



frameo

# User Manual

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## Getting started

Thank you for purchasing your very own frameo.

First, to set up your frame follow the 'Quick start guide' included in the package.

If you are new to using frameo then start by following the frameo quick setup on page 3 or follow the on screen guide when powering it on for the first time.

Once you have set up your frameo, start connecting it to your friends and family.

### frameo app

To send photos to your frame, use the frameo app for iOS or Android



Find the frameo app on:

[Google play](#) by searching for "frameo"

[App Store](#) by searching for frameo

## frameo quick setup

When starting your frame for the first time, you will need to setup the frame.

**ALL SETTINGS CAN BE CHANGED THROUGH THE SETTINGS MENU AFTERWARDS.**

- First you start by selecting a language. This will be the language used throughout frameo.
- Connect your frame to the internet by connecting it to a Wi-Fi.

**IF A NEWER VERSION OF THE FRAMEO SOFTWARE IS AVAILABLE, THEN YOU WILL BE PROMPTED WITH AN UPDATE DIALOG. IT IS RECOMMENDED TO UPDATE YOUR FRAME IMMEDIATELY IF PROMPTED.**


- Enter your name, and the location where you have placed your frame e.g. “Living room”, “Kitchen” or “Office”.

## Start using frameo

Start by connecting with your friends and family by providing them with a unique code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on [App Store](#) or [Google Play](#). Then use the code to connect your frame and app as described below.

Connecting a new friend:

- Make sure that your friend has downloaded and installed the frameo app
- Click the add friend icon on your frame . A dialog will appear showing a unique code which is valid for 24 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

**ONCE YOUR FRIENDS HAVE ADDED THE CODE IN THEIR FRAMEO APP, THEY WILL AUTOMATICALLY APPEAR ON YOUR FRAME AND BE ABLE TO SEND YOU PHOTOS.**





## Navigating your frameo

You interact with your frame through its touchscreen.

Swipe left or right to go through your photos.

To access the menu bar, simply tap once on the screen, this will show the menu.

In the menu bar you will find quick access to the add friends dialog  and the settings menu 

## Settings

Through settings, you can personalize your frame to your needs.

### My frame

#### Frame name:

Changes the name of your frame. This is also the name the connected friends and family will see in their list of connected frames.

#### Frame location:

Changes the location of your frame. This is the location displayed on your friends' and family's list of connected frames which can help to distinguish frames from each other.

#### Set language:

Sets the language throughout your frame.

#### Sleep mode:

frameo offers a sleep mode which turns off the screen to reduce power consumption while you e.g. are sleeping. Its default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00.

To change this just set the sleep mode start/end time.

***YOUR FRAME IS NOT POWERED DOWN OR IN STANDBY, SO YOU WILL STILL BE ABLE TO RECEIVE PHOTOS DURING SLEEP MODE.***

### Manage photos

#### Show/hide photos:

Select which photos to show/hide by tapping the particular photos you wish to show/hide. Hidden photos will NOT be deleted from your frame, you can always select them to be shown again.

Use  to select or deselect all

#### Delete photos:

Select photos that you want to permanently delete from your frame by tapping the photo.

Use  to select or deselect all and  to delete the selected photos.

#### Import photos:

Allows you to import photos from an external SD card.

***BEFORE YOU TRY TO IMPORT PHOTOS FROM A SD CARD, MAKE SURE YOU HAVE A SD CARD WITH PHOTOS ON INSERTED INTO YOUR FRAME.***

Start by selecting the photos that you want to import onto your frame.


Once selected tap the import button  to start the import process.

**IT IS CURRENTLY NOT POSSIBLE TO ADD A CAPTION OR DEFINE THE MOST IMPORTANT PART OF THE PHOTO WHEN USING THE IMPORT FUNCTION. ALTERNATIVELY ADD YOURSELF TO YOUR FRIEND LIST AND SEND THEM USING THE APP.**


## My Friends

This list contains all the people that are allowed to send photos to your frame.

### Remove person

To remove a person from this list, thereby removing their permission to send you photos, tap the delete icon . You will then be asked to confirm the removal and if you would like to remove all photos received from this person.

### Add person

To allow a new person to send you photos, simply tap the add friend button  and share the presented code in whatever way you prefer.

## Display and slideshow

### Timer

Define the duration a photo should be displayed.

### Show caption

Sets whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

### Brightness level

Adjust the brightness level of the screen.

## Wi-Fi

Set which Wi-Fi the frame should be connected to.

## Backup and Restore

### Backup frame to SD card

Tap to make a backup of your photos, friends and settings. The time of latest successful backup will be displayed.

**ANY EXISTING BACKUP ON THE SD CARD WILL BE OVERRIDDEN!**

### Automatic backup

If checked, your frame will automatically take a backup within 30 hours of you receiving new photos or making changes on your frame.

**REQUIRES THAT YOU HAVE INSERTED A WRITEABLE SD CARD INTO THE FRAME.**

### Restore from backup

**BEFORE YOU ATTEMPT TO RESTORE YOUR FRAME, START BY CONFIRMING THAT YOUR BACKUP IS UP-TO-DATE.**

To restore from a backup, you must first reset the frame. It is important to note that you cannot restore to a new Frameo frame

### Reset frame

Removes all data from your frame. This will permanently remove all your photos, friends/connections and settings.

## About

### Check for update

Check if an update is available for your frame.

### Share anonymous analytics data

Sharing anonymous analytics data helps us tremendously with improving the frameo software. We understand if you do not wish to share this data with us. Set checked if you wish to help us improve frameo. Set unchecked to deny the sharing of anonymous analytics data.

### Guide

Opens the quick start guide, that was shown when you first started the frame.



## Privacy

For more information regarding privacy, please visit [privacy.frameo.net](https://privacy.frameo.net)

## Warranty, Compliance, Support and Safety information

For more information regarding warranty, hardware compliances, support and safety please refer to the material included in the package.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.