



WARNING

- TO REDUCE THE RISK OF BURNS OR FIRE; DO NOT ATTEMPT TO OPEN, DISASSEMBLE, CRUSH, PUNCTURE, SHORT EXTERNAL CONTACTS OR DISPOSE OF IN FIRE OR WATER
- MAY EXPLODE IF DISPOSED IN FIRE
- AMBIENT TEMPERATURE MUST NOT EXCEED 60
- DISPOSE USED BATTERIES ACCORDING TO USER MANUAL
- USE SPECIFIED CHARGER ONLY

FCC regulatory conformance:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a **Class B** digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

RF Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

(On manufacturer's company letter heading)

EU Declaration of Conformity (DoC)

Hereby we,

Name of manufacturer: _____
Address: _____
Zip code & City: _____
Country: _____
Telephone number: _____

declare that this DoC is issued under our sole responsibility and that this product:

Product description: _____
Type designation(s): _____
Trademark: _____
Batch / Serial number: _____

Object of the declaration (further identification of the radio equipment allowing traceability; it may include a color image for the identification of the radio equipment):

.....[Model: The device is , it supports XXX functions. For more details, pls refer to the user manual.].....

is in conformity with the relevant Union harmonization legislation:

Radio Equipment directive: **2014 / 53 / EU**

and other Union harmonization legislation where applicable:

with reference to the following standards applied:

The Notified Body XXXX Engineering, Inc., with Notified Body number XXXX performed:

[choose applicable Modules: B+C]

Where applicable:

The issued EU-type examination certificate: [XXXXXXXXXX]

Description of accessories and components, including software, which allow the radio equipment to operate as intended and covered by the DoC:

Hardware Revision: _____ Software Revision: _____
Accessories: _____

.....

Signed for and on behalf of:

Place and date of issue

Name, Function, signature

EU regulatory conformance:

RF exposure information: The EIRP power of the device at maximal case is below the exempt condition, 20mW specified in EN62479: 2010. RF exposure assessment has been performed to prove that this unit will not generate the harmful EM emission above the reference level as specified in EC Council Recommendation(1999/519/EC).

Getting Started:

Please select the product you want to set up:

[Xencelabs Pen Tablet \(including Xencelabs Pen Tablet Bundle\)](#)

[Xencelabs Quick Keys only](#)

If you are already familiar with the product and just want to download and install the driver, please visit the [driver page](#)

SECTION: Thank you

We appreciate you choosing Xencelabs. We spent countless hours with professional artists to co-design the details of this tablet. As result, two pens are provided to accommodate different hand sizes and personal preferences. We've made innovations in our pen pressure technology so you can draw with the lightest of touch. If you prefer a heavier touch you can easily adjust it in settings. We believe these pens to be the most sensitive on the market.

We also scrutinized over the right amount of surface friction (or "tooth") to give a great drawing experience. Some improvements are more subtle like the seamless transition between the active area and palm rest which makes the tablet more comfortable to use.

At the center of it all are the advances in the driver. With its modern and attractive interface, you can easily configure your tablet and pens in a way that works best for you.

Have fun exploring. We can't wait to see what you create!

Best regards

The Xencelabs Team.

SECTION: Navigation

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[Next: Tablet Box Contents](#)

SECTION 1: Tablet Box Contents

In the box are:

| | |
|--|-------|
| Xencelabs Pen Tablet (SKU: BPH1212W-A) | Image |
| Thin pen | Image |
| 3 Button pen | Image |
| USB cord | Image |
| Pen case with nibs and nib puller | Image |
| Carrying case | Image |
| Dongle for wireless connection | Image |
| USB A to USB C adapter | Image |
| Drawing glove | Image |
| Warranty sheet | Image |
| Thank you and Quick Setup card | Image |
| Xencelabs sticker | Image |

If you bought the Xencelabs Pen Tablet Bundle you will also have the following:

| | |
|----------------------|-------|
| Xencelabs Quick Keys | Image |
| Additional USB cord | Image |

If any of these items are missing, please reach out to the Support Team using this link. They will be happy to send you the missing items.

[Next: Connecting the Tablet](#)

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SECTION 2: Connecting the Tablet

You can use the tablet with a USB wired connection or over wireless. Note that you should connect the tablet before trying to install the driver. If you bought the bundle, you should also connect the Xencelabs Quick Keys before installing the driver.

Connecting the Tablet (and Quick Keys) with a USB Cable

To use with a USB connection or to charge the tablet, connect the provided USB cable to the tablet and to a USB-A port on a computer (Figure 1). You can connect it to a USB hub, but it must be a **powered** hub.

