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## **Cisco Headset 730 User Guide**

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# CHAPTER 1

## Your Headset

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- [What's in the Box, on page 1](#)
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## What's in the Box

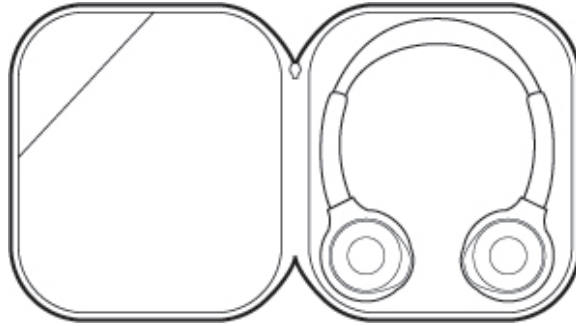
Your Cisco Headset 730 comes with the following accessories:

- Cisco Headset 730

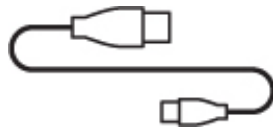


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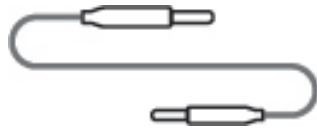
- Hard case



- USB-A to USB-C cable



- 3.5 mm cable



## How to Wear Your Headset

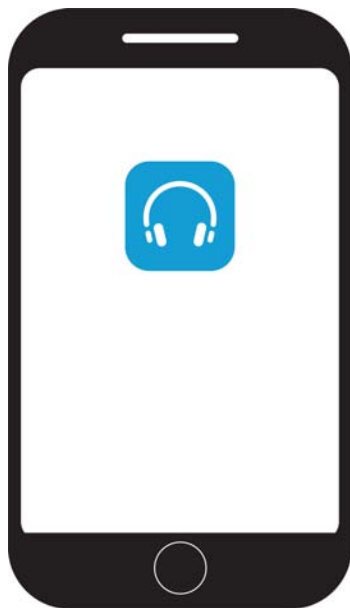
Adjust your headband so that your headset fits comfortably on your head. Make sure the headset microphones are positioned forward.



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## Set Up the Cisco Headsets app on Your Mobile Device

Cisco Headsets is a mobile app that lets you update, control, and customize your headphones from any iPhone or Android mobile device. You can upgrade your headset, adjust your noise cancellation levels, change your equalizer settings, and manage your headset notifications all from the app interface.



### Procedure

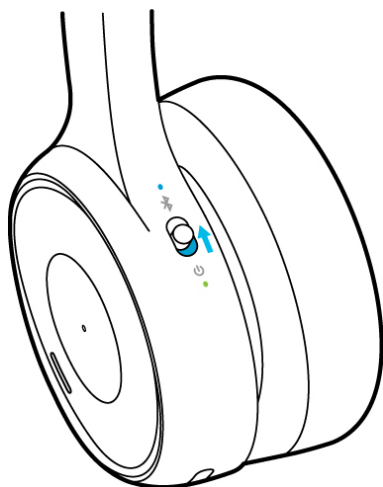
- 
- Step 1** On your mobile device, open your preferred app store and download Cisco Headsets.
- Step 2** Open Cisco Headsets and follow the app set-up instructions.
- 

## Turn Your Headset On and Off

The **Power/Bluetooth** switch is located on the back of the left ear cup.

### Procedure

- 
- Step 1** Slide the **Power/Bluetooth** switch up to turn on the headset.

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**Step 2** Slide the **Power/Bluetooth** switch down to turn off the headset.



## Connect Your Headset

### Connect Your Headset to a Bluetooth Device

Put your headset into pairing mode to make it discoverable to other devices. To get the most out of your headset, download and set up the Cisco Headsets app on your mobile device.

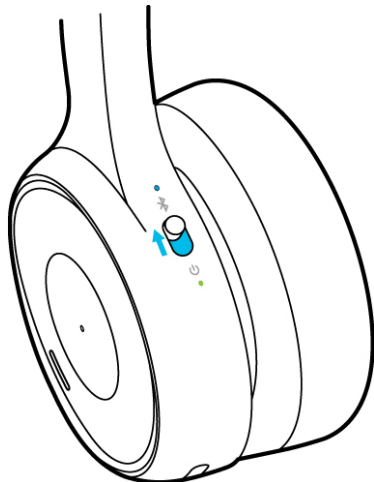
Your Cisco Headset 730 can save up to eight different Bluetooth devices and maintain simultaneous connection with up to two devices at once.



**Note** If you already have two active Bluetooth sources, you must disconnect one before you can save another Bluetooth device to your headset.

**REVIEW DRAFT - CISCO CONFIDENTIAL****Procedure**

- Step 1** Slide up and hold the **Power/Bluetooth** switch for two seconds until the Bluetooth LED blinks.



- Step 2** Enable Bluetooth on your device.

**Note** You can enable and disable Bluetooth from the **Settings** menu on most call devices.



- Step 3** Select your headset from the device list.

