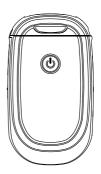
#### Warning:

This is a hot product, in the living environment, the product can be turned into radio interference, in this case, the Division can need the user to interfere with the results of the practical application.



400-871-3008

# OPERATION INSTRUCTIONS P11





### 01 PACKING LIST

### WARRANTY CARD

- Since purchasing this product, normal operation and have not been disassembled and repaired, and the warranty personnel confirmed that it is a product quality problem. all maintenance services are provided according to the warranty terms.
- This card is the only certificate of product warranty. Please fill in and keep it properly when you buy it.

User:		
Phone No.:		
Purchase date:		
Туре:		
Serial number:		
Inspection:	Qualified	
Customer service:		



Device (1)



Data line (1)

# 02 INDICATORLIGHT INSTRUCTIONS



03

### App download and settings Mobile Download

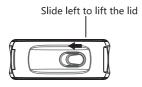
## Search" Marklife "in the App Store



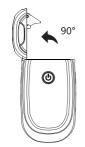


- •Green light: fully charged/in normal use
- Red light: charging/paper shortage/overheating/cover opening
- Red light flashing: low power will cause the printed handwr iting to be weak, please charge it in time
- Orange light is on: debugging mode has been entered. Press and hold the power button to shut down to exit debugging mode

# 04 BASIC USE



① Opening method



② Opening size



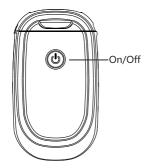
**③ Consumable installation** 

Be sure to slide to the rightmost



④ Correct closure

## 05 FEATURES



Press and hold the On/Off button to turn on the machine.

Connect the machine with the APP to set the specifications of consumables. Edit the print content and confim the print.

### Larger-capacity continuous printing

Multiple repeated printings can be done in a continuous manner in one operation, maximizing the continuous printing of labels for large inventory items.

### Print content memory

After a print job, the printer can record the printed content. If the number of printed labels is insufficient, press Print again to quickly perform supplementary printing.

### **Shutdown protection**

In order to ensure the reliability of the printer, it will stop printing in case of the out-of-paper error, open paper bin, data error, overtemperature, and low battery. Please analyze the reasons according to the different prompts on the APP and take corresponding solutions.

### Multi-style label customization

It provides a variety of customized labels, to meet the marking needs of different users.

# 06 BASIC PARAMETERS

Product model: P11

Effective print width: 12 mm

Printer precision: 203DPI

Bluetooth: 4.0

Battery capacity: 1000mAh

# 07 TROUBLESHOOTING

# 1. The printer only loads paper without printing data during printing.

(1)Check whether the print paper is reversed. If not, print the self-test page through the APP to check whether the self-test page is printed correctly. (2)If the self-test page cannot be printed, the printer is faulty. If the self-test page can be printed correctly, check the paper or APP.

#### 2. The prints are blurry.

(1)Please confirm the printing density set by the printer. If the default value is 2, the effect will be the best.

(2)If a line or piece of paper is not printed, check whether the print head is dirty and clean it with alcohol.

(3)If the paper quality is poor, please use the print paper of NiiMbot series.

# 3. The printer keeps delivering paper while loading paper and printing.

If no gap marking is detected after 200 mm paper is loaded, there are three possible reasons.

(1)Check the paper type set for the printer, which supports only proprietary themal paper of NiMbot. (2)If the printer cannot be stopped and makes clicking noise at the same time, this roll has been used up. Replace it with a new one.

(3)If neither of the preceding problems occurs, open the paper bin and close it to restart printing. If the problem persists, the printer is faulty.

# 4.An out-of-paper error is suddenly prompted during printing.

Check whether the current print paper has been used up.

#### 5. The printer suddenly stops during printing.

In order to ensure the reliability of the printer, multiple protections are designed in case of the out-of-paper error, open paper bin, data error, overtemperature, and low battery. Please analyze the reasons according to the different prompts on the APP.

## 08

#### WARNINGS

- Make sure that the paper bin is clean before using the printer. If there is any debris in the paper bin, the print head may be damaged during printing. In case of any debris, use a special cleaning device or alcohol to clean the paper bin and print head.
- 2. Turn off the power immediately when the printer malfunctions.
- 3. There are complex circuits and devices inside the printer, please do not disassemble the printer without authorization.
- 4. Charge the battery in a cool and airy room. Do not put the printer and power adapter in high-temperature and high-humidity environments, or water to avoid short circuits that can cause the battery to heat up, smoke, deform, damage, or even explode. If the power adapter comes into contact with water or other liquid, cut off the power immediately. If the machine is smoking or you smell something unusual, please cut off the power immediately. Be careful not to get burned by the machine!
- 5. Please do not squeeze, shake the printer and power adapter, remove or modify the power adapter. It is forbidden to use the power adapter which the power cord is damaged otherwise you will get a electric shock. It may also lead to fire. And the the power adapter may be damaged. 6. When pulling the plug, please fix the power adapter. If do not fix the power adapter and pulling the power cord directly, the power cord will be damaged.
- 7. Please do not use the printer in some places where have inflammable materials, such as petrol station and fuel depot.

### 09 NOTES

- 1. Keep this product and accessories in a safe place out of reach of children to prevent danger.
- 2. Do not disassemble the printer by yourself; do not open the paper bin during printing; after printing, the print head is in high temperature do not touch it to avoid scald
- 3. Charge the printer and power adapter in a well-ventilated and room temperature place.
- 4. Wipe the printer gently with a soft and clean cloth. Do not use dissolved matters, corrosive chemicals, or detergents such as benzene or thinners
- **5.** Before you use the power adapter, please make sure that the printer has been powered off. Both overtemperature and undertemperature can degrade the print quality.
- 6. If the battery fails to meet the performance requirements, contact the after-sales service
- 7. Please use the original printing paper of our company, otherwise the printing quality may be poor or even the machine will be damaged.
- 8. After the thermal print paper is used for printing, the time for saving the writing is related to the quality of the thermal print paper. If you want to print the documents that need to be stored for a long time, please choose the longlasting themal print paper.
- If consumers use the power adapter for power supply, they should purchase the power adapter which has obtained 3C certification and meets the standard requirements.

### 10

#### WARRANTY

- 1. From the date of purchase, the print head of this product shall be guaranteed for 3 months or the print distance shall not exceed 30 km (whichever comes first), and the rest parts shall be guaranteed for 12 months.
- 2. You need to send the product to the sales service center for repair.
- 3. Products beyond the warranty period need to be repaired, Please contact the after-sales service center to provide repair parts for paid.
- 4. Warranty services are not available during the warranty period if:
- (1). The damage is caused by accidents, overuse, misuse, or use of other companies' consumables.
- (2). The warranty period has expired.
- (3). You disassemble, repair or modify the printer without authorization.
- (4). Missing prints are caused by the scratches on the print head.
- (5). The purchase record is inconsistent with the serial number of the machine under warranty.
- (6). The damage is caused by man-made or other force majeure.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.