller and has fewer keys, some of the enhanced keyboard functions must be simulated using two keys instead of one on the larger keyboard.

Your software may require you to use keys that the keyboard does not have. Pressing the **Fn** key and one of the following keys simulates the enhanced keyboard's functions.



Press **Fn + F10** or **Fn + F11** to access the integrated keypad. When activated, the keys with white markings on the bottom edge become numeric keypad keys (**Fn + F11**) or cursor control keys (**Fn + F10**). Refer to the *Keypad overlay* section in this chapter for more information on how to operate these keys. The power on default for both settings is off.



Press **Fn + F12 (ScrLock)** to lock the cursor on a specific line. The power on default is off.



Press **Fn + Enter** to simulate **Enter** on the enhanced keyboard's numeric keypad.



Press **Fn + Ctrl** to simulate the enhanced keyboard's right **Ctrl** key.

Hotkeys

Hotkeys (**Fn** + another key) let you enable or disable certain features of the computers.



Sound mute: Pressing **Fn + Esc** in a Windows environment turns sound on or off. When you press these hotkeys, the current setting will be displayed as an icon.



Volume decrease: Press **Fn + 1** to decrease the sound volume. After you press this hotkey, an icon showing the new setting will be displayed for two seconds.



Volume increase: Press **Fn + 2** to increase the sound volume. After you press this hotkey, an icon showing the new setting will be displayed for two seconds.



Instant security: Press **Fn + F1** to blank the screen to prevent others from accessing your data. To restore the screen and original settings, press any key or press the TouchPad. If a screensaver password is registered, a dialog box will appear. Enter the screensaver password and click **OK**. If no password is set, the screen will be restored when you press any key or press the TouchPad.



Power save mode: Pressing **Fn + F2** changes the power save mode.

If you press **Fn + F2**, the Power Save Mode is displayed in a dialog box. Continue holding down **Fn** and press **F2** again to change the setting. You can also change this setting through the *Plugged in* or *Running on batteries* item of the *Power Saver Properties* window in Power Saver.



Standby: When you press **Fn + F3**, the computer can enter Standby. To avoid entering Standby unexpectedly, a dialog box appears for verification. However, if you check the checkbox in the dialog box, it will not appear from the next time.



Hibernation: When you press **Fn + F4**, the computer can enter Hibernation. To avoid entering Hibernation unexpectedly, a dialog box appears for verification. However, if you check the checkbox in the dialog box, it will not appear from the next time.



Display selection: Press **Fn + F5** to change the active display device. When you press these hot keys a dialog box appears. Only selectable devices will be displayed. Hold down **Fn** and press **F5** again to change the device. When you release **Fn** and **F5**, the selected device will change. If you hold down the keys for three seconds the selection will return to **LCD**.



LCD display Brightness: Pressing **Fn + F6** decreases the LCD display brightness in increments. When you press these hotkeys, the current setting will be displayed for two seconds by a pop-up icon. You can also change this setting through the *Monitor brightness* item of the *Power Save Mode* window in Power Saver.



LCD display Brightness: Pressing **Fn + F7** increases the LCD display brightness in increments. When you press these hotkeys, the current setting will be displayed for two seconds by a pop-up icon. You can also change this setting through the *Monitor brightness* item of the *Power Save Mode* window in Power Saver.

NOTE: You cannot change the display brightness for about 18 seconds after the LCD display turns on. To protect display quality, the brightness level is set at the maximum value.



TouchPad: Pressing **Fn + F9** enables or disables the TouchPad function. When you press these hotkeys, the current setting will change and be displayed as an icon.

Fn Sticky key

You can use the TOSHIBA Accessibility Utility to make the **Fn** key sticky, that is, you can press it once, release it, and then press an “**F number**” key.

Windows special keys

The keyboard provides two keys that have special functions in Windows : one activates the **Start** menu and the other has the same function as the secondary mouse button.



This key activates the Windows **Start** menu.



This key has the same function as the secondary mouse button.

Keypad overlay

Your computer's keyboard does not have an independent numeric keypad, but its numeric keypad overlay functions like one.

The keys in the center of the keyboard with white letters make up the numeric keypad overlay. The overlay provides the same functions as the numeric keypad on the 101/102-key enhanced keyboard in figure 5-2.

Turning on the overlays

The numeric keypad overlay can be used for numeric data input or cursor and page control.

Arrow mode

To turn on the Arrow mode, press **Fn + F10**. The Arrow mode indicator lights. Now try cursor and page control using the keys shown in figure 5-2. Press **Fn + F10** again to turn off the overlay.

Numeric mode

To turn on the Numeric mode, press **Fn + F11**. The Numeric mode indicator lights. Now try numeric data entry using the keys in figure 5-2. Press **Fn + F11** again to turn off the overlay.

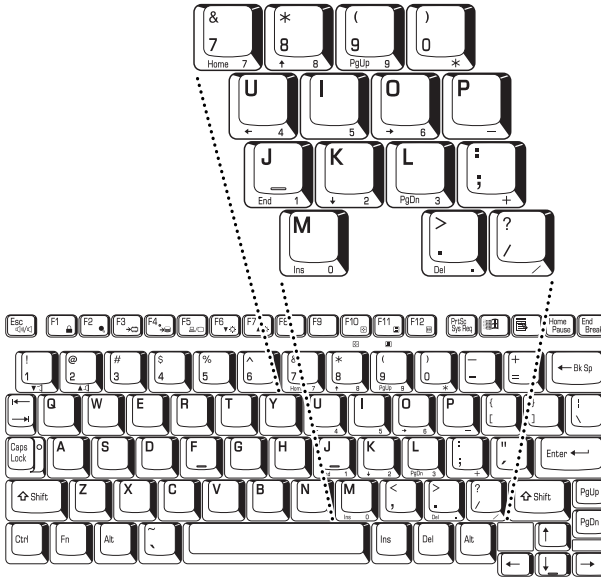


Figure 5-2 The numeric keypad overlay

Temporarily using normal keyboard (overlay on)

While using the overlay, you can temporarily access the normal keyboard without turning off the overlay:

1. Hold **Fn** and press any other key. All keys will operate as if the overlay were off.
2. Type uppercase characters by holding **Fn + Shift** and pressing a character key.
3. Release **Fn** to continue using the overlay.

Temporarily using overlay (overlay off)

While using the normal keyboard, you can temporarily use the keypad overlay without turning it on:

1. Press and hold down **Fn**.
2. Check the keyboard indicators. Pressing **Fn** turns on the most recently used overlay. If the Numeric mode indicator lights, you can use the overlay for numeric entry. If the Arrow mode indicator lights, you can use the overlay for cursor and page control.
3. Release **Fn** to return to normal keyboard operation.

Temporarily changing modes

If the computer is in **Numeric mode**, you can switch temporarily to **Arrow mode** by pressing a shift key.

If the computer is in **Arrow mode**, you can switch temporarily to **Numeric mode** by pressing a shift key.

Generating ASCII characters

Not all ASCII characters can be generated using normal keyboard operation. But, you can generate these characters using their ASCII codes.

With the overlay on:

1. Hold down **Alt**.
2. Using the overlay keys, type the ASCII code.
3. Release **Alt**, and the ASCII character appears on the display screen.

With the overlay off:

1. Hold **Alt + Fn**.
2. Using the overlay keys, type the ASCII code.
3. Release **Alt + Fn**, and the ASCII character appears on the display screen.

Chapter 6

Power and Power-Up Modes

| | |
|--|-------------|
| Power conditions | 6-1 |
| Power indicators | 6-4 |
| Battery indicators | 6-4 |
| DC IN indicator | 6-4 |
| Power indicator | 6-5 |
| Battery types | 6-5 |
| Main battery | 6-5 |
| Secondary battery | 6-6 |
| Real time clock battery | 6-6 |
| Care and use of the Battery Pack | 6-7 |
| Safety precautions | 6-7 |
| Charging the batteries | 6-10 |
| Monitoring battery capacity | 6-11 |
| Maximizing battery operating time | 6-12 |
| Retaining data with power off | 6-13 |
| Extending battery life | 6-13 |
| Replacing the Battery Pack | 6-14 |
| Main Battery Pack | 6-14 |
| High Capacity 2nd Battery Pack | 6-16 |
| Starting the computer by password | 6-19 |
| Power-up modes | 6-20 |
| Windows utilities | 6-20 |
| Hotkeys | 6-20 |
| Panel power off | 6-20 |
| System Auto Off | 6-20 |

Power and Power-Up Modes

The computer’s power resources include the AC adaptor and internal batteries. This chapter gives details on making the most effective use of these resources including charging and changing batteries, tips for saving battery power, and power up modes.

Power conditions

The computer’s operating capability and battery charge status are affected by the power conditions: whether an AC adaptor is connected, whether a battery is installed and what the charge level is for the battery.

Table 6-1 Power conditions

| | | Power on | Power off (no operation) |
|----------------------|---|---|---|
| AC adaptor connected | Main battery fully charged | <ul style="list-style-type: none"> Operates LED: Main battery green DCINgreen | <ul style="list-style-type: none"> LED: Main battery green DCINgreen |
| | Main battery partially charged or no charge | <ul style="list-style-type: none"> Operates Quick charge *1 LED: Main battery orange DCINgreen | <ul style="list-style-type: none"> Quick charge *1 LED: Main battery orange DCINgreen |
| | No main battery installed | <ul style="list-style-type: none"> Operates No charge LED: Main battery off DCINgreen | <ul style="list-style-type: none"> No charge LED: Main battery off DCINgreen |

Table 6-1 Power conditions continued

| | | Power on | Power off (no operation) |
|--------------------------|--|--|--|
| AC adaptor connected | 2nd battery fully charged | <ul style="list-style-type: none"> Operates LED: 2nd battery green DC IN green | <ul style="list-style-type: none"> LED: 2nd battery green DC IN green |
| | 2nd battery partially charged or no charge | <ul style="list-style-type: none"> Operates Quick charge *2 LED: 2nd battery orange DC IN green | <ul style="list-style-type: none"> Quick charge *2 LED: 2nd battery orange DC IN green |
| | No 2nd battery installed | <ul style="list-style-type: none"> Operates No charge LED: 2nd battery off DC IN green | <ul style="list-style-type: none"> No charge LED: 2nd battery off DC IN green |
| AC adaptor not connected | Main battery charge is above low battery trigger point | <ul style="list-style-type: none"> Operates LED: Main battery off DC IN off | |
| | Main battery charge is below low battery trigger point | <ul style="list-style-type: none"> Operates LED: Main battery flashes orange DC IN off | |
| | Main battery charge is exhausted | Computer goes into Standby mode and shuts down *3 | |
| | No main battery installed | <ul style="list-style-type: none"> No operation *4 LED: Main battery off DC IN off | |

Table 6-1 Power conditions continued

| | | Power on | Power off (no operation) |
|--------------------------|--|--|--------------------------|
| AC adaptor not connected | 2nd battery charge is above low battery triggerpoint | <ul style="list-style-type: none">OperatesLED: 2nd battery off DC IN off | |
| | 2nd battery charge is below low battery triggerpoint | <ul style="list-style-type: none">OperatesLED: 2nd battery flash orange DC IN off | |
| | 2nd battery charge is exhausted | Computer goes into Standby mode and shuts down *3 | |
| | No 2nd battery is installed | <ul style="list-style-type: none">No operation *5LED: 2nd battery off DC IN off | |

NOTE: **2nd battery** indicator refers to the **Secondary battery** indicator when a secondary battery is installed.

- *1 When the secondary battery is not charging.
- *2 When the main battery is not charging
- *3 If a main battery and a secondary battery are installed, the computer does not enter Standby mode until the charge in both batteries is exhausted.
- *4 When no secondary battery is installed
- *5 When no main battery is installed

NOTE: When batteries are charged, the main battery is charged first. When it is fully charged, the secondary battery is charged.

Power indicators

The **Main battery**, **Secondary battery**, **DC IN** and **Power** indicators on the system indicator panel alert you to the computer's operating capability and battery charge status.

Battery indicators

Check the **Main battery** indicator to determine the status of the main battery and the **Secondary battery** indicator to determine the status of the secondary battery. The following indicator lights indicate the battery status:

| | |
|-----------------|--|
| Flashing orange | The battery charge is low. The AC adaptor must be connected to recharge the battery. |
| Orange | Indicates the AC adaptor is connected and charging the battery. |
| Green | Indicates the AC adaptor is connected and the battery is fully charged. |
| No light | Under any other conditions, the indicator does not light. |

***NOTE:** If the battery becomes too hot while it is being charged, the charge will stop and the battery indicator will go out. When the battery's temperature falls to a normal range, charge will standby. This event occurs regardless of whether the power to the computer is on or off.*

DC IN indicator

Check the **DC IN** indicator to determine the power status with the AC adaptor connected:

| | |
|-----------------|---|
| Green | Indicates the AC adaptor is connected and supplying proper power to the computer. |
| Flashing orange | Indicates a problem with the power supply. Plug the AC adaptor into another outlet. If it still does not operate properly, see your dealer. |
| No light | Under any other conditions, the indicator does not light. |

Power indicator

Check the **Power** indicator to determine the power status.

| | |
|-----------------|---|
| Green | Indicates power is being supplied to the computer and the computer is turned on. |
| Blinking orange | Indicates the power was turned off while the computer was in Standby mode. The indicator turns on for one second and turns off for two seconds. |
| No light | Under any other conditions, the indicator does not light. |

Battery types

The computer has three types of batteries:

- ☐ Battery Packs – main and secondary
- ☐ Real Time Clock (RTC) battery

Main battery

When the AC power cord is not connected, the computer's main power source is a removable lithium-ion polymer Battery Pack, also referred to in this manual as the main battery. You can purchase Battery Packs for extended use of the computer away from an AC power source.

CAUTION: *The Battery Pack is a lithium-ion polymer battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*

The main battery recharges the RTC batteries. The main battery maintains the state of the computer when you enable standby mode.

CAUTION: *Do not remove the Battery Pack while the computer is in standby mode. The computer could hang up the next time you turn it on and data in memory will be lost. The computer could also hang up at power on if it shut down automatically in standby mode because of a low battery. In either of the above cases, the standby configuration will not be saved.*

The following message appears when you turn on the power:

WARNING: RESUME FAILURE.
PRESS ANY KEY TO CONTINUE.

*If the computer hangs up when you turn it on, perform the following:
Press the power button and hold it down for five seconds, then turn the
power on again.*

To ensure that the Battery Pack maintains its maximum capacity, operate the computer on battery power at least once a month until the Battery Pack is fully discharged. Refer to *Extending battery life* in this chapter for procedures. If the computer is continuously operated on AC power, either through an AC adaptor or a docking station for an extended period, more than a month, the battery may fail to retain a charge. It may not function efficiently over the expected life of the battery and the Battery LED may not indicate a low-battery condition.

Secondary battery

A High Capacity 2nd Battery Pack can increase your battery operating time. Note the caution on Standby mode in the previous section *Main battery*.

NOTE: *The High Capacity 2nd Battery Pack is provided as standard equipment with some models. You can purchase optional High Capacity 2nd Battery Packs from your dealer.*

CAUTION: *The High Capacity 2nd Battery Pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*

Real time clock battery

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar. It also maintains the system configuration.

