

Call History Menu



This section provides information on how to use the call history list:

- Accessing the call history list
- Viewing call history details

The call history contains the last ten incoming or outgoing voice calls, and includes the following details on each call:




Called By	Incoming calls, if caller ID is available (see Caller ID, page 18)
Call To	Outgoing calls
Added	Scratchpad entries (see Scratchpad, page 46)
Missed	Unanswered incoming calls, if caller ID is available
Caller ID	Caller ID information received
Call Waiting	Call-waiting information received during a call

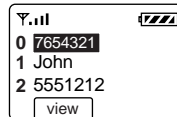
- The most recent call is numbered 0 and displays at the top of the list and the oldest call at the bottom (separated by a dashed line).
- When the list is full, a new call takes the first position in the list and the oldest call is deleted.
- The list is saved after you turn the phone off.
- If the caller's phone number is stored in the phone book, the caller's name displays in the call history list.
- If more than one name matches a call back number, the entry with the lowest phone book location number displays.








Call History Menu

Accessing the call history list

To access the call history list

1. From standby mode, press  menu. Then press  Call History.
Or
Press .
2. To access the last ten calls, press the scroll keys. For example:



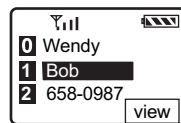
3. Scroll *down* to select a call from the most recent to the oldest calls, or scroll *up* to select a call from the oldest to the most recent.
4. After selecting a call, choose one of the following options:
 - To call the number, press .
 - To save the number in your phone book:
 - Press  **view**.
 - Press  **options**.
 - Press  **save**.
 - Press  **ok** (see Saving entries, page 26).
 - To exit call history without calling or storing a number, press  or .

Call History Menu

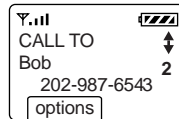
Viewing call history details


To view call history details

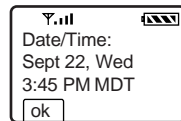
1. Scroll to select a call on the list.



2. Press  view.

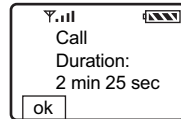


3. Press  options.
4. Select one of the following:
 - Date/Time – Display the date and time of the call.

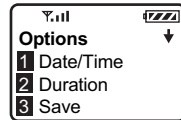


Call History Menu

- **Duration** – Display the duration of the call.



- **Save** – Save the number in your phone book.



- **View #** – View the entire number.
- **Send** – Make a call to the number.
- **Send Tones** – Send DTMF tones while on a call. (See Sending tones, page 30.)
- **Prepend** – Add numbers, such as an area code or country code, at the beginning of the phone number and save it in your phone book.

Messages Menu





This section provides information about SMS (short message service) text and voice mail messages.

- Message alerts
- Reading messages
- Voice messages
- Text messages

Contact your service provider for information regarding the availability of text and voice mail notifications.

Message alerts

The phone can be configured for message alerts (see New Message, page 72). When the phone is turned on and an SMS message is received, the phone alerts you by:

- Flashing an indicator light.
- Sounding a beep.
- Displaying the text message indicator  or voice mail notification indicator  on the screen.

The text message and voice mail notification indicators display until all messages are read.

Reading messages

When you read a message, new messages are accessed first. If the message contains a call back number matching one in your phone book, the corresponding name displays in place of the number. If more than one name matches a call back number, the entry with the lowest phone book location number displays.


Messages Menu**Voice messages****Accessing voice mail messages**

If someone leaves a voice mail message, your phone receives a voice mail notification and alerts you. To access messages, choose one of the following options:


- Access voice mail notifications for call details.
- Call your voice mail system and listen to the message. (Service providers vary on the details provided about the message.)

If new voice mail messages are received, the total number of voice mail notifications is updated.

To access voice mail notifications

1. From standby mode, press and hold .

The total number of voice mail messages received displays under "Old."


Y...	
Msgs	New/Old
Text	00/00
Voice	04
text	voice

2. Press  **voice**.


The voice mail notification displays either a call back number or a name if the call back number matches one in the phone book.

**Note**






If more than one name matches a call back number, the entry with the lowest phone book location number displays.

3. Select a message, then choose one of the following options:
 - To display more detail, if available, press  **view**.
 - The detail information automatically scrolls on the screen and pauses so you can read it.


Messages Menu

- To manually scroll, press a scroll key.
- To read the next voice mail notification, press  **next**.







