



VERTU

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The availability of particular products may vary by region. Please check with the Vertu gallery nearest to you.

## DECLARATION OF CONFORMITY

We, VERTU Ltd. declare under our sole responsibility that the product, **Vertu mmii** is in conformity with the provision of the following Council Directive: 1999/5/EC.

## WELCOME

The Vertu story begins with a vision of superb technology seamlessly merged with the highest level of design and craftsmanship. It continues with a commitment to creativity, originality and excellence.

It draws its inspiration from explorers and visionaries in other creative disciplines and it fulfills an uncompromising mission:

To build an instrument of exceptional artistry, longevity and workmanship. The result is unparalleled communication.

The experience is Vertu.

SIM CARD	Subscriber Identity Module. This is a small card supplied by your service provider to insert into your phone for a network connection.
STAND-BY	When the phone is on and ready for use.
DISPLAY	The screen or viewing area of the phone.

ABOUT THIS MANUAL

GLOSSARY OF TERMS

This manual has been constructed with the intention of explaining your Vertu phone’s features in a clear and concise manner.

Extensive use of graphics have been used for most of the phones features and the following tables detail the terminology and conventions used throughout.

ALPHA KEYS	The keys that are used to enter (key in) text or numbers.
DEFAULT	Factory setting.
KEY IN	Enter text or numbers.
SERVICE PROVIDER	The provider of your SIM card and any associated network services.
NETWORK SERVICE	A feature available on your phone at the discretion of your service provider.

CONVENTIONS

**menu** This represents text that appears in the phone’s display.  
  
For example, “press **menu** to view the list.”

**SEND** key This represents a phone key.  
  
For example, “press and hold the **SEND** key to send a message.”



**Caution.**  
**Important information relating to health & safety.**



*Tip.*  
*Useful information or a quick way to access a feature.*



*Note.*  
*Points to be aware of when using a particular feature.*

## CARE AND MAINTENANCE

(LA copywriter to check) Your Vertu product has been crafted from the finest materials and care should be taken to keep the product in optimum condition.

Ceramics and sapphire are very hard materials but are also brittle and can be scratched by harder materials or objects. Furthermore, they can be damaged if dropped.

Please avoid the following:

- > *Contact with other hard objects and materials such as diamond rings, nail files, sand paper, quartz crystals, metal oxides, nitrides and carbides.*
- > *Dropping or knocking the product onto hard surfaces.*
- > *Repeated rubbing against hard surfaces in order to prevent degrading the outer casing where the Vertu logo appears.*

Damage caused by such treatment is not covered by the warranty.

## LEATHER

All Vertu leather products are made by expert craftsmen. Each leather hide is unique and has its own natural characteristics which should be considered part of the individuality of fine leather and not as imperfections or flaws. All leather can be damaged and should be cared for and looked after.

Please Avoid the following:

- > *Prolonged exposure to water and high humidity as this may cause swelling.*
- > *Exposure to extreme temperatures as this may cause cracking.*
- > *Contact with oily substances, make up and solvents.*

## METAL

All Vertu metals are finished to a high standard and care needs to be taken to maintain their appearance. Vertu precious metals have a high tarnish resistance but will need polishing to remove finger prints. Protect in soft cases where possible and polish only with Vertu recommended polishing cloths.

Please avoid the following:

- > *Contact with chemicals such as solvents, alkali and acids solutions, cola based drinks and prolonged exposure to salt water. (Wipe with a clean, soft cloth as soon as possible if contact occurs).*
- > *Contact with sharp objects to avoid scratches.*
- > *Dropping or knocking against hard surfaces as this may scratch or damage the metal.*

## THE MICROFIBRE POLISHING CLOTH

70% polyester 30% Polamide Washable

The microfibre polishing cloth is able to polish the metal surfaces and remove fingerprints. The surface **MUST** be free from dust before polishing as dust particles may damage metal surfaces when polished.

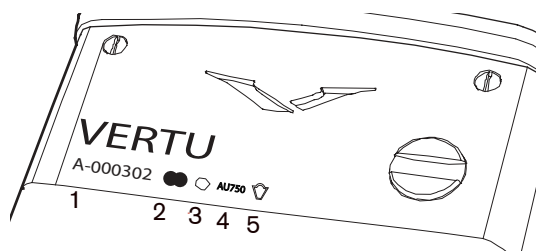


*Jewellery cleaner must not be used as this may effect the mechanics of the product and invalidate the warranty.*

## HALLMARKS

If you have a gold or platinum Vertu phone, hallmarks are stamped as shown below to authenticate the precious metals used. Each precious metal is tested to ensure the purity of the alloy conforms to the exacting standards of the European Convention Mark under the jurisdiction of the Swiss Assay Office.

The hallmark is made up of four stamps which each have an individual meaning and are located on the backplate next to the serial number.



A-000302 1. Serial number.



2. Common control mark denoting the European Convention Mark — 750 in scales or 950 in scales.



3. St. Bernard's dog head — Swiss assay office mark.

**AU750**

4. The fineness (purity) mark — AU 750 18ct. gold or PT950 platinum



5. Sponsors mark denoting Vertu brand.

## BATTERY INFORMATION

Your phone is powered by a rechargeable Lithium Ion battery offering high capacity and long life times.

A new battery's full performance is achieved only after two or three complete charge and discharge cycles. It can be charged and discharged hundreds of times but will eventually deteriorate. This is noticeable when the operating time (talk-time and standby time) becomes shorter than normal.

To ensure your battery's performance and lifetime are optimised, observe the following:

- > Only use batteries and chargers approved by Vertu.
- > Unplug the charger when not used and do not leave the battery connected to a charger longer than a week. Overcharging may shorten its lifetime. If left unused, a fully charged battery will discharge itself over time.
- > Only use the battery for its intended purpose.
- > Never use a charger or battery that is damaged or shows sign of damage.
- > Do not short-circuit the battery. This can occur when a metallic object (coin, clip or pen) comes into contact with the + and - terminals of the battery. For example, if you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.
- > Do not leave the battery exposed to extreme temperatures such as in a closed car in summer or winter conditions. This reduces the capacity and lifetime of the battery and it may fail to function even if fully charged. Always try to keep the battery between 15°C and 25°C (59°F and 77°F).
- > Battery performance is particularly limited in temperatures well below freezing.



**Do not dispose of batteries in a fire and always dispose of a battery according to local regulations (e.g. recycling). Do not dispose of as household waste.**



**Please read these simple guidelines shown below, disregarding these may be dangerous or illegal.**

Full safety instructions are included at the back of this manual.

## SAFETY POINTS

### ROAD SAFETY COMES FIRST



*Do not use a cellular phone while driving.*

### INTERFERENCE



*All cellular phones are prone to interference which could affect performance.*

### SWITCH OFF IN HOSPITALS



*Follow any regulations or rules. Switch phone off near medical equipment.*

### SWITCH OFF IN AIRCRAFT



*Cellular phones can cause interference in aircraft.*

### SWITCH OFF WHEN REFUELLING



*Do not use the phone at a refuelling point. Do not use near fuel or chemicals.*

### SWITCH OFF NEAR BLASTING



*Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations.*

### USE SENSIBLY



*Use only in normal position and do not touch the antenna unnecessarily.*

### QUALIFIED SERVICE



*Only qualified service personnel must install or repair phone equipment.*

### ACCESSORIES AND BATTERIES



*Use only approved accessories and batteries. Do not connect incompatible products.*

### CONNECTING TO OTHER DEVICE



*When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible devices.*

CONTENTS

(AA - temporary format)

conventions .....iv  
care and maintenance .....v  
hallmarks .....iv  
battery information .....vi  
safety points .....vii

01 GETTING STARTED

phone layout..... 1-1  
the battery and sim card..... 1-2  
phone keys ..... 1-3  
switching on your phone ..... 1-3  
setting the time and date ..... 1-4  
display indicators ..... 1-5  
making calls..... 1-6  
    your first call ..... 1-6  
    answering calls..... 1-6  
    ending/rejecting calls..... 1-6  
    adjusting volume..... 1-6  
    last number redial ..... 1-6  
    calling your voice mailbox ..... 1-7  
emergency calls ..... 1-7  
    making an emergency call ..... 1-7  
selection keys ..... 1-8  
    keypad lock ..... 1-8  
    locking the keypad..... 1-8  
    unlocking the keypad ..... 1-8  
directory ..... 1-9  
    quick store..... 1-9  
    quick search..... 1-9  
vertu concierge key ..... 1-10  
    calling the vertu concierge ..... 1-10  
text messaging..... 1-11  
    reading/sending messages..... 1-11

02 THE MENUS

using the menus ..... 2-3  
    accessing menus by scrolling ..... 2-3  
messages ..... 2-4  
    writing and sending text messages..... 2-4  
    manual text input..... 2-4  
        Writing a message..... 2-4  
        Text input options..... 2-4  
templates folder ..... 2-5  
    Editing a template ..... 2-6  
predictive text input..... 2-6  
    Selecting language for predictive text..... 2-6  
    Writing with predictive text input..... 2-7  
    Predictive text input options ..... 2-7  
reading messages ..... 2-8  
    Reading message options ..... 2-8  
sending a message..... 2-9  
    Sending to multiple recipients..... 2-9  
organising your messages ..... 2-10  
    Archive and user specified folders..... 2-10  
    Deleting a folder ..... 2-11  
    Deleting all folders ..... 2-11  
advanced message functions ..... 2-12  
call register ..... 2-12  
    call register options ..... 2-12  
profiles ..... 2-13  
    activating a user profile..... 2-13  
        Personalising settings ..... 2-14  
        Profile options ..... 2-14  
        Rename profiles..... 2-14  
settings ..... 2-15  
    alarm clock..... 2-15  
    clock..... 2-16  
    setting the time ..... 2-16  
    call settings..... 2-17  
    phone settings ..... 2-17  
    roaming ..... 2-18  
    communication settings ..... 2-18  
    restore factory settings ..... 2-18  
call divert ..... 2-19  
    call divert options ..... 2-19  
agenda ..... 2-20  
    setting up your agenda ..... 2-20  
    using your agenda..... 2-21  
        Creating notes ..... 2-21  
        Viewing notes..... 2-22  
    other agenda options ..... 2-23  
SIM services ..... 2-24

03 THE DIRECTORY

general ..... 3-1  
    which memory to use ..... 3-1  
    selecting memory types ..... 3-1  
storing names and numbers ..... 3-2  
searching and calling..... 3-3  
    copying between memories..... 3-3  
        Copying options ..... 3-4  
multiple numbers and text per name..... 3-4  
    Adding additional numbers to a name ..... 3-4  
    Adding additional text to a name ..... 3-5  
organising the directory ..... 3-6  
    caller groups ..... 3-6  
        Adding group names and numbers..... 3-6  
        Setting group ring tones..... 3-7  
        Renaming a group..... 3-7  
        Removing group names or numbers..... 3-7



security level .....	6-3
call barring services .....	6-4
closed user group .....	6-5
fixed calls .....	6-5

important safety information.....	7-2
specifications .....	7-3
warranty .....	7-7

Appendix .....	shortcuts
----------------	-----------

index
-------

business cards (send card) .....	3-7
Sending business cards .....	3-7
Receiving business cards.....	3-8
changing the default number .....	3-8
common options .....	3-9
individual options .....	3-10

## 04 ADVANCED CALL FUNCTIONS

speed dialling.....	4-1
setting up.....	4-1
calling with speed dialling.....	4-2
speed dial list.....	4-2
speed dial options .....	4-2
in call options.....	4-3
call waiting.....	4-3
setting up.....	4-3
using call waiting .....	4-3
call holding .....	4-4
transferring calls.....	4-4
internal hands free .....	4-5
conference calls .....	4-5
pause, wait commands.....	4-6
setting up the command .....	4-6
using the command.....	4-7
cd-rom software .....	4-7
connecting to a pc.....	4-7

## 05 ACCESSORIES

general information .....	5-1
headset.....	5-1
charger .....	5-2
charging your battery .....	5-2
charger plug comparison chart .....	5-3
data cable .....	5-5
pedestal .....	5-5
connecting other accessories .....	5-6

## 06 SECURITY INFORMATION

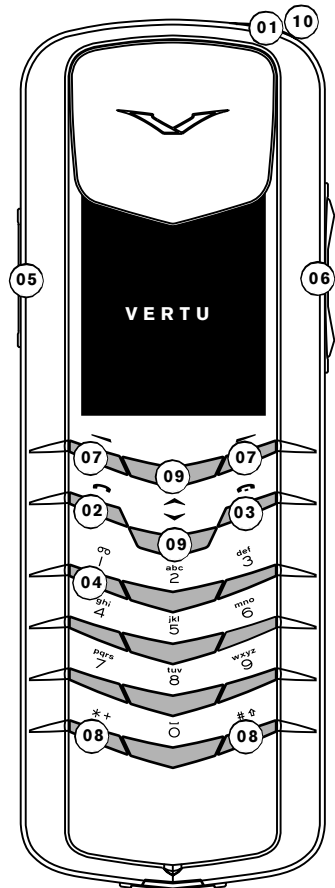
introduction .....	6-1
summary.....	6-1
user codes.....	6-1
network codes.....	6-1
PIN code request.....	6-2
change of access codes.....	6-2
security code .....	6-2
pin 2 code .....	6-3
barring password.....	6-3
PUK codes .....	6-3



## 01 GETTING STARTED


## PHONE LAYOUT

- > **01 POWER** key – press and hold to switch on and switch off.
- > **02 SEND** key – press to answer a call or send a message.
- > **03 END** key – press to end a call.
- > **04 VOICEMAIL** key – press and hold to call your voice mailbox.
- > **05 VERTU CONCIERGE** key – press and hold until concierge display appears. Press **SEND** to call.
- > **06 VOLUME** key – rocker switch action. Press and hold upper key to increase volume. Press and hold lower key to decrease volume.
- > **07 SELECT** keys – press to select a feature that is displayed.
- > **08 \*+ #** keys – special function keys.
- > **09 SCROLL** keys – Press to move through a list of names or features.
- > **10 Antenna** – extend in weak signal areas.

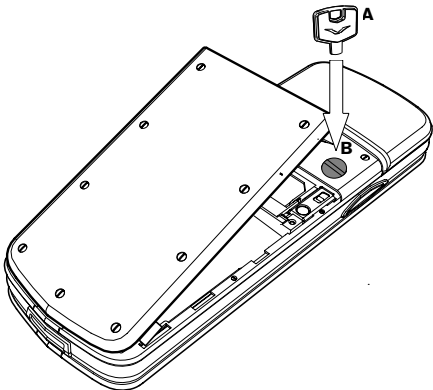


THE BATTERY AND SIM CARD

If you purchased your phone at a Vertu gallery, the battery and SIM card may have already been installed. If this is not the case, please follow the instructions below and observe the following points.

 **Caution: keep all SIM cards out of the reach of small children.**

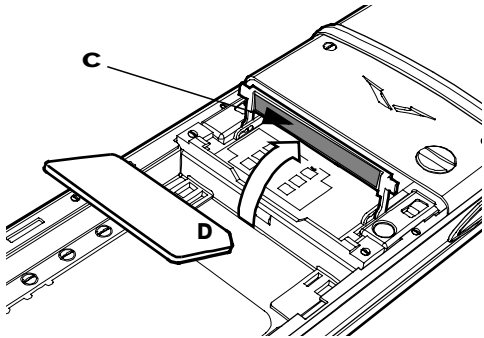
- > The SIM card and its contacts are easily damaged. Be careful when handling, inserting or removing the card.



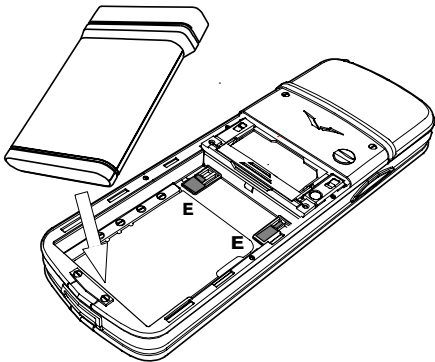
- > With the back of the phone facing you, use the special tool provided (A) to turn the locking screw (B) anti-clockwise a quarter of a turn.
- > Gently lift and rotate as shown to remove the back cover.



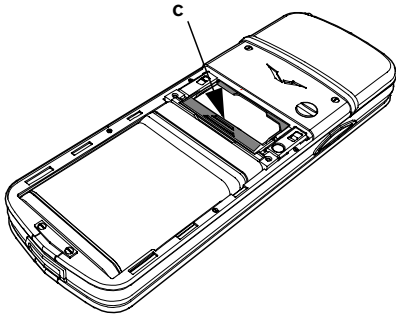
Attach the special tool to your keyring for future convenience.



- > Push retaining bar (C) forward and lift up.
- > Insert the SIM card ensuring that the bevelled corner (D) is located bottom right and the gold contact area is facing downwards.
- > Return retaining bar to the original position and slide it backwards to lock into place.



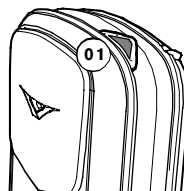
- > Insert the battery, back end of the battery first, and then ensure that the contacts on the battery align with contact points E.



- > Ensure the battery and SIM card are seated correctly and retaining bar (C) is locked into position.

## SWITCHING ON YOUR PHONE

- > Press the **POWER** key (01) and hold for two seconds to switch the phone on.