If the RTC battery becomes completely discharged, the system loses this data and the real time clock and calendar stop working. The following message appears when you turn on the power:

***** Bad RTC battery *****
Check system. Then press [F1] key

CAUTION: *The computer's RTC battery is a lithium ion battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.*

Care and use of the Battery Pack

The Battery Pack is a vital component of portable computing. Taking proper care of it will help ensure longer operating time on battery power as well as a longer life for your Battery Pack. Follow the instructions in this section carefully to ensure safe operation and maximum performance.

Safety precautions

Mishandling of batteries can cause death, serious injury or property damage. Carefully observe the following advisories:

Danger: Indicates an imminently hazardous situation, which could result in death or serious injury, if you do not follow instructions.

Warning: Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.

Caution: Indicates a potentially hazardous situation, which if not avoided, may result in moderate or minor injury or property damage.

Note: Provides important information.

Danger

1. Never try to dispose of the Battery Pack by burning or expose it to a heating device such as a microwave oven. The Battery Pack could explode and cause bodily injury.
2. Never try to disassemble, repair or otherwise tamper with a Battery Pack. The Battery Pack will overheat and ignite. Leakage of caustic alkaline solution or other electrolytic substances will cause fire or injury, possibly resulting in death or serious injury.
3. Never short-circuit the Battery Pack by contacting the terminals with a metal object. A short-circuit can cause fire or otherwise damage the Battery Pack and possibly cause injury. To avoid accidental short-circuit, always wrap the Battery Pack in plastic and cover the terminals with electrical tape when storing or disposing of the Battery Pack.

4. Never puncture the Battery Pack with a nail or other sharp object. Never strike it with a hammer or other object. Never step on it.
5. Never try to charge the Battery Pack in any manner other than that described in the user's manual. Never connect the Battery Pack to a plug socket or to a automobile's cigarette lighter socket. It may rupture or ignite.
6. Use only the Battery Pack supplied with the computer or other device or an Battery Pack approved by the computer or device's manufacturer. Battery packs have different voltages and terminal polarities. Use of an improper battery could cause smoke, fire or rupture of the Battery Pack.
7. Never subject a Battery Pack to heat, such as storage near a heat source. Exposure to heat can cause the Battery Pack to ignite, explode or leak caustic liquid and cause death or serious injury. It could also fail or malfunction causing data loss.
8. Never expose the Battery Pack to abnormal shock, vibration or pressure. The Battery Pack's internal protective device will fail, causing it to overheat, explode, ignite or leak caustic liquids possibly resulting in death or serious injury.
9. Never let a Battery Pack become wet. A wet Battery Pack will overheat, ignite or rupture possibly resulting in death or serious injury.

Warning

1. Never allow caustic electrolyte fluid leaked from a Battery Pack to contact your eyes, skin or clothing. If caustic electrolyte fluid should contact your eyes, immediately wash your eyes with large amounts of running water and seek medical attention, to help prevent eye damage. If electrolyte fluid should contact your skin immediately wash it under running water to prevent rash. If it contacts your clothes, promptly remove them to prevent the fluid from contacting your skin or eyes.
2. Immediately turn off the power, disconnect the AC adaptor and remove the battery if any of the following events are observed in the Battery Pack: offensive or unusual odor, excessive heat, discoloration or deformation. Never use the computer again until it has been checked by a TOSHIBA service provider. It might generate smoke or fire, or the Battery Pack might rupture.
3. Make sure the battery is securely installed in the computer before attempting to charge the Battery Pack. Improper installation could generate smoke or fire, or cause the Battery Pack to rupture.
4. Keep the Battery Pack out of reach of infants and children. It can cause injury.

Caution

1. Never continue to use a Battery Pack after its recharging capacity has become impaired, or after the display of a warning message indicating that the Battery Pack's power is exhausted. Continued use of an exhausted or impaired Battery Pack could cause the loss of data.
2. Never dispose of Battery Packs with normal trash. Bring them to your TOSHIBA dealer or to another recycling center to save resources and prevent environmental damage. Cover the terminals with electrical tape to prevent short-circuits, which could cause the Battery Pack to ignite or rupture.
3. Use only Battery Packs recommended by TOSHIBA as replacements.
4. Always make sure the Battery Pack is installed correctly and securely. Otherwise, a Battery Pack could fall out and possibly cause injury.
5. Charge the Battery Pack only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, Battery Pack performance might deteriorate and the battery life might be shortened.
6. Be sure to monitor the remaining battery power. If the Battery Pack and real time clock battery discharge completely, Standby and Suspend will not function and data in memory will be lost. Also, the computer might register an incorrect time and date. In this case, connect the AC adaptor to recharge the batteries.
7. Never install or remove the Battery Pack without first turning off the power and disconnecting the AC adaptor. Never remove the Battery Pack while the computer is in Suspend or Standby mode. Data will be lost.

Note

1. Never remove the Battery Pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a Battery Pack, disable the Wake-up on LAN function.
2. To ensure the Battery Pack maintains maximum capacity, operate the computer on battery power once a week until the Battery Pack is fully discharged. Refer to the section *Extending battery life* in this chapter for procedures. If the computer is continuously operated on AC power for an extended period, more than a week, the battery might fail to retain a charge. It might not function efficiently over the expected life of the Battery Pack and the **Battery** indicator might not indicate a low-battery condition.
3. After the Battery Pack is charged, avoid leaving the AC adaptor connected and the computer turned off for more than a few hours at a time. Continuing to charge a fully-charged Battery Pack can damage the battery.

Charging the batteries

When the power in the Battery Pack becomes low, the **Battery** indicator flashes orange indicating that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer enables Standby mode (so you don't lose data) and automatically turns off.

You must recharge a Battery Pack when it becomes discharged.

***NOTE:** This section describes how to charge the main Battery Pack and the High Capacity 2nd Battery Pack through the computer. However, you can also charge the batteries through an optional Slim Port Replicator connected to a Battery Charge cable that is supplied with the Slim Port Replicator. An optional Battery Charger is also available. Refer to Chapter 8, Optional Devices, for details.*

Procedures

To recharge a Battery Pack while it is installed in the computer, connect the AC adaptor to the **DC IN** socket and plug the other end into a working outlet.

The **Battery** indicator glows orange when the battery is being charged.

***CAUTION:** Use only the computer connected to an AC power source, an optional TOSHIBA Battery Charger or an optional Slim Port Replicator to charge the Battery Pack. Do not attempt to charge the Battery Pack with any other charger.*

Time

The following table shows the approximate time required to fully charge a discharged battery.

| Charging time (hours) | | |
|------------------------|----------------------|----------------|
| Battery type | Power on | Power off |
| Main Battery Pack | 2.0 to 4.0 or longer | 2.0 |
| Secondary Battery Pack | 3.0 to 8.0 or longer | 3.0 |
| RTC battery | 8.0 | Doesn't charge |

***NOTE:** The charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you use the computer. If you make heavy use of external devices, for example, the battery might scarcely charge at all during operation. Refer also to the section Maximizing battery operating time.*

Battery charging notice

The battery may not charge right away under the following conditions:

- ☐ The battery is extremely hot or cold. If the battery is extremely hot, it might not charge at all. Also, to ensure the battery charges to its full capacity, charge the battery at room temperature of 10° to 30°C (50° to 88°F).
- ☐ The battery is nearly completely discharged. Leave the AC adaptor connected for a few minutes and the battery should begin charging.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- ☐ The battery has not been used for a long time.
- ☐ The battery has completely discharged and been left in the computer for a long time.
- ☐ A cool battery is installed in a warm computer.

In such case, follow the steps below.

1. Fully discharge the battery by leaving it in the computer with the power on until the power automatically shuts off.
2. Plug in the AC adaptor.
3. Charge the battery until the **Battery** indicator glows green.

Repeat the steps two or three times until the battery recovers normal capacity.

NOTE: Leaving the AC adaptor connected will shorten battery life. At least once a month, run the computer on battery power until the battery is fully discharged, then recharge the battery.

Monitoring battery capacity

Remaining battery power can be monitored in the *Power Save Modes* window in Power Saver of Windows.

NOTES: 1. Wait at least 16 seconds after turning on the computer before trying to monitor the remaining operating time. The computer needs this time to check the battery's remaining capacity and to calculate the remaining operating time, based on the current power consumption rate and remaining battery capacity. The actual remaining operating time may differ slightly from the calculated time.

2. *With repeated discharges and recharges, the battery's capacity will gradually decrease. Therefore, an often used, older battery will not operate for as long as a new battery even when both are fully charged. In this case, TOSHIBA Power Saver will indicate a 100% charge for both the old and new battery, but the displayed estimated time remaining will be shorter for the older battery.*

Maximizing battery operating time

A battery's usefulness depends on how long it can supply power on a single charge.

How long the charge lasts in a battery depends on:

- ☐ How you configure the computer, for example, whether you enable battery-power saving options. The computer provides a battery save mode to conserve battery power. This mode has the following options:
 - Processing speed
 - Display auto off
 - HDD auto off
 - System auto off
 - LCD Brightness
- ☐ How often and how long you use the hard disk and the diskette drive.
- ☐ How much charge the battery contained to begin with.
- ☐ How you use optional devices, such as a PC card, to which the battery supplies power.
- ☐ Enabling Standby mode conserves battery power if you are frequently turning the computer off and on.
- ☐ Where you store your programs and data.
- ☐ Closing the display when you are not using the keyboard saves power.
- ☐ Operating time decreases at low temperatures.
- ☐ The condition of the battery terminals. Make sure the battery terminals stay clean by wiping them with a clean dry cloth before installing the Battery Pack.

Retaining data with power off

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods:

| | |
|------------------------|--|
| Battery pack (1600mAh) | 2 days (Standby mode) 25 days (Boot mode) |
| RTC battery | 1 month |

Extending battery life

To maximize the life of your Battery Pack:

- ❑ At least once a month, disconnect the computer from a power source and operate it on battery power until the Battery Pack fully discharges. Before doing so, follow the steps below.
 1. Turn off the computer's power.
 2. Disconnect the AC adaptor and turn on the computer's power. If it does not turn on go to step 4.
 3. Operate the computer on battery power for five minutes. If the Battery Pack has at least five minutes of operating time, continue operating until the Battery Pack is fully discharged. If the **Battery** indicator flashes or there is some other warning to indicate a low battery, go to step 4.
 4. Connect the AC adaptor to the computer and the power cord to a power outlet. The **DC IN** indicator should glow green, and the **Battery** indicator should glow orange to indicate that the Battery Pack is being charged. If the **DC IN** indicator does not glow, power is not being supplied. Check the connections for the AC adaptor and power cord.
 5. Charge the Battery Pack until the **Battery** indicator glows green.
- ❑ If you have extra Battery Packs, rotate their use.
- ❑ If you will not be using the system for an extended period, more than one month, remove the Battery Pack.
- ❑ Disconnect the AC adaptor when the battery is fully charged. Overcharging makes the battery hot and shortens life.
- ❑ If you are not going to use the computer for more than eight hours, disconnect the AC adaptor.
- ❑ Store spare Battery Packs in a cool dry place out of direct sunlight.

Replacing the Battery Pack

When the Battery Pack reaches the end of its operating life you will need to install a new one. The life of the Battery Pack is generally about 500 recharges. If the **Battery** indicator flashes orange shortly after fully recharging the battery, the Battery Pack needs to be replaced.

You might also replace a discharged Battery Pack with a charged spare when you are operating your computer away from an AC power source. This section explains how to remove and install Battery Packs.

Main Battery Pack

Removing the main Battery Pack

To replace a discharged Battery Pack, follow the steps below.

- CAUTIONS:**
- 1. When handling Battery Packs, be careful not to short circuit the terminals. Also do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the Battery Pack.*
 - 2. Do not remove the Battery Pack while the computer is in Standby mode. Data is stored in RAM, so if the computer loses power it will be lost.*
 - 3. In Hibernation mode, data will be lost if you remove the Battery Pack or disconnect the AC adaptor before the save is completed. Wait for the **Disk** indicator to go out.*

1. Save your work.
2. Turn the computer's power off. Make sure the **Power** indicator is off.
3. Remove all cables connected to the computer.
4. Turn the computer upside down with the back of the computer facing you.
5. Slide the battery lock to free the Battery Pack for removal.

6. Fit your finger into the indentation next to the Battery Pack and lift it out.

CAUTION: For environmental reasons, do not throw away a spent Battery Pack. Please return spent Battery Packs to your TOSHIBA dealer.

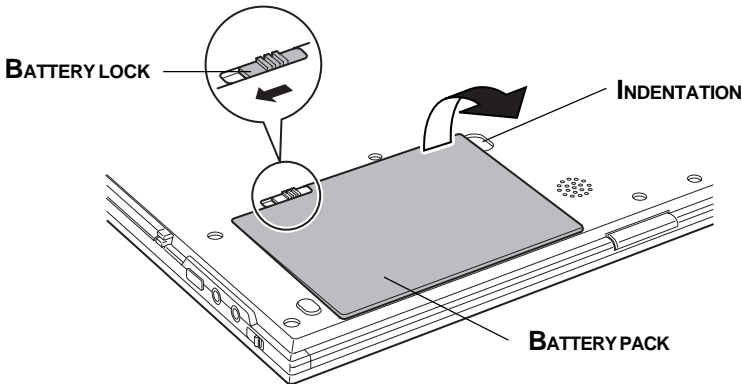


Figure 6-1 Removing the Battery Pack

Installing the main Battery Pack

To install a Battery Pack, follow the steps below.

CAUTION: The Battery Pack is a lithium-ion polymer battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

1. Be sure the computer's power is off and all cables are disconnected.

2. Insert the Battery Pack.

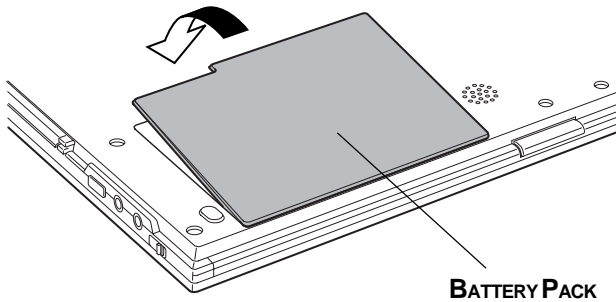


Figure 6-2 Installing the Battery Pack

3. Secure the battery lock.

High Capacity 2nd Battery Pack

CAUTION: Before you connect the High Capacity 2nd Battery Pack, make sure you turn off the computer and disconnect the AC Adaptor and any other external devices.

Connecting the High Capacity 2nd Battery Pack

Follow the steps below to connect the computer to the High Capacity 2nd Battery Pack.

CAUTION: The High Capacity 2nd Battery Pack is a lithium-ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.

1. Be sure the computer's power is off and all cables are disconnected.
2. Lay the computer upside down.

3. Open latches on the High Capacity 2nd Battery Pack and fit a tab on the battery into the docking hole on the underside of the computer.

