

使用说明书（印刷时请删除此页）

尺寸

85×85mm—公差±2mm

材质

封面两页 157g 铜版纸，内页 80g 双胶纸

工艺

单黑双面印刷，封面覆哑膜

成型方式

钉装

履历页

版本

页次

更新内容

更新时间

V1.0

所有

在“（海外中性）BM11-
Speakerphone User Manual-
V1.1-20210201”基础上改为海
外 MAXHUB 说明书

2021-02-01

PDF



V1.1	8, 10	添加 FCC 认证信息（认证提供）	2021-02-02
V1.2	31	添加配件备注	2021-02-02



Speakerphone | User Manual

All the pictures in this manual are for reference only, please refer to the actual product.

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1. Important Information

This manual Contains the precautions and the product usage. Please read and understand all the instructions before using the device. The damage caused by failure to follow the instructions is not covered by the warranty. Please keep this manual properly.

2. Safety Warnings and Precautions

2.1. Be careful of electric shock or fire!

2.1.1. This device is not waterproof, please keep it dry; if water is immersed in this product, please shut down immediately and contact the customer service centre according to the prompt provided by the customer service centre before using it again.

2.1.2. Never place this device and accessories near the burning flames or

other heat sources, Including direct sunlight.

2.1.3. This device should be turned off and unplugged before lightning storms.

2.2. Be careful of short circuit or catching fire!

2.2.1. Before connecting this device to an electrical outlet, please make sure that the power supply voltage matches the voltage value printed on the back or bottom of the product. Never connect the product

to an electrical outlet when the voltage is different.

2.3. Be careful of injury or harm this speaker !

2.3.1. Never place this device or any objects on a power cord or other electronic devices.

2.3.2. If this product is transported at a temperature below 5°C, please unpack the product and wait until the temperature reaches room temperature before connecting

it to a power outlet.

- 2.3.3. This product comes with sharp objects, please handle it carefully so as to avoid injury to the user or scratching the appearance of the product or damaging the internal parts of the product!

2.4. Be careful overheat!

- 2.4.1. Never install this device in an enclosed space. Always leave at least 4 inches space around the product for ventilation.

2.5. Children's health

- 2.5.1. This device and accessories may contain some small parts, please keep them out of the reach of children to avoid danger.

2.6. Care for the environment!

- 2.6.1. This device applies recyclable high-performance materials and components.
- 2.6.2. Never dispose of this product with other household wastes. Please understand the local regulations on the sorting

collection of electronic, electrical products and batteries.

- 2.6.3. Proper disposal of these products helps to avoid potential negative effects on the environment and human body health.

2.7. Care for the product!

- 2.7.1. Clean this device only with a piece of microfiber cleaning cloth.

2.8. Maintenance & servicing

- 2.8.1. Please contact professional service personnel for all repair services;

2.8.2. Please do not insert any sharp object
into the inside of the device;

2.8.3. Please do not drop or hit the device
to avoid damaging it.

3. FCC Statement

This equipment has been tested and found to
comply with the limits for a Class B digital
device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be

determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV

technician for help.

Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

4. FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause

harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement, The device can be used in portable exposure condition without restriction.

5. Special statement

5.1. Intellectual property statement: the

hardware design and software programs of this product are copyright protected.

Anyone copying the contents of this product and instructions without the authorization of this company will bear the corresponding legal responsibilities.

5.2. This manual is for reference only. The actual final functions are subject to the actual ordering of the customer and the actual functions of the product received.

5.3. The pictures are for reference only, please

refer to the actual product. The company reserves the right to make improvements on and changes to the product appearance and design without prior notice.



Bluetooth words and trademarks are owned by Bluetooth SIG, Inc.

6. Product Appearance



- a. USB Type-C port
- b. 4-section 3.5 mm audio input/output hole
- c. Volume down Button
- d. Bluetooth Button
- e. Microphone mute Button
- f. Answer/hang up Button
- g. Volume up Button
- h. Indicator Light
- i. Power Button

7. Product Usage

7.1. Turn on/off the device

Long press and hold the power key for 2 seconds to turn on or off the device.