Your Vertu phone has built in security that protects it against unauthorised use. Should you change or install a different SIM card, you are prompted to enter your security code when you first switch on.

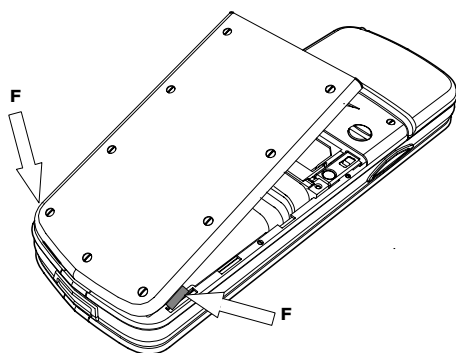
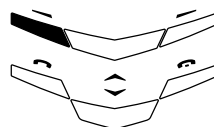
If the display below does not appear when you first switch on, please proceed to **setting the time and date** on the next page. Alternatively follow the procedure shown to key in your security code.



- > Key in 12345

- > Press **ok**

Your phone is now operational.

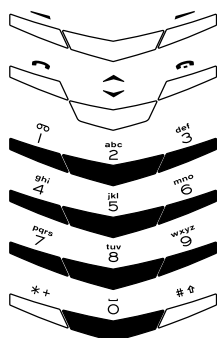


- > Locate lugs (F) as shown.
- > Rotate the back cover back into position. It should click into place.

## PHONE KEYS

Alphanumeric keys (referred to as **ALPHA** keys in this guide) are used to enter (key in) numbers or characters for calling, storing names in the directory or creating text messages.

Should you require any assistance, please refer to our Vertu Concierge service, see 1-10.



The phone software recognises one SIM card at a time, should you remove this SIM card and re-insert it, the phone software recognises it and the phone remains operational.

Should you insert any other SIM cards, the security code will require keying in.

If your normal SIM card has been swapped for another and you subsequently re-insert your original one, the security code will require keying in again.

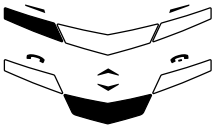


*We recommend that the security code is changed to a number of your choice see **security code** on page 6-2. Additional security features are also detailed in the **security information** chapter.*

SETTING THE TIME AND DATE

The clock is displayed by default and if you purchased your phone at a Vertu gallery this will already be set up for you.

Set the time and date as follows:



By default the 12 hour clock is used.

- > Key in the correct time using the **ALPHA** keys.
- > Press the **SCROLL** keys to toggle between hour and minutes.

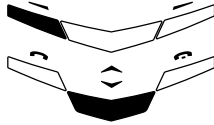
See the examples below.

Set the time to 08:30

- > Key in 8.
- > Scroll to minutes, the leading zero is added.
- > Key in 30.
- > Press **ok**.

Set the time to 12:30

- > Key in 12
- > The cursor automatically jumps to the minutes.
- > Key in 30.
- > Press **ok**.

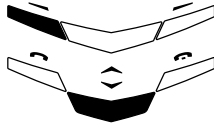


- > Scroll to **am** or **pm**.
- > Press **ok**. A confirmation message appears.

To change between a 12 or 24 hour clock see *setting the time* on page 2-16.



*If the battery is removed from the phone for longer than 2 hours, you may need to set the time again.*



Change the date setting.

- > Key in using the **ALPHA** keys.
- > Press the **SCROLL** keys to toggle between the figures.
- > Press **ok**.

The time and date are also used for the following functions:

**messages**





**call log**

**alarm clock**

**agenda**

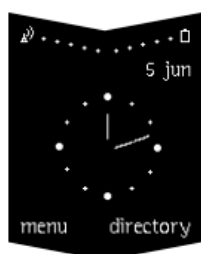
To change the date format see *setting up your agenda* on page 2-20.

At the top of the display, one or more of the following icons may also be shown.

-  This indicates that you have received one or more text messages.
-  This indicates that you have received one or more voice messages.
-  This indicates that the phone has been set up for no audible alert for incoming calls.
-  This indicates that the phone keypad is locked.

## DISPLAY INDICATORS

Display icons inform you about the current status of your phone. The icons shown below are displayed when the phone is in stand-by and ready for use.



- > The stand-by display shows the clock and at the top of the display the battery and signal strengths are shown.
- > You have the option to hide the clock if required.

See *setting the time* on page 2-16.



- > This indicates the signal strength of the cellular network at your current location. In this case it indicates full strength.



- > This indicates the battery charge level. A **battery low** warning appears when charging is required.



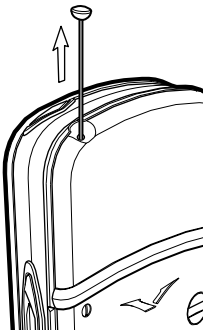
- > This indicates that both battery and signal levels are at full strength



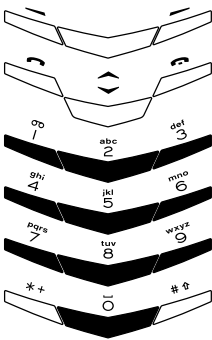
- > This indicates that both battery and signal levels are below full strength.

MAKING CALLS

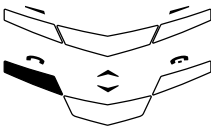
YOUR FIRST CALL



- > Check the indicator information described on the previous page. If the display indicates poor signal strength, extend the antenna fully.



- > Key in the number using the **ALPHA** keys.
- > For international calls, instead of keying in the international access code, for example 00, press the **\*+** key twice. A plus (+) sign appears replacing the access code. This is valid for all international codes.

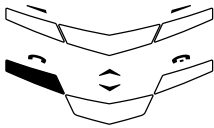


- > Press the **SEND** key.
- > Hold the phone in the normal speaking position.



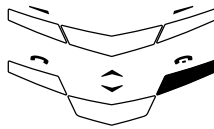
Press the **SEND** key briefly to turn on the display light for 15 seconds.

ANSWERING CALLS



- > Press the **SEND** key to answer incoming calls.

ENDING/REJECTING CALLS

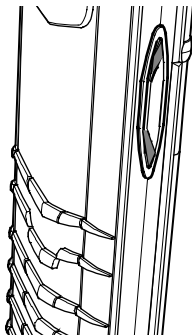


- > Press the **END** key to end or reject a call.



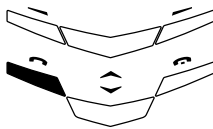
Press the **END** key to exit quickly from any function and return to stand-by.

ADJUSTING VOLUME

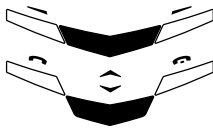


- > Press the **VOLUME** key on the right side of the phone, to obtain a comfortable listening level.
- > The key is of the rocker type, press the top of the key to increase the level.
- > Press the bottom of the key to decrease the level.

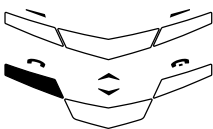
LAST NUMBER REDIAL



- > In stand-by, press the **SEND** key to access a list of the 10 most recently dialled numbers.



- > Press the **SCROLL** keys to scroll to the desired number.

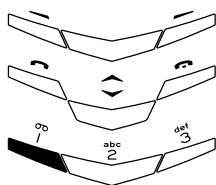


- > Press the **SEND** key to make the call.



### CALLING YOUR VOICE MAILBOX

Voice mail is a service for receiving voice messages and is offered by your service provider. To use the service you require a voice mailbox number which must be keyed in to your phone.



- > Press and hold the **VOICEMAIL** key.
- > If you are asked for the voice mailbox number, key in the number. (Contact your service provider if you do not know this.)
- > Press **ok**.

### EMERGENCY CALLS

**IMPORTANT!** This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions. Because of this, connections in all conditions cannot be guaranteed.

Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

### MAKING AN EMERGENCY CALL

If the phone is not on, switch it on. Check for adequate signal strength.

- > Press the **END** key to clear the display and return to stand-by.
- > Key in the emergency number for your present location (e.g. 112, 911 or other official emergency number). Emergency numbers vary by location.
- > Press the **SEND** key.

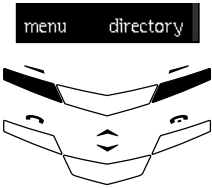
If certain features are in use, you may first need to turn those features off before you can make an emergency call. Consult this guide or your local service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible.

Remember that your phone may be the only means of communication at the scene of an accident – do not cut off the call until given permission to do so.

SELECTION KEYS

Below the display are two selection keys. The function of these keys depends on the text displayed above them.



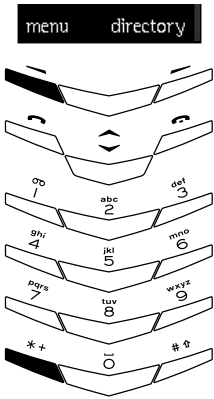
Example A - press the selection key below **menu** to enter the **menu** functions. This is where most your phone's features are located.

Example B - press the selection key below **directory** to access the phone's directory functions. This is where you store all your names and numbers.

KEYPAD LOCK

Locks the keypad and prevents the keys operating accidentally, for instance, when your phone is in your pocket or purse.

LOCKING THE KEYPAD



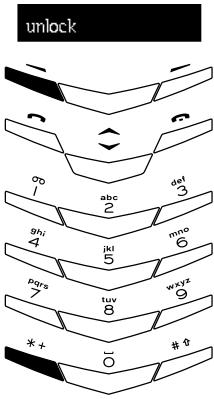
- > When in stand-by, press **menu** followed by the \*+ key within two seconds.
- > A confirmation message briefly appears.



- > When the keypad is locked, a key icon appears at the top of the display.
- > To answer a call when the keypad is locked, press the **SEND** key.
- > To end or reject a call, press the **END** key. During a call the phone can be operated as normal.

The phone reverts back to locked after use.

UNLOCKING THE KEYPAD



- > Press **unlock** followed by the \*+ key within two seconds.
- > A confirmation message briefly appears.



When the keypad is locked, calls may be made to any emergency number supported by your phone. The number is displayed only after you have keyed in its last digit.

## DIRECTORY

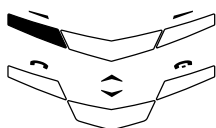
The directory is where you store all your names, numbers and addresses. It acts as a personal phone book with a potential capacity of up to 500 entries when all fields are loaded, considerably more if some fields are not used. See *storing names and numbers* on page 3-2.

### QUICK STORE

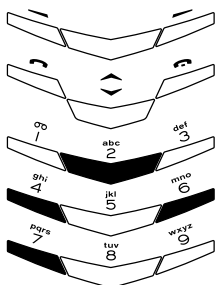
To store names and numbers quickly, when in stand-by follow the procedure below.



- > Key in the phone number using the **ALPHA** keys.
- > Press **options**.
- > Scroll to **save**.
- > Press **select**.



- > Key in the name, for example "Maria". Follow the sequence below:
- > For **M** press the 6 key.
- > For **a** press the 2 key.
- > For **r** press the 7 key three times.
- > For **i** press the 4 key three times.
- > For **a** press the 2 key.
- > Press **clear** to delete characters if you make a mistake.
- > When complete, press **ok**.



### QUICK SEARCH

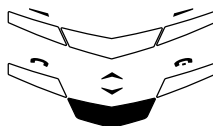
To look for names and numbers quickly, when in standby follow the procedure below.



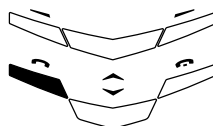
- > Press either **SCROLL** key and key in the first letter of the name required.
- A list of names starting with that letter appear in the display.



- > Scroll to the desired name.



- > Press the **SEND** key to dial the number.



The Vertu Concierge is an exclusive service for people who believe that quality matters. Our mission is to bring you only the very best, whether it be music, art, travel or food. In addition, the Vertu Concierge offers you clear, concise product support and emergency assistance.

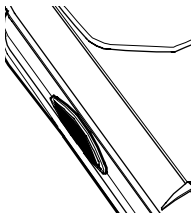
VERTU CONCIERGE KEY

The Vertu Concierge facility exists to provide you with a highly personalised range of services, such as:

- > *Lifestyle support.*
- > *Product assistance.*
- > *Emergency assistance.*

When you press the **VERTU CONCIERGE** key, you are connected to a small team of multi-lingual specialists, as long as the signal strength is sufficient, available 24 hours a day, 7 days a week.

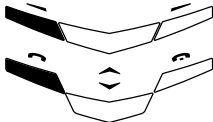
CALLING THE VERTU CONCIERGE



- > The **VERTU CONCIERGE** key is located on the left side of the phone as shown.
- > Press and hold, for approximately 2-3 seconds, until the Vertu Concierge display appears.



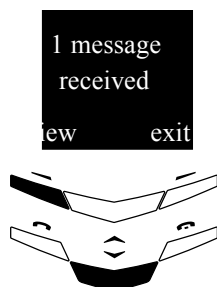
- > Press **call** or the **SEND** key to connect to the Vertu Concierge service directly.



## TEXT MESSAGING

Text messaging allows you to write, send, receive and store text messages. The following example gives a basic overview of how to use the feature manually. For a detailed explanation of all text messaging options and also how to use predictive text, a feature that allows you to key in messages quickly, see *messages* on page 2-4.

### READING MESSAGES



- > When you receive a text message, a text note and envelope icon appear in the display. By default a message received will be accompanied by a series of audible tones.
- > Press **view**.
- > If necessary, press the **SCROLL** key shown to read the message and to see who sent it and when it was sent.

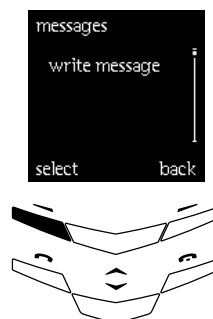


- > Press **options**.
- > We will assume the message is not required.
- > Scroll to **erase**.
- > Press **select**.
- > Press **ok**.

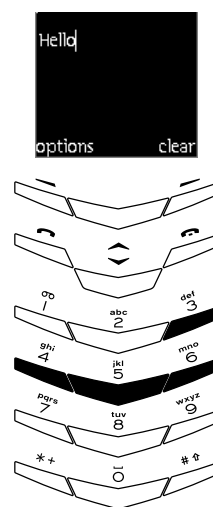
**reply** — is for replying to someone who has sent you a message.

**forward** — is to send that same message to someone else.

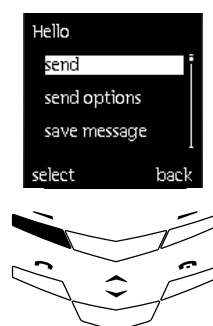
### SENDING MESSAGES



- > Press **menu** to access the messages feature.
- > The same key now shows **select**.
- > Press **select** to display the **write message** option.
- > Press **select** again.



- > Key in your message, for example "Hello."
- > The first letter of a sentence is automatically capitalised.
- > Use the **ALPHA** keys to key in text like this:
- > For **H** press the 4 key twice.
- > For **e** press the 3 key twice.
- > For **l** press the 5 key three times.
- > For **l** press the 5 key three times.
- > For **o** press the 6 key three times.
- > Press **clear** to delete a character if you make a mistake.
- > To create a space press the zero key.



- > Press **options**.
- > Scroll to the **send** option.
- > Press **select**.
- > Enter the recipient's phone number and press **ok**.

notes

## 02 THE MENUS

Your phone offers an extensive range of functions which are structured in menus and sub-menus as follows:



### WRITE MESSAGE

#### INBOX

#### OUTBOX

#### ARCHIVE

#### TEMPLATES

#### MY FOLDERS

#### ERASE ALL

#### MESSAGE SETTINGS

message centre number

message sent as

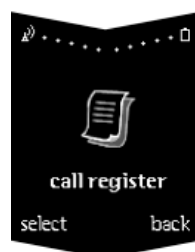
message validity

default recipient number

delivery reports

reply to you via same centre

message profiles



### MISSED CALLS

### RECEIVED CALLS

### DIALLED NUMBERS

### ERASE RECENT CALLS

### CALL DURATION

last call duration

all calls duration

received calls duration

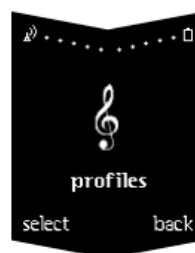
dialled calls duration

clear timers

### CALL COSTS

Last call units

All calls units



### GENERAL

activate

personalise

incoming call alert

ringing tone

ringing volume

vibrating alert

message alert tone

keypad tones

warning tones

alert for

### SILENT

activate

personalise\*\*

rename

### SOFT\*

### LOUD\*

### PAGER\*

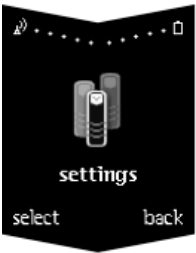
### HEADSET\*\*

\* This has the same sub-menus

as **silent**

\*\*This has the same sub-menus

as **general**



**ALARM CLOCK**

**CLOCK**

- hide clock
- set the time
- time format

**CALL SETTINGS**

- anykey answer
- automatic redial
- speed dialling
- call waiting service
- summary after call
- own number sending

**PHONE SETTINGS**

- language
- welcome note
- network selection
- confirm SIM service actions

**COMMUNICATION SETTINGS**

- info services
- listen to voice messages
- voice mailbox number

**\*SECURITY SETTINGS**

**RESTORE FACTORY SETTINGS**



- DIVERT ALL VOICE CALLS**
- DIVERT IF BUSY**
- DIVERT IF NOT ANSWERED**
- DIVERT IF OUT OF REACH**
- DIVERT IF NOT AVAILABLE**
- DIVERT ALL FAX CALLS**
- DIVERT ALL DATA CALLS**
- CANCEL ALL DIVERTS**



**CREATE NOTE**

- reminder
- call
- anniversary

**VIEW DAY NOTES**

**VIEW BY WEEKS**

**GO TO DATE**

**SETTINGS**

- set the date
- set the time
- date format
- time format
- week starts on
- auto erase

**SIM services**

Only shown if supported by your SIM card. Contact your service provider for further information.