When you connect the tablet by USB and the computer is powered on, the tablet will turn on automatically.

If you bought the Bundle, please connect the Xencelabs Quick Keys via USB cable in the same way as the tablet.



Figure 1

Connecting Wirelessly

You can connect the tablet wirelessly (Figure 2) with the provided dongle which establishes a wireless connection between the dongle and the tablet. We have provided an USB-A to USB-C adapter if you need it. If you bought the bundle with the Xancelabs Quick Keys, the single dongle will connect both the tablet and the Quick Keys.

When fully charged the wireless connection should give you a full day of continuous use.



Figure 2

[Next: Install the Driver](#)

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SECTION 3: Install the Driver

While the tablet will detect the pen location without a driver, to get the full functionality of the tablet we strongly recommend that you download and install the driver. Note that to install the driver you may need a user account that has admin rights.

Visit the [support](#) section of the Xencelabs website and select the latest driver for the Xencelabs Pen Tablet Medium. You will find options for Windows, Mac and Linux.

You should download this driver to your computer, run it and follow the instructions on the screen.

Important note: make sure you connect the tablet (and the Quick Keys if you bought the bundle) before installing the driver. The installation wizard will only work properly if it can see your devices during setup.

After installing the driver return to this page (you can keep it open while you install the driver).

[Next: Charging the tablet](#)

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SECTION 4: Charging the Tablet

To charge the tablet (and the Quick Keys if you bought the bundle), connect it to a powered-on PC, a powered USB hub or other USB charger (Figure 3).

To use the tablet over a wireless connection you should make sure the tablet is sufficiently charged. When using a 5 volt 1.5 amp power supply, the tablet will take approximately 3 hours to fully charge and will last around 11 hours of continuous use.

The driver will give you an indication of tablet charge level. You can also see if the tablet is charging by looking at the power LED. The Quick Keys, if you bought the bundle, has similar LEDs.

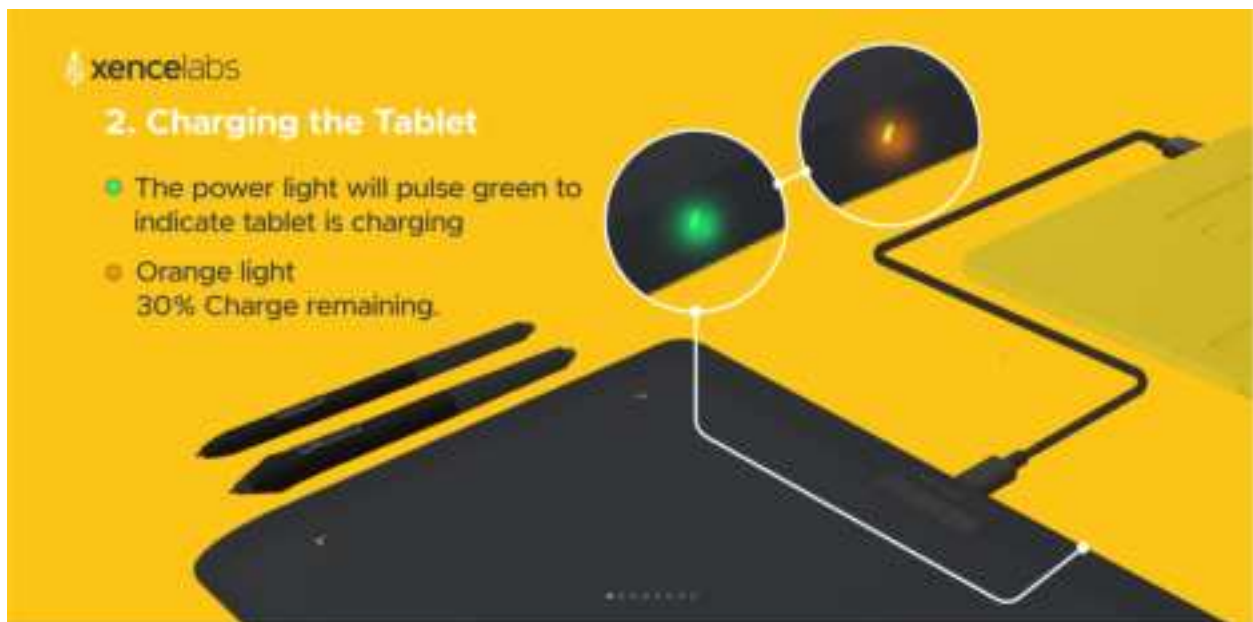


Figure 3

[Next: Key Features of the Tablet](#)

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SECTION 5: Key Features of the Tablet

Figure 4 shows the key features of the tablet including:

- A. Three buttons at the top of the tablet give access to commonly used functions. All the buttons can be re-assigned in driver settings (see below). If you like to use short-cut keys, you may consider purchasing the optional Xencelabs Quick Keys (included in the Xencelabs Tablet Bundle).

