


- [Use pattern/PIN/password as app lock method](#)
 1. Tap **App lock**.
 2. Choose an app lock method(pattern/PIN/password) and follow the onscreen instructions to complete the configuration.
 3. In the **UNENCRYPTED APPS** list, turn on the switches next to the apps that you want to encrypt.
 4. Tap Back button to verify the settings.
- [Use fingerprint as app lock method](#)
 1. To use fingerprint as app lock method, you need to add fingerprint and enable fingerprint verification first. See [Access App lock with fingerprint](#).
 2. Tap **App lock**, place your fingerprint on the sensor to enter App lock.
 3. In the **UNENCRYPTED APPS** list, turn on the switches next to the apps that you want to encrypt.
 4. Tap Back button to verify the settings.

Change App lock password

1. Tap **App lock**, and then use the app lock method(either pattern, PIN, password or fingerprint) to unlock.
2. Tap  -> **Change password**.
3. Choose another app lock method and follow the onscreen instructions to change the password.

Set up SIM card lock

Enable SIM card lock to prevent others from using your SIM card. You will need to enter your SIM card PIN each time you turn on your phone or insert your SIM card into another phone.

1. Contact your local carrier to get the default SIM PIN for your SIM card.
2. Tap **SIM card lock**, and select a SIM card.
3. Tap **Lock SIM card**, enter the SIM PIN and tap **OK**.

Change SIM PIN

1. To change a SIM PIN, you need to set up a SIM card lock first. See [Set up SIM card lock](#).
2. Tap **SIM card lock**, and select a SIM card.
3. Tap **Change SIM PIN**, enter the old SIM PIN and tap **OK**.
4. Enter a new SIM PIN twice, and tap **OK**.

■ Note:

When you change you SIM PIN for the first time, contact your local carrier for the default SIM PIN (old SIM PIN).

Remove SIM card lock

1. Tap **SIM card lock**, and select a SIM card.
2. Switch off **Lock SIM card**, enter the SIM PIN you have set before, and then tap **OK**.

More security settings

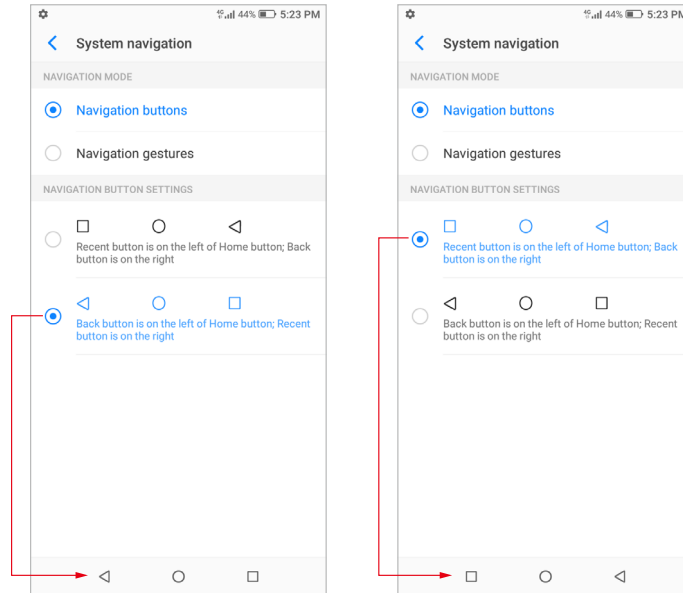
Tap **More security settings** and you can configure more security settings such as device administration, security status, credential storage and so on.

17.13 System navigation

Go to **Settings** -> **System navigation**, and then you can choose one of the following navigation modes as desired:

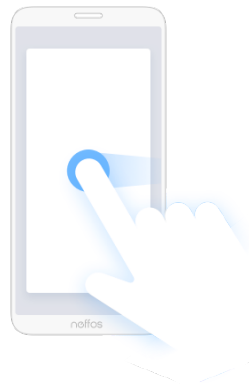
Navigation buttons

1. Select **Navigation buttons** as the navigation mode.
2. Select a button setting, and then the virtual buttons on your screen will change as desired.



Navigation gestures

1. Select **Navigation gestures** as the navigation mode.
2. Use the following gestures to control your phone:
 - **Back gesture:** You can choose to slide left from the right edge of the screen only to go back to the previous screen, slide right from the left edge of the screen only to go back to the previous screen, or slide towards the center from the left or right edge of the screen to go back to the previous screen.



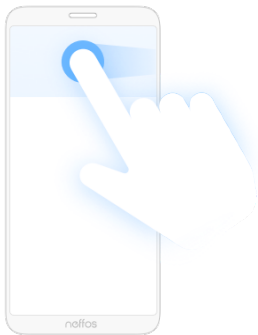
- **Home gesture:** Slide up from the bottom edge and release to go back to the Home screen.



- **Recent gesture:** Slide up from the bottom edge and hold to view multi-tasking.

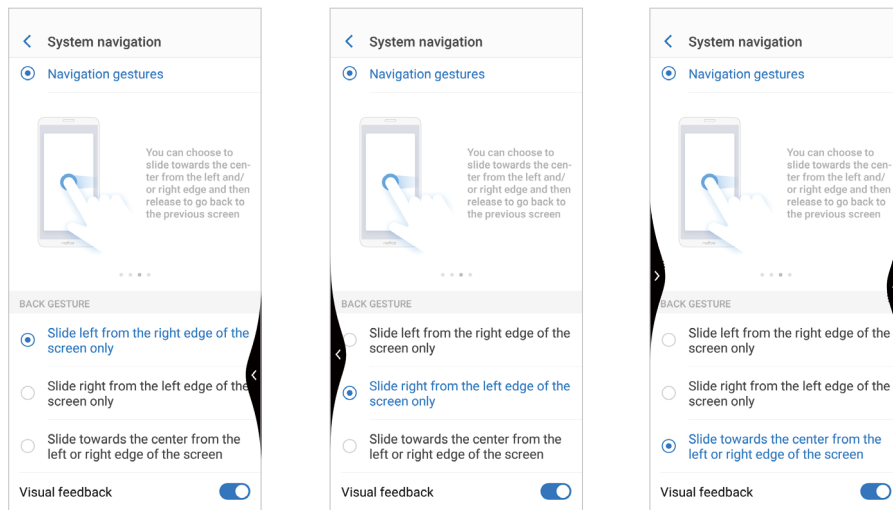


- **App define gesture:** On the screen edge that triggers the back gesture, slide towards the center from the upper half and release to set the app's definition of the gesture. Different app's definition of the gesture may be different.



