

Quick Installation Guide Access Point

This document will guide you through the basic installation process for your new access point

DBA-2720P



Documentation is also available on the D-Link website

Before You Begin

This installation guide provides instructions for installing the DBA-2720P on your network. Additional documentation is also available on the D-Link support website.

 D-Link Nuclias Access Point Portal Manual: For additional information and instructions on how to configure the device using the D-Link Nuclias cloud.

Package Contents

This DBA-2720P package should include the following items:

- 1 x DBA-2720P
- 1 x Power adapter (optional)*
- 1 x Mounting kit
- 1 x Console cable

If any of the above items are damaged or missing, please contact your local D-Link reseller.

*If the power adapter is not included, it can be purchased separately. Please contact your local D-Link reseller.

Setup Preparation

Please ensure that the following items are readily available before continuing the installation process:

- An active D-Link Nuclias account.
- An active Internet connection to connect to the D-Link Nuclias cloud.
- A valid device license. Contact your D-Link Nuclias service provider for more information.

System Requirements

- A PC or laptop with a working Ethernet adapter or wireless interface.
- Mozilla Firefox 52.0 or higher, Internet Explorer
 11 or higher, Safari 10.1 or higher, Google
 Chrome 59 or higher.
- OS X 10.8.5, Windows 7, Linux (Ubuntu 12) and higher.

Hardware Overview

LED Indicators

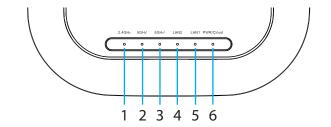


Figure 1: Front Panel LED

| # | LED | Color | Status | Description |
|---|---------------|--------------------------|--------------------|--|
| | | | Off | The 2.4 GHz wireless band is disabled. Or the device is undergoing the boot process. |
| 1 | 2.4 GHz | Green | Solid green | The 2.4GHz wireless band is active. |
| | | | Blinking green | Data is being transmitted over the 2.4 GHz band. |
| 2 | 5 GHz1 | Green | Off | The 5 GHz1 wireless band is disabled. Or the device is undergoing the boot process. |
| | | | Solid green | The 5GHz1 wireless band is active. |
| | | | Blinking green | Data is being transmitted over the 5 GHz1 band. |
| 3 | 5 GHz2 | Green | Off | The 5 GHz2 wireless band is disabled. Or the device is undergoing the boot process. |
| | | | Solid Green | The 5GHz2 wireless band is active. |
| | | | Blinking Green | Data is being transmitted over the 5 GHz2 band. |
| | LAN 2 | Green | Light Off | No link detected on the port. |
| 3 | | | Solid Green | An active link is detected on the port. |
| | | | Blinking Green | Data is being transmitted on the port. |
| | LAN1 | Green | Light Off | No link detected on the port. |
| 4 | | | Solid Gr Oeen | An active link is detected on the port. |
| | | | Blinking Green | Data is being transmitted on the port. |
| 5 | PWR/ Cloud | Green/ Orange/ Red | Solid Orange | The DBA-2720P is booting up. |
| | | | Blinking Orange | The DBA-2720P is resetting to its default settings or is upgrading its firmware. |
| | | | Solid Green | The DBA-2720P is in cloud mode. |
| | | | Blinking Green | The DBA-2720P is connecting to the D-Link Nuclias cloud. |
| | | | Solid red | The DBA-2720P is not working properly in cloud mode. |

Table 1: LED Description

Interface Connectors

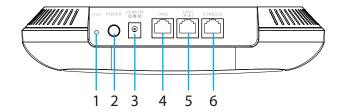


Figure 2: Rear Connectors

| # | Connector | Description |
|---|---------------------|--|
| 1 | Reset Button | Used for rebooting or resetting the device back to factory default settings. |
| 2 | Power Button | Used to power the device on and off. |
| 3 | Power Input | Input for the power adapter. |
| 4 | LAN Port 2 | Gigabit RJ-45 port for data. |
| 5 | LAN Port 1 (PoE) | Gigabit RJ-45 port for data and Power over Ethernet (PoE) power. |
| 6 | Console Port | RJ-45 port to connect the RJ-45 console cable for CLI management. |

Table 2: Interface Description

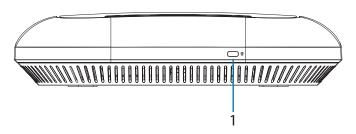


Figure 3: Side Connectors

| # | Connector | Description |
|---|-------------------------|--|
| 1 | Kensington Lock Slot | Slot for inserting a Kensington security lock. |

Table 3: Interface Description

Powering the Access Point

The DBA-2720P can be powered using one of the following two methods:

Using Power over Ethernet (PoE)

1. Use a standard Ethernet cable to connect LAN port 1 on the DBA-2720P to a PoE power source device such as a PoE switch or PoE injector.

