# FUJITSU IoT Solution UBIQUITOUSWARE

# Remote Monitoring Station Instruction Manual (detailed version)

## How to Use This Manual

Pages 3 and 4 of this document contain the same information as the instruction manual "Usage Precautions" sheet packaged with Remote Monitoring Station ("the product"). Pages in this section are not numbered. If you require a printed copy of the instruction manual, please print pages 3 and 4 of this document on B4 or larger sized paper.

Detailed information on the product's functions is included from page 5 of this document. Please refer to it when managing the system.



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## Remote Monitoring Station - Precautions for use -

## To users of this product

Please contact the source this product was obtained from if you have any questions about using this product or if you need help resolving any concerns.

> More Information can be found on the Internet at: http://www.fmworld.net/biz/uware/support/

#### Alarm Indication

In this manual, various pictures are used to indicate alarm. These are signs to prevent harms and damages that might be added to you and other people. The display and the meaning are as follows.

<b>⚠</b> DANGER	When this display is disregarded and wrong handling is done, there is a high possibility that the person dies or sustains severe injuries.
<u>^</u> WARN I NG	When this display is disregarded and wrong handling is done, there is a possibility that the person dies or sustains severe injuries.
⚠ CAUTION	When this display is disregarded and wrong handling is done, there is a possibility that the person owes injury or the property damage occurs.

The following sign is used to show what one the content of harm and damage is



The sign shown by  $\Delta$  means prompts warning and attention. A concrete content of warning is shown in the sign and sideward of that.



The sign shown by means an act of not doing (prohibited activity). A concrete content of the prohibition is shown in the sign and sideward of that.



The sign shown by ● means what you must do. A concrete content of the instruction is shown in the sign and sideward of that.

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## To users of this product

This product's functions and use may vary depending on how it was configured by the source it was obtained from (the business customer that purchased the product from

Please ask for an explanation of this product's functions and use when you receive the product, or contact the source the product was obtained from for help.

- \* This product is not meant to prevent entry or theft. We are not to be held responsible for incidents. accidents, or damage caused through use of this product.

  \* This product is not meant for specialized monitoring such as childcare, caregiving, or medical purposes.
- We are not to be held responsible for incidents, accidents, or damage caused through use of this product for these applications

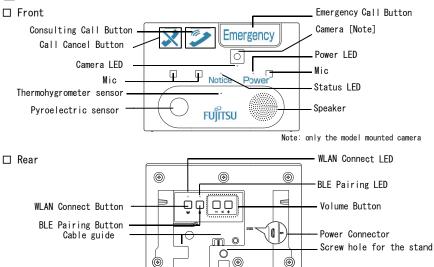
#### Confirm included items prior to use

Prior to using this product, confirm that the following items are included in the package. If anything is missing, please contact the source the product was obtained from. In addition to the included items listed on this sheet the package may also contain a sheet of instructions. Place the included items along with the sheet of instructions in safekeeping.

- O Remote Monitoring Station(main unit) O AC Adapter
  - O Precautions to use (this sheet)
  - O Power cable
- O Warranty Card Confirm that all product serial numbers are entered on the warranty card.

In addition, the attached articles of the stand for RCB sold separately are as follows OStand OScrew ODouble-sided tape x2 OAdsorption tape x2

#### Ports and controls - main unit -



## □ Bottom Screw hole

#### High Safety Required Use

This Product is designed, developed and manufactured as contemplated for general use, including without limitation, general office use, personal use, household use, and ordinary industrial use, but is not designed, developed and manufactured as contemplated for use accompanying fatal risks or dangers that, unless extremely high safety is secured, used the control of t control, heavy transport logistics, medical life support system, missile launch control in weapon system. You shall not use this Product without securing the sufficient safety required for the High Safety Required Use

#### About Bluetooth® wireless technology



- Wireless devices that use the 2.4 GHz band (as indicated above) make use of the entire bandwidth and are unable to avoid using the bandwidth used by mobile identification equipment. FHSS is used as the modulation method, and such devices may interfere with other devices at a range of 10 m
- · In addition to commercial, scientific, and medical devices (such as microwaves), on-premise radio stations (licensed) and designated low-power radio stations (nonlicensed) for mobile identification used in factory production lines and other locations are also operated within the frequency band used by this product.
  - (1) Prior to using this product, confirm that there are no on-premise radio stations or designated low-power radio
  - stations for mobile identification use being operated nearby.

    (2) If the use of this product causes radio interference with an on-premise radio station used for mobile identification, immediately stop the product from transmitting radio waves, and contact support (information
  - below) to discuss ways to prevent interference (such as putting up partitions).

    (3) If the use of this product causes radio interference with a designated low-power radio station used for mobile
- identification or if you have any other concerns, please contact the source this product was obtained from.

