

# Important information

# About warranty

## Limited warranty

Subject to the conditions of this limited warranty, Sony Mobile Communications Inc., or its relevant local affiliate warrants this device to be free from defects in design, material and workmanship at the time of its original purchase by a consumer.

Should your device need warranty service, please return it to the dealer from whom it was purchased or contact your local Sony repair partner.

If, during the warranty period, your device fails to operate under normal use and service, due to defects in design, materials or workmanship, authorised Sony distributors or service partners in the country/region where you purchased your device, will, at their discretion, either repair, replace or refund the purchase price of the device in accordance with the terms and conditions stated herein.

Sony and its service partners reserve the right to charge a handling fee if a returned device is found out of warranty according to the conditions stated herein.

The warranty and conditions for some countries and regions are described separately in *Countries/regions specific terms of warranty*.

### Note

Some of your personal settings, downloads and other information may be lost when your device is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your device, such as downloads, calendar and contacts, before handing in your device for repair or replacement.

## Conditions

- 1 This limited warranty is valid only if the original proof of purchase for this device, issued by an authorised Sony dealer specifying, unaltered, the date of purchase and serial number (in some countries/regions, other information may be requested), is presented with the device to be repaired or replaced. Sony reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the device from the dealer.
- 2 If Sony repairs or replaces the device, the repair for the defect concerned or the replaced device shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony.
- 3 This warranty does not cover any failure of the device that is due to:
  - Normal wear and tear.
  - Use in environments where relevant IP rating limitations, if applicable, are exceeded (including liquid damage or the detection of liquid inside the device resulting from such use).
  - Misuse or failure to use in accordance with the relevant Sony instructions for use and maintenance of the device.

Nor does this warranty cover any failure of the device due to accident, software or hardware modification or adjustment, or acts of God.

- 4 A rechargeable battery eventually wear out by repeat charging and discharging. This is not a defect and corresponds to normal wear and tear. When the talk-time or standby time becomes noticeably shorter, it is time to replace the battery. Sony recommends that you use only batteries and chargers approved by Sony.

Minor variations in display brightness and colour may occur between devices. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between devices. Such variations are not uncommon and do not mean that a camera module is defective.

- 5 Since the cellular system on which the device is to operate is provided by a carrier independent from Sony, Sony will not be responsible for the operation, availability, coverage, services or range of that system.
- 6 This warranty does not cover device damage, malfunctions and/or failures caused by installations, modifications, repairs or opening of the product by anyone not authorised to do so by Sony.
- 7 The warranty does not cover device damage, malfunctions and/or failures which have been caused by use of accessories or other peripheral devices which are not Sony-branded original accessories intended for use with the device.
- 8 Sony disclaims any and all warranties, whether express or implied, for damage, malfunctions and/or failures caused to the device or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony strongly recommends that you install appropriate virus protection software on your device and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your device or its peripheral devices and Sony disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfil its intended purpose.

**9 • For customers in the United States**

Sony is not responsible for any labor or parts costs you incur relating to repairs or service from providers/servicers other than from an authorised Sony service partner.

**• For customers in other countries and regions**

Tampering with any of the seals on the device will void the warranty.

- 10 There are no express warranties, whether written or oral, other than this limited warranty. All implied warranties, including without limitation the implied warranties of merchantability or fitness for a particular purpose, are limited to the duration of this limited warranty. In no event shall Sony Mobile or its licensors be liable for incidental or consequential damages of any nature whatsoever, including but not limited to lost profits or commercial loss to the full extent those damages can be disclaimed by law.

Some countries/regions do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales/purchase contract.

# Warranty periods

The warranty periods for the following regions are for mobile devices. The warranty periods for accessories (including accessories delivered with your mobile device) are described separately in *Countries/regions specific terms of warranty*.

## Americas

The following warranty period for mobile devices applies based on where you bought the device. The warranty periods for accessories (including accessories delivered with your mobile device) are described separately in *Countries/regions specific terms of warranty*.

| Country/Region | Warranty  |
|----------------|-----------|
| United States  | 12 months |

## Asia

The following warranty period for mobile devices applies based on where you bought the device. The warranty periods for accessories (including accessories delivered with your mobile device) are described separately in *Countries/regions specific terms of warranty*.

| Country/Region | Warranty  |
|----------------|-----------|
| Mainland China | 12 months |
| Hong Kong SAR  | 12 months |
| Kazakhstan     | 12 months |
| Macao SAR      | 12 months |
| Malaysia       | 12 months |
| Singapore      | 12 months |
| Taiwan Region  | 12 months |
| Thailand       | 12 months |
| Vietnam        | 12 months |