(Optional) Using the power adapter

1. Connect the power connector of the adapter to the power input on the DBA-2720P and plug the adapter into a nearby power outlet.

Configuring the Access Point

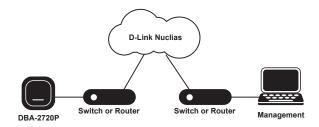
Using D-Link Nuclias

Note: To use D-Link Nuclias, the DBA-2720P must be connected to the Internet.

The DBA-2720P is designed to be managed through the D-Link Nuclias cloud. Refer to the D-Link Nuclias Access Point Portal Manual for detailed configuration instructions.

Figure 4: Connecting through D-Link Nuclias

1. On an Internet-connected computer, open a web browser and go to **login.nuclias.com**



2. Enter your D-Link Nuclias user name and password and click **Log in**.

Manual Configuration

Note: D-Link recommends manually configuring the device before mounting it.

If you are unable to connect to the D-Link Nuclias cloud, you may need to manually configure the DBA-2720P using its web user interface (UI). Refer to the D-Link Nuclias Access Point Portal Manual for detailed configuration instructions.

Use one of the following methods to access the web user interface:

Connecting through Ethernet

Note: The management computer must be in the same subnet as the DBA-2720P.

- Use an Ethernet cable to connect the DBA-2720P to the management computer or to the switch or router the management computer is connected to.
- 2. Open a web browser and type in the default host name of the DBA-2720P and press **Enter**.

The default host name is http://DBA-2720P-XXXX where XXXX represents the last 4 characters of the MAC address listed on the device label located on the bottom of the device.

3. When prompted, enter the default login credentials:

User name: **admin** Password: **admin**

Connecting Wirelessly

- Connect the management computer to the default SSID of the DBA-2720P. The SSID will be in the format http://DBA-2720P-XXXX where XXXX represents the last 4 characters of the MAC address listed on the device label located on the bottom of the device.
- Open a web browser and type in the default host name of the DBA-2720P and press Enter. The default host name is http://DBA-2720P-XXXX where XXXX represents the last 4 characters of the MAC address listed on the device label located on the bottom of the device.
- 3. When prompted, enter the default login credentials:

User name: **admin** Password: **admin**

Mounting the Access Point

The DBA-2720P can be mounted on a wall or ceiling for optimal coverage.

Mounting on a Solid Wall or Ceiling

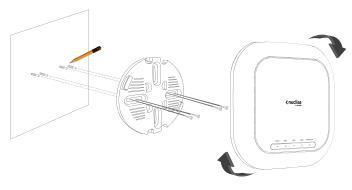


Figure 5: Attaching the Lock Plate

- 1. Use the mounting plate to mark the location where to drill the holes in the wall or ceiling.
- 2. Drill holes on the markings and place the

- included anchors into the drilled holes.
- 3. Align and place the mounting plate on top of the anchors and use the included screws to secure the mounting plate to the surface.
- 4. Connect the Ethernet cable and power adapter (optional) to the device.
- 5. Attach the DBA-2720P to the mounting plate by placing it onto the plate and rotating clockwise until the device locks into place.

Mounting on a Ceiling Crossbar

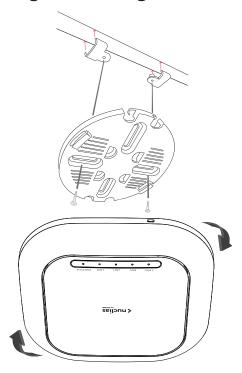


Figure 6: Attaching the Lock Plate

1. Clip the two included ceiling brackets onto the ceiling crossbar. Make sure both brackets are positioned in line with each other.