  It is recommended that this product be used within a 10 m radius (the line-of-sight radius) from devices it will communicate with (the maximum output for Class 2). However, due to the nature of Bluetooth® wireless technology, the communication distance may vary depending on the usage environment, such as the structure/material of the building it is being used in, obstacles, software, installation conditions, and radio wave conditions. There may also be situation where communication slows down or even becomes impossible.
- · If you will be using this product on an airplane, first contact the relevant airline company to confirm.
- We are not to be held responsible for any data transmitted nor information leaked during Bluetooth® wireless technology communication.

#### Wireless LAN (WLAN)

The product uses the 2.4 GHz band. DS-SS and OFDM are used as the modulation schemes. The interference distance is about 40 m or less.



- All bandwidths can be used, and that bands of mobile unit identification devices can be avoided.

  (1) In the frequency band used by WLAN devices, in addition to home electric appliances such as a microwave oven and industrial/scientific/medical devices, in-plant radio stations for identification of mobile objects used in production lines of a factory, etc., specified low power radio stations or amateur radio stations can be
  - (2) Before using this device, confirm that in-plant radio stations for identification of mobile objects, specified low power radio stations or amateur radio stations are not in operation in your neighborhood.

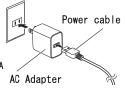
    If this device generates harmful radio wave interference against in-plant radio stations for identification
  - of mobile objects, change the using frequency promptly or stop using wireless LAN function.
  - (4) If the use of this product causes radio interference with a designated low-power radio station used for mobile identification or if you have any other concerns, please contact the provider of this product.
- · It is recommended that this product be used within a 25 m radius (unobstructed) from devices it will communicate with. However, due to the nature of wireless LAN technology, the communication distance may vary depending on the usage environment, such as the structure/material of the building it is being used in, obstacles, software, installation conditions, and radio wave conditions.
- There may also be situations where communication slows down or even becomes impossible
- In mixed IEEE 802.11g and IEEE 802.11b wireless LAN environments, IEEE 802.11g functions may not be available in order to maintain compatibility with IEEE 802.11b standards. If IEEE 802.11g functions are required, keep IEEE 802.11g and IEEE 802.11b networks separate, and leave at least five channels open between the channels used at each network

#### Power ON/OFF

□ Power ON

Connect the Power cable to an AC adapter.

Connect the Power cable to the DC-IN connector of the product and connects the power supply plug of the AC adapter to an outlet. Then power of Remote Monitoring Station turns on. A power LED turns on green in a short time



☐ Power OFF

Remove the power supply plug of the AC adapter from an outlet.

### Installation of Remote Monitoring Station

If you were provided with any installation instructions from the provider of this product, be sure to follow them

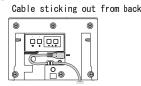
Install the Remote Monitoring Station according to the environment it will be used in. We recommend using the separately sold stand or wall attachment options to install the Remote Monitoring Station. Commercially sold tripods or other fixtures (that use 1/4 th inch screws) can be installed using the screw hole on the bottom of the main

This section explains how to install the stand (sold separately).

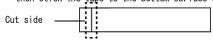
For information on how to install the wall attachment, please refer to the manual supplied with the wall attachment.

Set the power cable in the cable guide. Cable sticking out from bottom

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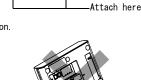
Peel the paper from the Adsorption tape or the cut side of the Double-sided tape, and then stick the tape to the bottom surface of the stand



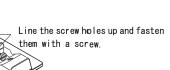
Note 1: The thick tape is Adsorption tape; the thin tape is Double-sided tape.

Note 2: Clean any dirt or dust from the bottom surface

of the stand prior to attaching the tape



Install the stand to the Remote Monitoring Station. Use a coin to tighten and loosen the screw





Do not install slanted

Peel the film from the Adsorption tape (or paper from the non-cut side of the Double-sided tape), attach it firmly to the adhesion surface, and then install the Remote Monitoring Station

- Note the following during installation.

  \* Install on a flat surface with no irregularities.

  \* Remove any dirt, water, or oil from the installation location prior to installation.
- \* Do not attach double-sided tape to locations with weak surfaces such as wallpaper.

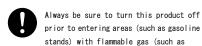
  \* When double-sided tape is removed it may leave a mark. If using a chemical such as an adhesive remover to clean the surface, make sure that it will not cause any damage.

#### ■ Safety Notes

This section includes important information in order to use this product safely and correctly. Be sure to read this information prior to using this product, so that it can be used correctly, safely, and appropriately. Be sure to read the manual carefully in order to use the product correctly

Common notes for UBIQUITOUSWARE products

## ✓ DANGER



propane gas or gasoline) or dust. Do not charge the product in these areas.

