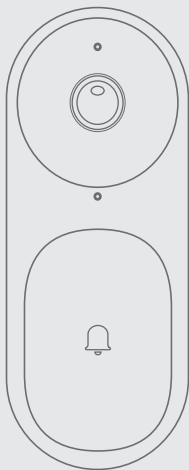


Hey there, I'm Belle.
The A.I. home assistant.
How can I serve you?



netvue

Belle Quick Guide

Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

What's In The Box



Wire Harness



Screwdrivers



Drill Bit



X 2

Wires



Hex Key



X 2

Anchors



X 2

Wire Nuts

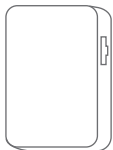


Security Screw



X 2

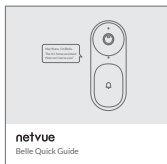
Mounting Screws



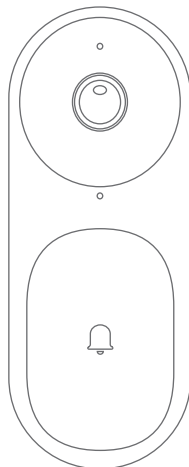
Power Kit



Drilling Template



Quick Guide

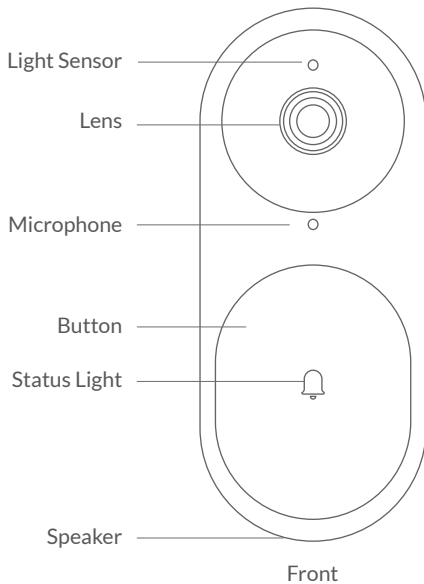


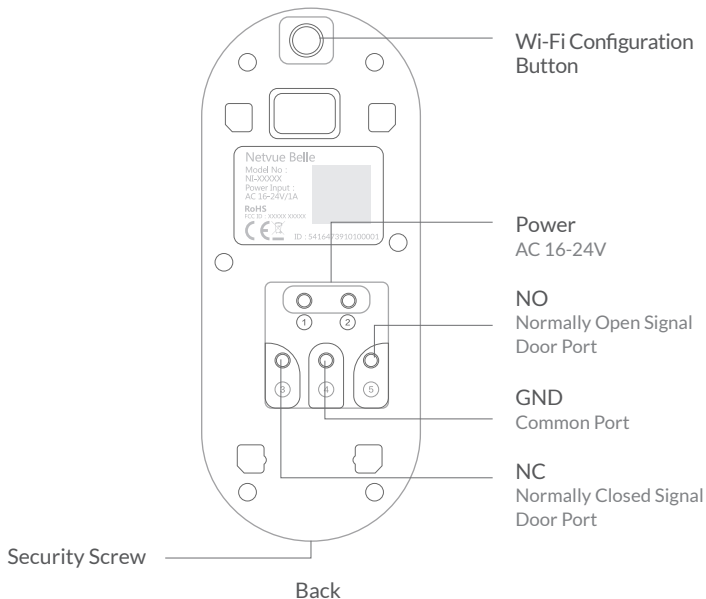
Doorbell

Installation Guide Catalogue

1. More about Netvue Belle	P. 1-2
2. Read Before Installation	P. 3
3. Power Kit Installation	P. 4-7
4. Physical Installation	P. 8-15
5. Set Up With Netvue App	P. 16-22
6. Status Light	P. 23
7. Troubleshooting	P. 24-25

More About Belle





Note: Port ③ ④ ⑤ are for door unlock.

Read Before Installing

1. Keep the doorbell and all accessories out of reach of children and pets.
2. Please note that Netvue Belle is only compatible with wired doorbell chime.
3. Netvue Belle requires doorbell wires or transformer which has the voltage range from 16 to 24 VAC ($\geq 500\text{mA}$).
4. Installation tools such as drill bit and screwdriver are included in the package.
5. Please try to avoid placing doorbell close to the metal frame or electronic devices such as microwave oven since they would interfere with Wi-Fi signal.
6. The product can only be used in proper temperature and humidity:

Operating temperature: -20°C - 50°C (-4°F - 122°F)

Operating humidity: 0-90%

7. Please do not expose the camera lens to direct sunlight.

Power Kit Installation

The Power kit is required to ensure Netvue Belle working with your existing doorbell chime.