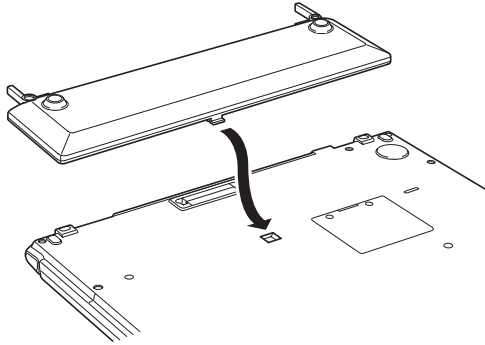


Figure 6-3 Seating the High Capacity 2nd Battery Pack

4. Close the latches to secure the High Capacity 2nd Battery Pack to the computer.

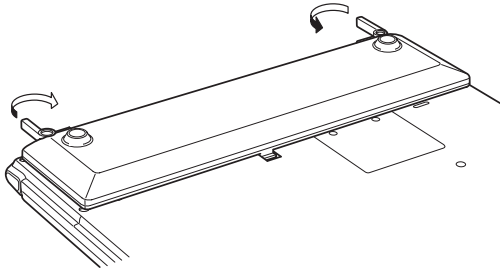


Figure 6-4 Securing the latches

Disconnecting the High Capacity 2nd Battery Pack

Follow the steps below to disconnect a High Capacity 2nd Battery Pack.

***CAUTION:** When handling High Capacity 2nd Battery Packs, be careful not to short circuit the terminals. Also do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the High Capacity 2nd Battery Pack.*

1. Save your work.
2. Turn the computer's power off. Make sure the **Power** indicator is off.
3. Remove all cables connected to the computer.
4. Lay the computer upside down.
5. Push the release latches in the direction of the arrows.

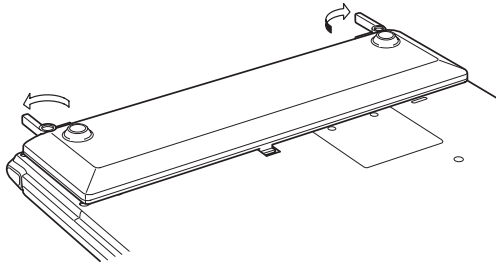


Figure 6-5 Releasing the latches

6. Lift off the High Capacity 2nd Battery Pack.

CAUTION: For environmental reasons, do not throw away a spent High Capacity 2nd Battery Pack. Please return spent High Capacity 2nd Battery Packs to your TOSHIBA dealer.

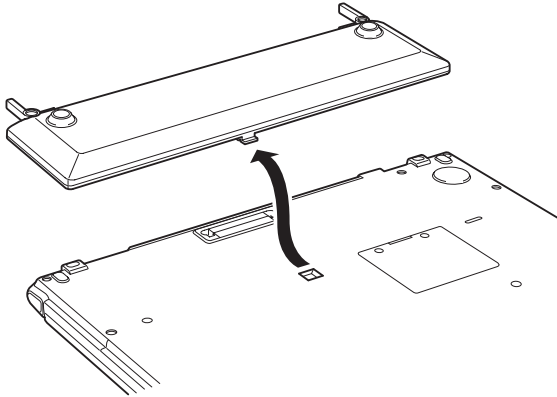


Figure 6-6 Removing the High Capacity 2nd Battery Pack

Starting the computer by password

If you registered a password as user, you must enter it to start the computer. For more information about how to set a password, refer to Chapter 7, *HW Setup and Passwords*.

To start up the computer with the password, follow these steps:

1. Turn on the power as described in Chapter 3, *Getting Started* and the following message appears :

Password =

2. Enter the password.
3. Press **Enter**.

NOTE: If you enter the password incorrectly three times in a row, the computer shuts off. In this case, you must turn the computer back on to retry password entry.

Power-up modes

The computer has the following power-up modes:

- ☐ **Boot:** Computer shuts down without saving data. Always save your work before you turn the computer off in boot mode.
- ☐ **Hibernation:** Data in memory is saved to the hard disk.
- ☐ **Standby:** Data is maintained in the computer's main memory.

***NOTE:** Refer also to the sections Turning on the power and Turning off the power in Chapter 3, Getting Started.*

Windows utilities

You can specify the setting in TOSHIBA Power Saver.

Hotkeys

You can use hotkeys **Fn + F3** to enter Standby mode and **Fn + F4** to enter Hibernation. See Chapter 5, *Keyboard* for details.

Panel power off

You can set up your computer so that power turns off automatically when you close the display panel. When you open the panel, power turns on in Standby or Hibernation mode but not in boot mode.

***NOTE:** If the panel power off function is enabled and you use Shut down Windows, do not close the display until the shut down function is completed.*

System Auto Off

This feature turns the system off automatically if it is not used for a set duration. The system shuts down in Standby mode or Hibernation mode in Windows.

Chapter 7

HW Setup and Passwords

HW Setup 7-1

 Accessing HW Setup 7-1

 HW Setup window 7-2

Supervisor password 7-10

HW Setup and Passwords

This chapter explains how to use TOSHIBA HW Setup program to configure your computer and how to set passwords.

HW Setup

TOSHIBA HW Setup lets you configure settings for display, CPU, boot priority, keyboard, USB, LAN, general, password and device config.

***NOTE:** If the supervisor password is set, access to the TOSHIBA HW Setup program can be prevented when the user password is used to log on to the computer.*

Refer to the Supervisor password readme file for details on enabling/disabling access to HW Setup. The path to the readme file is

C:\ProgramFiles\TOSHIBA\Windows Utilities\SVPWTool. In the **SVPWTool** directory, open the **readme.htm** file.

Accessing HW Setup

If you are using Windows XP, click **start**, click **Control Panel**, click **Printers and Other Hardware** and select **TOSHIBA HW Setup** to run HW Setup.

If you are using Windows 2000, click **Start**, point to **Settings**, click **Control Panel** and select **TOSHIBA HW Setup** to run HW Setup.

HW Setup window

The HW Setup window contains the following tabs: display, CPU, boot priority, keyboard, USB, LAN, general, password, device config.

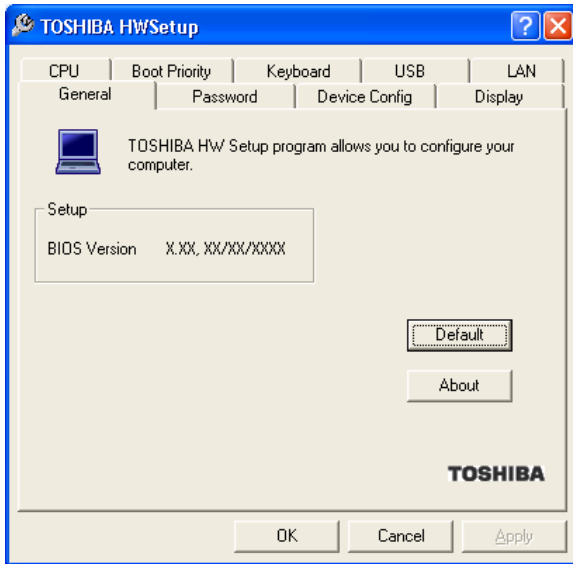


Figure 7-1 HW setup window (Windows XP)

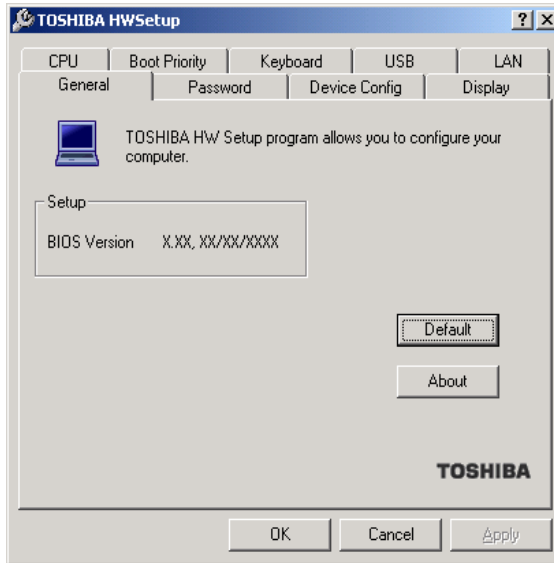


Figure 7-2 HW setup window (Windows 2000)

There are also three buttons: **OK**, **Cancel** and **Apply**.

- OK** Accepts your changes and closes the HW Setup window.
- Cancel** Closes the window without accepting your changes.
- Apply** Accepts all your changes without closing the HW Setup window.

General

This window displays the BIOS version and contains two buttons: **Default** and **About**.

Default Return all HW Setup values to the factory settings.

About Display the HW Setup version..

Setup

This field displays **BIOS Version** and date.

Password

User Password

This option allows you to set or reset the user password for power on.

Not Registered Change or remove the password. (Default)

Registered Set the password. A dialogue box will appear to let you set the password.

To enter a user password:

1. Select **Registered** to display the following prompt:

Enter Password:

2. Enter a password of up to 10 characters. The character string you enter is displayed as a string of asterisks. For example, if you enter a password consisting of four characters, the display is shown as:

Enter Password: ****

NOTE: If you click the **OK** button before entering the password, **Not registered** will appear on the display.

3. Click the **OK** button. The following message appears, allowing you to verify the password.

Verify Password:

4. If character strings match, the password is registered and the display changes to:

Registered

If they do not match, the following message appears. You must repeat from step 1.

Entry Error!!!

To delete a user password:

1. Select **Not Registered** to display the following prompt:

Enter Password:

2. Enter the currently registered password. The character string you enter is displayed as a string of asterisks.

Enter Password: ****

***NOTE:** If you click the **OK** button before entering the password, **Registered** will appear on the display.*

3. Click the **OK** button. If the character string you enter matches the registered password, the password option is reset and the display changes to:

Not registered

If they do not match, the following message appears. You must repeat step 1.

Incorrect Password!!!

***NOTE:** If you enter the password incorrectly three times, the screen will display:*

Sorry, access denied!!! Powering off your machine then powering it back on again are required to regain access.

You will not be able to access the password option in the HW Setup. In this case you must turn the power off and back on to retry the procedure.

4. Follow the same procedures described in the earlier section, *How to set the password*, to set a new user password.

Refer to the *Supervisor password* section later in this chapter for details on setting the supervisor password.

Device Config

Device Configuration

This option lets you set the device configuration.

All Devices BIOS sets all devices.

Setup by OS Operating system sets devices that it can control. (Default)

Display

This tab lets you customize your computer's display settings for either the internal LCD screen or for an external monitor.

Power On Display

Lets you set the display to be used when the computer is booted.

- Auto-Selected** Selects an external monitor if one is connected. Otherwise, it selects the internal LCD. (Default)
- Simultaneous** Selects both the internal LCD and external monitor for simultaneous display.

CPU

Dynamic CPU Frequency Mode

This option lets you choose from the following settings:

- Dynamically Switchable** CPU power consumption and clock speed automatic switching function is enabled. When the computer is in use, CPU operation is automatically switched when necessary. (Default)
- Always High** CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at its fastest speed.
- Always Low** CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at low power consumption and low speed.

Boot Priority

Boot Priority Options

This option sets the priority for booting the computer. Select from the following settings:

- HDD → FDD → CD-ROM → LAN** The computer looks for bootable files in the following order: HDD, diskette drive, CD-ROM* and LAN. (Default)

- FDD → HDD → CD-ROM → LAN** The computer looks for bootable files in the following order: diskette drive, HDD, CD-ROM* and LAN.
- HDD → CD-ROM → LAN → FDD** The computer looks for bootable files in the following order: HDD, CD-ROM*, LAN and diskette drive.
- FDD → CD-ROM → LAN → HDD** The computer looks for bootable files in the following order: diskette drive, CD-ROM*, LAN and HDD.
- CD-ROM → LAN → HDD → FDD** The computer looks for bootable files in the following order: CD-ROM*, LAN, HDD, diskette drive.
- CD-ROM → LAN → FDD → HDD** The computer looks for bootable files in the following order: CD-ROM*, LAN, diskette drive and HDD.

* The CD-ROM is available only with the optional optical disk drive.

You can override the settings and manually select a boot device in one of two ways.

☐ Press one of the following keys while the computer is booting:

- U** Selects the USB diskette drive.
- N** Selects the Network.
- 1** Selects the primary HDD.
- P** Selects the PC card HDD.
- C** Selects the CD-ROM*.

This procedure does not affect the settings.

☐ Use hot keys.

1. Hold down **F12** and boot the computer.
2. The following menu will be displayed with the following icons: Built-in HDD, CD-ROM, FDD, Network (LAN), PCA (ATA) card boot.



NOTE: A bar will appear only under the selected device.

3. Use the left/right cursor keys to highlight the boot device you want and press **Enter**.

- NOTES:**
1. *If a supervisor password is set, the menu above does not appear when you use the user password to start the computer.*
 2. *The selection method above does not change the boot priority settings in HW Setup.*
 3. *If you press a key other than one of those above or if the selected device is not installed, the system will boot according to the current setting in HW Setup.*
 4. *Support of PCA (ATA) card boot is guaranteed only for TOSHIBA PC card HDDs.*
 5. *A PCA (ATA) card takes the position of HDD in the Boot Priority Options list.*

Network Boot Protocol

This feature sets the protocol to remotely boot from the network.

[**PXE**] Sets PXE as the protocol. (Default)

[**RPL**] Sets RPL as the protocol.

Keyboard

Wake-up on Keyboard

When this feature is enabled and the computer is in Standby mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in standby mode.

Enabled Enables Wake-up on Keyboard.

Disabled Disables Wake-up on Keyboard. (Default)

USB

USB KB/Mouse Legacy Emulation

Use this option to enable or disable USB KB/Mouse Legacy Emulation. If your operating system does not support USB, you can still use a USB mouse and keyboard by setting the **USB KB/Mouse Legacy Emulation** item to **Enabled**.

- Enabled** Enables the USB KB/Mouse Legacy Emulation. (Default)
- Disabled** Disables the USB KB/Mouse Legacy Emulation.

USB-FDD Legacy Emulation

Use this option to enable or disable USB-FDD Legacy Emulation.

- Enabled** Enables the USB-FDD Legacy Emulation. (Default)
- Disabled** Disables the USB-FDD Legacy Emulation.

LAN

Wake-up on LAN

This feature lets the computer's power be turned on when it receives a wake-up signal from the LAN.

- Enabled** Enables Wake-up on LAN.
- Disabled** Disables Wake-up on LAN. (Default)

CAUTION: Do not install or remove an optional memory module while Wake-up on LAN is enabled.

NOTE: Wake-up on LAN does not work without the AC adaptor. Leave it connected, if you are using this feature.

Built-in LAN

- Enabled** Enables built-in LAN functions. (Default)
- Disabled** Disables built-in LAN functions.

Supervisor password

Refer to the readme file of the Supervisor Password Utility for instructions on setting the Supervisor Password.

The path to the readme file is **C:\Program Files\TOSHIBA\Windows Utilities\SVPWTool**. In the **SVPWTool** directory, open the **readme.htm** file.

Chapter 8

Optional Devices

| | |
|---|-------------|
| PC cards | 8-2 |
| Installing a PC card | 8-2 |
| Removing a PC card | 8-4 |
| SD cards | 8-5 |
| Installing an SD card | 8-5 |
| Removing an SD card | 8-6 |
| Memory expansion | 8-6 |
| Installing memory module | 8-7 |
| Removing memory module | 8-9 |
| Battery Pack | 8-10 |
| High Capacity 2nd Battery Pack | 8-10 |
| Universal AC Adaptor | 8-10 |
| Battery Charger | 8-11 |
| USB FDD Kit | 8-11 |
| Slim Port Replicator | 8-11 |
| Ports | 8-11 |
| High Capacity 2nd Battery Pack | 8-12 |
| External monitor | 8-12 |
| Security lock | 8-13 |

Optional Devices

Optional devices can expand the computer's capabilities and its versatility. The following optional devices are available from your TOSHIBA dealer:

Cards/memory

- ☐ PC cards
- ☐ SD cards
- ☐ Memory expansion

Power devices

- ☐ Battery Pack
- ☐ High Capacity 2nd Battery Pack
- ☐ Universal AC Adaptor
- ☐ Battery Charger

Peripheral devices

- ☐ USBFDDKit
- ☐ SlimPortReplicator
- ☐ External monitor

Other

- ☐ Security lock

PC cards

The computer is equipped with a PC card expansion slot that can accommodate one 5 mm Type II card. Any PC card that meets industry standards (manufactured by TOSHIBA or other vendor) can be installed. The slots support 16-bit PC cards, including PC card 16's multifunction card and CardBus PC cards.

