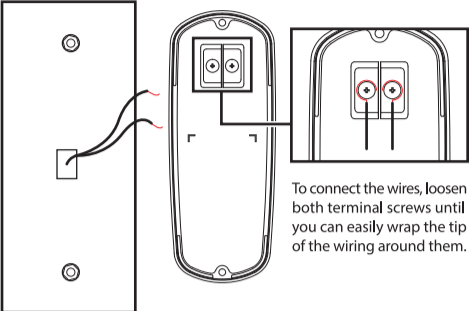


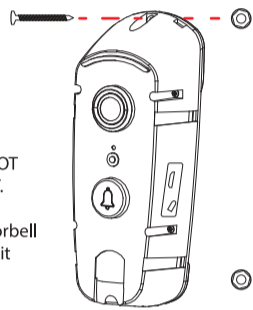
4. Take the existing wiring from your 16-32 VAC line and connect one to each terminal on the back of the doorbell.



To connect the wires, loosen both terminal screws until you can easily wrap the tip of the wiring around them.

It does not matter which wire attaches to which terminal. If the original wiring is not long enough, use the supplied extra wires.

5. Place the doorbell back and align the screw holes over the anchors or pencil marked spots. Drill or drive the mounting screws until secure.



If using for the first time DO NOT PUT THE COVER BACK ON YET.

You will need to reset the doorbell and install the power bypass kit before you can connect.

Resetting the Doorbell

It may be necessary or required to reset the doorbell for a number of reasons, such as when setting up for the first time, switching Wi-Fi network, etc.

To reset the doorbell, remove the cover from the doorbell. Press and hold the reset button. A voice will be heard indicating that the doorbell has been successfully reset.

NOTE: When the doorbell is reset it will need to be reconnected to a Wi-Fi network.

Connecting the Doorbell

1. Search for HomeConnect on the Apple App Store or Google Play Store.

2. Download and install, granting any permissions the app requests.

3. Open the app and follow the instructions on screen to add a new device.

Using the Doorbell

Once the doorbell is installed, powered on, and connected to your HomeConnect account it can be used.

Press the [⏏] button to ring the doorbell. When rung, you will receive an alert on the device(s) that you have HomeConnect installed and logged in to.

If connected to your doorbell chime with the power bypass kit, the doorbell chime will also ring.

In lowlight conditions, the doorbell's LED light will automatically turn on when the doorbell is rung to illuminate your visitor.

LED Indicators

● Solid RED

- Doorbell is powered ON

● Slowly flashing RED

- Doorbell is ready to connect to Wi-Fi

● Slowly flashing BLUE

- Doorbell is connecting to Wi-Fi

● Quickly flashing BLUE

- Doorbell is connected to Wi-Fi, connecting to cloud service

● Solid BLUE

- Doorbell is successfully connected to Wi-Fi and cloud service

● Slowly flashing GREEN

- Doorbell is in use

● Solid GREEN


- Visitor is leaving a message

Legal Information

FCC Information
This device complies with Part 15 of the FCC Rules.
Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Radiation Exposure Information
This equipment complies with FCC radiation exposure limits set forth in an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Warranty Information
1-Year Limited Warranty
Territory: United States/Canada
LIMITED WARRANTY TO ORIGINAL CONSUMER
This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:
To obtain warranty service:
• Visit our website at www.southern telecom.com
• Click on **Product Support**
• Select the **Brand** of your device
• Select **Service Request** and fill out the form to begin your inquiry
Or call the Customer Support number below
1-877-668-4839 (Toll Free)
Monday - Friday: 8AM - 10PM (EST)
Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.
Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.
NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE, SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.
Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

SHARPER IMAGE®
VISI+
WI-FI VIDEO DOORBELL




User Manual
SVC690

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Printed in China | Designed in USA
v1. 02-2019

Before You Begin...

Questions & Customer Support

For further assistance or any troubleshooting, visit our website at SouthernTelecom.com and click on **Product Support** or call our support line at **(877) 768 - 8481**, Mon - Fri, 8am - 10pm (EST).