Visual feedback

Switch on **Visual feedback**, and then you will get a visual indication of the gesture direction as shown below.



Prevent mistaken gestures on landscape screen

Switch on **Prevent mistaken gestures on landscape screen**, and then you will need to slide twice for the gesture to take effect in full-screen landscape mode, such as when playing games or watching full-screen videos.

17. 14 Gestures and smart assistance

Go to **Settings** -> **Gestures and smart assistance**, and you can configure the following settings:

Use screen-off gestures

1. Tap **Screen-off gestures**, and turn on the switch.
2. To enable the gestures for screen control, music control, or applications control, turn on the switch next to the relevant features.

Use gestures to take screenshots

Switch on **Taking screenshots by gestures**, and then you can slide three fingers on the screen to take screenshots.

Use fingerprint gestures to control notifications








1. Switch on **Fingerprint gestures for notification panel**.
2. Use the following gestures to control notifications when the screen is not locked:
 - **Show the Notification Panel**: Slide your finger downward on the fingerprint sensor.
 - **Clear notifications**: Double-tap the fingerprint sensor.
 - **Collapse the Notification Panel**: Slide your finger upward on the fingerprint sensor.

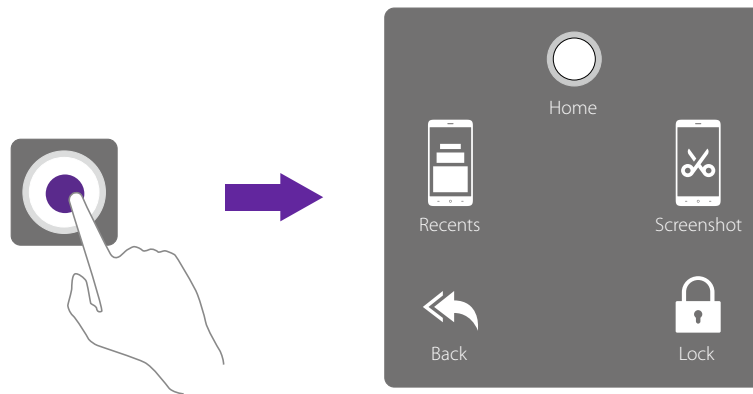
Use fingerprint to take pictures

1. Switch on **Press and hold your fingerprint to capture**.
2. When using camera, press and hold the fingerprint sensor to take pictures.

Float button

The Float button gives you access to a number of frequently-used options and features, such as the Back button, Home button, Recent apps button, taking a screenshot and locking screen. You can move the Float button around the screen for easy one-hand use.

1. Tap **Float button** and turn on the switch, and the Float button  will display on the screen (except the Lock screen and Notification Panel).
2. Tap  to expand the Float button menu.
 - Tap  to return to the Home screen.
 - Tap  to display the list of recently used applications.
 - Tap  to take a screenshot.
 - Tap  to return to the previous screen.
 - Tap  to lock the screen.



Glove mode

Switch on **Glove mode** to increase screen sensitivity so that it can be operated even when wearing gloves.

Touch sensitivity

Tap or slide the slider to adjust the sensitivity of the screen.

17.15 Battery

Go to **Settings** -> **Battery** and configure the following settings:

View battery details

1. Tap **Details** to view the software power consumption and hardware power consumption.
2. Tap an app and you can view the battery use details of the app.

Optimize battery for apps


1. To optimize battery for apps, tap **Details** -> **BATTERY OPTIMIZATION**.
2. Turn on the switches next to the apps that you want to optimize; then the battery will be optimized and the battery life will be extended.

■ Note:

Apps with higher real-time requirements, such as email and chat apps are better not optimized, otherwise you may not receive timely information.

Change power saving mode

You can use either the following power saving mode:

- **Smart power saving mode:** Switch on **Smart power saving** to enable it, and then the location information service and app autostart function will be restricted; notifications will not light the screen, and visual effects will be reduced.
- **Ultra power saving mode:** Switch on **Ultra power saving** to enable it, and only Phone and SMS are allowed. To exit ultra power saving mode, tap  -> **EXIT**.

Close apps when screen is off

Off-screen cleanup enables to clear up background apps three minutes after the screen is off.

1. Tap **Off-screen cleanup**.
2. Turn on the switch next the app that you want to close when the screen is off for more than 3 minutes.

Manage background power consuming apps

- **Clean up power consuming apps**
 1. Tap **Background power consumption apps**, and the power consuming apps running on the background will display on the screen.
 2. Select the apps and tap **CLOSE** to reduce power consumption.
- **Enable power-hungry alerts**
 1. Tap **Background power consumption apps**, and switch on **Power-hungry alerts**.
 2. Tap **High power consumption reminder**, and turn on the switches of apps as desired; then a notification will be sent to you once high power consumption behavior by any app is detected.

Configure battery settings

Tap  and you can configure the following settings:

- **Auto-exit power saving mode:** Switch on **Auto-exit power saving mode**; then your phone will auto exit power saving mode after the battery reaches 80%.
- **Show battery percentage:** Switch on **Show battery percentage**; then the battery percentage will display in the status bar.

