

Health & Safety Warranty Guide

Health and Safety Information

Important Health Information and Safety Precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions.

Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, closely observe all of the following precautions.

Safety Precautions for Proper Grounding Installation

Caution: Connecting to improperly grounded equipment can result in an electric shock to either you or your device. This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety Precautions for Power Supply Unit

Use the correct external power source. A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other uses may be dangerous and will invalidate any approval given to this product. **Handle battery packs carefully.** This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not attempt to disassemble, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 60°C (140°F).

Note: Danger of explosion if battery is incorrectly replaced. Replace only with specified batteries. To replace the battery, take the device to an authorized service center. Recycle or dispose of used batteries according to all applicable local regulations, or in accordance with the instructions in the reference guide.

Follow these other specific precautions:

1. Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
2. The phone should be connected only to products that bear the USB-IF logo or have completed the USB-IF compliance program.
3. Keep metal objects away so they do not come in contact with the battery or its connectors as it may lead to short circuit during operation.
4. Always keep the battery out of the reach of babies and small children to avoid swallowing. Consult a doctor immediately if the battery is swallowed.
5. Do not use a battery that appears damaged, deformed, discolored, has any rust on its casing, if it overheats, and/or if it emits a foul odor.
6. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
7. Only use the battery with a charging system that has been qualified with the system per this standard. IEEE-Std-1725-20xx.
8. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
9. Replace the battery only with another battery that has been qualified with the system per this standard. IEEE-Std-1725-20xx.
10. Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface causing damage, take it to a service center for inspection.
11. If the battery leaks: Do not allow the leaking fluid to come in contact with eyes. If contact occurs, DO NOT rub the eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Prevention of Hearing Loss

Caution: Permanent hearing loss may occur if earphones or headphones are used at high-volume levels for prolonged periods of time.

Safety Precautions for Direct Sunlight

Store this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Environmental Restrictions

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergency. In some countries, using hand-free devices as an alternative is allowed.

Use of this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storerooms, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Aircraft Safety

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is prohibited in most countries. If flight personnel authorize use of electronic devices, switch device to Airplane Mode (consult User Guide for instructions) to turn off RF functions that may cause interference.

Road Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of emergency. In some countries, using hand-free devices as an alternative is allowed.

Safety Precautions for RF Exposure

1. Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.
2. Use only original, manufacturer-approved accessories when such accessories contain metal of any kind.
3. Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
4. Avoid using your phone near metal structures (for example, the steel frame of a building).

Explosive Atmospheres

In an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Interference with Medical Equipment Functions

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your phone OFF as you enter such facilities frequently use equipment affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Non-ionizing Radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of

the equipment and for personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation. Use only the supplied internal antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR level exceeding the recommended limits, as well as causing non-compliance with local and national regulatory requirements. In order to limit RF energy exposure and to ensure optimal phone performance, operate the device only in its normal-use position. This Travel Charger is not intended to be repaired by service personnel in case of failure or component defect.

Battery Information and Precautions

To assure product safety, please take the precautions below.

- Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storerooms, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.
- Do not short circuit the (+) and (-) terminals with metal conductors.
- Do not place cell in a device with the (+) and (-) in a reverse way.
- Do not penetrate cell with a sharp articles such as a needle.
- Do not disassemble the cell.
- Do not weld the cell directly.
- Do not use a seriously damaged or deformed cell.
- Thoroughly read the user's manual before use, inaccurate handling of lithium ion cell may result in heat, fire, explosion, damage or the capacity loss of the cell.

Warning!

- Do not put cell into a heating vessel, washing machine or high-pressure container.
- Do not use cell with primary batteries, or batteries of a different package, type, or brand.
- Stop charging the cell if charging is not completed within the specified time.
- Stop using the cell if abnormal heat, odor, discoloration, deformation or abnormal condition is detected during use, charge, or storage.
- Keep away from cell immediately when leakage or foul odor is detected.
- Wash well with water immediately if liquid leaks onto your skin or clothes.
- If liquid leaking from the cell gets into your eyes, do not rub your eyes. Wash them well with clean water and call physician immediately.

Caution!

- Store batteries out of reach of children so that they are not accidentally swallowed or handled.
- If younger children use the cell, their guardians should explain the proper handling.
- Be sure to read the user's manual and cautions on handling thoroughly before using the cell.
- Batteries have cycle life. Replace failed cell with a new cell that is the same brand immediately after normal life cycle expiration, or if expiration has occurred prematurely. Store battery in a low-humidity and low-temperature environment if the battery won't be used for an extended period of time.
- Keep it far away from articles or materials with static electric charge while the cell is charged, kept, or stored.
- Wear with a dry cloth or paper towel using the cell if the terminals of the cell become dirty.

Safety Instructions of Travel Charger

- Please read the following information carefully.
- 1. The maximum ambient temperature of the travel charger shall not exceed 40°C (104 degrees F).
- 2. The Travel Charger shall be installed according to specification. The current load and output power shall not exceed the following value:
Input: AC100-240V ~ 50/60Hz 0.25A
Output: DC5V 2.1A
- 3. The Travel Charger shall be used for IT equipment only.
- 4. For indoor use only.