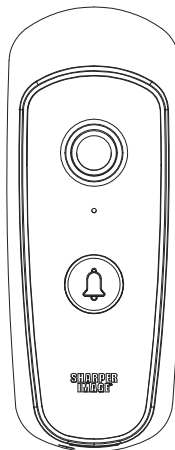


Download on the App Store
GET IT ON Google Play

HomeConnect
• Android 4.03+ or iOS 8.0+
• 2.4G Wi-Fi b/g/n network
(Does NOT work on 5G connections)

To setup and use your doorbell, you will need a compatible Android or iOS phone or tablet, the HomeConnect app, and a 2.4G Wi-Fi network.

In the Box
• SVC690 - Wi-Fi Video Doorbell (x1)
• Power Bypass Kit (x1)
• Front Case (x2)
• Extra Wiring (x2)
• Cable Connector (x2)
• Mounting Screws (x3)
• Plastic Anchors (x2)
• Adhesive Tape (x1)
• Waterproof Sticker (x1)
• User Manual (x1)



Location of Controls

1. LED Indicator

2. LED Light

3. Camera Lens

4. Microphone

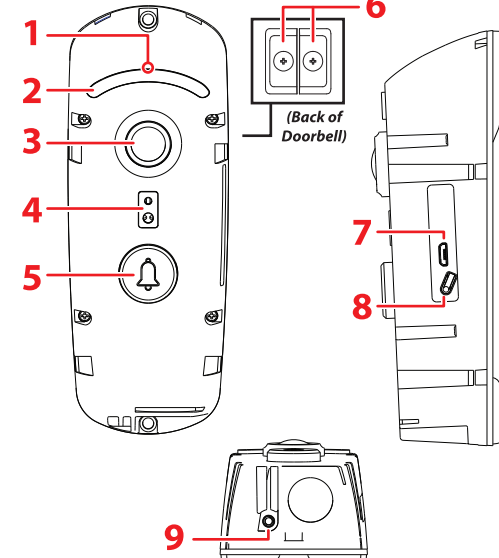
5. [⏏] Button: Ring doorbell

6. Power Terminals

7. USB Port*

8. Reset Button

9. Anti-Theft Screw



(Back of Doorbell)

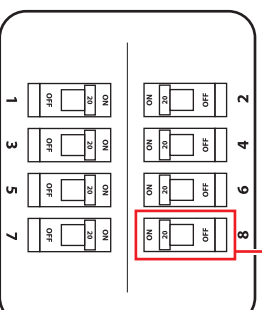
(Back of Power Bypass Kit)

*. For manufacturer Debugging ONLY. DO NOT USE.

Getting Started

Introduction
The SVC690 doorbell requires a 16 - 32 VAC connection (with accessible AC wiring), a wall or surface to mount the device, and a strong 2.4G Wi-Fi signal.
The doorbell can operate with or without a doorbell chime. If you do not have a doorbell chime, you will receive an alert on the HomeConnect app everytime the [⏏] button is pressed.

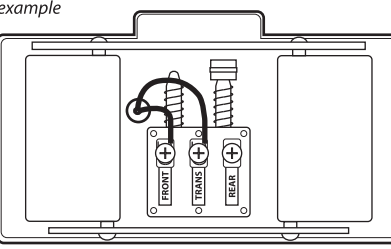
⚠ WARNING ⚠
YOU MUST SHUT OFF THE POWER AT THE BREAKER before installing the doorbell or the power bypass kit. Not doing so **MAY CAUSE EXTENSIVE BODILY HARM** and/or **DEATH**. If you are unsure how to disconnect the power, please consult a qualified electrician.



Ex. Doorbell Powerline

ON
20
OFF
Power OFF

The above is an **example** of a breaker box, typically the switches will be labeled or there will be a chart or diagram indicating the lines.