17.16 Storage

Go to **Settings** -> **Storage** to view storage use of your phone.

Free up space

1. Tap **FREE UP SPACE** button.
2. Select the items you want to remove, and tap **FREE UP** -> **REMOVE** to free up space.



17.17 Users

Create multiple user accounts to prevent others from viewing your confidential information, or to keep your work and personal life separate.

Go to **Settings** -> **More general settings** -> **User & account** -> **Users** to configure the following settings:






User types

Your phone supports user types as follows:

- **Owner:** Only the owner can log in to this account. As the owner, you can control all user permissions. For example, you can add or delete users, or authorize other users calling and messaging permissions. You can tap **You (Owner)** to change your username and tap  to choose a profile picture from your Gallery or take a photo and use it as your profile picture.
- **Guest:** Guests only have limited access to your device's features. Tap  next to **Guest** and switch on **Turn on phone calls** -> **OK**, then your call history will be shared with the guest user.
- **User:** Create multiple user accounts to keep your work and personal life separate. For detailed information, see Create user accounts below. You can add up to three user accounts.



Add users

You can add up to four user accounts (including the owner and guest accounts). Use any way below to create user accounts:

- Tap  **Add user** -> **OK**. You can choose to set up user now or later.
 - **Set up now:** Tap **SET UP NOW** on the pop up prompt and it will switch to the new user account. Then tap **CONTINUE** and follow the onscreen instructions to customize the user settings.
 - **Set up later:** Tap **NOT NOW** on the pop up prompt, then a new user account will appear on the screen. Tap **New user** -> **SET UP NOW** if you want to set up the user account, and follow the onscreen instructions to customize the user settings.
- Swipe down from the status bar to open the Quick Settings Panel, tap  ->  **Add user** -> **OK**, then follow the onscreen instructions to customize the user account settings.
- Go to **Settings** -> **More general settings** -> **User & account**, and switch on **Add users from lock screen**. On the Lock screen, swipe down from the status bar to open the Quick Settings Panel and tap  ->  **Add user**, and then follow the onscreen instructions to customize the user account settings.



Remove users

You can use either way below to remove user accounts:

- Go to **Settings** -> **More general settings** -> **User & account** -> **Users**, tap  of the user account you want to delete and tap **Remove user** -> **DELETE**.
- Switch to the user account you want to delete, and go to **Settings** -> **More general settings** -> **User & account** -> **Users**, tap  -> **Delete from this device**.



Switch between users

You can switch users in following ways:

- Swipe down from the status bar, tap  and then select another user to switch accounts.
- Go to **Settings** -> **More general settings** -> **User & account** -> **Users**, tap any account to switch.
- On the Lock screen, swipe down from the status bar to open the Quick Settings Panel. Tap  and tap any user account to switch.

Authorize users and guest to share call and message features

Log in as the owner and you can authorize users or guest to access your contacts, call log, and call and messaging features.

1. Go to **Settings** -> **More general settings** -> **User & account** -> **Users**.
2. Tap  of a user account and then switch on **Turn on phone calls & SMS**. Tap  of a guest account and then switch on **Turn on phone calls**.



Add guest

Log in as owner, and you have the following two ways to add guest:

- Go to **Settings** -> **More general settings** -> **User & account** -> **Users** and tap **Guest**.
- Swipe down from the status bar, tap  -> **Add guest**.

Remove guest

Log in as a guest and three ways are available for you to delete the guest account:

- Swipe down from the status bar to open the Notification Panel, then tap **REMOVE GUEST**.
- Swipe down from the status bar to open the Quick Settings Panel and tap  -> **Remove guest**, or tap **More settings**-> **Remove guest**.
- Go to **Settings** -> **More general settings** -> **User & account** -> **Users** and tap **Remove guest** or tap  -> **Delete Guest from this device**.


■ Note:

When logging in as the owner, deleting the guest account is not allowed.

17.18 Accounts

When you use your phone for the first time, you can set up a connection with your existing account or create a new account.

Add an account


1. Go to **Settings** -> **More general settings** -> **User & account**.
2. Tap  **Add account**.
3. Select an account type, and then follow the onscreen instructions to enter your account information.

Delete an account

1. Go to **Settings** -> **More general settings** -> **User & account**. The account you have added displays on the screen.
2. Tap the account that you want to delete, and tap **REMOVE ACCOUNT** to delete it.

Synchronize accounts

Enable the sync feature to keep all of your phone's data up-to-date and prevent data loss. You can sync emails, contacts, and other data from your old phone or computer. The type of data that can be synced depends on the account type. Some applications may not support syncing for all data types.


1. Go to **Settings** -> **More general settings** -> **User & account**.
2. Synchronize accounts according to your needs:
 - **Auto sync data of all accounts**: Switch on **Automatically sync data** to let apps refresh data automatically. Then any changes you make to your accounts on the web will be automatically copied to your phone. Some accounts may also automatically copy any changes you make on the phone to the web. A Google account works this way.
 - **Auto sync data of certain accounts**: Go to **Settings** -> **More general settings** -> **User & account**, select the account you want to synchronize and tap **Account sync**. Turn on the switches of apps you want to sync, and tap  -> **Sync now**.

17.19 Location

Enable location-based services to ensure that map, navigation, and weather applications can access your location information.

Go to **Settings** -> **More general settings** -> **Location** to configure the following settings:

Enable Location service

1. Turn on the switch to enable the location services. You can also swipe down from the status bar to open the Quick Settings Panel, and tap  **Location**.

2. Tap **Mode** and you can choose from three different modes:

- **High accuracy:** Use GPS, WLAN, Bluetooth, or mobile networks to determine location. Select this option for highly accurate positioning.
- **Battery saving:** Use WLAN, Bluetooth, or mobile networks to determine location. Select this option for reduced power consumption and longer standby times.
- **Device only:** Use GPS to determine location. Select this option to reduce mobile data usage.