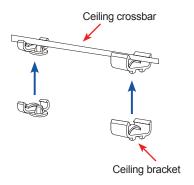


Figure 7: Attaching the Ceiling Brackets

2. Use the included screws to secure the mounting

plate to the ceiling brackets.

- 3. Connect the Ethernet cable and power adapter (optional) to the device.
- 4. Attach the DBA-2720P to the mounting plate by placing it onto the plate and rotating clockwise until the device locks into place.

Locking the DBA-2720P

Attach a Kensington physical security lock to the Kensington slot on the side of the device to secure it to an object.

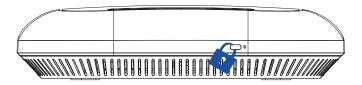


Figure 8: Inserting a Physical Lock

Reboot/Reset the Access Point

If necessary, the DBA-2720P can be manually rebooted or reset to factory default settings.

Rebooting the device

Press and hold down the reset button between **2 to 5 seconds** then release to reboot the device.

Resetting the device

Press and hold down the reset button between **6 to 15 seconds** then release to reset the device to its factory default settings.

Press and hold down the reset button for **more than 15 seconds** then release to reset the device to its factory default settings and force the

device to load an alternate firmware.

Troubleshooting

The DBA-2720P receives its configuration settings and is managed through the D-Link Nuclias cloud.

If you are experiencing problems connecting to the D-Link Nuclias cloud, check your Internet connection. If you still cannot connect to the service, additional configuration on the device may be required. Refer to the D-Link Nuclias Access Point Portal Manual for detailed information on how to manually configure the device.

Additional Information

For additional support, please refer to the user manual, or visit your local D-Link support website.

Warning: The DBA-2720P is designed to receive PoE power only from an 802.3at compliant source, or from a D-Link-approved power adapter. Connecting an access point to a Power over Ethernet (PoE) device that is not approved by D-Link can damage the equipment.

Warning: This product is to be connected only to PoE networks without routing to the outside plant. The equipment power cord must be connected to a socket-outlet earthling connection.

Avertissement: Le DBA-2720P est conçu pour recevoir de l'alimentation PoE uniquement à partir d'une source compatible 802.3at ou d'un adaptateur secteur approuvé par D-Link. La connexion d'un point d'accès à un périphérique Power over Ethernet (PoE) non approuvé par D-Link peut endommager l'équipement.

Avertissement: Ce produit doit être connecté uniquement aux réseaux PoE sans acheminement vers l'installation externe. Le cordon d'alimentation de l'équipement doit être branché sur une prise de terre avec prise de courant.

Appendix - Statements

ErP Power Usage

This device is an Energy Related Product (ErP) that automatically switches to a power-saving Network Standby mode within 1 minute of no packets being transmitted. It can also be turned off through a power switch to save energy when it is not needed.

Network Standby: 6.3792 watts

Switched Off: 0.0665 watts

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Non-modifications Statement:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures. For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Note

The country code selection is for non-USA models only and is not available to all USA models. Per FCC regulations, all WiFi product marketed in the USA must be fixed to USA operational channels only.

RF Frequency Requirements

This device is for indoor use only when using all channels in the 5.15 to 5.25 GHz frequency range. High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage this device. This device will not operate on channels which overlap the 5600-5650 MHz band.

It is restricted to indoor environments only.

IMPORTANT NOTICE:

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25cm between the radiator and your body.

Innovation, Science and Economic Development Canada (ISED) Statement:

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Innovation, Science and Economic Development Canada (ISED) Statement:

This device complies with ISED licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (i) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

Operations in the 5.25-5.35 GHz band are restricted to indoor usage only.

Les opérations dans la bande de 5.25-5.35 GHz sont limités à un usage intérieur seulement.

Radiation Exposure Statement

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0.28 m between the radiator and your body.

Déclaration d'exposition aux radiations

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 0.28 m de distance entre la source de rayonnement et votre corps.

Japan Voluntary Control Council for Interference Statement

この装置は、クラス B情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。

Japan Voluntary Control Council for Interference Statement

This is a Class B product based on the standard of the VCCI Council. If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

電波法により5GHz帯は屋内使用に限ります。

Product and Warranty Information

To find out more about D-Link Nuclias product or marketing information, please visit the website http://www.dlink.com or https://www.nuclias.com.

The D-Link Limited Lifetime Warranty information is available at http://www.dlink.com/warranty

