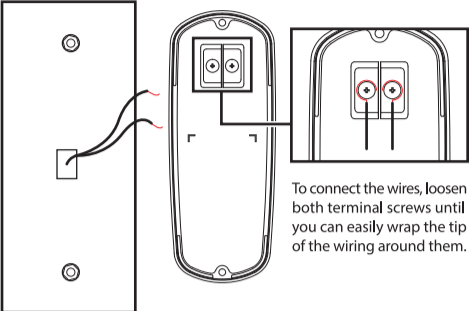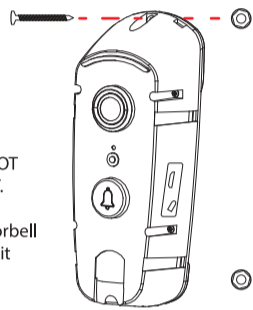4. Take the existing wiring from your 16-32 VAC line and connect one to each terminal on the back of the doorbell.

To connect the wires, loosen both terminal screws until you can easily wrap the tip of the wiring around them.

It does not matter which wire attaches to which terminal. If the original wiring is not long enough, use the supplied extra wires.

5. Place the doorbell back and align the screw holes over the anchors or pencil marked spots. Drill or drive the mounting screws until secure.

If using for the first time DO NOT PUT THE COVER BACK ON YET.

You will need to reset the doorbell and install the power bypass kit before you can connect.

Resetting the Doorbell
It may be necessary or required to reset the doorbell for a number of reasons, such as when setting up for the first time, switching Wi-Fi network, etc.

To reset the doorbell, remove the cover from the doorbell. Press and hold the reset button. A voice will be heard indicating that the doorbell has been successfully reset.

NOTE: When the doorbell is reset it will need to be reconnected to a Wi-Fi network.

Connecting the Doorbell
1. Search for HomeConnect on the Apple App Store or Google Play Store.
2. Download and install, granting any permissions the app requests.
3. Open the app and follow the instructions on screen to add a new device.

Using the Doorbell
Once the doorbell is installed, powered on, and connected to your HomeConnect account it can be used.

Press the [🔔] button to ring the doorbell. When rung, you will receive an alert on the device(s) that you have HomeConnect installed and logged in to.

If connected to your doorbell chime with the power bypass kit, the doorbell chime will also ring.

In lowlight conditions, the doorbell's LED light will automatically turn on when the doorbell is rung to illuminate your visitor.

LED Indicators

🔴 **Solid RED** - Doorbell is powered ON

🔴 **Slowly flashing RED** - Doorbell is ready to connect to Wi-Fi

🔵 **Slowly flashing BLUE** - Doorbell is connecting to Wi-Fi

🔵 **Quickly flashing BLUE** - Doorbell is connected to Wi-Fi, connecting to cloud service

🔵 **Solid BLUE** - Doorbell is successfully connected to Wi-Fi and cloud service

🟢 **Slowly flashing GREEN** - Doorbell is in use

🟢 **Solid GREEN** - Visitor is leaving a message

Legal Information

Warranty Information

SHARPER IMAGE®

VISI+
WI-FI VIDEO DOORBELL

SHARPER IMAGE®

User Manual
SVC690

Before You Begin...

Questions & Customer Support
For further assistance or any troubleshooting, visit our website at **SouthernTelecom.com** and click on **Product Support** or call our support line at **(877) 768 - 8481**, Mon - Fri, 8am - 10pm *(EST)*.

HomeConnect
• Android 4.03+ or iOS 8.0+
• 2.4G Wi-Fi b/g/n network *(Does NOT work on 5G connections)*

To setup and use your doorbell, you will need a compatible Android or iOS phone or tablet, the HomeConnect app, and a 2.4G Wi-Fi network.

In the Box
• SVC690 - **Wi-Fi Video Doorbell** (x1)
• Power Bypass Kit (x1)
• Front Case (x2)
• Extra Wiring (x2)
• Cable Connector (x2)
• Mounting Screws (x3)
• Plastic Anchors (x2)
• Adhesive Tape (x1)
• Waterproof Sticker (x1)
• User Manual (x1)

Location of Controls
1. LED Indicator
2. LED Light
3. Camera Lens
4. Microphone
5. [🔔] Button: Ring doorbell
6. Power Terminals
7. USB Port*
8. Reset Button
9. Anti-Theft Screw
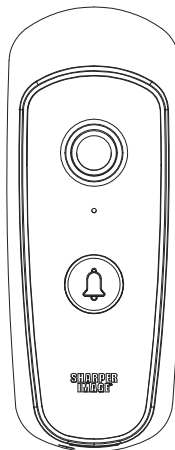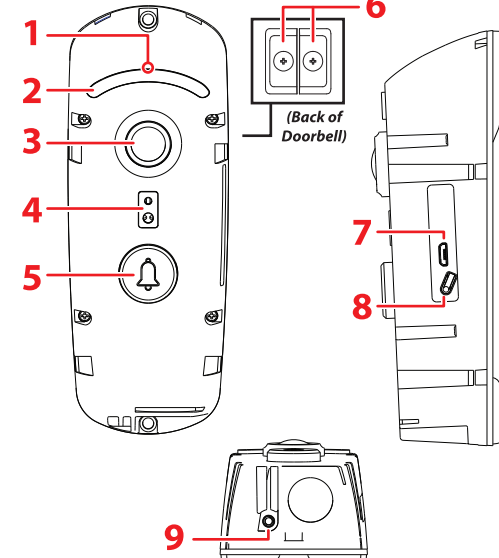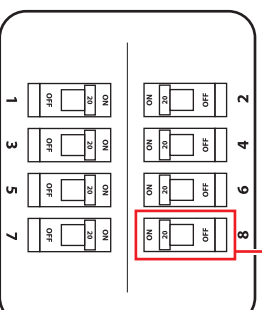
(Back of Doorbell)

*- For manufacturer Debugging ONLY. DO NOT USE.