**Note** Your headset will appear in the device list as **Cisco Headset 730** followed by the last three digits of your headset serial number. See [Find Your Cisco Headset 730 Serial Number, on page 30](#) to for more information.

**Bluetooth LED**

The Bluetooth LED is located on the back of the left ear cup at the top of the **Power/Bluetooth** switch and shows your headset connection status.

**Table 1: Bluetooth LED Status**

Light Status	System State
 Solid blue, then off	Successful Bluetooth connection
 Blinks blue	Headset in Pairing Mode

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## Change Your Bluetooth Source

You can connect up to two Bluetooth devices to your headset at one time. Music playback is paused and active calls are automatically placed on hold when you change sources.

### Procedure

---

To change your Bluetooth source, play music or answer a call on a different connected source.

---

## Delete Paired Devices

You can erase all saved Bluetooth devices from your headset.

### Procedure

---

Slide and hold the **Power/Bluetooth** switch for nine seconds, until you hear "Bluetooth records erased."

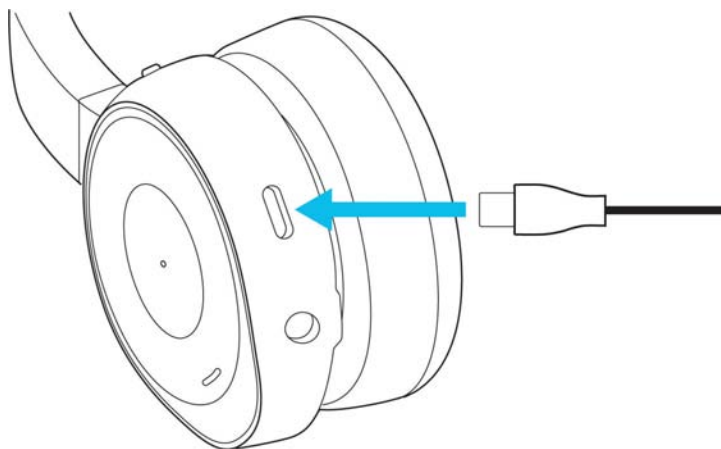
---

## Use the USB Cable

Use the included USB-C cable to connect your headset with your laptop, Cisco IP Phone, or Cisco Webex DX device. Any connected Bluetooth audio sources take priority over the USB-C connection. For example, the headset stays with an active Bluetooth source when you connect the USB-C cable.

### Procedure

- 
- Step 1** Plug the USB-C cable into the port at the bottom of the left ear cup.



- Step 2** Connect the other end of the cable to your intended device.
-

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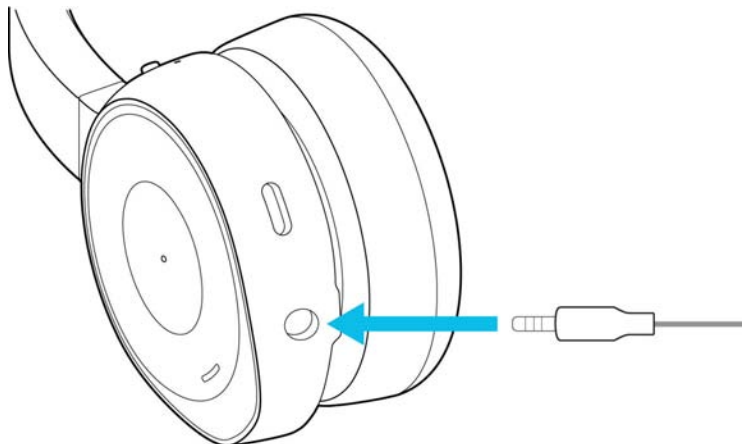
## Use the 3.5mm Audio Cable

Use the included 3.5mm audio cable to connect your headset with your laptop or mobile device. You can use the audio cable to connect to a non-wireless device or if your headset battery is low. Any connected Bluetooth sources will have priority over the 3.5mm audio connection.

### Procedure

---

- Step 1** Plug the 3.5mm audio cable into the port at the bottom of the left ear cup.



- Step 2** Insert the other end of the cable into the 3.5mm jack on your device.
- 

## Charge Your Headset

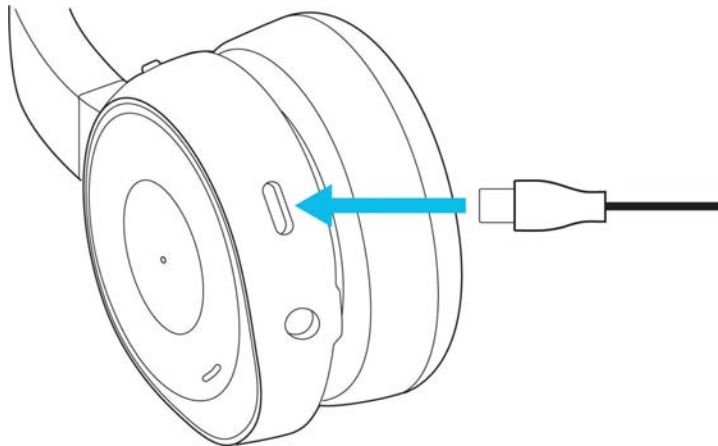
### Charge Your Headset with the USB-C Cable

Use the included USB-C cable to charge your headset. It takes about 2.5 hours to fully charge the headset.