CardBus supports the new standard of 32-bit PC cards. The bus provides superior performance for the greater demands of multimedia data transmission.

Installing a PC card

A PC card slot, on the right side of the computer accommodates one 5 mm PC card (Type II).

You can install any industry standard PC card such as a SCSI adaptor or flash memory card.

A dummy card is installed to protect the slot.

Windows allows hot installation of PC cards, which means you can install a card while the computer's power is on.

- NOTES:**
1. *Do not install a PC card while the computer is in standby or hibernation mode. Some cards might not work properly.*
 2. *An HDD or CD-ROM connected to a 16-bit PC card, might affect the performance of the computer's sound system and data transmission, including slower transmission speeds and dialing errors.*

To install the PC card, follow the steps below.

1. A dummy card is installed in the computer when it is shipped. To eject the dummy, push the eject button and release it to extend the button.
2. Press the extended eject button to pop the card out slightly.

3. Pull the dummy card out and store it in a safe place. Install the dummy card whenever you remove the PC card.

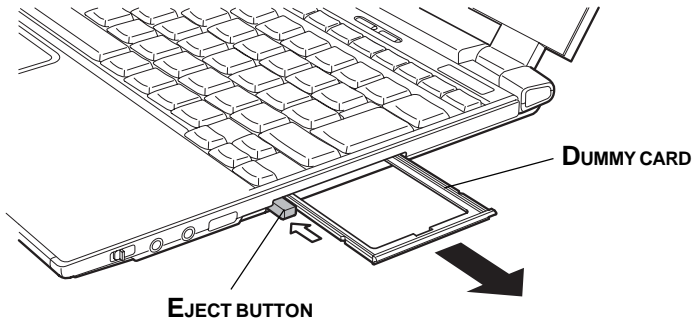


Figure 8-1 Removing the dummy card

4. Insert the PC card. When the card is almost fully seated, you will feel some resistance. Press gently to ensure a firm connection, but do not force the card into position.

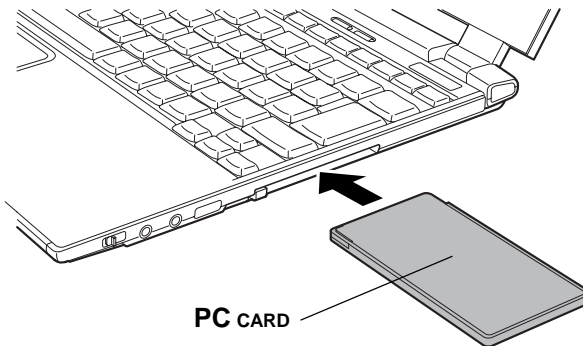


Figure 8-2 Inserting the PC card

5. Check the configuration in the HW Setup window to make sure it is appropriate for your card.

Removing a PC card

To remove the PC card, follow the steps below.

1. Push the eject button and release it to extend the button.
2. Press the extended eject button to pop the card out slightly.
3. Grasp the card and pull it out.

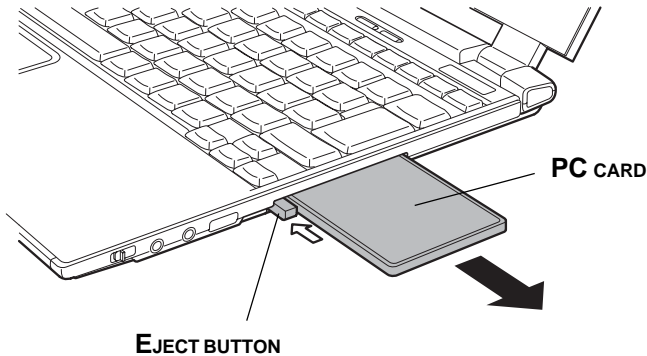


Figure 8-3 Removing the PC card

4. Insert the dummy card. Press gently to ensure a firm connection, but do not force the card into position. Do not leave the PC card slot empty.

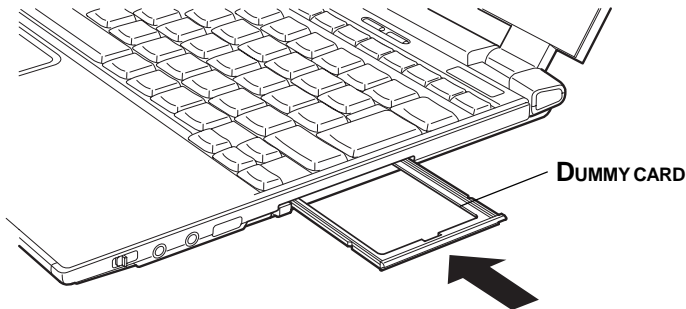


Figure 8-4 Inserting the dummy card

SD cards

The computer is equipped with an SD card slot that can accommodate Secure Digital flash memory cards with capacities of 8 MB, 16 MB, 32 MB, 64 MB and 128 MB. SD cards let you easily transfer data from devices, such as digital cameras and Personal Digital Assistants, that use SD card flash-memory. The cards have a high level of security and copy protection features.

The slot cannot accommodate MultiMedia cards.

CAUTION: Keep foreign objects out of the SD card slot. A pin or similar object can damage the computer's circuitry.

Installing an SD card

To install an SD card, follow the steps below.

1. Insert the SD card.
2. Press gently to ensure a firm connection.

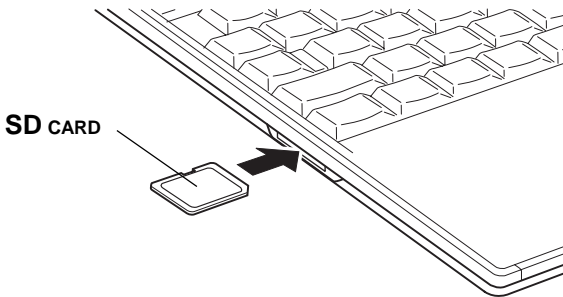


Figure 8-5 Inserting an SD card

CAUTION: Make sure the SD card is oriented properly before you insert it.

Removing an SD card

To remove an SD card, follow the steps below.

1. a. In Windows XP, open the **Safety Remove Hardware** icon on the system tray and disable the SD card.
b. In Windows 2000, open the **Unplug or Eject Hardware** icon on the system tray and disable the SD card.
2. Push in the card and release it to pop the card out slightly.
3. Grasp the card and remove it.

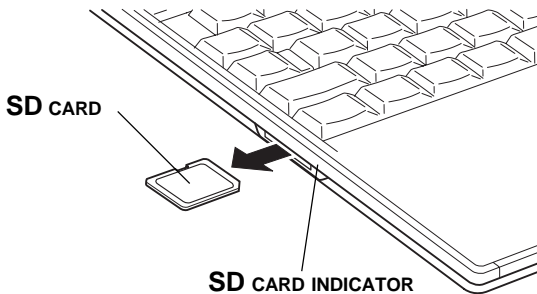


Figure 8-6 Removing an SD card

CAUTION: Make sure the **SD card** indicator is out before you remove the card or turn off the computer's power. If you remove the card or turn off the power while the computer is accessing the card you may lose data or damage the card.

Memory expansion

You can install additional memory in the computer's memory module to increase the amount of RAM.

CAUTION: Use only memory modules approved by TOSHIBA.

Installing memory module

To install a memory module, make sure the computer is in boot mode then:

1. Turn the computer off in boot mode. Refer to the *Turning off the power* section in Chapter 3.

CAUTION: Do not remove the memory module while the computer is in standby mode. The computer could hang up the next time you turn it on and data in memory will be lost. In either of the above cases, the standby configuration will not be saved.

The following message appears when you turn on the power:

**WARNING: RESUME FAILURE.
PRESS ANY KEY TO CONTINUE.**

*If the computer hangs up when you turn it on, perform the following:
Press the power button and hold it down for five seconds, then turn the power on again.*

2. Remove all cables connected to the computer.
3. Turn the computer upside down and remove the Battery Pack (refer to Chapter 6, *Power and Power-Up Modes*.)
4. Remove two screws securing the memory module cover.
5. Lift off the cover.

NOTE: Use a point size 0 Phillips screwdriver.

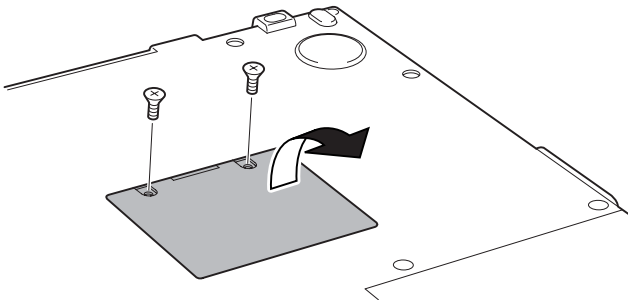


Figure 8-7 Removing the cover

6. Align the connectors. Make sure a plastic tab on the memory module sticks up, then press on the black area of the module label above the connector to ensure a firm connection.

CAUTIONS: 1. *Press only on the black area of the label. Pressure on other parts of the module could cause damage.*

2. *Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.*

7. Secure it with one screw that came with the memory module.

CAUTION: *Use only the screw that came with the memory module.*

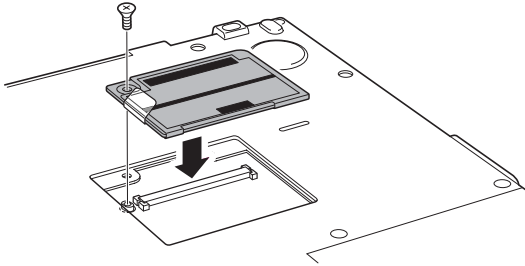


Figure 8-8 Inserting the memory module and securing one screw

8. Seat the cover and secure it with two screws.

NOTE: *Use a point size 0 Phillips screwdriver.*

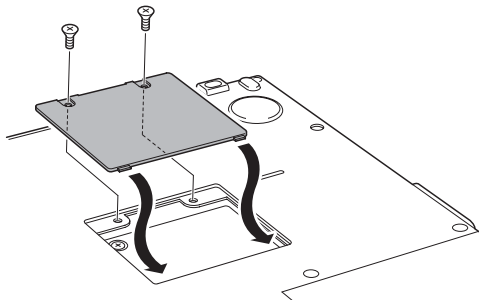


Figure 8-9 Seating the cover

9. When you turn the computer on, it should automatically recognize the total memory capacity. Use the HW Setup program to verify that the added memory is recognized. If it is not recognized, check the module's connection.

***NOTE:** When you view the memory display, the total amount will be reduced by 16 MB, which is used for VRAM.*

Removing memory module

To remove the memory module, make sure the computer is in boot mode then:

1. Turn the computer off and remove all cables connected to the computer.

***CAUTION:** Do not remove the memory module while the computer is in standby mode. The computer could hang up the next time you turn it on and data in memory will be lost. In either of the above cases, the standby configuration will not be saved.*

The following message appears when you turn on the power:

WARNING: RESUME FAILURE.
PRESS ANY KEY TO CONTINUE.

*If the computer hangs up when you turn it on, perform the following:
Press the power button and hold it down for five seconds, then turn the power on again.*

2. Turn the computer upside down and remove the Battery Pack (refer to Chapter 6, *Power and Power-Up Modes*.)
3. Remove two screws securing the memory module cover.
4. Lift off the cover.
5. Remove one screw.

6. Hold the memory module along the black areas of the label. Grasp the plastic tab and pull up carefully to remove the module.

CAUTION: Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.

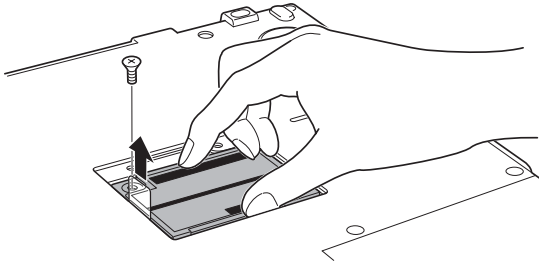


Figure 8-10 Removing the memory module

7. Seat the cover and secure it with two screws.

Battery Pack

You can increase the portability of the computer with Battery Packs (PA3154U). If you're away from an AC power source, you can replace a low battery with a fully charged one. See Chapter 6, *Power and Power-Up Modes*.

High Capacity 2nd Battery Pack

A High Capacity 2nd Battery Pack (PA3155U) is seated in a base that fits beneath the computer. It provides about twice the power and operating time as the standard Battery Pack. Refer to the *Replacing the Battery Pack* section in Chapter 6, *The Power and Power-Up Modes*.

Universal AC Adaptor

If you frequently transport the computer between different sites such as your home and office, purchasing an AC adaptor for each location will reduce the weight and bulk of your carrying load.

Battery Charger

The battery charger (PA3091U) was designed for an earlier computer model. To charge batteries for the PORTÉGÉ 2010, it must be connected to an optional Battery Charge cable that is supplied only with the Slim Port Replicator. When the battery charger is connected to the Battery Charge cable, you can use it to charge the main battery and the optional High Capacity 2nd Battery Pack. For details, refer to the information sheet describing use of the Slim Port Replicator and Battery Charge cable.

USB FDD Kit

The 3 1/2" external diskette drive module can be connected to the USB port. For details on connecting the 3 1/2" external diskette drive module, refer to Chapter 4, *Operating Basics*.

Slim Port Replicator

In addition to the ports available on the computer, the Slim Port Replicator provides, an external monitor port, four USB ports, a port for charging a High Capacity 2nd Battery Pack, a LAN jack and a DC-IN socket. The Slim Port Replicator connects directly to the docking interface on the bottom of the computer. The AC adaptor connects the Slim Port Replicator to a power source.

CAUTION: *The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.*

Ports

The following ports and accessories are available on the Slim Port Replicator.

- ☐ One RJ45 LAN jack
- ☐ External monitor port
- ☐ DC IN socket
- ☐ Universal Serial Bus (four) ports
- ☐ Port to charge a High Capacity 2nd Battery Pack

High Capacity 2nd Battery Pack

To charge a High Capacity 2nd Battery Pack, follow the steps below.

1. Connect the computer to the Slim Port Replicator.
2. Connect the dedicated cable to the Slim Port Replicator and to a High Capacity 2nd Battery Pack.
3. Connect an AC Adaptor to the Slim Port Replicator.

NOTES: 1. *You cannot use a High Capacity 2nd Battery Pack to power a Slim Port Replicator.*

2. *You must connect the High Capacity 2nd Battery Pack and an AC adaptor to the Slim Port Replicator to charge the High Capacity 2nd Battery Pack.*

External monitor

An external analog monitor can be connected to the external monitor port on the computer and Slim Port Replicator. The computer supports VGA and Super VGA video modes. To connect a monitor, follow the steps below.

