

## SDW 5000 Series

SDW 10 HS  
SDW 5 BS  
SDW 5 BS  
BTD 800 USB

EN Safety Guide  
DE Sicherheitsanweisung  
FR Guide de sécurité  
IT Guida alla sicurezza  
ES Guía de seguridad  
PT Guia de Segurança  
NL Veiligheidsinstructie  
JA 安全ガイド

For further information please visit our website:

www.sennheiser.com



Sennheiser Communications A/S  
Industriparken 27, DK-2750 Ballerup, Denmark  
www.sennheiser.com

Printed in China, Publ. 08/17, A01

## Important safety instructions

- Read the instruction manual, safety guide, quick guide (as supplied) carefully and completely before using the product.
- Always include this safety guide when passing the product on to third parties.
- Do not use an obviously defective product.
- Only use the product in environments where the DECT/Bluetooth® transmission is permitted. Before putting the product into operation, please observe the respective country specific regulations!

- Preventing damage to health and accidents**
  - Do not listen at a high volume level for long periods of time to prevent hearing damage.
  - Always maintain a distance of at least 3.94" (10 cm) between the ear cups and the cardiac pacemaker or implanted defibrillator since the product generates permanent magnetic fields.
  - Keep the product, accessories and packaging parts out of reach of children and pets to prevent accidents and choking hazards.
  - Do not use the product near water and do not expose it to rain or moisture to reduce the risk of fire or electrical shock.
  - Use only power supply units provided by Sennheiser.

- Preventing damage to the product and malfunctions**
  - Always keep the product dry and do not expose it to extreme temperatures (heat/ray, heater, extended exposure to sunlight, etc.) to avoid corrosion or deformation.
  - Use only attachments/accessories/spare parts supplied or recommended by Sennheiser.

- Only clean the product with a soft, dry cloth.
- Using the power supply unit from the wall socket, do not:
  - completely disconnect the product from the power supply unit
  - during lightning storms or
  - when not using the product for long periods of time.

- Always ensure that the power supply unit is:
  - in a safe operating condition and easily accessible,
  - properly plugged into the wall socket,
  - only operated within the permissible temperature range (see "Specifications").
- Do not short-circuit the contacts of the product. Make sure that no metal objects (e.g. paper clips, hat pins, earring) come into contact with the interfaces and contacts.
- Only use the headset with the dedicated base station or charger.
- Only connect Sennheiser accessories to the ACD port.

## SENNHEISER

### Safety instructions for the Lithium-Polymer battery pack

- WARNING**
  - In extreme cases, abuse or misuse of Lithium-Polymer battery pack can lead to:
    - heat
    - explosion
    - fire
    - smoke or gas

- Only use rechargeable battery/receiver recommended by Sennheiser and the appropriate chargers.

- Do not expose to moisture.
- Switch rechargeable battery-powered products off after use.

- Only charge rechargeable batteries at ambient temperatures between 10°C/50°F and 45°C/104°F.
- When not using rechargeable batteries for extended periods of time, charge them regularly (about every 3 months).

- Do not mutilate or dismantle.
- Do not heat above 70°C/158°F, e.g. do not expose to sunlight or throw into a fire.

- Intended use/Liability**
  - The product can be used for telephone together with a telephone and/or computer (VoIP) and/or a mobile phone via Bluetooth. The headset system is intended for professional office or call center use.
  - If you use the dongle, Bluetooth device needs to support "hands free profile" (HFP), "headset profile" (HSP) or "advanced audio distribution profile" (A2DP).

- It is considered improper if the product is used for any application not named in the associated product's data sheet. Sennheiser does not accept liability for damage arising from abuse or misuse of this product and its attachments/accessories.

### Manufacturer Declarations

**Warranty**  
Sennheiser Communications A/S gives a warranty of 24 months on this product. For the full warranty conditions, please visit our website at [www.sennheiser.com/a/s](http://www.sennheiser.com/a/s) together with your purchase.

