# onn.

# WI-FI CLOUD DIGITAL PICTURE FRAME

Model: 100096733\_PDQ

# PRODUCT GUIDE

Date\_Revision

We 'd love to hear from you. Scan with your Walmart app and let us know what you think.



Please make sure to read this manual before using. Thank you!

CAUTION: To prevent electric shock, match wide blade of plug to wide slot, full insert.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

WARNING: Shock hazard - Do Not Open.

WARNING: To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing.

Do not use the sharp objects to click the screen or the touch screen may be damaged.

Do not drop or crash the device to prevent the display screen being defective.

Do not use a different type charger or it may make the device burned.

Do not disconnect the device while formatting. Please operate the device according to the user manual correctly and backup the important data in time.

Do not use this device where electronics are forbidden such as on the airplane.

Virus can damage this device. So please keep it updated to the newest software version.

# Cleaning the LCD Screen:

Treat the screen carefully. The screen of the Wi-Fi Digital Picture Frame is made of glass and can be easily broken or scratched.

If fingerprints or dust accumulate on the LCD screen, we recommend using a lint - free, non-abrasive cloth such as a camera lens cloth to clean the LCD screen.

Moisten the cleaning cloth with the mild cleaner and apply the cloth to the screen

### **WARNING:**

Please power off the unit before inserting or removing a card or USB device to avoid causing any damage to the card/USB and the unit. To reduce the risk of fire or electric shock do not expose this appliance to rain or moisture.

### Introduction:

- Thank you for the purchase of this Wi-Fi Digital Picture Frame. With this frame it's simple
  and easy for you to view photos and videos received from your smartphone or from an
  external storage.
- Please read this User Manual carefully to learn the correct way to use the Wi-Fi Digital Picture Frame.

### **Features:**

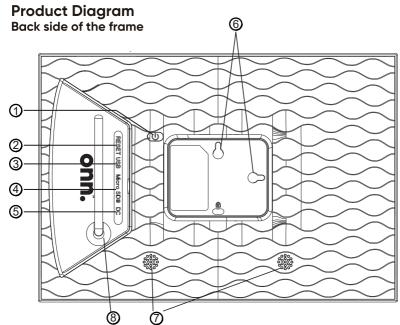
- 10 inch Wi-Fi Digital Picture Frame with touchscreen
- Send photos and videos from the free "Frameo" smartphone app no matter where you are.
- Receive photos and videos from all your friends and family members.
- User-friendly interface and design make it super easy to use
- Quick and easy setup
- Stores up to 20,000 photos with 16 GB of memory
- Set time for rotation of pictures between 10 seconds & 30 minutes
- Timer function to make the photo frame turn off automatically at night
- Choose a reaction to your received photos and let your loved ones know what you think about the photos they've sent you
- Supports over 25 languages

# **Packaging Check List:**

1.10" digital picture frame with the foldable stand	1 piece
2. AC/DC adapter	1 piece
3. Quick Start Guide	1 piece
4. User Manual	1 piece
5. Wall mounting screw	1 piece
	1 piece

# **CONTENTS**

Warnings and Precautions	. 01
ntroduction/Features/Packaging Check List	02
Contents	03
Back side of the frame	04
Getting Started	05
Setting Up Your Frame	06
Adding a New Friend	08
Navigating your onn. digital picture frame	10
Settings	. 13
Product specifications	. 25
Warranty card	26



### 1. POWER

After connecting the power adapter, the unit will power-on automatically for the first time. When it is on, press and hold the power button for approximately 3 seconds to access the reboot and power-off menu. Short press on the power button will turn off/on only the screen (but leave the photo frame turned on).

### 2.RESET

If the frame freezes or becomes unresponsive, use a pin or paperclip to reset the frame.

### 3.Micro USB

The micro USB port is only for software upgrading by the factory, not for charging or data transfering.

#### 4.Micro SD

Insert external microSD memory cards here to import photos, export photos or to play photos directly from the microSD card.

#### 5.DC

Connect the DC adapter to power-on the device.

#### 6.Wall mounting holes

Use the screw to mount the frame on a wall - both portrait and landscape is possible.

#### 7.Speakers

Equipped with two speakers.

# 8.Stand

Use the metal stand to hold the frame. The stand supports 360 degree rotation.