CAUTION: *If an external monitor is connected to the computer, do not connect the Slim Port Replicator. First disconnect the external monitor from the computer then connect the Slim Port Replicator and use its external monitor port.*

NOTE: *The Standby feature can be used with an external monitor. Simply enable Standby and the computer will maintain the data as it is displayed on the external monitor.*

1. Connect the monitor to the external monitor port.
2. Turn the monitor's power on.

When you turn on the power, the computer automatically recognizes the monitor and determines whether it is color or monochrome.

You can use the HW Setup to select between **Auto-Selected** and **Simultaneous** displays. Refer to Chapter 7, *HW Setup and Passwords*.

If you have selected **Simultaneous** under the **Display** options of HW Setup, both the external monitor and the internal LCD will be active when you turn on the computer. If **Auto-Selected** is selected, only the external monitor will be active.

To change the display settings, press **Fn + F5**. If you disconnect the monitor before you turn the computer off, be sure to press **Fn + F5** to switch to the internal display. Refer to Chapter 5, *The Keyboard*, for details on using hotkeys to change the display setting.

NOTE: If you set **Simultaneous** for the computer's display, you must set the computer's display resolution to the same as that of the external monitor or other device, such as a projector.

Security lock

A security lock enables you to anchor your computer to a desk or other heavy object to help prevent unauthorized removal of the computer.

Attach one end of a cable to the desk and the other end to the security lock slot on the left side of the computer.

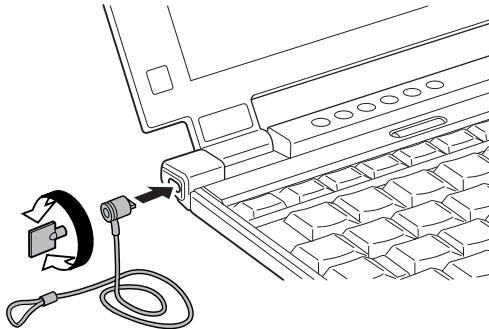


Figure 8-11 Security lock

Chapter 9

Troubleshooting

| | |
|--|-------------|
| Problem solving process | 9-1 |
| Preliminary checklist | 9-1 |
| Analyzing the problem | 9-2 |
| Hardware and system checklist | 9-3 |
| System start-up | 9-3 |
| Self test | 9-4 |
| Power | 9-4 |
| Password | 9-7 |
| Keyboard | 9-8 |
| LCD panel | 9-8 |
| Hard disk drive | 9-9 |
| Diskette drive | 9-10 |
| Infrared port | 9-10 |
| Pointing device | 9-11 |
| PC card | 9-13 |
| SD card | 9-13 |
| Monitor | 9-14 |
| Sound system | 9-14 |
| USB | 9-15 |
| Modem | 9-15 |
| LAN | 9-17 |
| Wireless LAN | 9-17 |
| TOSHIBA support | 9-18 |
| Before you call | 9-18 |
| Where to write | 9-18 |

Troubleshooting

TOSHIBA designed the computer for durability. However, should problems occur, following the procedures in this chapter can help to determine the cause.

All readers should become familiar with this chapter. Knowing what might go wrong can help prevent problems from occurring.

Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

- ☐ Stop immediately when you recognize a problem exists. Further action may result in data loss or damage. You may destroy valuable problem-related information that can help solve the problem.
- ☐ Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using **PrtSc**.

The questions and procedures offered in this chapter are meant as a guide, they are not definitive problem solving techniques. Many problems can be solved simply, but a few may require help from your dealer. If you find you need to consult your dealer or others, be prepared to describe the problem in as much detail as possible.

Preliminary checklist

Consider the simplest solution first. The items in this checklist are easy to fix and yet can cause what appears to be a serious problem.

- ☐ Make sure you turn on all peripheral devices before you turn on the computer. This includes your printer and any other external device you are using.
- ☐ Before you attach an external device, turn the computer off. When you turn the computer back on it recognizes the new device.
- ☐ Make sure all options are set properly in the setup program.
- ☐ Check all cables. Are they correctly and firmly attached? Loose cables can cause signal errors.
- ☐ Inspect all connecting cables for loose wires and all connectors for loose pins.

- ❑ Check that your diskette is correctly inserted and that the diskette's write protect tab is correctly set.

Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

Analyzing the problem

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:

- ❑ Which part of the system is not operating properly: keyboard, diskette drives, hard disk drive, printer, display. Each device produces different symptoms.
- ❑ Is the operating system configuration set properly? Check the configuration options.
- ❑ What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.
- ❑ Do any icons light? Which ones? What color are they? Do they stay on or blink? Write down what you see.
- ❑ Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

Software The problems may be caused by your software or diskette. If you cannot load a software package, the media (usually a diskette) may be damaged or the program might be corrupted. Try loading another copy of the software.

If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.

Next, check any error messages in the OS documentation.

Hardware If you cannot find a software problem, check your hardware. First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals.

Hardware and system checklist

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

- | | |
|--|--|
| <input type="checkbox"/> System start-up | <input type="checkbox"/> Pointing device |
| <input type="checkbox"/> Self test | <input type="checkbox"/> PC card |
| <input type="checkbox"/> Power | <input type="checkbox"/> SD card |
| <input type="checkbox"/> Password | <input type="checkbox"/> Monitor |
| <input type="checkbox"/> Keyboard | <input type="checkbox"/> Sound system |
| <input type="checkbox"/> LCD panel | <input type="checkbox"/> USB |
| <input type="checkbox"/> Hard disk drive | <input type="checkbox"/> Modem |
| <input type="checkbox"/> Diskette drive | <input type="checkbox"/> LAN |
| <input type="checkbox"/> Infrared port | <input type="checkbox"/> Wireless LAN |

System start-up

When the computer does not start properly, check the following items:

- ☐ Self Test
- ☐ Power Sources
- ☐ Power-on Password

Self test

When the computer starts up, the self-test will be run automatically, and the following will be displayed:

In Touch with Tomorrow

TOSHIBA

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system. Depending on how the Boot Priority is set in the HW Setup program, the computer tries to load first from drive A then from drive C, or first from drive C then from drive A.

If any of the following conditions are present, the self test failed:

- ☐ The computer stops and does not proceed to display information or messages.
- ☐ A beep sounds, and after a few seconds no new messages appear.
- ☐ Random characters appear on the screen, and the system does not function normally.
- ☐ The screen displays an error message.

Turn off the computer and check all cable connections. If the test fails again, contact your dealer.

Power

When the computer is not plugged into an AC adaptor, the Battery Pack is the primary power source. However, your computer has a number of other power resources, including intelligent power supply and Real Time Clock battery. These resources are interrelated and any one could affect apparent power problems. This section provides check lists for AC adaptor and the main battery. If you cannot resolve a problem after following them, the cause could lie with another power resource. In such case, contact your dealer.

Overheating power down

If the computer's internal temperature becomes too high, the computer will automatically enter Hibernation or Standby mode and shut down.

| Problem | Procedure |
|--|--|
| Computer shuts down and DC IN indicator blinks orange | <p>Leave the computer off until the DC IN indicator stops blinking.</p> <p>NOTE: <i>It is recommended to leave the computer off until the its interior reaches room temperature even though the DC IN indicator stops blinking.</i></p> <p>If the computer has reached room temperature and still does not start, or if it starts but shuts down quickly contact your dealer.</p> |
| Computer shuts down and its DC IN indicator is flashing green | <p>Indicates a problem with the heat dispersal system. Please contact your dealer.</p> |

AC power

If you have trouble turning on the computer with the AC adaptor connected, check the **DC IN** indicator. Refer to Chapter 6, *Power and Power-Up Modes* for more information.

| Problem | Procedure |
|---|--|
| AC adaptor doesn't power the computer (DC IN indicator does not glow green) | <p>Check the connections. Make sure the cord is firmly connected to the computer and a power outlet.</p> |

Check the condition of the cord and terminals. If the cord is frayed or damaged, replace it. If the terminals are soiled, wipe them with cotton or a clean cloth.

If the AC adaptor still does not power the computer, contact your dealer.

Battery

If you suspect a problem with the battery, check the **DC IN** indicator as well as the **Main battery** and **Secondary battery** indicators. For information on indicators and battery operation see Chapter 6, *Power and Power-Up Modes*.

| Problem | Procedure |
|---|--|
| Battery doesn't power the computer | The battery may be discharged. Connect the AC adaptor to charge the battery. |
| Battery doesn't charge when the AC adaptor is attached (Main battery or Secondary battery indicator does not glow orange.) | If the battery is completely discharged, it will not begin charging immediately. Wait a few minutes. |
| | If the battery still does not charge, make sure the outlet is supplying power. Test it by plugging in an appliance. |
| | Check whether the battery is hot or cold to the touch. If the battery is too hot or too cold, it will not charge properly. Let it reach room temperature. |
| | Unplug the AC adaptor and remove the battery to make sure the terminals are clean. If necessary wipe them with a soft dry cloth dipped in alcohol. Connect the AC adaptor and replace the battery. Make sure it is securely seated. |

Check the **Battery** indicator. If it does not glow, let the computer charge the battery for at least 20 minutes. If the **Battery** indicator glows after 20 minutes, let the battery continue to charge at least another 20 minutes before turning on the computer.

If the indicator still does not glow, the battery may be at the end of its operating life. Replace it.

If you do not think the battery is at the end of its operating life, see your dealer.

Battery doesn't power the computer as long as expected

If you frequently recharge a partially charged battery, the battery might not charge to its full potential. Fully discharge the battery, then try to charge it again.

Check the power consumption settings in Power Saver utility. Consider using a power saving mode.

Password

Problem

Procedure

Cannot enter password

Refer to the *Password* section in Chapter 7, *HW Setup and Passwords*.

Keyboard

Keyboard problems can be caused by your setup configuration. For more information refer to Chapter 5, *The Keyboard*.

| Problem | Procedure |
|----------------------------------|---|
| Some letter keys produce numbers | Check that the numeric keypad overlay is not selected. Press Fn + F10 and try typing again. |
| Output to screen is garbled | Make sure the software you are using is not remapping the keyboard. Remapping involves reassigning the meaning of each key. See your software's documentation. If you are still unable to use the keyboard, consult your dealer. |

LCD panel

Apparent LCD problems may be related to the computer's setup. Refer to Chapter 7, *HW Setup and Passwords*, for more information.

| Problem | Procedure |
|--|---|
| No display | Press hotkeys Fn + F5 to change the display priority, to make sure it is not set for an external monitor. |
| Problems above remain unresolved or other problems occur | Refer to your software's documentation to determine if the software is causing the difficulty. Run the diagnostic test. Contact your dealer if the problems continue. |

TRUBLESHOOTING

Hard disk drive

| Problem | Procedure |
|---|--|
| Computer does not boot from hard disk drive | Check if a diskette is in the diskette drive. If a diskette is inserted, remove it and reboot. |
| | There may be a problem with your operating system files. Refer to your OS documentation. |
| Slow performance | Your files may be fragmented. Run SCANDISK and defragmenter to check the condition of your files and disk. Refer to your OS documentation or online HELP for information on running SCANDISK and the defragmenter. |
| | As a last resort, reformat the hard disk. Then, reload the operating system and other files. |
| | If problems persist, contact your dealer. |

Diskette drive

For more information, refer to Chapter 4, *Operating Basics*.

| Problem | Procedure |
|--|---|
| Drive does not operate | There may be a faulty cable connection. Check the connection to the computer and to the drive. |
| Some programs run correctly but others do not | The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software needs. |
| You cannot access the external 3 1/2" diskette drive | Try another diskette. If you can access the diskette, the original diskette (not the drive) is probably causing the problem. If problems persist, contact your dealer. |

Infrared port

Refer also to the documentation for your IrDA compatible device and related software.

| Problem | Procedure |
|--|---|
| Infrared devices do not work as expected | Check that the device is connected to an electric outlet. Make sure the outlet is supplying power by plugging in an appliance. Make sure there is no obstruction blocking communication between the computer and the target device. If problems persist, contact your dealer. |

Pointing device

If you are using a USB mouse, also refer to the *USB* section in this chapter and to your mouse documentation.

TouchPad

| Problem | Procedure |
|---|--|
| On-screen pointer does not respond to Pad operation | The system might be busy. If the pointer is shaped as an hourglass, wait for it to standby its normal shape and try again to move it. |
| Double-tapping does not work | <p>Try changing the double-click speed setting in the mouse control utility.</p> <ol style="list-style-type: none">1. Open the Control Panel, select the Mouse icon and press Enter.2. Click the Buttons tab.3. Set the double-click speed as instructed and click OK. |
| The mouse pointer moves too fast or too slow | <p>Try changing the speed setting in the mouse control utility.</p> <ol style="list-style-type: none">1. Open the Control Panel, select the Mouse icon and press Enter.2. Click the Pointer Options tab.3. Set the speed as instructed and click OK. <p>If problems persist, contact your dealer.</p> |

USB mouse

| Problem | Procedure |
|---|---|
| On-screen pointer does not respond to mouse operation | <p>The system might be busy. If the pointer is shaped as an hourglass, wait for it to standby its normal shape and try again to move it.</p> <p>Make sure the mouse is properly connected to the USB port.</p> |
| Double-clicking does not work | <p>Try changing the double-click speed setting in the mouse control utility.</p> <ol style="list-style-type: none">1. Open the Control Panel, select the Mouse icon and press Enter.2. Click the Buttons tab.3. Set the double-click speed as instructed and click OK. |
| The mouse pointer moves too fast or too slow | <p>Try changing the speed setting in the mouse control utility.</p> <ol style="list-style-type: none">1. Open the Control Panel, select the Mouse icon and press Enter.2. Click the Pointer Options tab.3. Set the speed as instructed and click OK. |
| The mouse pointer moves erratically | <p>The mouse might be dirty. Refer to your mouse documentations for instructions on cleaning.</p> <p>If problems persist, contact your dealer.</p> |

PC card

Refer also to Chapter 8, *Optional Devices*.

| Problem | Procedure |
|----------------------|--|
| PC card error occurs | Reseat the PC card to make sure it is firmly connected. |
| | Make sure the connection between the external device and the card is firm. |
| | Check the card's documentation. |
| | If problems persist, contact your dealer. |

SD card

Refer also to Chapter 8, *Optional Devices*.

| Problem | Procedure |
|----------------------|---|
| SD card error occurs | Reseat the SD card to make sure it is firmly connected. |
| | Check the card's documentation. |
| | If problems persist, contact your dealer. |

Monitor

Refer also to Chapter 8, *Optional Devices*, and to your monitor’s documentation.

| Problem | Procedure |
|--------------------------|--|
| Monitor does not turn on | Make sure that the external monitor’s power switch is on. Confirm that the external monitor’s power cable is plugged into a working power outlet. |
| No display | Try adjusting the contrast and brightness controls on the external monitor. Press hotkeys Fn + F5 to change the display priority and make sure it is not set for the internal display. |
| Display error occurs | Check that the cable connecting the external monitor to the computer is attached firmly. If problems persist, contact your dealer. |

Sound system

Refer also to documentation for your audio devices.

| Problem | Procedure |
|-------------------|--|
| No sound is heard | Adjust the volume control dial. Check the software volume settings. Make sure the headphone connection is secure. If problems persist, contact your dealer. |

USB

Refer also to your USB device's documentation.