**Sennheiser product warranty FOR AUSTRALIA ONLY**  
Sennheiser's goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.  
This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of Sennheiser which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law.  
To make a claim under this warranty, contact **Sennheiser Australia Pty Ltd** Unit 3 31 Gibbs Street Chadwood NSW 2067 AUSTRALIA.  
Phone: (02) 9903 8700  
email: [support@sennheiser.com.au](mailto:support@sennheiser.com.au)  
All expenses of claiming the warranty will be borne by the person making the claim.  
The Sennheiser International Warranty is provided by Sennheiser Australia Pty Ltd (ABN 68 165 388 312), Unit 3, 31 Gibbs Street Chadwood NSW 2067 Australia.

### In compliance with the following requirements

- WEEE Directive (2012/19/UE)**  
Please dispose of this product by taking it to your local collection point or recycling center for each equipment.

- Battery Directive (2006/66/CE and 2013/56/UE)**  
The product's built-in rechargeable batteries can be recycled. In order to protect the environment, please dispose of defective products with their rechargeable batteries as special waste or return them to your specialist dealer.

- RoHS Directive (2011/65/UE)**  
Hazardous, Sennheiser Communications A/S declares that the radio equipment type SDW 5000 is in compliance with the Radio Equipment Directive (2014/53/UE).  
The full text of the EU declaration of conformity is available at the following internet address: [www.sennheiser.com/download](http://www.sennheiser.com/download).

- EU Conformity**
  - Hertz, Sennheiser Communications A/S declares that the radio equipment type SDW 5000 is in compliance with the Radio Equipment Directive (2014/53/UE).

- Bestimmungsgemäßer Gebrauch/Haftung**  
Das Produkt ist für Telefonate über Telefon und/oder Computer (VoIP) und/oder Mobiltelefon via Bluetooth geeignet. Das Headset-System ist für den professionellen Einsatz im Büro oder Callcenter bestimmt. Wenn Sie das Dongle verwenden: Bluetooth-Geräte müssen das Hands-Free-Profil (HFP), Headset-Profil (HSP) oder Advanced Audio Distribution Profile (A2DP) unterstützen.  
Als nicht bestimmungsgemäßer Gebrauch gilt, wenn Sie dieses Produkt anders benutzen, als in den zugehörigen Produktanleitungen beschrieben. Sennheiser übernimmt keine Haftung bei Missbrauch oder nicht ordnungsgemäßer Gebrauch des Produkts sowie der Zusatzgeräte/Zubehöre.

- Entsorgung**  
Entsorgen Sie dieses Produkt bei Ihrer örtlichen kommunalen Sammelstelle oder im Recycling-Center.

- Batterie-Richtlinie (2006/66/EG und 2013/56/UE)**  
In diesem Produkt sind wiederaufladbare Akkus verbaut. Entsorgen Sie defekte Produkte inkl. Akkus über die örtliche Sammelstelle oder den Fachhandel, um den Umweltkreislauf zu gewährleisten.

- EU-Konformität**
  - EPR-Richtlinie (2009/125/UE)
  - RoHS-Richtlinie (2011/65/UE)
  - Hermetically sealed Sennheiser Communications A/S, dass der Funkanlagentyp SDW 5000 der Funkanlagen-Richtlinie (2014/53/UE) entspricht.

- Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Wichtige Sicherheitshinweise

- Bei bestimmungsgemäßer, Sicherheitsrichtlinie, Kurzanleitung (als auch Lieferumfang) sorgfältig und vollständig, bevor Sie das Produkt benutzen.
- Geben Sie das Produkt stets zusammen mit diesen Sicherheitsanweisungen an Dritte weiter.
- Verwenden Sie das Produkt nicht, wenn es offensichtlich beschädigt ist.
- Benutzen Sie das Produkt ausschließlich in Umgebungen, in denen die DECT/Bluetooth®-Technologie gestattet ist. Prüfen Sie vor Inbetriebnahme des Produkts die jeweiligen länderspezifischen Vorschriften!