① POWER

(2) RESET

3 Micro USB

4 Micro SD

⑤ DC

**6** Wall mounting holes

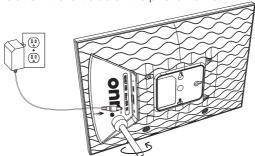
Speakers

8 Stand

# **Getting Started**

Thank you for purchasing this Onn Wi-Fi Digital Picture Frame with Frameo built-in. This user manual will help you get started with your new frame.

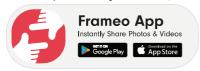
Extend the foldable stand and lay it flat, then plug one end of the AC adapter into a standard 110-240V AC power outlet, and plug ther other end into the DC IN slot on the left side of the photo frame.



2 If you are new to using Frameo then start by following the Frameo Quick Setup when powering it on for the first ime. Once you have set up your Frameo frame, you can start connecting it to your friends and family.

# Frameo app

To send photos to your frame, use the Frameo app for iOS or Android.





# Video tutorials

Check out the "Frameo Tutorials"- playlist on YouTube for informative walkthrough videos on how to get started using Frameo.



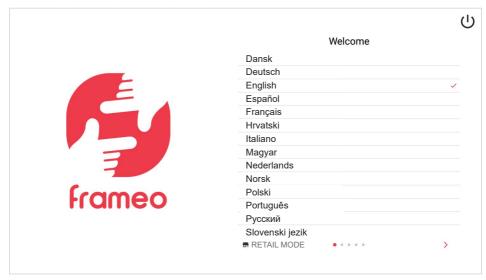


bit.ly/3zKtxWX

# **Setting Up Your Frame**

When you switch on the frame for the first time, please follow below steps to set up the frame with Frameo app built-in. The below Frameo Quick Setup helps you to connect the frame with WiFi and create a frame ID.

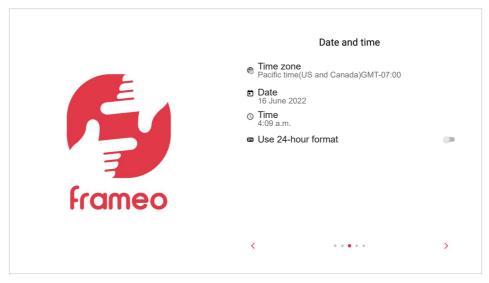
1.Start by selecting the language you want to use.



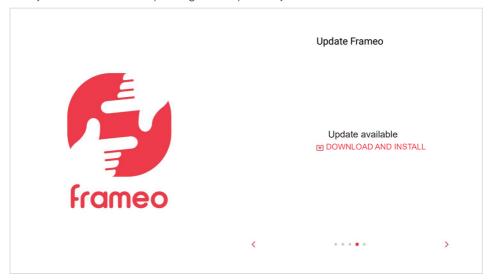
2.Connect to your Wi-Fi network by selecting it from the list and write your Wi-Fi password.



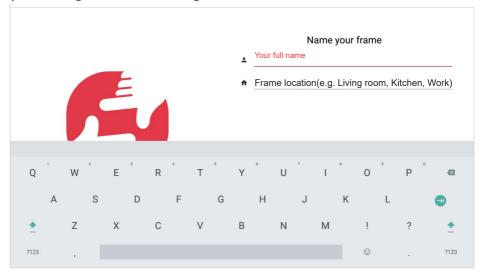
3. Verify or correct the date, time and timezone.



4. Your frame will check if a newer version of the Frameo software is available. We recommend you update your frame before continuing. Press "Download and install". It may take a few minutes depending on the speed of your Wi-Fi.



5. Finish the setup by entering your name, and the location where you have placed your frame e.g. "John Doe" and "Living room".