\*This is detailed in **Security Information** chapter 06.

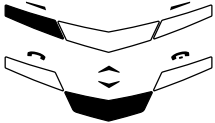


## USING THE MENUS

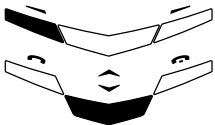
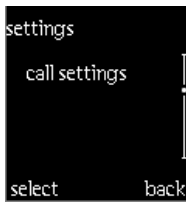
The menus and sub-menus are accessed by using the **SCROLL** keys.

The menu in use is always visible at the top of the display.

### ACCESSING MENUS BY SCROLLING

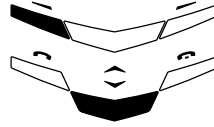
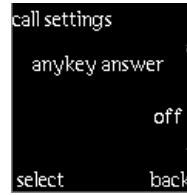


- > Press **menu**.
- > Scroll to reach the desired menu, for example, **settings**.
- > Press **select** to enter the menu.

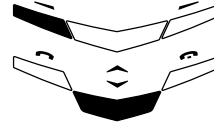
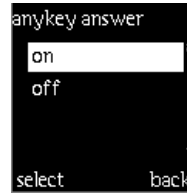


- > If there are sub-menus, scroll to the one you want, for example **call settings**.
- > Press **select**.
- > If the menu contains further sub-menus, repeat the above step.

A scroll bar informs you that you are in a list and indicates where you are in that list.



- > Press **select** to enter the next submenu, for example, **anykey answer**.
- > This only has two options, **on** or **off**.



- > Use the **SCROLL** keys to choose.
- > Press **select** to confirm.



To return to the previous menu level, press **back**. To exit the menu without changing settings and to return to stand-by, press the **END** key.

MESSAGES

This allows you to read, write and send text messages or save your own messages for later use.



Before you can send a message a **message centre number** is required. If this is not set up for your phone, contact your service provider.

WRITING AND SENDING TEXT MESSAGES

The **write message** menu allows you to write and edit text messages and offers two methods of doing so:

- > Manual text input.
- > Predictive text input.

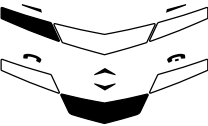
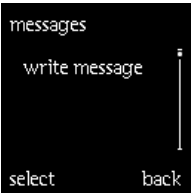


The amount of characters you can enter into a message is dependant on the country and service provider you use.

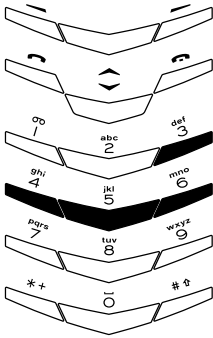
MANUAL TEXT INPUT

An example of using this method is shown opposite. When keying in a text message, the first character following a full stop is always upper case.

Writing a message



- > Press **menu** to access the messages feature.
- > Press **select** to access **write message**.
- > Press **select** again to write your message.

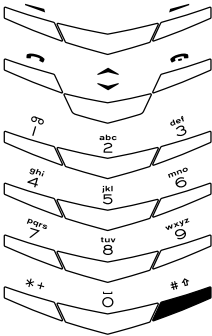


- > Enter your message, for example *Hello Jim* using the **ALPHA** keys.
- > For **H** press the 4 key twice.
- > For **e** press the 3 key twice.
- > For **l** press the 5 key 3 times.
- > For **l** press the 5 key 3 times.
- > For **o** press the 6 key 3 times.
- > Press the zero key to create a space.
- > Press the **#** key (this switches to upper case).
- > For **J** press the 5 key.
- > Press the **#** key (return to lower case).
- > For **i** press the 4 key 3 times.
- > For **m** press the 6 key.
- > Use **clear** to remove characters entered in error.

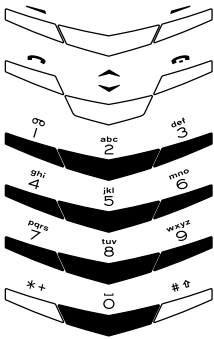
Text input options



- If the next letter you require is located on the same key:
- > Press the upper **scroll** key to return the cursor.
  - > Alternatively, wait until the cursor re-appears then key in the letter.

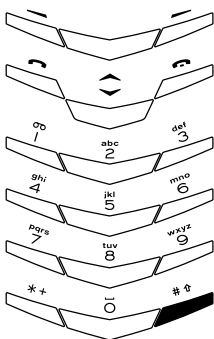


- To switch between upper and lower case:
- > Press the **#** key quickly.
  - > The symbol **ABC** or **abc** at the top of the display indicates the selected case.



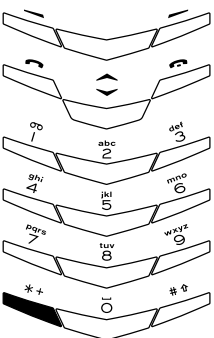
To insert a number:

- > Press and hold the required key.
- > Number mode is indicated by **123** at the top of the display.



To switch between letters and numbers:

- > Press and hold the **#** key.



To display a list of special characters, for example a full stop or comma.

- > Press **\* +**
- > Move through the list to the desired character using the **SCROLL** keys.
- > Press **use** to insert it.

Other text input options are listed in a sub-menu and are accessed as follows:

- > Press **options**.

- > Scroll down to one of the options listed.

#### clear text

Clears all text from the display.

- > Press **select** to clear.



Pressing and holding the **clear** key also clears all text.

#### insert name

Inserts a name into your message from your directory.

- > Press **select**.
- > Scroll to the name you require.
- > Press **options**, **insert name** is highlighted.
- > Press **select** to enter it into your message.

#### insert number

Inserts a phone number into your message.

- > Press **select**.
- > Press **search**, scroll to the name you require.
- > Press **ok**, the number appears.
- > Press **ok** again to enter it into your message.

#### insert template

Inserts a template into your message. A list of pre-defined messages is stored in your phone.

- > Press **select**.
- > Scroll to the required template.
- > Press **select** to enter it into the message.

#### TEMPLATES FOLDER

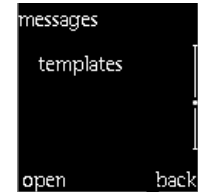
This contains a list of standard answers and templates for writing or replying to messages.

You have the option to edit text message templates but the original templates are restored if the sub-menu **settings - restore factory settings** is activated.

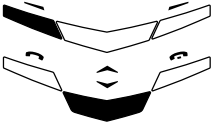


The full stop is also available on the 1 key.

Editing a template



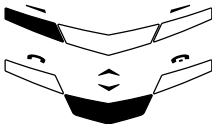
- > Press **menu**, scroll to **messages**.
- > Press **select**.
- > Scroll to **templates**.
- > Press **open**.



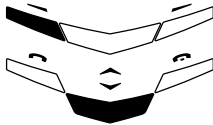
- > Scroll to the template you require.
- > Press **select**.



- > Press **options**.
- > Scroll to **edit**.
- > Press **select**.
- > Edit the document at the flashing cursor.



- > For example, change *home* to *work*.
- > Press **options** when complete.
- > Scroll to **save message**.
- > Press **select**.
- > A confirmation message appears.



PREDICTIVE TEXT INPUT

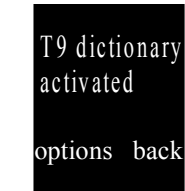
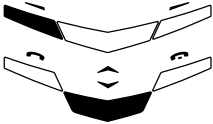
Predictive text input is a quick way of entering messages allowing you to key in characters by single key presses. This text is matched against a built-in dictionary which attempts to predict the word you are keying in.

First, you must select the language for the dictionary.

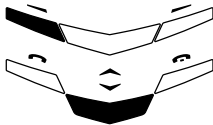
Selecting language for predictive text



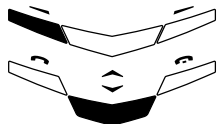
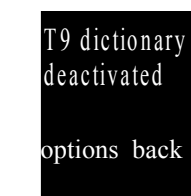
- > Press **menu** to access **messages**.
- > Press **select** to access **write message**.
- > Press **select** and then **options**.
- > Scroll to **dictionary**.
- > Press **select**.



- > Scroll to the desired language.
- > Press **select**.
- > **T9 dictionary activated** is displayed, the predictive text input is now on.



Predictive text is only available for languages listed in your sub-menu.



To change predictive text back to manual text input:

- > Press **options**.
- > Scroll to **dictionary**.
- > Press **select**.
- > Scroll to **dictionary off**.
- > Press **select**.
- > **T9 dictionary deactivated** is displayed.



Press and hold **options** to quickly activate and deactivate predictive text input.

### Writing with predictive text input

Start keying in a word by using the **ALPHA** keys but instead of pressing the same key two or three times as in manual text input, press the key once for each letter.

The example below shows how to write *Hello* and notice how it differs from the manual text input method. During this stage the phone attempts to match the word with one in its dictionary so please disregard the display until the word actually appears.



Press the **4** key for **h**



Press the **3** key for **e**



Press the **5** key for **l**



Press the **5** key for **l**



Press the **6** key for **o**

If the word is correct, confirm it by pressing the zero key (space) and start keying in the next word.

If the word is incorrect, you have the following options:

- > Press the **\*+** key repeatedly until the required word appears, then confirm it by pressing the zero key.

or

- > Press **options**.
- > Scroll to **next match**.
- > Press **select**.
- > Press the **\*+** key repeatedly until the desired word appears, then confirm it by pressing the zero key.

If a word is not recognised, a question mark appears and an audio alert sounds.

- > Press **spell**, this takes you to the **insert word** option, explained below.

### Predictive text input options

These input options appear in the sub-menu only when predictive text is on.

- > Select **options**.
- > Scroll to the required option.
- > Press **select**.

#### insert word

Adds a new word to the message and dictionary. (Reverts back to manual text input to do this).

- > Key in the new word, for example *Vertu*.
- > Press **save**.

The word is now entered into the message and stored in the dictionary. The next time you use predictive text it will be recognised.

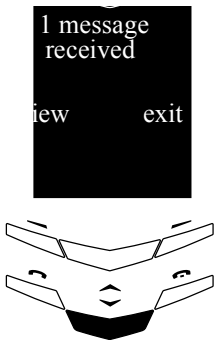
#### insert symbol

Adds a symbol to your message.

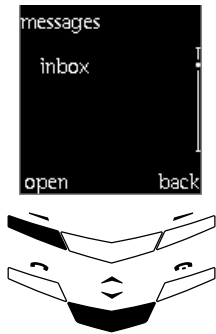
- > Select the required symbol using the **SCROLL** keys.
- > Press **use** to enter it into your message.

READING MESSAGES

When a message is received, information text and an envelope icon appears in the display. By default this is accompanied by a series of audio tone



- > Press **view**.
- > Use the down **scroll** key to read all the message.
- > Press **exit** to read it later.



- To read the text message later:
- > Select the **messages** menu.
  - > Press **select**.
  - > Scroll to **inbox**.
  - > Press **open**.
  - > Scroll to the required message.
  - > Press **select** to read it.

An unread text message is indicated by the envelope icon in front of it.  
The message is stored in the **inbox** folder after you read it.

Unrecognised characters

Occasionally you might receive a message containing unrecognised characters. These are displayed as □. This does not affect the operation of your phone in anyway and you may still reply in the normal manner.

Reading message options

When reading a message, a number of options are available.

- > Press **options** to scroll through the list.
- > Press **select** for the required option.

**erase** Erases the message from memory.

- > Select **erase**.
- > Press **ok** to confirm.

**reply** Choose one of the following reply types.

- > Press **select**.

**empty screen** — original message not included in the reply message, key in new text accordingly.

**orig. message** — original message included in the reply message. Add additional text if required.

Insert one of a list of standard answers such as **yes**, **no** and so on. Only the selected standard answer is included in the reply. This can be edited.

**template** — the selected template is included in the beginning of the reply. This can be edited.

**forward** Forward to someone else.

- > Press **select**.
- > Press **search**, scroll to a name in your directory or alternatively key in the recipient's number.
- > Press **ok**.
- > The number is displayed.
- > Press **ok** to forward on the message.

**forward options** See: *Sending to multiple recipients* on page 2-9.

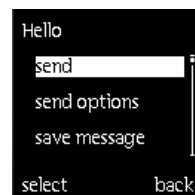
**move** Move your message to a folder.

- > Scroll to one of the following: **inbox**, **outbox**, **archive**, **templates**.
- > Press **ok**.

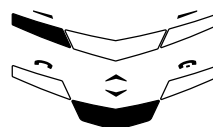
**edit** Edit the message as manual text.  
See *Writing a message* on page 2-4.

**rename** Rename message, edit as manual text.  
See *Writing a message* on page 2-4.

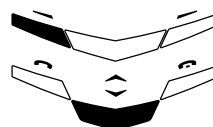
## SENDING A MESSAGE



- > Press **options**.
- > Scroll to **send**.
- > Press **select**.



- > Enter the recipient's phone number.
- > Alternatively, press **search** and scroll to a stored name in your directory.
- > Press **ok**.



### copy to agenda

Press **select** to copy the message into your agenda menu. It is copied to the **view day notes** section. See *Viewing notes* on page 2-22.

### use number

Choose to save, call or send another message.

- > Press **select**, the current number is highlighted.
- > Press **options**, scroll to the one you require.
- > Press **select**.

### details

Find details of who sent the message and date and time.

- > Press **select**.

### font size

Choose between large or small fonts

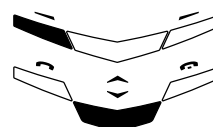
- > Press **select**.

## Sending to multiple recipients

To send a new message to more than one person:



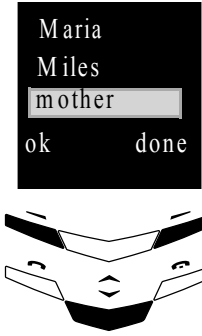
- > After you have written the message, press **options**.
- > Scroll to **send options**.
- > Press **select**.



- > **multiple copies** is highlighted.
- > Press **select** to display a list of names.



After choosing any of the above, send your message.



- > Scroll to the desired name.
- > Press **ok** to send the message.
- > Select the next recipient.
- > Press **ok**.
- > When you have sent the message to everyone you want to send it to, press **done**.



- > Scroll to the desired name.
- > Press **ok** to send the reply.
- > Select the next recipient.
- > Press **ok**.
- > When you have replied to everyone you want to, press **done**.

ORGANISING YOUR MESSAGES

All messages stored in your phone’s message memory are organised in folders.

Inbox and outbox folders

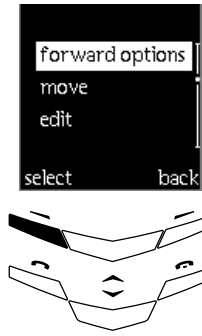
After you have read an incoming message, the phone stores the message in the **inbox** folder.

When you save a message you have written and/or sent, it is stored in the **outbox** folder.

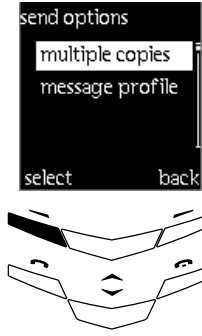


*The blinking envelope icon indicates that the message memory is full. Before you can receive or send new messages you need to delete some of your old ones.*

To send a reply to more than one person:



- With the received message displayed.
- > Press **options**.
  - > Scroll to **forward options**.
  - > Press **select**.



- > Scroll to **multiple copies**.
- > Press **select** to display a list of names.

Archive and user specified folders

To ensure that certain messages are not overwritten when the message memory is full, you can move some of them to the **archive** folder or add new folders and store them there.

Adding a folder

- > Select the **messages** menu.
- > Press **select**.
- > Scroll to **my folders**.
- > Press **open**.
- > Press **options**, scroll to **add folder**.
- > Press **select**.
- > Key in the name of the new folder.
- > Press **ok**.



**Deleting a folder**

- > Select the **messages** menu.
- > Press **select**.
- > Scroll to **my folders**, press **open**.
- > Scroll to the folder you want to delete.
- > Press **options**.
- > Scroll to **remove folder**.
- > Press **select**.
- > Press **ok** to confirm.



*When you delete a folder, all the messages in that folder are also deleted.*

**Deleting all folders**

- > Select the **messages** menu.
- > Press **select**.
- > Scroll to **erase all**.
- > Press **select**.

**Method 1**

- > Scroll to the folder you wish to delete.
- > Press **ok**.
- > **erase all read messages from folder?** appears.
- > Press **ok**.

**Method 2**

- > Scroll to **all read**.
- > Press **ok** to erase all read messages.
- > **erase all read messages from folder?** appears.
- > Press **ok**.

**Moving or erasing a message**

- > Select the **messages** menu.
- > Press **select**.
- > Scroll to **inbox**.
- > Press **open**.
- > Select the message you wish to move/erase.
- > Press **select**.
- > Press **options**.
- > Scroll to **move** or **erase**.
- > Press **select**.
- > If you want to move a message, scroll to the selected folder name.
- > Press **ok**.