Doing otherwise could cause the gas to ignite.

## ✓!\ WARNING



leaking

Use indicated peripheral devices only. Doing otherwise could cause heat buildup, ignition, an explosion, a malfunction, or

Do not subject the product to strong

forces, drop it, drive nails through it,

hammer it, or step on it. Doing otherwise could cause ignition, damage, or



injury

Do not place this product in fire, heat it, or short the terminals.

Doing otherwise could cause smoke,

ignition, or an explosion.



If this product behaves abnormally (such as heat buildup, emitting smoke or strange odors/noises), immediately

remove it from your wrist and turn the power off. If the product is connected to its AC adapter, remove the power plug from the outlet.

Continuing to use this product when it is acting abnormally could cause electrical shock or a fire.



If a liquid (such as water) or a foreign substance (such as metal) enters this product, immediately turn the product

off. If the product is connected to its AC adapter, remove the power plug from the outlet.

Continuing to use it in this state could cause electrical shock or a fire.



If this product is dropped or parts such as its cover are damaged, immediately turn the product off and repair it.

Continuing to use it in this state could cause electrical shock or a fire.



If you hear thunder, do not touch this product or its cables until there is no danger of lighting striking.

Do not connect any cables as long as there is a danger of lighting striking. If there is a danger of lighting striking, turn this product off beforehand and immediately remove the product from your wrist. If the product is connected to its AC adapter, remove the power plug from the outlet and then detach the cables.

Doing otherwise could result in being shocked by lightning or could cause a fire. The product could



Never disassemble or modify this product yourself.

Doing otherwise could result in injury. electrical shock, or a fire.



When using this product, do not cover it with a blanket or other covering, place it near a heater, or place it on an electric carpet.

Doing otherwise could trap heat inside the product.

causing a fire. Do not use cleaning sprays (that include



flammable substances) to clean this product.

Doing otherwise could result in a malfunction or

If this product is damaged and the main unit's internals are exposed due to dropping it or the like, do not touch the exposed internals.

Doing otherwise could cause electrical shock or



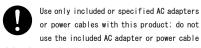
Store the main unit and its accessories outside the reach of infants.



Do not allow infants to chew or swallow the main unit or its accessories.



If an infant should swallow the main unit or its accessories, consult immediately with a physician.



use the included AC adapter or power cable with other products.

Doing otherwise could cause an electrical shock or

## 🗥 CAUTION



Do not wipe with benzine or paint thinner

Doing otherwise could cause paint peeling, cracking, injury caused by damage, or a

deteriorate more quickly or its color could fade.



If this product is dirty or wet, wipe it clean with a dry cloth or the like. If left dirty or wet the product could



Do not place heavy objects on this product.

Doing otherwise could cause damage or in jury.



Do not use or place this product in locations that are subject to direct sunlight or that are very hot (such as in

locked vehicles).

Doing otherwise could cause an electrical shock or fire. It could also result in damage or a malfunction.

AC Adapter, Power cable

## ∠!\ WARNING



Use only at the specified power supply voltage.

Failure to do so could cause ignition, fire, heat buildup, or electrical shock.



Do not connect to devices that generate square waves (uninterruptible power supplies (UPS) or automobile AC power

supplies).

Doing otherwise may result in a fire.



Make sure that the power plug is firmly inserted all the way into the outlet. If the connection is not good it could

cause electrical shock, heat buildup, or ignition that could result in a fire. Do not use any loose out lets.



Insert the AC adapter power plug directly and firmly into the outlet (100 V AC). Do not use piggybacked electrical outlets.

Doing otherwise could cause electrical shock, burns,



Hold the AC adapter or power cable straight when inserting or removing them. Do not apply unreasonable force.

Doing otherwise could cause fire, burns, injury, or electrical shock



When removing the AC adapter power plug from the outlet, be sure to grab the AC adapter. Do not pull the power cable.

Pulling the power cable could damage it, causing electrical shock or fire.



Place the product near the outlet in an accessible location where the power plug can easily be reached.

Doing otherwise could make it impossible to remove the power plug or could lead to danger.



injury due to the damaged part



Store bags and the like used for the packaging material outside the reach of children.

Doing otherwise could result in suffocation if the child puts the material in his or her mouth or covers his or her head with it



Do not insert or remove the power cable or AC adapter if your hands are wet. Doing otherwise could cause electrical



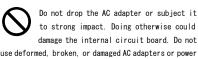
Do not wrap the power cable tightly around the AC adapter, or otherwise apply pressure to the base.

Doing otherwise could expose or sever the core of the power cable, causing electrical shock or fire.



When the AC adapter is connected to the outlet, do not catch anything on it or otherwise subject it to strong impact.