# That's it!

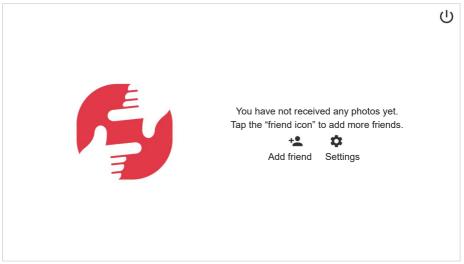
Your frame is now all set up and you're ready to add your friends and family

# Adding a New Friend

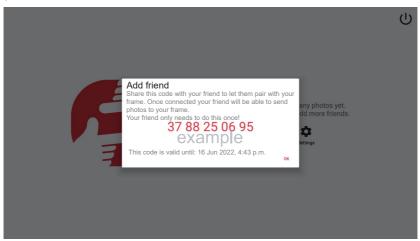
It's easy to add all your friends and family to your new frame, so they can send you photos and videos. Follow the steps below to add a new friend:

# Steps on your frame

1. Tap the screen and click the "add friend" icon on your frame +



2. A unique connection code will appear, which is valid for 12 hours. Share this code with your friends and family. You can do this with a text message, an email or a phone call.



### Steps in the Frameo smartphone app

Your friends need to download and open the Frameo app and click the "add friend" icon in

1.

the top of the screen 2+

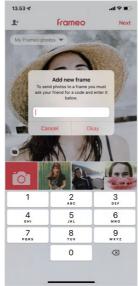
Enter the code you shared with them earlier and press "Okay".

2.

Your friends are now connected to your frame and can send photos to your frame. They only have to connect one time.

3.



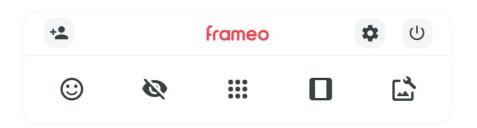




# Navigating your onn. digital picture frame

Your onn. digital picture frame has a built-in touchscreen that makes it easy for everyone to use. Swipe left or right to go through all your photos.

To access the menu, simply tap once on the screen. In the menu you will find the most used features.



# \* Add friend

This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

# Settings 5

Opens the Settings.

# O Power menu

Opens the Power menu.

# © React

Opens the React menu.

### The React menu can also be accessed by double-tapping on the screen.



Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed the photo can be shown again through the settings menu.

# Gallery

Opens a gallery which allows for easy and fast navigation through your photos.

# Fit to frame/Fill frame

This toggles how the photo is shown.

The Fill frame option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.

Fit to frame will make sure that the entire photo is shown on the screen. See the second picture below.

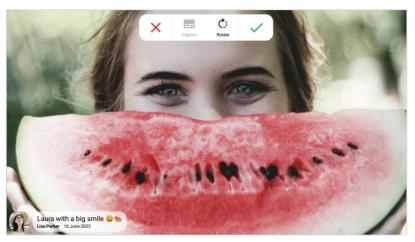




# Adjust photo

Allows you to adjust the position of the photo in the frame for an even better fit.

Here you can also use to rotate your photo, and you can use to edit the caption on imported photos. For received photos, please ask the sender to edit the caption in the Frameo app.



# Play/Pause and Volume

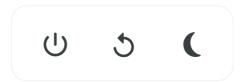


Press will mute the video while pressing will unmute the video.



### Power menu

Tap the power icon  $^{\bigcirc}$  to access the power menu. Here you can power off using  $^{\bigcirc}$  , restart your frame using  $^{\bigcirc}$  or enter sleep mode using  $^{\bigcirc}$  .



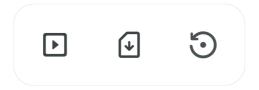
Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

### React menu

Tap one of the reactions to let the sender know how it made you feel.



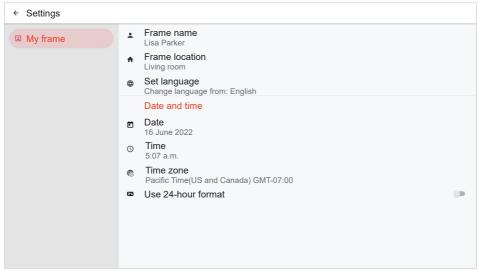
# External storage menu



# **Settings**

Use the settings to personalize your onn. digital picture frame.

# My frame



#### Frame name

Changes the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.

### Frame location

Changes the location of your frame. This is the location displayed on your friend's list of connected frames which can help to distinguish frames from each other.

### Set language

Sets the language used on the frame.

#### Date

Sets the date used on the frame.

# My Frame continued

#### Time

Sets the time used on the frame.

Frameo will automatically try to set the correct date and time when connected to the internet.