The FCC website (<http://www.fcc.gov/cgb/cellular/emf>) gives directions for locating the FCC identification number on your phone, so you can find your phone's RF exposure level in the online listing.

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high-priority animal studies are conducted to address concerns about the effects of exposure to Radio Frequency (RF) energy. The FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of the EMF project studies can provide data that is directly applicable to human populations, but ten or more years of follow-up research may be needed to provide answers about certain health effects, such as cancer.

This is due to the interval between exposure time to a cancer-causing agent and the rate for which tumors develop - if they do. This could take several years into the future. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure of the day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

The highest SAR value for this model when tested for use as the ear is 1.07 W/kg and when worn on the body, as described in this user's manual, is 1.39 W/kg. When used in accordance with the instructions in this manual, the device complies with the FCC SAR limits for wireless phone use.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF-emission guidelines.

12. Where can I find additional information?

For additional information, please refer to the following resources: FDA web page on <http://www.fda.gov/oc/ohrt> and the subject index, select Cell Phones > Current Research Reports > Federal Communications Commission (FCC) RF Safety Program (<http://www.fcc.gov/cgb/cellular/hmtr>) International Commission on Nonionizing Radiation Protection (ICNIRP) (<http://www.icnirp.de/>) World Health Organization (WHO) International EMF Project (<http://www.who.int/emf/>) Health Protection Agency (<http://www.hpa.org.uk/>)

Consumer Information on SAR

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy. The exposure limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value.

Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, generally, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested to ensure that the FCC's RF-emission research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needed in the context of the latest research developments around the world.

10. What steps can I take to reduce my exposure to Radio Frequency energy from my wireless phone?

If there is a risk from these products- and at this point we do not know that there is - it is probably very small. But if you are concerned about avoiding even potential risks, there are a few simple steps to minimize your exposure to Radio Frequency (RF) energy. Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone on a daily basis, consider placing more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data does not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your exposure to RF energy from wireless phone use.

11. What about wireless phone interference with medical equipment?

Radio Frequency (RF) energy from wireless phones can interact with some electronic devices. For this reason, the FDA helped develop a detailed test method to measure Electro Magnetic Interference (EMI) of implanted cardiac pacemakers and defibrillators that are affected from the use of wireless phones as part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2004. This standard states that low levels of EMI could cause cardiac pacemakers and defibrillators are safe from wireless phone EMI. The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and telephones that do not interfere with each other. A person with a hearing aid, a "compatible" phone and a "compatible" hearing aid simultaneously. This standard was approved by the IEEE in 2000. The FDA continues to monitor the use of wireless phones and possible interactions with medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

5. Cleaning - Unplug this from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners to clean; use only a dry cloth.
 6. Water and moisture - Do not use this product under moist environment.
 7. Self-servicing - Attempting to service this product on your own, or opening or removing device covers may result in exposure to dangerous voltage or other hazards.
 8. Unplug this apparatus during lightning storms or when unused for lengthy durations.
- This Travel Charger is not intended to be repaired by service personnel in case of failure or component defect.

FCC Notice and Cautions

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:
(1) This device and its accessories may not cause harmful interference.
(2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

Part of Statement 15.05
Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when this equipment is operated in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.
If necessary, try correcting the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for further assistance.

HAC

This phone meets the M4/T4 level rating.
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. Therefore, it is important to experiment with the various features of this phone and in different locations using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones:

Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low-power radio transmitter and receiver. When ON, it radiates radio signals (Radio Frequency (RF) signals). In August 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies, as follows:
ANSI C95.1 (1992) *
ICNIRP (1998) *
ICNIRP (1996) *
American National Standards Institute, National Council on Radiation Protection and Measurements, International Commission on Non-ionizing Radiation Protection. These standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1). The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently, do not touch the antenna unnecessarily when operating the phone. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed, thus reducing battery life.

Driving

1. Observe the laws and regulations regarding wireless phone usage while driving. Where cell phone use is permitted while driving, you MUST observe the following:
 - Give full attention to driving - driving safely is your first responsibility;
 - Use hands-free operation, if available;
 - Pull off the road and park before making or answering a call if driving conditions or the law requires that you do so.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

1. Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON.
2. Should not carry the phone in a breast pocket;
3. Should use the ear opposite the pacemaker to minimize the potential for interference;
4. Should turn the phone OFF immediately if there is any reason to suspect that interference is occurring.

Electronic Devices

Most modern electronic equipment is shielded from RF signals but some equipment or devices might not be.

Hearing Aids

Digital wireless phones may interfere with hearing aids. In the event of such interference, please consult your service provider, or call customer service regarding alternatives.

Other Medical Devices

If you use other personal medical devices, consult the device manufacturer to determine if it is adequately shielded from external RF energy, or your health care provider may be able to advise you about any harmful device interactions.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Be certain to contact the manufacturer or representative regarding this as well as manufacturer of any additional vehicle equipment.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

For Vehicles Equipped with an Air Bag

DO NOT place objects, including installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result since air bags inflate with great force.

