物料及厂家
代码二维码
位置及大小

CREATED TOGETHER WITH OUR COMMUNITY ♡

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Safety Information

This user manual contains important safety information.
Please read carefully before using the device and retain for future reference.

Version: 7.0

Legal Notice

Declaration

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Other trademarks, product, service and company names mentioned may be the property of their respective owners.

Privacy Policy

OnePlus is constantly striving to protect your personal information. To better understand how we protect your personal information, you can read our "Privacy Policy" in the Setup Wizard when you turn on your phone for the first time. You can also check our "Privacy Policy" by following the steps: Settings > About Phone > Legal Information > Privacy Policy.

Safety

Please read all the safety and health information carefully before using your device to ensure its safe and proper operation.

General Safety Information

Failure to follow these guidelines may cause harm to your device, property, yourself, or others.
• Do not switch on the device where prohibited or when it may cause interference or danger.
• Do not use device at gas stations, service stations, or near fuel or chemicals.
• Please do not store or carry your mobile phone or accessories near liquid or flammable gas.
• Do not place the phone near magnetic cards or other magnetic objects, since information stored on floppy discs, memory cards and credit cards could be damaged by magnetic radiation.
• Do not place the battery, phone or charger in a microwave oven or other high voltage equipment. Otherwise, it may cause circuit damage, fires, or other damage.
• All wireless devices, including mobile phones, might be susceptible to interference , and it can also cause interference. Please check all laws and regulations when using your mobile phone, especially in airplanes, hospitals or medical institutions.
• Only use branded accessories and batteries that are approved by OnePlus. Accessories which are not approved by OnePlus may damage the phone or violate local regulations for radio devices. OnePlus will not take any responsibility for accidents or problems caused by using accessories that are not approved by OnePlus.
• The device is designed for water resistance under certain conditions, but OnePlus does not recommend excessive submersion. Liquid damage will void the warranty.
• When connecting with other devices, please follow the safety guidelines presented in this manual. Do not attempt to connect your device with incompatible products.
• Please do not use the phone if antenna is damaged. Otherwise, it could cause injury.
• Please keep metallic objects away from phone receiver. Small metallic objects may be attracted to the device and personal injury or device damage could occur.
• Only connect to power sources with USB 2.0 or above.

Battery Safety

• Please do not attempt to repair, disassemble or modify the battery. Replacing battery by an incorrect type could lead to explosion. Your phone can only use OnePlus authorized batteries. Using third-party products may cause battery leakage, overheating or fires.
• Do not place or use battery near fires, heaters, direct sunlight, or other heat sources. Prolonged exposure to heat may cause battery leakage, explosions, or fires.

• Please do not place pressure on or pierce the battery with hard objects. Damaging the battery could cause battery leakage, overheating, or fires.
• If you experience any battery abnormalities, such as high temperature, discoloration, distortion, or leakage, immediately discontinue usage of the device and contact customer support.
• All batteries have a limited lifespan and will begin to lose capacity after several hundred charges/discharges.
• Do not dispose of the battery as household waste. Refer to local regulations.

Charging Safety

• The charger is intended for indoor use only.
• Do not charge the battery under the following conditions : in direct sunlight, in temperatures below 5°C; in areas with humidity, dust or strong vibrations; in areas near a TV, radio or other electrical appliances.
• The charger shall be installed near the equipment and shall be easily accessible.
• The maximum ambient charging temperature of the equipment declared by manufacturer is 35°C.
• Sockets that are dirty may cause poor contact with the charger and your phone may fail to charge properly.
• Please only use the official OnePlus charger. Using unauthorized chargers can be dangerous and can void your warranty.
• Make sure to only use outlets with the correct voltages(as label led on the charging brick). Using an incorrect voltage can damage your phone and/or battery and lead to injury.
• Do not use unsafe plugs or outlets.
• Do not use a short-circuit charger.
• Do not connect your device to a high-voltage power supply or the battery could become damaged.
• Do not disassemble or modify charger, as this may lead to personal injury, electric shock or fire.
• Do not touch the charger, cable or power socket with wet hands, as this may cause electric shock.
• Do not place heavy objects on the power cord or attempt to modify any cables.
• Make sure to grasp the charger firmly while unplugging it .
• Do not pull the power cord as this may lead to damage and cause electric shock or fire.
• Before cleaning the device, unplug the power plug from the socket.
• Unplug the charger from electrical outlets and the device when not in use.

Driving Safety

• Safety should take priority when you are operating a vehicle. Be sure to obey related regulations in the area or country in which you drive.
• Do not place your phone or accessories near safety air bags.
• Compass and GPS information are only used for reference purposes.

• If you do not wish to disclose your location, be sure not to use applications that can record your location.

Health Information

• To prevent possible hearing damage, do not listen at high volume levels for long periods.
• Damage to the display or battery could lead to leakage of the liquid. If this liquid comes in contact with your eyes, skin or clothes, immediately rinse your eyes (do not rub) or wash skin with water thoroughly and seek medical attention.
• Some people may get dizzy or experience medical problems in response to flashing lights. If you are at risk, please consult your doctor before using this device. If you have the following symptoms: headache, dizziness, convulsion, eyes or muscle cramps, loss of consciousness, or involuntary body movements, please stop using the device immediately and seek medical attention. Avoid using the device for extended periods and keep proper distance from your eyes.

Laser Safety Statement

If this product employs a Laser system. To ensure proper use of this product, please read this owner's manual carefully and retain for future reference. Should the unit require maintenance, contact an authorized service center. Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure. To prevent direct exposure to laser beam, do not try to open the enclosure or make direct contact with the laser.

EU Regulatory Conformance

CE Statement

Hereby, OnePlus Technology (Shenzhen) Co., Ltd. declares that the radio equipment type Smart Phone is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity (DoC) is available at the following internet address https://www.oneplus.com/support/manuals.

Notice: Observe the national local regulations in the location where the device is to be used. This device may be restricted for use in some or all member states of the European Union (EU).

RF Exposure Information (SAR)

• The SAR limit of Europe is 2.0W/kg. The highest SAR value of this device complies with this limit. And please see the "Quick Start Guide" to find the highest SAR value.
• This device was tested for typical operation with the back of the handset kept 5mm from the body. To maintain compliance with RF exposure requirements, use accessories that maintain a 5mm separation distance between your body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided.
• The SAR value of the device may depend on factors such as proximity to the network tower or use of accessories.
• Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

Conformément à la règlementation française, nous sommes obligés d'inclure les recommandations suivantes concernant les mesures de précaution : vous pouvez limiter votre exposition à l'énergie de radiofréquences
(a) en utilisant votre appareil mobile dans des zones de bonne couverture réseau, ou
(b) a l'aide d'un kit mains libres pour maintenir votre appareil mobile éloigné de votre visage et de votre corps. Dans ce dernier cas, il est conseillé aux femmes enceintes d'éloigner leur appareil mobile de leur abdomen. Il est également recommandé aux adolescents d'éloigner leurs appareils mobiles du bas ventre.

Restrictions in 5GHz band

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range in following countries:

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

Frequency Bands and Power

(a) Frequency bands in which the radio equipment operates:
Some bands may not be available in all countries or all areas. Please contact the local carrier for more details.
(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: The maximum power for all bands is less than the highest limit value specified in the related Harmonized Standard. please see the "Quick Start Guide" to find the frequency bands and transmitting power.

Correct Disposal of this Product

The crossed-out wheeled-bin symbol on your product, battery, literature or packaging indicates that the product and its electronic accessories should not be disposed of with other household waste. To safely recycle your device, please use return and collection system or contact the retailer where the device was originally purchased.

RoHS Compliance

This product complies with directive 2011/65/EU and its amendments, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

FCC Regulatory Conformance

FCC Statement

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions:

(1) This device may not cause harmful interference; and
(2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful to part interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

• Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
• The antenna(s) used for this transmitter must not be collocated or operate in conjunction with any other antenna or transmitter.
• The country code selection is for non-US model only and is not available for all US models. Per FCC regulation, all Wi-Fi products marketed in US must be fixed to US operation channels only.

RF Exposure Information (SAR)

• This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

• The SAR limit set by the FCC is 1.6W/kg. The highest SAR value of this device type complies with this limit. And please see the "Quick Start Guide" to find the highest SAR value reported to FCC.
• Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.
• Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
• While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.
• This device has also been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.
• Choose the belt clips, holsters, or other similar body-worn accessories which do not contain metallic components to support the minimum distance of body-worn operation. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified, and use such accessories should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

• Your phone is compliant with the FCC Hearing Aid Compatibility requirements.
• The FCC has adopted HAC rules for digital wireless phones. These rules require certain phone to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards.
• The ANSI standard for hearing aid compatibility contains two types of ratings.
• M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
• T-Ratings: Rating for inductive coupling with hearing aids in tele-coil mode.
• Not all phones have been rated, a phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M3/T3 level rating.
• However, hearing aid compatibility ratings don't guarantee that interference to your hearing aids won't

happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

• This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

• Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.

Industry Canada Conformance

IC Statement

This device complies with Industry Canada's licence exempt RSSs. Operation is subject to the following two conditions:
(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes
(1) l'appareil ne doit pas produire de brouillage, et.
(2) l' utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device complies with the Canadian ICES-003 Class B specifications. CAN ICES-3(B)/ NMB-3(B).
Cet appareil numérique de la Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Restrictions in 5GHz band

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology. The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

In addition, high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHZ and 5650- 5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

-Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont reserves uniquement pour une utilisation a l'interieur afin de reduire les risques de brouillage prejudiciable aux systemes de satellites mobiles utilisant les memes canaux.

-De plus, les utilisateurs devraient aussi etre avises que les utilisateurs de radars de haute puissance sont designes utilisateurs principaux (c.-ad., qu'ils ont la priorite) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL)

RF Exposure Information (SAR)

The SAR limit set by the ISED is 1.6W/kg. The highest SAR value of this device type complies with this limit. And please see the "Quick Start Guide" to find the highest SAR value reported to the IC.

This device has also been tested and meets the ISED RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 15mm from the body.

Use of other accessories may not ensure compliance with ISED RF exposure guidelines. Position the handset a minimum of 15mm from your body when the device is switched on.

Déclaration d'exposition aux radiations:

Le produit est conforme aux limites d'exposition pour les appareils portables RF pour les Etats Unis et le Canada établies pour un environnement non contrôlé. Le produit est sûr pour un fonctionnement tel que décrit dans ce manuel. La réduction aux expositions RF peut être augmentée si l'appareil peut être conservé aussi loin que possible du corps de l'utilisateur ou que le dispositif est réglé sur la puissance de sortie la plus faible si une telle fonction est disponible. Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 15mm de distance entre la source de rayonne

India Regulatory Conformance

E-waste I nformation

The products manufactured by OnePlus comply with the E-waste Rules 2016 and its amendments. Considering the exemption listed in SCHEDULE II of the E-waste Rules, the content of hazardous substances is as follows:
1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.

For the purpose of recycling and reducing the effect of the environment，the Electrical & Electronic Equipment should not be disposed of with other household waste, please separate these items from other types of waste and recycle them to the authorized e-waste company. As a part of E-waste recycling initiative, OnePlus has partnered with an authorized E-waste company named AS Attero. You can contact AS Attero to recycle your E-waste product. For further information about the OnePlus E-waste partner named AS Attero, you can contact at
Website：www.attero.in
Email：info@attero.in
Phone：1800-103-6328

Languages & Input

You can choose your language according to the following steps:
Settings > System > Languages & input > Languages > Choose your preference language.

Mobile phone supports all the below mentioned Indian Official Languages for readability test as per IS 16333(Part-3):2017
ASSAMESE, BANGLA, BODO, DOGRI, GUJARATI, HINDI, KANNADA, KASHMIRI, KONKANI, MAITHILI, MALAYALAM, MANIPURI (BENGALI), MANIPURI (MEETEI MAYEK), MARATHI, NEPALI, ODIA(ORIYA), PANJABI(PUNJABI), SANTHALI (OI CHIKI), SANTHALI (DEVANAGRI), SANSKRIT, SINDHI(DEVANAGARI), TAMIL, TELUGU, URDU, ENGLISH

This mobile supports inputting for below mentioned Indian Official Language as per IS 16333(Part-3):2017
HINDI, MARATHI, ENGLISH

Care and Maintenance

The following suggestions will help you maintain and prolong the life of your device.
• Only qualified and authorized personnel should make repairs to this product.
• Disabling features such as Bluetooth and Wi-Fi when not in use and dimming the screen can help you save energy and extend battery life.
• Clean your phone and charger with a soft, clean, dry cloth. If the screen comes into contact with liquid or dust, please clean it immediately. Do not use alcohol or irritating chemicals to clean the device.
• Touching the screen with a sharp object may cause the screen to be scratched.
• Please do not touch the connection port of the phone, as static electricity may harm components in the device.
• Ideal operating temperatures are 0°C to 35°C, Ideal storage temperatures are -20°C to +45 °C.
• Only operate your phone between 35% to 85% humidity.
• Do not place the phone on uneven or stable surfaces.
• Do not hit, press, shake or drop the phone to avoid damage and injury.
• Charger are not waterproof. Please do not use these devices in the bathroom, areas of high temperature, humidity or dust; please avoid rain.
• When the phone is transmitting data or saving information, do not remove the SIM card.
• Please keep the phone out of reach of children in order to prevent injuries or property damage.

OnePlus Device Warranty Information

OnePlus devices purchased on oneplus.com/authorized sales channels come with a limited warranty. The duration of this warranty is dependent on the original country or region of purchase and is only redeemable within the original country or region. Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product. The limited warranty only covers functional defects of product caused by workmanship or build materials. For more details, please contact OnePlus Customer Support by visiting oneplus.com/support.

The limited warranty does not cover

1. Defects or damage resulting from accidents, neglect, misuse, or abnormal use; abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or electromechanical stress.
2. Scratches, dents and cosmetic damage, unless caused by OnePlus.
3. Defects or damage resulting from excessive force or use of metallic objects on the touch screen.

4. Devices that have the serial number or the IMEI number removed, defaced, damaged, altered or made illegible.
5. Ordinary wear and tear.
6. Defects or damage resulting from the use of the product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by OnePlus.
7. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by OnePlus.
8. Defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source.
9. Defects or damage resulting from cellular signal reception or transmission, or viruses and 3rd party software problems introduced into the product.
10. Free warranty replacements and repairs are only valid in the country or region of purchase. Please contact OnePlus Customer Support for more details.

Return Policy (Limited to North America & Europe)

OnePlus phones and accessories are made to the highest standards and undergo rigorous testing. If you are not satisfied with your OnePlus product for any reason, you may request a return within 15 calendar days of delivery.

Once we approve your return request and receive the product, we will perform standard inspection. And if the product passes the inspection, we will give you a full refund. Any shipping and handling fees incurred in the return process are not covered by the refund.

Return requests made outside of the 15-day period will not be accepted. We may also choose not to accept returns within these circumstances:

1. Defects or damages caused by misuse, neglect, physical damage, tampering, incorrect adjustment, normal wear and tear or incorrect installation after purchase.
2. Price fluctuations being the sole reason for return.
3. Customized customer contracts. In accordance with the U.K. Consumer Rights Act 2015, any goods that are not (1) of satisfactory quality; (2) fit for their given purpose; or (3) as described, may be returned free of charge within 30 days of delivery. Please submit a ticket describing the problem with your device. In order to be eligible for a refund, you must contact us within 30 days and describe in detail how the goods were defective, damaged, or materially different. We may choose not to accept returns for any of the above mentioned circumstances. In all cases, we will inspect the product and verify the fault. To qualify for a replacement or refund, device must be in "as new" condition and include all original contents of the package. We reserve the right to refuse a refund or exchange if the product returned is deemed to have been damaged.

Please contact OnePlus Customer Support to request a return at oneplus.com/support.

US **OnePlus Customer Support**
Support information and assistance go to: www.oneplus.com/support
Download manuals: https://www.oneplus.com/support/manuals

DE **OnePlus Kundenbetreuung**
Weitere Informationen finden Sie in unserem Support Center: www.oneplus.com/de/support Bedienungsanleitungen im Download: https://www.oneplus.com/de/support/manuals

FR **OnePlus Service Clients**
Visitez le site d'assistance en ligne pour obtenir plus d'informations: www.oneplus.com/fr/support
Téléchargements et Manuels:
https://www.oneplus.com/fr/support/manuals

ES **OnePlus Atención al Cliente**
Para información, soporte y asistencia vaya a:
www.oneplus.com/es/support
Descarga el manual en: https://www.oneplus.com/es/support/manuals

IT **OnePlus Assistenza Clienti**
Per informazioni di supporto e assistenza vai su: www.oneplus.com/it/support Scarica manuali:
https://www.oneplus.com/it/support/manuals

PT **Suporte ao Cliente OnePlus**
Para informações, suporte e assistência, acesse:
www.oneplus.com/pt/support
Descarregar manual: https://www.oneplus.com/pt/support/manuals

SE **OnePlus Kundsupport**
För supportinformation och hjälp gå till:
www.oneplus.com/se/support
Ladda ned manualer: https://www.oneplus.com/se/support/manuals

IN **OnePlus Customer Support**
Support information and assistance go to:
www.oneplus.in/support
Download manuals: https://www.oneplus.in/support/manuals