



WELCOME TO YOUR SMART RAZOR EXPERIENCE

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## QUICKSTART GUIDE

### STEP 1 – SETUP YOUR SMART RAZOR

Plug your base station in to the mains and dock your handle to charge.

### STEP 2 – COMPLETE YOUR DIAGNOSTIC SHAVE

On your first shave, the razor will analyse your shave pressure and will automatically put you into the right pressure alert mode for you.

### STEP 3 – FOLLOW YOUR PERSONALISED LIVE PRESSURE FEEDBACK WHENEVER YOU SHAVE

The razor will show a low intensity green light to show that it is switched on and activated. The razor will glow bright green when you are shaving using optimal pressure. It will glow red if your pressure is too high and you risk irritation.

### STEP 4 – DOCK & CHARGE YOUR RAZOR IN BETWEEN SHAVES

For the system to keep working effectively, please dock your razor for it to charge and to keep both its software and your personal profile fully up to date.

## USER MANUAL

**Please save these instructions for future reference.**

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## INTRODUCTION

Thank you for purchasing a GilletteLabs product.

The Gillette smart razor is a new and revolutionary shaving experience with real time pressure guidance for a close, irritation free shave

As you shave, the razor handle continually monitors the pressure applied by the razor on your skin and provides live feedback to guide you to your optimal pressure range.

**Note: If the pressure alert lights do not behave as expected, please refer to the trouble shooting guide at the end of these instructions. If you have any questions or problems don't hesitate to get in touch.**

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## CUSTOMER CARE

Please contact us if you have any technical issues, questions or would like to leave any general product comments.

**Email: [gillettesupport.im@pg.com](mailto:gillettesupport.im@pg.com)**

**Phone: 1-800-GILLETTE**

Whenever you contact us you will always need to state your panellist ID.

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## IMPORTANT SAFETY INSTRUCTIONS

**Important: Read all instructions before using this appliance.**

This product is for household use only.


If the razor is dropped, please discontinue use and contact GilletteLabs Customer Care.


For electrical specifications, see printing on the Smart Plug.

