

Hawpet

DOG TRAINING COLLAR

User Manual



Model: DT-69

*Please read this manual before use

Contents

1. Warranty	01
2. Important safety information	01
3. Components	03
4. Function	04
4.1 Remote control device	04
4.2 Receiver	05
4.3 Key definitions	06
4.4 Main characteristics	07
5. Product setting steps	08
5.1 Controller and receiver charging	08
5.2 Installation of contact points and silicone caps	09
5.3 Adjustable collar	09
5.4 Test	09
5.5 How to use the test light	10
5.6 Pairing	11
5.7 Installing the receiver collar	12
5.8 Turning on the remote control and receiver	13
5.9 Keypad lock	13
5.10 Training mode instructions - cut training mode instructions	14
5.11 Multiple receiver systems	16
5.12 Matters needing attention in pet training	17
6. Frequently asked questions	18
7. Replacement parts and accessories	19

1. To activate the warranty

This product has a warranty period of 1 year.

If there is a problem with your product, please send the below to the "Service & Support" for after sale service.

1. Attach your invoice number.

2. Replace product address.

We will reply as soon as possible.

2. Important safety information

The warning and caution are used to remind you of potential dangers. Please observe the warning and be careful with all the safety information to avoid possible harm.

Warning

This product is not suitable for aggressive dogs. If your dog is prone to aggressive behavior, please do not use this product. Aggressive dogs may cause serious harm to the owner and others. If you are not sure whether this product is suitable for your dog, please consult your veterinarian or certified trainers.

Caution

It indicates a dangerous situation that, if not avoided, can lead to mild or moderate injuries.

Safety during training: your dog should have a strong leash. The leash should have a certain length, so as to enable your dog to chase an object and prevent your dog from reaching the road or other unsafe places. When your dog tries to chase, you must also have enough physical strength to restrain it.

Pet training collar is not a toy, please keep it out of the reach of children.

Caution

It indicates a dangerous situation that, if not avoided, may cause injuries to your pet.

Please read carefully and follow the instructions in this manual. It is very important to wear the collar correctly. If the collar is worn too long or too tight on your pet's neck, it may cause skin injuries, from redness to pressure ulcer which is often called as bedsores.

- Avoid wearing the collar on your dog for more than 12 hours every day.
The collar can be re-positioned on your pet's neck every 1 to 3 hours.
- Check whether the strength is appropriate to prevent excessive pressure.
Please refer according to the instructions in this manual.
- When using a separate collar to tie the dog leash, it is not allowed to overlap it on the training collar to avoid excessive pressure at the contact point of the collar.
- Clean the dog's neck and collar contact points with a wet cloth every week.
- Check the neck of the dog in contact with the collar daily for signs of rash or bedsores.
- If rash or bedsores is found, please stop using the collar until the skin heals.
- If the rash or bedsores persists for more than 48 hours, please take your dog to the vet.

3. Components

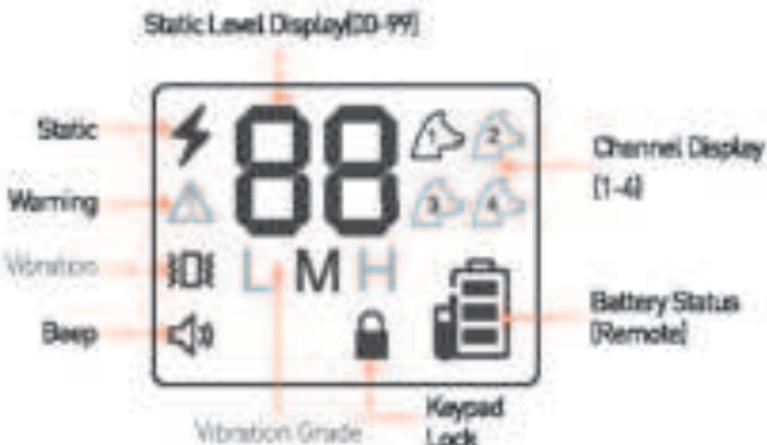
Remote Control	Used to remotely control the receiver to train pets.	
Receiver	Wear it on your dog to receive the command from the controller.	
Usb Charging Cable	2-IN-1 Charging Cable 2-3 hours full charged	
Hand Wrist Strap	Install it on the controller to prevent loss.	
Test Light Tool	Used for impact function test and as a tool for tightening or loosening contact points.	
User Manual	Detailed product specifications.	

Contact points	2 long contact points for dogs with thick hair 2 short contact points for dogs with short hair	
Silicone cap	Sleeve on the contact point to make the contact point softer.	