**MESSAGE SETTINGS**

When you reply to a message and send it or when you write a message and send it, the phone uses a default setting.

To access the message settings list:

- > Select the **messages** menu.
- > Press **select**.
- > Scroll to **message settings**.
- > Press **select**.
- > Scroll down to access the settings.

You can change settings marked with \* but for normal use this is not necessary.

**message centre number** — this is supplied with your SIMcard and is automatically sent with your message.

**\*message sent as** — the default setting is **text**. There are also options to send as a **fax**, **e-mail** or **paging**. Contact your service provider for further information.

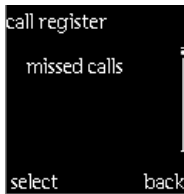
**\*message validity** — Indicates how long messages remain in the phone's memory. Options are: **maximum time, 1 hour, 6 hours, 24 hours, 3 days, 1 week**.

**default recipient number** — normally inactive, a feature used with **message profiles** (see overleaf).

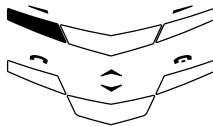
**\*delivery reports** — informs you that a message has been sent and delivered to the recipient. Options are: **yes** or **no**.

CALL REGISTER

This allows you to view information and delete phone numbers that are registered by the phone.



- > Press **menu**, scroll to the **call register** menu.
- > Press **select**.
- > Scroll to access the options listed below.



**\*reply to you via same centre** (network service) — allows the recipient of your message to send you a reply message via your own message centre. This option is a more efficient way of receiving messages when in another network area, typically when you are abroad. Options are: **yes** or **no**.

The default setting is **no**. Check with your service provider that this feature is supported before changing.

ADVANCED MESSAGE FUNCTIONS


Some service providers offer a **message profiles** feature which allows you to set up a “profile” or a separate set of message settings. For example one profile for sending e-mail and one for sending text messages.

For further information about these and similar features, contact your service provider.

CALL REGISTER OPTIONS

**missed calls** (Network service). Views a list of the last 10 unanswered phone numbers.

> Press **select** to view.


 *When a note about missed calls is being displayed, press **list** to access the list of missed calls. To call back immediately, press the **SEND** key.*

**received calls** (Network service). Views a list of the last 10 answered numbers.

> Press **select** to view

**dialled numbers** Views the 10 most recently called numbers.

> Press **select** to view.

 *To quickly access a list of previously dialled numbers, press the **SEND** key once when the phone is in stand-by and scroll to the name you require.*

**erase recent calls** Erases all phone numbers listed in the **missed calls**, **received calls** and **dialled numbers** sub-menus. You cannot undo this operation.

To erase:

> Press **select**.

> Scroll to either: **received**, **missed**, **dialled**, **all**.

> Press **select** to confirm.

## call duration

Views the duration of your incoming and outgoing calls.

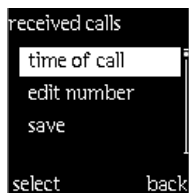
To view:

- > Press **select**.
- > Scroll to either: **last call duration**, **all calls duration**, **received calls duration**, **dialled calls duration**, **clear timers**.
- > To **clear timers**, the phone security code is required. See *security code* on page 6-2.

## call costs

- > (Network service). This facility allows you to check the cost of **all calls** or your **last call**. See your service provider for further information.

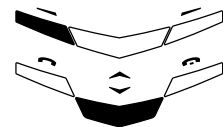
**missed calls**, **received calls** and **dialled numbers** have the following sub-menus and allow you to:



- Check the time of call.*
- Edit the number.*
- Save the number.*
- Erase the number from the list.*
- View the number.*

To check or change one of these:

- > Press **options**.
- > Scroll to the option.
- > Press **select**.



**missed calls** and **received calls** are displayed only if your network supports this option.

## PROFILES

This selects an audio tone setup for different environments such as meetings or outdoor use.

The options are:

**general** (default)

**silent**

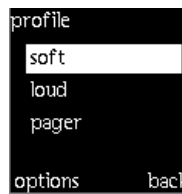
**soft**

**loud**

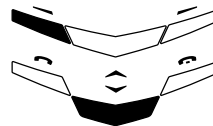
**pager**

**headset** ( visible only when headset is inserted).

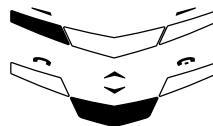
## ACTIVATING A USER PROFILE



- > Press **menu**, scroll to **profiles**.
- > Press **select**, scroll to the required profile setting.
- > Press **options**.



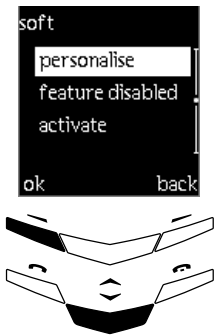
- > Scroll to **activate**.
- > Press **ok**.



To access a profile from stand-by:

- > Press the **POWER** key quickly.
- > Scroll to the profile you want.
- > Press **ok**.

Personalising settings



- > Scroll to **personalise**.
- > Press **ok**.
- > Scroll to one of the profile options below.
- > Press **back** when you are finished.
- > Press **activate**.

Profile options

incoming call alert

- You have a choice of:
- ringing**
  - ascending**
  - ring once**
  - beep once**
  - off** (no tones).
- > Press **select**, scroll to the option required.
  - > Press **select** to confirm.

ringing tone

- > Press **select**, scroll to your choice.
- > Press **ok**.

ringing volume

- > Press **select**, scroll through the volume settings.
- > Press **ok** at the required level.

vibrating alert

- Sets the phone to vibrate at an incoming voice call and also an incoming message.
- > Press **select**.
  - > Scroll to **on** or **off**.
  - > Press **ok**.

message alert tone

- Sets the ring tone type for messages received.
- > Press **select**.
  - > Scroll to the type required, the tone will be heard as you scroll.
  - > Press **ok**.

keypad tones

- Sets the volume for the keypad when keying in.
- > Press **select**, scroll to the required level.
  - > Press **ok**.

warning tones

- Sets a warning tone when the battery is running low.
- > Press **select**, scroll to **on** or **off**.
  - > Press **ok**.

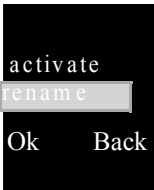
auto answer

- With the headset inserted, you can answer using your voice.
- > Press **on** to use the facility
  - > **no** is the default setting.

alert for

- > Used with the **caller groups** feature, see *caller groups* on page 3-6.

Rename profiles



- > Scroll to **rename**.
- > Press **ok**.
- > Delete the existing name
- > Key in the new name
- > Press **ok**


## SETTINGS

To access from stand-by:

- > Press **menu**.
- > Scroll to **settings**.
- > Press **select**.
- > Scroll to the sub-menus.

The following pages detail the sub-menus and their respective options.

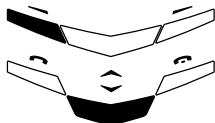
### ALARM CLOCK

The alarm clock uses the time format set for the clock, see *setting the time* on page 2-16 if time is not set. In stand-by, an indicator  shows that the alarm is set to on. The alarm clock will work even when your phone is off.

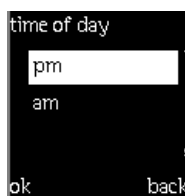
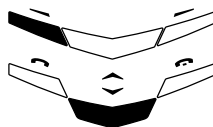
To set an alarm time:



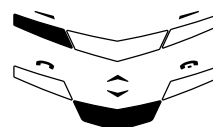
- > Press **select**.
- > Scroll to **on**.
- > Press **ok**.



- > Scroll between the hour/minute characters.
- > Change the time, with the **ALPHA** keys.
- > Press **ok**.



- > Scroll to **am** or **pm** (if 12 hour clock selected).
- > Press **ok**.



At the selected time an alert tone is heard, **alarm** is displayed and the phone backlight flashes.

To stop the alarm:

- > Press **stop**.



*If you press **stop**, the phone asks if you want to activate the phone for calls. Press **yes** to do so or press **no** to keep the phone off.*

If you let the phone ring for a minute or press **snooze**, the alarm stops for 5 minutes and then resumes.

To turn the alarm off:

- > Press **select**.
- > Scroll to **off**.
- > Press **ok**.

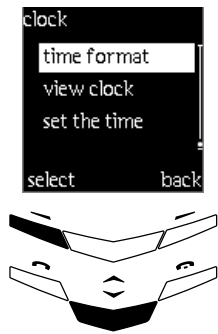


*The alarm will sound even if you have selected the **silent** profile.*

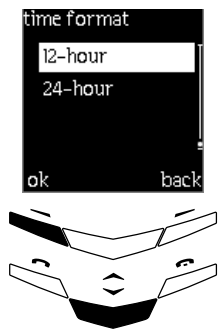
CLOCK

The clock is displayed by default and is also used with the following functions: **messages**, **call log**, **alarm clock** and **agenda**.

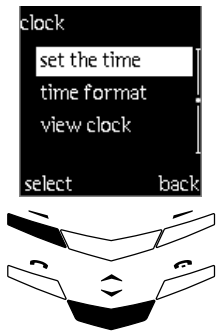
SETTING THE TIME



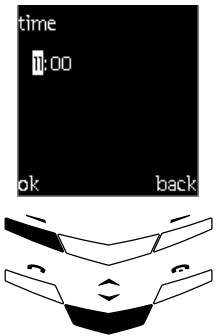
- > Press **select**.
- > Scroll to **time format**.
- > Press **select**.



- > Scroll to the required setting.
- > Press **ok**.

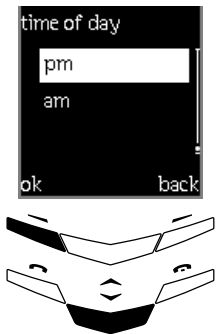


- > Press **select**.
- > Scroll to **set the time**.
- > Press **select**.



- > Scroll between the hour/minute characters.
- > Change the time, with the **ALPHA** keys.
- Example 08:30
- > Key in 8.
- > Scroll to minutes, the leading zero is added.
- > Key in 30.
- > Press **ok**.

- Example 12:30
- > Key in 12
- > The cursor automatically jumps to the minutes.
- > Key in 30.
- > Press **ok**.



- > Scroll to **am** or **pm** (if 12 hour clock selected).
- > Press **ok**.

Other options are as follows:

**hide clock** / **view clock** (Only one is visible).

- > Press **select** to either hide or view the clock.



*If the battery is removed from the phone for a long time, you may need to set the time again.*

## call settings

**anykey answer**

To answer incoming calls using any key except the **POWER** and **END** keys.

- > Press **select**.
- > Scroll to **on**.
- > Press **select** to confirm.

**automatic redial**

This makes up to 10 attempts to connect a call if the network is busy or fails to connect.

- > Press **select**.
- > Scroll to **on**.
- > Press **select** to confirm.

**summary after call**

(Network service). This displays the duration of the last call. If you have the **call costs** feature enabled, the cost is displayed too.

- > Press **select**.
- > Scroll to **on**.
- > Press **select** to confirm.

The next time you end a call, the summary is briefly displayed.

**speed dialling**

See *speed dialling* on page 4-1 for further information.

**call waiting service**

(Network service). This notifies you of another incoming call while you have a call in progress.

See *call waiting* on page 4-3.

**own number sending**

(Network service). This displays your phone number to the person you are calling.

Contact your service provider for further information.

## PHONE SETTINGS

**language**

- > Press **select**.
- > Scroll to the required language.
- > Press **select**.

If **automatic** is selected, the language chosen is based on the current SIM card.

Language setting also affects the time and date formats of the following sub-menus: **agenda**, **alarm clock**, **clock**



*Should a SIM card be inserted using an unsupported language, the phone will default to English.*

**welcome note**

Key in a message (up to 44 characters in length) to appear briefly when the phone is switched on.

- > Press **select**.
- > Key in the text.
- > Press **options**.
- > Scroll to **save** (or **erase** to remove a message).
- > Press **select**, a confirmation message appears.

network selection

The network you are connected to can be selected automatically or manually.

In **automatic** mode the phone automatically seeks and selects one of the cellular networks available in your area.

- > Press **select**.
- > Scroll to **automatic**.
- > Press **select**.

In **manual** mode the phone shows a list of the available networks.

- > Press **select**.
- > Scroll to **manual**.
- > Scroll to your preferred provider.
- > Press **select**.

confirm SIM service actions

- > This activates any extra network service you may have agreed with your service provider. See *SIM services* on page 2-24.
- > Options are: **asked** or **not asked**.

ROAMING

(Network service) Roaming is the ability to make and receive calls in areas not covered by your service provider. This can occur domestically and internationally.

Digital phones work at 900/1800MHz in Europe, Asia and South America and 1900MHz primarily for the USA. Your Vertu phone is dual band and works on 900 and 1900MHz.



*This device will not operate on the 900MHz bandwidth in the USA.*

COMMUNICATION SETTINGS

info services

- > (Network service). This service typically offers access to various topics such as weather or traffic conditions. For available topics and relevant topic numbers, contact your service provider.
- > Press **select**.
- > Scroll to **on** to receive messages on the active topics. You can edit the list of topics, and mark a topic **active** or **inactive**.
- > Press **ok** to confirm.
- > Scroll to **topic index** to retrieve a list of available topics from the network.
- > Press **ok** to confirm.
- > Scroll to **topics** to add or edit a topic in the list by keying in its number and name.
- > Press **ok** to confirm.
- > Scroll to **language** to set the language for the messages. Only messages in the selected language are shown.
- > Press **ok** to confirm.



*You can save info service messages in one of your user-specified folders.*

listen to voice messages

(Network service). This allows you to call your voice mailbox to see if there are any messages.

Press **ok** and your mailbox will be called automatically.

Follow instructions given by the network voicemail service.

voice mailbox number

Store or edit your voice mailbox number. For more information about your voice mailbox number, contact your service provider.

RESTORE FACTORY SETTINGS

This resets the menu settings listed below to their original values. The security code is needed for this function. See *security code* on page 6-2.

SECURITY SETTINGS

See “Security information” chapter 06.

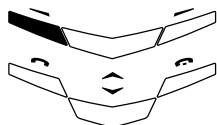


## CALL DIVERT

(Network service). This directs your incoming calls to another number (for example, your voice mailbox number). For details contact your service provider.



- > Press **menu**, scroll to **call divert**.
- > Press **select**.
- > Call divert options are shown below.



### CALL DIVERT OPTIONS

#### divert all voice calls

All voice calls are diverted and no ringing tone is played at an incoming call.

#### divert if busy

Voice calls are diverted when your number is busy.



*If **divert if busy** is activated, rejecting an incoming call will also divert the call.*

#### divert if not answered

Voice calls are diverted when you do not answer a call within the preset time.

#### divert if out of reach

Voice calls are diverted when your phone is switched off or outside of the network service area.

#### divert if not available

Voice calls are diverted when:

- > You do not answer a call.
- > Your phone is switched off.
- > You are out of the network service area.

#### divert all fax calls

All fax calls are diverted.

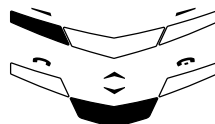
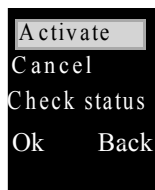
#### divert all data calls

All data calls are diverted.

#### cancel all divers


Cancel all diverted calls.

To activate, cancel or check the status of these options:



- > Press **select** at the required option.
- > Scroll to **activate**.
- > Press **ok** to turn the function on.
- > Scroll to **to other number** or **to voice mailbox**.
- > Press **ok**.
- > Scroll to **cancel**, press **ok** to turn the function off.
- > Scroll to **check status**, press **ok** to check if the function is on or off.




The  icon is shown in stand-by when you have activated **divert all voice calls**.

AGENDA

The **agenda** allows you to set up a series of reminders, meeting dates and annual events such as birthdays. You can also be reminded by setting an audio tone.


To use the **agenda**, the date and time require setting up. Check this as follows:

 *The **set the time** and **time format** may already be set up but we recommend getting familiar with the following procedure.*

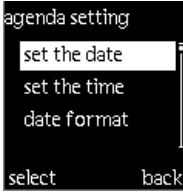


- > Press **menu**, scroll to **agenda**.
- > Press **select**.
- > The default view is the *day* view which highlights the current day.
- > Use the **SCROLL** keys to move to other dates. The current date always remains marked.


SETTING UP YOUR AGENDA



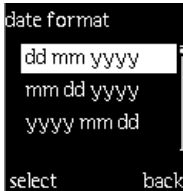
- > Press **options**.
- > Scroll to **settings**.
- > Press **select**.



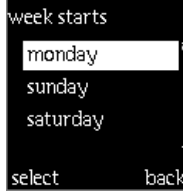
- > Scroll to **set the date**.
- > Press **select**.



- > Use the **SCROLL** keys to toggle between the date characters.
- > Use the **ALPHA** keys to change the figures.
- > When complete, press **ok**.
- > Scroll to **set the time** and repeat the above procedure.
- > Scroll to **time format** and change as required.
- > Press **ok**.



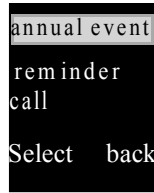
- > Scroll to **date format**.
- > Press **select**.
- > Scroll to the required setting.
- > Press **select**.