Configure Location permissions

Tap **Location permissions**, and toggle the switches of the apps to enable or disable the location permissions for the apps in your phone.

Improve Location service

Tap **Scanning**, and you can select from following two scanning mode:

- **WLAN scanning:** Improve location by allowing system apps and services to detect WLAN networks at any time.
- **Bluetooth scanning:** Improve location by allowing system apps and services to detect Bluetooth devices at any time.

17.20 Languages and input

Go to **Settings** -> **More general settings** -> **Languages & input** to manage your phone's language and input settings.

Change the system language

1. Tap **Languages** -> **+ Add a language** and select the language you need.
2. Tap the language to change the system language, or touch and hold the language and drag it to the top of the list to change the system language as you need.

Remove the system language

1. Tap **Languages** -> **⋮** -> **Remove**.
2. Select the language you don't want and tap **🗑**. If the selected language you remove is your device's current system language, text will be displayed in second language on the language list.

Switch input method

- **Virtual keyboard:** Tap to select the keyboards you need and turn on the switch next to the keyboard.
- **Physical keyboard:** Tap and switch on **Show virtual keyboard** to enable keeping the virtual board on screen when your phone is connected to a physical keyboard. Tap **Keyboard shortcuts helper** to view the available shortcuts in your phone.

17.21 Date and time

Go to **Settings** -> **More general settings** -> **Date & time**.

- **Automatic date & time:** Turn on the switch to use network-provided time. You can also switch it off to manually adjust the date and time by tapping **Set date** and **Set time**.
- **Automatic time zone:** Turn on the switch to use the network-provided time zone. You can also turn off the switch to manually adjust the time zone by tapping **Select time zone**.
- **Date format:** Toggle the **Use 24-hour format** switch to enable or disable 24-hour format.
- **Week starts on:** Tap **Week starts on** and choose the day when a week starts on as desired.

17.22 Backup and reset

Backups help ensure that you never lose your data. You can back up app data, WLAN passwords and other settings to Google servers. Restore your phone to its factory settings if it crashes or is slow to respond.

Back up your data

Go to **Settings** -> **More general settings** -> **Backup**, and switch on **Back up to Google Drive**. Then data of your device will regularly being saved to the Google server, including apps and apps data, call history, contacts, SMS, and device settings (including WLAN passwords and permission).

Reset network settings

1. Go to **Settings** -> **More general settings** -> **Reset** -> **Network settings reset**.
2. Tap **RESET SETTINGS** to reset all network settings including WLAN, mobile data and Bluetooth settings. If you have set a screen lock, you will need to confirm your pattern/PIN/password first to continue.

Reset app preferences

Go to **Settings** -> **More general settings** -> **Reset** -> **Reset app preferences**, and tap **RESET APPS**.

Reset factory data

Restore your phone to factory settings if it crashes or is slow to respond.

1. Back up important data on your phone before you reset your phone to factory settings. See [Back up your data](#).
2. Go to **Settings** -> **More general settings** -> **Reset** -> **Factory data reset**.
3. Tap **FACTORY DATA RESET**. If you have set a screen lock, you will need to confirm your pattern/PIN/password first so as to continue. Then your phone will restart automatically when the process is complete.

17.23 User Experience Program

Join the User Experience Program to help improve Neffos.

1. Go to **Settings** -> **More general settings** -> **User Experience Program**.
2. Check **Participate in the User Experience Plan** to join the User Experience Program.


17.24 System update

Over-the-Air updates (OTA updates)

1. To use OTA updates, you need to connect the mobile network or WLAN network, and ensure that your phone has at least 30% battery power remaining.
2. Go to **Settings** -> **System update**. Your phone will automatically check for updates.
3. If it turns out to be the latest version for your system, you have no need to update; if a new system version displays on the screen, follow the onscreen instructions to update your system.

Local updates


1. Go to <http://www.neffos.com/en/support> and find your phone model; then download the updates package under **Firmware** to your phone. You can also go to your nearest Neffos service center to download the updates package to your phone (It is recommended to use OTA updates and sometimes the updates package will not be placed on the website).
2. Ensure that your phone has at least 30% battery power remaining.

3. Go to **Settings** -> **System update** ->  -> **Local updates**, tap the file and then tap **OK** to confirm update. During the update process, please do not turn off or restart the phone manually. After updating, your phone will restart automatically.

Check version

Go to **Settings** -> **System update** ->  -> **current** to check your phone's version number.

Configure auto download settings

Go to **Settings** -> **System update** ->  -> **Settings**, and you can toggle the switch to enable auto download update packages over WLAN or mobile network, or auto update overnight when the phone is in standby mode.

■ Note:

1. Using unauthorized third-party software to update your phone may render your phone unusable or put your personal information at risk. Always update through your phone's online update feature or send your phone to a nearby authorized Neffos service center for assistance.
2. Your personal data will not be erased during a system update unless you have installed an incompatible app. It is better to back up important data before updating your phone.
3. When updating, ensure that your phone has at least 30% battery power remaining.
4. After updating, you may find that some third-party applications are incompatible with your system, such as Internet banking applications and games. This is because it takes a while for third-party application developers to release updates for new Android releases. Please wait until a new version of the application is released.
5. You can also check your phone's version number in **Settings** -> **About phone** -> **Software information** -> **Build number**.
6. If there is any issue with your current system version, your phone will download an intact new version in your phone automatically. After downloading, there will be a notification reminding you to update your system. Then follow the onscreen instructions to update.

17.25 About phone

1. Go to **Settings** -> **About phone**.
2. Swipe up or down on the screen to view information about your phone, such as the Software information, IMEI information, SIM status, model number, build number and more.