4. Function

4.1. Remote control device





4.2. Receiver



4.3. Key definitions

Panel display	Control panel display
Keypad lock	Controller keypad lock button
Vibration	Vibration mode button
Beep	Beep mode button
Electric Shock	Electric Shock Mode
Shock Boost(10%)	Improve the current shock level by 10%
Type-C charging port	For charging the receiver
Antenna	Signal transmission antenna
Pairing/channel selection	Pairing of receivers and selection of multiple receivers
Vibration level	Adjust the vibration level
Wrist strap clip	The position where the wrist strap is installed
Beep tone	The receiver releases a beep to train the dog
On/off (receiver)	Receiver switch button
Contact point	Contact point for releasing static impact
Shock Level	Press the knob firstly and rotate the knob to adjust the electric shock level.

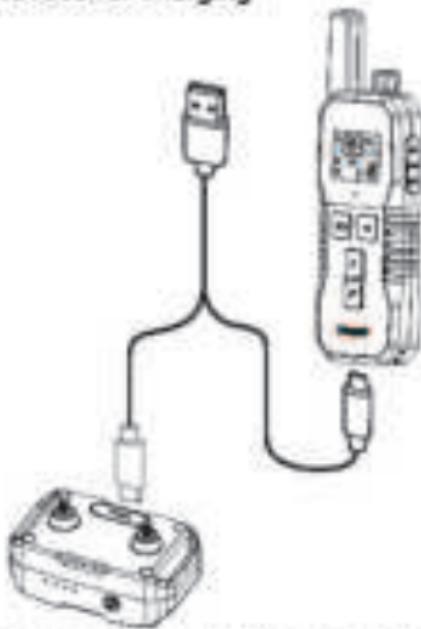
4.4. Main characteristics

	4 Training Modes Vibration, Beep, Electric Shock And Shock Boost(10%)
	L(Low) M(Medium) H(High) Vibration Adjustable And 1-99 Shock Adjustable
	Dual battery status display of remote controller and receiver
	Receiver Collar IP57 Waterproof, Remote Is Not Waterproof
	Remote Range 2000 Ft.
	380mWh Long-Life Lithium Polymer Battery
	Large digital display
	Support 6 Receiver Collars With One Remote
	Type-C charging port

5. Product setting steps

*In accordance with the following product steps before using the dog training collar.

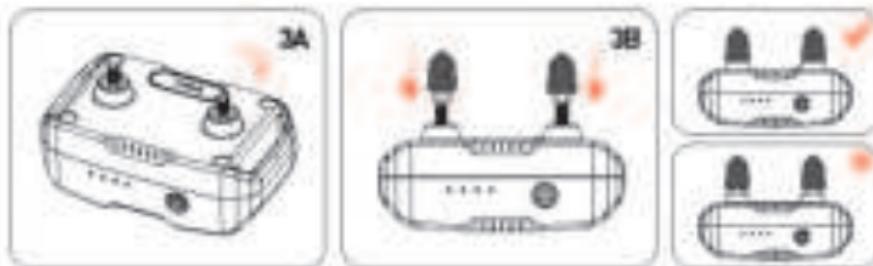
5.1. Controller and receiver charging



When the charging is completed, the green light will be on.

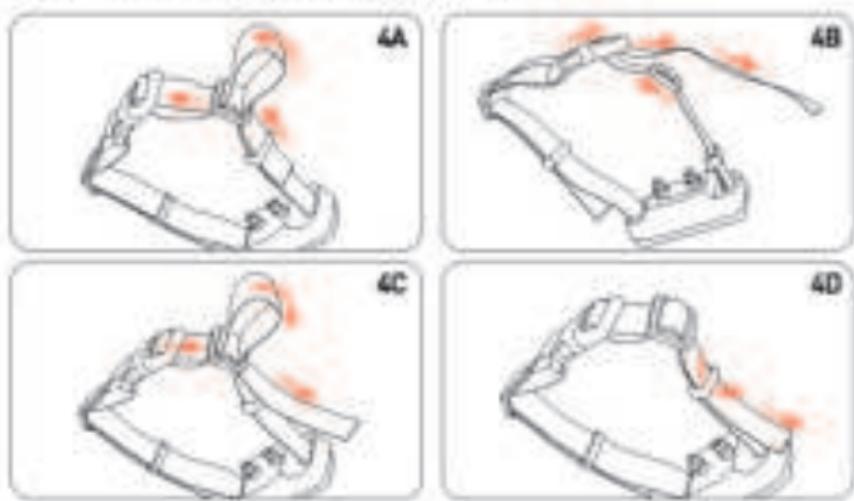
5.2. Installation of contact points and silicone caps

1. Select the correct contact point and length of silicone cap according to your dog's hair type.
 - For dogs with thick hair, please use 2 long contact points and silicone caps.
 - For dogs with short hair, please use 2 short contact points and silicone caps.
2. Insert the contact point into the part of the collar; use the test lamp to rotate clockwise and tighten it [3A].
3. Install the silicone cap on the contact point to make it softer - it can be more comfortable to the dog's skin [3B].