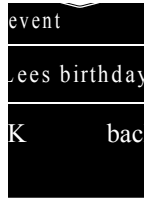
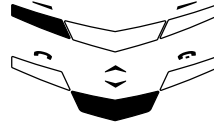
- > Scroll to **week starts on**.
- > Press **select**.
- > Scroll to the required day.
- > Press **select**.



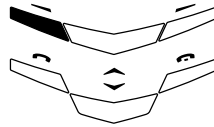
- > Scroll to **auto erase** to decide how long an entry remains in your agenda.
- > Press **select**.
- > Scroll to the required time frame.
- > Press **select**.



- > Scroll to **anniversary**.
- > Press **select**.



- > Key in the event or search for the persons name and key in any extra text.
- > Press **ok**.



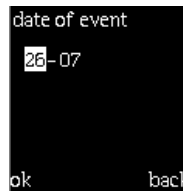
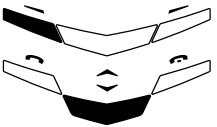
## USING YOUR AGENDA

### Creating notes

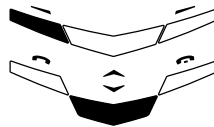
Your agenda is now set up. This example creates a birthday note for someone listed in your **directory**.



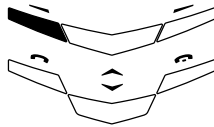
- > Press **menu**.
- > Scroll to **agenda**.
- > Press **select**.
- > Press **options** and scroll to **create note**.
- > Press **select**.



- > Use the **SCROLL** keys to toggle between the figures and set the date with the **ALPHA** keys.
- > Press **ok**.

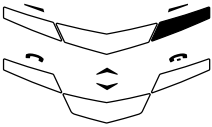


- > At **year of event**, you may wish to enter date of birth as in this case. This is optional.
- > Key in text or leave blank.
- > Press **ok**.



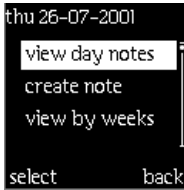


- > The date is now underlined and installed in your **agenda**.
- > Press **back** to return to the **agenda** main display.



To create a **call** or a **reminder**, use the same procedure.

Viewing notes

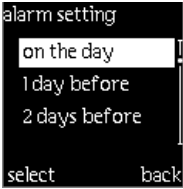


- > Press **menu**.
- > Scroll to **agenda**.
- > Press **select**. The current date is displayed.
- > Scroll to an underlined date.
- > Press **options**.
- > Scroll to **view day notes**.
- > Press **select** to view the note.

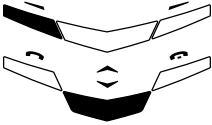
**view day notes** is not visible unless there are notes attached to that day.



*In the day view or week list, you can quickly go to today's day view by pressing the # <sup>↑</sup> key.*



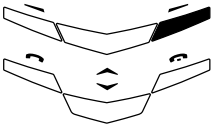
- > Set up an alarm to remind you.
- > Scroll to the required time frame.
- > Press **select**.



- > Select if you require an audible tone.
- > Scroll to the setting.
- > Press **select**.



- > A confirmation message appears and your event is displayed along with the age if you used the **year of event** option.
- > Press **back** to return to the agenda day view.



**view by weeks**

Weeks are highlighted instead of days.

- > Press **select**
- > Use the **SCROLL** keys to change between weeks.

**go to date**

- > Press **select** to go to the desired date.



*You can move to a future date quickly as the following example shows. If today is the 9th, key in 3, the date changes to the third day of the following month.*

**OTHER AGENDA OPTIONS****view day notes**

When viewing details of the attached note, press **options** to access the following:

**create note** – create another note for that day.

**erase** – move the entry from the agenda.

**edit** – change text information.

**move** – change the date or other settings.

**repeat:**

**never.**

**every day.**

**every week.**

**every 2 weeks.**

**every year.**

**send note** – send to the **agenda** of another Vertu phone by using **to agenda**. Send as text message to another phone by using **as text**.

**copy** – copy the information to another date.

- > Press **select** for the option you require.

**settings**

This is a summary of the settings used to set your agenda up.

**set the date.****set the time.****date format:**

**dd mm yyyy.**

Day, Month Year.

**mm dd yyyy.**

Month, Day, Year.

**yyyy mm dd.**

Year, Month, Day.

**time format:**

**24hr.**

**12hr.**

**week starts on:**

**monday.**

**sunday.**

**auto erase:**

**never.**

**after 1 month.**

**after 3 months.**

**after 6 months.**



*Repeat notes e.g birthday notes are not deleted.*

**Note alarms**

The phone emits an audible tone, the display flashes and shows the note (even in **silent** mode). With a **call** note on display, to call the displayed number:

- > Press the **SEND** key.

To stop the alarm and view the note:

- > Press **view**.

To stop the alarm without viewing the note:

- > Press **exit**.

SIM SERVICES

The most common network features are explained in this manual. This is an extra menu, in fact a placeholder, to allow a service provider to offer you their unique set of features or facilities, for example online banking or sports information.

Although this is called *SIM services*, the name and contents of the menu may say something different, for example *Information*.

Contact your service provider for further information.

## 03 THE DIRECTORY

### GENERAL

The directory acts as a personal phone book, storing your names and numbers in two memory areas, **phone** or **SIM card**.

**phone** — this is an internal memory and stores up to 500 names fully populated. Each name can have five number types and two text notes assigned to it. See *multiple numbers and text per name* on page 3-4 for an explanation of this.

**SIM card** — the phone supports SIM cards that store up to 250 names and phone numbers.

#### WHICH MEMORY TO USE

The **phone** memory has the greater storage capacity but the **SIM card** memory has more flexibility as SIM cards can be used in other phones should you need to change them.

The default setting is **SIM card**.

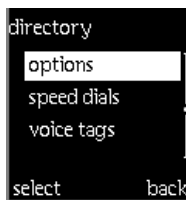
Certain features only work when the **phone** memory is in use, these are labelled (*phone memory only*) in this chapter. If you plan to make constant use of the features listed below, use **phone** memory as your normal setting.

- > *Business cards.*
- > *Multiple numbers and text per name.*

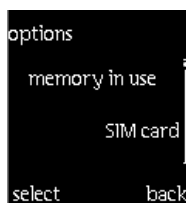
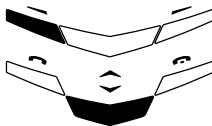
#### SELECTING MEMORY TYPES

Set the phone to either internal memory (**phone**) or **SIM card**.

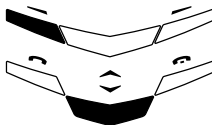
When in stand-by:



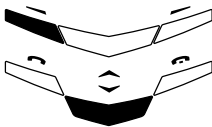
- > Press **directory**.
- > Scroll to **options**.
- > Press **select**.



- > Press **select** when **memory in use** is displayed.



- > To change this, scroll to **phone**.
- > Press **select**.
- > If the SIM card is changed, the SIM card memory is automatically selected.



STORING NAMES AND NUMBERS

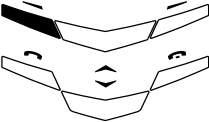
When in stand-by:



- > Press **directory**.
- > Scroll to **add name**.
- > Press **select**.



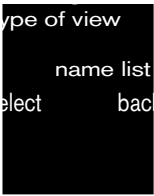
- > Key in the name details.
- > Press **ok**.
- > Key in the number details.
- > Press **ok**.
- > A confirmation message appears.



VIEWING STORED NAMES AND NUMBERS

Choose how you want your names displayed, either three names at a time, use **name list** or one name and phone number at a time, use **name & number**.

When in stand-by:



- > Press **directory**.
- > Scroll to **options**.
- > Press **select**.
- > Scroll to **type of view**.
- > Press **select**.



- > Scroll to **name list** or **name & number**.
- > Press **ok**.







When in stand-by, to quickly access a list of stored names and numbers, press either **SCROLL** key.

#### COPYING BETWEEN MEMORIES

This feature allows you to copy names and phone number from the phone memory to your SIM card memory or vice-versa. Copying from the SIM card to the phone memory is necessary if you want to:

- > Add more than one number or some text to a name.
- > Use the business cards feature.

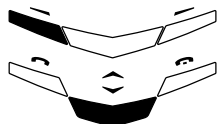
When in stand-by:

#### SEARCHING AND CALLING

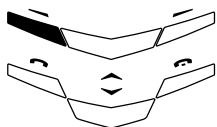
When in stand-by:



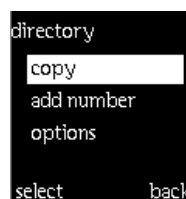
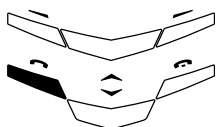
- > Press **directory**.
- > Scroll to **search**
- > Press **select**.



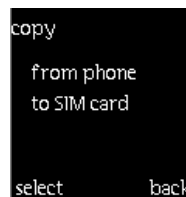
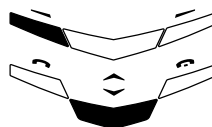
- > Key in the first character of the name you are searching for and press **search**.
- > Alternatively, press **list** to access a list of names.



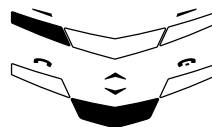
- > Press the **SEND** key to make a call.



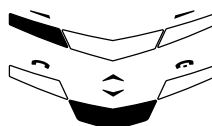
- > Press **directory**.
- > Scroll to **copy**.
- > Press **select**.



- > Scroll to either **from phone to SIM card** or **from SIM card to phone**.
- > Press **select**.



- > Scroll to one of the options shown.
- > Press **select**.



Copying options

- one by one

> Scroll to the required name.

> Select either **erase original** or **keep original**.

> Press **copy**.
- all


> Select either **erase original** or **keep original**.

> Press **ok** when **start copying ?** is displayed.
- default nos.

> Select either **erase original** or **keep original**.

> Press **ok** when the text **start copying ?** is displayed.






> The default numbers are those listed as **general** (see below).

 When you copy from **SIM card** to **phone**, default **nos.** is not shown.


MULTIPLE NUMBERS AND TEXT PER NAME

(Phone memory only)

The first number stored under a name automatically becomes the default number. When you select a name from the **directory**, to make a call or to send a message, this number is always used. The default number is listed as **general**. You can store up to 5 types of numbers for the same name, these are:

-  **general** (default type).
-  **mobile**.
-  **home**.
-  **office**.
-  **fax**.

Also two of the following text items can be added to the same number. A total of five numbers and two text items per name is possible.

 **e-mail**.

 **postal add.**

 **notes**.

See the example below of a fully populated **directory** entry:

**general**

maria - 01250 1234

**mobile**

01700 3421

**home**

01250 2000

**office**

01580 4201

**fax**

01580 3000

**e-mail**

maria@vertu.com

**notes**

not working Fridays

Adding additional numbers to a name

select name

Maria

Martin

Mary

add no.

back

> Press **directory**.


> Scroll to **add number**.


> Press **select**.


> Scroll to the name.


> Press **add no.**

number type









select

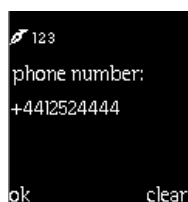
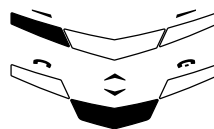
back

> Scroll to the type of number you require.

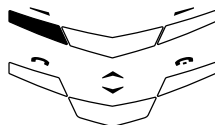
> Press **select**.



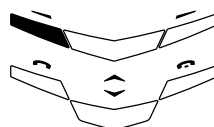
- > Scroll to the type of text you require.
- > Press **select**.



- > Key in the number details.
- > Press **ok**.
- > A confirmation message appears.



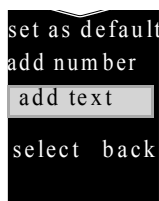
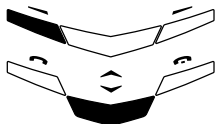
- > Key in the text details.
- > Press **ok**.
- > A confirmation message appears.



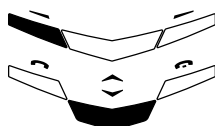
#### Adding additional text to a name



- > Press **directory**.
- > Scroll to **search**.
- > Press **select**.
- > Scroll to the name.
- > Press **details**.



- > Press **options**.
- > Scroll to **add text**.
- > Press **select**.



ORGANISING THE DIRECTORY


To help organise and manage your directory, useful features like caller groups, business cards and general editing facilities are available.

CALLER GROUPS

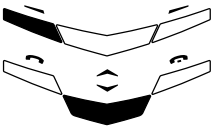
This allows you to allocate different groups to the people listed in your directory, for instance *Mother* would go in the family group. You can also assign a different ring tone to each group for easy recognition. The groups are:

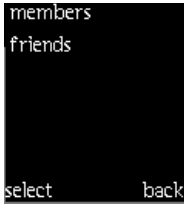
- > family
- > vip
- > friends
- > colleagues
- > other

Adding group names and numbers

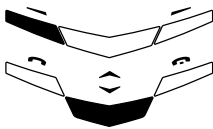



- > Press **directory**.
- > Scroll to **caller groups**.
- > Press **select**.
- > Scroll to the required group.
- > Press **select**.



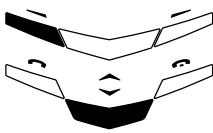


- > Scroll to **members**.
- > Press **select**.





- > Press **ok** when **add name** is highlighted.
- > Your normal names list appears.
- > Scroll to the name required.
- > Press **add**.
- > The name appears in the appropriate caller group.




To add more names to the group:

- > Press **options**.
- > Scroll to **add name**.
- > Press **ok**.
- > Scroll to the name required.
- > Press **add**.

If you have more than one number stored under the name, for example, the person already has a mobile and a home number listed.

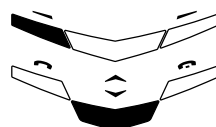
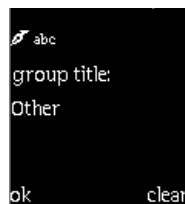
- > Scroll to the number you want to add to the caller group.
- > Press **ok**.

 You can also add a new name to a caller group directly from the directory name list as follows.

Scroll to the desired name in the directory.

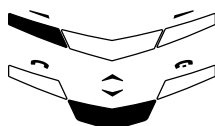
- > In stand-by, press either **SCROLL** key, to display the names list.
- > Press **details**.
- > Press **options**.
- > Scroll to **caller groups**.
- > Press **select**.
- > Scroll to the desired caller group.
- > Press **select**.

## Renaming a group

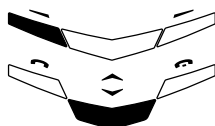
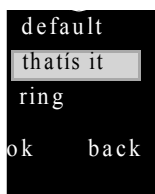


- > Press **directory**.
- > Scroll to **caller groups**.
- > Press **select**.
- > Scroll to the required group.
- > Press **select**.
- > Scroll to **group title**.
- > Press **select**.
- > Key in the new name details.
- > Press **ok**.

## Setting group ring tones

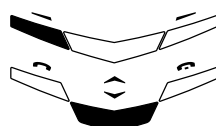


- > Press **directory**.
- > Scroll to **caller groups**.
- > Press **select**.
- > Scroll to the desired group.
- > Press **select**.
- > Scroll to **group ringing tone**.
- > Press **select**.



- > Scroll to the desired tone.
  - > Press **ok**.
- default** is the tone that is currently in use on your phone.

## Removing group names or numbers



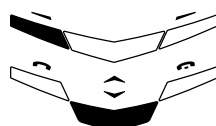
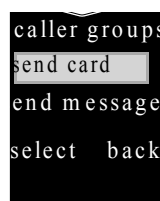
- > Press **directory**, scroll to **caller groups**.
- > Press **select**, scroll to the group required.
- > Press **select**, scroll to **members**.
- > Press **select**, scroll to the name you wish to remove.
- > Press **options**.
- > Press **ok** to confirm the action.

## BUSINESS CARDS (SEND CARD)

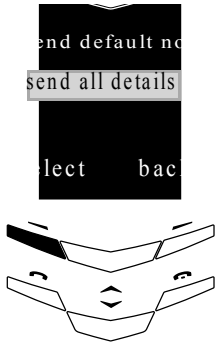
(Phone memory only)

This feature sends or receives contact information as a text message and is referred to as a business card.

## Sending business cards

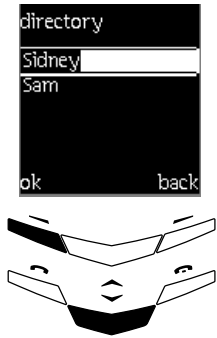


- > From stand-by, press any **SCROLL** key.
- > Scroll to the name whose details you wish to send.
- > Press **details**.
- > Press **options**.
- > Scroll to **send card**.
- > Press **select**.



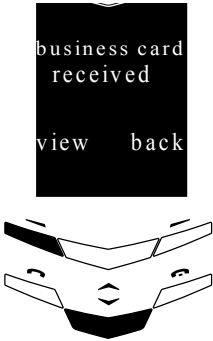
If there is more than one number for the name, the next display will be as shown. If there is only one entry for the name, this display will not appear.

- > Choose **send default no.** or **send all details.**
- > Press **select**.

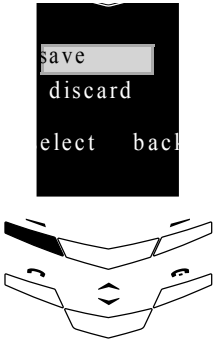


- > Press **search**.
- > Scroll to the person who is to receive it.
- > Press **ok** twice to confirm the action.