Doing otherwise could cause injury or a malfunction.



Doing otherwise could cause a malfunction electrical shock, or fire.



cables.

Periodically remove the AC adapter or power plug from the outlet, and use a soft

cloth to clean dust from the connecting parts of the outlet, AC adapter, and power cable Using the product when these are dusty could cause electrical shock, burns, or fire. Inspect and clean the product once per year



Always remove the AC adapter power plug from the outlet during maintenance Doing otherwise could cause electrical



humid locations. Doing otherwise could cause electrical

Never use in bathrooms or other highly

shock or a malfunction. If the product will not be used for a long



period of time, remove the AC adapter power plug from the outlet and disconnect

the AC adapter.

Doing otherwise could cause a fire

Do not use damaged AC adapters, power cables, or power plugs.



Do not bring screwdrivers or other metal objects near the AC adapter power plug. Doing otherwise could cause fire or

electrical shock.

Do not damage, modify, heat, or pull the power cable. Do not place heavy objects on

Doing otherwise could cause electrical shock, a short

Radio components

use damaged cables

## ∠¹\ WARNING



Precautions on WLAN and

functions off (for example, turn the product off) in the following locations.

electronic medical devices Be especially careful not to bring the product into operating rooms, intensive

- other similar locations. ·Locations where the use of wireless communication functions is prohibited,
- · Locations where you may come into close contact with individuals who are wearing implantable medical devices (such as pacemakers) in the situation where you

## Disposal



∠¹\ CAUTION For commercial customers who have purchased the product from us. refer to "Disposing

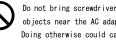
and Recycling ICT Products" on our webpage (http://www.fujitsu.com/jp/about/environment/society/products/recycleinfo/). If this product was obtained from another source, please contact that source.

- Additional Information
- □ Precautions for use · This product uses wireless communication, and there may be cases where functions may not be used as expected if there is cross talk or interference. We are not to be held responsible for incidents,
- accidents, or damage caused through use of this product. · If the status LED turns red, a sensor malfunction or communication error may have occurred. If this
- occurs, please contact the source this product was obtained from. · A smartphone (Android 4.4 or later) and special application are required to initialize this product.
- · No personal information is stored in this product.
- This product cannot be used if it is not turned on.
- Place one hand on the Remote Monitoring Station to stabilize it when pressing buttons. Doing otherwise could cause the adhesion side of the stand to come unstuck, making it impossible to press buttons. • The wireless LAN IEEE 802.11b unit installed in the Remote Monitoring Station can use wireless channels 1 through 13. Set the wireless LAN access point to use a channel within the range from

1 to 13. Please refer to your wireless access point manual for information on how to configure



Doing otherwise could cause fire or



it, or bend or twist it unreasonably. Do not

circuit. fire. or burns.



Bluetooth® wireless technology Turn wireless communication

Inside hospitals or in locations with

- care units, CCUs (coronary care units), or
- such as on airplanes Near automatic control devices such as automatic doors or fire alarms
- cannot move freely, etc.

#### ■ FCC CAUTION

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body.

#### ■ IC CAUTION

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) l'appareil ne doit pas produire de brouillage;
- 2) l'utilisateur de l'appareil doit accepter tout brouillage radioelectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person's body.

Cet équipement est conforme aux limites d'exposition aux rayonnements énoncées pour un environnement non contrôlé et respecte les règles d'exposition aux fréquences radioélectriques (RF) CNR-102 de l'IC. Cet équipement doit être installé et utilisé en gardant une distance de 20 cm ou plus entre le radiateur et le corps humain.

## ■ Detailed information

☐ Function List

In order to use this function, "UBIQUITOUSWARE Sensor Algorithm" (sold separately) is required.