### Time zone

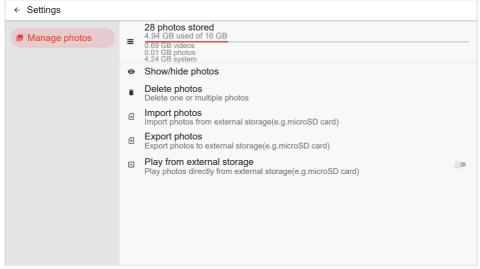
Sets the time zone used on the frame.

### Enable/Disable 24-hour format

Enables, and disables, 24-hour time format.

# Manage photos

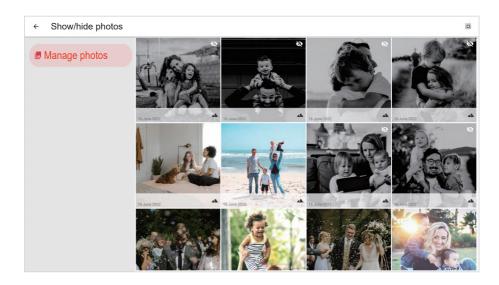
In the manage photos menu you can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.



### Show/hide photos

Select which photos to hide by tapping them. Hidden photos will NOT be deleted from your frame and you can always select them to be shown again.

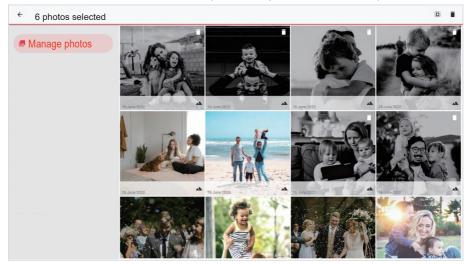
Use to hide or show all photos.



# Delete photos

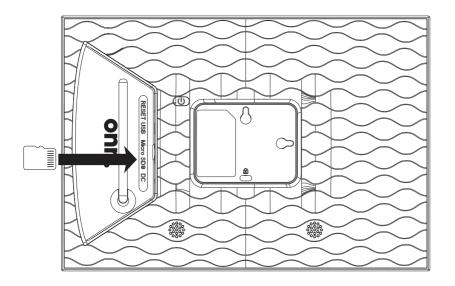
Select photos that you want to permanently delete from your frame by tapping the photo.

Use to select or deselect all and to permanently delete the selected photos.

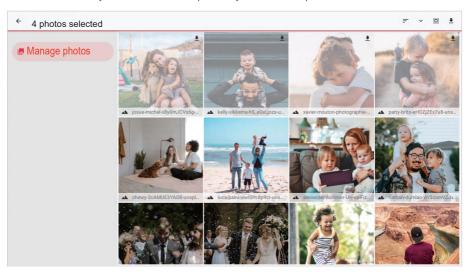


# Import photos

Allows you to import photos from an external storage (e.g. microSD card).



Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.



# **Manage Photos continued**

Start by selecting the photos that you want to import onto your frame. Once selected tap the import button  $\frac{1}{2}$  to start the import process.

Use to select or deselect all photos on the external storage (e.g. microSD card).

Use = to set the sort order of photos before import and  $\wedge$  to order by ascending/descending.

# **Export photos**

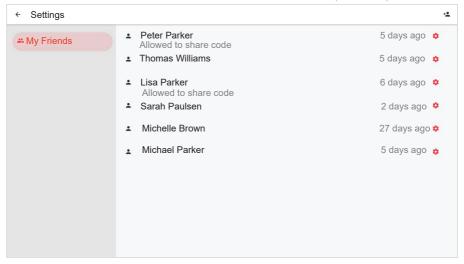
Allows you to export photos from the frame to external storage (e.g. microSD card). The export function will export all photos on the frame as well as profile pictures.

# Play from external storage

Allows you to playback photos and videos directly from an external storage (e.g. microSD card) without taking up space on the frame.

# My Friends

This list contains all the connected friends that are allowed to send photos to your frame.



# Change options for a friend

Click the options icon <sup>12</sup> to open the friend options menu. From here you can allow / disallow if a friend may share the code to the frame. If this is enabled the friend can retrieve and share the code to the frame from his/her app.