### Procedure

---

- Step 1** Insert the USB-C cable into the USB-C charging port at the bottom of the left ear cup.

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**Step 2** Plug the USB-A end of the cable into any powered USB port.

---

## Check Your Remaining Battery Life

When you power on your headset, a voice notification announces your remaining battery charge. Your headset notifies you when you have less than an hour of talk time remaining.



**Note** Voice notifications are turned on by default. You can toggle your headset voice notifications in the Cisco Headsets mobile app.

---

You can find more detailed battery charge information through the Cisco Headsets app.

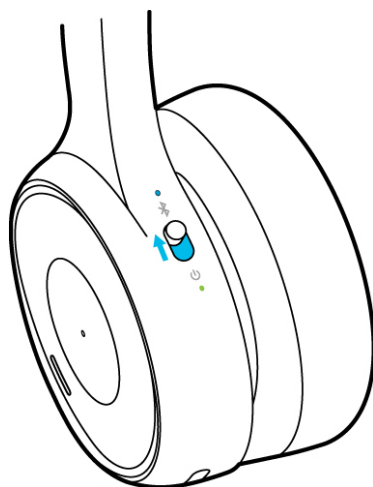
### Procedure





---

Slide the **Power/Bluetooth** switch up and let go.

- If you are wearing your headset, you can hear how many hours of talk time remain.
- If you are not wearing the headset, the power LED blinks to show your battery level.



**REVIEW DRAFT - CISCO CONFIDENTIAL****Table 2: LED Status**

Power LED	Battery Charge
	15 hours or more of talk time remaining.
	Between 15 and 5 hours of talk time remaining.
	Less than 5 hours of talk time remaining.
	Your headset firmware is upgrading.

## Digital Assistant Options

You can program your Cisco Headset 730 to quickly access Google Assistant, Apple Siri, or Microsoft Cortana digital assistant on your mobile device or laptop.

**Note**

You cannot set your headset to access multiple digital assistants at the same time.

## Activate Your Digital Assistant

By default, the Cisco Headset 730 supports digital assistants Apple Siri and Google Assistant. You can customize or disable your virtual assistant support through the Cisco Headsets mobile app.

**Before you begin**

Make sure your mobile device or laptop is connected to a Wi-Fi or cellular data network.

**REVIEW DRAFT - CISCO CONFIDENTIAL****Procedure**

On the right ear cup, press the **Play** button twice.



## Compatible Cisco Call Devices

One of the great advantages of the Cisco Headset 730 is its seamless compatibility with so many of Cisco's popular endpoints including:

- Cisco IP Phones
- Cisco Jabber
- Cisco Webex Teams

The Cisco Headset 730 is compatible on the following devices:

**Table 3: Compatible Cisco Call Devices**

Call Device	Connection	Minimum Software Requirement
Cisco IP Phone 8845	Bluetooth	On-Premises Phone Firmware 12.7(1) or later
Cisco IP Phone 8851, 8861, 8865	Bluetooth or USB	On-Premises Phone Firmware 12.7(1) or later
Cisco IP Phone 8851NR, 8865NR	USB	On-Premises Phone Firmware 12.7(1) or later
Cisco Jabber for Windows and Mac	Bluetooth or USB	Jabber version 12.8 or later
Cisco Webex Teams for Windows and Mac	Bluetooth or USB	Latest version of Cisco Webex Teams

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## About Audio Notifications

Your headset plays audio notifications in the following situations:

**Table 4: Headset Audio Prompts**

Action	Audio Prompt
Battery charge	"You have [x] hours of talk time remaining"
Incoming call	"You have an incoming call."
Mute while on a call	"Muted."
Unmuted while on a call	"Unmuted."
You speak while your headset is muted on a call	"You are muted."
Headset connects with a Bluetooth source	"Connected."
Headset disconnects from the first Bluetooth source	"Disconnected."
Activated Busy Light	"Busy Light on."
Deactivated Busy Light	"Busy Light off."
End a call	"Call ended."
Reject a call	"Call rejected."
The headset is in pairing mode	"Pairing mode. Look for Cisco Headset 730 in your list of Bluetooth devices."
The headset is turned on	"Headset on."
The headset is turned off	"Headset off."
You are erasing all Bluetooth devices	"Keep holding the Bluetooth button to erase all Bluetooth device records."
Bluetooth memory erased	"Bluetooth records erased."

## Customize Your Headset Notifications

With the Cisco Headsets app, you can customize which headset notifications you want to hear. See [About Audio Notifications, on page 11](#) for a full list of your headset's audio notifications.

