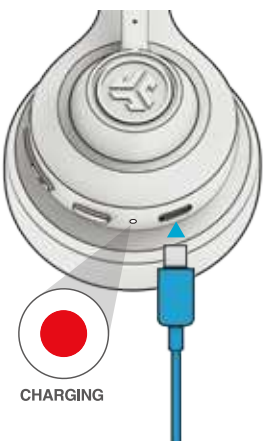


CHARGING

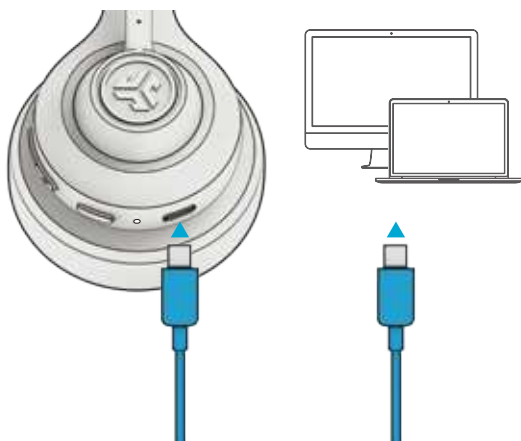
Connect to computer or USB 5v 1A (or less) output device.



CHARGING

WIRED CONNECTION

Connect the GO Work 2 cable to computer. Check your PC/Mac Input and Output settings.



DOWNLOAD THE APP

Customize GO Work 2 features and update the latest software.



SCAN ME



TROUBLESHOOTING

WINDOWS 7/8/10/11: NO MICROPHONE AUDIO

Depending on your PC, the Bluetooth might not detect the proper Bluetooth protocol. This is a known issue with certain Windows OS.

1. Open the Bluetooth & Device settings and enter the View more devices tab.
2. Remove all Bluetooth devices that are already connected.
3. Reconnect your GO Work 2 FIRST to your PC, followed by other Bluetooth devices. The GO Work 2 should display "Connected voice, music".

For more info and troubleshooting
visit: [JLAB.COM/SUPPORT](https://www.jlab.com/support)

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(Check hours [jlab.com/hours](https://www.jlab.com/hours))

Visit [jlab.com/warranty](https://www.jlab.com/warranty) to initiate a return or exchange.

LATEST AND GREATEST

Our team is constantly improving your product experience. This model may have new features or controls which are not detailed in this guide.

For the latest version of the manual, scan the QR code below.



FCC ID: 2AHYV-GOWORK2
FCC ID: 2AHYV-GWDGL1
JLAB GO WORK 2
CMIT ID: XXXXXXXXXX

IC: 21316-GOWORK2
IC: 21316-GWDGL1
JLAB GO WORK 2-DONGLE
CMIT ID: XXXXXXXXXX



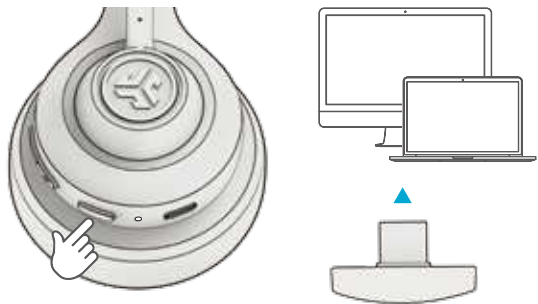
ENERGY
PERFORMANCE
VERIFIED
ENERGY
STAR
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USB-C DONGLE CONNECTION

1

Power on GO Work 2 and plug in USB-C dongle into PC/Mac/Android. (avoid hubs/adapters)

This connection will override any current Bluetooth connections.



2

Check your device settings.



SETUP DONGLE WITH PC (WINDOWS 7/8/10/11)

1. From the Start menu, select the Control Panel.
2. From the Control Panel, select the Sound icon.
3. Select the Recording tab and select "JLab GO Work 2".
4. Select the Playback tab and select "JLab GO Work 2".

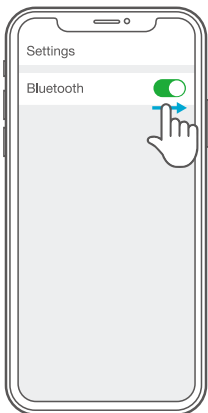
SETUP DONGLE WITH MAC (macOS 10.10 or HIGHER)

1. Open System Preferences and select the Sound icon.
2. Select the Input tab and select "JLab GO Work 2".
3. Select Output tab and select "JLab GO Work 2".
4. From this screen, set the Output volume to desired level.

BLUETOOTH CONNECTION

1

Turn on Bluetooth in your device settings.



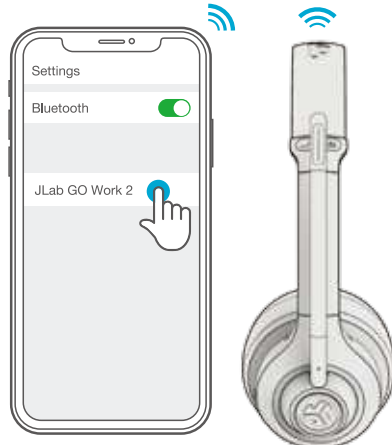
2

Press and hold button for 5+ seconds. Release. Lights will flash blue/red.



3

Select "JLab GO Work 2" in your device settings to connect.



MULTIPOINT (CONNECT 2 DEVICES SIMULTANEOUSLY)

Multipoint is supported when connecting to two devices via Bluetooth. The USB-C Dongle and Wired connection methods create dedicated connection channels and do not support Multipoint.

1

Once **FIRST** device is connected, turn off Bluetooth in device settings. GO Work 2 will auto enter Bluetooth Pairing.



2

Enter your **SECOND** device Bluetooth settings and connect to GO Work 2.



3

Enter your **FIRST** device settings. Turn on Bluetooth and reconnect to GO Work 2.



BUTTON FUNCTIONS

VOLUME UP:
1x press

TRACK FORWARD:
Press and hold 2+ seconds

VOLUME DOWN:
1x press

TRACK BACKWARD:
Press and hold 2+ seconds

POWER ON/OFF:
Press and hold 2+ seconds

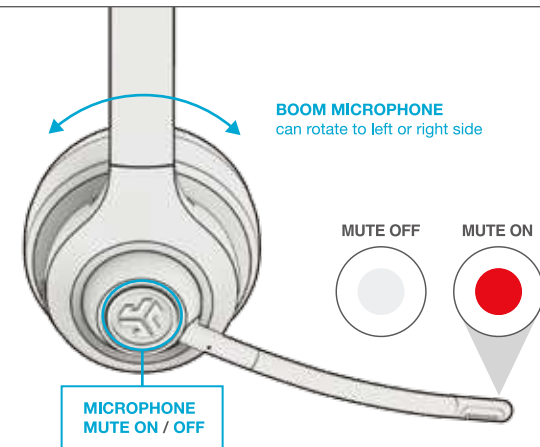
**PLAY/PAUSE/ANSWER/
HANG UP CALLS:**
1x press

REJECT INCOMING CALL:
Press and hold 1+ second

**ACTIVATE SIRI (iOS) OR
"OK GOOGLE" (ANDROID):**
2x press

HEAR YOURSELF ON/OFF:
3x press (when on call)

**SWITCH EQ
VOICE / MUSIC:**
Press and hold
both buttons
simultaneously



BOOM MICROPHONE
can rotate to left or right side

MUTE OFF

MUTE ON

MICROPHONE
MUTE ON / OFF



GO WORK 2nd Gen
WIRELESS
ON-EAR HEADSET

QUICK START GUIDE