From left to right:

- Launch Settings
 - Adjust pen pressure levels – opens settings page for pen pressure levels.
 - Switch displays – for each press the tablet will be mapped to each of the displays attached to your system. If you only have one display attached, nothing will happen.
- B. Power switch – slide and hold to turn on/off
 - C. Kensington Nano lock slot
 - D. Active area lights (brightness and color can be changed in settings)
 - E. LED lights
 - F. Working temperature: -10°C - 50°C
 - G. Frequency range: 2402MHz-2483.5MHz
 - H. Bandwidth: 1MHz
 - I. Transmitting power: 0dBm

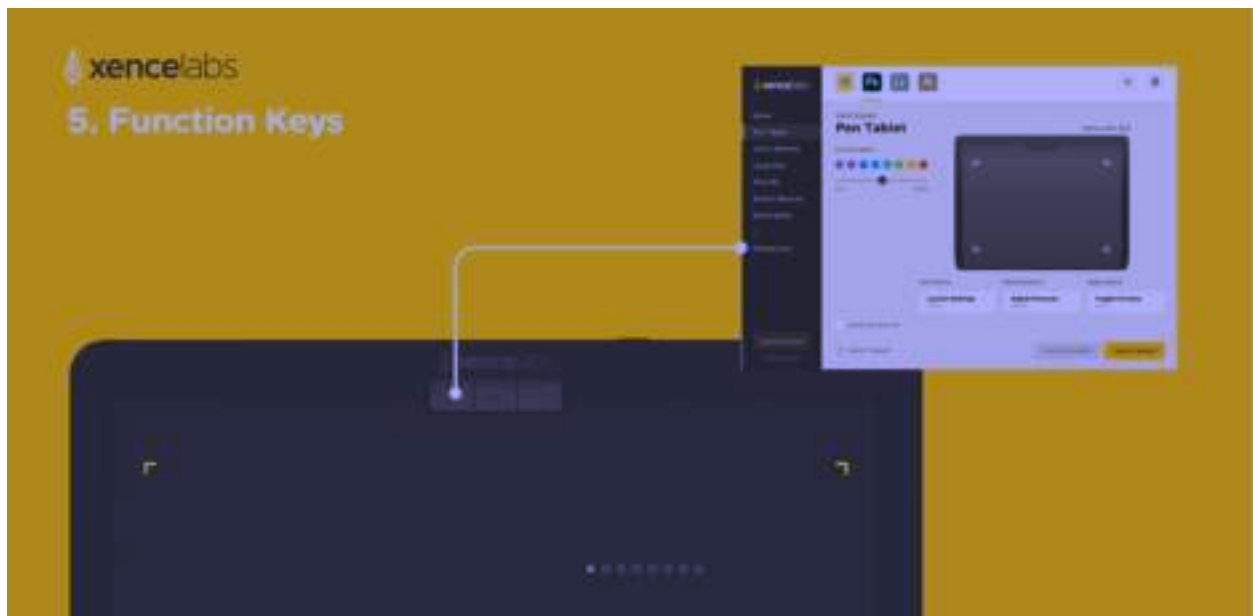


Figure 4

[Next: Key Features of the Xencelabs Quick Keys](#)

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SECTION 6: Key Features of the Xencelabs Quick Keys

If you bought the bundle, the package will also include the Xencelabs Quick Keys. This is a device that adds up to 40 short-cut keys as well as a dial with 4 different modes per application.

During driver installation you will have had the opportunity to set the main defaults for your device. Settings will give you many more options which you can set.

Here are the main features of the Xencelabs Quick Keys:

- A. Dial. This is used for functions like zoom or brush size. You can select up to 4 different modes per application. The color ring can also be set for each mode. You can also adjust the brightness.
- B. The OLED display. Shows the current setting for each key. You can change what is displayed in settings. You can also change the **brightness of the display**.
- C. Power button. Slide to turn on the Quick Keys. After a certain period of time of inactivity, the Quick Keys will go to sleep. You can adjust this sleep time in settings.
- D. Eight buttons. These can be set as desired per application.
- E. Set button. With this button you can toggle between up to 5 sets of buttons per application giving a total of 40 short-cuts. You can disable sets if they are not needed. Common usage is to group your workflow activities into sets e.g. sketching, coloring, editing.
- F. USB port. Used to charge the battery and/or connect to the computer.
- G. Kensington Nano lock slot

Need a diagram of the Quick Keys

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SECTION 7: Product Registration

Blurb around Registration and Account Setup. Fields to be filled in also

The registration page will be a pop-up window, and when completed and closed, it will drop them back off at the Getting Started page.

