

**OPTION 2: Wall or Ceiling Mounting**

**STEP 1**

Place the positioning card against the wall or ceiling and then mark the points at which drilling will be required.



The cover part should be against the wall

**STEP 2**

Drill holes with a 5/16" (8 mm) drill bit



**STEP 3**

Align the holes on the mounting plate with those in the wall or ceiling. Insert the anchors into the holes; anchors are necessary for walls that are made out of hard materials such as concrete, brick, or stucco. Fix the screws with a Phillips-head screwdriver to fasten the mounting plate to the ceiling

**Two Way Audio**

1. By default, the camera will only use the microphone OR the speaker. When you click the microphone on the live view, you will be able to speak through the camera, and when you click the microphone again to turn it off, the speaker will automatically turn on so you can hear whats being said at the camera.
2. For some cameras, you can turn on Full Two Way Audio by going to the Device Settings -> Basic Function Settings -> Talk Mode and click on Two-Way Talk.

**Why Does It Need The Internet?**

1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

**Why Does The App Need Location Permission To Function?**

1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

**Why Does The App Ask For Permission To Use My Microphone?**

1. Since the app can be used with camera(s) and it's 2-way talk feature, Google's current Terms of Service requests microphone permissions when initially creating the account for device setup.

**What's a Mixed Network?**

1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."

**My "Live View" Isn't Working When I Access The App!**

1. If "Live View" is not working, leave the EnerGizer Connect app and go to your phone's settings. Go to the Apps settings, locate the EnerGizer Connect App, storage, and then clear cache.