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N THE PACKAGE

that we will give you a satisfactory solution.

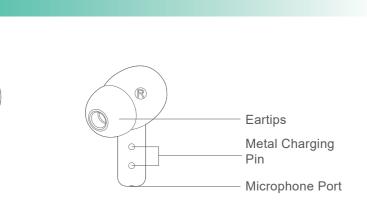
Sound Amplifier

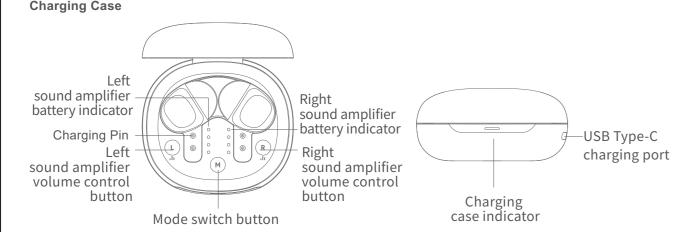
Touch Panel -

Scan here to check the user video

If you encounter any problems during using, please

remember to contact us at the first time, please believe KNOW YOUR SOUND AMPLIFIER





ASSEMBLE THE EARTIPS

Please choose the appropriate size of the eartips for you, and assemble the eartips as below picture.



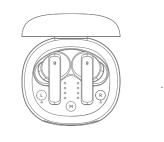
HOW TO WEAR YOUR SOUND AMPLIFIER

- Hold the sound amplifier with your index finger and thumb. - Gently insert the sound amplifier into the ear canal, and then rotate it forward or backward until the product is stable in the ear and will not fall.



PAIRING-FIRST USE

1. Open the charging box, the sound amplifier will automatically enter the bluetooth pairing mode. 2. Open your phone settings, turn on the Bluetooth, search for device HAT6018, and then click the circle icon to pair and connect. Remarks: 1. It can be used directly in the sound amplification mode; 2.It can be used as a music player and call.





TECHNICAL SPECIFICATIONS

| Output.OSPL90 Max. | <106dB+3dB |
|---|--------------|
| OSPL90 HFA Avg | 103dB±4dB |
| FOG50 HFA Average | 33±5dB |
| EQ Input Noise | ≤32dB |
| Frequency Range (Not narrower than) | 300Hz-5000Hz |
| Working current | ≤10mA |
| Total Harmonic Distortion | €5% |
| Bluetooth version | BT5.2 |
| Operating Voltage | DC 3.7V |
| Play time | 7H |
| The number of times the charging box can be charged | >2times |
| Headphone charging time | About 2H |
| Charging time of charging box | About 2H |
| Input voltage | 5V/500mA |
| | |

Notice: The above parameter index testing is on basis of FONIX8000Hearing Aid Test System; Inspection standard: IEC 60118-7 2005, 2CC coupling cavity SB-1

HOW TO USE SOUND AMPLIFIER • Charging Case • Sound Amplifier • Type-C Cable Function Tone Noitce Led Indicator Operation 1.Open the charging case and take out the sound amplifier. 2.After the sound amplifiers turned on , it will take 10 seconds to have the amplifier affect, but the Tone Notice is normal. ^{2s} 3.When the sound amplifier is turned off, Press the touch panel on any sound amplifier 2 seconds, it will be turned on . 1.Put the sound amplifier into the charging case and close the case cover, the sound $^{\prime}$ amplifier will be turned off and start to be charged . 2.When the sound amplifier is turned on, Press the touch panel on any sound amplifier 6 seconds, it will be turned off. Mini volume Mini volume 1.Press 1 time on the touch panel of left sound amplifier to adjust the left volume. 2. Press 1 time on the touch panel of right sound amplifier to adjust the right volume. Volume one Volume one 3.Press 1 time on the L button of charging case to adjust the left volume. 4.Press 1 time on the R button of charging case to adjust the right volume. Volume two 5.Press 2 seconds on the L button of charging case, the left sound amplifier will default as Amplifier 6.Press 2 seconds on the R button of charging case, the right sound amplifier will default Volume three Volume three 7. Each time taking the sound amplifier from the charging case, the volume will default as Max volume Max volume the last time using (the volume have memory function). Normal mode Normal mode It defaults as Normal Mode when the first time use 1. Press 2 seconds on the touch panel of any sound amplifier to change the Mode, "Normal mode/Outdoor Mode/TV Mode/Conversation Mode" will be in a circulation changing when long press 2 seconds of any touch panel. You can set the different Outdoor mode Outdoor mode mode based on your environment. (The set mode has a memory function.) It defaults as Normal Mode when the first time use 2.Press 1 time on the M button of charging case to change the Mode; Normal mode/ Outdoor Mode/TV Mode/Conversation Mode" will be in a circulation changing when press 1 time on M button . You can set the different mode based on your environment. (The set mode has a memory function.) Conversation mode Conversation mode paired successfully or When the sound amplifier connected to Bluetooth successfully or re-connected again. connected successfully to the bluetooth The sound amplifier is When the Bluetooth disconnected with the phone. disconnected from the smart phone's bluetooth 1.When a call is coming, short press any of the touch panel of sound amplifier to answer Answering the phone • 2. Answering the call on the phone when a call is coming. 1.When on a calling, long press any touch panel 2 seconds to finish the call. End the call 2.You can also finish the call on your mobile phone. Call states 1. When a call is coming, long press 2 seconds any of the touch panel of sound amplifier to reject the call Reject a call 2.Rejecting the call on the phone when a call is coming. Control the volume by adjusting the "volume +" or "Volume -" button on your phone. Adjusting call Volume Play or pause music by operating the "play" or "pause" symbol of the playback software Play or pause music on your phone. Music states Adjusting music Volume Control the volume by adjusting the "volume +" or "Volume -" button on your phone. The battery of charging The white light shines Open or close the cover of the charging case, the white light shines for 10s and then off. case is normal. for 10s and then off. Open or close the cover of the charging case, the 8 white end red light flashes for 10s 8 white and red The battery of charging indicators on the case is low or dead. and then off. charging case flash 10 times quickly. **battery status** Using the type-C cable to → When the charging case is on charging, the white light will flash "3 times per 5 seconds" white light will flash ' charge the charging case. continuously. times per 5 seconds" continuously. When the battery of The white light wil charging case is full. keep shining. ..Connect to a bluetooth device and check the battery level on the bluetooth device Sound amplifier Battery (different bluetooth devices display different ways) power query 2.Put the sound amplifier back to the charging case, The battery indicator (2 groups of 4 white lights) lights up according to the battery level of the sound amplifier. Amplifier battery status | Recharge the sound and the charging box will automatically charge the sound amplifier.