Components that you need:



Power Kit



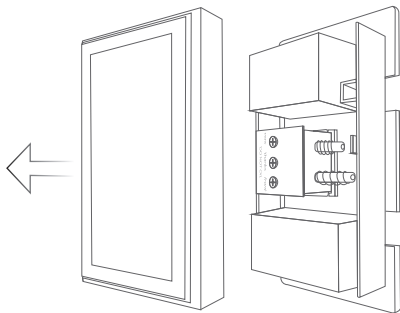
Wire Harness



Screwdriver

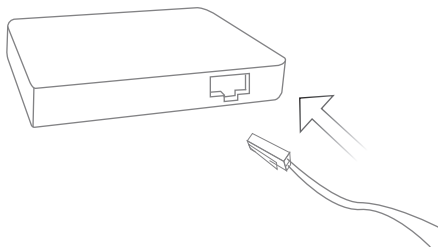
Step 1:

Shut off power at the breaker.
Remove the cover of your
doorbell chime.



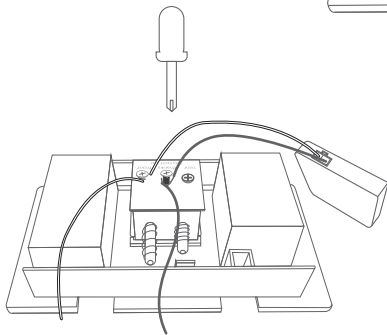
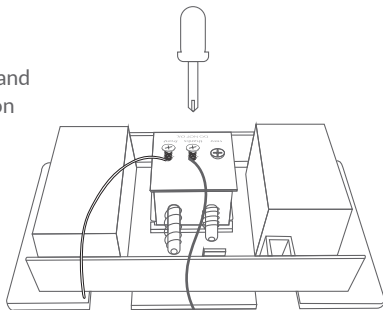
Step 2:

Connect the wire harness
to the power kit.



Step 3:

Look for terminals labeled “Front” and “Transformer”. Loosen the screws on “Front” and “Transformer” but do not disconnect the wires.



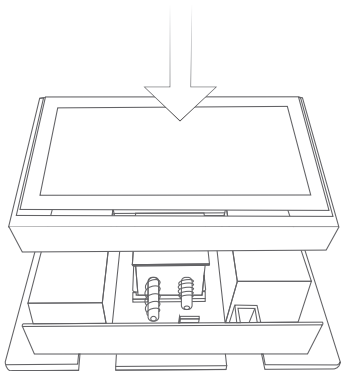
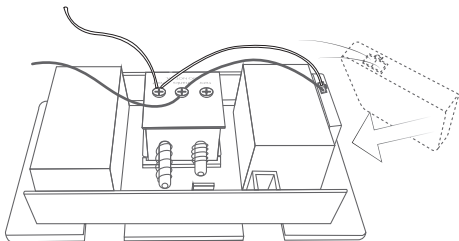
Step 4:

Connect the end of the wire harness to “Front” and “Transformer” terminals on doorbell chime.

Note: It does not matter which wire goes to which terminal.

Step 5:

Adhere the Power kit to the side of the doorbell chime.

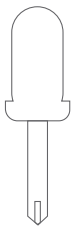


Step 6:

Replace the cover of your doorbell chime.

Physical Installation

Components that you need:



Screwdrivers



Drill Bit



X 2

Wires



Hex Key



X 2

Anchors



X 2

Wire Nuts



Security Screw



X 2

Mounting Screws

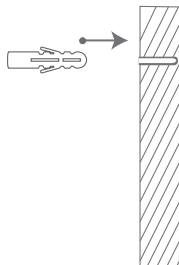
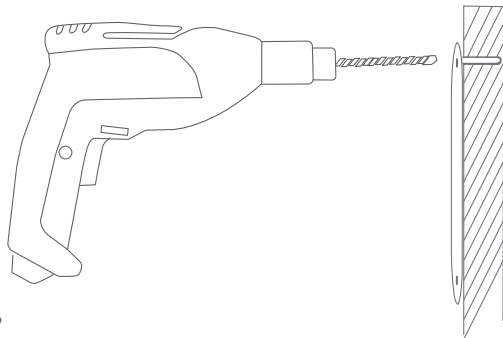
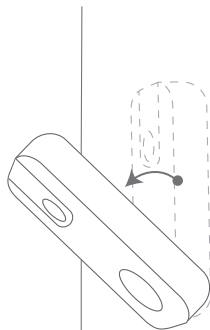
1. Replace Your Existing Doorbell

Step 1:

Shut off the power at breaker. Remove your existing doorbell and disconnect the wires.