5.3. Adjustable collar

1. Untie the strap from the slide buckle [4A].
2. Adjust the slide buckle according to the size of the dog [4B].
3. Pass the strap through the slide buckle [4C].
4. Thread the excess strap through the buckle [4D].



5.4 Test

1. Turning on the receiver collar

In normal mode, the green LED light will flash every 4 seconds, indicating that the receiver collar is turned on and ready to receive the signal from the remote control device. [Note: The blue LED flashing means to use the electric shock, the green LED flashing means to use the beep and vibration, and the red LED flashing means the battery is low.]

2. Turning off the receiver collar

Press receiver collar button for 3 seconds until the red LED light appear.

Note: in order to prolong the battery life, please turn off the receiver collar when not in use.

3. Function test

We suggest you to experience the feeling at different levels for yourself, starting from the lower level, and then increasing the level until you feel uncomfortable.

Put one finger on the two contact points of the training collar. Put your remote control about 2 feet away from the training collar, and press the vibration/shock button continuously for 1 to 2 seconds, you will feel the continuous vibration/shock.

First press the vibration/beep/shock button next to the controller, and then adjust the strength through the switch knob of the controller. From level 1, press the shock button. Increase the level until you feel uncomfortable.

4. Notes:

First press the vibration/beep/shock button next to the controller, and then adjust the strength through the switch knob of the controller to adjust the switching for vibration/beep/shock. The vibration level can be adjusted from 1 to 9, and the static shock level can be adjusted from 1 to 49. Please adjust it according to your dog's reaction. It is not recommended to hold down the vibration button for too long to avoid any physiological or psychological impacts on your dog.

5.5. How to use the test light.

1. Shock function test

- Turn on the receiver collar;
- Attach the contactor of the test light to the contact point (or conductive silicone);
- Press the shock button, and the test light will light up. It will light up according to the increase of shock degrees.



2. As a tool for tightening or loosening the contact points.



5.6. Pairing

*NOTE:

You can skip this step because this setting has been paired by the factory settings.

1. Please ensure that the receiver is turned off.
2. Hold down the switch for 5 seconds until the green light flashes quickly.

Hold down the
switch for 5 seconds



Green light will flash quickly



3.Controller pairing: Just press any button on the front of the controller to pair the receiver (Like beep or vibration or shock button).



4. Pairing succeeded: the receiver will beep and the green light will flash slowly.



5.7. Installing the receiver collar



NOTE:

The contact point must directly contact the skin of the dog's neck, check the tightness of the collar, and insert two fingers tightly between the collar and neck.

5.8. Turning on the remote control and receiver



When the collar is not used, please turn off the controller and receiver to increase the battery life. [Press the button for 3 seconds to turn off the receiver]

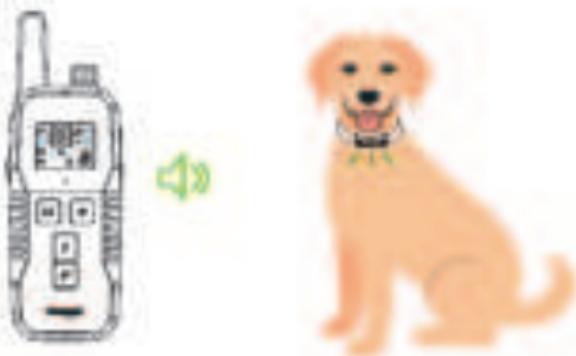
5.9. Keypad lock



Lock or unlock

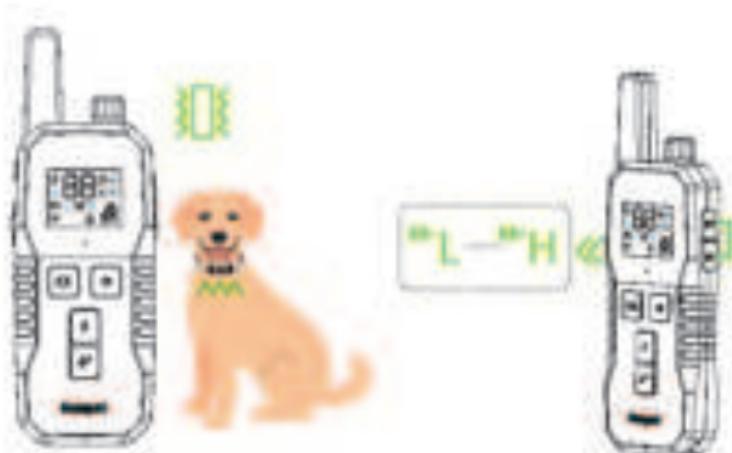
5.10. Three training mode instructions

1. Beep instruction



Give an instruction to the receiver to beep at a unadjustable volume

2. Vibration instruction



Click + or - to control the vibration level,
the lowest level is L and the highest level is H

