

# E12

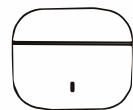
## User Manual

Manual before operating your device. In order to avoid unnecessary injuries, please do not Disassemble this product by yourself, and please use a standard charger.

## Product Contains



Earbuds x2



Charging Case x1



USB Charging Cable x1

## Product Specification

Driver: 13mm

Support Profile: HFP / AVRCP / A2DP

Earbuds Charging Time: Up to 1.5 Hour

Charging case Charging Time: Up to 1.5 Hours

Working Voltage: 5V

Transmission Range: Up to 10m

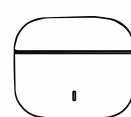
Working Temperature: -30° - 70°

## Power On / off

- 1) Earbuds will auto power on and connect when you open the charging case.
- 2) Earbuds will auto power off and disconnect when you close the charging case.
- 3) If charging case open but earbuds don't power on, please charging the case and earbuds.



Auto power on and connect



Auto power off and disconnect

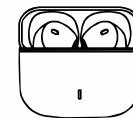
## Bluetooth Pairing

When you use earbuds first time, please connect your cellphone / laptop first.

Open the charging case and check the charging case green light flash to make sure earbuds is opened.

Turn on the Bluetooth page on your cellphone or laptop and open Bluetooth function and select "E12" to connect the device.

The device will automatically turn off if not connected cellphone within 5 minutes.



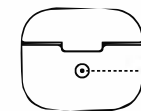
## Reset Earbuds

If only one earbud connects to phone / earbuds can not pair together. Please try the reset steps:

**Step 1:** Open the charging case and check the charging case green/red light flash.

**Step 2:** Keep the earbuds in charging case and long press the reset button to reset.

**Step 3:** When the white light on, which means reset successfully.



One Key Reset

## Product Wear



**Step1:** Take out the earbuds from charging case.

**Step2:** Hang the earbuds on your ears.

**Step3:** Adjust by twisting the earbuds for comfort and secure.

## Product Control



**2X Answer a Call**  
Short press the touch button twice



**2X End a Call**  
Short press the touch button twice



**2S Reject Call**  
Long press the touch button for 2 seconds



**3X Voice Assistant**  
Short press the touch button thrice to call voice assistant. (Short press the touch button once to leave.)



**2X Play/Pause**  
Short press the touch button twice



**2S Previous Song**  
Long press Left touch button for 2 seconds



**2S Next Song**  
Long press Right touch button for 2 seconds



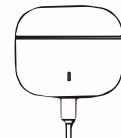
**1X Volume Up**  
Short press Right touch button once



**1X Volume Down**  
Short press Left touch button once

## Product Charging

Type-C Charging Port



- 1) Put the earbuds back charging case to charging earbuds.
- 2) Plug the USB type C to charging the charging case.
- 3) Confirm the red indicator light on, and the green light will light on when fully charged.

## Warranty

The warranty covers your device, including accessories against manufacturing defects for 1 year from the date of purchase.

## Extended Warranty

For your better consumer experience, we provide you with an extended warranty. Please scan the following QR code:



<https://accounts.i-cxk.com/register-order>

## Technical Support

If you encounter any issues while using our products, please feel free to contact us via following email address. Our experienced customer support representative will get back to you, and provide technical support. Support@i-cxk.com

## Certification

"This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

FCC ID: 2A7GB-E12

## Safety For You

Do not expose device to liquids, moisture or humidity. It has electronics and a battery in it. Neither of them likes getting wet.

Don't use abrasive cleaning solvents to clean your device. Wipe them down with a slightly damp cloth if and when necessary.

Remove and clean the earbuds tips regularly, to ensure that you always enjoy the best sound possible from your device.



Do not expose device to extremely high or low temperatures as this may damage the battery or even deform the plastic parts.



Don't throw your device in a fire to dispose it. The internal battery may explode.



Don't try to disassemble your device. There are no user serviceable parts inside it.



Try not to drop your device and keep it away from sharp objects such as keys in your pockets.



Only charge your device from 5V USB ports such as phone chargers and laptops or PCs.



Never listen to music at high volumes or you may permanently damage your hearing.



Pay attention to your surroundings and never wear any headphones while riding, driving or walking in traffic. You do not come with any warranty.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different

from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.