| Problem | Procedure |
|--------------------------|--|
| USB device does not work | Check for a firm cable connection between the USB ports on the computer and the USB device. |
| | Make sure the USB device drivers are properly installed. Refer to your Windows documentation for information on checking the drivers. |
| | If you are using an operating system that does not support USB, you can still use a USB mouse and/or USB keyboard. If these devices do not work, make sure the USB KB/Mouse Legacy Emulation item in HW Setup is set to Enabled . |
| | If problems persist, contact your dealer. |

Modem

Refer to the online help files for Appendix C and D.

| Problem | Procedure |
|--|--|
| Communication software can't initialize modem | Make sure the computer's internal modem settings are correct. Refer to <i>Modem Properties</i> in the Control Panel. |
| You can hear a dial tone but can't make a call | If the call is going through a PBX machine, make sure the communication application's tone dial detection feature is disabled. |
| | You can also use the ATX command. Refer to the online help files for Appendix C, AT Commands. |

| | |
|---|--|
| You place a call, but a connection can't be made | Make sure the settings are correct in your communications application. |
| After making a call you can't hear a ring | <p>Make sure the tone or pulse selection in your communications application is set correctly.</p> <p>You can also use the ATD command. Refer to the online help files for Appendix C, AT Commands.</p> |
| Communication is cut off unexpectedly | The computer will automatically cut off communication when connection with the carrier is not successful for a set time interval. Try lengthening this time interval. |
| A CONNECT display is quickly replaced by NO CARRIER | <p>Check the error control setting in your communications application.</p> <p>You can also use the ATN command. Refer to the online help files for Appendix C, AT Commands.</p> |
| Character display becomes garbled during a communication | <p>In data transmission, make sure the parity bit and stop bit settings correspond with those of the remote computer.</p> <p>Check the flow control and communication protocol.</p> |
| You cannot receive an incoming call | <p>Check the rings before auto answer setting in your communications application.</p> <p>You can also use the ATS0 command. Refer to the online help files for Appendix D, S-registers.</p> <p>If problems persist, contact your dealer.</p> |

LAN

| Problem | Procedure |
|-------------------|---|
| Cannot access LAN | Check for a firm cable connection between the LAN jack and the LAN HUB. If problems persist, consult your LAN administrator. |

Wireless LAN

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

| Problem | Procedure |
|----------------------------|--|
| Cannot access Wireless LAN | Make sure the computer's wireless communication switch is set to on. If problems persist, consult your LAN administrator. |

TOSHIBA support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

Before you call

Some problems you experience may be related to software or the operating system, it is important to investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

- ☐ Review troubleshooting sections in the documentation for software and peripheral devices.
- ☐ If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions. Call the software company's technical support for assistance.
- ☐ Consult the dealer you purchased your computer and/or software from. They are your best sources for current information and support.

Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the nearest location listed on the below.

Outside of Europe

Australia

TOSHIBA Australia Pty. Ltd.
Information Systems Division
84-92 Talavera Road
North Ryde N.S.W. 2113
Sydney

Canada

TOSHIBA of Canada Ltd.
191 McNabb Street,
Markham, Ontario
L3R8H2

China

TOSHIBA Computer Systems
(Shanghai) Co., Ltd.
Bldg. 33, No. 351, Jinzang Road,
Pudong New Area,
Shanghai,
P.R. China 201206

Singapore

TOSHIBA Singapore Pte. Ltd.
438B Alexandra Road #06-01
Alexandra Technopark
Singapore 119968

United States of America

TOSHIBA America Information
Systems, Inc.
9740 Irvine Boulevard
Irvine, California 92618
USA

In Europe**Germany & Austria**

TOSHIBA Europe (I.E.) GmbH
Geschäftsbereich,
Deutschland-Österreich
Hammfelddamm 8,
D-41460 Neuss, Germany

France

TOSHIBA Systèmes France S.A.
7, Rue Ampère B.P. 131,
92804 Puteaux Cedex

Netherlands

TOSHIBA Information Systems,
Benelux B.V.
Rivium Boulevard
41 2909 LK Capelle a/d IJssel

Spain

TOSHIBA Information Systems,
ESPAÑA
Parque Empresarial San Fernando
Edificio Europa, 1ª Planta,
Escalera A 28830 Madrid

United Kingdom

TOSHIBA Information Systems (U.K.)
Ltd.
TOSHIBA Court
Weybridge Business Park
Addlestone Road
Weybridge, Surrey KT15 2UL

The Rest of Europe

TOSHIBA Europe (I.E.) GmbH
Geschäftsbereich,
Deutschland-Österreich
Hammfelddamm 8,
D-41460 Neuss, Germany

Appendixes

| | |
|---|------------|
| Appendix A | |
| Specifications | A-1 |
| Appendix B | |
| Display Controller and Modes | B-1 |
| Appendix C | |
| AT Commands | C-1 |
| Appendix D | |
| S-registers | D-1 |
| Appendix E | |
| V.90 | E-1 |
| Appendix F | |
| Wireless LAN | F-1 |
| Appendix G | |
| AC Power Cord and Connectors | G-1 |
| Appendix H | |
| Internal Modem Guide | H-1 |
| Appendix I | |
| Parts Numbers | I-1 |

Specifications

This appendix summarizes the computer’s technical specifications.

Physical Dimensions

Size

With TFT display 289(w) x 229(d) x 14.9/19.1 (h) millimeters (does not include the thicker part of the bottom of the computer)

Weight

| Hard disk | Memory | Display | Kilograms |
|-----------|--------|-------------|-----------------|
| 20GB | 256MB | 12" XGA-TFT | 1.19kg typical* |

* Weight will vary depending on whether the computer has Wireless LAN capability.

Environmental Requirements

| Conditions | Ambient temperature | Relative humidity |
|----------------------|-------------------------------------|-------------------|
| Operating | 5°C (41°F) to 35°C (95°F) | 20% to 80% |
| Nonoperating | -20°C (-4°F) to 55°C (131°F) | 10% to 90% |
| Thermal Gradient | 20°C per hour maximum | |
| Wet-bulb temperature | 26°C maximum | |
| Conditions | Altitude (from sea level) | |
| Operating | -60 to 3,000 meters | |
| Nonoperating | -60 to 10,000 meters <i>maximum</i> | |

Power Requirements

| | |
|------------|------------------------------------|
| AC adaptor | 100-240 volts AC |
| | 50 or 60 hertz (cycles per second) |

Computer 15VDC
 3.0 amperes

Built-in Modem

Network control unit (NCU)

Type of NCU AA
Type of line Telephone line (analog only)
Type of dialing Pulse
 Tone
Control command AT commands
 EIA-578 commands
Monitor function Computer's speaker

Communication specifications

Communication Data: Full duplex
system Fax: Half duplex

Communication Data
protocol ITU-T-Rec V.21/V.22/V.22bis/V.32
 (Former CCITT) /V.32bis/V.34/V.90
 Bell 103/212A
Fax
 ITU-T-Rec V.17/V.29/V.27ter
 (Former CCITT) /V.21 ch2

Communication Data transmission and reception
speed 300/1200/2400/4800/7200/9600/12000/14400/
 16800/19200/21600/24000/26400/28800/31200/
 33600 bps
 Data reception only with V.90
 28000/29333/30666/32000/33333/34666/36000/
 37333/38666/40000/41333/42666/44000/45333/
 46666/48000/49333/50666/52000/53333/54666/56000
 bps
Fax
 2400/4800/7200/9600/12000/14400 bps

Error correcting MNP class 4 and ITU-T V.42

Data compression MNP class 5 and ITU-T V.42bis

Display Controller and Modes

Display controller

The display controller interprets software commands into hardware commands that turn particular pels on or off.

The controller is an advanced Video Graphics Array (VGA) that provides Super VGA (SVGA) and Extended Graphics Array (XGA) support for the internal LCD and external monitors. The displays up to 1024 x 768 (XGA). The controller also supports simultaneous display on the internal LCD and on an external monitor.

A high-resolution external monitor connected to the computer can display up to 1600 horizontal and 1200 vertical pixels and up to 64K colors.

The display controller also controls the video mode, which uses industry standard rules to govern the screen resolution and the maximum number of colors that can be displayed on screen.

Software written for a given video mode will run on any computer that supports the mode.

The computer's display controller supports all VGA and SVGA modes, the most widely used industry standards.

Video modes

The computer supports video modes defined in the table below. If your application offers a selection of mode numbers that do not match the numbers on the table, select a mode based on mode type, resolution, character matrix, number of colors and refresh rates. Also, consider the following points:

- ❑ If your software supports both graphics and text modes, the screen display may appear to operate faster using a text mode.
- ❑ The LCD's highest graphics resolution is 1024 horizontal x 768 vertical lines.
- ❑ If a resolution greater than the display's physical capacity is selected, the display driver renders a virtual display.

Table Video modes

| Video mode | Type | Resolution | Character matrix (pels) | LCD colors | CRT colors | Scanning frequency Vertical |
|------------|----------|--------------------|-------------------------|------------|------------|-----------------------------|
| 0, 1 | VGA Text | 40 x 25 Characters | 8 x 8 | 16 of 256K | 16 of 256K | 70Hz |
| 2, 3 | VGA Text | 80 x 25 Characters | 8 x 8 | 16 of 256K | 16 of 256K | 70Hz |
| 0*, 1* | VGA Text | 40 x 25 Characters | 8 x 14 | 16 of 256K | 16 of 256K | 70Hz |
| 2*, 3* | VGA Text | 80 x 25 Characters | 8 x 14 | 16 of 256K | 16 of 256K | 70Hz |
| 0+, 1+ | VGA Text | 40 x 25 Characters | 8(9) x 16 | 16 of 256K | 16 of 256K | 70Hz |
| 2+, 3+ | VGA Text | 80 x 25 Characters | 8(9) x 16 | 16 of 256K | 16 of 256K | 70Hz |
| 4, 5 | VGA Grph | 320 x 200 Pels | 8 x 8 | 4 of 256K | 4 of 256K | 70Hz |
| 6 | VGA Grph | 640 x 200 Pels | 8 x 8 | 2 of 256K | 2 of 256K | 70Hz |
| 7 | VGA Text | 80 x 25 Characters | 8(9) x 14 | Mono | Mono | 70Hz |
| 7+ | VGA Text | 80 x 25 Characters | 8(9) x 16 | Mono | Mono | 70Hz |

Table Video modes continued

| <i>Video mode</i> | <i>Type</i> | <i>Resolution</i> | <i>Character matrix (pels)</i> | <i>LCD colors</i> | <i>CRT colors</i> | <i>Scanning frequency Vertical</i> |
|-------------------|-------------|-------------------|--------------------------------|-------------------|-------------------|------------------------------------|
| D | VGA Grph | 320 x 200 Pels | 8 x 8 | 16 of 256K | 16 of 256K | 70Hz |
| E | VGA Grph | 640 x 200 Pels | 8 x 8 | 16 of 256K | 16 of 256K | 70Hz |
| F | VGA Grph | 640 x 350 Pels | 8 x 14 | Mono | Mono | 70Hz |
| 10 | VGA Grph | 640 x 350 Pels | 8 x 14 | 16 of 256K | 16 of 256K | 70Hz |
| 11 | VGA Grph | 640 x 480 Pels | 8 x 16 | 2 of 256K | 2 of 256K | 60Hz |
| 12 | VGA Grph | 640 x 480 Pels | 8 x 16 | 16 of 256K | 16 of 256K | 60Hz |
| 13 | VGA Grph | 320 x 200 Pels | 8 x 8 | 256 of 256K | 256 of 256K | 70Hz |
| | SVGA Grph | 640 x 480 Pels | | 256 of 256K | 256 of 256K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 800 x 600 Pels | | 256 of 256K | 256 of 256K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1024 x 768 Pels | | 256 of 256K | 256 of 256K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1280 x 1024 Pels | | 256 of 256K | 256 of 256K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1600 x 1200 Pels | | 256 of 256K | 256 of 256K | 60Hz |

Table Video modes continued

| Video mode | Type | Resolution | Character matrix (pels) | LCD colors | CRT colors | Scanning frequency Vertical |
|------------|-----------|------------------|-------------------------|------------|------------|-----------------------------|
| | SVGA Grph | 640 x 480 Pels | | 64K of 64K | 64K of 64K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 800 x 600 Pels | | 64K of 64K | 64K of 64K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1024 x 768 Pels | | 64K of 64K | 64K of 64K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1280 x 1024 Pels | | 64K of 64K | 64K of 64K | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1600 x 1200 Pels | | 64K of 64K | 64K of 64K | 60Hz |
| | SVGA Grph | 640 x 480 Pels | | 16M of 16M | 16M of 16M | 60Hz 75Hz 85Hz |
| | SVGA Grph | 800 x 600 Pels | | 16M of 16M | 16M of 16M | 60Hz 75Hz 85Hz |
| | SVGA Grph | 1024 x 768 Pels | | 16M of 16M | 16M of 16M | 60Hz 75Hz |

AT Commands

In most cases, you will not need to type AT commands manually. However, there might be some occasions when you will need to do so.

For details on AT commands, refer to the online manual.

S-registers

S-registers contain the settings that determine how a number of functions of the internal modem operate. The contents of the registers are changed automatically when you modify corresponding settings in your communication software. If you choose, however, you can display and edit the contents of the registers manually when the modem is in command mode.

For details on S-registers, refer to the online manual.

V.90

The TOSHIBA internal modem uses V.90 technology. The modem is capable of downstream speeds of 56Kbps (kilobits per second) when connected to an Internet service provider that supports V.90. As with any modem, the actual throughput (speed of data transfer) depends on analog telephone line conditions, which can vary considerably. Therefore, many users will experience throughput in the range of 32-44Kbps under normal telephone line conditions. Upstream data flows at the V.34 rate.

***NOTE:** V.90 rates can be achieved only when one V.90 capable modem is connected to another. The TOSHIBA Internal modem will select automatically V.34 if the remote modem lacks V.90 capability or if a combination of network and/or phone line conditions prevent V.90 connection.*

V.90 mode

| Function | Transmission speed |
|-----------|--|
| Data V.90 | From 56K (maximum) to 28Kbps (minimum) Reception only |

Table E-1 Result codes for a V.90 connection

| No. | Result code | Description |
|-----|-------------------|----------------------------|
| 70 | CONNECT 32000 EC* | Connection at 32000 bits/s |
| 72 | CONNECT 36000 EC* | Connection at 36000 bits/s |
| 74 | CONNECT 40000 EC* | Connection at 40000 bits/s |
| 76 | CONNECT 44000 EC* | Connection at 44000 bits/s |
| 78 | CONNECT 48000 EC* | Connection at 48000 bits/s |
| 80 | CONNECT 52000 EC* | Connection at 52000 bits/s |
| 82 | CONNECT 56000 EC* | Connection at 56000 bits/s |
| 100 | CONNECT 28000 EC* | Connection at 28000 bits/s |
| 101 | CONNECT 29333 EC* | Connection at 29333 bits/s |
| 102 | CONNECT 30666 EC* | Connection at 30666 bits/s |
| 103 | CONNECT 33333 EC* | Connection at 33333 bits/s |
| 104 | CONNECT 34666 EC* | Connection at 34666 bits/s |
| 105 | CONNECT 37333 EC* | Connection at 37333 bits/s |
| 106 | CONNECT 38666 EC* | Connection at 38666 bits/s |
| 107 | CONNECT 41333 EC* | Connection at 41333 bits/s |
| 108 | CONNECT 42666 EC* | Connection at 42666 bits/s |
| 109 | CONNECT 45333 EC* | Connection at 45333 bits/s |
| 110 | CONNECT 46666 EC* | Connection at 46666 bits/s |
| 111 | CONNECT 49333 EC* | Connection at 49333 bits/s |
| 112 | CONNECT 50666 EC* | Connection at 50666 bits/s |
| 113 | CONNECT 53333 EC* | Connection at 53333 bits/s |
| 114 | CONNECT 54666 EC* | Connection at 54666 bits/s |

*EC stands for the Error Control method, which appears only when the extended result codes configuration option is enabled. EC is replaced by one of the following symbols, depending on the error control method used.