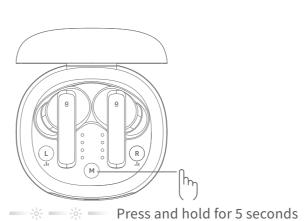
Remarks: 1. Enter the call mode when the music is playing. When the call is over, the music is played automatically. 2. The earphone enters the call mode in the sound amplifier mode. After the call, the earphone automatically returns to the sound amplifier mode.

TROUBLESHOOTING GUIDE

| Symptom | Possible Causes | Solutions |
|--|--|--|
| Not Loud Enough | Blocked tubing/earbud | Clean or replace ear wax guard as needed. |
| | Hearing change | Contact your hearing professional. |
| | Too much dust | Clean both microphone and receiver with brush. |
| Inconsistent Performance | Restart required | Put the sound amplifier into charging case, close the cover to turn off. Then take out the sound amplifier. |
| | Blocked tubing/ earbud | Clean or replace ear wax guard as needed. |
| Unclear, Distorted Performance | Restart required | Put the sound amplifier into charging case, close the cover to turn off. Then take out the sound amplifier. |
| | Blocked tubing/ earbud | Clean or replace ear wax guard as needed. |
| | Defective sound amplifier | Contact your hearing professional. |
| Dead sound amplifier | Charge required | Put the sound amplifier into charging case, close the t cover, and wait for charging. |
| | Blocked earbud/tubing | Clean or replace ear wax guard as needed. |
| | Ear canal fulfilled with oil wax | Contact your hearing professional. |
| No LED indicator when sound amplifier are inserted into the charging port | Low battery | Connect the Type-c cable to your charging case and printo the wall. The on-board battery LEDs will flash for a seconds to indicate the connection to the power source. |
| Red indicator light and 8 white Color indicator flashes quickly | Low battery | Insert your type-c cord to charge the case |
| Sound amplifier whistling in the charging case | Dead battery | Put the sound amplifier into charging case, close the top and insert your type-c cord to charge the case. |
| If the sound amplifier whistles in the ear | Sound Amplifier earplug and ear canal sealing or fit is not good | 1. Gently turn the sound amplifier, so that the sound amplifier eartips and ear canal sealing and fitting better that you can deal with the whistle phenomenon. |
| | | 2. The size of the eartips on the Sound Amplifier does match your ear canal. Use earplug of a different size to improve the whistle phenomenon. |
| Sound Amplifier has no sound | Mini volume | Turn up the sound amplifier volume. |
| | Blocked up the Eartips' sound port or microphone port | Clean the sound port or microphone port |
| The voice is very weak and unclear | Low battery | Put the sound amplifier into the charging case to char |
| | The volume is too low | Click to adjust the volume level |
| | Eartips loose | Re-wearing the sound amplifier |
| | Sound amplifier | failure self-checking table |

FACTORY RESET MODE

Put both the left sound amplifier and the right sound amplifier into the charging case, open the top cover of the charging case, press and hold the M button for 5 seconds, the white light of the charging case and the 8 white lights of the sound amplifier flash alternately for 3 seconds, and the sound amplifier enters reset mode.



