



Digital Scorekeeper for Tennis and Pickleball

Push, Score, Track with The SimpleScore™

Operation on menu interface

1. Quickly short press Button R and L to switch menus or return to last menu
3. Short press M button enter into current menu
4. In scoreboard mode, short press M button can quickly switch between "Scoreboard Mode" and "Game Mode", quick double press button M can check current game and set data record.
4. Double press M button enter into scoreboard interface

Button function instruction for Pickleball

1. Short press "M" button to turn on the device , stop or restart game, start next game
2. Short press L (P1) or R (P2) button to add game points
3. Double press M button to check sequence of game points
4. Triple press M button to reset game
5. Triple press L or R button to reverse game points
6. Four times press M button directly return back to 1 tier menu from scoreboard interface
7. Long-press M button to turn off device
8. Long press L or R button to **activate Server Icon** to begin play. The The SimpleScore™ scoring system will not record the score untill server has been selected **before The SimpleScore™ scoring system will not record the score until server has been selected**
9. Set Bluetooth to "On" to pair with other The SimpleScore™ devices the Bluetooth icon will stop flashing when connection is secured

Button function instruction for Tennis

1. Short press "M" button to turn on the device , stop game
2. In scoreboard mode, short press M button to quickly switch between "Scoreboard mode", "Game mode", "Set mode" to see the game score and set only score only in larger easy to read digits
3. In scoreboard mode, double press M button to quickly check game and match data record
4. Short press L (P1) or R (P2) button to add game points
5. Triple press M button to reset current game
6. Triple press L or R button to reverse game points
6. Press M button 4 times directly to return back to tier 1 menu from scoreboard interface
7. Long-press M button to turn off device
8. Long press L or R button to **activate Server Icon** to begin play. The SimpleScore™ scoring system will not record the score untill server has been selected
9. **Note** at end of each game, You have 10 seconds to recall the last point with a triple press, after that time it is logged into the game statistics and cannot be edited within the device
10. Set Bluetooth to "On" to pair with other The SimpleScore™ devices the Bluetooth icon will stop flashing when connection is secured



BLUETOOTH PAIRING

1. Turn on two The SimpleScore™ devices.
2. Navigate to the Bluetooth option in Tier 2.
3. Select Bluetooth ON both devices.
4. When the Bluetooth icon stops blinking, the devices are connected.

Note: Only 2 The SimpleScore™ devices can connect simultaneously.



DATA TRANSFER

1. Connect the device to your computer or phone via the included USB Type-C cable.
2. Android/iPhone: File appears in the Files app > Downloads folder.
3. PC: File appears as a USB drive. Open to view or copy file.
4. Rename and date the file, save, convert to Excel as needed.



GAME TIME CLOCK

1. Game time starts automatically with first point played.
2. Automatically stops at game end.
3. Total game time is saved in match stats.



ADHESION INSTRUCTIONS (TENNIS)

1. Attach the Device:

Center the device at the base of the strings just above the frame. Press the dampener down into the strings, hooking the first connection under the string and the following connection over the strings, placing pressure on the base of the device to snap it into place. (Do not put pressure directly on the screen)

2. Device Removal:

Push down the end string connector then pinch it up in between the strings and peel the Dampener off.



ADHESION INSTRUCTIONS (PICKLEBALL)

1. Prepare the Paddle:

Clean the base of your paddle just above the handle.

2. Peel Adhesive: Remove the protective film from the double-sided tape on the bottom of the SimpleScore™ plastic housing.

3. Attaching the Housing:

Carefully center and place the device at the cleaned area and press firmly to attach.

Note: Once placed in the housing, the device cannot be removed. Recharging and downloading are done right from your paddle.



HOUSING REMOVAL INSTRUCTIONS (PICKLEBALL)

1. Using a blow dryer and plastic scraper housing can be removed without damaging the paddle.
2. Aim the blow dryer on medium to high heat at the base of the housing for 30-60 seconds.
3. Carefully work the scraper under the housing while aiming blow dryer in the same direction.
4. Use rubbing alcohol swab to remove any remaining residue.



CHARGING THE DEVICE

1. Use the provided USB-C cable to connect the device to a USB power adapter.
2. Plug the adapter into any standard household outlet.
3. Charge with any laptop or PC using the USB connector.
4. Charging will begin automatically 2 hours recharge time.
5. Battery life 8-16 hours.



