

SIDEWINDER

THERMAL IMAGING MONOCULAR

USER MANUAL

PDF

Legal Information

About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the company website Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

Trademarks Acknowledgement

Trademarks and logos mentioned are the properties of their respective owners.

LEGAL DISCLAIMER

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". OUR COMPANY MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL OUR COMPANY BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF OUR COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS. YOU ACKNOWLEDGE THAT THE NATURE OF INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND OUR COMPANY SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, OUR COMPANY WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ILLEGAL HUNTING ANIMALS, INVASION OF PRIVACY OR ANY OTHER PURPOSE WHICH IS ILLEGAL OR DETRIMENTAL TO THE PUBLIC INTEREST. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE

LATTER PREVAILS.

Regulatory Information

FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help

FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Note: Due to the device size limit, the above statement may not be disclaimed on the device. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

EU Conformity Statement



his product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Directive 2014/30/EU (EMCD), Directive 2014/35/EU (LVD), Directive 2011/65/EU (RoHS).



Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: <u>www.recyclethis.info</u>

According to the Waste Electrical and Electronic Equipment Regulations 2013: Products marked with this symbol cannot be disposed of as unsorted municipal waste in the United Kingdom. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



Directive 2006/66/EC and its amendment 2013/56/EU (Battery Directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

According to the Batteries and Accumulators (Placing on the Market) Regulations 2008 and the Waste Batteries and Accumulators Regulations 2009: This product contains a battery that cannot be disposed of as unsorted municipal waste in the United Kingdom. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description	
Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.	
Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.	
Provides additional information to emphasize or supplement important points of the main text.		

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

Laws and Regulations

• Use of the product must be in strict compliance with the local electrical safety regulations.

Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- DO NOT drop the product or subject it to physical shock. Keep the device away from magnetic interference.

Power Supply

- The input voltage for the device should meet the Limited Power Source (5 VDC, 2 A) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.
- Use the power adapter provided by qualified manufacturer. Refer to the product specification for detailed power requirements.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.

Battery

- Improper use or replacement of the battery may result in explosion hazard. Replace with the same or equivalent type only. The battery type is 18650 with the protection board, and the battery size should be within 19 mm × 70 mm. The rated voltage and capacity are 3.6 VDC/3.35 Ah (12.06 Wh). Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- For long-term storage of the battery, make sure it is fully charged every half year to ensure the battery quality. Otherwise, damage may occur.
- Do not charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- DO NOT place the battery near heating or fire source. Avoid direct sunlight.
- DO NOT swallow the battery to avoid chemical burns.
- DO NOT place the battery in the reach of children.
- The battery cannot be charged with external power source directly.

Maintenance

• If the product does not work properly, please contact your dealer or the nearest service center.

We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.

- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.
- It is recommended to reboot the device every 2 hours when using it to ensure the device performance.

Using Environment

- Make sure the running environment meets the requirement of the device. The operating temperature shall be -30°C to 55°C (-22°F to 131°F), and the operating humidity shall be 95% or less.
- DO NOT expose the device to extremely hot, cold, dusty, corrosive, saline-alkali, or damp environments.
- This device can only be safely used in the region below 2000 meters above the sea level.
- Avoid equipment installation on vibratory surface or places subject to shock (neglect may cause equipment damage).
- DO NOT aim the lens at the sun or any other bright light.

Emergency

• If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

COMPLIANCE NOTICE: The thermal series products might be subject to export controls in various countries or regions, including without limitation, the United States, European Union, United Kingdom and/or other member countries of the Wassenaar Arrangement. Please consult your professional legal or compliance expert or local government authorities for any necessary export license requirements if you intend to transfer, export, re-export the thermal series products between different countries.