V42bis V.42 error control and V.42bis data compression
V42 V.42 error control only
NoEC No error control protocol

AT Command

-V90=* V.90 Dial Line Rate

-V90 sets the maximum V.90 downstream that the modem attempts to connect.

-V90=0 V.90 disabled

-V90=1 V.90 enabled; automatic speed selection - maximum modem speed (default)

Wireless LAN

In some markets, the computer is equipped with a Wireless LAN mini-PCI card that is compatible with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with the IEEE 802.11 Standard (Revision B). It supports data transfer up to 11 Mbit/s. It has Frequency Channel Selection (2.4 GHz) and allows roaming over multiple channels.

For a description of Wireless LAN features and TOSHIBA Wireless LAN card specifications, refer to the online manual.

For details on Wireless LAN settings, refer to the LAN Card Settings and Client Manager help file. These references have the latest information.

AC Power Cord and Connectors

The power cord's AC input plug must be compatible with the various international AC power outlets and the cord must meet the standards for the country/region in which it is used. All cords must meet the following specifications:

| | |
|-----------------|---|
| Length: | Minimum 2 meters |
| Wire size: | Minimum 0.75 mm ² |
| Current rating: | Minimum 2.5 amperes |
| Voltage rating: | 125 or 250 VAC (depending on country/region's power standards) |

Certification agencies

U.S. and Canada: UL listed and CSA certified

No. 18 AWG, Type SVT or SPT-2 two conductor

Europe:

| | | | |
|----------|-------|------------------|-------|
| Austria: | OVE | Italy: | IMQ |
| Belgium: | CEBEC | The Netherlands: | KEMA |
| Denmark: | DEMKO | Norway: | NEMKO |
| Finland: | SETI | Sweden: | SEMKO |
| France: | UTE | Switzerland: | SEV |
| Germany: | VDE | United Kingdom: | BSI |

Australia: AS

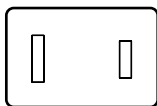
Japan: DENANHO

In Europe, power cords must be VDE type, H05VVH2-F and two conductor.

For the United States and Canada, plug configuration must be a 2-15P (250 V) or 1-15P (125 V) as designated in the U.S. National Electrical code handbook and the Canadian Electrical Code Part II.

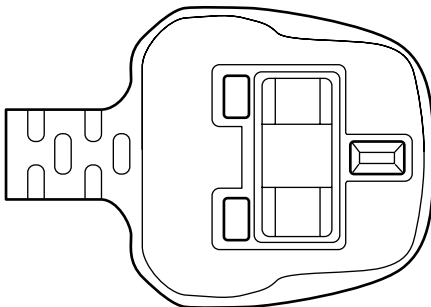
The following illustrations show the plug shapes for the U.S.A. and Canada, the United Kingdom, Australia and Europe.

USA and Canada



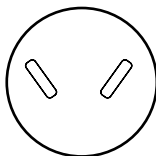
UL approved
CSA approved

United Kingdom



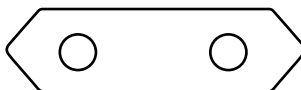
BS approved

Australia



AS approved

Europe



Approved by the
appropriate agency

Internal Modem Guide

This appendix describes how to install and the remove the internal modem.

- CAUTIONS:**
1. *Do not remove the base cover except to remove or install the internal modem or to check the PTT label.*
 2. *Do not disassemble the computer beyond the steps described in this instruction or touch any components not specifically described.*
 3. *Always remove the Battery Pack and disconnect the AC Adaptor before removing the base cover.*
 4. *Be careful not to drop any screws or other foreign matter into the computer. Metal or other foreign matter can damage the computer.*

Installing the internal modem

NOTE: *The internal modem is preinstalled. The following is for information only.*

To install the modem board, follow the steps below.

1. Save your data, quit Windows and turn off the power.
2. Disconnect the AC Adaptor and any other peripheral devices.
3. Turn the computer upside down and remove the Battery Pack.
4. Remove two screws securing the HDD pack cover and remove the HDD pack.
5. Remove 15 screws (one screw has a rubber cover). Do not remove the screws securing the memory module cover.
6. Turn the computer right side up and remove the keyboard brace. Remove two screws securing the keyboard.
7. Remove the keyboard and remove four screws.
8. Turn the computer upside down and remove the bottom cover.

9. Connect the modem cable.
10. Install the modem on the back of the Touch Pad and secure it with two screws.
11. Seat the bottom cover, install the keyboard and secure 15 screws.
12. Insert the HDD pack into the slot.
13. Secure the HDD pack cover with two screws.
14. Install the Battery Pack.

Removing the internal modem

To remove the internal modem.

1. Save your data, quit Windows and turn off the power.
2. Disconnect the AC Adaptor and any other peripheral devices.
3. Turn the computer upside down and remove the Battery Pack.
4. Remove two screws securing the HDD pack cover and remove the HDD pack.
5. Remove 15 screws (one screw has a rubber cover). Do not remove the screws securing the memory module cover.
6. Turn the computer upside and remove the keyboard brace. Remove two screws securing the keyboard.
7. Remove the keyboard and remove four screws.
8. Turn the computer upside down and remove the bottom cover. You can check the PPT label at this point.
9. Remove two screws securing the modem and remove it.
10. Disconnect the modem cable.
11. Seat the bottom cover, install the keyboard and secure 15 screws.
12. Insert the HDD pack into the slot.
13. Secure the HDD pack cover with two screws.
14. Install the Battery Pack.

The internal modem is approved by Japan Approvals Institute for Telecommunications Equipment.



認定番号 A00-0940JP

Parts Numbers

The computer configuration and parts numbers, printed on a label on the bottom of the computer, indicate the CPU, LCD, memory, HDD and communication devices.

Configurations

The following table shows the computer configuration indicated on a label. Shaded areas indicate abbreviations used on the label. The explanations are to the left of the shading. Abbreviations are not limited to those in this chart. They may change without notice.

| CPU | | LCD | | Memory | | HDD | | Communication | |
|------|------|-------------|------|--------|------|-----|----|------------------------|--------|
| 866* | P866 | 12" TFT-XGA | 12TX | 256 MB | 256M | 40G | 40 | Modem/LAN | M/L |
| | | | | | | | | Modem/LAN/Wireless LAN | M/L/WL |

* Figures indicate the CPU operating speed in megahertz. For example, P866 means Ultra Low Voltage Mobile Intel® Pentium® III processor 866 MHz-M .

Glossary

The terms in this glossary cover the topics discussed in this manual. Alternate naming is included for reference.

Abbreviations

AC: alternating current

ANSI: American National Standards Institute

APM: advanced power manager

ASCII: American Standard Code for Information Interchange

BIOS: basic input output system

CMOS: complementary metal-oxide semiconductor

CPU: central processing unit

CRT: cathode ray tube

DAA: Data Access Arrangement

DC: direct current

DDC: display data channel

DMA: direct memory access

DOS: disk operating system

DVI: Digital Visual Interface

ECP: extended capabilities port

EGA: enhanced graphics adaptor

FDD: floppy disk drive

FIR: fast infrared

HDD: hard disk drive

IDE: integrated drive electronics

I/O: input/output

IrDA: Infrared Data Association

IRQ: interrupt request

KB: kilobyte

LCD: liquid crystal display

LED: light emitting diode

LSI: large scale integration

MDA: monochrome display adaptor

MS-DOS: Microsoft Disk Operating System

OCR: optical character recognition (reader)

PCB: printed circuit board

PCI: peripheral component interconnect

RAM: random access memory

RGB: red, green, and blue

ROM: read only memory

RTC: real time clock.

SCSI: small computer system interface

SIO: serial input/output

SVGA: super video graphics adaptor

TFT: thin-film transistor

UART: universal asynchronous receiver/transmitter

USB: Universal Serial Bus

(Abbreviations continued)

VESA: Video Electronic Standards Association

VGA: video graphics array

VRT: voltage reduction technology

A

adaptor: A device that provides an interface between two dissimilar electronic devices. For example, the AC adaptor modifies the power from a wall outlet for use by the computer. This term also refers to the add-in circuit cards that control external devices, such as video monitors and magnetic tape devices.

allocate: To assign a space or function for a specific task.

alphanumeric: Keyboard characters including letters, numbers and other symbols, such as punctuation marks or mathematical symbols.

alternating current (AC): Electric current that reverses its direction of flow at regular intervals.

analog signal: A signal whose characteristics such as amplitude and frequency vary in proportion to (are an analog of) the value to be transmitted. Voice communications are analog signals.

ANSI: American National Standards Institute. An organization established to adopt and define standards for a variety of technical disciplines. For example, ANSI defined the ASCII standard and other information processing requirements.

antistatic: A material used to prevent the buildup of static electricity.

application: A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing, and games, etc.

ASCII: American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

async: Short for asynchronous.

asynchronous: Lacking regular time relationship. As applied to computer communications, asynchronous refers to the method of transmitting data that does not require a steady stream of bits to be transmitted at regular time intervals.

AUTOEXEC.BAT: A batch file that executes a series of MS-DOS commands and programs each time you start the computer.

B

backup: A duplicate copy of files kept as a spare in case the original is destroyed.

batch file: A file that can be executed from the system prompt containing a sequence of operating system commands or executable files. See also AUTOEXEC.BAT.

binary: The base two number system composed of zeros and ones (off or on), used by most digital computers. The right most digit of a binary number has a value of 1, the next a value of 2, then 4, 8, 16, and so on. For example, the binary number 101 has a value of 5. *See also* ASCII.

BIOS: Basic Input Output System. The firmware that controls data flow within the computer. *See also* firmware.

bit: Derived from “binary digit,” the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. *See also* byte.

board: A circuit board. An internal card containing electronic components, called chips, which perform a specific function or increase the capabilities of the system.

boot: Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer’s memory.

bps: Bits per second. Typically used to describe the data transmission speed of a modem.

buffer: The portion of the computer’s memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.

bus: An interface for transmission of signals, data or electric power.

byte: The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

C

cache memory: High speed memory which stores data that increases processor speed and data transfer rate. When the CPU reads data from main memory, it stores a copy of this data in cache memory. The next time the CPU needs that same data, it looks for it in the cache memory rather than the main memory, which saves time. The computer has two cache levels. Level one is incorporated into the processor and level two resides in external memory.

capacity: The amount of data that can be stored on a magnetic storage device such as a diskette (floppy disk) or hard disk. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes and megabytes (MB), where one MB = 1024KB.

card: Synonym for board. *See* board.

CardBus: An industry standard bus for 32-bit PC Cards.

CD-ROM: A Compact Disk-Read Only Memory is a high capacity disk that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disk.

character: Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.

chassis: The frame containing the computer.

chip: A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.

CMOS: Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.

cold start: Starting a computer that is currently off (turning on the power).

commands: Instructions you enter at the terminal keyboard that direct the actions of the computer or its peripheral devices.

communications: The means by which a computer transmits and receives data to and from another computer or device.

compatibility: 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred. 2) the ability of one device to connect to or communicate with another system or component.

components: Elements or parts (of a system) which make up the whole (system).

computer program: A set of instructions written for a computer that enable it to achieve a desired result.

computer system: A combination of hardware, software, firmware, and peripheral components assembled to process data into useful information.

configuration: The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the HW Setup program to control your system configuration.

control keys: A key or sequence of keys you enter from the keyboard to initiate a particular function within a program.

controller: Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).

co-processor: A circuit built into the processor that is dedicated to intensive math calculations.

CPS: Characters per second. Typically used to indicate the transmission speed of a printer.

CPU: Central processing unit. The portion of the computer that interprets and executes instructions.

CRT: Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.

cursor: A small, blinking rectangle or line that indicates the current position on the display screen.

D

data: Information that is factual, measurable or statistical that a computer can process, store, or retrieve.

data access arrangement: Circuitry that isolates a modem or other device from telephone lines.

data bits: A data communications parameter controlling the number of bits (binary digits) used to make up a byte. If data bits = 7 the computer can generate 128 unique characters. If data bits = 8 the computer can generate 256 unique characters.

DC: Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.

default: The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.

delete: To remove data from a disk or other data storage device. Synonymous with erase.

device driver: A program that controls communication between a specific peripheral device and the computer. The CONFIG.SYS file contains device drivers that MS-DOS loads when you turn the computer on.

dialog box: A window that accepts user input to make system settings or record other information.

disk drive: The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.

disk storage

disk storage: Storing data on magnetic disk. Data is arranged on concentric tracks much like a phonograph record.

diskette: A removable disk that stores magnetically encoded data used on a microcomputer. Also called floppy disk.

display: A CRT, plasma screen, LCD, or other image producing device used to view computer output.

documentation: The set of manual and/or other instructions written for the users of a computer system or application. Computer system documentation typically includes procedural and tutorial information as well as system functions.

DOS: Disk operating system. *See* operating system.

driver: A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).

E

echo: To send back a reflection of the transmitted data to the sending device. You can display the information on the screen, or output it to the printer, or both. When a computer receives back data it transmitted to a CRT (or other peripheral device) and then retransmits the data to printer, the printer is said to echo the CRT.

erase: *See* delete.

escape: 1) A code (ASCII code 27), signaling the computer that what follows are commands; used with peripheral devices such as printers and modems. 2) A means of aborting the task currently in progress.

escape guard time: A time before and after an escape code is sent to the modem which distinguishes between escapes that are part of the transmitted data, and escapes that are intended as a command to the modem.

execute: To interpret and execute an instruction.

Extended Capability Port: An industry standard that provides a data buffer, switchable forward and reverse data transmission, and run length encoding (RLE) support.

F

fast infrared: An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

file: A collection of related information; a file can contain data, programs, or both.

firmware: A set of instructions built into the hardware which controls and directs a microprocessor's activities.

fixed disk: *See* hard disk.

floppy disk: *See* diskette.

floppy disk drive (FDD): An electromechanical device that reads and writes to floppy disks. *See also* diskette.

Fn-esse: A TOSHIBA utility that lets you assign functions to hotkeys.

folder: An icon in Windows used to store documents or other folders.

format: The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

function keys: The keys labeled **F1** through **F12** that tell the computer to perform certain functions.

G

gigabyte (GB): A unit of data storage equal to 1024 megabytes. *See also* megabyte.

GND: Ground. An RS-232C signal used in the exchange of data between a computer and serial device.

graphics: The use of drawings, pictures, or other images, such as charts or graphs, to present information.