***REVIEW DRAFT - CISCO CONFIDENTIAL*****Procedure**

---

In the Cisco Headsets app, select your headset and press **Settings > Audio Notification**.

---



## CHAPTER 2

# Make Calls

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- [Call Functions, on page 13](#)
- [Busy Lights, on page 16](#)
- [Adjust How Much Voice Feedback You Hear in Your Headset, on page 17](#)

## Call Functions

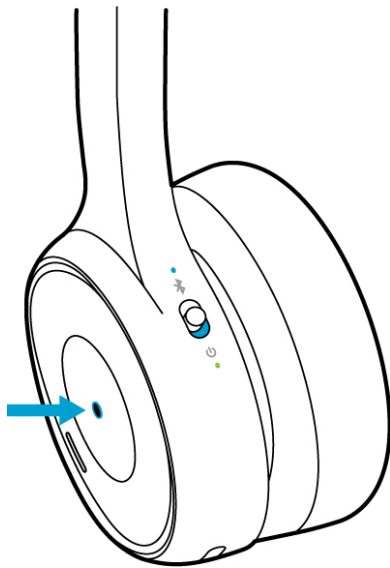
### Answer a Call

The call button is located on the face of the left ear cup.

#### Procedure

---

Press the call button once to answer a call.



**REVIEW DRAFT - CISCO CONFIDENTIAL**

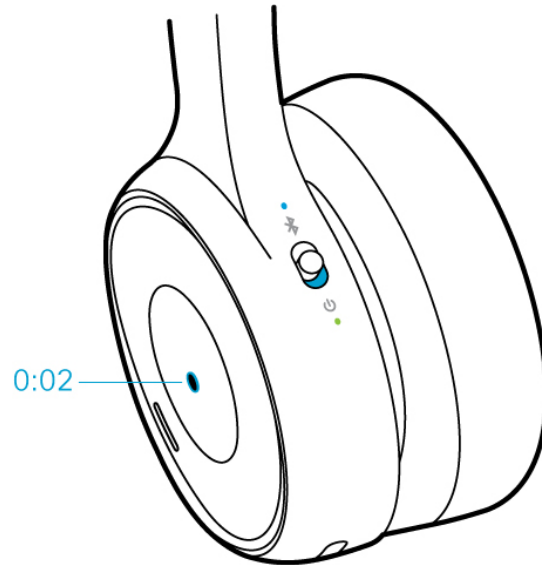
## End a Call

You can end a call with the call button on your headset. Your headset plays a tone when you end your call. The call button is located on the face of the left ear cup.

**Procedure**

---

Press and hold the call button for two seconds.



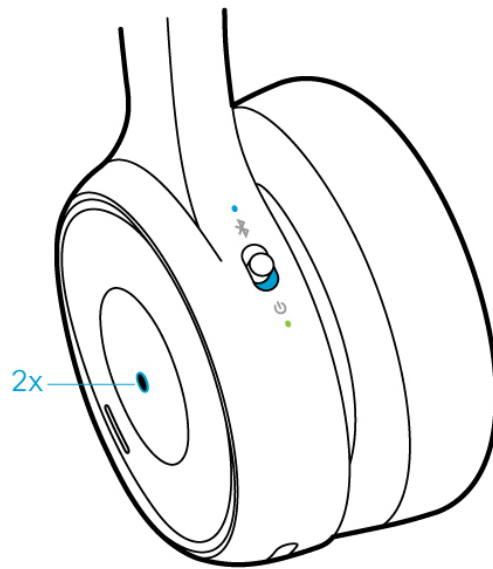
## Reject an Incoming Call

The call button is located on the face of the left ear cup.

**Procedure**

---

Press the call button twice to reject an incoming call.

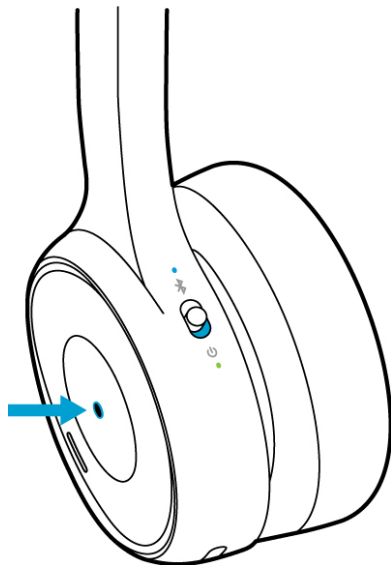
**REVIEW DRAFT - CISCO CONFIDENTIAL**

## Hold a Call

The call button is located on the face of the left ear cup.

### Procedure

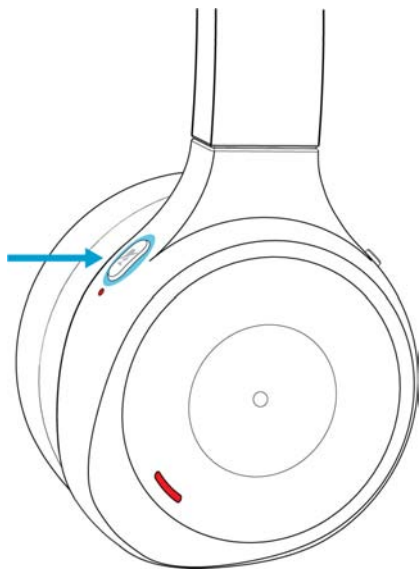
Press the call button once to place a call on hold.