Getting Started

Introduction
The SVC690 doorbell requires a 16 - 32 VAC connection (with accessible AC wiring), a wall or surface to mount the device, and a strong 2.4G Wi-Fi signal.

The doorbell can operate with or without a doorbell chime. If you do not have a doorbell chime, you will receive an alert on the HomeConnect app everytime the [🔔] button is pressed.
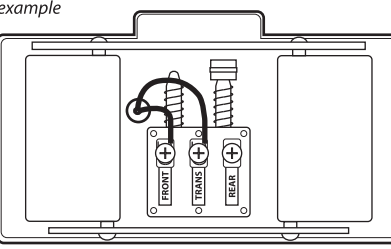
⚠️ WARNING ⚠️

YOU MUST SHUT OFF THE POWER AT THE BREAKER before installing the doorbell or the power bypass kit. Not doing so **MAY CAUSE EXTENSIVE BODILY HARM** and/or **DEATH**. If you are unsure how to disconnect the power, please consult a qualified electrician.

Ex. Doorbell Powerline

ON

20

OFF

Power OFF

The above is an **example** of a breaker box, typically the switches will be labeled or there will be a chart or diagram indicating the lines.

Installing the Power Bypass Kit
If you would like to use your existing doorbell chime, you will need to install the power bypass kit, if you do not want to use your doorbell chime, this section can be skipped.

Doorbell chime example

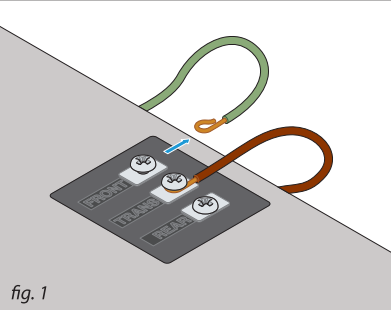1. Remove the cover from your doorbell. Loosen and undo the terminal screw labelled "Front" (fig.1).

fig. 1

2. Slide the exposed wire tip into one of the supplied cable connectors (*green wire - fig 2*).

Slide the exposed black wire tip of the power by-pass kit into the same cable connector (*black wire - fig 2*).

Slide the clip down to hold the wire tips securely in place.

fig. 2

3. Insert one wire tip of the power bypass kit's black wire into the same connector then wrap the other wire tip around the "Front" terminal screw (fig. 3).
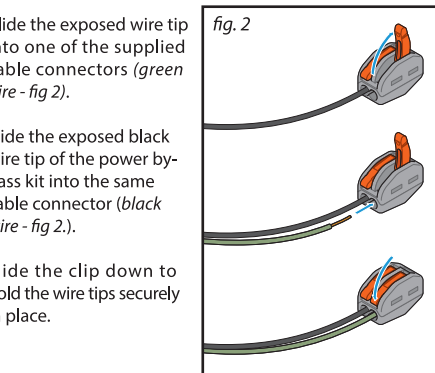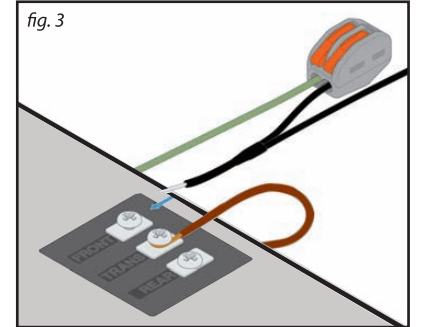
fig. 3

3. Repeat steps 1 and 2 for the terminal screw labelled "Trans". The final result should be similar the image below (fig. 4).
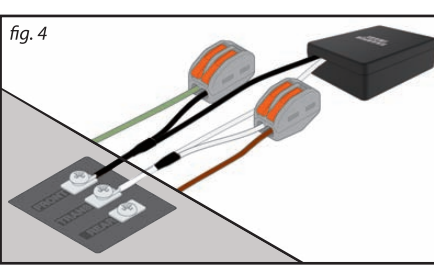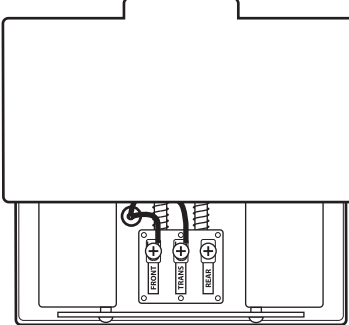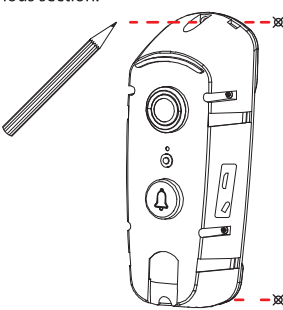
fig. 4

4. Position the power bypass kit within your doorbell, away from any moving parts. Use the supplied stickers on the back of the power bypass kit to keep it in place and slide the cover back onto your doorbell.

Installing the Doorbell
Once you have found a suitable location, you can install the doorbell. You will need a power drill and/or screw driver to properly mount the doorbell.

If mounting to concrete or brick, you may need additional tools.

1. Shut off the powerline at the breaker as indicated in the previous section.

2. Unscrew the security screw and remove the cover of the doorbell. Place against the surface you would like it to be mounted. Mark each screw hole with a pencil (as displayed above).

3. Drill two pilot holes at the marked locations and insert the plastic anchors.