- Do not expose to moisture.
- Switch rechargeable battery-powered products off after use.

- Only charge rechargeable batteries at ambient temperatures between 10°C/50°F and 45°C/104°F.
- When not using rechargeable batteries for extended periods of time, charge them regularly (about every 3 months).

- Do not mutilate or dismantle.
- Do not heat above 70°C/158°F, e.g. do not expose to sunlight or throw into a fire.

- Intended use/Liability**
  - The product can be used for telephone together with a telephone and/or computer (VoIP) and/or a mobile phone via Bluetooth. The headset system is intended for professional office or call center use.
  - If you use the dongle, Bluetooth device needs to support "hands free profile" (HFP), "headset profile" (HSP) or "advanced audio distribution profile" (A2DP).

- It is considered improper if the product is used for any application not named in the associated product's data sheet. Sennheiser does not accept liability for damage arising from abuse or misuse of this product and its attachments/accessories.

### Manufacturer Declarations

**Warranty**  
Sennheiser Communications A/S gives a warranty of 24 months on this product. For the full warranty conditions, please visit our website at [www.sennheiser.com/a/s](http://www.sennheiser.com/a/s) together with your purchase.

**Sennheiser product warranty FOR AUSTRALIA ONLY**  
Sennheiser's goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.  
This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of Sennheiser which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law.  
To make a claim under this warranty, contact **Sennheiser Australia Pty Ltd** Unit 3 31 Gibbs Street Chadwood NSW 2067 AUSTRALIA.  
Phone: (02) 9903 8700  
email: [support@sennheiser.com.au](mailto:support@sennheiser.com.au)  
All expenses of claiming the warranty will be borne by the person making the claim.  
The Sennheiser International Warranty is provided by Sennheiser Australia Pty Ltd (ABN 68 165 388 312), Unit 3, 31 Gibbs Street Chadwood NSW 2067 Australia.

### In compliance with the following requirements

- WEEE Directive (2012/19/UE)**  
Please dispose of this product by taking it to your local collection point or recycling center for each equipment.

- Battery Directive (2006/66/CE and 2013/56/UE)**  
The product's built-in rechargeable batteries can be recycled. In order to protect the environment, please dispose of defective products with their rechargeable batteries as special waste or return them to your specialist dealer.

- RoHS Directive (2011/65/UE)**  
Hazardous, Sennheiser Communications A/S declares that the radio equipment type SDW 5000 is in compliance with the Radio Equipment Directive (2014/53/UE).  
The full text of the EU declaration of conformity is available at the following internet address: [www.sennheiser.com/download](http://www.sennheiser.com/download).

- EU Conformity**
  - Hertz, Sennheiser Communications A/S declares that the radio equipment type SDW 5000 is in compliance with the Radio Equipment Directive (2014/53/UE).

- Bestimmungsgemäßer Gebrauch/Haftung**  
Das Produkt ist für Telefonate über Telefon und/oder Computer (VoIP) und/oder Mobiltelefon via Bluetooth geeignet. Das Headset-System ist für den professionellen Einsatz im Büro oder Callcenter bestimmt. Wenn Sie das Dongle verwenden: Bluetooth-Geräte müssen das Hands-Free-Profil (HFP), Headset-Profil (HSP) oder Advanced Audio Distribution Profile (A2DP) unterstützen.  
Als nicht bestimmungsgemäßer Gebrauch gilt, wenn Sie dieses Produkt anders benutzen, als in den zugehörigen Produktanleitungen beschrieben. Sennheiser übernimmt keine Haftung bei Missbrauch oder nicht ordnungsgemäßer Gebrauch des Produkts sowie der Zusatzgeräte/Zubehöre.

- Entsorgung**  
Entsorgen Sie dieses Produkt bei Ihrer örtlichen kommunalen Sammelstelle oder im Recycling-Center.

