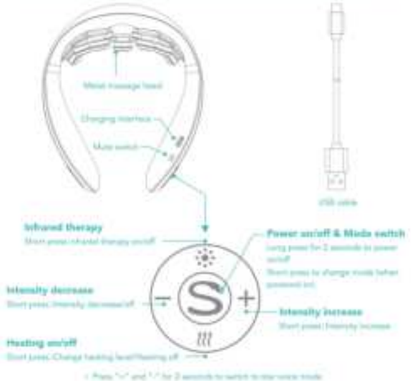
SKG

G7-EN
Neck Massager

Scan for easy start

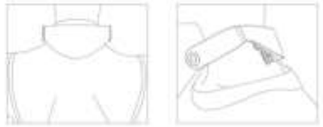
## Power on and enjoy now!




- Press "-" and "+" for 2 seconds to switch to star voice mode

## User Manual

Wearing Method



## Charging/Power Supply

| Light color | Light status | Description |
|---|---|---|
| Blue (when powered off) | Breathing | Battery level > 25% |
| Orange (when powered off) | Breathing | Battery level < 25% |
| Blue | Continuous | Battery full |
| Blue | Flash quickly | Firmware/Package upgrade |
| Orange | Flash quickly | System error |

- When battery is low, connect the host and the charger with the Type-C USB cable. During charging, the orange light breathes, and the blue light keeps on when battery is fully charged.

## Control with APP

For more massage techniques and smart operation schemes, download the APP "Future Wearables".

**1. WeChat scan the QR code on the right.**
Or search the APP "Future Wearables" in the App Store, and download and install it.

**2. Register and log in for dedicated services.**
Input cellphone number to get the verification code via short message, and complete the registration.

**3. Add device.**
Make sure the mobile Bluetooth is on and SKG device is powered on.
Click on the APP's homepage to add the device.

## I am the first user of every single product

With SKG
Wish you happy and relaxed every day

SKG Group / CEO

## Note for Discarding the Product

Please support the recycling of rechargeable battery (lithium ion battery)

| | |
|---|---|
| Danger | The battery used for this product is a dedicated rechargeable battery. Don't use it to other products.<br>· Don't throw it into fire and stoves it.<br>· Don't pierce it with nail, impact it or disassemble it.<br>· Don't short-circuit the battery with metal.<br>· Don't wear it with necklace or hairpin.<br>· Don't charge, use or place the battery near fire, under the sun or other places of high temperature.<br>The above inconvenience can all cause heating, fire or rupture. |
| Warning | Please place the removed rechargeable battery out of the reach of infants and young children to prevent swallowing.<br>· If swallowed by accident, please go to a doctor immediately.<br>· Don't touch the liquid leaking from the battery and handle it in the following way.<br>· When the battery fluid gets into the eyes, it poses danger of blindness. Don't rub the eyes with hands directly, instead, wash with clean water immediately and see a doctor for treatment.<br>· When the battery liquid contacts the body or clothing, it may cause skin irritation or injury. Please wash with clean water and if discomfort persists, go to a doctor immediately.<br>· Disassemble only when the product is discarded. Otherwise, it may cause an accident such as fire, electric shock or injury. If you need to repair (repair for replacement of battery), please consult the store where you bought the product. |

Lithium-ion batteries used in this product are recyclable and valuable resources. Please hand it over to professional organizations that can carry out rechargeable battery recycling when they are spent and discarded.

- The battery must be removed from the device before it's disposed of.
- The device must be powered off before the removal of battery.
- The battery shall be disposed of in a safe manner.

### Steps to remove battery:

1. Remove the outer casing with tools.
2. Unscrew the circuit board.
3. Cut the battery lead with scissors.
4. Take out the battery.

## Technical Parameters

| | | | |
|---|---|---|---|
| Model | G7-EN | Rated charging voltage | 5V⎓ |
| Battery capacity | 2400mAh | Rated input power | 10W |
| Standards | IEC62133-1:2019, IEC62133-2:2019 | | |
| 2400MHz-2480MHz ≤ 100dBm | | | |

## Troubleshooting

| Problem | Possible cause/Solution |
|---|---|
| Unable to start | · Whether the internal rechargeable battery runs low.<br>· Please confirm the product is powered on. |
| Failure to charge or no charge light | Please check if the USB cable, host and phone power adapter are connected. |

## Product and Component Recycling

### Recycle Instructions

In order to protect the environment, when the product or its parts are discarded, as a consumer you have the responsibility to separate them from the domestic waste and send to a qualified recycling station, by which the product or its parts are disassembled and recycled in accordance with relevant national regulations.

