

## 1. PRODUCT /WARRANTY/WARRANTY PERIOD/DEFECT

Manufacturer warrants to the original end-user purchaser ("Purchaser") that the Strips ("Product") will be free from material defects in material and workmanship from the date when the Product is delivered to the Purchaser and continues for twelve (12) months thereafter ("Warranty period").

## 2. LIMITATION OF PRODUCT WARRANTY

Manufacturer warrants that the Product under normal use is free from material defects in material and workmanship ("Defect") during the Warranty period, subject to a proper installation, operation and maintenance of the Product as set forth in the User manual and other documentation available to the Purchaser from time to time ("User Manual") at [www.sensative.com/strips\\_tips](http://www.sensative.com/strips_tips). Manufacturer does however not warrant that the Product will operate uninterrupted or error-free or that all deficiencies, errors, defects or non-conformities will be corrected. The Warranty extends only to Purchaser and is not transferable to anyone else.

## 3. CLAIMS PROCEDURE

Warranty claims is handled at [www.sensative.com/Strips\\_tips](http://www.sensative.com/Strips_tips)

1. The warranty shall not apply to problems or damages resulting from
  - i) mechanical and transport problems
  - ii) external causes such as accidents, acts of God, disasters, weather conditions, air pollution, abuse, misuse, misapplication or any equipment that generates electrical disturbance of radio communication that violates FCC regulations
  - iii) negligence, improper handling and failure to operate the Product in accordance with specifications and interface requirements
  - iv) operating and storage problems

## 2. EXCLUSIONS

- v) electrical power problems, telecommunications and/or network problems
  - vi) problems related to software updates in the Gateway and to security issues with the Z-Wave protocol
  - vii) change of Strips position, window/door position
  - viii) if Strips has been in extreme temperature
  - vii) problems regarding accessories or attachments not recommended by Manufacturer or modifications to the Product or its parts
  - viii) failure to follow instructions relating to the Product's use or installation and to fulfill the maintenance and servicing activities defined in the User Manual and information published at [www.sensative.com](http://www.sensative.com)
  - ix) damage to property, damage caused by service performed by anyone who is not an authorized representative of Manufacturer,
  - x) a product or part that has been modified to alter functionality or capability
  - xi) a Product that is used commercially or for a commercial purpose
  - xii) failure of goods or services not obtained from Manufacture
- Manufacturer does not authorize any person or party to assume or create for it any obligations or liability in connection with the Product except as set forth herein. This warranty shall not apply to any Product if the Manufacturer's serial number has been removed or defaced in any way. MANUFACTURER IS NOT RESPONSIBLE FOR ANY PROBLEM OR DAMAGE THAT OCCURS AS A RESULT OF PURCHASER'S FAILURE TO FOLLOW THE USER'S MANUAL see [www.sensative.com/strips\\_tips](http://www.sensative.com/strips_tips)

## 1. GENERAL TERMS

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY MANUFACTURER MAKES

NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE

AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS.

MANUFACTURER

EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS

WARRANTY. ANY

IMPLIED WARRANTIES THAT MAY BE IMPOSED BY STATUTORY LAW ARE LIMITED

IN DURATION TO THE WARRANTY PERIOD HEREUNDER.

IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY LOSS OF DATA OR ANY INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR LOSS OF PROFITS, REVENUE OR USE INCURRED BY PURCHASER OR ANY THIRD PARTY, WHETHER IN ACTION, IN CONTRACT, OR TORT, OR OTHERWISE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

MANUFACTURER'S LIABILITY AND PURCHASER'S EXCLUSIVE REMEDY FOR ANY CAUSE OF ACTION ARISING IN CONNECTION WITH THE SALE OR USE OF THE PRODUCTS WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF WARRANTY OR EQUITABLE PRINCIPLES IS EXPRESSLY LIMITED TO MANUFACTURER'S OPTION OF REPLACEMENT OF OR REPAYMENT OF THE PRODUCT PRICE FOR THAT PORTION OF PRODUCTS WITH RESPECT TO WHICH DAMAGES ARE CLAIMED:

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES AGAINST MANUFACTURER. [THEY DO NOT HOWEVER AFFECT OR RESTRICT THE RIGHTS THAT PURCHASER MAY HAVE AGAINST THE BUSINESS WHERE PURCHASER BOUGHT THE PRODUCT FROM]

ALL CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THE SALE OR USE OF THE PRODUCT SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING WITHIN 30 DAYS FROM MANUFACTURER'S DELIVERY OR THE DATE FIXED FOR DELIVERY IN THE EVENT OF NON DELIVERY.

WARNINGS:

i) THE PRODUCT SHALL NOT BE EXPOSED TO EXTENSIVE TEMPERATURE, FIRE,

CHEMICALS, EXPLOSION,

II) THE PRODUCT SHOULD NOT BE IN CONTACT WITH FOOD OR OTHER LIVELIHOOD

III) DO NOT DISSEMBLE THE PRODUCT; RECHARGE THE BATTERY, DISCHARGE,

SHORT-CIRCUIT OR INCINERATE

IV) DO NOT KEEP THE PRODUCT IN CONTACT WITH EXPLOSIVE GASES

V) THE PRODUCT IS NOT TO BE PLACED IN A MICRO WAVE, OVEN, WASHING

MACHINE, LAUNDRY DRYER,

VI) Products use very strong neodymium magnets which can be hazardous if swallowed. Please keep them away from children, high heat sources or open flames. Magnets can interfere or damage certain magnetic media, including but not

limited to optical hard drives, televisions, magnetic storage media, pace-makers and other sensitive electronics.

VII) DO NOT DISPOSE OF ELECTRICAL APPLIANCE AS UNSORTED MUNICIPAL

WASTE, USE SEPARATE COLLECTION FACILITIES.

**FCC NOTICE (for USA):**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Federal Communication Commission (FCC) Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the

FCC radio frequency exposure limits, human proximity to the antenna shall

not

be less than 20cm (8 inches) during normal operation.

The antenna(s) used for this transmitter must not be co-located or operating

in

conjunction with any other antenna or transmitter.

Any changes or modifications not expressly approved by Sensative could void the user's authority to operate equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**INDUSTRY CANADA STATEMENTS:**

Cet appareil est conforme avec Industrie Canada exempt de licence Rss standard(s). Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne peut causer d'interférences, et (2) cet appareil

doit accepter toute interférence, y compris des interférences qui peuvent provoquer un fonctionnement indésirable du périphérique.

Ce dispositif est conforme à la norme de sécurité en matière d'exposition RF conformément à la RSS-102 §2.5.2. Ce dispositif doit être installé et utilisé conformément aux instructions fournies et à 20 cm espacement minimal doit être prévu entre l'antenne et le corps de toute personne pendant

les modes sans fil de fonctionnement.

**INDUSTRY CANADA STATEMENTS:**

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with the safety requirements for RF exposure in accordance with RSS-102 §2.5.2. This equipment must be installed and operated in accordance with the provided instructions and a minimum 20 cm

spacing must be provided between the antenna and any person's body during wireless modes of operation.

**INDUSTRY CANADA NOTICE:**

"This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device