Continuously vibrate when pressed for a long time, and automatically stop vibrating
after 30 seconds [vibration: 15 times], and the time interval for continuous vibration is 25

3. Static stimulation instruction



5.11. Multiple receiver systems

[NOTE: If you only use one receiver, please skip this step. This setting only applies to multiple receivers with one remote control.]

Step 1: Pairing the 2nd, 3rd or 4th receiver:

[NOTE: You should buy an extra receiver collar!]

Pair the remote with the receiver:

1. Make sure the receiver is turned off.
2. Press and hold the receiver switch for 5 seconds until the green light flashes quickly.
3. Switch to the channel you want to use, then press any button to pair the receiver.
4. Pairing successful. The receiver will beep.

Step 2: Receiver Switching

Can train 4 dogs at the same time

You can switch between different channels for training by pressing the channel button. Each channel has a memory function, which will keep the content you set last time.



Training Tips

1. Rewarding your dog with food/fresh will usually help to achieve the best training result.
2. Do not use the device on dogs aged below 6 months, old, pregnant, easily frightened, aggressive, in heat, and in inferior health conditions.
3. Use verbal commands first, and supplement with a corrective stimulus only as needed. Be consistent with your verbal commands, and use the same words every time. Work with your pet one behavior at a time to avoid confusion and frustration.
4. Use as little stimulus as possible and only reinforce verbal commands when necessary. Do not overcorrect your dog.
5. For example, use the beep sound as a warning by pressing the beep button. The dog will become conditioned to the beep preceding the corrective stimulus and will soon learn to recognize the beep as a warning along with your verbal command.

5.12. Matters needing attention in pet training

1. Select contact points and conductive silicone.

For the best effect, please choose the right contact point according to your dog's coat.

For dogs with thick hair, please use 2 long contact points and silicone caps.

For dogs with short hair, please use 2 ultra contact points and silicone caps.

2. Accessories suitable for training

Please wear the collar correctly so that the contact point is close to the dog's skin.

After the collar is worn correctly, you should be able to put two fingers between the receiver collar and the dog's neck.

Too loose: the receiver collar will move around your dog's neck, and the contact point may hurt your dog's skin.

Too tight: it may cause breathing difficulties to your dog.

Precautions:

a. Don't allow the dog to chew your pet's neck, and remember the tick & flea tick risk.

b. Don't wear the collar for more than 12 hours every day, otherwise it may cause skin irritation.

6. Frequently asked questions

The answers to these questions may help you solve most of the problems on the pet dog trainer. If your problems cannot be solved, please contact our customer service center.

1. Why doesn't my dog want to play?	It's likely that he has been over-trained, or that he is too tired. If this is the case, try to increase play time every week, instead of increasing it by a fixed amount every week, and make sure that his playtime is varied. You can also consider giving him a break from training.
2. Should I switch my dog to another dog?	It depends on the breed, size and age of your dog, as well as his personality and behavior. If your dog is friendly and likes to play, then it might be a good idea to switch him to another dog.
3. What's the best way to train my dog?	First, it's important to remember that the breeds you own are different. If you're planning to train your dog, it's important to take into account the breed's temperament, as well as the breed's individual needs and characteristics.
4. How do I stop my dog from barking?	If it's impossible to stop your dog from barking, then it's best to teach him to bark less frequently. This can be done by giving him a reward for not barking, or by using the "no-bark" command.
5. What's the best way to go about training my dog?	The best way to start training your dog is to find a good dog training school or a professional dog trainer who can help you with the process.

7. Replacement parts and accessories

Supplemental parts and accessories may be purchased by calling 1-800-338-8533 or visiting www.bell.com/servicecenter.

Part Description	Replacement Part Number
Remote Control	PET89411
Receiver	PET89412
Collar Strap	PET89413
USB Charging Cable	PCT89414
Tech Light Tool	PCT89415
Contact Points	PCT89416
Spring Sheet	PCT89417
Conductive Silicone Dope	PCT89418

Hawpet

✉ Service@hawpet.com

Hawpet Dog Training Collar

Model: DF-49

Manufacturer: Shenzhen Kensonk Intelligent Technology CO.,Ltd.

Address: Room 401A, No.111-2, Jieshan Mountain, Bantian Community,
Bantian Street, Shenzhen

Made in China



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning for Portable device:The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.