

# Energizer® SMART WIFI INDOOR P/T CAMERA

**QUICK  
START GUIDE**  
EIP1-1005 v1.1

The Energizer Smart Indoor Camera is a compact device with a black and white color scheme. It features a circular lens at the top, a microphone, and a small screen or indicator light. The base is a white, rounded rectangular unit with a power cable and mounting hardware.

## GETTING STARTED

Thank you for choosing the **Energizer®** Smart Camera. This quick start guide will help you with setup and installation.

**Package Includes:**

- Smart Indoor Camera
- Quick Start Guide
- USB Power Adapter
- Camera Base

**What You Need:**

- Energizer App**: Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You may also need to turn on location and Bluetooth to find nearby networks.
- 2.4GHz WiFi**: Ensure your mobile device is connected to your 2.4GHz WiFi network.
- Screwdriver and Drill**: To align the grooves with the mounting plate and rotate the indoor camera clockwise until it clicks into place.

## CONNECT THE DEVICE

**STEP 1**  
Download the free **Energizer® Connect** app from the App Store (for iPhones) or Google Play Store (for Android phones).

**ESTIMATED SETUP TIME: 5-10 minutes**

**STEP 2**  
Make sure your mobile device is connected to your 2.4GHz WiFi network. Open the app and click "Create Account" by following the on-screen instructions.

**STEP 3**  
Plug the camera into a wall outlet using the provided 6 foot cable and USB power adapter. Please note, each time power is provided to the camera, it will pan and tilt to calibrate itself.

**STEP 4**  
After logging in, click "+" on the top right of the screen and select "Add device".

**STEP 5**  
Select the Camera category and confirm the indicator light is still blinking red. Click "Next Step".

**STEP 6**  
Confirm that the displayed WiFi network is your 2.4GHz WiFi network, enter your WiFi password and click "Confirm".

**TIP:** You can put your camera directly in a room by selecting one of the available rooms. Click the < button to change the name of the product.

**STEP 7**  
On the next screen, a QR code will appear. Position your camera to scan this QR code on your phone. Click "Continue" when you are ready.

**STEP 8**  
Touch the lens of the camera directly against the QR code on your phone and slowly move the camera away.

**STEP 9**  
Once you hear an audible prompt from the camera, click the "I Heard a Prompt" button.

**STEP 10**  
Your **Energizer®** Smart Camera is now ready to use. You can now view the camera remotely and receive mobile alerts. We hope you enjoy using your **Energizer®** Smart Camera. For frequently asked questions and instruction videos, please visit our website at [www.energizerconnect.com](http://www.energizerconnect.com).

## INSTALLATION

Your camera can be placed on a table, shelf, or can be mounted on a wall or ceiling. Select a location and height where you can get the desired view, and can reach a power outlet easily.

**OPTION 1: Table Top, Shelf**

**STEP 1**  
Place your camera on a table, shelf or any flat surface.

**STEP 2**  
Drill holes with a 5/16" (8 mm) drill bit.

**STEP 3**  
Align the holes on the mounting plate with those in the wall or ceiling. Insert the anchors into the holes; anchors are necessary for walls that are made out of hard materials such as concrete, brick, or stucco. Fix the screws with a Phillips-head screwdriver to fasten the mounting plate to the ceiling.

## OPTION 2: Wall or Ceiling Mounting

**STEP 1**  
Place the positioning card against the wall or ceiling and then mark the points at which drilling will be required.

**STEP 2**  
The cover part should be against the wall.

**STEP 3**  
Drill holes with a 5/16" (8 mm) drill bit.

**STEP 4**  
Align the holes on the mounting plate with those in the wall or ceiling. Insert the anchors into the holes; anchors are necessary for walls that are made out of hard materials such as concrete, brick, or stucco. Fix the screws with a Phillips-head screwdriver to fasten the mounting plate to the ceiling.

## STEP 3

Position the camera's base at your desired location on the wall, and mark the screw hole positions on the wall through the mounting holes in the camera's base.

**NOTE:** When positioning the base, take note of where you will connect the USB power cable to the power supply, and make sure that the cable slot in the base is facing your desired direction (up, down, or to one side).

## STEP 4

Align the grooves with the mounting plate and rotate the indoor camera clockwise until it clicks into place.

**Depending on the orientation of the camera when installing, you may need to vertically flip the view. You can do this in the Device Settings -> Basic Function Settings.**

**TIP:** Test out moving the camera in the app to make sure it is securely mounted.

## VOICE ACTIVATION

**Voice Activation for Alexa**  
Make sure your Alexa device is installed and set up first.

**STEP 1**  
Open your Alexa app.

**STEP 2**  
Open the menu to search for "Skills".

**STEP 3**  
Search for & choose **Energizer® Connect**.

**STEP 4**  
Click "Have something already set up?"

**STEP 5**  
Search for & choose **Energizer® Connect**.

## Voice Activation for the Google Assistant

Make sure your Google Assistant device is installed and set up first.

**STEP 1**  
Open your Google Home app.

**STEP 2**  
Click the "+" to add a new device.

**STEP 3**  
Click "Set up device".

**STEP 4**  
Click "Home".

**STEP 5**  
Click "Search".

**STEP 6**  
Search for & choose **Energizer® Connect**.

**STEP 7**  
Choose.

## LEGAL & WARRANTY

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**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

**Having Trouble With Setup?**

**Don't return this product to the retailer, we're here to help.**  
Please call us at 888-693-4189 or visit [www.energizerconnect.com](http://www.energizerconnect.com) for video tutorials, updated manuals and more FAQs for your device.

**When my camera is pointed at a window at night, I can't see through the glass!**  
1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Indoor Camera through a window at night, go into the Device Settings -> IR Night Vision and set it to OFF.

**When I try to view live view, it says "Offline" or "Cannot establish encryption channel!"**  
1. Unplug your camera from power and plug it back in.

**My device won't connect to my network!**  
1. Make sure you are connected to your 2.4 GHz network and your device is blinking red before you start trying to connect your device.

**Why Does It Need The Internet?**  
1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

**Why Does The App Need Location Permission To Function?**  
1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

**Setting up Motion Detection and Recording**  
1. From the live view of the camera, click Notifications, or from the device settings click Detection Settings.  
--You can schedule when you want to receive notification of motion.

**Why Does The App Ask For Permission To Use My Microphone?**  
1. Since the app can be used with cameras and its 2-way talk feature, Google's current Terms of Service requests microphone permissions when initially creating the account for device setup.

**What's a Mixed Network?**  
1. Most newer routers are dual band and broadcast a separate 2.4GHz and 5.0GHz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network".

**My device says it's already bound when I try to connect it!**  
1. When you get the ALREADY BOUND screen, click the blue link to send an Unbind Request. We can assist you further from the in-app Help Center.

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**Two Way Audio**  
1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear what's being said at the camera.

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**My "Live View" Isn't Working When I Access The App!**  
1. If Live View is not working, leave the Energizer Connect app and go to your phone's settings. Go to the Apps settings, locate the Energizer Connect App, storage, and then clear cache.