Product function

Function	Specification	Application Example
Sound detection	Detects conversation and speech of the person.	Safety confirmation Trespassing prevention
Snoring detection	Detects snore frequency/interval.	Safety confirmation Health monitoring
Disturbance detection of respiration	Detects the length of the long silence interval between snoring.	Health monitoring
Cough detection	Detects a high frequency of consecutive coughs.  Detected as positive if at least 10 sets of consecutive coughs (i.e. 20 coughs) are detected in an hour.	Safety confirmation Health monitoring
TV sound detection	Detects the sound spreading from TV.	Safety confirmation
Sound pressure measurement	Measure the mean of the sound pressure per minute.	Abnormal big sound (Big sound detection)
Abnormal big sound detection	Notifies the event of big sound pressure as abnormality.	Abnormal big sound (Big sound detection) Trespassing prevention
Temperature and humidity measurement	Measure the temperature / the humidity.	Heat index measurement warning
The estimate of the thermal environment level	Estimates the thermal environment level on a scale of 1 to 5 from the heat index that is based on heat and humidity information measured by the thermo-hygro sensor.	Heat index measurement warning
Notice of the degree of risk of the heat stroke	If the thermal environment level is high, the administrator is notified and the terminal automatically plays an announcement urging that measures be taken.	Heat index measurement warning
Detection of human body motion	Uses a motion sensor to detect human movement in order to determine whether or not someone is in the vicinity.	Safety confirmation Trespassing prevention
Camera	The image photography of the still image is possible.	Safety confirmation (As confirmation means of the situation) Abnormal big sound detection (As confirmation means of the situation) Trespassing prevention
VoIP call originating	Notifies/Alerts to the administrator by only pushing the Emergency Call or Consulting Call Button.	Emergency Call / talk Consulting Call Button
VoIP call incoming	Receives VoIP calls made by administrators.	Emergency Call / talk Consulting Call Button
Notification transmission	Sends notification that the Emergency Call button or Consulting Call Button was pressed (must select VoIP call transmission for each button, and then make a call).	Emergency Call / talk Consulting Call Button
Cancel	Pressing the Call Cancel Button cancels abnormality notification. If the Emergency Call Button or Consulting Call Button is pressed accidentally, or if an abnormality is erroneously detected, the user can prevent the call from connecting or a photo from being taken.	
Simultaneous announcement of the sound	Five audio files are stored in the terminal as means of communicating with the user. Sounds can be played back at the direction of the administrator.  It is possible to update audio files over the network.	Announcement
Trespassing prevention mode	Turns on/off the trespassing prevention mode. When the sound or motion sensor detected it in absence, notifies the trespassing event to a server and beeps alarm sound. And takes a picture and uploads it to a server.	Trespassing prevention
Trespassing prevention mode with the date and hour designation	Controls On/OFF of the trespassing prevention mode by setting the date and time.  Turns on the trespassing prevention mode automatically when it is past the designated date and time,  *Please turn off the trespassing prevention mode beforehand when turning on this mode.	Trespassing prevention
The firmware update of the Remote Monitoring Station	Downloads the firmware of the Remote Monitoring Station from a server and updates it.	The firmware update

<sup>\*</sup> Please see the FUJITSU IoT Solution UBIQUITOUSWARE General Catalog for actual examples of usage scenarios.

• Cooperation function with the vital sensing band

Occident the trial the vital sensing band								
Function	Specification	Application Example						
Bluetooth out-of-range notification	Detects when Vital Sensing Band's Bluetooth connection drops, and can notify the administrator that the user has moved away from the Remote Monitoring Station.							
Transfer function of the sensor data of the vital sensing band	Collects sensor data via Bluetooth from the vital sensing band and uploads it to a server.							
Firmware update function of the vital sensing hand	Downloads the firmware of the vital sensing band from a server and transmits data to it via Bluetooth.	The firmware update.						

## $\square$ Sound playback function

## • Customizing the audio file

The audio file played over the Remote Monitoring Station and each function sound can be customized over the network.

List of sounds that can be configured

No.	ot sounds tha			Dlaybaak	Stop	Volume	Driority	Default
NO.	Type	Length	Usage	Playback	Stop	Vorume	Priority	announcement
								message
1	Announcement 1	90sec	Information provision announcement	Playback request from the service provider	Stops after repeating twice	Set volume	4	"There has been an earthquake. Please act calmly. Stay safe and extinguish the source of the fire. Please check the TV or radio for information and stay calm." (Assuming there has been an earthquake)
2	Announcement 2	90sec	Information provision announcement	Playback request from the service provider	Stops after repeating twice	Set volume	4	"A heavy rain and flood warning has been issued. Please check the weather forecast for updates." (Assuming there is heavy rain and flooding)
3	Announcement 3	90sec	Information provision announcement	Playback request from the service provider	Stops after repeating twice	Set volume	4	"A disaster has occurred happened in your residence area. Please check information on TV or radio and act calmly."  (Assuming there has been a disaster)
4	Announcement 4	90sec	Information provision announcement	Playback request from the service provider	Stops after repeating twice	Set volume	4	"There has been a disaster in your region. Please evacuate to the specified evacuation site." (Assuming there has been a disaster)
5	Announcement 5	90sec	Information provision announcement	Playback request from the service provider	Stops after repeating twice	Set volume	4	"The earlier announcement was false alarm".
6	Announcement prior to a photo shoot	10sec	Announcement sound played prior to shooting with the camera according to instructions from the service provider	Playback request from the service provider	Playback completion	Set volume	3	"It will take a photo of you right after this announcement. Please press the Call Cancel Button if it's unnecessary. 3.2.1"
7	Shutter sound	1sec	Camera sound when shooting with the camera	· After the announcement prior to a photo shoot is complete · After the service provider requests a photo shoot	Playback completion	Set volume	3	Shutter sound
8	Volume change sound	1sec	Confirmation sound played when a Volume Button (+)/(-) is pressed	When a Volume Button (+)/(-) is pressed	Playback completion	Set volume	6	Volume change sound