1. The customer will be asked to register their tablet
2. They will be asked to enter in some key information
 - a. Contact info
 - b. Tablet info and serial number
 - c. A few questions about how they will be using the tablet
 - d. Phase two will include Software link(s) that the customer can download

[Next: Tutorial Videos](#)

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This page not for translation. See Mike McBride for details of registration page.

SECTION 8: Video Tutorials

Embed 3-4 tutorial videos here (to be created).

| | |
|--|--|
| | |
| | |

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SECTION 9: More Resources

There are many other places you can get more information and help. Please visit the following

- [Frequently asked questions \(open new page\)](#)
This is a list of questions that are frequently asked by our customers. They cover a variety of topics from how to buy a product through to technical question. The list is regularly updated.
- [Support page](#)
Our support page offers a variety of services including how to contact support, download the latest driver and other resources.
- [Community Forum](#)
Our community forum is an area that is monitored by our support staff. You can post ideas, tips and tricks or questions here which may also be answered by other customers.
- [Blogs](#)
Our team as well as guest artists, frequently write blogs on a many interesting topics.

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Xencelabs Quick Keys Setup

SECTION: Quick Keys Thank You

We appreciate you choosing Xencelabs. We spent countless hours with professional artists to co-design the details of the Xencelabs Quick Keys. As a result, we included more buttons for those artists who want to have easy access to a lot of short-cuts. With the Quick Keys you can have up to 5 sets of 8 buttons making a total of 40 per application. We know that is a lot of buttons, so to help you remember them, we also included an OLED display that shows the function assigned to each button.

We also included a physical dial which is natural and easy to use. We also added a colored light ring underneath the dial to help you remember which setting is active. You can adjust the color and brightness in Settings (you can even turn it off if you prefer). The Quick Keys will turn off to save battery if it is not being used for a while and something that was important to many of our testers was the ability to change the sleep time. We made this easy to do in Settings.

At the center of it all are the advances in the driver. With its modern and attractive interface, you can easily configure your Quick Keys in a way that works best for you.

Have fun exploring. We can't wait to see what you create!

Best regards

The Xencelabs Team.

SECTION: Quick Keys Navigation

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SECTION 1: Quick Keys Box Contents

Diagram of Quick Keys Box Contents

In the box you will find:

Xencelabs Quick Keys Remote
Wireless dongle
USB cable
Carrying case
Sticker
Warranty card
Thank you note

If any of these items are missing, please contact the Support Team using [this link](#). They will send you the missing items.

[Next: Connecting the Quick Keys](#)

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SECTION 2: Connecting the Xencelabs Quick Keys

You can use the Xencelabs Quick Keys with a USB wired connection or over wireless. Note that you should connect the tablet before trying to install the driver. If you bought the bundle, you should also connect the Xencelabs Quick Keys before installing the driver.

Connecting the Xencelabs Quick Keys with a USB Cable

To use with a USB connection or to charge the Quick Keys, connect the provided USB cable to the Quick Keys and to a USB-A port on a computer (Figure 1). You can connect it to a USB hub, but it must be a **powered** hub. To charge the Quick Keys you need a **USB port with at least 5 volts with 1.5 amps**. It will take approx. **2 hours to fully charge**.

When you connect the Quick Keys by USB and the computer is powered on, the Quick Keys will turn on automatically.

Need graphic here



Need to update this for the Quick Keys

Connecting Wirelessly

You can connect the Xencelabs Quick Keys wirelessly with the provided dongle which establishes a wireless connection between the computer and the Quick Keys. If you already have a Xencelabs Pen Tablet you can pair the Quick Keys with the dongle that came with your Tablet. A single dongle will connect both the tablet and the Quick Keys. See [here](#) for how to pair your Quick Keys with the Tablet dongle.

When fully charged, the Quick Keys wireless connection should give you up to **32 hours** of continuous use.

[Next Install the driver](#)

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SECTION 3: Install the driver

The Xencelabs Quick Keys will NOT work without a driver. To use it, you must download and install the driver.

If you have already installed a driver for the Xencelabs Pen Tablet, the same driver will work for the Quick Keys and you do not have to do it again.

If you have purchased a Xencelabs Pen Tablet but have not yet installed it, please follow the instructions for the Pen Tablet [here](#)

Otherwise, visit the [support](#) section of the Xencelabs website and select the latest driver for the Xencelabs Quick Keys. You will find options for Windows, Mac and Linux.