BATTERY SAFETY

1. Only charge using the included USB-C cable and a certified USB power adapter.
2. Do not expose the device to water, fire, or extreme temperatures.
3. Do not attempt to open the device or modify the battery.
4. If the device becomes hot, swollen, or emits an odor, discontinue use immediately.



MAINTENANCE TIPS

- Clean the device with a soft, dry cloth.
- Do not use chemical cleaners, solvents, or abrasive materials.
- Avoid exposing the device to moisture, dirt, or direct sunlight for extended periods.
- Do not drop the device or subject it to heavy impact outside of regular play.



REGULATORY COMPLIANCE

FCC Compliance (USA):

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



BLUETOOTH INFORMATION:

This product uses certified Bluetooth® wireless technology. All Bluetooth trademarks are owned by Bluetooth SIG, Inc. Bluetooth version 5.1



USAGE WARNINGS

- Not a toy – keep out of reach of small children.
- Do not use during rain or wet conditions; this device is not waterproof.
- Use only as instructed to avoid damage to your equipment or injury.

CAUTION: In rare cases, the device may detach during play and become a projectile. Ensure it is securely attached before each game and inspect connection regularly. Do not use if the adhesive or locking arms are compromised

- Over time, internal support structures may degrade with repeated impact or exposure to elements. Inspect housing regularly and replace if necessary.



RETURN POLICY:

Returns are accepted within 30 days of the purchase date.



CONDITION

Items must be returned in their original condition, unused, and in their original packaging



NON-RETURNABLE ITEMS

The following items are not eligible for return:

- Damaged items caused by misuse, improper handling, or modifications.



RETURN PROCESS

Contact Us

Reach out to our customer service team at 1-833-948-2474 or support@thesimplescore.com.

Shipping

Customers are responsible for return shipping costs unless the return is due to a defect or error on our part.

Refunds

Once your return is received and inspected, we will notify you of the approval or rejection of

Your refund.

Approved refunds will be processed to your original payment method. Please note that it may take additional time for your bank or card issuer to process and post the refund.

Exchanges

We offer exchanges and refunds for defective product or damaged in shipping items only. If you need to exchange an item, please contact us at support@thesimplescore.com



ADDITIONAL INFORMATION

- Additional string vibration dampeners and pickleball paddle housings are available at www.thesimplescore.com

ICON REFERENCE GUIDE



Charging mode



Bluetooth pairing status



Player One



Player Two



Game Time



Battery level Indicator



Server



Data Transfer



Disposal

- Do not dispose of this product in household waste. Please recycle it at an appropriate electronic waste collection point.
- The internal battery should be disposed of according to local regulations.



NEED INSTRUCTIONS IN ANOTHER LANGUAGE?

Scan the QR code or visit

thesimplescore.com/instructions

Available in Español, Français, Deutsch, and more.

TROUBLESHOOTING

ISSUE	POSSIBLE CAUSE	SOLUTION
Device won't turn on	Battery is depleted	Recharge the device using the included USB-C cable
Buttons not responding	System glitch or unresponsive state	Press and hold the M button for 5–10 seconds to force a restart
Bluetooth not connecting	Devices are not in pairing mode or are out of range	Ensure both devices are powered on, Bluetooth is enabled, and they are within 10 feet of each other
Bluetooth icon keeps blinking	Connection not established	Turn both devices off and back on, then repeat the Bluetooth pairing steps
Device not detected by computer or phone	USB cable not properly connected, faulty cable, or USB port issue	Check the connection, try a different USB port, or use another USB-C cable
Data not showing in USB folder	USB cable not properly connected, faulty cable, or USB port issue	Check the connection, try a different USB port, or use another USB-C cable
Device falls off paddle	Surface wasn't cleaned properly tape not fully bonded	Clean the mounting area thoroughly and reapply the device with firm pressure; replace the tape if needed
Device releases from support arms	Internal support bars may have loosened or weakened over time	Replace the housing to ensure a secure and stable fit

CONTACT:

www.thesimplescore.com

support@thesimplescore.com

207-360-0097

833-948-2474

DISTRIBUTED BY

The SimpleScore™
TGZ, LLC

Wells, ME 04090

Designed in USA

Made in China

FCC Warning

15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with RF radiation exposure limits set forth for an uncontrolled environment.
3. This equipment should be installed and operated with minimum distance 5mm between the radiator and your body.