Appendix A: Specifications

Specifications	
Size and Weight	Height: 158.7 mm Width: 76.6 mm Depth: 8.45 mm Weight: 170 g
Color	Cloudy Grey/Moonlight Silver
Display	5.99 inches, HD+ (1440 x 720) 269 PPI IPS
CPU	MTK6739WW 4*Cortex-A53 1.5GHz IMG8XE1PPC 570MHz
Memory	ROM: 16 GB RAM: 2 GB
External Memory	Micro SD Card (up to 128 GB)
Camera	Front 8 Mega-pixel Rear 13 Mega-pixel, Auto Focus
Network	FDD-LTE Cat4 (up to 150 Mbps DL/50 Mbps UL) HSPA+ (up to 21 Mbps DL/11.5 Mbps UL) DC-HSPA+ (up to 42 Mbps DL/11.5 Mbps UL)
Sensors	Fingerprint Sensor, Compass, Accelerometer, Ambient Light Sensor, Proximity Sensor
Audio	Audio formats: MP3, AAC, WAV, M4A, OGG, OGA, AMR, AWB, FLAC, MID, MIDI, XMF, IMY, RTTTL, RTX, OTA, MP4, 3GP Dual MIC
Video	Video formats: M4V, MP4, MOV, AVI, 3GP, 3G2, MKV, WEBM Decoder: 1080p/30fps Encoder: 1080p/30fps
Connectivity	Wi-Fi 802.11b/g/n, 2.4GHz Bluetooth: 4.1 Dual Nano SIM Cards (Dual SIM Dual Standby) SIM1 Support 2G/3G/4G SIM2 Support 2G/3G/4G Three-card slot

Specifications	
Network Standard	FDD-LTE/WCDMA/GSM TP707A: FDD-LTE: band 1/3/5/7/8/20 WCDMA: band 1/5/8 GSM: band 2/3/5/8 TP707C: FDD-LTE: band 2/4/7 WCDMA: band 2/4/5 GSM: band 2/5
Location Technology	GPS/A-GPS, GLONASS
Cloud Service	Supported
Operation System	Android 8.1
Battery	3840 mAh (Typical)/3730mAh(Minimum)
In the box	Neffos C9 Charger USB Cable Quick Start Guide, Warranty Card, Safety Notice

Appendix B: Technical Support

Contact our technical support if you have any questions related to this product.

Countries/Regions		Support	
Global		Website	www.neffos.com
		Tel	+86 755 26504400
		E-mail	info@neffos.com support@neffos.com
		Address	South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
Americas	Brazil	Website	www.neffos.com.br
		Tel	4007-2172 (Capitais e Regiões metropolitanas) 0800-608-9799 (Demais localidades) 11 2222-1245 (SP) 21 3180-0092 (RJ)
		E-mail	suporte.br@neffos.com
		Service Time	segunda a sexta-feira das 09:00 as 18:00 Sábado das 09:00 as 15:00
	Mexico	Website	www.neffos.com.mx
		Tel	+52 55 91388104
		E-mail	sales.mx@tp-link.com support.mx@tp-link.com
		Address	Goldsmith 53, Piso 1, Col. Polanco Chapultepec Del. Miguel Hidalgo, México , Distrito Federal C.P. 11560.
	Columbia	Website	www.neffos.com/co
		Tel	+57 (1)8773545
		E-mail	support.co@tp-link.com
		Address	Autop. Medellín Km 1.5 Vía Parque la Florida, Bod. 45 Parque Ind. Terrapuerto, Cota, Cund.
	Peru	Website	www.neffos.com.pe
		Tel	+51 1 2402960 Anexo 2967
		E-mail	Alejandro.torres@tp-link.com
		Address	Avenida Republica de Panamá 3545 Oficina 802. San Isidro. Lima Perú

Countries/Regions		Support	
Americas	Venezuela	Website	www.neffos.com.ve
		Tel	+86 755 26504400
		E-mail	info@neffos.com support@neffos.com
		Address	South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
Middle East & Africa	United Arab Emirates	Website	www.neffos.ae
		Tel	+971-4-396-6356 (UAE) +966-9200-07658 (Saudi)
		E-mail	support.mea@neffos.com
		Address	Office 501, The Business Center, Khalid Bin Al Waleed Road, P.O. Box 125857, Dubai, U.A.E
Europe	Germany	Website	www.neffos.de
		Tel	+49 1806-633367 (Mon-Fr 8: 00-17: 00; 20ct/Anruf aus dem dt. Festnetz)
		E-mail	support.de@neffos.com sales.de@neffos.com
		Address	TP-LINK Deutschland GmbH, Robert-Bosch-Straße 9, 65719 Hofheim am Taunus
	France	Website	www.neffos.fr
		Tel	+33 (0)5 63 21 27 41
		E-mail	support.fr@neffos.com (Support technique) info.fr@neffos.com (Questions d'ordres générales) sales.fr@neffos.com (Commercial) rma.fr@neffos.com (Service après-vente)
		Address	16-18 avenue Morane Saulnier, 78140 Vélizy-Villacoublay, France.
	Greece	Website	www.neffos.gr
		Tel	210-5197500
		E-mail	support.gr@neffos.com
		Service time	09.00 - 17.00
		Address	Λ. Κηφισού 38 – 38Α, 104-42

