

User manual

# JayPad

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## Basic Function

CPU	MTK6580 1.3Ghz,Quad Core
GPU	Mali400
Operation system	Android 9
4G	Support 4G Lte
Language	Multilingual
RAM	4GB
ROM	64GB
External Memory	TF Card up to 128GB
Display Screens	10.1" Resolution:1280*800 IPS
Touch Pannel	Multi-touch Capacitive screen G+G Touch GLASS
G-sensor	Support 360 degree directions
BT	Support
Wireless	WiFi:IEEE802.11b/g/n /a/c
I/O Port	Micro 5pin USB port ( OTG)*1,sim card slot*2,3.5mm stereo headset*1
Function Key	Power/Vol-/Vol+

## Read me first

- ◆ Please read this manual before operating your tablet, and keep it for future reference.
- ◆ The descriptions in this manual are based on the default settings.
- ◆ Images and screenshots used in this manual may differ from the actual product.
- ◆ Available features and additional services may vary by device, software or service provider.
- ◆ Our company is not liable for performance issues caused by third-party applications.

## Care & Maintenance

- Use only manufacturer-approved accessories. Use general accessories may shorten the life of your device or Cause device to malfunction.
- Keep your device dry. Humidity and all types of liquids may damage device parts or electronic circuits.
- Do not use or store the device in dusty, dirty areas.
- Do not store the device in hot or cold areas.
- Do not store your device near magnetic fields.
- Do not store your device with such metal objects as coins, keys and necklace.
- Do not drop your device or cause impacts to your device.

## Assembling

### Unpack

Check your product box for the following items.

- Tablet
- User manual
- Adapter



You can purchase additional accessories from your local retailer.

### Install the SIM card

You need to insert a SIM card to use the Phone function. To install the SIM card, follow the instructions below.

1. Make sure that the card's gold contacts face into the device.
2. Push the SIM card into the slot until it clicks.

### Install the memory card

To store additional multimedia files, you need insert a memory card.

1. Insert a memory card with the gold contacts facing downwards.
2. Push the memory card into the slot until it clicks.

Notice: Our company uses approved industry standards for memory cards, but some brands may not be fully compatible with your device.

### Charge the battery

Before using the device for the first time, you must charge the battery.

1. You can charge the device with a travel adapter or by connecting the device to a PC with a USB cable.
2. Battery full icon is shown when finished if your device is off.

## Getting started

### Device layout

Icon	Function	Remark
	Power	Press and hold for 2 seconds to turn on or turn off the device.
	Lock	Press to lock the device.
	Reset	Press and hold for 10 seconds to reset the device.
	Volume keys	Adjust the device volume.
	SIM Card	Inset the SIM Card
	TF Card	Inset the Micro SD Card

### Turn your device on and off

To turn on your device, press and hold the power key.

To turn off your device, press and hold the power key, and then tap OK.

### Airplane mode

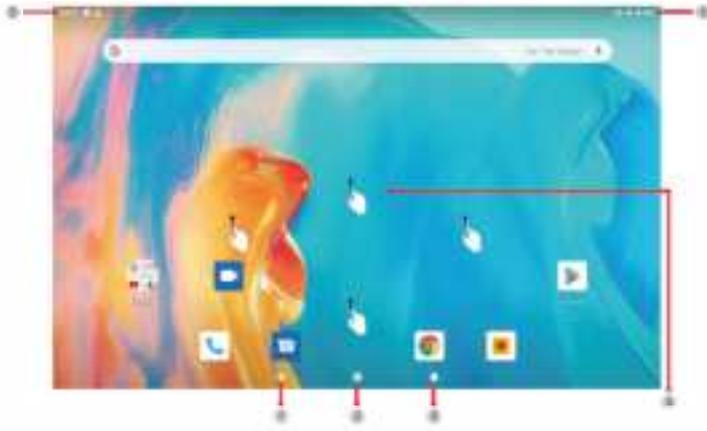
To use only your device's non-network services, switch to flight mode. Please follow the instructions below to turn on flight mode:

Tap Settings → WIRELESS & NETWORKS → More → Airplane mode from application list to create a checkmark.

## Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Press the Home key to switch to Home screen.

Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view of the Home screen. The white short line at the lower part of the screen indicates which screen you are viewing..



## Task bar

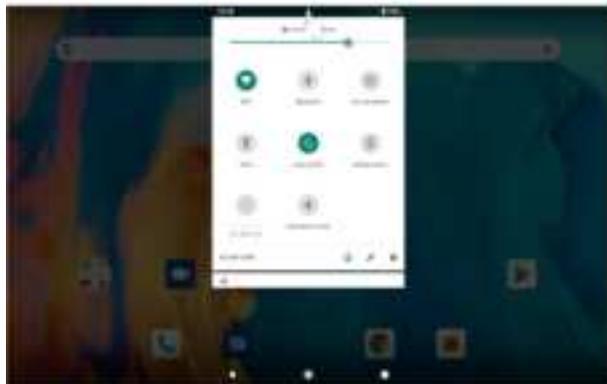
The task bar is shown at the bottom of the screen. It displays commonly used option buttons, battery level indicator, current time and other indicator icons.

1	Return to previous screen.
2	Return to home screen.
3	View the applications you have accessed recently.
4	Open application menu
5	Display notification icons. Tap the notifications area to open the notification panel.

## Notification panel

Tap the notifications area to open the notification panel shown below. You can access a list of notifications.

Tap icon to activate or deactivate wireless connection features and other settings.



## Indicator icons

Icon	Definition	Icon	Definition
	Open WiFi available		Flight mode activated
	WiFi connected		New email
	Signal strength		New text or multimedia message
	Roaming mode		Call in progress
	Uploading data		Missed call
	Downloading data		Call on hold
	Connected to PC		Call diverting activated
	Alarm activated		Battery power level
	BT connected		Music being played

## Security

You can protect your device and data by setting screen lock or encrypting your tablet.

- Set a screen lock

To set a screen lock, tap Settings⇒Security⇒Screen lock from application list.

- ◆ None: Deactivate the screen lock.
- ◆ Slide: Slide to unlock the screen.
- ◆ PIN: Enter a numeric PIN to unlock. When prompted, enter the PIN to unlock the screen.
- ◆ Pattern: Draw a pattern to unlock. Follow the instructions to draw your lock pattern. When prompted, draw the pattern to unlock the screen.
- ◆ Password: Enter a passcode to unlock. When prompted, enter the passcode to unlock the screen.
- Screen time-out

Select Settings⇒Display⇒Sleep from application list, you can set the time before the screen times out and goes into lock mode. (you have not entered any characters or made other selections).

## Manage applications

To manage the applications installed on your device, tap Settings⇒App.

1. To uninstall an application, select DOWNLOADED, then select an item and tap Uninstall, tap OK to confirm.
2. To stop or change the settings of an application, select RUNNING or ALL, then select an item and tap the option you need.

## Reset tablet

You can reset system and desktop settings to their original values by the following steps:

1. Select Settings⇒Backup & reset from application list.
2. Tap Factory data reset.
3. If you want to erase all data on your tablet, such as music, pictures, and other data, tap Erase SD card checkbox to create a checkmark.
4. Tap Reset tablet.

The device resets to the factory default settings automatically.

**Warning!** Factory data reset will erase all data from your device and SD card, including your google account, system and application data and settings, and downloaded applications.

## Import/Export contacts

### 1. Import from the SIM card

To copy the contacts from the SIM card, tap the option button at the upper right and then select Import/Export Import from the SIM card, select contacts, and then select Import.

### 2. Import from SD card

To import contact files (in vcf format) from a memory card to your device, tap the option button at the upper right and then select Import/Export → Import from SD card, select a memory location and contact files to import and select OK.

### 3. Export to SD card

To export contacts from your device to a memory card, tap the option button at the upper right and then select Import/Export → Export to SD card, select OK to confirm.

## Email

To receive and send mail, you must have a remote mailbox service. This service may be offered by a service provider. Your device is compliant with applicable internet standards for POP3/IMAP/Exchange.

Before you can send or receive mail on your device, you need to set up an email account and define the email settings correctly. You can define more than 1 mailbox.