Receiving business cards



- > When you receive a business card, an audible tone is heard (assuming tones are not switched off) and a message is displayed.
- > Press **view** and then **options** to look at the details.

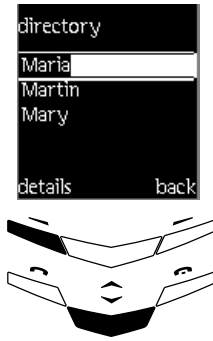


- > Choose **save** or **discard** as required.
- > Press **select**.
- > The information is now saved in your **phone** memory.

CHANGING THE DEFAULT NUMBER

(Phone memory only)

The first number keyed in for a name is called the default number. If you have more than one number per person, for example, they have a mobile or business number, you can change the default number as follows:



- > From stand-by, press any **SCROLL** key.
- > Scroll to the name you wish to change.
- > Press **details**.

## OTHER DIRECTORY OPTIONS

The options listed below affect all **directory** entries.  
Press **directory** to access them.

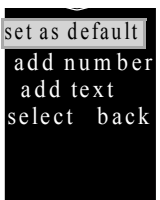
- erase**
- Remove all or selected names and numbers.
  - > Press **select**.
  - > Scroll to **one by one** or **erase all**.
  - > Press **select**.
  - > For **one by one** select the name and press **erase**.
  - > For **erase all**, choose either to remove your phone or SIM card entries.
  - > Press **ok**.
  - > When the text **are you sure?** is displayed, press **ok**.
  - > Your security code is requested.
  - > Key in your security code, see *security code* on page 6-2.
  - > Press **ok**.

- edit**
- > Scroll to the name.
  - > Press **edit** and re-key in the new text.
  - > Press **ok** when you have finished editing.

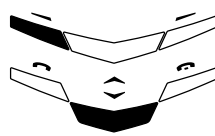
- memory status**
- Check usage of both memories.
  - > Scroll to **options**.
  - > Press **select**.
  - > Scroll to **memory status**.
  - > Press **select** to display the SIM card status.
  - > Press the **SCROLL** keys to display the status of the internal memory.



- > Use the **SCROLL** keys to choose which number type you require.
- > Press **options**.



- > Scroll to **set as default**
- > Press **select**.



INDIVIDUAL OPTIONS

The options listed below apply only when an individual name is selected:

- > From stand-by, press any **SCROLL** key.
- > Scroll to the name required.
- > Press **details** and then **options** to access the following:

- edit number**
- > Press **select** to edit the number.
  - > Press **ok** when you have finished editing.

- erase number**
- > Press **select** to erase the number.
  - > Press **ok** to confirm.

- send message**
- > Press **select**.
  - > Key in the message.
  - > Press **options** and then **send**.

- edit name**
- > Press **select** and edit the name.
  - > Press **ok** when you have finished editing.

- erase**
- > Press **select** to erase all the names details.
  - > Press **ok** to confirm.

- copy**
- > Press **select** to copy the name from **phone** to **SIM card** memory or vice versa.

- change type** *(Phone memory only)*
- Assign the name to a different type, for example, change from **general** to **home**.
- > Press **select**.
  - > Scroll to required type.
  - > Press **select**.

- add number** *(Phone memory only)*
- Assign a different number type to the name, for example, add a number type called **home**.
- > Scroll to the type required.
  - > Press **select**.
  - > Key in the new number.
  - > Press **ok** to confirm.

- add text** *(Phone memory only)*
- Assign a text entry to the name.
- > Press **select**.
  - > Scroll to type, for example, **e-mail**
  - > Press **select**.
  - > Key in text.
  - > Press **ok** to confirm.

- speed dials**
- See *speed dialling* on page 4-1

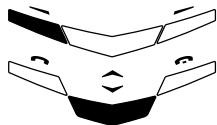
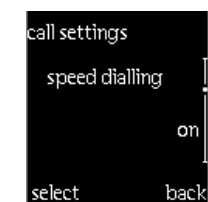


## 04 ADVANCED CALL FUNCTIONS

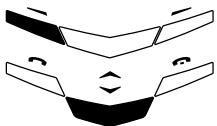
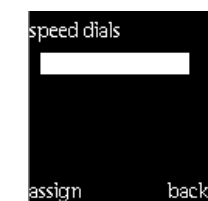
### SPEED DIALLING

Speed dialling allows you to assign phone numbers to keys **2** to **9** so that you can dial a number by a single key press.

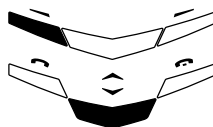
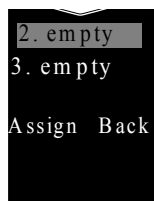
#### SETTING UP



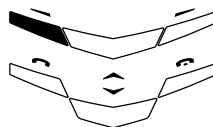
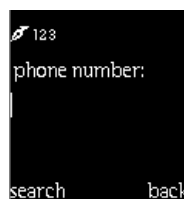
- > Press **menu**.
- > Scroll to **settings**.
- > Press **select**.
- > Scroll to **call settings**.
- > Press **select**.
- > Scroll to **speed dialling**.
- > Press **select**, scroll to **on**.
- > Press **select**.



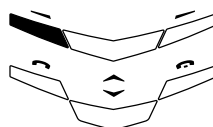
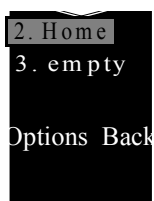
- > Return to stand-by (press the **END** key).
- > Press **directory**, scroll to **speed dials**.



- > Press **select**.
- > Scroll to an empty speed dial key (2 to 9).
- > Press **assign**.



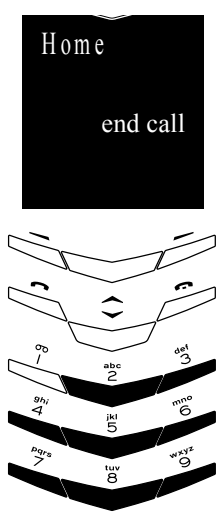
- > Key in the number or press **search** to find the desired name in your **directory**.
- > Press **select**.



- > Press **select** to assign the displayed number to that key.
- > Confirmation is displayed shortly afterwards.

CALLING WITH SPEED DIALLING

When in stand-by:



- > In stand-by, press and hold the corresponding speed dial key to dial the number.

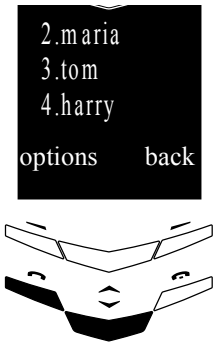
SPEED DIAL OPTIONS

Press **options**.

- view number**      The number attached to the speed dial.
  - > Press **select**.
- change**      The number attached to the speed dial.
  - > Press **select**.
  - > Re-key a new number or search for a listed one.
  - > Press **select** to confirm.
- undo speed dial**      Remove the speed dial entry.
  - > Scroll to the name you wish to remove.
  - > Press **select**.
  - > Press **ok** to confirm.

SPEED DIAL LIST

To access the speed dial list:



- > Return to stand-by.
- > Press **directory**.
- > Scroll to **speed dials**.
- > Press **select**.
- > View your list and scroll to the required name.
- > Press the **SEND** key to call if required.

## IN CALL OPTIONS

During a call a number of functions are possible, press **options** to access some or all of the following in-call options:

**hold / unhold** — puts a call on hold or releases a call.

**hands free** — enables you to hold a conversation without holding the phone.

**new call** — makes another call when you have a call in progress.

**Send DTMF** — sends DTMF tone strings stored in the directory or keyed in manually, for example, passwords or bank account numbers.

**end all calls** — ends all calls.

**menu** — accesses the menu.

**directory** — access the directory.

**mute / unmute** — mutes the phone's microphone.

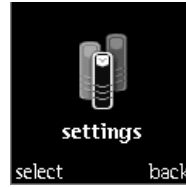
**swap** — switches between the active call and the call on hold.

**transfer** — connects a call on hold with an active call and disconnects you from both calls.

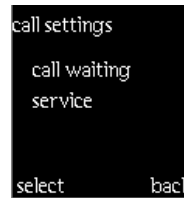
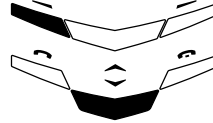
### CALL WAITING

(Network service). Notifies you of a new incoming call while you have a call in progress.

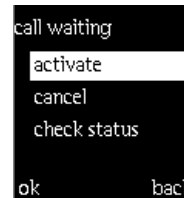
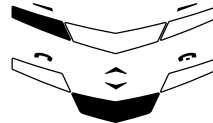
### setting up



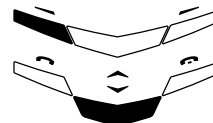
- > Press **menu**, scroll to **settings**.
- > Press **select** to enter the menu.



- > Scroll to **call settings**.
- > Press **select**.
- > Scroll to **call waiting service**.
- > Press **select**.



- > Scroll to **activate**,
- > **cancel** — cancels the service.
- > **check status** — checks to see if the service is on or off.
- > Press **ok** at the required option.



### using call waiting

- > Press the **SEND** key or select **answer**, the first call is put on hold.
- > To switch between the two calls, select **swap** or press the **SEND** key.
- > To end the active call, press the **end** key.

To end both calls at the same time:

- > Press **options**.
- > Scroll to **end all calls**.
- > Press **ok**.

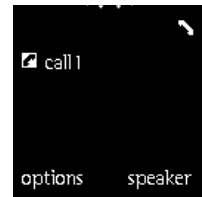


*If you do not want to answer the call, you can ignore it or reject it. To reject the call press **options**, scroll to **reject** and press **ok**.*

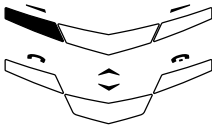
If you have activated the call divert option, **divert if busy**, a rejected call will also be diverted.

CALL HOLDING

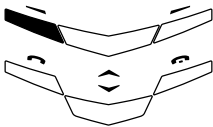
(Network service). Allows you to make another call while you have a call in progress.



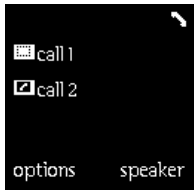
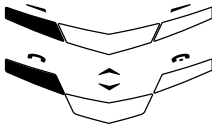
- > Press **options**, the first call is put on hold.



- > Scroll to **new call**.
- > Press **select**.

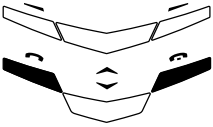


- > Key in the number.
- > Press **call** or the **SEND** key.



- > To switch between the two calls, press the **SEND** key.
- > To end the active call, press the **END** key.

The remaining call still remains active.



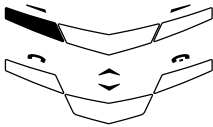
You can also mute the line for a while. Press **options**, scroll to **mute**. When you want to resume the muted call, press **unmute**.

TRANSFERRING CALLS

(network service) When you have one call active and one on hold this allows you to connect the two calls and disconnect yourself from both calls.

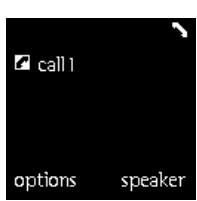


- > Press **options**, scroll to **transfer**.
- > Press **select**.

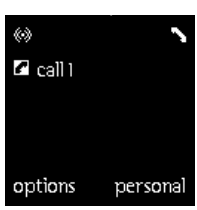
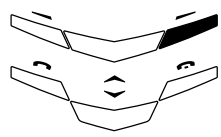


## INTERNAL HANDS FREE

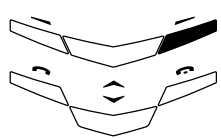
This feature allows you to hold conversations without holding the phone.



- > When in a call, place the phone down in front of you.
- > Press **speaker**.



- > To return to the normal speaking mode.
- > Press **personal**.
- > Place the phone in the normal speaking position.

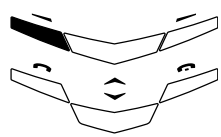


## CONFERENCE CALLS

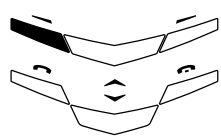
(Network service). Allows you to hold multiple conversations with up to six people participating.



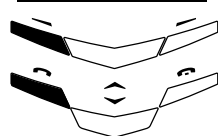
- > Make a call to the first participant.
- > Press **options**.



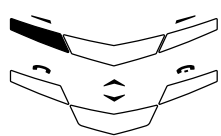
- > Scroll to **new call**.
- > Press **select**.



- > Key in the number of the second participant.
- > Press **call** or the **SEND** key.




- > To Involve the first participant in the conference call.
- > Press **options**.
- > Scroll to **conference**.
- > Press **select**.



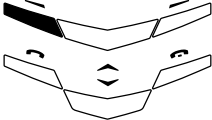
To involve other participants, repeat the procedure from the **new call** step as shown above.

To have a private conversation with one of the participants:




call options  
private  
send DTMF  
end all calls  
select back

- > Press **options**.
- > Scroll to **private**.
- > Press **select**, then scroll to the desired participant.
- > Press **ok**.

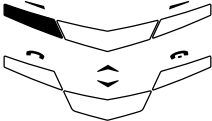


To return to the conference call:



call options  
conference  
transfer  
send DTMF  
select back

- > Press **options**.
- > Scroll to **conference**.
- > Press **select**.



To end the conference call:

- > Press the **END** key.
- > Press **ok**.

PAUSE, WAIT COMMANDS

This feature offers you the facility to automate calls made to any service that requires an authorisation code to be entered. These are achieved by entering:

**w** — causing a WAIT period until the **SEND** key is pressed.

**p** — causing a 2 second PAUSE.


Typical examples would be bank or credit card accounts or even an answerphone that may require a pin code entry.

The following example demonstrates how to set up the facility for accessing a credit card account.

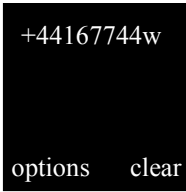
SETTING UP THE COMMAND

A typical online account consists of a 24 hour customer service number and when connected you may be asked to supply your:

- > Account number.
- > Online credit card security or pin number.

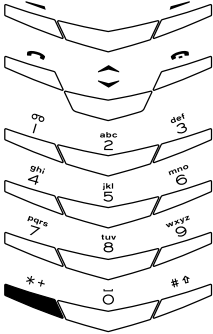


If you use this feature to access any service requiring authorisation we strongly advise using the Vertu security options. See *<\$paratext <Body CopyBold6-2.*



+44167744w  
options clear

- > Key in the 24hour customer service number of your credit card company.
- > Press the **\*+** key four times to enter a **w**.



## CD-ROM SOFTWARE

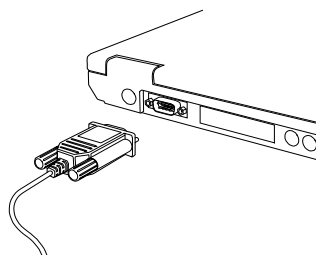
The software supplied on the CD-ROM contains two applications giving you the option to:

- > *Back up your phone's settings to your PC for the purposes of restoring them in case they are lost.*
- > *Use your phone as a modem to gain internet access.*

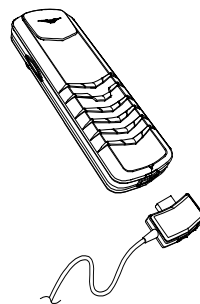
A data cable connection between your phone and PC is required to make these applications functional. Once the CD-ROM is installed and running, self explanatory instructions show you how to use them.

### CONNECTING TO A PC

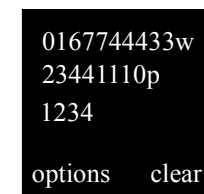
- > Take the data cable supplied and connect the end with the screws attached into the COM port of your PC ensuring it is seated properly.
- > Tighten the screws.



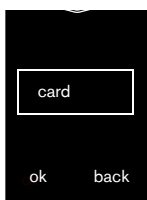
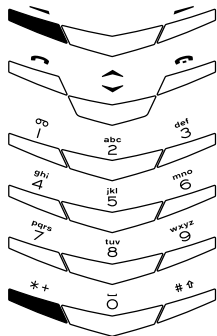
- > Ensure your phone is switched on.
- > Insert the opposite end into the connector of your phone.
- > A confirmation message appears in the display.



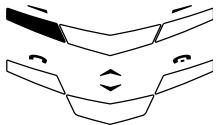
- > Switch on your PC and insert your CD-ROM into the draw.
- > The software starts automatically.
- > Click on the icon and follow the instructions displayed.



- > Key in your account number (23441110).
- > Press the \*+key three times to enter a **p**.
- > Key in your security number (1234).
- > Press **options**.



- > Press **save**
- > Type in a relevant name, for example "card."
- > Press **ok**.



You have now stored this in your directory for general usage.

### USING THE COMMAND

The next time you call this number and your remote service prompts you for your account number, the phone will WAIT until you press the **SEND** key.

Your account number is then sent and after a two second PAUSE your security number is sent.





## 05 ACCESSORIES

### GENERAL INFORMATION

This section shows how to use the individual accessories that are available for your phone.

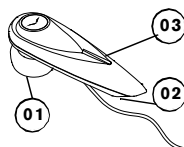
- > Headset.
- > Charger.
- > Data cable.
- > Pedestal (optional accessory)



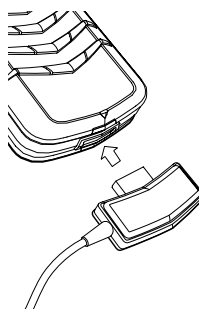
**Caution: keep all parts out of small children's reach.**

- > Use indoors only.
- > Keep dry.
- > Do not use or store in dirty or dusty areas.
- > Do not attempt to open.
- > Do not drop, knock or shake.
- > Do not store in hot areas.
- > Do not store in cold areas.
- > Do not use harsh chemicals, cleaning solvents or strong detergents to clean.
- > Do not paint.