Table of Contents

Chapter 1 Overview1
1.1 Device Description1
1.2 Main Function 1
1.3 Appearance1
Chapter 2 Preparation
2.1 Cable Connection
2.2 Install Battery
2.3 Power On/Off
2.4 Menu Description5
Chapter 3 Image Settings6
3.1 Adjust Diopter 6
3.2 Adjust Focus 6
3.3 Adjust Brightness
3.4 Adjust Contrast7
3.5 Select Scene7
3.6 Set Palettes
3.7 Correct Defective Pixel 9
3.8 Image Pro
3.9 Flat Field Correction11
3.10 Adjust Digital Zoom11
3.11 Set OSD
3.11.1 Synchronize Time11
Chapter 4 Burning Prevention12
Chapter 5 Hot Tracking13
Chapter 6 Measure Distance14
Chapter 7 Picture and Video15
7.1 Capture Picture15
7.2 Set Audio 15
7.3 Record Video 15
7.4 Export Files

Chapter 8 Client Software Connection	
Chapter 9 CVBS Output	
Chapter 10 Language Settings	19
Chapter 11 Unit Settings	
Chapter 12 Maintenance	21
12.1 View Device Information	21
12.2 Upgrade Device	21
12.3 Restore Device	21
Chapter 13 Frequently Asked Questions	
13.1 Why is the monitor off?	22
13.2 The image is not clear, how to adjust it?	22
13.3 Capturing or recording fails. What's the problem?	22
13.4 Why the PC cannot identify the device?	22

Chapter 1 Overview

1.1 Device Description

The thermal telescope is equipped with high-sensitivity IR detector, and adopts advanced thermal imaging technology, to get clear view in poor visibility or dark environment. It helps to view the target and measure the distance. It can view the moving target and meet the outdoor condition. The device can be widely used for searching and rescuing, hunting, etc.

1.2 Main Function

- Distance Measurement: The device can detect the distance between the target and the device.
- Highest Temperature Tracking: The device can detect the highest temperature in the scene and mark the spot.
- Client Software Connection: The device can capture snapshots, record videos, and set parameters by T-Vision APP after being connected to your phone via hotspot.
- Image Correction: The device supports DPC (Defective Pixel Correction) and FFC (Flat Field Correction) which can optimize the image quality.

1.3 Appearance

The appearance of thermal telescopes is shown below. Please take the actual product for reference.





Figure 1-1 Buttons and Interfaces

Table 1-1 Button and Interface Description

No.	Component	Function
1	Lens Cover	Protect the lens.
2	Focus Ring	Adjust the focal length.
3	Power Key	Press: Standby mode/wake up deviceHold: Power on/off
4	Capture Key	Press: captureHold: start/stop recording
5	Menu Key	Hold: enter/exit menu.Press: switch palettes
6	Zoom Key	Press to switch digital zoom.
7	Diopter Adjustment Ring	Adjust the dioptric correction.
8	Eyepiece	View the target.
9	Battery Compartment	Install battery in it.
10	Data Exchange Interface	Charge the device and transmit data.
11	Tripod Mount	Mount the tripod.

Chapter 2 Preparation

2.1 Cable Connection

Connect the device and power adaptor with a type-C cable to power on the device. Alternatively, connect the device and PC to export files.



Figure 2-1 Cable Connection

2.2 Install Battery

Insert the battery into the battery compartment.

Steps

1. Unlock the battery compartment cover.



Figure 2-2 Unlock Battery Compartment Cover

2. Open the battery compartment cover.



Figure 2-3 Open Battery Compartment Cover

3. Insert the battery into the battery compartment as the positive and negative marks indicate.



Figure 2-4 Install Battery

4. Close the battery compartment cover and lock it.



Figure 2-5 Complete Installation

Take the battery away if the device is not used for a long time.

2.3 Power On/Off

Power On

When the battery is sufficiently charged, hold $\{ ::$ for about 2 seconds to power on the device.

Power Off

When the device is turned on, hold $\{ ::$ for about 2 seconds to power off the device.

Auto Power Off

Set the auto power off time for your device, and then the device will automatically shut down as the set time.

Steps

- 1. Hold 🔛 to go to the menu.
- 2. Rotate the wheel to select **[]**, and press **i** to select the auto power off time as required.
- 3. Hold 📰 to save and exit.

