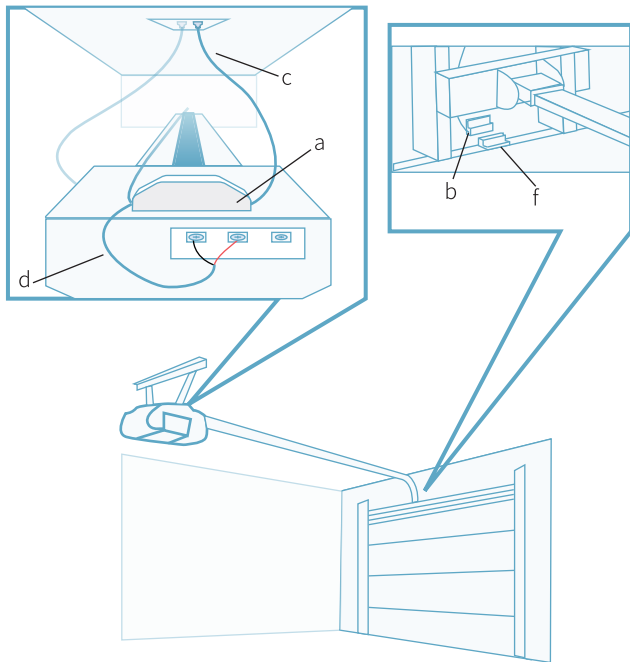


# Quick Installation Guide

What's in the box:



a. MSG100 device and screws

Main device that mounts on the top surface of your existing garage door opener (GDO).



b. Door sensors and cable

To detect door status (open or close).



c. Power cord

Make sure you have an additional power outlet near your existing GDO Power cable.



d. Signal control cable

Connect to your existing GDO terminals. These are the same which your GDO control panel connects to.



e. Test wire

Used to momentarily short your existing GDO terminals (same terminals for the signal control cable) to test the compatibility.



f. Double-sided adhesive tape

Used to mount your device and sensors.



1 Download the Meross app.



## 2 Plug MSG100 into an outlet near the main Wi-Fi.\*

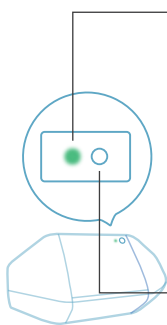
\* Proximity to main Wi-Fi is required only during the initial setup process.

\* MSG100 only supports 2.4GHz networks.

## 3 Open Meross app and simply follow the inbuilt setup wizard for configuration.

- Check door compatibility.
- MSG100 Wi-Fi connection setup.
- Test sensor notification.
- Mount MSG100 on the existing garage door opener.
- Mount the sensor.

## LED and Button Rules



### Status LED

Solid amber: Initialization/ Reset/ Firmware upgrading mode.

Flashing amber and green slowly: Configuration mode.

Flashing green rapidly: Wi-Fi connecting mode.

Solid green: Successfully connected.

Solid red: No internet connection.

Flashing amber once: Sensors connected or disconnected (Door close or open detected).

Off: Powered OFF.

### Reset Button

Hold for 5 seconds to enter Wi-Fi configuration mode.

# Frequently Asked Questions

At Meross we strive to assure your satisfaction. Any questions about Smart Garage Door Opener please feel free to contact [support@meross.com](mailto:support@meross.com).

**1 Is my garage door opener (GDO) compatible with MSG100?**

MSG100 is compatible with the vast majority of GDO, especially if your GDO was bought before 2011. Please check the compatible brands and models in the app setup wizard.

**2 What door types does MSG100 support?**

Sectional doors and tilt doors are work very well. For roller/side sectional/swing garage doors, you will need to check if our provided sensor cable is long enough. If it is not you will need to find a way to extend the sensor cable and wiring. You can contact us for help.

**3 Can I control the MSG100 from multiple devices?**

Yes. Download our App to your mobile devices and sign in using the same account.

**4 How do I pair the MSG100 with Amazon Alexa or Google Assistant?**

Visit Account-> Amazon Alexa or Google Assistant page within Meross app for pairing instructions.

### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

### **FCC Radiation Exposure Statement:**

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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