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## Mute Your Headset

The mute button is located on the front of the left ear cup. When you're on a call, press the mute button to turn off your microphone. Press the button again to turn your microphone back on. When you mute your headset, the **Busy Light** turns on.




### Procedure

---

Press  once.



---

## Busy Lights

The Busy Lights on your headset let others know when you're busy. The Busy Lights automatically show solid red when you're on a call. When you aren't on a call, you can also manually turn on the Busy Lights with .



**REVIEW DRAFT - CISCO CONFIDENTIAL****Table 5: Busy Light Status**

Light Status	System State
 Solid red	Active call/Busy
 Blinks red	Incoming call

## Adjust How Much Voice Feedback You Hear in Your Headset

With the Cisco Headsets app, you can adjust how much of your own voice you want to hear through your headset speaker when you're on a call.

### Procedure

- 
- Step 1** In the Cisco Headsets app, select your headset and press **Settings** > **Audio**.
- Step 2** Select your **Sidetone** level from the drop down menu.
- 

## Toggle Lower Your Voice

The **Lower Your Voice** feature in the Cisco Headset 730 dynamically adjusts your headset sidetone while on an active call. If you begin to make too much noise on a call, your headset audio feedback increases so that you intuitively adjust your voice to compensate. You can turn **Lower Your Voice** on and off through the Cisco Headsets app.

***REVIEW DRAFT - CISCO CONFIDENTIAL*****Procedure**

- 
- Step 1** Open Cisco Headsets and select **Settings**.
- Step 2** Press **Audio** and toggle **Lower Your Voice** on or off.
-



## CHAPTER 3

# Audio Controls and Music Playback

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- [Music Controls, on page 19](#)
- [Turn Noise Cancellation On and Off, on page 21](#)
- [Turn Ambient Mode On and Off, on page 22](#)
- [Customize Your Headset Equalizer Settings, on page 22](#)
- [Reset Your Headset Settings, on page 23](#)

## Music Controls

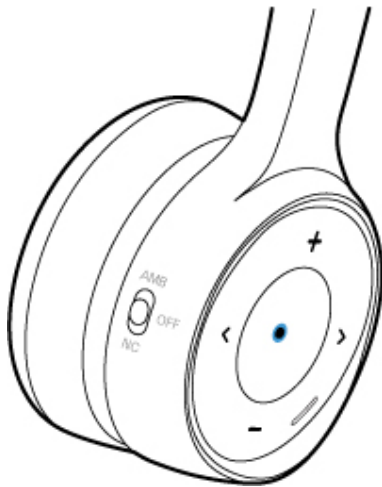
### Play and Pause Music

You can control music playback on the face of the right ear cup.

#### Procedure

---

Press the center button on the right ear cup to pause and play music with your headset.



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## Skip a Track

Your headset's music controls are located on the face of the right ear cup.

**Procedure**

---

Press › or ‹ to skip a track.



## Adjust Your Headset Volume

The volume buttons are located on the face of the right ear cup.

**Procedure**

---

Press + and - to adjust your headset volume.

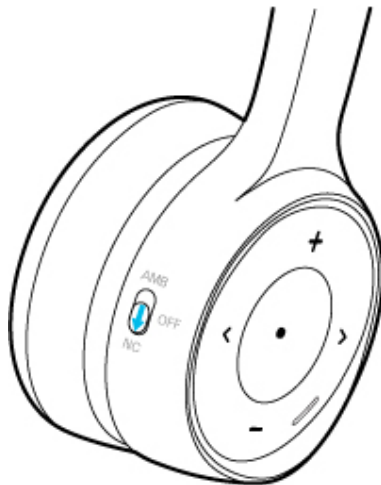
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## Turn Noise Cancellation On and Off

The **Noise Cancellation** switch is located on the back of the right ear cup. By default, your headset automatically adapts to your surrounding ambient noise level. You can disable **Adaptive Noise Cancellation** and customize your own noise cancellation level in the Cisco Headsets mobile app.

### Procedure

- Step 1** Slide the **Noise Cancellation** switch down to turn on noise cancellation.



- Step 2** Slide the **Noise Cancellation** switch to the middle position to turn noise cancellation off.

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## Customize Your Noise Cancellation Level

By default, your headset noise cancellation strength is set to 100%. You can manually adjust how much noise cancellation you hear in your headset through the Cisco Headsets app. If you enable **Adaptive Noise Cancellation**, your headset noise cancellation level automatically adjusts based on your surroundings.