H

hard disk: A non-removable disk usually referred to as drive C. The factory installs this disk and only a trained engineer can remove it for servicing. Also called fixed disk.

hard disk drive (HDD): An electromechanical device that reads and writes a hard disk. *See also* hard disk.

hardware: The physical electronic and mechanical components of a computer system: typically, the computer itself, external disk drives, etc. *See also* software and firmware.

hertz: A unit of wave frequency that equals one cycle per second.

hexadecimal: The base 16 numbering system composed of the digits 0 through 9 and the letters A, B, C, D, E, and F.

host computer: The computer that controls, regulates, and transmits information to a device or another computer.

hot dock/undock: Connecting or disconnecting a device to or from the computer while the computer's power is turned on.

hotkey: The computer's feature in which certain keys in combination with the extended function key, **Fn**, can be used to set system parameters, such as speaker volume.

HW Setup

HW Setup: A TOSHIBA utility that lets you set the parameters for various hardware components.

I

icon: A small graphic image displayed on the screen or in the indicator panel. In Windows, an icon represents an object that the user can manipulate.

infrared port: A cableless communications capable of using infrared signals to send serial data.

input: The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.

instruction: Statements or commands that specify how to perform a particular task.

interface: 1) Hardware and/or software components of a system used specifically to connect one system or device to another. 2) To physically connect one system or device to another to exchange information. 3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.

interrupt request: A signal that gives a component access to the processor.

I/O: Input/output. Refers to acceptance and transfer of data to and from a computer.

I/O devices: Equipment used to communicate with the computer and transfer data to and from it.

J

jumper: A small clip or wire that allows you to change the hardware characteristics by electrically connecting two points of a circuit.

K

K: Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. *See also* byte and kilobyte.

KB: *See* kilobyte.

keyboard: An input device containing switches that are activated by manually pressing marked keys. Each keystroke activates a switch that transmits a specific code to the computer. For each key, the transmitted code is, in turn, representative of the (ASCII) character marked on the key.

kilobyte (KB): A unit of data storage equal to 1024 bytes. *See also* byte and megabyte.

L

level 2 cache: *See* cache.

Light Emitting Diode (LED): A semiconductor device that emits light when a current is applied.

Liquid Crystal Display (LCD): Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewing-side coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets darkens the liquid crystal to provide contrast to lighted portions of the display.

LSI: Large Scale Integration. 1) A technology that allows the inclusion of up to 100,000 simple logic gates on a single chip. 2) An integrated circuit that uses the large scale integration.

M

main board: *See* motherboard.

megabyte (MB): A unit of data storage equal to 1024 kilobytes. *See also* kilobyte.

megahertz: A unit of wave frequency that equals 1 million cycles per second. *See also* hertz.

menu: A software interface that displays a list of options on the screen. Also called a screen.

microprocessor: A hardware component contained in a single integrated circuit that carries out instructions. Also called the central processing unit (CPU), one of the main parts of the computer.

mode: A method of operation, for example, the boot mode or the resume mode.

modem: Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received.

monitor: A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. *See* CRT.

motherboard: A name sometimes used to refer to the main printed circuit board in processing equipment. It usually contains integrated circuits that perform the processor's basic functions and provides connectors for adding other boards that perform special functions. Sometimes called a main board.

N

non-system disk: A formatted diskette (floppy disk) you can use to store programs and data but you cannot use to start the computer. *See* system disk.

nonvolatile memory: Memory, usually read-only (ROM), that is capable of permanently storing information. Turning the computer's power off does not alter data stored in nonvolatile memory.

numeric keypad overlay: A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.

O

OCR: Optical Character Recognition (reader). A technique or device that uses laser or visible light to identify characters and input them into a storage device.

OCR wand: A device that reads, using an optical device, hand written or machine printed symbols into a computer. *See also* OCR.

online state: A functional state of a peripheral device when it is ready to receive or transmit data.

operating system: A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral devices.

output: The results of a computer operation. Output commonly indicates data 1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

P

parity: 1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1. 2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none, odd, or even.

password: A unique string of characters used to identify a specific user. The computer provides various levels of password protection such as user, supervisor and eject.

pel: The smallest area of the display that can be addressed by software. Equal in size to a pixel or group of pixels. *See* pixel.

peripheral component interconnect: An industry standard 32-bit bus.

peripheral device: An I/O device that is external to the central processor and/or main memory such as a printer or a mouse.

pixel: A picture element. The smallest dot that can be made on a display or printer. Also called a pel.

plug and play: A capability with Windows that enables the system to automatically recognize connections of external devices and make the necessary configurations in the computer.

port: The electrical connection through which the computer sends and receives data to and from devices or other computers.

printed circuit board (PCB): A hardware component of a processor to which integrated circuits and other components are attached. The board itself is typically flat and rectangular, and constructed of fiberglass, to form the attachment surface.

program: A set of instructions a computer can execute that enables it to achieve a desired result. *See* also application.

prompt: A message the computer provides indicating it is ready for or requires information or an action from you.

R

Radio frequency interference (RFI) shield: A metal shield enclosing the printed circuit boards of the printer or computer to prevent radio and TV interference. All computer equipment generates radio frequency signals. The FCC regulates the amount of signals a computing device can allow past its shielding. A Class A device is sufficient for office use. Class B provides a more stringent classification for home equipment use. TOSHIBA portable computers comply with Class B computing device regulations.

Random Access Memory (RAM)

Random Access Memory (RAM):

High speed memory within the computer circuitry that can be read or written to.

restart: Resetting a computer without turning it off (also called ‘warm boot’ or ‘soft reset’). To restart the computer, press **Ctrl + Alt + Del** while the computer is on. See also boot.

RGB: Red, green, and blue. A device that uses three input signals, each activating an electron gun for a primary additive color (red, green, and blue) or port for using such a device. *See also* CRT.

RJ11: A modular telephone jack.

ROM: Read Only Memory: A nonvolatile memory chip manufactured to contain information that controls the computer’s basic operation. You cannot access or change information stored in ROM.

S

SCSI: Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.

SIO: Serial Input/Output. The electronic methodology used in serial data transmission.

soft key: Key combinations that emulate keys on the IBM keyboard, change some configuration options, stop program execution, and access the numeric keypad overlay.

software: The set of programs, procedures and related documentation associated with a computer system. Specifically refers to computer programs that direct and control the computer system’s activities. *See also* hardware.

stop bit: One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.

subpixel: Three elements, one red, one green and blue (RGB), that make up a pixel on the color LCD. The computer sets subpixels independently, each may emit a different degree of brightness. *See also* pixel.

synchronous: Having a constant time interval between successive bits, characters or events.

system disk: A disk that has been formatted with an operating system. For MS-DOS the operating system is contained in two hidden files and the COMMAND.COM file. You can boot a computer using a system disk. Also called an operating system disk.

T

terminal: A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.

TFT: A color LCD technology that applies individual transistors to each pixel enabling fine display control and excellent screen legibility.

TOSHIBA Power Saver: A TOSHIBA utility that lets you set the parameters for various power-saving functions.

TouchPad: A pointing device integrated into the TOSHIBA computer palm rest.

TTL: Transistor-transistor logic. A logic circuit design that uses switching transistors for gates and storage.

U

Universal Serial Bus: This serial interface lets you communicate with several devices connected in a chain to a single port on the computer.

V

VGA: Video graphics array is an industry standard video adaptor that lets you run any popular software.

volatile memory: Random access memory (RAM) that stores information as long as the computer is connected to a power source.

W

Warm dock/undock: Connecting or disconnecting a device to or from the computer while the computer is suspended.

warm start: Restarting or resetting a computer without turning it off.

window: A portion of the screen that can display its own application or document. Often used to mean a Microsoft Windows window.

Wireless LAN: A short-range radio technology designed to simplify wireless communication with other LAN systems based on Direct Sequence Spread Spectrum radio technology that complies with the IEEE 802.11 Standard (Revision B).

write protection: A method for protecting a diskette (floppy disk) from accidental erasure.

Index

A

AC adaptor 1-4, 2-11
 DC IN 15V port 2-5
 connecting 3-5
 universal 1-10, 8-10
ASCII characters 5-9
Auto power on, *See* Power

B

Battery, *See also* Battery Pack
 charging 6-11
 extending life 6-13
 indicator 2-8, 6-4
 lock 2-6, 6-15
 monitoring capacity 6-11
 real time clock 1-4, 6-6
 safety precautions 6-7
 save mode 1-7
 types 6-5
Battery Charger 1-10, 8-11
Battery Pack 1-4, 1-10, 6-5, 8-10
 High Capacity 2nd 1-4, 1-10, 2-10,
 6-16, 8-10
 location 2-5
 replacing 6-14
Boot priority 7-6

C

Cache memory
 CPU cache 1-2
 Level 2 cache 1-3
Charger, *See* Battery Charger
Cleaning the computer 4-12
Cooling 1-8, 4-13

D

DC IN indicator 2-8, 6-4
Disk indicator 2-8
Diskette care 4-4
Display 1-3, 2-7, *See also* Video
 modes *and* Monitor external
 automatic power off 1-6
 controller 1-3, Appendix B
 driver 1-9
 hinge 2-7
 opening 3-5
 selection, *See* Hot keys
Documentation list 1-2

E

Environment 3-2
Equipment checklist 1-1
Equipment setup
 general conditions 3-2
 placement 3-2
Ergonomics
 lighting 3-3
 seating and posture 3-3
 work habits 3-4
Expansion memory, *See* Memory
 expansion

F

F_n + 1 (volume decrease) 5-4
F_n + 2 (volume increase) 5-4
F_n + Ctrl (enhanced keyboard simulation) 5-3
F_n + Enter 5-3
F_n + Esc (sound mute) 5-4
F_n-esse 1-8

Fn + F1 (instant security) 5-4
Fn + F2 (power save mode) 5-5
Fn + F3 (standby) 5-5
Fn + F4 (hibernation) 5-5
Fn + F5 (display selection) 5-5
Fn + F6 (LCD display brightness) 5-6
Fn + F7 (LCD display brightness) 5-6
Fn + F10 (arrow mode) 5-3, 5-7
Fn + F11 (numeric mode) 5-3, 5-8
Fn + F12 (ScrLock) 5-3
Fn Sticky key 5-6
Function Keys 5-2

H

Hard disk drive 1-3
 automatic power off 1-6
 problems 9-9
Hibernation 1-7, 5-5
Hotkeys 1-6, 5-4
 display selection 5-5
 hibernation 5-5
 instant security 5-4
 LCD display brightness 5-6
 power save mode 5-5
 standby 5-5
 sticky key utility 5-6
 volume decrease 5-4
 volume increase 5-4
HW Setup 1-8
 accessing 7-1
 Boot Priority 7-6
 CPU 7-6
 Device Config 7-5
 Display 7-6
 General 7-4
 Keyboard 7-8
 LAN 7-9
 Password 7-4
 USB 7-9
 window 7-2, 7-3

I

Indicators 2-8, 6-4
Infrared port, *See also* Ports
 problems 9-10
Instant security, *See* Hot keys
Interfaces, *See* Ports
Internet button 1-5, 2-7

K

Keyboard 1-3, 5-1
 emulating enhanced keyboard 5-2
 F1 . . . F12 function keys 5-2
 problems 9-8
 Typewriter keys 5-1
Keypad overlay 1-6, 5-7
 arrow mode 5-7
 numeric mode 5-8
 temporarily changing modes 5-9
 temporarily using normal keyboard
 (overlay on) 5-8
 temporarily using overlay (overlay
 off) 5-9
 turning on 5-7
Windows special keys 5-7

L

LAN, *See also* Wireless LAN 1-5
 cable types 4-6
 connecting 4-6
 disconnecting 4-7
 indicator 2-4
 jack location 2-4
 problems 9-17
 using 4-6
LCD, *See* Display, Video modes and
 Monitor external
Level 2 cache, *See* Cache memory
Lock, security, *See* Security lock

M

- Main battery, *See* Battery Pack
- Memory 1-3
 - expansion 1-10, 8-6
 - installing 8-7
 - removing 8-9
 - slots 1-3
- Microphone, *See* sound system, microphone
- Microprocessor, *See* Processor
- Modem 1-5, 4-8
 - connecting 4-11
 - disconnecting 4-12
 - jack location 2-4
 - problems 9-15
 - properties menu 4-9
 - region selection 4-8
- Monitor external 8-12, *See also* Video modes *and* Ports
 - problems 9-14
- Moving the computer 4-12

N

- Numeric keypad, *See* Keypad overlay

O

- Operating system, *See* Windows
- Overlay, *See* Keypad overlay

P

- Panel power on/off, *See* Power
- Password
 - power on 1-7
 - starting the computer with 6-19
 - supervisor 1-8, 7-10
 - user 7-4
- PC card 1-4
 - installing 8-2
 - location of slots 2-3
 - problems 9-13
 - removing 8-4

Ports

- DCIN 15V 2-4
- docking 2-5
- external monitor 1-4, 2-4
- headphone, *See* Sound system
- infrared 1-4, 2-3
- LAN 2-4
- microphone, *See* Sound system
- modem 2-4
- USB 1-4, 2-4

Power

- auto power on 1-7
- button location 2-6
- indicator 2-8, 6-5
- panel power on/off 1-7
- restarting 3-13
- turning off 3-8
- turning on 3-7
- system auto off 1-6

Power cord 1-4, 2-11**Problems**

- analyzing symptoms 9-2
- diskette drive 9-10
- hard disk drive 9-9
- hardware and system checklist 9-3
- infrared port 9-10
- keyboard 9-8
- LAN 9-17
- LCD panel 9-8
- modem 9-15
- monitor, external 9-14
- password 9-7
- PC card 9-13
- power 9-4
- preliminary checklist 9-1
- SD card 9-13
- self test 9-4
- sound system 9-14
- support from TOSHIBA 9-18
- system start-up 9-3
- TouchPad 9-11
- USB 9-15

USB mouse 9-12
Wireless LAN 9-17

Processor 1-2

R

Real time clock battery, *See* Battery
Recovery CD-ROM 3-14

S

Screen, *See* Display
ScrLock (Fn + F12), *See* Soft keys
SD card 1-4
 indicator 2-2
 installing 8-5
 location of slot 2-2
 problems 9-13
 removing 8-6
Security lock 1-10
 attaching 8-13
 location 2-2
Self Test, *See* Problems
Sensor switch 2-7
Slim Port Replicator 1-10, 8-11
Soft keys 5-2
 cursor control mode 5-3
 Enter 5-3
 numeric mode 5-3
 right Ctrl key 5-3
 ScrLock 5-3
Sound system 1-5
 drivers 1-9
 headphone 1-4, 2-3
 microphone 1-4, 2-3
 problems 9-14
 speaker 2-6
Standby 1-7
System auto off 1-6

T

TOSHIBA Console button 1-5, 2-7
 TOSHIBA Console 1-9
 TOSHIBA Controls 1-9
TOSHIBA Power Saver 1-8
TouchPad 1-3, 2-7
 control buttons 2-7, 4-1
 problems 9-11
 using 4-1
Troubleshooting, *See* Problems

U

Utilities
 list 1-8
USB 1-4
 location 2-4
 problems 9-15
USB FDD Kit 1-10, 8-11
 connecting 4-3
 disconnecting 4-4
 problems 9-10
 using 4-2

V

Video modes, Appendix B
Video RAM 1-3

W

Windows XP Professional setup 3-8
Windows 2000 setup 3-8
Wireless communication
 indicator 2-8, 4-5
 switch 2-3, 4-5
Wireless LAN 1-5
 problems 9-17
 using 4-5