Installing the Power Bypass Kit
If you would like to use your existing doorbell chime, you will need to install the power bypass kit, if you do not want to use your doorbell chime, this section can be skipped.
Doorbell chime example


1. Remove the cover from your doorbell. Loosen and undo the terminal screw labelled "Front" (fig. 1).

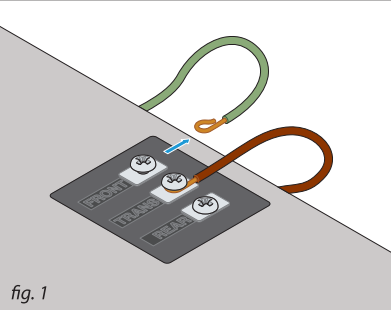


fig. 1

2. Slide the exposed wire tip into one of the supplied cable connectors (green wire - fig. 2).

Slide the exposed black wire tip of the power bypass kit into the same cable connector (black wire - fig. 2).

Slide the clip down to hold the wire tips securely in place.

3. Insert one wire tip of the power bypass kit's black wire into the same connector then wrap the other wire tip around the "Front" terminal screw (fig. 3).

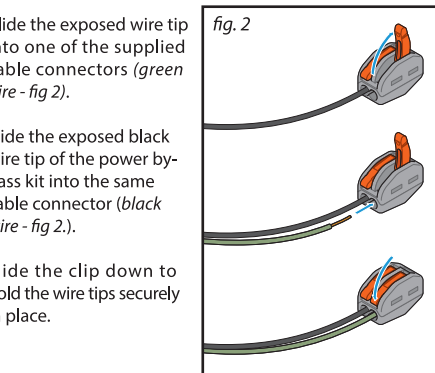


fig. 2

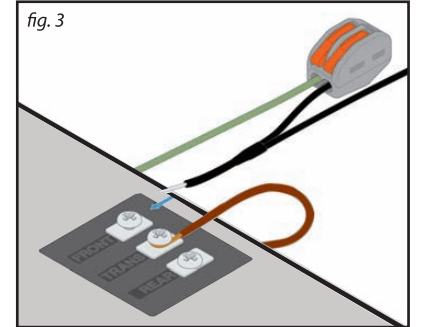


fig. 3

3. Repeat steps 1 and 2 for the terminal screw labelled "Trans". The final result should be similar the image below (fig. 4).

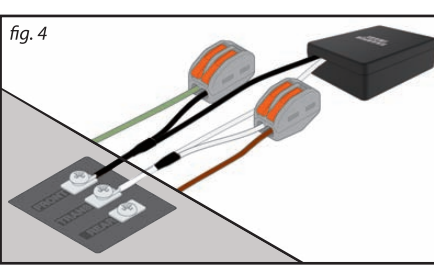
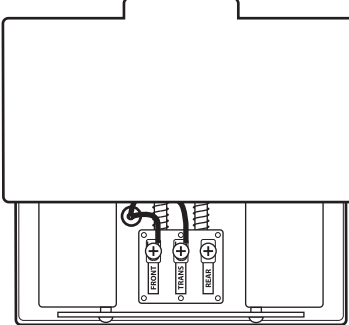


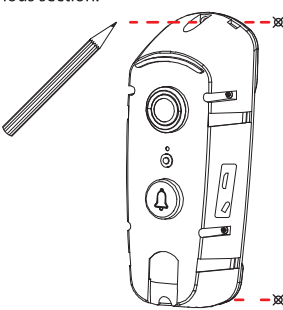
fig. 4

4. Position the power bypass kit within your doorbell, away from any moving parts. Use the supplied stickers on the back of the power bypass kit to keep it in place and slide the cover back onto your doorbell.



Installing the Doorbell
Once you have found a suitable location, you can install the doorbell. You will need a power drill and/or screw driver to properly mount the doorbell.
If mounting to concrete or brick, you may need additional tools.

1. Shut off the powerline at the breaker as indicated in the previous section.



2. Unscrew the security screw and remove the cover of the doorbell. Place against the surface you would like it to be mounted. Mark each screw hole with a pencil (as displayed above).

3. Drill two pilot holes at the marked locations and insert the plastic anchors.