### Procedure

---

- Step 1** In the Cisco Headsets mobile app, select your headset and press **Settings > Audio**.
- Step 2** Slide the **Noise Cancellation** slider left or right to adjust your noise cancellation level.
- 

## Turn Ambient Mode On and Off

Ambient mode uses the microphones in your headset to enhance your surroundings. You can use this feature when you want to increase your situational awareness or have a conversation with your headset on.

### Procedure

---

- Step 1** Slide the **Noise Cancellation** switch on the right ear cup up to turn on Ambient mode.



- Step 2** Slide the **Noise Cancellation** switch to the middle position to turn Ambient mode off.
- 

## Customize Your Headset Equalizer Settings

You can customize the blend of bass and treble in your headset audio with the Cisco Headsets mobile app. You can choose from a number of preset audio settings including **Voice**, **Music**, and **Cinema**.

***REVIEW DRAFT - CISCO CONFIDENTIAL*****Procedure**

---

In the Cisco Headsets app, tap **Equalizer** to switch between audio presets.

---

## Reset Your Headset Settings

You can restore your default headset settings with the Cisco Headsets mobile app.

**Procedure**

---

In Cisco Headsets, select **Settings** > **Reset Settings**.

---

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## CHAPTER 4

# Troubleshooting

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- [First Steps, on page 25](#)
- [Targeted Troubleshooting Solutions, on page 25](#)
- [Update Your Headset Firmware, on page 29](#)
- [Check Your Headset Firmware, on page 29](#)
- [Find Your Cisco Headset 730 Serial Number, on page 30](#)

## First Steps

Try these solutions first if you experience problems with your Cisco Headset 730.

- Make sure your headset is fully charged. See: [Charge Your Headset, on page 7](#).
- Make sure your headset is powered on. See: [Turn Your Headset On and Off, on page 3](#).
- Make sure your audio device supports your Bluetooth connection. See: [Compatible Cisco Call Devices, on page 10](#).
- Disconnect other active Bluetooth devices.
- Increase the volume on your headset or call device. See: [Adjust Your Headset Volume, on page 20](#).
- Download Cisco Headsets to your mobile device and run the available software updates. See: [Set Up the Cisco Headsets app on Your Mobile Device, on page 3](#).
- Connect to a different call device. See: [Connect Your Headset to a Bluetooth Device, on page 4](#).
- Move your headset closer to your desired call device and away from any potential sources of radio interference or obstructions.

## Targeted Troubleshooting Solutions

If the above steps don't resolve your issue, see the list of troubleshooting scenarios below to identify symptoms and solutions to common issues. If you're still unable to resolve your issue, contact Cisco support.

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## My Bluetooth Device Can't Find the Headset

Try these steps if your headset doesn't connect with your Bluetooth device:

- On your device:
  - Turn Bluetooth off then on.
  - Delete the headset from the list of Bluetooth devices and pair the headset again.
- Reboot your headset.  
See [Turn Your Headset On and Off, on page 3](#).
- Make sure your headset is within 3 feet (1 meter) of your intended device.
- Clear all paired devices from the headset.  
See [Delete Paired Devices, on page 6](#).

## I Can't Connect a New Device to the Headset

Try these steps if your headset has trouble connecting with your intended call device:

- Disconnect other paired Bluetooth devices from your headset.
- Reboot your headset.  
See [Turn Your Headset On and Off, on page 3](#).
- Reboot the Bluetooth device you want to pair with your headset.
- Make sure your headset is within 1 meter (3 feet) of your intended device.

## Poor Audio Quality

Try these steps if you're experiencing poor audio quality in your Cisco Headset 730:

- Try a different audio source.
- Disconnect other paired devices from your headset.
- Turn off any audio enhancement features on your device or music app.
- Connect your headset to an audio source with the USB or 3.5mm cable.  
See, [Use the USB Cable, on page 6](#) and [Use the 3.5mm Audio Cable, on page 7](#)
- On your device:
  - Turn Bluetooth off then on.
  - Delete your headset from the list of connected Bluetooth devices and reconnect your headset.

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## My Headset is On But Has No Sound

Try these steps if you can't hear any sound in your headset.

- Check the volume level on your headset.
- Ensure that the audio output on your device is set to **Cisco Headset 730**.
- Turn off music or hold a call on other active sources.

See: [Change Your Bluetooth Source, on page 6](#).

- Reboot your headset.

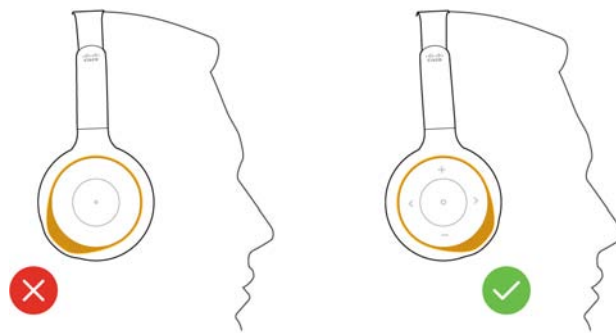
See [Turn Your Headset On and Off, on page 3](#).