Countries/Regions		Support	
Europe	Portugal	Website	www.neffos.com.pt
		Tel	+351 219 667 944/5/6
		E-mail	suporte.pt@neffos.com
		Service time	De Segunda a Sexta (excepto feriados), das 09h00 às 13h00 e das 14h00 às 18h00.
	Italy	Website	www.neffos.it
		Tel	+39 0221116579 (Supporto tecnico post vendita) +39 02 92392211 (Informazioni per il tuo business)
		E-mail	support.it@neffos.com (Supporto tecnico post vendita) sales.it@neffos.com (Informazioni per il tuo business)
		Address	Via Gobetti 2/A, 20063 Cernusco sul Naviglio (MI)
	Russia	Website	www.neffos.ru
		Tel	8 (495) 228 55 66 8 (495) 228-55-60 (для Москвы и Московской области) 8 (800) 250-55-60 (бесплатно из любого региона РФ)
		E-mail	Info.ru@neffos.com support.ru@neffos.com service.ru@neffos.com
		Address	г. Москва, ул. Электrozаводская, 27 стр. 7 офис 501
	Spain	Website	www.neffos.es
		Tel	902 060 365
		E-mail	info.es@neffos.com soporte.es@neffos.com
		Address	Calle Quintanavides 17, 3ª planta Puerta E, 28050 Madrid
	Bulgaria	Website	www.neffos.bg
		Tel	+40 311 070 963 +40 311 011 290
		E-mail	support.ro@neffos.com info.ro@neffos.com service.ro@neffos.com sales.ro@neffos.com
	Czech	Website	cz.neffos.com
		Tel	CZ +420 212 812 625 SK +421 233 056 981
		E-mail	sales.cz@neffos.com
		Address	Kutvirtova 339/5, Praha 5, 150 00



Countries/Regions		Support	
	Romania	Website	www.neffos.ro
		Tel	+40 311 070 963 +40 311 011 290
		E-mail	support.ro@neffos.com info.ro@neffos.com service.ro@neffos.com sales.ro@neffos.com
	Poland	Website	www.neffos.pl
		Tel	+48 (0) 801 002 228 +48 22 360 63 90 (dla połączeń z telefonów komórkowych) Opłata: Zgodnie z taryfą operatora
		Service time	Od poniedziałku do piątku w godzinach 9:00-17:00
		E-mail	neffos.pl@tp-link.com support.pl@neffos.com (Wsparcie techniczne)
		Address	ul. Ożarowska 40/42, Duchnice 05-850, Poland
	Turkey	Website	www.neffos.com/tr
		Tel	0212 359 0 359 / 0212 287 27 27
		E-mail	support.tr@neffos.com sales.tr@neffos.com
		Address	Genpa Telekomünikasyon ve İletişim Hizmetleri San. Tic. A.Ş. Etiler Mah. Nispetiye Cad. No:101 34337 Etiler Beşiktaş / İstanbul
	Ukraine	Website	www.neffos.com/ru-ua
		Tel	0 (800) 505-508 3 вонки бесплатные (стоимость звонков на горячую линию согласно тарифам вашего оператора) и (044) 590-51-14 (звонки платные), ПН-ЧТ, с 10:00 до 22:00, ПТ с 10:00 до 21 : 00, СБ, ВС - нерабочие дни. +38 (044) 590-51-77(Сервисный центр)
		E-mail	service.ua@tp-link.com sales.ua@tp-link.com
		Address	Украина, 04053, Киев, ул. Металлистов, 20, Офисний центр VEDA, 2-й этаж

Countries/Regions		Support	
Asia-pacific	India	Website	www.neffos.in
		E-mail	marketing.in@neffos.com
		Address	401, peninsula heights, C.D. Barfiwala Road, Juhu lane. Andheri (west) Mumbai 400058 - India.
	Indonesia	Website	www.neffos.co.id
		Tel	+86 755 26504400
		E-mail	info@neffos.com support@neffos.com
		Address	South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
	Malaysia	Website	www.neffos.my
		Tel	+603 2110 0862 (Mon - Sun, 10am - 10pm) +603 2141 4358 (Mon - Sun, 10am - 10pm)
		E-mail	support.my@neffos.com
		Address	UG-CB4, Plaza Low Yat, Off Jalan Bukit Bintang, 55100 Kuala Lumpur.
	Thailand	Website	www.neffos.com/th
		Tel	02-4400029 (ค่าบริการขึ้นอยู่กับเครือข่ายที่ใช้งาน)
		Service time	08:30 - 17:30 วันจันทร์-เสาร์
		E-mail	support.th@neffos.com
		Address	บริษัท ทีพี-ลิงค์ เอ็นเตอร์ไพรส์ (ประเทศไทย) จำกัด (สำนักงานใหญ่) 77/159 อาคารสินสารสาวิเวอร์ ชั้น 36 ถนนกรุงธนบุรี แขวงคลองตันใต้ เขตคลองสาน กรุงเทพฯ 10600
	Vietnam	Website	www.neffos.vn
		Tel	+84 8 66894777 (Giờ hành chính)
		E-mail	press.vn@neffos.com support.vn@neffos.com sales.vn@neffos.com/ sales.vn@tp-link.com
		Address	12A-15 Tòa nhà Vincom, 45A Lý Tự Trọng, Quận 1, TP. Hồ Chí Minh, Việt Nam

Countries/Regions			Support
Asia-pacific	Bangladesh	Website	www.neffos.com/bd
		Tel	+86 755 26504400
		E-mail	info@neffos.com support@neffos.com
		Address	South Building, No.5 Keyuan Road, Central Zone, Science & Technology Park, Nanshan, Shenzhen, P. R. China Postcode: 518057
	Singapore	Website	www.neffos.sg
		Tel	+65 6727 4987 (Service Centre, 9:00 am – 7:30 pm Mon-Fri) +65 6727 4973 (Service Centre, 9:00 am – 5:30 pm Mon-Fri) +65 6727 4980 (24/7 Global Support Hotline)
		E-mail	sales.sg@tp-link.com
		Address	12 Kallang Avenue #03-30 Aperia Singapore 339511, 9:00 am to 7:30 pm (Mon - Fri)

Appendix C: Explanation of the symbols on the product label

The meaning of symbols on the product label is explained below.