## Europe

The following warranty period for mobile devices applies based on where you bought the device. The warranty periods for accessories (including accessories delivered with your mobile device) are described separately in *Countries/regions specific terms of warranty*.

| Country/Region | Warranty  |
|----------------|-----------|
| Austria        | 24 months |
| Belgium        | 24 months |
| Bulgaria       | 24 months |
| Croatia        | 24 months |
| Cyprus         | 24 months |
| Czech Republic | 24 months |
| Denmark        | 24 months |
| Estonia        | 24 months |
| Finland        | 24 months |
| France         | 24 months |

|                    |           |
|--------------------|-----------|
| Germany            | 24 months |
| Greece             | 24 months |
| Hungary            | 24 months |
| Iceland            | 24 months |
| Ireland            | 24 months |
| Italy              | 24 months |
| Latvia             | 24 months |
| Liechtenstein      | 12 months |
| Lithuania          | 24 months |
| Luxembourg         | 24 months |
| Netherlands        | 24 months |
| Norway             | 24 months |
| Poland             | 24 months |
| Portugal           | 24 months |
| Romania            | 24 months |
| Russian Federation | 12 months |
| Slovakia           | 24 months |
| Slovenia           | 24 months |
| Spain              | 24 months |
| Sweden             | 24 months |
| Switzerland        | 24 months |
| Ukraine            | 12 months |
| United Kingdom     | 24 months |

# Countries/regions specific terms of warranty

The limited warranty period for accessories included with your mobile device is one (1) year from the original purchase date of your mobile device unless specified in the following countries/regions specific terms or in a separate warranty card.

## Note

In some countries/regions additional information (such as a valid warranty card) may be required.

## Limited warranty for Mainland China

Subject to the conditions of this limited warranty, Sony Mobile Communications Inc., or its relevant local affiliate, warrants this device to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year. All original accessories delivered with the device will be warranted based on the local mobile 3R policy.

If, during the warranty period, this device fails to operate under normal use and service, due to defects in design, materials or workmanship, authorised Sony distributors or service partners, in the country/region where you purchased the device, will, at their discretion, either repair, replace or refund the purchase price of the device in accordance with the terms, consumer law and local mobile 3R policy.

Some of your personal settings, downloads and other information may be lost when your device is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your device such as downloads, calendar and contacts before handing in your device for repair or replacement.

If Sony repairs your device, the repair for the defect concerned shall be warranted for the remaining time of the original warranty period or for thirty (30) days from the date of repair, whichever is longer. Repair may involve the use of functionally-equivalent units. Replaced parts or components will become the property of Sony.

## Limited warranty for Hong Kong SAR

Subject to the conditions of this limited warranty, Sony Mobile Communications Inc., or its relevant local affiliate, warrants this device to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year. All original accessories delivered with the device will be warranted within six (6) months from the date of purchase.

If, during the warranty period, this device fails to operate under normal use and service, due to defects in design, materials or workmanship, authorised Sony distributors or service partners, in the country/region where you purchased the device, will, at their discretion, either repair, replace or refund the purchase price of the device in accordance with the terms and conditions stipulated herein.

## Note

Some of your personal settings, downloads and other information may be lost when your device is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your device such as downloads, calendar and contacts before handing in your device for repair or replacement.

## Limited warranty for Taiwan Region

Subject to the conditions of this limited warranty, Sony Mobile Communications Inc., or its relevant local affiliate, warrants this device to be free from defects in design, material and workmanship at the time of its original purchase by a consumer, and for a subsequent period of one (1) year. All original accessories delivered with the device will be warranted within six (6) months from the date of purchase.

If, during the warranty period, this device fails to operate under normal use and service, due to defects in design, materials or workmanship, authorised Sony distributors or service partners, in the country/region where you purchased the device, will, at their discretion, either repair, replace or refund the purchase price of the device in accordance with the terms and conditions stipulated herein.

**Note**

Some of your personal settings, downloads and other information may be lost when your device is repaired or replaced. At present, Sony may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your device such as downloads, calendar and contacts before handing in your device for repair or replacement.

## **Extended service in the European Economic Area (EEA), in Switzerland and in the Republic of Turkey**

If you have purchased your device in a country/region member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such device was intended for sale in the EEA or in Switzerland or in Turkey, you can have your device serviced in any EEA country/region or in Switzerland or in Turkey, under the warranty conditions prevailing in the country/region in which you require servicing, provided that an identical device is sold in such country/region by an authorised Sony distributor. To find out if your device is sold in the country/region you are in, please call your local Sony contact center. Please observe that certain services may not be available outside the country/region of original purchase, for example, due to the fact that your device may have an interior or exterior which is different from equivalent models sold in other countries/regions. Please note in addition that it may sometimes not be possible to repair SIM-locked devices.