To call your voice mail system

1. Press and hold .
2. Press  **voice**.
3. To find the voice mail notification you want, press  **next**.
4. Press  **view**.
5. Press .

The phone number for the voice mail system displays, if available. If it does not display, the message "No Voice Mail Number received" displays. Manually enter the voice mail phone number.

6. If necessary, prepend (add) digits before the voice mail phone number. For example, if you are out of the area of your voice mail phone number, prepend the area code or country code.
7. Press  again.
8. To retrieve your messages, follow the voice mail system instructions.

To erase voice message notifications

1. Press and hold .
2. Press  **voice**.
3. To find the voice mail notification you want, press  **next**.
4. Press  **view**.
5. To erase the message, press  **erase**.
6. Press  **ok**.

Text messages






Text messages can include call back numbers, messages, urgency stamps, time and date stamps, and names if the call back number matches one in the phone book. The phone stores as many text messages as available

Messages Menu








memory allows. For more information on managing phone memory, see Storing text messages, page 41.

Accessing text messages






To access text messages

1. Press and hold   .
The number of new and old text messages display.
2. Press  **text**.
The newest unread messages display first followed by the newest read messages, if any. The number of messages under “Old” is the number of messages already read but not deleted.
3. Select a message then chose one of the following:
 - To display more detail, if available, press  **view**.
The text automatically scrolls on the screen and pauses so you can read it.
 - To manually scroll, press a scroll key.
 - To read the next message, press  **next**.

To call back numbers in text messages


1. Press and hold   .
2. Press  **text**.
3. To find the message you want, press  **next**.
4. Press  **view**.
5. Press  .
The call back number displays, if available.
6. If necessary, prepend (add) digits before the call back number. For example, if you are out of the area of the phone number, prepend the area code or country code.
7. Press  again.

Messages Menu**To erase text messages**

1. Press and hold .
2. Press  **text**. A text message displays.
3. To display more detail, if available, press  **view**.
The text automatically scrolls on the screen and pauses so that you can read it.
4. To manually scroll, press a scroll key.
5. Scroll to the bottom of the message, press  **options**.
6. Press  **erase**.

**Note**

You can erase a text message even if it is locked.

7. To erase the message, press  **ok**.

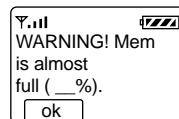
**Tip**


To erase all unlocked messages, see Erasing SMS messages, page 57.

Storing text messages

Text messages are saved until you erase them or until the phone memory is full. To keep enough memory available, delete each message.

- If more than 75% of the phone's memory is full, a message displays the amount of memory used:



- To exit this screen, press  **ok**.

Messages Menu

When the phone is out of memory, the oldest unlocked messages are automatically deleted as necessary to receive new messages.

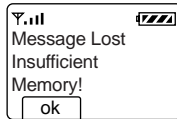



Tip

Lock messages to prevent messages from being deleted. However, if all messages are locked when a new message is received and the phone is out of memory, the new message is lost. The network may try to deliver it later.

To avoid running out of memory

- Erase locked or unlocked messages that you no longer need. When the phone is out of memory and all text messages are locked, it no longer accepts new messages and this message displays:



- To exit this screen, press  **ok**.





Note

The network may try to deliver lost messages later.

Locking and unlocking text messages







The Lock feature prevents messages from being automatically deleted if the phone is out of memory. Text messages can be manually erased even if locked.

To lock or unlock text messages

1. Press and hold .
2. Press  **text**.

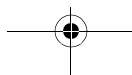
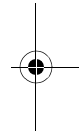
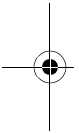
The newest text message displays.

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3. To display more detail, if available, press  **view**.
The text automatically scrolls on the screen and pauses so that you can read it.
4. To manually scroll, press a scroll key.
5. Scroll to the bottom of the message and press  **options**.
6. Press  for Lock or  for Unlock.
The lock indicator  or the unlock indicator  displays to the left of the SMART KEY options.



Messages Menu



Features Menu

4 Features

- 1 Keyguard
- 2 Scratchpad
- 3 Current Position Coordinates

This section provides information on how to use the following features:

- Key Guard
- Scratchpad
- Current position coordinates

Key Guard

The key guard locks the phone keys to prevent accidental use. If you receive an incoming call when the key guard is on, answer the call by pressing






Note

The key beeps are silenced when the keyguard is set to "on."