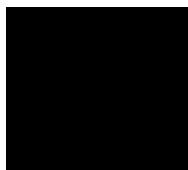
### HEADSET



- > **01** earpiece.
- > **02** microphone.
- > **03 SEND/END** button.



- > Insert the headset connector into the bottom of the phone as shown.

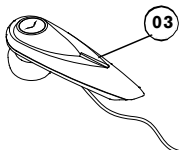


- > A confirmation message is displayed and a headset icon appears at the top of the display.

Once connected you have the option to answer by voice activation. See *auto answer* on page 2-14.



- > Place the earpiece in your ear.
- > Position the microphone (the pointed end) as shown in the illustration.



- > To answer an incoming call, press the **SEND/END** button (**03**).
- > Use the volume control on the phone to adjust to a comfortable level.
- > To end a call, press the **SEND/END** button.



We recommend using the headset with the Vertu leather holster case which is available as a separate complimentary product.

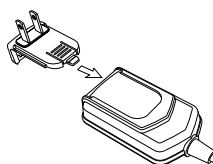
## CHARGER

The charger re-charges the phone battery quickly and safely by means of any conveniently placed powered AC outlet. Five interchangeable “snap and slide” plugs are supplied for use in regions having the following plug types:

- > *USA.*
- > *UK.*
- > *Europe.*
- > *Australia.*
- > *China.*

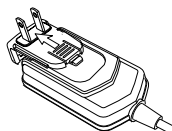
A chart showing which plug to use in other countries/regions is shown overleaf.

### Installing a plug



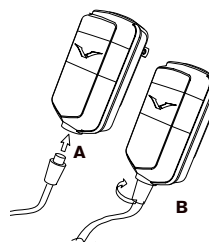
- > Slide the required plug onto the back of the charger body, prongs outward, until it clicks into place.

### Removing a plug



- > Press the lower end of the plug, pushing down on the raised grooves.
- > At the same time, slide the plug upwards, disengaging it from the main charger body.

## Attaching the charger cable



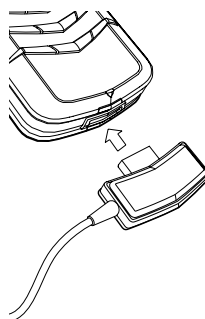
- > Attach the cable by inserting it into the charger (**A**)
- > Lock in place by turning a quarter of a turn clockwise. (**B**)
- > Reverse procedure to detach the cable.

## CHARGING YOUR BATTERY

The battery is rechargeable and requires charging at regular intervals.



**Only use the recommended charger and battery.**



- > Connect your phone to the charger as shown.
- > Connect the charger to a powered AC wall outlet with the multi-purpose power adapter.

If the battery is totally flat it may take a few minutes before the charging indication appears on the display.

The battery is fully charged when the battery indicator stops moving and **battery full**, is briefly displayed (if the phone is on).

Always disconnect the charger from the AC outlet first and then from the phone.

The charger can be:

- > *Plugged directly into the phone.*
- > *Used in conjunction with the data cable.*
- > *Plugged into the optional pedestal accessory.*

If the text **not charging** is displayed, charging has been suspended. In this case do the following:

- > *Wait for a few seconds and disconnect the charger.*
- > *Plug it in again and retry.*
- > *If charging still fails, contact your Vertu Concierge for further advice.*

CHARGER PLUG COMPARISON CHART

The following chart indicates which plug to use in a particular country or region.

Country/Region	Plug type
Afghanistan	AFR
Albania	EUR
Algeria	EUR, AFR
American Samoa	US, EUR, AUS
Angola	EUR
Anguilla	UK
Antigua/Barbuda	US, UK
Argentina	EUR, AUS
Armenia	EUR
Aruba	US, EUR
Australia	AUS
Austria	EUR
Azerbaijan	EUR
Azores	EUR, AFR
Bahamas	US
Bahrain	UK, AFR
Bali	EUR
Bangladesh	EUR, AFR
Barbados	US
Belarus	EUR
Belgium	EUR
Belize	US
Benin	AFR
Bermuda	US
Bhutan	EUR, UK
Bolivia	US, EUR
Bosnia-Herzegovina	EUR
Botswana	UK, AFR
Brazil	US, EUR
Bulgaria	EUR
Brazil	US, EUR
Bulgaria	EUR
Burkina	EUR
Burma (Myanmar)	UK, AFR
Burundi	EUR
Cambodia	US, EUR
Cameroon	EUR
Canada	US
Canary Islands	EUR
Cape Verde Islands	EUR
Cayman Islands	US

Country/Region	Plug type
Central African Republic	EUR
Chad	EUR, AFR
Chile	EUR
China	CHINA, EUR, AUS
Colombia	US
Comoros	EUR
Congo	EUR
Costa Rica	US
Croatia	EUR
Cuba	US
Curacao	US, EUR
Cyprus	EUR, UK
Czech Republic	EUR
Denmark	EUR
Djibouti	EUR
Dominica	EUR, UK
Dominican Republic	US
Ecuador	US
Egypt	EUR
El Salvador	US
England	UK, AFR
Eritrea	EUR, AFR
Estonia	EUR
Ethiopia	EUR, AFR
Fiji	AUS
Finland	EUR
France	EUR
Gabon	EUR
Gambia	UK
Georgia	EUR
Germany	EUR
Ghana	EUR, UK, AFR
Greece	EUR
Greenland	EUR
Grenada	EUR, UK, AFR
Grenadines	EUR, UK, AFR
Guadeloupe	EUR
Guam	US
Guatemala	US
Guinea	EUR
Guyana	US
Haiti	US
Honduras	US
Hong Kong	UK, AFR
Hungary	EUR
Iceland	EUR
India	EUR, AFR
Indonesia	EUR
Iran	EUR
Iraq	EUR, UK, AFR
Ireland	UK, AFR
Israel	EUR
Italy	EUR
Ivory Coast	EUR
Jamaica	US
Japan	US
Jordan	EUR, UK
Kazakhstan	EUR
Kenya	EUR, UK, AFR
Kirghizia	EUR
Korea	US, EUR
Kuwait	EUR, UK, AFR

Country/Region	Plug type
Laos	US, EUR
Latvia	EUR
Lebanon	EUR
Lesotho	EUR, AFR
Liberia	US, UK
Libya	EUR, AFR
Liechtenstein	EUR
Lithuania	EUR
Luxembourg	EUR
Macao	EUR, AFR
Macedonia	EUR
Madagascar	EUR
Malawi	UK
Malaysia	UK
Mali	EUR
Malta	UK
Martinique	EUR
Mauritania	EUR
Mauritius	EUR, UK, AFR
Mexico	US
Moldova	EUR
Monaco	EUR
Mongolia	EUR
Morocco	EUR, AFR
Mozambique	EUR
Myanmar (Burma)	UK, AFR
Namibia	AFR
Nepal	EUR, AFR
Netherlands	EUR
New Zealand	AUS
Nicaragua	US
Niger	EUR
Nigeria	UK, AFR
Norway	EUR
Oman	UK, AFR
Pakistan	EUR, AFR
Panama	US
Papua New Guinea	AUS
Paraguay	EUR
Peru	US, EUR
Philippines	US, EUR
Poland	EUR
Portugal	EUR, AFR
Puerto Rico	US
Qatar	UK, AFR

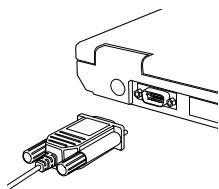
Country/Region	Plug type
Romania	EUR
Russian Federation	EUR
Rwanda	EUR
St. Kitts-Nevis	UK, AFR
St. Lucia	UK
St. Vincent	UK
Saudi Arabia	US, EUR, UK
Scotland	UK, AFR
Senegal	EUR
Seychelles	UK, AFR
Sierra Leone	UK, AFR
Singapore	EUR, UK, AFR
Slovakia	EUR
Slovenia	EUR
Somalia	EUR
South Africa	AFR
Spain	EUR
Sri Lanka	AFR
Sudan	EUR, UK
Surinam	US, EUR
Swaziland	AFR
Sweden	EUR
Switzerland	EUR
Syria	EUR
Tahiti	US, EUR
Taiwan	US
Tajikistan	EUR
Tanzania	UK, AFR
Thailand	US, EUR
Tonga	US, AUS
Trinidad & Tobago	US, UK
Tunisia	EUR
Turkey	EUR
Turkmenistan	EUR
Uganda	UK, AFR
Ukraine	EUR
United Arab Emirates	UK, AFR
United States	US
Uruguay	EUR
Uzbekistan	EUR
Venezuela	US
Vietnam	US, EUR
Virgin Islands	US
Wales	UK, AFR
Western Samoa	AUS
Yemen	EUR, UK, AFR
Yugoslavia	EUR
Zaire	EUR, AFR
Zambia	EUR, UK
Zimbabwe	UK, AFR

## DATA CABLE

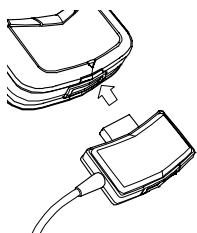
The data cable, when used in conjunction with the software supplied on the CD-ROM, allows you to back up and restore phone settings to a personal computer (PC). You may also use the phone as a modem to gain access to the internet.

Full instructions are detailed on the CD-ROM.

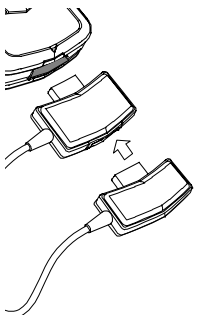
### Installing the cable:



- > Connect the end with the screws attached into the COM port of your PC ensuring it is seated properly.
- > Tighten the screws.



- > Ensure your phone is switched on.
- > Insert the opposite end into the connector of your phone.
- > A confirmation message appears in the display.

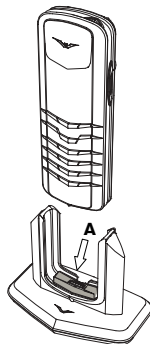


- > With the data cable inserted, the charger may also be connected.
- > Plug this into the back of the data cable connector as shown.

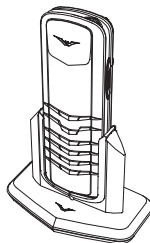
## PEDESTAL

The elegant pedestal serves as a natural resting place to protect and display your Vertu phone when it is not in use. It also provides a safe and convenient place to recharge the phone's battery and perform data transfer when connected to a PC.

Install your phone as shown below.



- > Ensure that the phone and pedestal are facing forward (logo to front).
- > Whilst holding the phone vertically above the pedestal, slowly slide it down the guide channels until it makes contact with connector A.



- > If the lanyard is attached, hold the lanyard so that it travels up the centre of the back of the phone, with the link pointing back and slightly upwards—out of the path of the connector.

## USING THE PEDESTAL

The connector is protected by a dampening platform which moves out of the way when the phone is inserted correctly.




*Take care that the phone is seated properly before completing the connection as forcing the connection when mis-aligned could cause serious damage to the pedestal, phone, or both.*

To remove the phone from the pedestal:

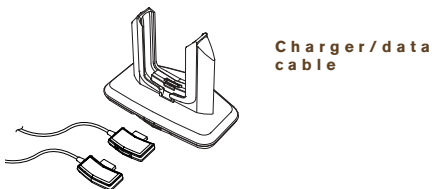
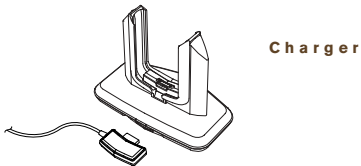
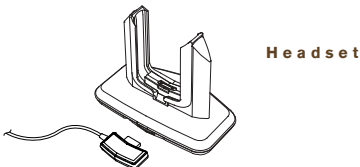
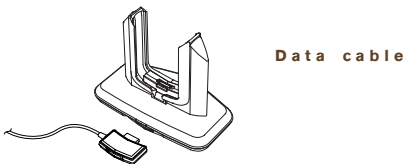
- > Grasp the phone and pull slowly upwards with a smooth vertical motion.
- > If a lanyard is attached, gather up the lanyard and position it so that it travels up the centre of the back of the phone. Then grasp the phone and pull slowly upwards with a smooth vertical motion.

In the first three modes, plug in the accessory shown into the rear connector. The fourth mode, employs "double-stacking," whereby the charger plug is connected to the data cable plug before being inserted into the connector.

 *The pedestal should only be cleaned using the dry cloth provided.*

CONNECTING OTHER ACCESSORIES

Another connector located at the rear is used to connect to the following accessories:

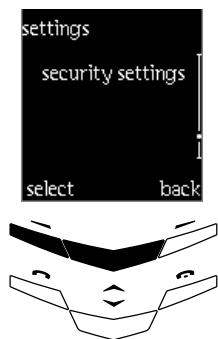


## 06 SECURITY INFORMATION

### INTRODUCTION

This chapter details the security features that prevent unauthorised use of your Vertu phone and SIM card. These features are listed under:

**menu - settings - security settings.**



Use the **SCROLL** up key to access the following:

- > *PIN code request*
- > *Change of access codes.*
  - Change barring password.*
  - Change PIN2 code.*
  - Change PIN code.*
  - Change security code.*
- > *Security level*
- > *Closed user group.*
- > *Call barring service.*

Some of these features you can change yourself and some require the attention of your service provider.

### SUMMARY

#### user codes

These are codes you can change yourself.

- > *PIN code request.*
- > *Security code.*
- > *PIN code.*
- > *Security level.*

Having both the **security code** and **PIN code** security features activated is recommended as it offers the following safeguards in case of theft or misuse:

- > *Prevents unauthorised use of your phone with your own SIM card installed.*
- > *Prevents unauthorised use of your phone if a different SIM card is inserted.*
- > *Prevents unauthorised use of your SIM card in another phone.*

For setting up a security code *see page 6-2, change of access codes.*

For setting up your PIN code *see page 6-2 PIN code request.*

#### network codes

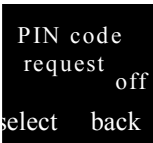
These codes require the assistance of your service provider.

- > *PIN 2 code.*
- > *Call barring service.*
- > *Closed user group.*
- > *Fixed dialling.*
- > *PUK codes.*

PIN CODE REQUEST

(Personal Identification Number). The PIN code protects your SIM card against unauthorised use. The PIN code number is supplied with your SIM card or available from your service provider.

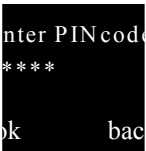
By default this security function is disabled. To enable the code:



Press **menu**, scroll to **settings**.

Press **select**, scroll to **security settings**.


Press **select**, scroll to **PIN code request**.



Press **select**.

Key in the number as supplied with your SIM card.

Press **ok**.



Scroll to **on**.

Press **ok**

Every time you switch on the phone, your PIN code number is requested.

You should now change this to a number of your choice see *change PIN code* on page 6-3

CHANGE OF ACCESS CODES

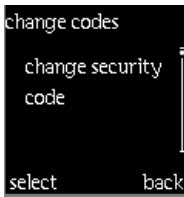
In this list you can change the following codes:

SECURITY CODE

(Default setting 12345). This protects your phone from unauthorised use and is also required for the following:

- > *Clearing the contents of your **directory**.*
- > *Restoring factory settings.*

To change the code:




Press **menu**, scroll to **settings**.

Press **select**, scroll to **security settings**.

Press **select**, scroll to **change of access codes**.

Press **select** to access **change security code**.




Press **select**, key in 1,2,3,4,5,


Press **ok**.

Key in a five figure number of your choice,

Use **clear** to erase incorrectly entered characters.

Press **ok**.

 *Avoid using access codes similar to the emergency numbers, such as 112, to prevent accidental dialling of the emergency number.*

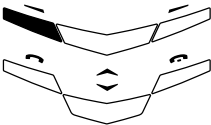


Verify this by keying in the number again.

Press **ok**.

A confirmation message appears.

Keep the new code secret and in a safe place.





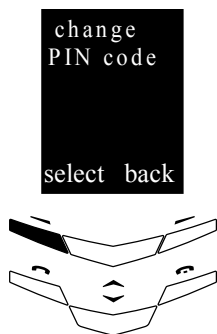


*If you enter an incorrect security code five times in succession, the phone is blocked and will not accept the correct security code for the next five minutes.*

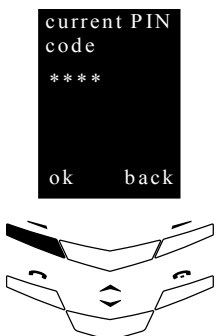
#### CHANGE PIN CODE

This protects your SIM card from unauthorised use. This means that your SIM card cannot be used in any other phone without entering the correct PIN code.

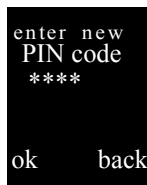
To change the code:



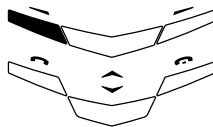
- > Press **menu**, scroll to **settings**.
- > Press **select**, scroll to **security settings**.
- > Press **select**, scroll to **change of access codes**.
- > Press **select**, scroll to **change PIN code**.
- > Press **select**.