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place after reading it for ease in locating it for future reference.

1. Do not disassemble, open, crush, bend or deform, puncture or shred your equipment. Violation of the instructions may cause minor or serious damage to the product.
2. Do not modify or remanufacture your equipment. Do not attempt to insert foreign objects into the battery. Do not immerse your equipment in water or other liquids, or expose it to water or other liquids, fire, explosions or other hazards.
3. Do not short-circuit the battery or allow metallic conductive objects to contact the battery terminals.
4. Avoid dropping the phone. If the phone is dropped on a hard surface or elsewhere, take it to a service center for inspection if damage is suspected.

Charger and Adapter Safety

1. The charger and adapter are intended for indoor use only.
2. Insert the battery pack charger vertically into the wall power socket.
3. Only use the approved battery charger so as to avoid serious damage to your phone.
4. When traveling abroad, only use the approved battery pack charger along with the correct phone adapter.

Battery Information: Care and Proper Disposal

1. Please dispose of your battery properly or take it to your local wireless carrier for recycling.
2. The battery doesn't need to be empty before recharging, and replace the battery when it no longer provides acceptable performance. Note: The battery can be recharged several hundred times and it does not need to be empty in order to recharge.
3. Use only manufacturer-approved chargers specific to your phone model as they are designed to maximize battery life.
4. Do not disassemble or short-circuit the battery.
5. Keep the battery's metal contacts clean.
6. Recharge the battery after long periods of non-use to maximize battery life. Note: Battery life will vary due to usage patterns and environmental conditions.
7. When charging the battery, disconnect the phone, and data connectivity kits affect battery life as well as talk/standby times.
8. The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn the phone on.

Explosion, Shock, and Fire Hazards

1. Do not put your phone in a place that is subject to excessive dust, and always keep the minimum required distance between the power cord and heat sources.
2. Unplug the power cord prior to cleaning your phone, and clean the power plug pin when necessary.
3. When using the power plug, ensure that it's firmly connected.
4. Placing the battery's metal contacts in contact with the phone receptacle (power plug pin), metallic articles (e.g.: coins, paperclips, pens) may short-circuit the phone. Always cover the receptacle when not in use.
5. Metallic articles that come into contact with the phone may short-circuit the + and - battery terminals (metal strips) which may result in battery damage, or even an explosion.

General Notice

1. Using a damaged battery or placing a battery in your mouth may cause serious injury.
2. COOLPAD TECHNOLOGIES, INC. ("COOLPAD") warrants that COOLPAD's handsets and accessories enclosed herein ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first retail purchaser and continuing for the following specified period of time after that date:
3. Talking on the phone for long periods of time may reduce call quality due to heat generation.
4. Do not use the phone if the antenna is damaged as it may cause a slight contact over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result since air bags inflate with great force.

Standard Limited Warranty

(This standard Limited Warranty supersedes and replaces for all purposes the Standard Limited Warranty that appears in the enclosed documentation, if any) COOLPAD TECHNOLOGIES, INC. ("COOLPAD") warrants that COOLPAD's handsets and accessories enclosed herein ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase by the first retail purchaser and continuing for the following specified period of time after that date:

Phone	12 months
Battery and Charger	6 months
Other Accessories(if included in the box set)	3 months

This Limited Warranty is conditioned upon proper use of the Products. This **Limited warranty does not cover:** (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by COOLPAD; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment from which the serial number and/or the enhancement data code have been removed, defaced, damaged, altered, made illegible, and/or otherwise tampered with; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by COOLPAD; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by COOLPAD; (h) defects or damage resulting from external causes such as external causes such as lightning, hail, windstorm, lightning, earthquake, exposure to weather conditions, theft, blow force, or improper use of any electrical source; (i) defects or damage resulting from cellular signal reception or transmission; (j) defects or damage resulting from viruses and/or other software problems introduced into the Product; or (k) Product used or purchased outside the United States. This Limited warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if: (i) the battery has been charged by a battery charger not specified or approved by COOLPAD for such battery; (ii) any of its seals on the battery are broken or tampered with; or (iii) the battery has been used in equipment other than the COOLPAD phone for which it is specified.

During the applicable warranty period, provided the Product subject to the warranty claim is returned in accordance with the terms of this Limited Warranty, COOLPAD will repair or replace the Product, at COOLPAD's sole option, with a new or reconditioned Product, at COOLPAD's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned or new Product. COOLPAD's obligation to repair or replace the Product for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of COOLPAD. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited. To obtain service under this Limited Warranty, you must return the Product to an authorized service center. The service center will be determined by a service center sponsored by the sales receipt or comparable proof of sale showing the original date of purchase, the serial number of the Product and the seller's name and address. Replacement parts and related service and diagnostic tools are provided at no charge. COOLPAD's obligation to repair or replace the Product for a period equal to the remainder of the original Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards and equipment shall become the property of COOLPAD. Except to any extent expressly allowed by applicable law, transfer or assignment of this Limited Warranty is prohibited. To obtain service under this Limited Warranty, you must return the Product to an authorized service center. 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