HELPFUL HINTS

- Do not take apart your sound amplifier or insert the cleaning tools inside them. (When not in use, place
- your sound amplifier in the charger and store them.)
- In a dry, safe place.
- Away from direct sunlight or heat to avoid extreme temperatures. - Where you can easily find them.
- Safely out of reach from children and pets. Synergy Charger Care
- Keep your charger clean. Heat, moisture, and foreign materials can result in poor performance.
- Do not use water, solvents, or cleaning fluids to clean the charging ports. - Keep lid closed as much as possible to avoid dust and debris build-up.
- Store your charger in a clean and dry location.
- Fully charge sound amplifier batteries every night.

SOUND AMPLIFIER CARE

- Keep your sound amplifier clean. Heat, moisture, and foreign substances can result in poor performance. - Use a cleaning brush or soft cloth to clean debris from around the user control and microphone; inspect
- the the receiver, earbud, or ear tip and wax guard regularly.
- Never use water, solvents, cleaning fluids, or oil to clean your sound amplifier.
- Charging contacts should always be kept clean and dry.
- Your hearing professional can provide further information on additional maintenance procedures for your sound amplifier, if needed.

SERVICE AND REPAIR

1. If for any reason, your sound amplifier and charger do not operate properly, do NOT attempt to fix it yourself. Not only are you likely to violate any applicable warranties or insurance, you may also cause further damage. 2. If your sound amplifier and charger fail or perform poorly, check the guide on the next page for possible solutions. If problems continue, contact your hearing professional for advice and assistance. Most of the problems can find in your hearing professional's office or clinic.

IMPORTANT SAFETY INSTRUCTIONS

1.CONTRAINDICATION

The device is unsuitable in the following situations:

- Usage is prohibited for patients with chronic suppurative otitis media and congenital ear atresia.

- This sound amplifier can only compensate patients with hearing impairment and do not have hearing

1) Congenital atresia of external ear or deformity of external auditory meatus, a large number of foreign bodies in external acoustic meatus;

2) Deafness is unstable, and the degree of hearing loss often fluctuates; 3) Complaint with headache, dizziness, earache, tinnitus, and other symptoms that are not suitable for

4) Sudden deafness in the past three months; progressive rapid deafness; apparent unilateral deafness or

5) Effusion in the middle ear and frequent purulence; 6) Central deafness; non-organic deafness;

7) Patients with acute otitis externa and tympanitis;

8) Patients with acute and chronic suppurative otitis media (in the period of purulent infection); 9) Patients who are allergic to the material of this product.

1 2.WARNINGS

- Keep small swallow-able accessories out of children's reach.

- Dropping, immersing in liquid, and accessing strong electromagnetic fields or over heat will damage sound amplifier. If a sound amplifier or accessories remain in the ear, please go to see a doctor as soon as possible, do not take it out by yourself.

- Warning not to use in explosive or oxygen-enriched atmospheres; it may damage the device. - Warning that only the intended person can use it; using a sound amplifier designed for someone else may result in hearing damage.

- Statement about the special needs of particular patient groups. - Warning about common conditions that could damage the device.

- Warning that results from the risk management file permissible environmental conditions of transport and

- Each warning/safety contains: nature of Hazard; likely consequences; precautions

⚠ 3.NOTICE

- Please Do not use it at high volume for a long time. Otherwise, it will injure your ear. If you feel uncomfortable, please stop using it.

- Please check the product every time before using it, and avoid wearing the earplug with foreign objects in ear canal. It will affect the sound amplifier. - Avoid shocking and dropping the product. Do not keep or use it in high humidity environments (such as

the sauna room). - Do not throw the scrapped battery as standard rubbish.

- Do not use the product in a potential explosive or dangerous environment.

- Do not share your sound amplifier with others. Your sound amplifier setting is personal and individual, share with someone else will result in others' hearing damage.

- Be careful with any unusual skin reactions. In some instances, wearing a sound amplifier can cause an allergic reaction leading to it chiness or rashes. If you notice any uncommon skin condition, stop wearing the sound amplifier, and check with a medical specialist.

Do not place the sound amplifier near the magnetic object

- Be sure to take off the sound amplifier when getting a diagnosis or treatment. - Never pry the inside of the sound amplifier with a needle or similar object; otherwise, it will damage the

- Do not put the sound amplifier near heating appliances or in direct sunlight, and you should also avoid high moisture areas such as bathrooms or near a humidifier. - In a closed car in summer, the temperature can rise to very high levels. Do not leave your sound amplifier

in a high-temperature car. - Do not use the sound amplifier close to a cell phone, otherwise it may increase the noise and affect the

sound quality. - Please contact the MANUFACTURER:

 Any questions in setting up, using, or maintaining the sound amplifier; To report unexpected operations or events.