- Batterie-Richtlinie (2006/66/EG und 2013/56/UE)**  
In diesem Produkt sind wiederaufladbare Akkus verbaut. Entsorgen Sie defekte Produkte inkl. Akkus über die örtliche Sammelstelle oder den Fachhandel, um den Umweltkreislauf zu gewährleisten.

- EU-Konformität**
  - EPR-Richtlinie (2009/125/UE)
  - RoHS-Richtlinie (2011/65/UE)
  - Hermetically sealed Sennheiser Communications A/S, dass der Funkanlagentyp SDW 5000 der Funkanlagen-Richtlinie (2014/53/UE) entspricht.

- Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Règles importantes de sécurité

- Veillez les attentivement et entièrement le manuel d'utilisation, le guide sécurité, le guide express (fourni) avant d'utiliser le produit.
- Toujours inclure ce guide sécurité lors du passage du produit à des tiers.
- Ne pas utiliser un produit visiblement défectueux.
- Utiliser le produit seulement dans les environnements où la transmission DECT/Bluetooth® est autorisée. Veuillez observer les règles spécifiques à chaque pays avant d'utiliser le produit.

- Ne pas exposer à l'humidité.
- Ne pas exposer à l'humidité élevée pendant de longues périodes afin d'éviter les dégâts auditifs.

- Seulement charger les batteries rechargeables à des températures ambiantes comprises entre 10°C/50°F et 45°C/104°F.
- Ne pas utiliser les batteries rechargeables pendant de longues périodes de temps sans les charger régulièrement (environ tous les 3 mois).

- Ne pas mutiler ou démanteler.
- Ne pas chauffer au-dessus de 70°C, ne pas exposer, par exemple, aux rayons du soleil ni jeter au feu.

- Utilisation correcte / responsabilité**
  - Le produit peut être utilisé pour la téléphonie avec un téléphone et/ou un ordinateur (VoIP) et/ou un téléphone mobile via Bluetooth. Le produit est destiné à un usage professionnel ou de bureau en centre d'appels. Si vous utilisez le connecteur sans fil: Les appareils Bluetooth doivent être compatibles avec le «profil mains libres» (HFP), le «profil micro-casque» (HSP) ou le «profil de distribution audio avancée» (A2DP).

- Il est considéré comme une utilisation incorrecte lorsque le produit est utilisé pour toute application non mentionnée dans les guides des produits associés.
- Sennheiser n'accepte aucune responsabilité pour les dommages résultant d'une utilisation abusive ou erronée de ce produit et de ses accessoires.

- Conformité UE**
  - Directive RAE (2009/125/CE)
  - Directive RoHS (2011/65/UE)
  - Directive RoHS (2011/65/UE)

- Le texte complet de la déclaration de conformité UE est disponible à l'adresse internet suivante: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Importanti istruzioni per la sicurezza

- Leggere il manuale d'istruzioni, la guida alla sicurezza e la guida rapida (in dotazione) con attenzione e in maniera integrale prima di cominciare a usare il prodotto.
- Accedi sempre al prodotto guida alla sicurezza quando consegni il prodotto a terzi.
- Non utilizzare un prodotto che presenti difetti evidenti.
- Utilizzare il prodotto solo in ambienti dove è permessa la trasmissione DECT/Bluetooth®. Prima di mettere in funzione il prodotto, osservare le norme specifiche per il paese di utilizzo.

- Non esporre a umidità.
- Non esporre a umidità elevata per lunghi periodi di tempo prolungati per evitare danni all'udito.

- Caricare le batterie ricaricabili solo a temperature ambiente comprese tra 10°C/50°F e 45°C/104°F.
- Non utilizzare le batterie ricaricabili per lunghi periodi di tempo prolungati, carregarle regolarmente (circa 3 mesi).

- Non danneggiare o smontare il prodotto.
- Non riscaldare il prodotto a temperature superiori a 70°C, ad esempio esponendolo alla luce solare o gettandolo nel fuoco.