### Name and Content of Hazardous Substances in the Product

| Hazardous Substances | | | | | | |
|---|---|---|---|---|---|---|
| Part | Pb | Hg | Cd | CrVI | PBB | PBDE |
| Hardware | ○ | ○ | ○ | ○ | ○ | ○ |
| PCB board | × | ○ | ○ | ○ | ○ | ○ |
| Plastic parts | ○ | ○ | ○ | ○ | ○ | ○ |
| Wire | ○ | ○ | ○ | ○ | ○ | ○ |

○ indicates that the content of the hazardous substance in the homogeneous materials of the component is below the limit requirement specified in GB/T 26572.

× indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirement specified in GB/T 26572.

10 Green life — This product has a "green life" of 10 years according to the product design by the company. The term "green life" is valid only when the product is used under normal conditions as described in the user manual of the product.

**Note:** 1. All other components and their homogeneous materials, which are not listed in the above table, don't contain harmful substances.
2. All the harmful substances in components and their homogeneous materials listed in the above table are in line with extra requirements of China RoHS on the use of hazardous substances. Please feel assured to use.

## Precautions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Attention

- Please be sure to read carefully and follow the instructions provided in the User Manual before using the product. SKG shall not be responsible for any consequence from incorrect use or failure to follow the instructions.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.

### Warning

- This is a personal care massage product, and it cannot replace medicine or medical assistance.
- Children, pregnant women and women in maternal period are prohibited to use.
- For lithium-ion battery inside, do not put it in high temperature environment.
- If you have sensitive skin, allergic dermatitis or plastic materials on the face, use this product under the doctor's guidance.
- Users whose skin is allergic to metals or foil compress must take care.
- The product has heating function, so users who are not sensitive to heat must take care.
- For any discomfort during use, please stop using immediately.
- Please do not massage any other parts of the body except the neck.
- Unauthorized disassembly of the product is strictly prohibited.
- Changes or modifications to the unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure condition without restriction.

- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- Do not expose the appliance or battery to excessive temperature.
- This appliance contains batteries that are non-replaceable. When the battery is at end of life, the appliance shall be properly disposed of.
- The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

### Suggestion

- Please make sure that the main button is working properly.
- When you use it for the first time, or if the battery been power off for the product has been left idle for a long time, please charge the battery according to the user manual to ensure proper operation of the product.
- When discarding this product, please dispose of it in accordance with the relevant environmental protection regulations of the city, otherwise it may cause environmental pollution.
- This product is intended for use by persons aged 14 and above.
- Do not use or store this product in the following locations:
Place exposed to direct sunlight; places with water; places near fireworks; places with strong electromagnetic fields; places subject to high temperature and humidity; dusty places; places susceptible to vibration shocks.

DISPOSAL: Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.
This product must not be disposed together with the domestic waste. This product has to be disposed at an authorized place for recycling of electrical and electronic appliances.
By collecting and recycling waste, you help save natural resources, and make sure the product is disposed in an environmental friendly and healthy way.

## Product Warranty Card

### Warranty Rules

1. This card is only valid in Mainland China (mainland), Taiwan, Macao and Hong Kong).
2. For any SKG electrical appliance purchased by a consumer for family use, the complete machine shall be guaranteed for one year from the date of purchase, provided it is used under normal conditions.
3. In any of the following circumstances, the product will not be guaranteed free of charge, but can be repaired by paid service:
   a. Damage caused by improper use, maintenance or keeping;
   b. Damage caused by unauthorized disassembly;
   c. No warranty card or valid invoice;
   d. Model number on warranty card is altered or is different from the actual product;
   e. Damage caused by force majeure.

**Future Wearables Technology Co., Ltd**

Address: 3/6F, Building B, Zhongke R&D Park, 109 High-tech South Avenue 1, High-tech Zone Community, Yuehai Sub-district Office, Nanshan District, Shenzhen, Guangdong Province
Service hotline: 400-833-5888
For more information, please visit www.SKG.com

QUALIFIED CERTIFICATE | Checker: _____ Production Date: _____

### Warranty Card

Please show this card to service outlet or scan the QR code to follow SKG official service platform for online customer service, electronic insurance sheet, installation and repair service schedule, after sales outlet, membership privilege and latest benefits.

| | |
|---|---|
| Product | |
| Model | |
| Place of origin | |
| Warranty period | |
| Invoice No. | |
| Purchase date | |

Official account of SKG Future Wearables

### Repair Record

| | |
|---|---|
| Date sent for repair | |
| Inspection date | |
| | Malfunction, repair and handling |
| | |
| | |
| | |
| Repaired by | |
| Signature of repairer | |

Pantone 3252 C