- > Ensure your **PIN code request** is set to **on**. ( see previous page).
- > Key in the default number.
- > Press **ok**.



- > Key in a four figure number of your choice.
- > Press **ok**.
- > Verify the number.
- > Press **ok** again.



Every time you now switch on your phone the PIN number is required to make the phone operational.

#### PIN 2 CODE

PIN2 code is supplied with some SIM cards and is required to access some functions, such as charging unit counters. These functions are only available if your SIM card supports it. contact your service provider for further information.

#### BARRING PASSWORD

This is used with the *Call barring* feature and must be requested from your service provider.

#### PUK CODES

(Personal Unblocking Key) This is not a visible security item but will be displayed if you enter an incorrect PIN number three times in succession. **SIM card blocked** appears followed by **enter PUK code**.

The PUK code is needed to unblock the SIM card and may be supplied with the SIM card. If not, contact your service provider for the code.

The PUK2 code, supplied with some SIM cards, is required to change a blocked PIN2 code. If you lose the code, contact your service provider.



- > Scroll to the required setting.
- > Press **ok**.



*When you change the security level, all the recent calls lists are cleared.*

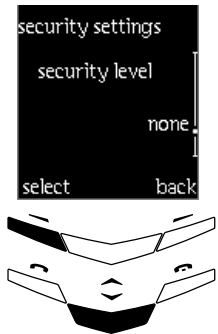
SECURITY LEVEL

The **security level** can be set to **phone** (default setting), **memory** or **none**.

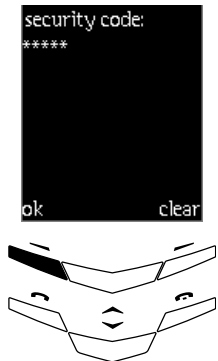
When set to **phone**, only one SIM card is recognised, if another one is inserted the security code is asked for.

When set to **memory** the security code is required to enter the phone's **directory**.

To change the level:



- > Press **menu**, scroll to **settings**.
- > Press **select**, scroll to **security settings**.
- > Press **select**, scroll to **security level**.
- > Press **select**.



- > Key in the security code number.
- > Press **ok**.

## CALL BARRING SERVICES

(Network service). This allows you to restrict both incoming and outgoing calls. A barring password is required for using this function and is obtainable from your service provider.

Select one of the following call restrictions:

- > **outgoing calls** ó bars all outgoing calls.
- > **international calls** ó bars all international calls made when in the home country.
- > **international calls except to home country** ó bars all international calls except calls made to the home country when abroad.
- > **incoming calls** ó bars all incoming calls.
- > **incoming calls when abroad** ó bars all incoming calls when abroad.
- > **cancel all barrings** ó cancels all barring settings.

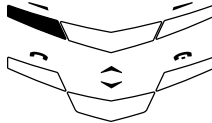
To set up a barring function:



- > Press **menu**, scroll to **settings**.
- > Press **select**, scroll to **security settings**.
- > Press **select** and scroll to **call barring service**.



- > Press **select** scroll to the required option.
- > Press **select**



- > Press **activate** and then **ok**
- > A confirmation message appears.



*When calls are barred, calls may be possible to certain emergency numbers in some networks (e.g. 112 or other official emergency number).*

FIXED CALLS

(Network service). Restricts outgoing calls to selected phone numbers, if supported by your SIM card. To save and edit the numbers on the list, you will need to have the PIN2 code.

For more information contact your service provider.

CLOSED USER GROUP

(Network service). Specifies a group(s) of people who you can call and who can call you.

**preset** ó a list of names you have agreed with the service provider to be included in the group. You may have more than one group.

**on** ó requests the group number, so you can choose which group to use.

**off** ó switches the feature off (default)

For more information contact your service provider.



## APPENDIX 1 SHORT-CUTS

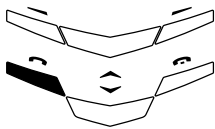
When in any of the situations shown, the following short-cuts are available to you.

### IN STAND-BY



#### PHONE BOOK ACCESS

- > **SCROLL** up – takes you to the start of your list.
- > **SCROLL** down – takes you to the end of your list.



#### PREVIOUS DIALLED NUMBERS

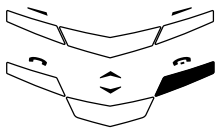
- > Press the **SEND** key.



#### CHANGE PROFILE

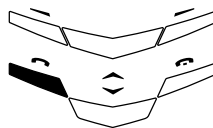
- > Press the **POWER** key once quickly.

### FROM ANY FUNCTION



#### RETURN TO STANDBY

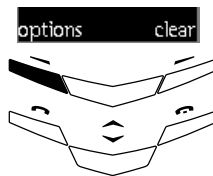
- > Press the **END** key.



#### BACKLIGHT

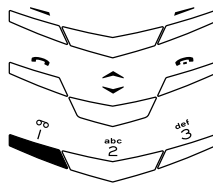
- > Press the **SEND** key briefly to switch on for 15 seconds.

### WRITING A MESSAGE/CREATE NOTES



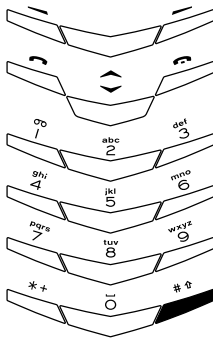
#### CHANGE TO PREDICTIVE/MANUAL TEXT

- > Press and hold **options**.



#### PUNCTUATION

- Press 1 to get a full-stop.

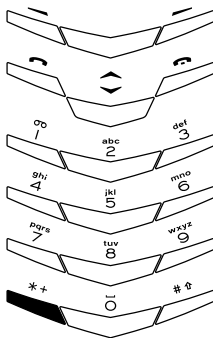


#### CHANGE TO NUMERIC OR TEXT ENTRY

- > Press and hold the **#** key

#### CHANGE TO UPPER CASE/LOWER CASE

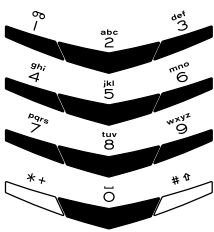
- > Press the **#** key briefly.



#### INSERT A SPECIAL CHARACTER

- > Press the **\*+\*** key briefly.

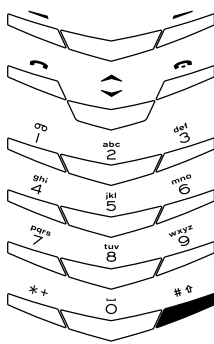
WRITING A MESSAGE



INSERT A NUMBER  
INTO YOUR MESSAGE

- > Hold down any numbered key until the number appears.
- > Resume text message when the cursor re-appears.

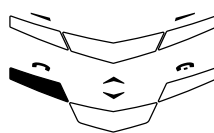
WHEN IN THE DAY VIEW MENU



GO TO THE CURRENT  
DATE

- > Press and hold the # ↑

WHEN IN A CALL



PUT CALL ON HOLD/  
UNHOLD

- > Press the SEND key.

draft

## IMPORTANT SAFETY INFORMATION

### TRAFFIC SAFETY

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing. Do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember road safety always comes first!

### OPERATING ENVIRONMENT

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear).

### ELECTRONIC DEVICES

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

### PACEMAKERS

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a hand-held wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- > *Should always keep the phone more than 20 cm (6 inches) from their pacemaker when the phone is switched on;*
- > *Should not carry the phone in a breast pocket;*
- > *Should use the ear opposite the pacemaker to minimize the potential for interference.*
- > *If you have any reason to suspect that interference is taking place, switch off your phone immediately.*

### HEARING AIDS

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

### OTHER MEDICAL DEVICES

Operation of any radio transmitting equipment, including cellular phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

### VEHICLES

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems).



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Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

#### AIRCRAFT

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions may lead to suspension or denial of telephone services to the offender, or legal action or both.

#### POSTED FACILITIES

Switch your phone off in any facility where posted notices so require.

#### POTENTIALLY EXPLOSIVE ATMOSPHERES

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone when at a refuelling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquified petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

#### RADIO FREQUENCY (RF) SIGNALS

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S and international standards bodies:

ANSI C95.1 (1992)\*

NCRP report 86 (1986)\*

ICNIRP (1996)\*

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers and physicians from universities, government health agencies and industry reviewed the available body of research to develop the ANSI standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

\*American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-Ionising Radiation Protection.

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SPECIFICATIONS

DIMENSIONS

	Stainless	Gold	Platinum
Volume	76cc	76cc	76cc
Weight	173g	198g	215g
Length	122mm	122mm	122mm
Width	42mm	42mm	42mm
Thickness	15.5mm	15.5mm	15.5mm

POWER MANAGEMENT

	Capacity (mAh)	Talk time	Standby
BLZ-2	950	Up to 6.00hrs	Up to 200hrs

FCC NOTICE – INDUSTRY CANADA NOTICE

Your phone may cause TV or radio interference (e.g. when using a telephone in close proximity to receiving equipment). The FCC/Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

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## WARRANTY

### VERTU TWO YEAR LIMITED WARRANTY

THIS LIMITED WARRANTY SHALL NEITHER EXCLUDE NOR LIMIT (I) ANY MANDATORY STATUTORY RIGHTS OF THE CUSTOMER OR (II) ANY OF THE CUSTOMER'S RIGHTS AGAINST THE SELLER/DEALER OF THE PRODUCT.

VERTU LTD ("VERTU") warrants that this cellular phone ("Product") is free from defects in material and workmanship, according to the following terms and conditions:

1. The Limited Warranty for the Product extends for TWO (2) years beginning on the date of original purchase or delivery of the Product whichever is the later. In case of a change of owner/user, such warranty period shall continue for the remaining part of the twenty-four (24) month period and otherwise remain unaffected.
2. During the period of the Limited Warranty, VERTU will repair, modify or replace, at VERTU's sole option, any defective parts, or any parts that will not properly operate for their intended use with new or refurbished replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Customer for the repair or replacement of any such parts. VERTU will also pay for the labour charges incurred by VERTU in repairing or replacing the defective parts. The repaired Product will be warranted for the balance of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. This Limited Warranty does not cover damage to or defects in (other than manufacturing defects) appearance, cosmetic, decorative or structural items and any non-operative parts. VERTU's limit of liability under the Limited Warranty

shall be the price paid by the Customer for the Product less a reasonable amount for usage. These remedies are the Customer's exclusive remedies for breach of this Limited Warranty.

3. Upon request from VERTU, the Customer must prove the date of the original purchase or delivery of the Product by producing a legible and non-modified original certificate of authenticity which clearly indicates the name and address of an authorised retailer, the date and place of purchase/delivery, the product type and the IMEI or serial number of the Product, a bill of sale or a dated receipt which contains the same information.
4. VERTU shall bear the cost of shipping the Product to the location from which the Customer handed over the Product to VERTU (or its representatives) after the completion of service under this Limited Warranty.
5. The Customer shall have no coverage or benefits under this Limited Warranty if any of the following conditions are applicable:
  - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, spillage of food or liquid, exposure to chemical agents, unauthorised modifications, unauthorised connections, unauthorised repair, rough handling, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of VERTU, including without limitation damage caused by shipping, deterioration of consumable parts, such as batteries which by their nature have a limited life cycle, and breakage or damage to antennas.
  - b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to thermal, environmental or weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, damage caused by computer or internet viruses, bugs, worms, Trojan Horses, cancel bots or damage caused by the connection to other products not recommended for interconnection by VERTU.
  - c) The Customer Service Department at VERTU was not advised by the Customer in writing of the alleged defect or malfunction of the Product within thirty (30) days after the expiration of the applicable warranty period.
  - d) The Product was not returned to VERTU or its authorised retailer within thirty (30) days after the appearance of the defect within the warranty period.
  - e) The Product serial number plate or the accessory data code has been removed, defaced, altered or is illegible.
  - f) The defect or damage was caused by the defective function of the cellular network system or by inadequate signal reception by the external antenna.
  - g) The defect was caused by the Product being used with or connected to an accessory not manufactured and supplied by VERTU or used other than for its intended use.
  - h) The battery was short circuited or the seals of the battery enclosure or cells are broken or show evidence of tampering or the battery was used in equipment other than that for which it has been specified.
  - i) The Product software needs to be updated due to changes in cellular network parameters.

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6. If a problem develops during the period of the Limited Warranty, the following procedure will apply:

a) The Customer shall return the Product to the place of purchase for repair or replacement processing or if this is not convenient because of distance (more than 50 miles) or for other good cause, the Customer may contact the Customer Service Department at VERTU, at the phone number listed below for further instructions.

b) The Customer shall bear the costs of transporting the Product to the relevant VERTU service location, with transport and insurance charges prepaid.

c) Subject to Clause 6(e), the Customer will be billed for any parts or labour charges not covered by this Limited Warranty.

d) VERTU will repair or authorize the repair of the Product under the Limited Warranty within 30 days after receipt of the Product by VERTU or a VERTU authorised service centre, or within an extended period as may be notified by VERTU to Customer due to the nature of the repair ("Timeframe"). If VERTU cannot repair within the timeframe, or after a reasonable number of attempts to repair the same defect, VERTU at its sole option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.

e) If the Product is returned to the Customer Service Department at VERTU during the period of the Limited Warranty, but the problem with the Product is not covered under the terms and conditions of this Limited Warranty, the Customer will be notified and given an estimate of the charges the Customer must pay to have the Product repaired, with all shipping charges billed to the Customer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to the Customer Service Department at VERTU after the expiration of the warranty period, VERTU's normal service policies shall apply and the Customer will be responsible for all shipping charges.

7.1 TO THE FULLEST EXTENT PERMITTED BY LAW, THE WARRANTIES AND CONDITIONS STATED IN THIS LIMITED WARRANTY ARE IN LIEU OF ALL OTHER CONDITIONS, WARRANTIES OR OTHER TERMS CONCERNING THE SUPPLY OR PURPORTED SUPPLY OF, OR FAILURE TO SUPPLY OR DELAY IN SUPPLYING THE PRODUCT WHICH MIGHT, BUT FOR THE EFFECT OF THIS CLAUSE 7, HAVE EFFECT BETWEEN VERTU AND THE CUSTOMER OR WOULD OTHERWISE BE IMPLIED OR INCORPORATED INTO THIS LIMITED

WARRANTY OR ANY COLLATERAL CONTRACT, WHETHER BY STATUTE, COMMON LAW OR OTHERWISE, ALL OF WHICH ARE HEREBY EXCLUDED (INCLUDING WITHOUT LIMITATION, THE IMPLIED CONDITIONS, WARRANTIES OR OTHER TERMS AS TO SATISFACTORY QUALITY OR FITNESS FOR PURPOSE).

7.2 VERTU SHALL NOT BE LIABLE FOR LOSS OR DAMAGE, WHETHER SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO ANY OF THE FOLLOWING LOSSES OR DAMAGE (WHETHER SUCH LOSSES OR DAMAGE WERE FORESEEN, FORESEEABLE, KNOWN OR OTHERWISE):

a) LOSS OF ANTICIPATED BENEFITS OR PROFITS.

b) LOSS OF ACTUAL OR ANTICIPATED SAVINGS.

c) PUNITIVE DAMAGES.

d) THIRD PARTY CLAIMS.

e) LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT OR FACILITIES.

f) DOWNTIME OR LOSS OF BUSINESS.

g) LOSS OF OPPORTUNITY.

h) LOSS OF GOODWILL.

i) LOSS OF REPUTATION.

j) LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA.

7.3 VERTU does not warrant uninterrupted or error free internet or data connections.

7.4 VERTU shall not be liable for any delay in rendering service under the Limited Warranty, or loss of use during the period that the Product is being repaired.

7.5 VERTU's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation or otherwise, arising in connection with the sale of the Product shall be the price paid by the Customer for the Product less a reasonable amount for usage.

8. The invalidity or unenforceability of any term or any part of any term of, or any right arising pursuant to, this Limited Warranty shall not affect the validity or enforceability of any other terms or rights or the remainder of any such term or right, which shall continue in full force and effect except for any such invalid or unenforceable provision or part thereof.

9. VERTU neither assumes nor authorises any authorised service centre or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this Limited Warranty including the provider or seller of any extended warranty or service agreement. Any change or amendment to this Limited Warranty requires VERTU's prior written consent.

10. This Limited Warranty represents the whole agreement between the parties relating to the subject matter hereof.

11. This Limited Warranty allocates the risk of failure of the Product between the Customer and VERTU. The allocation is recognized by the Customer and is reflected in the purchase price of the Product.

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12. Any action or lawsuit for breach of warranty must be commenced within thirty (30) months following delivery of the Product.
13. All warranty information, product features and specifications are subject to change without notice.
14. Questions concerning this Limited Warranty may be directed to: Customer Service Department at the following addresses:

To contact us from Europe, Middle East or Africa:

VERTU LTD.,  
CUSTOMER SERVICE  
BEACON HILL ROAD,  
CHURCH CROOKHAM,  
HANTS.,  
GU52 8DY,  
UNITED KINGDOM

To contact us from the Americas:

VERTU LTD.,  
595 MADISON AVENUE 37TH FLOOR,  
NEW YORK, NY 10022  
UNITED STATES OF AMERICA

To contact us from Asia Pacific:

VERTU LTD.,  
CUSTOMER SERVICE  
391B ORCHARD ROAD #24-02/05 NGEE ANN CITY  
TOWER B  
SINGAPORE 238874

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