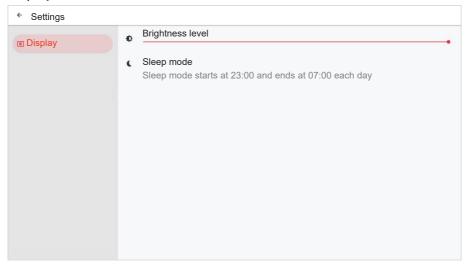
From the options menu you can also delete a friend, by pressing the DELETE FRIEND button. This will remove the friend from the list and thereby remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

# Add person

To allow a new person to send you photos, simply tap the add friend button and share the presented code in whatever way you prefer.

17

# Display



# **Brightness level**

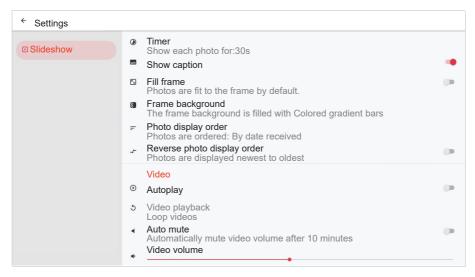
Adjust the brightness level of the screen.

# Sleep mode

Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00. To change this just set the sleep mode start/end time.

Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.

# Slideshow



### Slideshow continued

### **Timer**

Set the duration that a photo should be displayed before showing the next photo.

### **Show caption**

Set whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

### Fill frame

Set the default frame photo setting. Check to set default to fill which makes the photos fit the device screen according to the most important part of the photo. Uncheck to make the photo fit inside the screen of the device, adding background bars on the sides or top/bottom.

### Frame background

Choose between several different frame background options to be shown as bars if the photo does not fill the screen.

# Photo display order

Sets the order in which your photos are displayed on the frame.

- By date taken: Photos are shown in order of when it was taken.
- By date received: Photos are shown in order of when it was received.
- Shuffle: Photos are shuffled and shown in a random order.

# Reverse photo display order

Sets if photos are displayed newest to oldest or oldest to newest.

# **Autoplay**

Enables/disables autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.

# Video playback

Determines how videos should be played when autoplay is enabled.

- Loop videos: The video will loop until the slideshow timer is up.
- Play once: The video will play once and show its thumbnail until the timer is up.
- Play once and continue: The video will play once and continue to the next photo, or video, once it completes.

#### **Auto mute**

Enable to automatically mute the video volume after a short period of time of not interacting with the frame.

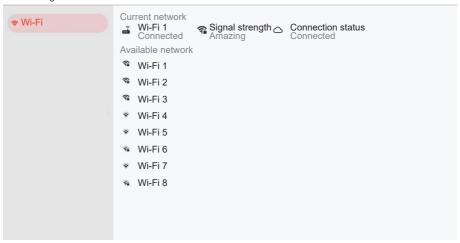
### Video volume

Adjust the volume level for video sounds on the frames.

### Wi-Fi

Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal Connection status will say that Wi-Fi login is required and show  $\ensuremath{\mathfrak{G}}$ . Tap this to open a login screen where you can enter credentials to access the network.





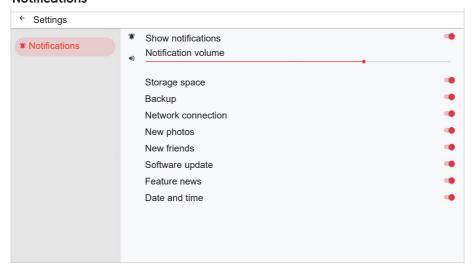
### Wi-Fi details

Use 🛈 to show details about the current connected Wi-Fi.

# Reset Wi-Fi

Use it o delete all Wi-Fi information and restart your frame.

### **Notifications**



# **Show notifications**

Enables/disables whether notifications are shown in the slideshow (e.g. when a new photo is received).

### **Notifications continued**

### Notification volume

Adjust the volume level for notification sounds.

# Storage space

Enables/disables notifications shown when frame storage is low.

# **Backup**

Enables/disables notifications shown if automatic backup has failed.

### **Network connection**

Enables/disables notifications showing network connection status.

# **New photos**

Enables/disables notifications shown when receiving new photos.

# **New friends**

Enables/disables notifications shown when new friends are added.

# Software update

Enables/disables notifications shown when a software update has been installed.