- If you are listening to music:
  - Press **Play** on your device to make sure audio is playing.
  - Play audio from content stored directly on your device.
- Make sure your headset is within 30 feet (9 meters) of your intended device.

## People Can't Hear Me Well

Try these steps if the microphone on your Cisco Headset 730 doesn't pick up your voice:

- Make sure that your headset faces forward on your head. If you wear your headset backwards, the microphones won't work properly.



- Disconnect other Bluetooth devices from your headset.
- Try to make a call on a different device.
- Connect to your device with the USB-C or 3.5 mm cable.  
See, [Use the USB Cable, on page 6](#) and [Use the 3.5mm Audio Cable, on page 7](#)
- Make sure the microphone isn't muted.
- On your device:
  - Turn Bluetooth off, then on again.

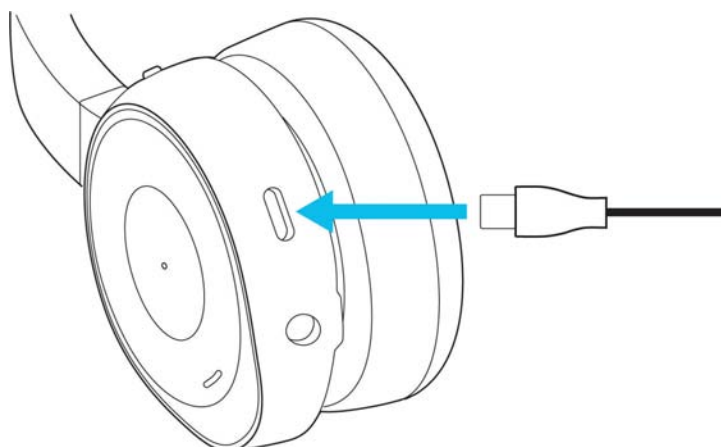
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- Delete your headset from the list of connected Bluetooth devices and reconnect your headset.

## My Headset Doesn't Charge

Try these steps if your headset doesn't charge:

- Make sure the USB cable is connected to the USB-C port on your headset.



- Make sure that both ends of the USB cable are secure.
- If the headset has been exposed to extreme high or low temperatures, let the headset return to room temperature before attempting to charge the headset.
- Try a different USB-A wall charger or AC power source.
- If you are using the Cisco Headset 730 Charging Station, make sure the headset is properly seated. The LED on the front of the stand shows solid white when the headset is properly seated.

## The Cisco Headsets App Doesn't Work on My Mobile Device

Try these steps if you have issues with the Cisco Headsets app on your mobile device:

- Make sure your mobile device is compatible with Cisco Headsets and meets the minimum system requirements. For more information, refer to the app store on your mobile device.
- Uninstall Cisco Headsets on your mobile device, then reinstall the app.

## Google Assistant Doesn't Respond

Try these steps if you have trouble accessing Google Assistant through your Cisco Headset 730:

- Make sure that Google Assistant has been set up through the Cisco Headsets app.
- Connect your mobile device to a Wi-Fi or cellular data network.
- Make sure that you are in a country where Google Assistant is available.
- Make sure you have the most recent version of the Google Assistant app.

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- Make sure your mobile device is compatible with Google Assistant. Visit: <https://support.google.com/headphones>
- For additional support, visit: <https://support.google.com/headphones>

## Siri Doesn't Respond

Try these steps if you have trouble accessing Apple's Siri through your Cisco Headset 730:

- Make sure Siri has been set up with the Cisco Headsets app.
- Connect your mobile device to a Wi-Fi or cellular data network.
- Make sure your mobile device is compatible.

## Update Your Headset Firmware

You can upgrade your headset firmware on a Cisco IP Phone, through Cisco Jabber (version 12.8 or later), or with the Cisco Headsets mobile app. Headset upgrades take about 7–10 minutes to complete. The power indicator LED alternates red, yellow, and red while the headset upgrades.

For more information on how to check your current headset firmware, see [Check Your Headset Firmware, on page 29](#).

### Procedure

- 
- Step 1** To begin your upgrade:
- Connect your headset via Bluetooth, the USB-C cable, or the Bluetooth USB Adapter to a Cisco IP Phone.
  - Connect your headset via Bluetooth, the USB-C cable, or the Bluetooth USB Adapter to a computer running Cisco Jabber.
  - Pair your headset to your smart phone, download, and open the Cisco Headsets mobile app.
- Step 2** Follow the on-screen instructions.
- 

## Check Your Headset Firmware

### Check your Headset Firmware in the Cisco Headsets App

You can check your current firmware load in the Cisco Headsets app.



#### Note

The app will send you a prompt whenever there's a new firmware version available.

**REVIEW DRAFT - CISCO CONFIDENTIAL****Procedure**

- 
- Step 1** On your mobile device, open Cisco Headsets.  
**Step 2** Select **Settings** > **Device Info**.
- 

## Check Your Headset Firmware on On-Premises Cisco IP Phones

You can check your headset software on any supported Cisco IP Phone.