## **Special information for Spain**

In addition to the limited warranty, the warranty holder has a legal warranty of two (2) years in accordance with the provisions of Royal Legislative Decree 1/2007, of 16th November, which enacts the revised text of the General Law for the Protection of Consumers and Users and other supplementary laws.

## **Special information for Portugal**

If you acquired this product in Portugal, the limited warranty offered with this product does not affect consumers' statutory rights. Thus, when consumers acquire this product in Portugal, they have the right to a legal warranty of two (2) years under the terms of Decree-Law 67/2003, of 8th April, amended by Decree-Law no. 84/2008.

# Guidelines for safe and efficient use



The following guidelines are for your own safety and to prevent device malfunction. If you aren't sure if your device is working properly, have the device checked by an authorised Sony service partner before use.

## Taking care of and using your device

### Warning

Do not use a damaged device, such as a device with a cracked display or badly dented back cover, as it may cause injury or harm. Please contact an authorised Sony service partner to investigate a damaged device.

- It is recommended to protect your device with a screen cover or a protector intended for your Xperia™ device. The use of third party screen protection accessories may prevent your device from working correctly by covering sensors, lenses, speakers, or microphones and can invalidate the warranty.
- Be careful where you place your device. Avoid exposing the display to excessive pressure, for example, by placing it in a pocket and sitting on it or by bending down quickly to pick up something. Such pressure may cause the display to crack.
- You can use your device in certain wet or dusty conditions but take care to use it within its IP rating limitations and regular usage limitations. Conditions where IP rating limits might be exceeded include environments with excessive humidity, water depths, liquid pressure and dust exposure.
- Use a soft damp cloth to clean your device.
- Treat the device with care and do not expose it to extreme high or low temperatures. Do not operate your device in temperatures below -10°C(+14°F) or above +35°C(+95°F).
- Do not expose your device to flames or lit tobacco products.
- Only authorised Sony service partners should perform service procedures on your device. Do not attempt to disassemble your device.
- Discontinue using your device, or disable the radio transmitting functionality of your device, where required or requested to do so.
- Your device generates heat when used or charging. To prevent irritation or discomfort from heat, avoid long periods of skin contact and ensure adequate ventilation. Use a headset for long phone calls.
- This product (including accessories) has magnet(s). Swallowing magnet(s) could cause serious harm, such as choking hazard or intestinal injuries. If magnets (or a magnet) were swallowed, consult a doctor immediately. Keep this product away from children or other supervised individuals to prevent accidental ingestion.
- This product (including accessories) has magnet(s) which may interfere with pacemakers, programmable shunt valves for hydrocephalus treatment, or other medical devices. Do not place this product close to persons who use such medical devices. Consult your doctor before using this product if you use any such medical device.

## Eyesight healthcare reminder (Taiwan Region)

Sony Mobile Communications Inc. cares about you, please be sure to keep your eyes healthy, don't let eye strain happen. A friendly reminder: Excessive use may result in impaired eyesight. We recommend you to:

- 1 Take a 10 minute break after 30 minutes of usage.
- 2 Children under the age of two should not look at the screen, and those over the age of two should not look at the screen for more than one hour per day.

## Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile devices for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or mobile device features are used.

### Note

Some devices are not capable of supporting voice calls, including emergency calls.

## Charging

The use of charging devices that are not Sony-branded may pose increased safety risks.

- Only connect the charger to power sources as indicated on the device.
- Charge the battery in temperatures between +5°C (+41°F) and +35°C (+95°F).
- When charging your device using the USB cable, make sure the USB cable is positioned so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.
- Disconnect the power supply when the device is fully charged. When a power supply is connected, there is a small drain of power.
- Remove the charger from the outlet by holding on to the adapter rather than the USB cable. Doing so reduces the risk of damage to the cable.
- Unplug the charger before cleaning it to reduce the risk of electric shock.
- Do not use the charger outdoors or in damp areas.

### Warning

Do not attempt to alter or modify the USB cable or the plug. Do not force the plug if it does not fit into a power outlet as this may result in electric shock. Instead, have a qualified electrician install the correct type of socket.

## Battery

A rechargeable battery has a long service life if treated properly. New or idle batteries can have short-term reduced capacity.