You should download this driver to your computer, run it and follow the instructions on the screen.

Important note: make sure you connect the Quick Keys before installing the driver in order to be guided through important customization options during setup.

After installing the driver return to this page (you can keep it open while you install the driver).

Next: Charging the Xencelabs Quick Keys

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SECTION 4: Charging the Quick Keys

To charge the Xencelabs Quick Keys, connect it to a powered-on PC, a powered USB hub or other USB charger (Figure x below). The Quick Keys needs a USB port with 5v and 1.5 amps.

To use the Quick Keys over a wireless connection you should make sure it is sufficiently charged. When fully charged, the Quick Keys will give you around 15 hours of continuous use.

The driver will give you an indication of tablet charge level. You can also see if the Quick Keys is charging by looking at the power LED.

Need a diagram similar to the one for the tablet

[Next: Key features of the Quick Keys](#)

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SECTION 5: Key Features of the Quick Keys

The Xencelabs Quick Keys is a device that adds up to 40 short-cut keys as well as a dial with 4 different modes per application.

During driver installation you will have had the opportunity to set the main defaults for your device. Settings will give you many more options which you can set.

Here are the main features of the Xencelabs Quick Keys:

- A. Dial. This is used for functions like zoom or brush size. You can select up to 4 different modes per application. The color ring can also be set for each mode. You can also adjust the brightness.
- B. The OLED display. Shows the current setting for each key. You can change what is displayed in settings. **You can also change the brightness of the display.**
- C. Power button. Slide to turn on the Quick Keys. After a certain period of time of inactivity, the Quick Keys will go to sleep. You can adjust this sleep time in settings.
- D. Eight buttons. These can be set as desired per application.
- E. Set button. With this button you can toggle between up to 5 sets of buttons per application giving a total of 40 short-cuts. You can disable sets if they are not needed. Common usage is to group your workflow activities into sets e.g. sketching, coloring, editing.
- F. USB port. Used to charge the battery and/or connect to the computer.
- G. Kensington Nano lock slot

Need a diagram of the Quick Keys

[Next: Pairing the Quick Keys with the Tablet dongle \(optional\)](#)

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SECTION 6: Pairing the Quick Keys with the Tablet dongle (optional)

If you already have a Xencilabs Pen Tablet you can pair it with the dongle that came with your tablet. Each dongle can have up to 2 Quick Keys and 1 tablet attached.

Instructions on how to pair

To pair your device to a USB Receiver:

1. Connect the device you want to pair to a USB port on your system.
2. Ensure that only the target USB Receiver is connected to your system.
3. Select the slot on the USB receiver you would like to pair to.
4. Select the device you want to pair from the list of connected devices, note that only two devices can be paired with one USB receiver.
5. Confirm.

Pair Device

Please select connection slot for device to be paired.

USB RECEIVER

1

Pentabket
d9abaf15a2c2

2

Quick Keys
277dcfa007cf

?

CLOSE

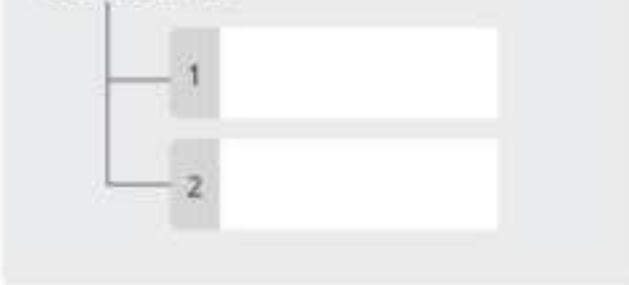
To pair your device to a USB Receiver:

1. Connect the device you want to pair to a USB port on your system.
2. Ensure that only the target USB Receiver is connected to your system.
3. Select the slot on the USB receiver you would like to pair to.
4. Select the device you want to pair from the list of connected devices, note that only two devices can be paired with one USB receiver.
5. Confirm.

Pair Device

Please select connection slot for device to be paired.

USB RECEIVER



The diagram shows a light gray rectangular box representing a USB receiver. Inside the box, there are two white rectangular slots stacked vertically. To the left of the top slot is a small gray box containing the number '1'. To the left of the bottom slot is a small gray box containing the number '2'. A vertical line on the left side of the box connects the two slots, and a horizontal line connects the numbers '1' and '2' to their respective slots.



CLOSE

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SECTION 7: Product registration

Same content as for Tablet

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SECTION 8: Tutorial videos

| | |
|--|--|
| Insert 2 or three videos about the Quick Keys here | |
| | |

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SECTION 9: More Quick Keys Resources

Content same as for Tablet section

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