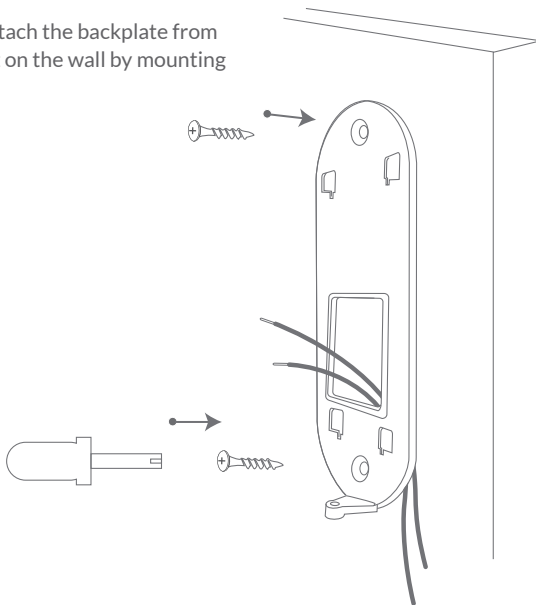
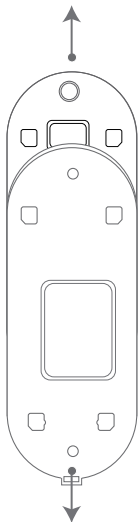
Step 2:

Use the provided drilling template to mark the location of drill holes. Then use the drill bit to drill two holes. Use anchors if you install Netvue Belle on brick or concrete. If you are installing on wood or siding, you would not need those.



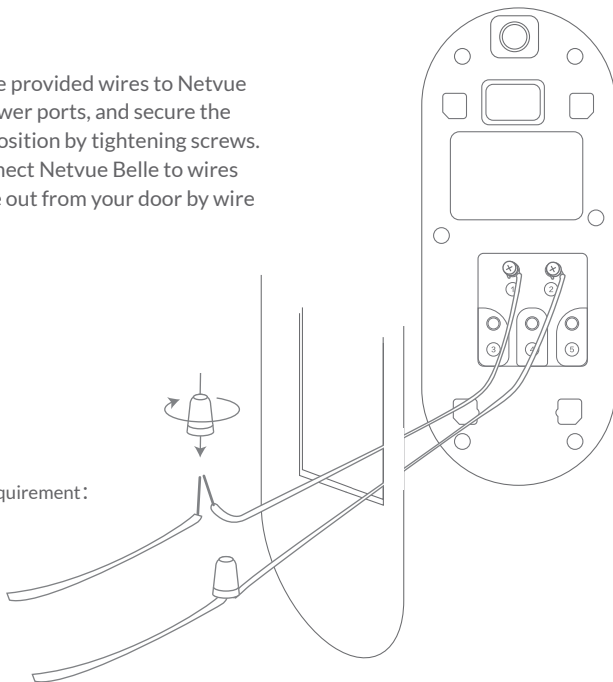
Step 3:

Push downward to detach the backplate from Netvue Belle. Install it on the wall by mounting screws.



Step 4:

Attach the provided wires to Netvue Belle's power ports, and secure the wires in position by tightening screws. Then connect Netvue Belle to wires that come out from your door by wire nuts.

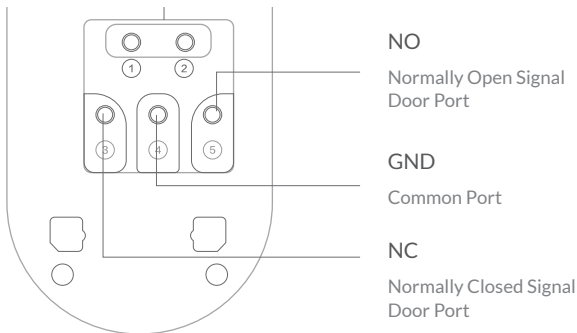


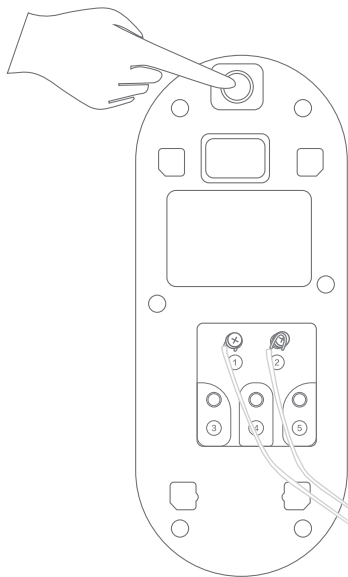
Voltage requirement:
16-24VAC

Step 5:

Read this step if you have an electromagnetic lock and want to connect it with Netvue Belle for unlocking purpose. Otherwise, jump to **Step 6**.