Symbol	Explanation
	<p>RECYCLING</p> <p>This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.</p>
	<p>To prevent possible hearing damage, do not listen at high volume levels for long periods.</p>

Appendix D: Authentication

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<http://www.neffos.com>

FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

The exposure recommendations for mobile phones use a measurement unit known as the Specific Absorption Rate (SAR). The SAR limit recommended by the ICNIRP for the mobile phones used by the general public is 1.6 W/kg averaged over one gram of tissue by IEEE Std 1528 for the head. The highest SAR value for this model phone when tested was 0.638 W/kg for head, 0.961 W/kg for Body-worn and 0.961 W/kg for hotspot.

For limiting the radio waves exposure, it is recommended to reduce the mobile phone call duration or to use a headset. The purpose of those precautions is to take the mobile phone away from the head and the body. For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 10mm from the body. For hotspot operation, the distance is 10mm. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.



Продукт сертифіковано згідно з правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.



Personal information and data security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

Place your device in a safe area to prevent it from unauthorized use.

- Set your device screen to lock and create a password or unlock pattern to open it.

- Periodically back up personal information kept on your USIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Neffos or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact support@neffos.com.

Legal notice

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Other trademarks, product, service and company names mentioned may be the property of their respective owners.

Third-Party software statement

Neffos does not own the intellectual property of the third-party software and applications that are delivered with this product. Therefore, Neffos will not provide any warranty of any kind for third party software and applications. Neither will Neffos provide support to customers who use third-party software and applications, nor be responsible or liable for the functions or performance of third-party software and applications.

Third-party software and applications services may be interrupted or terminated at any time, and Neffos does not guarantee the availability of any content or service. Third-party service providers provide content and services through network or transmission tools outside of the control of Neffos. To the greatest extent permitted by applicable law, it is explicitly stated that Neffos shall not compensate or be liable for services provided by third-party service providers, or the interruption or termination of third-party contents or services. Neffos shall not be responsible for the legality, quality, or any other aspects of any software installed on this product, or for any uploaded or downloaded third-party works in any form, including but not limited to texts, images, videos, or software etc. Customers shall bear the risk for any and all effects, including incompatibility between the software and this product, which result from installing software or uploading or downloading the third-party works.

This product is based on the open-source Android platform. Neffos has made necessary changes to the platform. Therefore, this product may not support all the functions that are supported by the standard Android platform

or may be incompatible with third-party software. Neffos does not provide any warranty or representation in connect with any such compatibility and expressly excludes all liability in connection with such matters.

DISCLAIMER

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Privacy policy

To better understand how we protect your personal information, please see the privacy policy at www.neffos.com.

Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.


Electronic device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with medical equipment

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Avoid using your device within a 15 cm range of a pacemaker if possible, as your device can interfere with the pacemaker. To minimize possible interference with a pacemaker, use your device only on the side of your body that is opposite the pacemaker.
- If you use medical equipment, contact the equipment manufacturer before using your device to determine whether or not the equipment will be affected by radio frequencies emitted by the device.
- Do not use your device near devices or apparatuses that emit radio frequencies, such as sound systems or radio towers. Radio frequencies may cause your device to malfunction.
- Do not use your device near devices or apparatuses that emit radio frequencies, such as sound systems or radio towers. Radio frequencies may cause your device to malfunction.
- Electronic devices in your car may malfunction, due to radio interference from your device. Contact the manufacturer for more information.

Protecting your hearing when using a headset

-  To prevent possible hearing damage, do not listen at high volume levels for long periods.

- Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
- Exposure to high volumes while driving may cause distraction and increase your risk of an accident.
- Do not use a headset while driving or riding. Doing so may distract your attention and cause an accident, or may be illegal depending on your region.

Areas with flammables and explosives

- Turn off your device in potentially explosive environments instead of removing the battery. Always comply with regulations, instructions and signs in potentially explosive environments.
- Do not use your device at refueling points (petrol stations), near fuels or chemicals, or in blasting areas.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or accessories.

Traffic security

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- Do not hold the device while driving. Use hands-free accessories.
- When you must make or answer a call, pull off the road safely and park the vehicle first.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- On an aircraft, using electronic devices can interfere with the aircraft's electronic navigational instruments. Make sure the device is turned off during takeoff and landing. After takeoff, you can use the device in flight mode if allowed by aircraft personnel.

Operating environment

- Do not expose the device to heavy smoke or fumes. Doing so may damage the outside of the device or cause it to malfunction.
- Do not use or store your device in areas with high concentrations of dust or airborne materials. Dust or foreign materials can cause your device to malfunction and may result in fire or electric shock.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- Avoid exposing your device and battery to very cold or very hot temperatures. Extreme temperatures can damage the device and reduce the charging capacity and life of your device and battery.
- Prevent the battery from coming into contact with metal objects, as this can create a connection between the + and – terminals of your battery and lead to temporary or permanent battery damage.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place sharp metal objects, such as pins, near the earpiece or speaker. The earpiece may attract these objects and result in injury.
- Prevent the multipurpose jack and the small end of the charger from contact with conductive materials, such as liquids, dust, metal powders, and pencil leads. Conductive materials may cause a short circuit or corrosion of the terminals, which may result in an explosion or fire.

- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
- Do not use your device's camera flash directly in the eyes of people or pets. Otherwise temporary loss of vision or damage to the eyes may occur.
- While using your device, leave some lights on in the room and do not hold the screen too close to your eyes.

Child's safety

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Use manufacturer-approved batteries, chargers, accessories, and supplies
- Using generic batteries or chargers may shorten the life of your device or cause the device to malfunction. They may also cause a fire or cause the battery to explode.
- TP-LINK cannot be responsible for the user's safety when using accessories or supplies that are not approved by TP-LINK.