- For maximum battery capacity, use the battery in room temperature. If the battery is used in low temperatures, the battery capacity will be reduced.
- Fully charge the battery before initial use.
- Only authorised Sony service partners should remove or replace built-in batteries.

## Memory card

If the device comes complete with a removable memory card, it is generally compatible with the device purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the device is equipped with a memory card reader, check the memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. For details, refer to the operating instructions of the device or contact the relevant Sony contact center.

### Precautions regarding memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike or bend the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat conditions such as in a closed car in summer, in direct sunlight or near a heater, etc.
- Do not let dirt, dust, or foreign objects get into the memory card slot.
- Check that you have inserted the memory card correctly. The memory card may not operate properly unless fully inserted.
- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content that you store on the memory card.
- Do not remove the memory card when the device is on. Recorded data may be damaged or lost if you remove it when the device is on.

## SIM card

Do not insert a SIM card that is incompatible with your SIM card slot as it may damage your SIM card or your device permanently. If an adapter is required for insertion into your own or another device, do not insert the SIM card directly without the required adapter.

### Note

Sony does not warrant and will not be responsible for any damage caused by use of incompatible or modified SIM cards.

## Antenna

Use of antenna devices not marketed by Sony could damage the mobile device, reduce performance, and produce Specific Absorption Rate (SAR) levels above the established limits. Do not cover the antenna with your hand as this affects call quality and power levels, and can shorten talk and standby times.

## Potentially explosive atmospheres

It is rare, but your electronic device could generate sparks. Sparks in potentially explosive areas could cause an explosion or fire resulting in bodily injury or even death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked.

- Turn off your device when in any area with a potentially explosive atmosphere.
- Do not use your device in a potentially explosive environment, such as a petrol station, oil depot, chemical factory or other flammable and explosive areas.
- Do not charge the device near to inflammable material as the heat can cause a fire.

## Blasting areas

Turn off all your electronic devices when in a blasting area or in areas where the warning **“Turn off two-way radio”** is posted, to avoid interfering with blasting operations. Construction crews often use remote control RF devices to set off explosives.

## Accessories

Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas.

Sony Mobile does not test non-original accessories and the warranty does not cover device failures which have been caused by use of such accessories. Non-original accessories and parts may pose a risk to your health or safety. Non-original accessories may result in loss of performance, damage to the device, fire, electric shock or injury. Use of third-party accessories may result in different SAR levels than those reported.

- Use only certified accessories.
- Do not wear/use a Bluetooth headset in such a way that you are uncomfortable or the device is subject to pressure.

## Personal medical devices

Mobile devices and devices with radio transmitters may affect implanted medical equipment. Before using the device in close proximity to personal medical equipment, please consult a physician and the medical equipment manufacturer.

- Consult with authorised medical staff and refer to the instructions provided by the medical equipment manufacturer before using the device near pacemakers or other medical equipment.
- If you are in close proximity to a pacemaker or other medical equipment, or you are in a hospital, or you have a pacemaker or a cochlear implant, or you are using a hearing aid, please consult authorised physicians and refer to instructions from the medical equipment manufacturer before you use the device.
- Keep a minimum distance of 15 cm (6 inches) between your device and the medical equipment to reduce the risk of interference.

- Turn off your device if you suspect interference.
- If you have a pacemaker, do not carry your device in your breast pocket.

## Driving

In some cases, vehicle manufacturers may forbid the use of mobile devices in their vehicles unless a handsfree kit with an external antenna is used.

- Check with the vehicle manufacturer's representative to be sure that a mobile device or Bluetooth handsfree will not affect the electronic systems in the vehicle.
- Give full attention to driving at all times and follow local laws about the use of mobile devices while driving.
- Do not place your device, or install wireless equipment, in the area above an air bag in a car.
- Do not use GPS functionality in a manner which causes distraction from driving.

## GPS/Location based functions

Some devices provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

## Flight mode

Bluetooth and Wireless Local Area Network (WLAN) functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

## Malware

Malware is software that can harm the device. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony does not warrant or represent that the device will be impervious to the introduction of malware. You can, however, reduce the risk of malware attacks by using care when downloading content or accepting applications, by refraining from opening or responding to messages from unknown sources, by using trustworthy services to access the Internet, and by only downloading content to the mobile device from known, reliable sources.

## Protection of personal information

Erase personal data before disposing of the device. To delete data, perform a master reset. Deleting data from the memory of the device does not ensure that it cannot be recovered. Sony does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

## Disposal of old electrical & electronic equipment (applicable in the European Union and other countries with separate collection systems)



This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it shall be handed over to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring that this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health, which could be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please

contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.

## Devices with 3D viewing capabilities

When viewing 3D images shot with a 3D viewing-capable device, you may experience discomfort in the form of eye strain, fatigue, or nausea when the images are viewed on a 3D-compatible monitor. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of the breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. For additional information, refer to the operating instructions included with the 3D device or 3D software you are using with this device.

## TTY terminals in the US

You can use your TTY terminal with your Sony device. For information on accessibility features and solutions for persons with special needs, please visit [blogs.sonymobile.com/about-us/sustainability/accessibility/overview/](https://blogs.sonymobile.com/about-us/sustainability/accessibility/overview/) or contact Sony at 1-855-806-8464.

# About RF exposure and Specific Absorption Rates (SAR)

## RF exposure and Specific Absorption Rates (SAR)

SAR data information is provided for residents in countries that have adopted the SAR limits recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) or the Institute of Electrical and Electronics Engineers (IEEE). The ICNIRP specifies a SAR limit of 2 W/kg averaged over ten (10) grams of body tissue while the IEEE specifies a SAR limit of 1.6 W/kg averaged over one (1) gram of body tissue. These requirements are based on scientific guidelines that include safety margins designed to ensure the safety of all persons, regardless of age and health.

The SAR values and test distances differ depending on the measuring method, the device tested (phone or tablet) and if the Wi-Fi hotspot functionality is used, but only the highest SAR values are presented.

The WHO (World Health Organization) has stated that current scientific information does not indicate the need for special precautions regarding the use of tablets and phones. For more information on this topic, please visit [who.int/emf](http://who.int/emf) and refer to Fact sheet No. 193 [who.int/mediacentre/factsheets/fs193](http://who.int/mediacentre/factsheets/fs193) Electromagnetic fields and public health: mobile phones. Additional SAR-related information can also be found on the Mobile Manufacturers Forum EMF website at [emfexplained.info](http://emfexplained.info).

For further region specific information about exposure to radio waves (SAR), please select your region:

### United States

When the mobile device or Bluetooth handsfree functionality is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin designed to assure the safety of all persons and to account for any variations in measurements. Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile device. The SAR value is determined at the highest certified power level in laboratory conditions, but because the device is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value. Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the device is placed at the ear and when worn on the body. For body-worn operation, the device has been tested when positioned a minimum of 10 mm from the body without any metal parts in the vicinity of the device or when properly used with an appropriate Sony accessory and worn on the body. When operating with "Hotspot" functionality engaged, a separation distance of 10 mm was used.

For more information about SAR and radio frequency exposure, go to: <http://blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/>.

### France

Simple steps can help reduce your level of exposure to radio frequencies. To minimise your mobile device's transmit power, be sure to use it under optimal reception conditions, as indicated by the signal strength on the display. In general, the closer you are to an operator antenna, the lower the power used by the mobile device.

Current scientific information does not indicate that the use of mobile devices requires any special precautions. However, organizations such as the World Health Organization and the Food and Drug Administration recommend that those who wish to minimise exposure to radio frequencies should reduce their duration of mobile device usage, and use a hands-free accessory when possible to distance the device from the head and body. In accordance with the French legislation in force, we are required to inform you that it is recommended to remove the phone from the belly of pregnant women and the lower abdomen of children and adolescents.

## **Rest of the world (RoW)**

For more information about SAR and radio frequency exposure, go to: [blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/](https://blogs.sonymobile.com/about-us/sustainability/health-and-safety/sar/).

# Export regulations

The device and accessories may be subjected to the export control laws and regulations.

In case of exporting or re-exporting the device and accessories, customers are responsible for complying with the necessary procedures at their own responsibility and cost. Please contact the competent authorities for details about procedures.

# License agreement and trademarks

## End user licence agreement

Software delivered with this device and its media is owned by Sony Mobile Communications Inc., and/or its affiliated companies and its suppliers and licensors.

Sony Mobile grants you a non-exclusive limited licence to use the software solely in conjunction with the device on which it is installed or delivered. Ownership of the software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the software, reproduce and distribute the software, or modify the software. You are entitled to transfer rights and obligations to the software to a third party, solely together with the device with which you received the software, provided the third party agrees in writing to be bound by the terms of this licence.

This licence exists throughout the useful life of this device. It can be terminated by transferring your rights to the device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony Mobile and its third party suppliers and licensors retain all rights, title and interest in and to the software. To the extent that the software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Japan. When applicable, the foregoing applies to statutory consumer rights.

In the event that software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the software.

## Trademarks, acknowledgements and copyright

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# Publication number

11.1.1