- Utilizzo corretto/Responsabilità**
  - Il prodotto può essere utilizzato per la telefonia fissa e un telefono o computer (VoIP) o un telefono cellulare tramite Bluetooth o per la telefonia mobile.

- Il prodotto è destinato all'uso professionale o in un call center. Se si utilizza il dongle: i dispositivi Bluetooth devono ammettere il profilo "hands free" (HFP), il profilo "headset" (HSP) o il "profilo di distribuzione audio avanzata" (A2DP).
- Non è considerato un utilizzo appropriato quando il prodotto è utilizzato per qualsiasi applicazione non indicata nelle guide di prodotto associate.

- Conformità UE**
  - Direttiva RAE (2009/125/CE)
  - Direttiva RoHS (2011/65/UE)
  - Direttiva RoHS (2011/65/UE)

- Il testo completo della dichiarazione di conformità UE è disponibile presso l'indirizzo internet seguente: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Importantes instrucciones de seguridad

- Leer con atención y en su totalidad el manual de instrucciones, la guía de seguridad y la guía rápida (proporcionada) antes de usar el producto.
- Incluir siempre esta guía de seguridad al transferir el producto a terceros.
- No utilizar productos que presenten defectos evidentes.
- Utilizar el producto solo en ambientes donde se permita la transmisión DECT/Bluetooth®. Antes de activar el producto, tener en cuenta las regulaciones específicas de cada país.

- Evitar problemas de salud y accidentes
- No utilizar con niveles de volumen altos durante períodos prolongados para evitar daños al oído.

- Solo cargar baterías recargables a temperaturas ambiente entre 10°C/50°F y 45°C/104°F.
- No usar las baterías recargables durante largos períodos de tiempo, cargarlas regularmente (cada 3 meses).

- No dañar ni desmontar el producto.
- No calentar más de 70°C/158°F, no lo exponga a la luz solar ni lo tire al fuego.

- Uso previsto/Responsabilidad**
  - El producto puede utilizarse para llamadas telefónicas con un teléfono o un ordenador (VoIP) o un teléfono móvil mediante Bluetooth, así como para escuchar música. Este sistema de auricular está diseñado para uso profesional o de call center. Si se utiliza el conector USB, los dispositivos Bluetooth deben admitir el perfil manos libres (HFP), perfil auricular (HSP) o perfil avanzado de distribución de audio (A2DP).

- Se considera un mal uso de este producto para cualquier aplicación no mencionada en las guías de los productos asociados. Sennheiser no asume ninguna responsabilidad por daños derivados del uso incorrecto o excesivo de este producto y de sus complementos/accesorios.

### Declaraciones del fabricante

**Garantía**  
Sennheiser Communications A/S ofrece una garantía de 24 meses por este producto. Para consultar las condiciones de garantía actuales, visite nuestra web en [www.sennheiser.com](http://www.sennheiser.com) o póngase en contacto con su distribuidor Sennheiser.

**Conforme a los requisitos siguientes**

- Directiva RAE (2009/125/UE)
- Directiva RoHS (2011/65/UE)
- Directiva RoHS (2011/65/UE)

El texto completo de la declaración de conformidad con la UE está disponible en el siguiente enlace: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Importantes instruções de segurança

- Leia com atenção e no seu integral o manual de instruções, guia de segurança e guia rápida (fornecida) antes de usar o produto.
- Incluir sempre o guia de segurança quando transmitir o produto a terceiros.
- Não utilizar um produto que esteja claramente danificado.
- Não utilizar o produto em ambientes onde a transmissão DECT/Bluetooth® é autorizada. Antes de colocar o produto em funcionamento, consulte os requisitos regulamentares de cada país.

- Prevenir danos à saúde e acidentes
- Não utilizar o volume demasiado alto durante longos períodos de tempo, para evitar danos à audição.