To turn the key guard on

- Press and hold the  key.

To turn the key guard off

- Press the following keys, in sequence:   .



Note

Lock your phone to prevent unauthorized use (see Locking the phone, page 54).

Features Menu

Scratchpad

This feature provides a shortcut to storing information. Enter numbers on the scratchpad to:

- Add to call history.
- Save to the phone book.
- Send tones over the air for automated phone services, such as voice mail or banking online.



Note

To add to call history or save to your phone book, you can be on a call or in standby mode. To send tones, you must be on a call.

To access the scratchpad

1. From standby mode, press menu.
2. Press Features.
3. Press Scratchpad.
4. Enter numbers.
5. Press options.
6. Choose one of the following options:
 - AddToHist, press ; the number is added to call history.
 - Save to your phone book, press (see Saving entries, page 26).
 - Send Tones, press ; the tones are immediately sent over the air.

Current position coordinates

This feature allows your current position coordinates to be downloaded to the phone. This information is only available while a call is in progress.

Features Menu

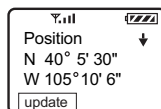
To receive current position coordinates while making a call

1. Press  menu.
2. Press  Features.
3. Press  Position.



Note

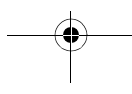
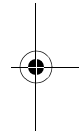
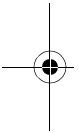
Before the update button is pressed, the coordinates that appear show the last known position.



4. Press  Update.



Features Menu



Call Information Menu

5 Call Information

- 1 Last Call
- 2 Home Calls
- 3 Roam Calls
- 4 Recent Calls
- 5 Data Calls
- 6 All Calls
- 7 Resetting call counters





This section provides information on how to set counters that track the number of calls and airtime for billing purposes.

- Last Call
- Home Calls
- Roam Calls
- Recent Calls
- Data Calls
- All Calls
- Resetting call counters

Last Call

Last Call displays the duration of the last call in minutes and seconds. If Call History is empty, "None" displays on the screen. You cannot reset this counter.

To display last call information





1. From standby mode, press  menu.
2. Press  Call Information.
3. Press  Last Call.
4. Press  ok.

Call Information Menu

Home Calls

Home Calls displays the number and duration of all incoming and outgoing calls made in your home service area, as defined by your service provider. To reset this counter to zero, see *Resetting call counters*, page 51.





To display home calls information

1. From standby mode, press  **menu**.
2. Press  **Call Information**.
3. Press  **Home Calls**.
4. Press  **ok**.

Roam Calls

Roam Calls displays the number and duration of calls made while roaming out of your home service area. To reset this counter to zero, see *Resetting call counters*, page 51.



To display Roam Calls information

1. From standby mode, press  **menu**.
2. Press  **Call Information**.
3. Press  **Roam Calls**.
4. Press  **ok**.

Recent Calls

Recent Calls displays the number and duration of calls made or received since resetting the counter. To reset this counter to zero, see *Resetting call counters*, page 51.

To display Recent Calls information

1. From standby mode, press  **menu**.
2. Press  **Call Information**.





Call Information Menu

3. Press  RecentCall.
4. Press  **ok**.

Data Calls

Data Calls displays the number of bytes received or transmitted and the duration of data calls made since resetting the counter. To reset this counter to zero, see *Resetting call counters*, page 51.





To display Data Calls information

1. From standby mode, press  **menu**.
2. Press  Call Information.
3. Press  Data Calls.
4. Scroll to view the number of bytes received or transmitted and the duration of each call.
5. Press  **ok**.


All Calls

All Calls displays the number and duration of all calls (both voice and data) for the lifetime of your phone. You cannot reset this counter.

To display All Calls information





1. From standby mode, press  **menu**.
2. Press  Call Information.
3. Press  All Calls.
4. Press  **ok**.

Resetting call counters

All counters can be reset to zero except Last Call and All Calls. If you want to undo the counter reset, you must do it before you press  **ok**, which confirms resetting the counter.


Call Information Menu


To reset the counter to zero

1. From standby mode, press  **menu**.
2. Press  **Call Information**.
3. Select a call counter.
4. Press  **zero**.
 - Press  **ok** to reset the counter.



Note

After you press  **ok**, you cannot undo the counter reset.

- Press  **undo** to go back to the call counter information.