No.	Туре	Length	Usage	Playback	Stop	Volume	Priority	Default announcement message
9	Cancel sound	2sec	Confirmation sound played when the Call Cancel Button is pressed	When the Call Cancel Button is pressed	Playback completion	Set volume	1	"Your request has been canceled."
10	Chimes sound	5sec	Chime sound played prior to playing an information announcements/thermal environment level announcement	Announcement 1-5 / Prior to thermal environment level announcement	Playback completion	Set volume		Chimes sound
11	Thermal environment level announcement	20sec	Thermal environment alert announcement	When a thermal environment level of 4 or 5 is detected * After playing the chime sound, an alert announcement must be made.	Stops after repeating twice (can be set to repeat from 1 to 10 times))	Set volume	5	"You have a risk to get heat stroke in this room. Please take some water, make the room cooler etc. to avoid the risk."
12	Alarm sound	5sec	Alarm sound played when an intrusion is detected	After sending a photo when an intrusion was detected	· After repeating for 10 minutes · When the trespass mode is OFF · When abnormality detection status is OFF	Maximum volume (Level 5)	2	Alarm sound
13	Emergency Call Button	15sec	Announcement sound played until a call is received from the center, after the Emergency Call Button is pressed	After pressing the Emergency Call Button * Repeats until the stop condition	· When incoming call received from the center was automatically answered · When cancel is pressed · When time has passed (5 minutes)	Set volume	2	"Emergency Call Button has been just pressed. It's connecting now so please wait a while."
14	Received call announcement	20sec	Announcement sound played until a call is received from the center, after the Consulting Call Button is pressed	When there is an incoming call	• Playback completion •When the Call Cancel Button is pressed	Set volume	2	"Receiving a call. Please hold on. Please press the Call Cancel Button if it's unnecessary."
15	Consulting announcement	10sec	Announcement sound played until a call is received from the center, after the Consulting Call Button is pressed	After pressing the Consulting Call Button * Repeats until the stop condition is reached	· When incoming call received from the center was automatically answered · When cancel is pressed · When time has passed (5 minutes)	Set volume	2	"Consulting Call Button has been just pressed. It's connecting now so please hold on a minute."
16	Ring back tone	5sec	Outgoing call ring back tone	When there is an outgoing call	-	Set volume	2	Ringing tone

- \* One with a small figure is reproduced by priority.
- \* It reproduces in the winning when the same priority reproduction demands are generated.

Sound data that can be played on this product is PCM format.

- sampling rate: 16000Hz - bit sample: 16 bit

- number of channels : 1ch (monaural)

- volume level: The largest level where a waveform clip is not generated is recommended.

Please edit the sound source by using the sound edit software to become the above-mentioned condition.

## ☐ Limitations of each sensing

## Mic

- May detect sounds from sources other than people. For example, sounds from dogs or cats may be detected as voices.
- If used with a window left open, sounds from outside may make it difficult to detect human voices, or the device may react to human voices from outside.
- Detection performance
- It detects it when there is 5 dB or more sound pressure difference between a surrounding noise and the sound to be detected.
  - Detects audio when audio to detect is 65 dB or higher (for voices, coughs, and TV audio).
  - Detects audio when audio to detect is 60 dB or higher (for snoring and disturbance of respiration).
  - Detects audio when audio to detect is 95 dB or higher (for detecting loud noises).
- Detection area: Horizontal: approx. 180 degrees, Vertical: approx. 180 degrees Distance: approx. less than 5 m (in case of voice, cough and TV sound. In the case of snoring and disturbance of respiration, it is less than 50cm)

## Motion sensor

- Sensor that detects moving objects with a temperature difference from the surroundings. Moving objects other than people may therefore be detected as people. Some examples include animals, opening/closing doors, curtains moving in the wind, air coming from air conditioners, steam rising from electric water heaters, and swiveling electric heaters.
- Detection performance
- Detects objects with a  $+4^{\circ}$  C difference in temperature from the surroundings (with a size of around 150 cm x 30 cm) that have moved in a horizontal direction at a speed of around 1.0 m/s.
- Detection area: Horizontal: approx. 120 degrees, Vertical: approx. 90 degrees, Distance: approx. less than 8 m

## Camera

- Performance
  - Shooting range : Horizontal : approx. 70 degrees, Vertical : approx. 40 degrees
  - Approx. 900 K pixels (  $1280 \times 720$ )
- Other
  - Photographing in a dark place is not possible.
- After a photo is taken, it may take up to two minutes to upload it (depending on the communication environment and server environment). Other functions such as the Emergency Call Button, Consulting Call Button, or receiving calls cannot be used during this time.
  - Zoom and photographing in a dark place are not possible.
- The camera and call functions cannot be used at the same time. If the Consulting Call/Emergency Call Buttons are pressed or if a call comes in when the camera is taking a photo, the camera shooting will be canceled.
- When a VoIP call is received or made, or when waiting for a call after pressing the Consulting Call Button, the shooting instruction will be discarded.