④ is the common port(GND)and is required for all electronic locks. Use ④ and ⑤ for normally open signal door ports(NO); ④ and ③ for normally closed signal door ports(NC). Please choose the corresponding combination base on the type of your door lock.



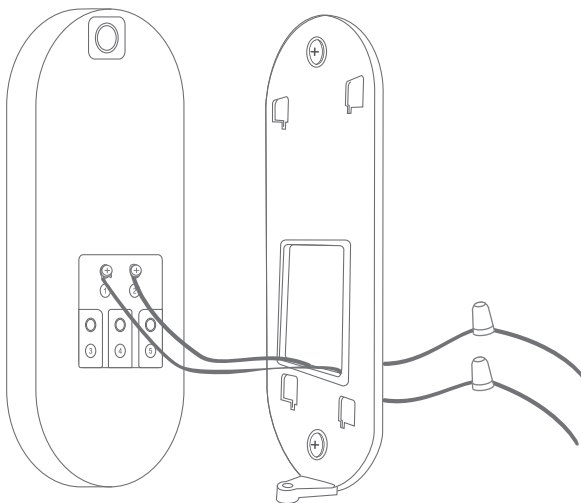
**Step 6:**

Restore the power. It may take few minutes for Netive Belle to power on. Press the Wi-Fi configuration button on its back after you hear “ding-dong.” Then it is in the Wi-Fi configuration mode once you see the status light flashing blue.

Step 7:

Slide Netvue Belle into its backplate and start to set it up with Netvue App.

Note: Do not tighten the security screw at this moment in case you need to make any adjustment.



2. If You Don't Have a Existing Doorbell

Shut off the power supply. Run two conductor wires (#22-18ASG US standard wire size) connecting to an AC power transformer (16-24VAC). The following are options for Netvue Belle's power supply:

- Existing facility/house Alarm Control using the AUX 16VDC ($\geq 500\text{mA}$) power.
- Standard CCTV Camera 24VAC ($\geq 500\text{mA}$) power supply/transformer.
- A 16-24 VAC ($\geq 500\text{mA}$) power wall adapter/transformer outlet.

Once you are done with Netvue Belle's power supply, please repeat prior **Step 2-7 in Replace Your Existing Doorbell** section(Page 9) to finish the entire physical installation process.

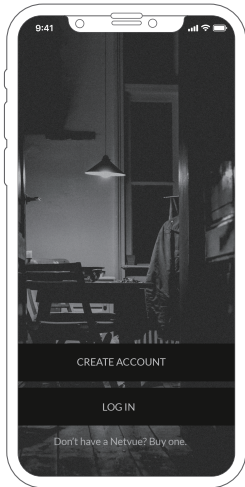
Set Up With The Netvue App



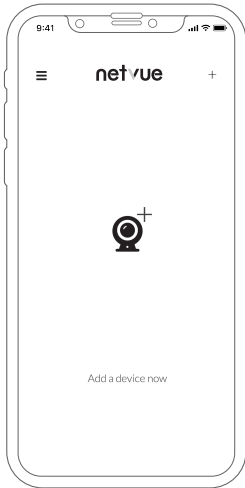
Download Netvue App



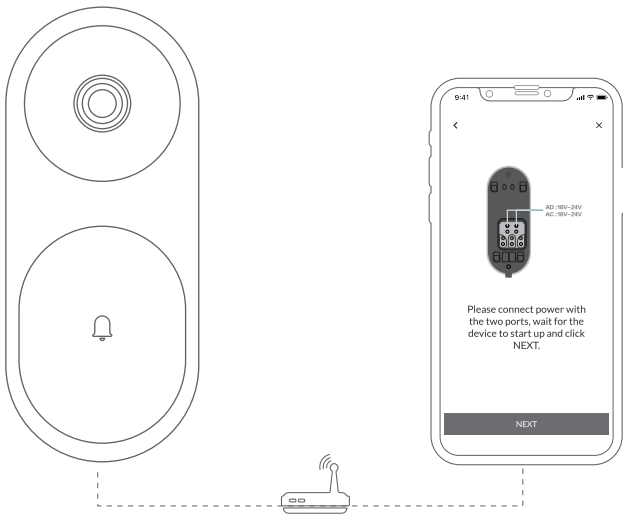
1. Download the Netvue App from App Store or Google Play.