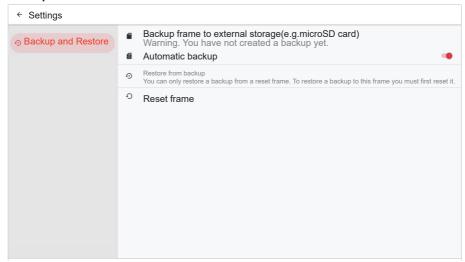
### Feature news

Enables/disables notifications shown when new exciting features are added.

#### Date and time

Enables/disables notifications shown if time or date is not set correctly.

### **Backup and Restore**



# **Backup and Restored continued**

# Backup frame to external storage (e.g. microSD card)

Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here.

Any existing backup on the external storage will be overridden!

### **Automatic backup**

If checked, your frame will automatically make a backup within 30 hours of receiving new photos or making changes to your frame.

# Restore from backup

To ensure your precious memories will never be lost, please restore from backup in time. Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under "Backup frame to external storage (e.g. microSD card)". If e.g. the last backup is too old or if no backup is made, then press the "Backup frame to external storage (e.g. microSD card)" button to make a new backup.

To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand.

If you wish to restore a backup on a frame that has already been setup, then you must first reset the frame. This is done by pressing the "Reset frame" button. This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the "Restore from backup" button which will restore your frame according to the backup.

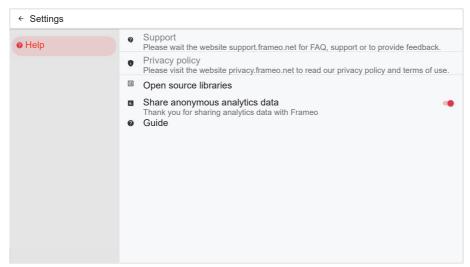
If the "Restore from backup" button isn't visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

#### Reset frame

Removes all data from your frame.

This will permanently remove all your photos, friends/connections and settings.

# Help



# Open source libraries

Opens a list of open source libraries used in the app and their licenses.

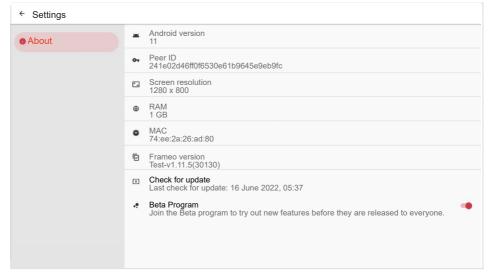
# Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

### Guide

Opens the quick start guide that was shown when you first started the frame.

### **About**



### **Android version**

See what version of Android that is installed on the frame.

### Peer ID

This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

### MAC

Shows the MAC address of your frame.

### Frameo version

Shows what version of the Frameo software is currently installed on your frame.

# Up time

Shows how long the photo frame has been powered on.

# Check for update

Check if an update is available for your frame.

### Beta program

If checked the device will join the Beta program where it will receive updates more frequently and before normal release devices.

# **Product Specification**

OS	Android 11
CPU	Rockchip RK3326S Quad-core processor
System RAM	1GB DDR III
Memory	16GB NAND Flash
DISPLAY	10" 1280 x 800 resolution LCD IPS touchscreen
Touch Panel	1 Point Capacitive touch screen
Wi-Fi	802.11b/g/N
Picture format	JPEG&PNG

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Please note there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference.
- (2) this device must accept any interference received, including interference that may cause undesired operation.

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

To make a warranty claim, please email support2@curtiscs.com or call 1-800-968-9853.

# 1 Year Warranty

This product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us. If the product or component is no longer available, we will replace with a similar one of equal or greater value. Prior to a replacement being sent, the product must be rendered inoperable or returned to us.

This warranty does not cover glass, filters, wear from normal use, use not in conformity with the printed directions., or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep the original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as on the specified rating on the label (e.g., 120V~60Hz).

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty. This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

For faster service, locate the model, type, and serial numbers on your appliance.

ATTACH YOUR PROOF OF PURCHASE HERE, PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you contact the Support Team:

- Name, address and telephone number.
- Model number and serial number.
- A clear, detailed description of the problem.
- Proof of purchase including dealer or retailer name, address and date of purchase.