Note

- See the battery icon for the battery status. I means the battery is fully charged, and means that the battery is low.
- When the low power note shows, charge the battery.
- The auto power off countdown will start again when the device exits standby mode, or the device is restarted.

2.4 Menu Description

When the device is turned on, hold 📑 to show the menu.

In the menu, you can press 12 and 22 to select functions, press 12 to configure the selected function, and hold 12 to exit the menu.



Figure 2-6 Menu Interface

Chapter 3 Image Settings

3.1 Adjust Diopter

Steps

- 1. Power on the device.
- 2. Hold the device and make sure the eyepiece covers your eye.
- 3. Adjust the diopter adjustment ring until the OSD text or image is clear.



Figure 3-1 Adjust Focus Ring

INote

When adjusting diopter, DO NOT touch the surface of lens to avoid smearing the lens.

3.2 Adjust Focus

- 1. Power on the device.
- 2. Open the lens cover.
- 3. Hold the device and make sure the eyepiece covers your eye.
- 4. Adjust the focus ring until the image is clear.



Figure 3-2 Adjust Focus

Note

When adjusting focus, DO NOT touch the surface of lens to avoid smearing the lens.

3.3 Adjust Brightness

In the menu mode, select 🔯 and press 📰 to adjust brightness. In white hot mode, the higher the value of brightness is, the brighter the image is. The image effect in white hot mode is showed as picture below and effect in black hot mode is opposite.



Figure 3-3 Adjust Brightness in White Hot Mode

3.4 Adjust Contrast

In the menu mode, select 🚺 and press 🧱 to adjust image contrast.

3.5 Select Scene

You can select proper scene according to actual using scene to improve the display effect.

Steps

1. Hold 🔢 to go to the menu.

- 2. Select 💿 and press 📰 to switch scene.
 - 💽 refers to recognition mode and is recommended in normal scene.
 - 🚺 refers to jungle mode and is recommended in hunting environment.
- 3. Hold 🔡 to save settings and exit.

7

3.6 Set Palettes

You can select different palettes to display the same scene in different effects. In the live view interface, press 📰 to switch palettes.

White Hot

The hot part is light-colored in view. The higher the temperature is, the lighter the color is.



Black Hot

The hot part is black-colored in view. The higher the temperature is, the darker the color is.



Red Hot

The hot part is red-colored in view. The higher the temperature is, the redder the color is.



Fusion

From high temperature to low temperature, the image is colored in from white, yellow, red, pink to purple.



3.7 Correct Defective Pixel

The device can correct the defective pixels on the screen which are not performed as expected.

- 1. Hold 🙀 to show the menu.
- 2. Select 🛄.
- 3. Press 📰 to select the axis direction. If you select **X**, the cursor moves left and right; if you select **Y**, the cursor moves up and down.
- 4. Press 1 or \swarrow to move the cursor to the defective pixel.
- 5. Press 📰 to set the axis as **N**, and press 🔞 or 🔑 to select **DPC**.
- 6. Press to correct the defective pixel.

Note

• The selected defective pixel can be magnified and displayed at the bottom right of the interface.



Figure 3-5 Correct Defective Pixel

• If the screen OSD blocks the dead pixel, the device performs mirror display automatically.





Figure 3-6 Mirror Effect

3.8 Image Pro

Image pro refers to image detail enhancement. When you enable this function, the details of the image that is in the image pro frame will be enhanced.

Steps

- 1. Hold 📰 to show the menu.
- 2. Select
- 3. Press 📰 to enable this function. A frame appears on the center of the screen.
- 4. Hold 📰 to return to the live view interface, and view the target.

Result

The details of the image center are enhanced in the frame.

3.9 Flat Field Correction

This function can correct non-uniformity of display.

Steps

- 1. Hold 🞆 to go to the menu.
- 2. Select 💿 and press 📰 to switch FFC mode.
 - Manual: Hold 🚑 in live view to correct the non-uniformity of display.
 - Auto: The device performs FFC automatically according to the set schedule when switching on the camera.
 - External: Cover the lens cover, then hold in live view to correct the non-uniformity of display.
- 3. Hold 📰 to save the settings and exit.