### BASE

 Detachable Power Supply

### HANDLE

 Lithium-Ion Battery  
Li-Ion

 Washable Device IPX7

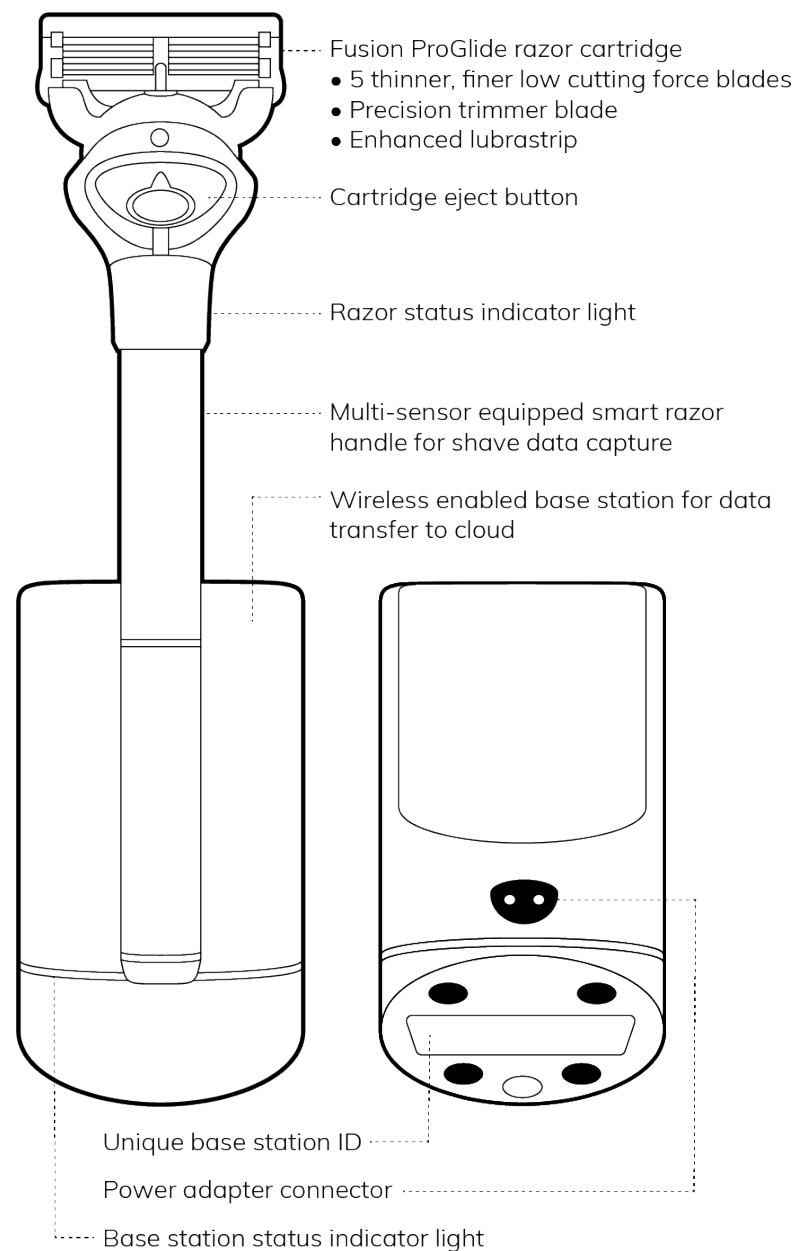
 Wet Device

When using an electrical appliance, basic precautions should always be followed, including the following:

1. Do not attempt to disassemble device. No user serviceable parts inside.
2. The base station is not for immersion in water or for use in shower. Discontinue use if the wall charger or base station is dropped or directly exposed to water.
3. Do not reach for a charger that has fallen into water. Unplug immediately.
4. Do not place, store or charge the appliance where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid.
5. This appliance is provided with a Smart Plug with integrated Safety Extra Low Voltage power supply. Do not exchange or manipulate any part of it.
6. Use only power supply provided with system. The system must only be supplied at safety extra low voltage corresponding to the marking on the system.
7. In case of any malfunction, strange smell, or sounds, stop use of the system immediately and disconnect the power.
8. Keep device away from high temperature environments (direct sunlight, radiator, heater) when charging, storing, and applying.
9. Keep the cord away from heated surfaces.
10. Clean razor by running it under warm water and clean base by wiping with a damp cloth. Use of alternate methods may damage device.
11. Unplug this appliance before cleaning.
12. External use only.
13. This appliance is not intended for use by children or persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are given supervision by a person responsible for their safety. In general, we recommend that you keep the system out of reach of children. Children should be supervised to ensure that they do not play with the system. For household use only.
14. Close supervision is required when this appliance is used by, on, or near persons with disabilities.
15. Keep out of reach of children. Small parts may come off in case of rough handling or drop.
16. This product employs batteries that contains materials that are hazardous to the environment and the complete product/system must be returned at the end of the study period as instructed by your study coordinator.
17. Do not use an extension cord with this appliance.
18. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
19. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or if the power supply has been dropped into water. Discontinue use and contact customer care
20. Never drop or insert any object into any opening of the appliance.
21. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
22. Do not use this appliance with a damaged or broken shaving system, as serious skin injuries may occur.

23. Always attach plug to appliance first, then to outlet. To disconnect turn all controls to off, then remove plug from outlet.
24. When plugging to an electrical outlet outside the USA, use a plug adapter to match the outlet's pin configuration.
25. The battery used in this device may present a fire or chemical burn hazard if mistreated. Do not heat above 50 °C (122 °F) or incinerate.
26. The razor handle and the charger contain NdFeB magnets and generate magnetic fields. If you use a medical device or have an implanted medical device, consult with the medical device manufacturer or a physician, if you have questions about safely using your GilletteLabs Smart Razor.