**Procedure**

- 
- Step 1** Press **Applications** .  
**Step 2** Select **Accessories**.  
**Step 3** Highlight **Cisco Headset** and press **Show detail**.
- 


## Check Your Headset Firmware on Cisco Jabber

You can check your headset firmware through Cisco Jabber for Windows or Mac.

**Before you begin**

You must have Cisco Jabber version 12.8 or later.

**Procedure**

- 
- Step 1** In Cisco Jabber, click the gear icon  and select **Options** > **Audio**.  
**Step 2** Select your Cisco Headset from the speaker pulldown menu.  
 Your current headset firmware version appears between the speaker and sidetone sliders.
- 

## Find Your Cisco Headset 730 Serial Number

Your serial number is located in the following places:

- On the outside of the box your headset shipped in.
- On the interior of the left headband.
- In the Cisco Headsets mobile app.

To find your serial number in the mobile app:

***REVIEW DRAFT - CISCO CONFIDENTIAL*****Procedure**

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- Step 1** On your mobile device, open Cisco Headsets.
- Step 2** Select **Settings** > **Device Info**.
-

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## CHAPTER 5

# Product Safety

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- [Important Headset Safety Information, on page 33](#)
- [Compliance Statements, on page 33](#)

## Important Headset Safety Information



High Sound Pressure—Avoid listening to high volume levels for long periods to prevent possible hearing damage.

When you plug in your headset, lower the volume of the headset speaker before you put the headset on. If you remember to lower the volume before you take the headset off, the volume will start lower when you plug in your headset again.

Be aware of your surroundings. When you use your headset, it may block out important external sounds, particularly in emergencies or in noisy environments. Don't use the headset while driving. Don't leave your headset or headset cables in an area where people or pets can trip over them. Always supervise children who are near your headset or headset cables.

## Compliance Statements

### Compliance Statements for the USA

#### General RF Exposure Compliance

This device has been evaluated and found compliant to the ICNIRP (International Committee on Non-Ionizing Radiation Protection) limits for Human Exposure of RF Exposure.

#### Part 15 Radio Device



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**Caution**

The Part 15 radio device operates on a non-interference basis with other devices operating at this frequency. Any changes or modification to said product not expressly approved by Cisco, including the use of non-Cisco antennas, could void the user's authority to operate this device.

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**REVIEW DRAFT - CISCO CONFIDENTIAL****Compliance Statements for Canada**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Privacy of communications may not be ensured when using this phone.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

**Avis de Conformité Canadien**

Cet appareil est conforme aux normes RSS exemptes de licence RSS d'Industry Canada. Le fonctionnement de cet appareil est soumis à deux conditions : (1) ce périphérique ne doit pas causer d'interférence et (2) ce périphérique doit supporter les interférences, y compris celles susceptibles d'entraîner un fonctionnement non souhaitable de l'appareil. La protection des communications ne peut pas être assurée lors de l'utilisation de ce téléphone.

Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.

**Canadian RF Exposure Statement****THIS DEVICE MEETS THE LIMITS AS REFERENCED BY ISSED RSS-102 R5 FOR EXPOSURE TO RADIO WAVES**

Your device includes a radio transmitter and receiver. It is designed not to exceed the General populace (uncontrolled) limits for exposure to radio waves (radio frequency electromagnetic fields) as referenced in RSS-102 which references Health Canada Safety Code 6 and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

As such the systems are designed to be operated as to avoid contact with the antennas by the end user. It is recommended to set the system in a location where the antennas can remain at least a minimum distance as specified from the user in accordance to the regulatory guidelines which are designed to reduce the overall exposure of the user or operator.

The device has been tested and found compliant with the applicable regulations as part of the radio certification process.

**Déclaration d'Exposition aux RF Canadienne****CE PÉRIPHÉRIQUE RESPECTE LES LIMITES DÉCRITES PAR LA NORME RSS-102 R5 D'EXPOSITION À DES ONDES RADIO**

Votre appareil comprend un émetteur et un récepteur radio. Il est conçu pour ne pas dépasser les limites applicables à la population générale (ne faisant pas l'objet de contrôles périodiques) d'exposition à des ondes radio (champs électromagnétiques de fréquences radio) comme indiqué dans la norme RSS-102 qui sert de référence au règlement de sécurité n°6 sur l'état de santé du Canada et inclut une marge de sécurité importantes conçue pour garantir la sécurité de toutes les personnes, quels que soient leur âge et état de santé.

En tant que tels, les systèmes sont conçus pour être utilisés en évitant le contact avec les antennes par l'utilisateur final. Il est recommandé de positionner le système à un endroit où les antennes peuvent demeurer à au moins une distance minimum préconisée de l'utilisateur, conformément aux instructions des réglementations qui sont conçues pour réduire l'exposition globale de l'utilisateur ou de l'opérateur.

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Le périphérique a été testé et déclaré conforme aux réglementations applicables dans le cadre du processus de certification radio.

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