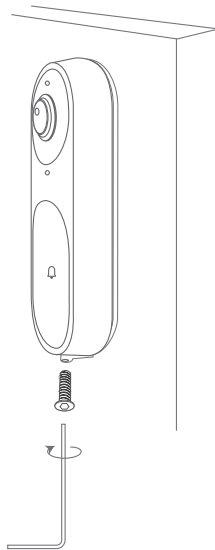
2. Open the App and log in. If you do not have an account, you need to register one.



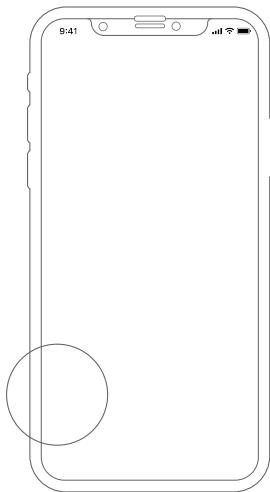
3. Press “+” to add a device. Then you will see a product list show up, and choose Netvue Belle as your device.



4. Then follow the in-App instruction to complete the entire setup process.



5. Test the video feed and Netvue Belle button to verify that it has successfully connected to your Wi-Fi. Then tighten the security screw at the bottom of Netvue Belle.



6. Netvue Belle requires few more steps of settings to work with doorbell chime. Settings — In-Door Chime — Enable — Type.

Note :

1. Difference between mechanical and digital doorbell chime.

Mechanical doorbell chime plays "ding-dong."

Digital doorbell chime plays a melody.

2. For Wi-Fi configuration, please wait for the status light turns to solid red, and then press the configuration button.

3. Netvue Belle only works with 2.4 GHz Wi-Fi.

4. For Wi-Fi connection setup, hold your phone in front of Netvue Belle and let it scan the QR code on your phone. The distance between Netvue Belle and your phone should be about 2-4 inch (5-10 cm).

Status Light

Netvue Belle uses status light to communicate messages.

Status Light	Description
Flashing Blue	Wi-Fi configuration
Solid Blue	Working normally
Slowly Flashing Red	Have connected to Wi-Fi but fail to connect to Netvue Server
None	Fail to connect to Wi-Fi

Troubleshooting

Why can't hear voice from the Netvue Belle?

Here are three scenarios:

1. Netvue Belle can't speak to you

You probably haven't turned on the Netvue X in the settings or having network issues.

2. Not hearing voice from your phone's speaker

You probably turn off Netvue Belle's mic on App or your phone's speaker is off.

3. Not hearing voice from Netvue Belle's speaker

You probably turn off Netvue Belle's speaker on App or having issue with your phone's mic.

Why cannot receive motion detection or how to set motion detection?

Open the App — Choose the corresponding device — Tap settings icon at the top right corner — Motion detection — Turn on the MOTION DETECTION.

You can change the default motion detection time range to you preferred one. Motion sensitive and motion zones also can be customized.

How to share device with other users?

Open the App — Choose the corresponding device — Tap settings Icon at the top right corner – SHARED USERS — Enter shared user’s account name. If you share device with user who log in with Wechat or Facebook account, check their username in App account info. Please note that username of Wechat or Facebook is not the account name. Same account can be login on different phones at the same time.

How to delete history?

Open the App — Choose the corresponding device — Tap “HISTORY” at the bottom left corner — Press and hold the event you want to delete for 2-3 seconds—A confirmation window pops up—Tap “CONFIRM”.

Manufacturer's Name: NetVue Technologies Co. Ltd.

Importer: C é drus Sz á m í t á technikai Kft.
Netvue Belle

Model number: Netvue Belle

Operating Temperature: -20 ° C to 50 ° C

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 20cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

This device in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.

1.CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

2.Adapter shall be installed near the equipment and shall be easily accessible.

3.The plug considered as disconnect device of adapter.

4.The device complies with RF specifications when the device used at 20cm form your body.



This product can be used across EU member states.

Function ¹⁾	Operation Frequency ²⁾	Max RF output power ³⁾	Limit ⁴⁾
WiFi 802.11b/g/n(HT20, HT40) 2.4G ⁵⁾	802.11b/g/n(20MHz): 2412~2472MHz ⁶⁾ 802.11n(40MHz): 2422~2462MHz ⁶⁾	13.9 dBm ⁷⁾ 	26 dBm ⁸⁾



Feel free to contact us for additional help:



support@netvue.com



1(866)749-0567



Chat with us through App



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