- Só carregar baterias recarregáveis a temperaturas ambiente entre 10°C/50°F e 45°C/104°F.
- Não utilizar as baterias recarregáveis durante longos períodos de tempo, carregá-las regularmente (aprox. a cada 3 meses).

- Não danificar ou desmontar o produto.
- Não aquecer acima de 70°C/158°F, p. ex., não expor à luz solar ou deixar para uma fogueira.

- Utilização correta/responsabilidade**
  - O produto pode ser usado para telefonar, juntamente com um telefone e/ou computador (VoIP) e/ou um telemóvel, via Bluetooth.

- O produto é destinado ao uso profissional ou de centro de atendimento ao cliente. Se for utilizado o conector de distribuição de áudio (A2DP), considere-se um mau uso do produto para qualquer aplicação não mencionada nas guias dos produtos associados. A Sennheiser não aceita nenhuma responsabilidade por danos decorrentes do uso incorreto ou excessivo deste produto e de seus complementos/acessórios.

### Declaraciones del fabricante

**Garantía**  
Sennheiser Communications A/S ofrece una garantía de 24 meses por este producto. Para consultar las condiciones de garantía actuales, visite nuestra web en [www.sennheiser.com](http://www.sennheiser.com) o póngase en contacto con su distribuidor Sennheiser.

**Conforme a los requisitos siguientes**

- Directiva RAE (2009/125/UE)
- Directiva RoHS (2011/65/UE)
- Directiva RoHS (2011/65/UE)

El texto completo de la declaración de conformidad con la UE está disponible en el siguiente enlace: [www.sennheiser.com/download](http://www.sennheiser.com/download).

## Belangrijke veiligheidsinstructies

- Lees het handboek, de handleiding, de veiligheidsinstructies en de gebruiksaanwijzing zorgvuldig door alvorens het product te gebruiken.
- Voeg altijd deze veiligheidsinstructies bij als u het product aan anderen geeft.
- Gebruik alleen producten die niet beschadigd zijn.
- Gebruik het product alleen in omgevingen waar DECT/Bluetooth®-signaal toegestaan is. Controleer de lokale regelgeving voor de gebruikte technologie.

- Voorkom schade aan gezondheid en ongevallen
- Niet te lang luisteren op hoge volume kan tot gehoorschade leiden.

- Slechts de batterijen laden bij kamertemperatuur (10°C tot 45°C).
- Niet te lang gebruik maken van de batterijen, laad ze regelmatig op (ongeveer eens in de 3 maanden) om oververhitting te voorkomen.

- Niet beschadigen of demonteer het product.
- Niet verwarmen boven 70°C, bijvoorbeeld door direct zonlicht of vuur.

- Gebruik het product correct**
  - De product kan worden gebruikt voor telefonie met een telefoon en/of computer (VoIP) en/of een mobiele telefoon via Bluetooth.

- De product is bestemd voor professioneel gebruik in een call center. Als u de dongle gebruikt, moeten Bluetooth-apparaten het Hands-Free-profiel (HFP), Headset-profiel (HSP) of de Advanced Audio Distribution Profile (A2DP) ondersteunen.
- De product is niet bedoeld om schade te veroorzaken bij toepassing die niet genoemd wordt in de bijbehorende handleiding.

### Verklaringen van de fabrikant

**Garantie**  
Sennheiser Communications A/S biedt op dit product een garantie van 24 maanden. Voor de volledige garantievoorwaarden, bezoek onze website op [www.sennheiser.com](http://www.sennheiser.com) of neem contact op met uw Sennheiser-partner.

**Conformiteit met de volgende vereisten**

- WEEE-richtlijn (2012/19/UE)
- RoHS-richtlijn (2011/65/UE)
- RoHS-richtlijn (2011/65/UE)

De volledige tekst van de EU-conformiteitsverklaring is beschikbaar op de volgende internetadres: [www.sennheiser.com/download](http://www.sennheiser.com/download).