3.10 Adjust Digital Zoom

You can zoom the image by using this function. Press \square_{\pm}^{\pm} in the view mode, the live view switches between $1 \times 2 \times 4 \times$, and $8 \times .$

Note

This function varies according to different camera models.

3.11 Set OSD

This function can display or hide the ODS information on the live view interface.

3.11.1 Synchronize Time

- 1. Hold 📰 to show the menu.
- 2. Select **(**), and press **(**) to enter the time setting interface.
- 3. Press 📰 to switch the time system, and press 👘 and 🔑 to select the time and date to be synchronized.
- 4. Press is to select the hour, minute, second, year, month, or day to be synchronized, and press and $\mathfrak{D}_{2}^{\bullet}$ again to change the number.
- 5. Hold 📑 to save settings and exit.

Chapter 4 Burning Prevention

This function can prevent the detector of the thermal channel from being burned. When you enable this function, the shield will close if the grey scale of the detector reaches a certain value.

Steps

- 1. Hold 📰 to show the menu.
- 2. Select 🃓 and press 📰 to enable or disable the burn-prevention function.
- 3. Hold 🔢 to save settings and exit.

Note

When the burn-prevention function is disabled, the shield should be opened if it closes.

Chapter 5 Hot Tracking

The device can detect the highest temperature spot in the scene and mark it on display.

Steps

- 1. Hold 📰 to show the menu.
- 2. Select 🙆 and press 📰 to mark the spot of highest temperature.
- 3. Hold 🚆 to save settings and exit.

Result

When the function is enabled, + displays in the spot of highest temperature. When the scene changes, the + moves.



Figure 5-1 Hot Tracking Effect

Chapter 6 Measure Distance

The device can detect the distance between the target and the observation position.

Before You Start

When measuring the distance, keep the hand and the position steady. Otherwise, the accuracy may be affected.

Steps

- 1. Hold 🔛 to show the menu.
- 2. Select 🚺 and press 📰 to go to the setting interface.
 - 1) Press , De to select the target from **Deer**, **Grey Wolf**, **Brown Bear**, and **Custom**.
 - 2) Press 📓 to select height, and press 👘 and 🔑 to set the target height.

Note

The available height ranges from 0.1 m to 9.9 m.

- 3) Press 📰 to confirm.
- 3. Align the center of top mark with the edge of target top. Press . The cursor blinks on the top edge of the target.
- 4. Align the center of bottom mark with the edge of target bottom. Press 📰.

Result

The left top of the image displays the distance measurement result and the height of the target.



Figure 7-1 Measurement Result

Note

Go to distance measurement interface, and press 📰 to view the result of the previous measuring target.

Chapter 7 Picture and Video

You can manually record video or capture picture when displaying live view.

7.1 Capture Picture

On the main live view page, press rest to capture picture.

Note

When capturing succeeds, the image freezes for 1 second and a prompt shows on the display. For exporting captured pictures, refer to *Export Files*.

7.2 Set Audio

If you enable the audio function, the sound will be recorded with the video. When there is too loud noise in the video, you can disable this function.

Steps

- 1. Hold 🧱 to show the menu.
- 2. Select 🚇
- 3. Press 📰 to enable or disable this function.
- 4. Hold 📰 to save and exit.

7.3 Record Video

Steps

1. In the main live view, hold $\[extit{identity}\]$ and start recording.



Figure 7-1 Start Recording

The left top of image displays the information of recording time.

2. Hold 🞼 again to stop recording.

What to do next

For exporting recording files, refer to *Export Files*.

7.4 Export Files

This function is used to export recorded videos and captured pictures.

Before You Start

- Turn off hotspot function.
- Turn on the device after connecting it to your PC, and keep the device on for 10 to 15 seconds before other operations.
- Remove batteries from the device before connecting to your PC, or it may cause device damage.

Steps

1. Connect the device and PC with cable.

Note

Make sure the device is turned on when connecting the cable.