## PRODUCT OVERVIEW



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## STEP1 - SETUP YOUR SMART RAZOR

- Prior to using your Gillette smart razor, plug the base station in to an appropriate electrical outlet.
- The base station status indicator light will glow **green** to indicate the base is powered and ready.
- Once the base is ready, charge the razor by docking it to the base station. The razor status indicator light will flash **green** to indicate charging is in progress.
- On first setup, please leave the razor docked to the base until it is fully charged. The razor status indicator light will stop flashing **green** when the battery is fully charged.
- The base station communicates anonymous shave data to the cloud in order to function
- Total charge time from empty is approximately two hours, however, after the first full charge the razor can be used when partially charged.
- It is recommended the razor handle is docked in the base station between shaves.
- The razor handle battery can last for several shaves. It is recommended that you charge the razor once every few days.

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## STEP 2 - COMPLETE YOUR DIAGNOSTIC SHAVE

- Before your first shave, remove your razor from the base station and hold the handle so that the pressure indicator light turns **blue** to indicate that the handle is activated and in diagnostic mode.
- On your first shave with the product the pressure indicator light will stay **blue** for the entire shave.
- Shave as normal during your diagnostic shave and the razor will collect data about your shave to allow a personalised pressure profile to be created.
- After you have completed your diagnostic shave return the razor to the base station and check that the base station indicator light turns blue to indicate that the razor and base station are communicating with each other.
- After a short delay, your personalised mode recommendation will be transferred automatically back to the razor handle and you will then be able to shave with the live pressure feedback feature.
- Once the razor is updated and is set in the mode the razor recommends for you the light will show light / low level green. The razor is then ready for your next shave.

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## STEP 3 - FOLLOW YOUR PERSONALISED LIVE PRESSURE FEEDBACK WHENEVER YOU SHAVE

- Before each shave, remove your razor from the base station and hold the handle so that the pressure indicator light turns light green to indicate that the handle is on and activated.
- As you shave the pressure indicator light will show **bright green** if you are shaving in the optimal pressure range or **red** if your pressure is too high
- Once you have completed your shave, return your razor to the base station. The base status indicator light will turn **blue** to indicate that the base is communicating with the handle.

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## STEP 4 - DOCK & CHARGE YOUR RAZOR IN BETWEEN SHAVES

- For the system to keep working effectively, please dock your razor for it to charge and to keep both its software & your person profile fully up to date.

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## CLEANING

The handle is waterproof, so you can rinse the handle and the shaving system under warm running water until all residue has been removed. You may use liquid soap without abrasive substances. Rinse off all foam.

**The appliance must not be cleaned in a dishwasher.**

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## TROUBLESHOOTING

### BASE

If you are having technical issues with your base, such as no **blue** light to indicate communication between handle and base, please try the following:

- Make sure your base is in a location believed to have good 3G data signal.
- Unplug and restart your base without the handle docked.
- Dock the handle to the base once the base status light has turned **green**.
- Dock the razor to the base, making sure that the razor status light starts to flash **green** indicating that it is connected and charging.
- If there is no green light on the handle, try applying pressure to press the handle and base together.

## HANDLE

If you are having technical issues with the handle, such as a red flashing error light:

- Make sure the base is powered and that the base status light is **green**.
- Dock the razor to the base, making sure that the razor status light starts to flash **green** indicating that it is connected and charging.

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## WARRANTY

Your GilletteLabs warranty starts on the day of purchase and runs for 1 year. If your GilletteLabs product is defective during the warranty period, we will replace it free of charge or reimburse your purchase. Call customer care for further information.

The warranty does not cover cosmetic damage such as scratches, or damage caused by:

- Normal wear and tear
- Accident, misuse, dirt or water
- The product being tampered with
- Improper use
- Repairs carried out by agents not authorized by GilletteLabs
- Failure to take proper care of the product, including recharging
- The product being altered or used for commercial purposes

Note: Not for resale. Warranty limited to products purchased directly from approved retailers.

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# FCC COMPLIANCE STATEMENT

**CAUTION: Changes or modifications not expressly approved could void your authority to use this equipment**

This device complies with Part 15 of the FCC Rules. Operation to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation