

QUICK START GUIDE

WELCOME TO WYZE

Thanks for getting your hands on a pair of Wyze Buds Pro. If this is your first Wyze product, welcome to the Wyze family!

GET STARTED

➔ Download the Wyze app & sign in or create an account.



➔ Open the Wyze app. Tap the + plus sign, then **Add a New Device**. On the **Add Device** screen, tap **Lifestyle** then **Wyze Buds Pro**. Follow the instructions in the app to complete setup.

➔ You're all set. Enjoy your Wyze Buds Pro!

PAIR BLUETOOTH

Place the earbuds in the charging case and leave the case lid open. Press and hold the Bluetooth Pairing button on the right side of the charging case until the LED light inside the case starts blinking.

CONTROL NOISE CANCELLATION

Tap and hold the touch area on either earbud to switch noise cancellation modes.

Noise Cancellation On

Best for deep focus and an immersive audio experience.

No Noise Cancellation

Best for windy environments.

Transparency Mode

Amplifies your surroundings. Best for the outdoors and high-traffic areas.

CONTROL MUSIC, PHONE CALLS, VOICE ASSISTANT

Listen to Music

ACTION	TAP ON TOUCH AREA
Play/Pause	Tap once
Play the next track	Tap twice
Play the previous track	Tap three times

Make Phone Calls

ACTION	TAP ON TOUCH AREA
Answer/End a call	Tap once
Decline a call	Tap twice
Mute/Unmute microphone	Tap three times

Voice Assistant

Set up your favorite voice assistant in the Wyze app.

CHARGING

Your earbuds charge whenever they're in the charging case. A 15-minute charge provides up to 1 hour of listening time.

You can charge the case with the included USB Type-C cable, or with a Qi-Certified wireless charger.

FACTORY RESET

Place the earbuds in the charging case and leave the case lid open. To clear the Bluetooth device list, press and hold the Bluetooth Pairing button on the right side of the case for 7 seconds.

To factory reset the earbuds, press and hold the Bluetooth Pairing button on the right side of the case for 20 seconds.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- The device has been evaluated to meet general RF exposure requirement. The device has been evaluated to meet general RF exposure requirement. The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.

Device types Wyze Buds Pro with model WNCE1WHT (FCC ID: 2AUJWNCNE1) has also been tested against this SAR limit. The highest reported SAR values of left earbud for head is 0.07W/kg, and the highest reported SAR values of right earbud for head is 0.20W/kg. This device was tested for typical head operations with the back of these earbuds kept 0mm from the head. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

⚠️WARNING: This product can expose you to chemicals including Bisphenol A, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

IC WARNING

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment. This radio transmitter (identify the device by certification number or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device. The SAR limit for Industry Canada is 1.6 W / kg averaged over one gram of tissue. The WNCE1WHT model device types (IC: 25466-WNCE1) were also tested against these values. The highest reported SAR values of left earbud for head is 0.07W/kg, and the highest reported SAR values of right

earbud for head is 0.20W/kg. This device was tested for typical head operations with the back of these earbuds kept 0mm from the head. To maintain compliance with RSS-102 requirements, use accessories that maintain a separation distance of 0 mm between the user's body and the back of the handset. The use of belt clips, cases and similar accessories shall not contain any metal components as a whole. The use of accessories that do not meet these requirements can not meet the requirements of RSS-102, and should be avoided.

Cet appareil est conforme à la aux normes RSS de l'Industrie du Canada. Son fonctionnement est soumis aux deux conditions suivantes: (1) cet appareil ne doit pas causer des interférences nuisibles, et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences qui peuvent provoquer un fonctionnement indésirable. Le fabricant n'est pas responsable des toutes interférences radio ou télévision causées par des modifications non autorisées apportées à cet appareil. De telles modifications peuvent empêcher l'utilisateur d'utiliser l'appareil. Le présent émetteur radio (identifier le dispositif par son numéro de certification ou son numéro de modèle s'il fait partie du matériel de catégorie II) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur. La limite DAS pour industrie Canada est de 1,6 W/kg en moyenne sur un gramme de tissu. Les types de dispositifs du modèle WNCE1WHT (IC: 25466-WNCE1) ont également été testés par rapport à ces valeurs. Les valeurs les plus élevées déclarées pour le das de l'oreillette gauche pour la tête sont de 0,07 w /kg, et les valeurs les plus élevées déclarées pour le das de l'oreillette droite pour la tête sont de 0,20 w /kg. Ce dispositif a été testé pour des opérations typiques en tête, l'arrière de ces

écouteurs étant maintenu à 0mm de la tête. Pour se conformer aux exigences du RSS-102, utilisez des accessoires qui maintiennent une distance de séparation de 0 mm entre le corps de l'utilisateur et l'arrière du combiné. L'utilisation des agrafes de ceinture, des étuis et des accessoires similaires ne doit comporter aucun élément métallique dans son ensemble. L'utilisation d'accessoires qui ne satisfont pas à ces exigences ne peut pas répondre aux exigences du RSS-102 et doit être évitée.

BATTERY WARNING

High or low extreme temperatures that a battery can be subjected to during use, storage and low air pressure at high altitude, see below:

For ear battery

Standard environmental condition: Temperature 25±3°C, Humidity 45-85%RH, Atmospheric Pressure 86-106 KPA; Operating temperature: Charging 0-45°C, Discharging -20°C- 60°C; Humidity 65±20%RH | Storage temperature: -20°C - 35°C <3 month, 25±3°C >3 months, Humidity 65±20%RH

For charge box battery

Standard environmental condition: Temperature 25±3°C, Humidity 45-85%RH, Atmospheric Pressure 86-106 KPA; Operating temperature: Charging 0-45°C, Discharging -20°C- +60°C; Humidity >90%RH | Storage temperature: 23°C <1 year, charge state 100%, Humidity 80%-150%RH

Attention: Avertissement de batterie

Températures extrêmes hautes ou basses auxquelles une batterie peut être soumise pendant l'utilisation, le stockage et la basse pression d'air à haute altitude, voir d-dessous

Batterie auriculaire

Condition environnementale standard Température: 25±3°C, Humidité 45-85%RH, Pression atmosphérique 86-106 KPA,

Température de fonctionnement: Charge 0 - +45°C, Décharge-20°C - +60°C, Humidité 65±20%RH
Température de stockage: -20°C - +35°C <3 mois, 25±3°C >3 mois; Humidité de stockage 65±20%RH
Batterie de la boîte de chargement
Conditions ambiantes Standard: Température 25 ± 3°C, humidité 45 - 85% HR, atmosphère Pression 86 - 106 kPa;
Température de fonctionnement: charge 0 - + 45°C, Décharge - 20°C - + 60°C; humidité >90%HR
Température de stockage: 23°C <1 an, état de charge 100%, humidité 80% - 150% HR

CAUTION

Risk of explosion if the battery is replaced by an incorrect type, Replacement of a battery with an ^correct type can defeat a safeguard; Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, can result in an explosion. Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas; A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like. Attention should be drawn to the environmental aspects of battery disposal.

ATTENTION

Risque d'explosion si la battene est remplacée par un type incorrect; Remplacement d'une batterie par un type incorrect pouvant suppnmer une protection (par exemple, dans le cas de certains types de batteries au lithium). Mise au rebut d'une batterie dans un feu ou dans un four chaud, ou écrasement mécanique ou coupure d'une batterie, susceptible de provoquer une explosion. Maintien d'une battene dans un environnement à très haute température pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables; Battene soumise à une pression de l'air extrêmement faible pouvant provoquer une explosion ou la fuite de liquide ou de gaz inflammables; les ba!tене8 (bloc de batteries ou batteries installées) ne doivent pas être exposées à une chaleur excessive telle que celle du soleil, d'un feu ou d'ongine similaire, Il convient d'attirer l'attention sur les aspects environnementaux de l'élimination des piles.

- ➔ Do not listen to audio at high volume levels for long periods of time. Doing so may damage your hearing.
- ➔ Do not use in temperatures greater than 104°F (40°C).

➔ N'écoutez pas le son à des niveaux de volume élevés pendant de longues périodes. Cela pourrait endommager votre audition.

➔ Fonctionnement ne doivent pas dépasser 104°F (40°C).

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NEED HELP?

Contact our support team:
<https://support.wyze.com>

Join our Community:
<https://wyze.com/community>

VOUS AVEZ BESOIN D'AIDE?

Contactez nos magiciens du soutien:

<https://support.wyze.com>

Rejoignez notre communauté:
wyze.com/community



Scan the QR code to learn more