Charger safety

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.
- Do not use damaged power cords or plugs, or loose electrical sockets. Unsecured connections can cause electric shock or fire.
- Never use a damaged charger or battery.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.
- Do not bend or damage the power cord. Doing so may cause electric shock or fire.
- Do not use your device while it is charging or touch your device with wet hands. Doing so may cause electric shock.
- Do not short-circuit the charger or the device. Doing so may cause electric shock or fire, or the battery may malfunction or explode.

Battery safety

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not bite or suck the device or the battery. Doing so may damage the device or result in an explosion or fire.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, and may be damaged.
- If the device standby time shortens significantly, replace the battery.
- Do not handle a damaged or leaking Lithium Ion (Li-Ion) battery. For safe disposal of your Li-Ion battery, contact your nearest authorized service center.
- If you notice strange smells or sounds coming from your device or the battery, or if you see smoke or liquids leaking from the device or battery, stop using the device immediately and take it to a TP-LINK Service Centre. Failure to do so may result in fire or explosion.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Cleaning and maintenance

- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer. Do not turn on your device if it is wet. If your device is already on, turn it off and remove the battery immediately (if the device will not turn off or you cannot remove the battery, leave it as-is). Then, dry the device with a towel and take it to a service center.
- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not store your device near magnetic fields for extended periods of time. Your device may malfunction or the battery may discharge from exposure to magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.

- Do not use your device with the back cover removed. The battery may fall out of the device, which may result in damage or malfunction.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.
- If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.
- Do not store your device with metal objects, such as coins, keys, and necklaces. Your device may be scratched or may malfunction. If the battery terminals come into contact with metal objects, this may cause a fire.

Emergency calls

The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

Environmental protection

- The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.
- Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

Disposal and recycling information



This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, batteries, headset, USB cable) should not be disposed of with other household waste.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

This product is RoHS compliant.

EU regulatory conformance.

Body worn operation

The device complies with RF specifications when used near your ear or at a distance of 5mm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

Certification information (SAR)

This device meets guidelines for exposure to radio waves. Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), an independent scientific organization, and include safety measures designed to ensure the safety of all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level during operation can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue, and the highest SAR value for this device complies with this limit.

The highest SAR value reported for this device type when tested at the ear is 0.169 W/kg, and when properly worn on the body is 0.864 W/kg.

Operating Frequency (transmit power):

Operating Frequency:

GSM900 : Tx 880~915, Rx 925~960, Power Class: Class 4

GSM1800 : Tx 1710~1785, Rx 1805~1880, Power Class: Class 1

WCDMA Band I: Tx 1920~1980, Rx 2110~2170, Power Class: Class 3

WCDMA Band VIII : Tx 880~915, Rx 925~960, Power Class: Class 3

LTE Band 1: Tx 1920~1980, Rx 2110~2170, Power Class: Class 3

LTE Band 3: Tx 1710~1785, Rx 1805~1880, Power Class: Class 3

LTE Band 7: Tx 2500~2570, Rx 2620~2690, Power Class: Class 3

LTE Band 8: Tx 880~915, Rx 925~960, Power Class: Class 3

LTE Band 20: Tx 832~862, Rx 791~821, Power Class: Class 3

WLAN 802.11 a/b/g/n: 2412~2472, Power: 16.83 dBm, e.i.r.p.

Bluetooth: 2402~2480, Power: 6.03 dBm, e.i.r.p.

Bluetooth (BLE): 2402~2480, Power: 4.96 dBm, e.i.r.p.

Declaration of conformity:

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU and 2011/65/EU.

The original EU declaration of conformity may be found **at the end of this doc** or <http://www.neffos.com/en/ce>

The following marking is included in the product:



This device may be operated in all member states of the EU. Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

Date: July 4, 2018

Declaration of Conformity

We, TP-LINK TECHNOLOGIES CO., LTD.,

Address: Building 24-1F/3F/4F/5F, 28-1F/2F/3F/4F Science and Technology Park, Shennan Road, Nanshan District, Shenzhen City, Guangdong Province, P.R. China

Declare under our own responsibility that the product:

Model: TP707A

Intended use: Neffos C9 FDD-LTE Smartphone

This product is in conformity with the following standards and/or other normative documents:

1. Health (Article 3.1(a) of the RE Directive)

EN 62209-1:2016; EN 62209-2:2010; EN 50566:2017; EN 50360:2017; EN50663:2017

2. Safety (Article 3.1(a) of the RE Directive)

EN60950-1:2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013; EN 50332-1:2013; EN 50332-2:2013;

3. Electromagnetic compatibility (Article 3.1 (b) of the RE Directive)

Draft EN 301 489-1 V2.2.0; Draft EN 301 489-17V3.2.0; Draft EN 301 489-19

V2.1.0; Draft EN 301 489-52 V1.1.0, EN 55032: 2015; EN 55035: 2017;

EN61000-3-2:2014; EN61000-3-3:2013;

4. Radio frequency spectrum usage (Article 3.2 of the RE Directive)

EN 301 511 V12.5.1; EN 301 908-1 V11.1.1; EN 301 908-2 V11.1.2; EN 301 908-13 V11.1.2; EN 300 328

V2.1.1; EN 303 413 V1.1.1; Draft EN303 345 V1.1.7

We hereby declare that the above named product is in conformance to all the essential requirements of the Directives:

RE Directive (2014/53/EU).

Identification mark:



The technical documentation relevant to the above equipment will be held at:

TP-LINK TECHNOLOGIES CO., LTD.

Building 24-1F/3F/4F/5F, 28-1F/2F/3F/4F Science and Technology Park, Shennan Road, Nanshan District, Shenzhen City, Guangdong Province, P.R. China

Authorized Person:

A handwritten signature in black ink, appearing to read 'Huang Jing', is written over a horizontal line.

Huang Jing

Regulatory Compliance Manager