## Thermo-hygro sensor

- It takes 30 minutes to start of measurement after power on.

## Call Cancel Button

- Cannot use the Emergency Call, Consulting Call and Call Cancel Button for 2 seconds after pushing a button.

## $\square$ Main unit operation (Gateway Software Configuration Tool)

Operation items	Overview	Remarks
Setting of Remote Monitoring Station	Configure the Remote Monitoring Station.	Please refer to the appendix in the User's Guide (Gateway/Device Settings Version) for settings.
Remote Monitoring Station diagnosis  - WLAN connection status - Server connection status - Pyroelectric sensor status - Trespassing prevention mode - Camera shooting	Confirm operation of the Remote Monitoring Station.	
Edit/send whitelist	Manage a Vital Sensing Unit to connect with a Remote Monitoring Station。	The server URL, login ID, and password will need to be configured in the application.
Device settings  Device ID  Motion function operation settings  Vital algorithm function settings  Vibration settings  Pulse sensor parameter settings	Configure a Vital Sensing Unit connected with a Remote Monitoring Station.	

<sup>※</sup>For more details, refer to the "User's Guide (for Main Module) / (for Gateway and Device Setup)" attached to the "UBIQUITOUSWARE Sensor Algorithm".

## ☐ Main unit operation (Device Management Tool)

Operation items	Overview
Device / Gateway / Remote Monitoring Station List	Display the list of Device / Gateway / Remote Monitoring Station.
Checking Contents of Device / Gateway / Remote Monitoring Station	On clicking a device ID or a gateway ID or a station ID in the "Device/Gateway/Remote Monitoring Station List," you can check the data contents that are set for that ID.  (For single device / Gateway)
Batch Editing Devices / Gateways / Remote Monitoring Stations	Edit the value of set item of Device / Gateway / Remote Monitoring Station at once. (For multiple devices / Gateways)
Command History	Display the history of control command of Device / Gateway / Remote Monitoring Station. (Display for each request number)
Detailed Information of Control Commands	Display the detailed information of control commands to the Device / Gateway / Remote Monitoring Station.  (Display the result of the process, etc. to each Device / Gateway / Remote Monitoring Station)
List of uploaded log files	Display the list of uploaded log files from the Device / Gateway / Remote Monitoring Station.
IoT Platform Setting	Set the connection information to the platform.
Command Create New	The following can be directed.

- \* The Device in this item refers to Vital Sensing Unit.
- \* The more information of this tool can be found in the (Sensor Algorithm User's Guide (for Main Module) (Device and Gate Way Setting)).

#### $\hfill\Box$ Setting method when function is not used

Function	Operation Operation
All call functions(Incoming and outgoing)	Do not configure the telephone number after configuring the setting when the Consulting Call button is pressed and the setting when the Emergency Call Button is pressed to "call."
Call function by Consulting Call Button	Do not configure the consulting report contact telephone number after configuring the setting when the Consulting Call Button is pressed to "call."
Call function by Emergency Call Button	Do not configure the emergency report contact telephone number after configuring the setting when the Emergency Call Button pressed to "call."
Temperature and humidity measurement	Turn off the thermo-hygro sensor ON/OFF.
Trespassing prevention	Turn off the Trespassing prevention mode OM/FF and the Trespassing prevention mode with the date and hour designation.
Safety confirmation	Turn safety confirmation OFF in the sensor algorithm settings.
Out-of-range notification	Turn out detection mode OFF.
Camera shooting	There is no setting to turn the function OFF.  To prevent the camera from taking photos, the administrator should not issue a shooting instruction, or the trespassing prevention mode should be turned OFF. If the trespassing prevention mode is ON it will automatically take photos.  To completely disable the camera shooting function, use a Remote Monitoring Station (No Camera).