### Set up your email

1. Tap Email from application list.
2. You can use mailbox guide to set up your mailbox, tap Next until it's done.
3. If you need to add another email account, tap the option button at the upper right>Settings>ADD ACCOUNT, then set up the email account with the mailbox guide.

When you are finished setting up the email account, the email messages are downloaded to your device. If you have created more than two accounts, you can switch between email accounts. Select an account name at the top left of the screen and select the one you want

to retrieve messages from.

#### ● Delete your email account

1. Open the application list and select Email.
2. Tap the option button at the upper right, then select Settings and the email account you want to delete.
3. Tap Remove account.
4. Tap OK to confirm.

## Gmail

You can retrieve new email messages from the Google Mail webmail service to your inbox. Before you can send or receive mail on your device, you need to set up a Gmail account.

#### ● Create a Gmail account

If you don't have a Google Account, tap New, then follow the on-screen instructions to create a new one.

#### ● Set up a Gmail account

If you want to add an existing account, tap Existing, enter your email address and password, and then select Next, when you are finished setting up the email account, the email messages are downloaded to your device.

## Play Store

Play Store allows you to easily download an abundance of applications directly to your device. Before using the Play Store, you must have a Google Account.

1. From the application list, tap Play Store.
2. Sign in to your Google Account.
3. Search for and download applications as desired.
4. Follow the on-screen instructions.

## Note

- All applications offered by Play Store are developed by third party. To get the information about the developers, you can read the descriptions of each application.
- Our company is not liable for performance issues caused by third-party applications.

## Gallery

To view or organize your images and video clips, or edit and send your files to other devices, or set photos as wallpapers, select Gallery from application list.

Note: It takes a few more minutes to enter this application if you store more files.

#### ● Supported file formats

Type	Format
Image	JPEG、GIF、BMP、PNG
Video	MPEG4、-SP、H264/AVC、H263、VPX、3GP、3G2、MP4、AVI

Note: Some files may not play properly depending on how they are encoded.

## USB Connection

You can connect your device to a PC and use it as a removable disk, which allows you access the file directory.

1. If you want to transfer files from or to a memory card, insert a memory card into the device.
2. With a USB cable, connect your device to a PC.
3. Open the notification panel, select USB connected.
4. Tap Turn on USB storage.
5. Open the folder to view files.
6. Copy files from the PC to the memory card.

## Wi-Fi

With Wi-Fi, you can connect to the internet or other network devices anywhere an access point or wireless hotspot is available.

#### ● Activate the Wi-Fi feature

1. From application list, tap Settings.
2. In the field of WIRELESS & NETWORKS, turn on the Wi-Fi feature.

#### ● Find and connect to Wi-Fi

1. Once the Wi-Fi feature is activated, the device automatically search for available Wi-Fi connection.
2. Select a network.
3. Enter a password for the network (if necessary).
4. Select Connect.

## Safety Precautions

Read these simple guidelines before using your device. Not following them may be dangerous or illegal.

#### ● Aircraft

Switch off in aircraft and follow any restrictions. Wireless devices can cause interference in aircraft.

#### ● Vehicles

Never use your device while driving. Place it in a safe place.

Position your device within easy reach. Be able to access your device without removing your eyes from the road.

#### ● Electronic devices

In some circumstances your device may cause interference with other devices.

#### ● Potentially explosive environments

Switch off your device when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

#### ● Pacemakers and other medical devices

Pacemaker manufacturers recommend that a minimum separation of 8 inches be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.

Operation of any radio transmitting equipment, including wireless phones may interference with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Switch off your device in health care facilities when any regulations posted in these areas instruct you to do so.

#### ● Operating environment

When connecting to other device, read its user guide for detailed safety instructions. Do not connect incompatible products.

Do not place your device in the air bag deployment area.

Use the device only in its normal operating positions as explained in the product documentation.

Always switch off your device when its use is prohibited or when it may cause interference and danger.

#### ● Areas with posted regulations

Switch off your device when any regulations posted in these areas instruct you to do so.

## FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with SAR limits set forth for an uncontrolled environment. The highest reported SAR values are 1.083W /kg.

This equipment should be installed and operated with minimum distance 0mm between the radiator & your body.