7.2. Bluetooth

7.2.1. When Bluetooth is not connected, long press to turn Bluetooth on/off;

7.2.2. When Bluetooth is connected, long press to disconnect the current Bluetooth connection.

7.3. Four types of connection modes

- 7.3.1. Mode 1: Connect the
 computer/conference plat (Windows or Mac)
 to this device via USB cable.
- 7.3.2. Mode 2: Connect this device with the
 original AUX audio cable (4 sections).
- 7.3.3. Mode 3: Connect this device with
 Bluetooth. The Bluetooth indicator will
 flash to indicate that the device is in

Bluetooth pairing state. Enable Bluetooth functions on mobile phones/other devices, and select to connect this device from the Bluetooth device list. Please refer to the nameplate at the bottom of the device for the name of bluetooth (when the conference panel is connected to the wireless omnidirectional mic speaker, USB bluetooth adapter is required to ensure the stability of bluetooth connection)

7.3.4. Mode 4:USB Bluetooth audio adapter

(supporting win7/8/10 and Mac OS),
operating as follows:

- ① Insert the USB Bluetooth audio adapter into the computer, and turn on the device to enter the Bluetooth pairing status (If you use a USB Bluetooth adapter to connect to the conference platform, please connect it to the front-mounted USB port of the conference platform to ensure best use effect);
- ② USB Bluetooth audio adapter will be

automatically connected to the device(which is the only device bound by USB Bluetooth audio adapter);

- ③ If it is necessary to re-pair the USB Bluetooth audio adapter to the new wireless omni-directional speaker, the distance between the USB Bluetooth audio adapter and the wireless omni-directional speaker should be controlled within 3 meters. When Bluetooth is disconnected from the

wireless omni-directional speaker, long press and hold the Bluetooth key for 9 seconds to enter the binding mode. After plugging the USB Bluetooth audio adapter, the USB Bluetooth audio adapter will be rebound successfully within 30 seconds.

Note: to connect computer/conference plat with USB Bluetooth audio adapter, it is necessary to set this device as the default playback and recording device in the computer/conference plat

sound setting interface.


7.4. Multi-party conference


It supports multi-channel data fusion of USB, Bluetooth and audio ports. It can work in three connection modes at the same time so as to support simultaneous access of multiple parties for the conference.


7.5. Answer/hang up call

*This device can only use the function of answering and hanging up the phone when

connecting to the phone.

7.5.1. When there is an incoming call, press the “” key to answer the call.

7.5.2. When it is in calling state, press the “” key to hang up the call.

7.5.3. When there is an incoming call, long press and hold the “” key for 3 seconds to reject the call.

7.6. Mute microphone

When the device is connected to Bluetooth or plugged into a AUX audio cord or USB cord,

short press the microphone mute key to turn the microphone on or off.

7.7. Volume adjustment

Press volume "+" and volume "-" keys to increase or decrease the volume accordingly.

7.8. Bluetooth status/Settings

Status	Indicator status	State description	This state is actionable
S1	Blue lights	Waiting for bluetooth	Long press the

	flashing	connection	bluetooth button 3s to enter S4; Long press the bluetooth button 9s to enter S3
S2	Blue light is	Bluetooth connected	Long press the

	always on		bluetooth button 3s to enter S1
S3	White lights flashing	Repair status with USB bluetooth adapter	Long press the bluetooth button 3s to enter S1
S4	White light is always	Bluetooth function turned off	Long press the bluetooth

	on		button 3s to enter S1
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7.9. Charging the Device

7.9.1. Connect the original power

adapter (5V/2A) with USB cable for charging.

7.9.2. When charging, the white indicator of

the power key will flash; when fully

charged, the green indicator of the power

key will be normally on.

7.10. Checking the battery

In the power-on state, short press the power key

to view the current remaining electric quantity. When the light bar displays 5 squares, the battery is full. When the electric quantity is relatively low, the power key's red indicator light will flash and the low electric quantity prompt tone is broadcast.

8. Common faults and troubleshooting

The following table contains common faults and their solutions. Please read it carefully.

Fault	Possible Cause	Solution
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Unable to turn on the device	Low or no electricity	Connect the adapter to charge
Shut down automaticall y after running for a while	Insufficient electric quantity	Connect the adapter to charge

No sound	Is the connection correct? Is the volume turned on?	Select the correct sound source input; adjust the device
Unable to work with USB	Is there any mistake in using the USB cable?	Please use the original USB cable to make a call.

Unable to work with AUX	Is there any mistake in using the AUX cable?	Please use the original AUX cable (4 sections) to make a call.
Invalid key	The key may be accidentally touched.	Long press and hold the power button for 8seconds to reset the system.

Unable to charge the device	The charging device is in fault or the battery is already full.	Replace it with a charging device with normal functions
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9. Key Specifications

Frequency band(s) :2402~2480MHz (BT)

Maximum power transmitted: 13dBm

Note: USB Bluetooth audio adapter and AUX audio cable

are not included in the standard accessory set and are required to buy separately. Please contact your local dealer or access official website for purchase if you have such demand.