П	Product	operation (	'Button `	١
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• Normal button operation

Status		gency	Consu	ılting	Call (		BLE Pa	_		onnect	Volu		Vol	
	Call	Button	Call	Button	but		But	ton	But	ton	Butto		Butto	
	Short push	Push and hold	Short push	Push and hold	Short push	Push and hold	Short push	Push and hold	Short push	Push and hold	Short push	Push and hold	Short push	Push and hold
During/Under normal operation	Emerge ncy call	-	VoIP incomi ng	-	-	-	-	Blueto oth pairin g with smartp hone	-	WLAN connec tion	Volume- up	Volume -up	Volume- down	Volume -down
During emergency report / During consulting report / During announcement	-	-	_	_	Cancel ( VoIP call/ camera photog raphy )	-	-	-	_	-	Volume- up	Volume -up	Volume- down	Volume -down
During VoIP call	_	_	-	-	_	_	_	_	-	_	Volume- up	Volume -up	Volume- down	Volume -down
During trespassing prevention mode	_	_	_	_	_	_	_	_	_	-	Volume- up	Volume -up	Volume- down	Volume -down
During camera photographin g	Emerge ncy call	_	VoIP incomi ng	_	_	-	-	-	_	-	Volume- up	Volume -up	Volume- down	Volume -down
During firmware update	Emerge ncy call (*1)	-	Emerge ncy call (*1)	-	_	_	-	-	-	-	Volume- up	Volume -up	Volume- down	Volume -down
Out-of-servi ce	_	_	-	-	_	_	_	_	-	_	Volume- up	Volume -up	Volume- down	Volume -down
Configuring product from smartphone over a Bluetooth connection	Emerge ncy call test	-	VoIP incomi ng test	-	-	-	-	Blueto oth pairin g with smartp hone	-	WLAN connec tion	Volume- up	Volume -up	Volume- down	Volume -down
During Bluetooth setting	Emerge ncy call	_	VoIP incomi ng	-	_	-	-	-	-	WLAN connec tion	Volume- up	Volume -up	Volume- down	Volume -down
During WLAN setting with the WLAN connection button	-	-	-	-	-	-	-	Blueto oth pairin g with smartp hone	-	-	Volume- up	Volume -up	Volume- down	Volume -down

<sup>\*</sup> Five volume levels are available (level 1 to level 5). Pressing the Volume Buttons (+)/(-) will increase or decrease the volume step by step.

<sup>\*1:</sup> Emergency call and VoIP incoming are possible only when the firmware data is downloaded. But the firmware download is cancelled.

## • Plural button operation

Status		nnect & BLE Pairing Button shing both buttons at the same time	WLAN Connect & BLE Pairing Button			
	Short push	Short push Push and hold Short push		Push and hold		
During/Under normal operation	-	Reset to factory default	-	Bluetooth pairing with the Vital Sensing Unit		
During emergency report / During consulting report / During announcement	-	-	-	-		
During VoIP call	_	_	_	_		
During trespassing prevention mode	-	-	-	-		
During camera photographing	-	-	-	-		
During firmware update	-	-	-	-		
Out-of-service	_	-	_	-		
Configuring product from smartphone over a Bluetooth connection	-	-	-	Bluetooth pairing with the Vital Sensing Unit		
During Bluetooth setting	-	-	-	-		
During WLAN setting with the WLAN Connection Button	-	-	-	Bluetooth pairing with the Vital Sensing Unit		

LED	Status of main unit	Status of LED
Status LED (Green and Red)	Calling	Green flashing
	Emergency announcement	
	Dangerous Heat Disorder announcement	
	Talking	Green lights
	Equipment abnormality occurs in	Red flashing
	During a firmware update	Green fast flashing
Power LED (Green)	Power ON	Lighting
	Power OFF	Turning lights off
Camera LED (Green)	Camera use	Lighting⇒20 seconds after off
	Camera unused	Turning lights off
WLAN Connect LED (Green)	WLAN setting in	Green flashing
	WLAN setup complete	Green lights⇒3 seconds after off
	Network communication possible	Green lights
BLE Pairing LED (Green and Red)	Pairing in	Green flashing
		*Up to 30 seconds
	Pairing establishment	Green lights⇒3 seconds after off
	Pairing failed	Red flashing⇒3 seconds after off

- \* All LED is turned off when the power supply of the main unit is off.
- \* When the WLAN is cut in the out of the sphere etc. after the WLAN is connected, the WLAN Connect LED is turned off.
- \* The BLE Pairing LED does not light while connected it after the BLE pairing succeeds.
- \* The Status LED might seem flashing to orange if equipment abnormality occurred while the Status LED is lighting or flashing to green.
- \* When the Status LED has flashed in red or orange, an equipment abnormality occurs. Please put the power supply of the main unit again.

## ☐ Connection of external devices

## Capable of connecting external devices

UBIQUITOUSWARE Vital Sensing Unit

- The maximum number of connections to a single Remote Monitoring Station : 4
- Connection method : Select from the connection by the pairing and by the whitelist

Remote Monitoring Station Instruction Manual (detailed version)

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