MATTERS NEEDING ATTENTION, WARNINGS, AND TIPS

- 1. Do not immerse the sound amplifier in any liquid. Remove the sound amplifier before swimming and
- shampooing. After swimming or washing, wait for the ear canal to dry before wearing the sound amplifier. 2. Please use the function and volume control switch correctly, open and close as lightly as possible to avoid excessive force.
- 3. Applicable objects: Suitable for people with air-conducting hearing loss of about 30-50dB.
- 4. Please use sound amplifier with sound amplifier charging cases.
- 5. When you do not use sound amplifier, please charge the product regularly to avoid battery damage; the
- recommended charging time interval of sound amplifier is ≤28 days;

INTENDED USE

1. Medical purpose

- The sound amplifier intends to compensate for impaired hearing.

2. Intended patients and environment

- The sound amplifier uses for indoor and outdoor environment, and patients under 18 years old must require

the doctor's approval.

- For patients with sensitive skin, the silicone material may irritate your ear canals. - First use may cause slight pain to the ear canal due to maladjustment.

MAINTENANCE AND CLEAN

It is important to keep your instrument clean and dry. Daily, cleanthe hearing instruments using a soft cloth or tissue. To avoid damage due to humidity or excessive perspiration, please use a drying kit.

2.Care and maintenance

Please put it in where children could not reach, dry and no exposed in the sun.

Do not place sound amplifier near high-temperature heating areas such as stoves. Do not leave the sound amplifier in a humid place for a long time. Do not scratch the microphone with sharp objects to avoid damage to the microphone. Do not disassemble or attempt any repairs by yourself.

Remove ear wax plugged in the earpiece by using a stick and brush. 2) Cleaning hook

Using a soft cloth or tissue, wipe off any moisture, sweat, or debris from the surface of the device. Note: Do not use alcohol or other cleaning solvents to clean the hook as this could damage the protective

MAINTENANCE, STORAGE AND DISPOSAL

which maybe get in touch with fire or is vulnerable to vibration.

refer to the local authorities responsible for waste dis-postal.

1. Maintenance

1) We do not authorize any institution or individual to maintain and repair the product. If you suspect that the products have any issues, please contact the manufacturer or distributor to handle them. 2) The user must not attempt any repairs to the device or any of its accessories. Please contact the

3) Opening of the equipment by unauthorized agencies is not allowed and will terminate any warranty claim. warning: No modification of this equipment is permitted!

retailer for repair.

1) If you Do not use it, and then put the sound amplifier into the charging case. 2) Do not put the device under the sunshine, high temperature, and moist environment or someplace,

3) Keep the device storage in following environmental ranges:-20~55 °C, ≤95%RH, 700-1060hPa

Please dispose of the device under the directive 2002/96/EC – WEEE (Waste Electrical and Flectronic Equipment).and Don't dispose with domestic waste. If you have any queries, please

IMPORTANT NOTICE FOR PROSPECTIVE SOUND AMPLIFIER USERS

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a sound amplifier. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of the medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the sound amplifier is purchased.

Warning to sound amplifier dispensers

A sound amplifier dispenser should advise a prospective sound amplifier user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a sound amplifier if the sound amplifier dispenser determines through inquiry, actual observation, or review of any other available information

concerning the prospective user, that the prospective user has any of the following conditions:

(i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days.

(iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness.

(v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.

viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a sound amplifier whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the sound amplifier user. (This provision is required only for those sound amplifier with a maximum sound pressure capability greater than 132 decibels (dB).)

CC WARNING

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which

can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Due to the different actual situations, each customer's experience of using product is different. If you have any questions in the using process, please contact our professional customer service staff by our aftersales email (aftersalesmailbox@163.com) or by the platform where you purchased this product as soon as possible. Please believe that our customer service staff will offer you satisfactory assistance.

NORMALIZED SYMBOLS

| [i | Consult instructions for use |
|-------------|---|
| † | B type applied part |
| F© | FCC ID: 2AGA6-HAT6018 |
| <u> </u> | Disposal Please dispose of the device under the directive 2002/96/EC – WEEE (Waste Electrical and Electronic Equipment). and Don't dispose with domestic waste. |
| ••• | Manufacturer |
| | Date of manufacture |
| SN | Serial number |
| \triangle | Warning/ Danger: Improper use might cause serious injuries. |
| IP41 | IP code of the device: this device's grade of against ingress of solid foreign objects – the access probe of 2.5 mm Ø shall not penetrate; the grade of waterproof is vertically falling drops shall have no harmful effects. |

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