- Open computer disk and select the disk of device. Go to the DCIM folder and find the folder named after the capture year and month. For example, if you capture a picture or record a video on June 2021, go to DCIM → 202106 to find the picture or video.
- 3. Select and copy the files to PC.
- 4. Disconnect the device from your PC.

Note

- The device displays images when you connect it to PC. But functions such as recording, capturing and hotspot are disabled.
- When you connect the device to PC for the first time, it installs the drive program automatically.

Chapter 8 Client Software Connection

Connect the device to the T-Vision App via hotspot, then you can capture picture, record video, or configure parameters on your phone.

Steps

- 1. Hold \blacksquare to show the menu of device.
- 2. Press 👩 to enable hotspot function.
- 3. Turn on the WLAN of your phone and connect to the hotspot.
 - Hotspot Name: Wlan-IPTS Serial No.
 - Hotspot Password: the last 9 digits of serial No.
- 4. Search the T-Vision on App Store (iOS System) or Google Play[™] (Android System) to download it, or scan the QR code to download and install the app.



Android System



iOS System

5. Open the App and connect your phone with the device. You can view the interface of device on your phone.

Note

- The device cannot connect to the app if entering wrong password several times. Refer to *Restore Device* to reset the device, and connect the app again.
- The device should be activated for the first use. The default password must be changed after the activation.

Chapter 9 CVBS Output

The CVBS output is used to debug the device. You can also view the device image on the display unit for details.

Before You Start

Connect the device to the display unit via CVBS interface of the aviation plug.

Steps

- 1. Hold 🧱 to show the menu.
- 2. Select **IIII**, and press **i** to switch on CVBS.

Note

The CVBS cable is not included in the package, please purchase it by yourself.

Chapter 10 Language Settings

You can select the device language in this function.

- Hold is to show the menu.
 Select and press is to enter the language configuration interface.
 Press is or to select the language as required, and press is to confirm.

Chapter 11 Unit Settings

You can switch the unit for the distance measurement function.

- 1. Hold 🧱 to show the menu.
- Select , and press to switch the unit. m and yard are selectable.
 Hold the save settings and exit.

Chapter 12 Maintenance

This part introduces the operation of checking device information, upgrading device, and restoring to defaults, etc.

12.1 View Device Information

Steps

1. Hold 📰 to show the menu of device.

2. Select 0, and press 2. You can view the device information such as version, and serial No.

12.2 Upgrade Device

Before You Start

- Please get the upgrade package (including Main Firmware and FPGA Firmware) first.
- Make sure the hotspot function is disabled.
- Remove batteries from the device before connecting to your PC.
- Turn on the device after connecting it to your PC, and keep the device on for 10 to 15 seconds before other operations.

Steps

- 1. Connect the device to your PC with cable, and then turn on the device.
- 2. Open the detected disk, copy the upgrade file and paste it to the root directory of the device.
- 3. Hold 🔅 to reboot the device, and the device upgrades automatically. The upgrading process will be displayed in the main interface.

i Note

During the upgrade, make sure the device is connected to your PC. Otherwise, it may cause unnecessary upgrade failure, firmware damage, etc.

4. Repeat the above steps to upgrade all firmwares one by one.

12.3 Restore Device

- 1. Hold 🔢 to show the menu of device.
- 2. Select e, and press to restore the device to defaults according to the prompt.

Chapter 13 Frequently Asked Questions

13.1 Why is the monitor off?

Check whether the device is off-battery. Check the monitor after charging the device for 5 minutes.

13.2 The image is not clear, how to adjust it?

Adjust the diopter adjustment knob until the image is clear. Refer to section Adjust Diopter.

13.3 Capturing or recording fails. What's the problem?

Check the following items.

- Whether the device is connected to your PC. Capturing or recording is disabled in this status.
- Whether the storage space is full.
- Whether the device is low-battery.

13.4 Why the PC cannot identify the device?

Check the following items.

- Whether the device is connected to your PC with supplied USB cable.
- If you use other USB cables, make sure the cable length is no longer than 1 m.
- Whether the hotspot function is turned on. If so, go to device menu and turn off hotspot.